

In the Court of Commissioner for Persons with Disabilities
25- D, Mata Sundari Road, Near Guru Nanak Eye Centre, New Delhi-2
Phone-23216002-4, Telefax: 23216005
Email : comdis.delhi @nic.in
[Vested with power of Civil Court under the Persons with Disabilities (Equal Opportunity, Protection of Rights and Full Participation) Act, 1995]

Case No. 4(534)/2013-Wel./CD/2636-37

Dated: 13.2.15

In the matter of :

Smt.Suvarna Raj
House No.165, Gali No.13
Balbir Nagar Extn., Shahadra,
Delhi-110032.

..... Petitioner

Versus

Prof.B.K.Jain
Medical Superintendent
Guru Teg Bahadur Hospital
Dilshad Garden
Delhi-95.

.....Respondent

ORDER

1. A representation was received from Ms.Suvarna Raj a disabled person indicating that no accessibility features had been provided in the building of the Guru Teg Bahadur Dilshad Garden Delhi-95 as there is no provision for providing wheel chair to disabled person and the security guard demanded bribe of Rs.100/- when she asked for a wheel chair, the toilets of the hospital are not accessible for persons with disabilities. The persons with disabilities have to stand in queue for OPD card and that there are problems in getting disability and railway concession certificates. The petitioner requested for taking appropriate action in the matter.
2. The Medical Superintendent Guru Teg Bahadur Hospital did not respond to the letters requesting him to send his comments on the issues raised by the petitioner. Hearing was held which was attended by the Medical Superintendent and the Incharge OPD Guru Teg Bahadur Hospital. The case was heard over a period of around one year as time had to be allowed for creation of various infrastructural facilities. It is a matter of satisfaction that the concerned authorities of the hospital had taken requisite action to provide these facilities which was also acknowledged by the petitioner. There is need however to ensure

that these facilities are maintained and any deficiency if found in future should also be removed without forcing the disabled persons to approach the Court as it puts them to lot of inconvenience.

3. Ordered accordingly.



Given under my hand and the seal of the Court this 13th day of February, 2015.

K.S. Mehra
13/2/15

(K.S. Mehra)

Commissioner

Court of Commissioner (Disabilities)
National Capital Territory of Delhi
Room No. - 1
25-D, Mata Sundari Road, New Delhi-02