

# **ANNUAL REPORT**

**2018-19**

**LOGO (Satyamev Jayate)**

**OFFICE OF THE STATE COMMISSIONER  
FOR PERSONS WITH DISABILITIES,  
GOVT. OF NCT OF DELHI**

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## ABBREVIATIONS

**RPwD Act** - Rights of Persons with Disabilities Act, 2016

**PwD Act** - Persons with Disabilities (Equal Opportunities, Protection of Rights and Full Participation) Act, 1995

**PwD** - Persons with disability

**PwBD** - Persons with benchmark disability

- WwD** - Women with disability
  
- CwD** - Child with disability
  
- SCPD** - State Commissioner for Persons with Disabilities
  
- CCPD** - Chief Commissioner for Persons with Disabilities
  
- UNCRPD** - United Nations Convention on the Rights of PwDs
  
- SDGs** - Sustainable Development Goals
  
- RCI** - Rehabilitation Council of India
  
- National** - National Trust for the welfare of Persons with

**Trust** Autism, Cerebral Palsy, Mental Retardation and Multiple Disabilities Act,1999

(i)

**DISABILITY ETIQUETTES**

**Instead of saying**

**Say**

- |                                   |   |                               |
|-----------------------------------|---|-------------------------------|
| ➤ Disabled or handicapped child   | - | Child with disability         |
| ➤ Palsied or C.P. or Spastic      | - | Person with cerebral palsy    |
| ➤ Afflicted, suffers from, Victim | - | person who has...             |
| ➤ Mute or Dumb                    | - | without speech, non-verbal    |
| ➤ Slow                            | - | development delay             |
| ➤ Crazy or insane mental          | - | emotional disorder or illness |

- Deaf and dumb - Person with deafness, hard of hearing/hearing impaired, speech and language impaired
- Retarded - person with intellectual Impairment
- Mongoloid - with down's syndrome
- Lazy, idiot - has a learning disability
- Crippled - has a physical disability
- Birth defect - congenital disability
- Fits - seizures
- Lame - mobility impairment
- Invalid or paralytic - paralyzed
- Dwarf or midget - of short status
- Blind impairment - persons with visual

(ii)

### **BASIC SIGNAGES**

Wheel Chair



Directional Signs



Parking



Ramp



Automatic door



Toilet



Lifts

Telephone



(iii)

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## **CHAPTER-I**

### **1. INTRODUCTION**

1.1 An independent Office of the Commissioner for Persons with Disabilities was set up vide Notification No. F.81(87)/DSW/DO-III/2003/3199-3218 dated 27.05.2009 by Govt. of National Capital Territory of Delhi under section 60(1) of the Persons with Disabilities (Equal Opportunities, Protection of Rights and Full Participation) Act, 1995 which has since been repealed. Rights of Persons with Disabilities Act, 2016 (RPwD Act) has come into force w.e.f. 19<sup>th</sup> April, 2017 and its Section 79 provides for appointment of a State Commissioner for Persons with Disabilities by the State Government.

#### **1.2. Functions of the State Commissioner**

Section 80 of the RPwD Act mandates the State Commissioner to perform the following functions:-

- (a) identify, suo motu or otherwise, provision of any law or policy, programme and procedures, which are in consistent with this Act, and recommend necessary corrective steps;

- (b) inquire, suo motu or otherwise deprivation of rights of persons with disabilities and safeguards available to them in respect of matters for which the State Government is the appropriate Government and take up the matter with appropriate authorities for corrective action;
- (c) review the safeguards provided by or under this Act or any other law for the time being in force for the protection of rights of persons with disabilities and recommend measures for their effective implementation;
- (d) review the factors that inhibit the enjoyment of rights of persons with disabilities and recommend appropriate remedial measures;
- (e) undertake and promote research in the field of the rights of persons with disabilities;
- (f) promote awareness of the rights of persons with disabilities and the Safeguards available for their protection;
- (g) monitor implementation of the provisions of this Act and schemes, programmes meant for persons with disabilities;
- (h) monitor utilisation of funds disbursed by the State Government for the benefits of persons with disabilities; and
- (i) perform such other functions as the State Government may assign.

