In the Court of State Commissioner for Persons with Disabilities National Capital Territory of Delhi

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[Vested with powers of Civil Court under the Rights of Persons with Disabilities Act, 2016]

Case No. 4/1658/2017-Wel/CD/ 5861-64

Dated: 27/02/18

In the matter of:

Ms. Neeta Sarkar, D-370, Indra Park Najafgarh, Delhi-110043.

...... Complainant No.1

Mrs. Sulata Sarkar D-370, Indra Park, Najafgarh, Delhi-110043.

...... Complainant No.2

Sh. Bhanu Gopal Sarkar, D-370, Indra Park, Najafgarh, Delhi-110043.

......Complainant No.3

Versus

The Director,
Directorate of Social Welfare
Govt. of NCT of Delhi,
GLNS Complex, Delhi Gate,
New Delhi-110002.

.....Respondent

<u>ORDER</u>

Ms. Neeta Sarkar, D/o of B.G. Sarkar, a person with mental illness vide her complaint dated 27.05.2017 submitted that she had not received Handicapped financial assistance for the month of April, 2017 though she submitted her Aadhaar Card to the Union Bank of India, Najafgarh. Ms. Sulata Sarkar, W/o Shri B.G. Sarkar, a person with mental illness vide her complaint dated 23.06.2017 also submitted that

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she was not getting her Handicapped Pension from April 2017 due to negligence of the officials of Social Welfare Department. The complaints were taken up with the respondent vide notice date 27.07.2017 & 23.08.2017 respectively.

Vide letter dated 23.08.2017 & 26.09.2017, Social Welfare
 Department submitted the following status of the cases:

"Ms. Neeta Sarkar: Pension has been remitted regularly. Her Aadhaar has been linked with her account in Union Bank of India on 13.04.2017 and after that the enhanced pension @ Rs/ 2500/- p.m., the payment of Rs. 5000/- (April & May 2017) on 16.06.2017 and Rs. 5000/- (June and July 2017) on 03.08.2017 has been released into her Aadhaar linked account number 0488 Union Bank of India through PFMS.

Ms. Sulata Sarkar: Payment of Rs. 5000/- for the month of April and May 2017 was released on 06.06.2017 through PFMS and same was returned with the reason of inactive Aadhaar. Therefore, the returned amount of Rs. 5000/- alongwith the payment for next two months i.e. June & July 2017 Rs. 3000/- (@ Rs. 1500/- p.m. Aadhaar is not linked with her bank account) have been released on 25.08.2017 through ECS (Electronic Clearing System of RBI) by this department into her banck account no. 691502010010498 Union Bank of India, Roshan Pura, Najafgarh.

At present her Aadhaar is not linked with any bank. To receive enhanced pension beneficiary may get Aadhaar linked with her bank account.

*Aadhaar Bank linking status can be found on the mobile app by dialing *99*99# and giving Aadhaar number. Information about the bank to

National Capital Territory of Delin Room No. - 1 25-D, Mata Sunderi Road, New Delhi-02 which the Aadhaar is linked currently as well as date of linking as well as date of linking is provided through this method."

The above letters were forwarded to the complainants for comments if any vide letter dated 27.10.2017. Though no comments were received, Sh. B.G Sarkar, was heard on 22.02.2018. He confirmed that Ms. Neeta Sarkar and Ms. Sulata Sarkar are now getting the increased disability pension @ Rs. 2500/- per month and this case can be closed. He also recorded his statement to this effect. The issue of linking their Aadhaar to the account in Union Bank of India is the subject matter of another case. Hence, the complaint to closed.

Given under the hand and the seal of the Court this 26st day of

February, 201

(T.D. Dhariyal)

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Court of Commissioner (Disabilities)
National Capital Territory of Calife

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