

In the Court of State Commissioner for Persons with Disabilities
National Capital Territory of Delhi
25- D, Mata Sundari Road, Near Guru Nanak Eye Centre, New Delhi-2
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[Vested with powers of Civil Court under the
Rights of Persons with Disabilities Act, 2016]

Case No. 4/1517/2017-WeI/CD/ 1903-04

Dated: 19/09/2017

In the matter of:

Sh. Suraj Prakash,
H-389, Block-14, Kali Bari Marg,
New Delhi-110001.

..... Complainant

Versus

The Managing Director,
BSES Kohli Marg, Block-16
East Patel Nagar, Patel Nagar,
New Delhi-110008.

.....Respondent

Date of hearing: 14.09.2017

Present Sh. Suraj Prakash, Complainant.
Sh. Mohit Verma, Asstt. Manager (Legal), on behalf
of Respondent.

ORDER

The above named complainant, a person with blindness vide his complaint dated 06.02.2017 submitted that he purchased an old house from Sh. Surinder Singh Solanki in July 2011. At the time of purchasing the house there was no electricity meter and he applied for new electricity meter. The commercial formalities had been completed but the new connection had not been issued yet. As per him if any amount is outstanding, he should not be legally liable to pay as there was no electricity meter at the time of registry. The outstanding amount should

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be realized from Sh. Surinder Singh Solanki, from whom he purchased the house and now resides at WZ-303, V.P.O. Palam, Delhi.

2. The complaint was taken up with the respondent vide communication dated 20.02.2017. The copy of the communication was sent to the complainant at the address WZ-425, Kh.No. 177, Old Lal Dora, Village Palam, New Delhi, which was mentioned in the acknowledgement of DSS request order of BSES Rajdhani Power Ltd. as he had not mentioned his address in his complaint. As there was no response, reminders dated 27.03.2017 and 22.05.2017 were issued and thereafter hearing was scheduled on 14.08.2017 vide notice dated 01.08.2017 and finally on 14.09.2017 vide Notice dated 31.08.2017. After that Sh. Mohit Verma, Asstt. Manager (Legal) of BSES, Yamuna Power Limited visited this Court and informed that they did not receive any enclosures.

3. During the hearing on 14.09.2017, the complainant clarified that he is residing at H-389, Block-14, Kali Bari Marg, New Delhi-110001 and not at village Palam. He further submitted that after applying for electricity meter with Rajdhani Power Ltd. he visited that office and he was informed that there were some outstanding dues against the said house. He also filed a complaint at the Permanent Lok Adalat at Mata Sundri Road for resolution of the dispute. Since he has not received any bill, there was nothing to settle the matter.

4. The representative of the respondent submitted that they received only copy of the complaint dated 06.02.2017 with the notice of hearing dated 14.08.2017 without any enclosures like copy of disability

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certificate, copy of report of J.E. etc. Therefore, no action could be taken on the matter in the absence of relevant information in respect of the complainant's request. He stated that the present complaint pertains to the area which is taken care of by the Rajdhani Power Ltd. though the summons of the complaint was received in the Office of BSES Yamuna Power Ltd. at Patel Nagar. However, he will make sure that the issue is resolved at the earliest. He also added that in case there are any dues, the bills for the same can be obtained from their office and after payment of the same, he will ensure that electricity meter is installed at the premises of complainant.

5. It is unfortunate that all concerned including the complainant, staff of this court and the respondent did not take due care in handling the complainant. Be that as it may, the respondent is advised to check the record and inform the complainant by 25.09.2017 about the formalities that he is required to complete. The complainant on receipt of the information, is advised to complete the requirements within next seven days and on completion of the formalities, the respondent is directed to install the electricity meter at the requested premises of the complainant within next seven days and submit an action taken report by 10.10.2017 to this Court.

6. The case is disposed of accordingly.

7. Given under my hand and the seal of the Court this 19th day of September 2017



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(T.D. Dhariyal)
25, D. M. Road, Connaught Place, New Delhi-02

State Commissioner for Persons with Disabilities