1.3. Besides the above, the State Commissioner is to be consulted by the authorities engaged in re-construction activities subsequent to any situation of risk, armed conflict and natural disasters to ensure accessibility requirement of persons with disabilities (Section 8 of the Act). The State Commissioner is required to register the Equal Opportunity Policy to be notified by every establishment (Government as well as Private) in the State (Section 21 of the

Act). He is also required to keep a record of Grievance Redressal Officers to be appointed by every Government establishment in the State (section 23 of the Act). The State Government needs to consult the State Commissioner for exempting any Government establishment from appointing persons with benchmark disabilities and for conducting and promoting awareness campaign and sensitisation programmes respectively under Section 34 and Section 39 of the RPwD Act.

1.4. Section 81 of the RPwD Act provides that whenever the State Commissioner makes a recommendation to an authority in pursuance of clause (b) of Section 80, that authority shall take necessary action on it and inform the State Commissioner of the action taken within three months from the date of receipt of the recommendation. If an authority does not accept the recommendation, it shall convey the reasons for non-acceptance to the State Commissioner and the aggrieved person within a period of three months from the date of receipt of the recommendation.

1.5. Under Section 83, the State Commissioner is also required to submit an Annual Report to the State Government and may submit Special Reports if the matter is urgent or important. The State Government shall cause the Annual and the Special Reports to be laid before the State Legislature alongwith the memorandum of action taken or proposed to be taken on the recommendation of the State Commissioner and the reasons for non acceptance of the recommendations, if any.

1.6. **Format and details in the Annual Report of the State Commissioner**

The Annual Report and the Special Reports are to be prepared in such format, manner and contain such details as may be prescribed by the State

Government as provided in the Delhi Rights of Persons with Disabilities Rules, 2018.

### 1.7. **Powers of the State Commissioner**

The State Commissioner has the same powers of a Civil Court as are vested in a Court under the Code of Civil Procedure, 1908 while trying a suit in respect of the following matters:-

- (a) summoning and enforcing the attendance of witnesses;
- (b) requiring the discovery and production of any documents;
- (c) requisitioning any public record or copy thereof from any court or office;
- (d) receiving evidence on affidavits; and
- (e) issuing commissions for the examination of witnesses or documents.

## **CHAPTER-II**

### **2. OVERVIEW**

2.1. According to Census 2011, there were 2.68 crore persons with disabilities in the country which works out to 2.21% of the total population. The total population of the NCT of Delhi was 1,67,87,941. Out of that, 2,34,882 i.e. 1.4% of the total population of NCT of Delhi had one disability or the other. 2011 Census included persons with visual, hearing, speech, locomotor disability, mental illness, mental retardation, multiple disability and other disabilities. The details of persons with disabilities by type of disability and sex in NCT of Delhi as per Census 2011 is as under:-

<b>Disability</b>	<b>Census</b>	<b>(%)</b>
-------------------	---------------	------------

In Seeing	30,124	12.8
In Hearing	34,499	14.7
In Speech	15,094	06.4
In Movement	67,383	28.7
Mental Retardation	16,338	06.9
Mental Illness	10,046	04.3
Any Other	37,013	15.8
Multiple Disability	24,385	10.4
<b>Total</b>	<b>2,34,882</b>	<b>100</b>

2.2 Ministry of Statistics and Programme Implementation will be undertaking a sample survey to collect the data of persons with disabilities mentioned in the RPwD Act in its National Sample Survey with 76<sup>th</sup> NSS Round starting from July, 2018 till December, 2018.

2.3. The number of persons with disabilities is likely to increase manifold as the categories of disabilities covered in the Act have increased from 5 to the 21 disabilities.

2.4. The 21 categories as contained in the Schedule to the RPwD Act are given below:-

**01. Physical Disability:**

**A. Locomotor disability:** Person's inability to execute distinctive activities associated with movement of self and objects resulting from affliction of musculoskeletal or nervous system or both including-

(a) **leprosy cured persons:** a person who has been cured of leprosy but suffering from loss of sensation in hands or feet as well as loss of sensation and paresis in the eye and eye-lid but with no manifest deformity: manifest deformity and paresis but having sufficient mobility in their hands and feet to enable them to engage in normal economic activity; extreme physical deformity as well as advanced age which prevents him/her from undertaking any gainful occupation, and the expression leprosy cured shall construed accordingly:

(b) **Cerebral palsy:** a group of non-progressive neurological condition affecting body movements and muscle coordination, caused by damage to one or more specific areas of the brain, usually occurring before, during or shortly after birth;

