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In the Court of State Commissioner for Persons with Disabilities
National Capital Territory of Delhi
25- D, Mata Sundari Road, Near Guru Nanak Eye Centre, New Delhi-2
Phone-011-23216002-04, Telefax: 011-23216005, Email: comdis.delhi@nic.in
[Vested with powers of Civil Court under the
Rights of Persons with Disabilities Act, 2016]

Case No. 4/707/2014-Wel/CD/ 3322-23

Dated: 11/12/17

In the matter of:

All Deaf and Dumb Students,
Glns Deaf School Hostel,
GLNS School Complex,
Ferozshah Kotla,
Delhi Gate, New Delhi-110002

..... Complainant

Versus

The Director,
Department of Social Welfare,
GLNS Complex, Delhi Gate,
New Delhi-110002.

.....Respondent

ORDER

The above complaint dated Nil and without the name and signature of the complainant was received from the Court of Chief Commissioner for Persons with Disabilities on 25.08.2014. In the complaint, it was alleged that in the Hostel of GLNS School, the quality of food was very bad, the cook behaved rudely with the students. If they complained to the Principal, Smt. Laxmi, they were threatened by the Chowkidar Sh. Ram Kishan. It was further alleged that the rooms and toilets in both girls and boys hostel were damaged and not cleaned properly. Sh. Ram Kishan and his wife did not do their duties and the Principal took no action against them. It was further stated that Sh. Ram Kishan illegally occupied the quarter and used it for his relations.

2. The complaint was taken up with the Department of Social Welfare vide communication dated 29.08.2014. The Department of Social Welfare vide letter

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dated 16.09.2014 informed that a surprise inspection of the hostel premises was conducted on 15.08.2014. Some lapses / mis-management was observed. An explanation of the Principal / Vice-Principal of the school was called. Action in the matter was being taken. The then Commissioner for Persons with Disabilities also heard the matter on 12.02.2015, 06.04.2015 & 05.05.2015 and the Department was directed to submit a status report by 04.08.2017. The Department vide letter dated 07.09.2017 submitted the following ATR / status report:

- "1. Periodic Inspections of the hostel and school premises is conducted by DSWO (Central) & Dy. Director (Schools).
2. Principal/HOO frequently checks the adequacy and quality of food. It is also ensured that food supplied to the students is as per menu, is checked and tasted by the Teachers Committee. The Committee also ensures the cleanliness of hostel rooms, gallery, Staircase, washroom, etc.
3. School Committee of four member's i.e Mr. Shashi Saxena, Mr. Murli Singh, Mr. Makhan Lal Meena, and Mrs. Nidhi has been constituted for overall checking, verifying observation and up-liftment of hostel facilitates. Committee members daily check school & hostel and school environment. The suggestions given by the Committee members are followed by the school authorities.
4. Hostel Wardens and junior Matron regularly check the rooms and toilets of both the boys and girls. They also ensure the food quality provided in the mess.
5. Presently all the students who resides in the school hostel for GLNS School along with their parents appreciates about hostel cleanliness, food and other facilities.
6. Now lodging and boarding facilities in the hostel is appropriate for residing the students.
7. Staircase, corridors, gallery of the hostel for both boys & girls. Adequate amount of phenyl and other material were suitably provided.
8. Nutritive food facilitates along with milk & fruits are also provided in morning, breakfast, lunch, refreshment, dinner and milk after dinner to each student. Menu of the food items is changed regularly and according to need and demand of the residing students.
9. Now security guard in night is also provided both in girls and boys hostel.
10. There is no evidence against the charges against the cook.

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11. All the basic facilities of boys and girls are provided according to their needs.
12. Now overall hostel facilities have improved and facilities are better in the hostel for students of GLNS, Delhi Gate.
13. CCTV Cameras are also installed in the school and hospital premises including kitchen area.
14. Complaint register is also being maintained for hostel students for any problem."

3. The complainant did not pursue the matter thereafter. In view of the above mentioned measures taken by the respondent, the complaint is closed and disposed of accordingly.

4. Given under my hand and the seal of the Court this 11th day of December, 2017.



(T.D. Dhariyal) 11/12/17
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