(c) **Dwarfism :** a medical or genetic condition resulting in an adult height of 4 feet 10 inches(147 centimetres) or less;

(d) **Muscular dystrophy:** a group of hereditary genetic muscle disease that weakens the muscles that move the human body and persons with multiple dystrophy have incorrect and missing information in their genes, which prevents them from making the proteins they need for healthy muscles. It is characterized by progressive skeletal muscle weakness, defects in muscle proteins, and the death of muscle cells and tissues;

(e) **Acid attack victims:** A person disfigured due to violent assaults by throwing of acid or similar corrosive substance.

**B. Visual Impairment:**

(a) **Blindness:** Total absence of sight or visual acuity less than 3/60 or less than 10/200(Snellen) in the better eye with best possible correction; or limitation of the field of vision subtending an angle of less than 10 degree.

(b) **Low-Vision:** Visual acuity not exceeding 6/18 or less than 20/60 upto 3/60 or upto 10/200 (snellen) in the better eye with best



possible corrections; or limitation of the field of vision subtending an angle of less than 40 degree upto 10 degree.

**C. Hearing Impaired:**

**(a) Deaf:** Persons having 70 **DB** (decibels) hearing loss in speech frequencies in both ears.

**(b)Hard of Hearing:** Persons having 60**DB** to 70 **DB** hearing loss in speech frequencies in both ears.

**D. Speech and language disability:** A permanent disability arising out of conditions such as laryngectomy or aphasia affecting one or more components of speech and language due to organic or neurological causes.

**02. Intellectual Disability:**

A Condition characterized by significant limitation both in intellectual functioning (reasoning, learning, problem solving) and in adaptive behaviour which covers a range of every day, social and practical skills, including-

**(a) Specific learning disabilities:** A heterogeneous group of conditions wherein there is a deficit in processing language, spoken or written, that may manifest itself as a difficulty to comprehend, speak, read, write, spell, or to do mathematical calculations and includes such conditions as perceptual disabilities, dyslexia, dysgraphia, dyscalculia, dyspraxia and developmental aphasia;

**(b) Autism spectrum disorder:** a neuro-developmental condition typically appearing in the first three years of life that significantly affects a person's ability to communicate, understand relationships and relate to others, and is frequently associated with unusual or stereotypical rituals or behaviours.

**03. Mental behaviour:**

A substantial disorder of thinking, mood, perception, orientation or memory that grossly impairs judgment, behaviour, capacity to recognize reality or ability to meet the ordinary demands of life, but does not include retardation which is a condition of arrested or incomplete development of mind of a person, specially characterized by sub normality of intelligence.

**04. Disability caused due to:**

**(a) Chronic neurological Condition** such as

**(i) Multiple sclerosis:** An inflammatory, nervous system disease in which the myelin sheaths around the axons of nerve cells of the brain and spinal cord are damaged, leading to demyelination and affecting the ability of nerve cells in the brain and spinal cord to communicate with each other:

**(ii) Parkinson's Disease:** A progressive disease of the nervous system marked by tremor, muscular rigidity and slow, imprecise movement, chiefly affecting middle-aged and elderly people associated with degeneration of the basal ganglia of the brain and a deficiency of the neurotransmitter dopamine.

**(b) Blood Disorder-**

**(i) Hemophilia:** An inheritable disease, usually affecting only male but transmitted by women to their male children, characterized by loss or impairment of the normal clotting ability of blood so that a minor wound may result in fatal bleeding:

**(ii) Thalassemia:** A group of inherited disorder characterized by reduced or absent amounts of haemoglobin.

**(iii) Sickle cell disease:** A haemolytic disorder characterized by chronic Anaemia, painful events, and various complications due to associated tissue and organ damage | haemolytic

refers to the destruction of the cell membrane of red blood cells resulting in the release of haemoglobin.

**05. Multiple Disabilities (more than one of the above specified disabilities):**

Including deaf, blindness which means a condition in which a person may have combination of hearing and visual impairments causing severe communication of hearing and visual impairments causing severe communication, developmental, and educational problem.

## **CHAPTER-III**

### **3. STATUTORY FRAME WORK AND HIGHLIGHTS OF RIGHTS OF PERSONS WITH DISABILITIES ACT, 2016**

#### **3.1 Provisions in the Constitution**

3.1.1 The Fundamental Rights in the Constitution of India, which include Right to Equality; Right to Freedom; Right against Exploitation; Right to Freedom of Religion; Cultural and Educational Rights and Right to

Constitutional Remedies are available to the persons with disabilities as well.

3.1.2 Persons with disabilities with different expressions also find specific mention in the Directive Principles of State Policy in Part – IV of the Constitution which have been declared as fundamental in the governance of the country. The relevant Articles are mentioned below:

(a) **Article 41: Right to work, to education and to public assistance in certain cases, provides :**

“The State shall, within the limits of its economic capacity and development, make effective provision for securing the right to work, to education and to public assistance in cases of unemployment, old age, sickness and disablement and in other cases of undeserved want”.

(b) Besides, Eleventh Schedule to Article 243-G and Twelfth Schedule to Article 243-W, which pertain to the powers and responsibilities of the panchayats and municipalities respectively with respect to implementation of schemes for economic development and social justice, include welfare and safeguarding the interests of persons with disabilities among other weaker sections of the society. The relevant extracts of the said schedules are as under:

(c) **Eleventh Schedule to Article 243-G:** “Social welfare, including welfare of the handicapped and mentally retarded” (Entry No. 26).

(d) **Twelfth Schedule to Article 243-W:** “Safeguarding the interests of weaker sections of society, including the handicapped and mentally retarded” (Entry No. 09).

3.1.3 In addition to the constitutional provisions, the following disability specific legislations have been enacted to empower persons with disabilities and to improve the quality of their life.

1. **The Rehabilitation Council of India Act, 1992** for regulating and monitoring the training of rehabilitation professionals and personnel. RCI also promotes research in rehabilitation and special education.

II. **The National Trust for the Welfare of Persons with Autism, Cerebral Palsy, Mental Retardation and Multiple Disabilities Act, 1999** to enable and empower the mentioned four categories of persons with disabilities to live as independently and as fully as possible within and as close to the community to which they belong; to strengthen facilities to provide support to them to live within their own families; to promote measures for their care and protection in the event of death of their parent or guardian; appointment of guardians and trustees for those who require such protection; etc.

III. **The Rights of Persons with Disabilities Act, 2016**

(i) With the twin objective of harmonising the provisions of the Persons with Disabilities (Equal Opportunities, Protection of Rights and Full Participation) Act, 1995 with the United Nations Convention on the Rights of Persons with Disabilities and to ensure better implementation, the Rights of Persons with Disabilities Act, 2016 has since been enacted and brought forward into force on 19.04.2017.

(ii) The three levels of persons with disabilities have been defined as under:

*“person with disability” means a person with long term physical, mental, intellectual or sensory impairment which, in interaction*

*with barriers, hinders his full and effective participation in society equally with others;*

*“person with benchmark disability” means a person with not less than forty per cent. of a specified disability where specified disability has not been defined in measurable terms and includes a person with disability where specified disability has been defined in measurable terms, as certified by the certifying authority;*

*“person with disability having high support needs” means a person with benchmark disability certified under clause (a) of sub-section (2) of section 58 who needs high support;*

- (iii) The Act provides for various rights and entitlements for persons with disabilities such as equality and non-discrimination, community life, protection against cruelty and inhuman treatment, access to justice, legal capacity etc. It also mandates the appropriate Governments to frame schemes and programmes on social security, health, rehabilitation, recreation, skill development, etc. and action plans for making built environment accessible within 5 years and services within 2 years from the date of notification.
- (iv) The Act also provides for penal provisions for contravention of the provisions of the Act, offences of atrocities, failure to furnish information to ensure effective implementation of the Act.
- (v) Rights of Persons with Disabilities Rules, 2017 notified by the Central Government on 15.06.2017 provide for:-
  - (a) Accessibility standards for built environment, passenger bus transport and website and content to be placed on website.
  - (b) Procedure for applying and grant of certificate of disability.
  - (c) Manner of publication of equal opportunity policy and maintenance of records regarding employees with disabilities.

- (d) Mechanism for implementation of provision of non discrimination on the ground of disability
- (e) Manner of utilization and management of National Fund for Persons with Disabilities.

(vi) Guidelines for assessment of extent of specified disability were also notified on 04.01.2018.

(vii) As per section 57 of the RPwD Act, the Govt. of NCT of Delhi is required to designate the certifying authorities to issue the certificate of disability and also notify the jurisdiction of such authorities. The GNCT of Delhi will also have to designate Appellate Authority under section 59 of the Act to consider and decide the appeals of aggrieved persons with the decision of certifying authorities.

(viii) The overview of section-wise subjects covered in the RPwD Act is given in the following table:-

<b>Chapter</b>	<b>Sections</b>	<b>Subject</b>
I- Preliminary	2	<ul style="list-style-type: none"> <li>• Definitions</li> </ul>
II- Rights and Entitlements	3-5	<ul style="list-style-type: none"> <li>• Equality and Non-Discrimination</li> <li>• Women and children with disabilities</li> <li>• Community life.</li> <li>• Protection from cruelty and inhuman treatment</li> <li>• Protection from abuse, violence and exploitation</li> <li>• Protection from safety</li> <li>• Home and family</li> <li>• Reproductive rights</li> <li>• Accessibility in voting</li> <li>• Access to justice</li> </ul>

		<ul style="list-style-type: none"> <li>• Legal capacity</li> <li>• Provision for guardianship</li> <li>• Designation of Authority to support</li> </ul>
III- Education	16 - 18	<ul style="list-style-type: none"> <li>• Duty of educational institution</li> <li>• Specific measures to promote and facilitate inclusive education</li> <li>• Adult education</li> </ul>
IV- Skills development & employment	19 - 23	<ul style="list-style-type: none"> <li>• Vocational training and self-employment</li> <li>• Non discrimination in employment</li> <li>• Equal opportunity Policy</li> <li>• Maintenance of records</li> <li>• Appointment of Grievance Redressal Officer.</li> </ul>
V- Social security, health, rehabilitation and recreation	24-30	<ul style="list-style-type: none"> <li>• Social Security</li> <li>• Health care</li> <li>• Insurance schemes</li> <li>• Rehabilitation research and development</li> <li>• Culture and recreation</li> <li>• Sporting activities</li> </ul>
VI- Special provisions for persons with benchmark disabilities	31-37	<ul style="list-style-type: none"> <li>• Free education for children with benchmark disabilities</li> <li>• Reservation in higher educational institutions</li> <li>• Identification of posts for reservation</li> <li>• Reservation</li> <li>• Incentives to employers in private sector</li> <li>• Special schemes and development programmes</li> </ul>



VII- Special provisions for persons with disabilities with high support needs	38	<ul style="list-style-type: none"> <li>• Special provisions for persons with disabilities with high support</li> </ul>
VIII- Duties and responsibilities of Appropriate Governments	39 -48	<ul style="list-style-type: none"> <li>• Awareness campaign</li> <li>• Accessibility</li> <li>• Access to transport</li> <li>• Access to information and communication technology</li> <li>• Consumer goods</li> <li>• Mandatory observation of accessibility norms</li> <li>• Time limit for making existing infrastructure and premises accessible and action for that purpose.</li> <li>• Time limit for accessibility by service provider</li> <li>• Human resource development</li> <li>• Social audit</li> </ul>
IX- Registration of institutions for persons with disabilities and grants to such Institutions	49- 55	<ul style="list-style-type: none"> <li>• Competent authority</li> <li>• Registration</li> <li>• Application and grant of certificate of registration</li> <li>• Revocation of registration</li> <li>• Appeal</li> <li>• Act not to apply to institutions established or maintained by Central or State Government</li> <li>• Assistance to registered institutions</li> </ul>
X- Certification of specified disabilities	56-59	<ul style="list-style-type: none"> <li>• Guidelines for assessment of specified disabilities</li> <li>• Designation of</li> </ul>

		<p>certifying authorities</p> <ul style="list-style-type: none"> <li>• Procedure for certification</li> <li>• Appeal against a decision of certifying authority</li> </ul>
XI- Central and State Advisory Boards on disability and District level committee	60-73	<ul style="list-style-type: none"> <li>• Constitution of Central Advisory Board on disability</li> <li>• Terms and Conditions of service of members</li> <li>• Disqualification</li> <li>• Vacations of seats by Members</li> <li>• Meetings of the Central Advisory Board on disability</li> <li>• Function of Central Advisory Board on disability</li> <li>• State Advisory Board on disability</li> <li>• Terms and Conditions of service members</li> <li>• Disqualification</li> <li>• Vacation of seats</li> <li>• Meetings of State Advisory Board on disability</li> <li>• Functions of State Advisory Board on disability</li> <li>• District-Level Committee on disability</li> <li>• Vacancies not to invalidate proceedings</li> </ul>
XII- Chief Commissioner and State Commissioner persons with disabilities	74-83	<ul style="list-style-type: none"> <li>• Appointment of Chief Commissioner and Commission</li> <li>• Functions of Chief Commissioner</li> <li>• Action of appropriate authorities on recommendation of</li> </ul>

		<p>Chief Commissioner</p> <ul style="list-style-type: none"> <li>• Powers of Chief Commissioner</li> <li>• Annual and Special Reports by Chief Commissioner</li> <li>• Appointment of State Commissioner</li> <li>• Function of State Commissioner</li> <li>• Action by Appropriate Authorities on recommendation of State Commissioner</li> <li>• Powers of State Commissioner</li> <li>• Annual and Special Reports by State Commissioner</li> </ul>
XIII- Special Court	84-85	<ul style="list-style-type: none"> <li>• Special court</li> <li>• Special Public Prosecutor</li> </ul>
XIV- National fund for persons with disabilities	86-87	<ul style="list-style-type: none"> <li>• National fund for persons with disabilities</li> <li>• Accounts and Audit</li> </ul>
XV- State fund for persons with disabilities	88	<ul style="list-style-type: none"> <li>• State fund for persons with disabilities</li> </ul>
XVI- Offences and penalties	89-95	<ul style="list-style-type: none"> <li>• Punishment for contravention of provision of Act or Rules and Regulations made thereunder offences by Companies</li> <li>• Offences and penalties</li> <li>• Punishment for fraudulently availing any benefit meant for persons with benchmark disabilities</li> <li>• Punishment for offence of atrocities</li> </ul>

		<ul style="list-style-type: none"> <li>• Punishment for failure to furnish information</li> <li>• Previous sanction of appropriate Government</li> <li>• Alternative punishments</li> </ul>
XVII- Miscellaneous	96-102	<ul style="list-style-type: none"> <li>• Application of other laws not barred</li> <li>• Protection of action taken in good faith</li> <li>• Power to remove difficulties</li> <li>• Power to amend schedule</li> <li>• Power of Central Government to make rules</li> <li>• Power of State Government to make rules</li> <li>• Repeal and savings</li> </ul>

#### IV. Mental Healthcare Act, 2017

An Act to provide for mental health care and services for persons with mental illness and to protect, promote and fulfil the rights of such persons during delivery of mental health care and services and for matters connected therewith or incidental thereto. This Act is administered by Ministry of Health & Family Welfare, Government of India.

## CHAPTER-IV

### 4. HIGHLIGHTS OF INITIATIVES OF THE OFFICE OF STATE COMMISSIONER FOR SYSTEMIC CHANGES AND BETTER IMPLEMENTATION OF THE ACT

**4.1 Accessibility:** During the reporting year, State Commissioner for persons with Disabilities (SCPD) took Suo-Motu cognizance of inaccessibility of the places of entertainment (PVRs), markets, cinema halls, places of worship, hotels and restaurants, etc. in NCT of Delhi.

4.1.1 On his visit to the PVR ECX Chanakyapuri, New Delhi, SCPD noticed that AUDI-I was not connected to a lift and also there was no ramp of prescribed gradient. An elderly woman with disability was being carried to AUDI-I on a chair. The matter was taken up with Chairman, NDMC and Manger PVR ECX Chankyapuri. After thorough examination of the case, SCPD recommended that NDMC should make necessary arrangements for creating awareness about the provisions of the Act and the Harmonised Guidelines and Space Standards for Barrier Free Environment for Persons with Disabilities and Elderly Persons issued by Ministry of Urban Development. They were also recorded to take steps for capacity building of concerned architects/engineers/functionaries to ensure that no structure is constructed without adhering to the accessibility standards. PVRs should be made fully accessible as per the action plan submitted by PVR Ltd, who took action to make built environment accessible as well as for audio description and close captioning.

4.1.2 The matter relating to inaccessibility of Markets (Greater Kailash-I M-Block, New Friends Colony, Hauz Khas Market, Green Park Market, Basant Lok Market, Malviya Nagar Market) was taken up with SDMC and DDA. The above mentioned markets were also inspected by SCPD and found inaccessible. After hearing the concerned parties, SCPD recommended that the civil engineers, architects at all levels working in SDMC including the engineers and workers like masons of the contractors who are awarded the work by SDMC, should be given appropriate and adequate training. This should be ensured by

the Monitoring Committee besides providing necessary guidance during the implementation of the work. Monitoring Committee should issue appropriate instructions to all concerned to ensure that all the public buildings & facilities and services are made accessible within the time frame set in the Act. Access to the shops should also be ensured preferably by involving the shopkeepers and encouraging them also to contribute in enhancing accessibility to their shops.

4.1.3 A suo-motu case was also taken up with the Joint Secretary & Chief Administrative Officer, Ministry of Defence, GOI and the Chairman (NDMC) to make all the areas in the National War Memorial. After thorough examination of the matter SCPD has recommended that Ministry of Defence, GOI should make a tactile map of the National War Memorial for the benefit of persons with visual impairment. The details of the memorial can also be explained in sign language on a screen/LED panel in picture-in-picture mode for guiding and better understanding by persons with deafness and hard of hearing and make the National War Memorial a model accessible monument with the use of latest technology and by incorporating best available accessible facilities. The App proposed to be developed, should also have the facility to explain in sign Language. After receipt of the suggestions of the experts a proposed action plan should be submitted to this court.

4.1.4 SCPD has recommended to the Pr. Secretary (Urban Development) for taking appropriate action to make “public buildings” and “public facilities and services” in unauthorised areas/ colonies also. (Case no. 235/1101/2018/05).

4.1.5 Suo-motu cognizance of inaccessibility of built environment and transport in NCT of Delhi had also been taken (case No. 4/1665/2017/Wel/CD and case No. 1053/1108/2019/07 with the concerned 14 departments. The major outcomes are as under:-

- (i) DDA, PWD, NDMC, EDMC, SDMC, North DMC, DTC, DTIDCL, DUSIB, District Magistrates have drawn action plans with timelines for making Government buildings, footpaths, public and community toilets, parks, stadia/sports facilities, gyms, office buildings, community centers, old age homes, schools/educational institutions, hospitals/ dispensaries, recreation centers, police stations, places of worship, bus queue shelters, buses, night shelters.
- (ii) Each respondent has appointed a Nodal Officer for the purpose.
- (iii) NDMC was been advised to make the area under its jurisdiction a model accessible built place for replication by other municipalities, which it has initiated.
- (iv) A delegation from Nepal, which included one of Mayors and Senior Officers of the concerned departments and local Govt. visited the office of SCPD to see how accessibility of built environment was being addressed. A field visit and a presentation in the HQ of NDMC were organized for them.
- (v) Department of Urban Development directed NDMC and PWD to train Civil Engineers, Architects and other functionaries of Govt. Departments as well as the contractors on accessibility audit, etc.
- (vi) A Monitoring Committee under the Chairmanship of Pr. Secretary (Urban Development), GNCT of Delhi has been constituted to monitor implementation of the action plans.
- (vii) SCPD and other functionaries of the office also regularly carried out random checks of the facilities across the NCTD.
- (viii) It was found that the reports in some of the ATRs did not match with the situation on ground. A serious view of such discrepancies/false reporting was taken and appropriate directions were issued to the concerned organizations.

4.1.6 After hearing the parties and examination of the status reports, the following additional recommendations with respect to each respondent were made:-

(i) North DMC, South DMC, East DMC, Cantonment Board Delhi, PWD, DDA, DUSIB shall get some of the buildings and facilities access audited by professionally trained Access Auditors in order to ensure that access features incorporated or are being incorporated, are strictly in accordance with the standards prescribed in the Harmonized Guidelines and Space Standards issued by Ministry of Urban Development.

(ii) North DMC shall submit the revised action plan indicating the timelines for completion of the work in the format already shared.

(iii) NDMC shall submit an action plan for developing a model barrier free area in the NDMC Zone.

(iv) Cantonment Board Delhi shall submit the status report on the observations that the entire built environment under the jurisdiction of Cantonment Board will have access features.

(v) DTC should keep a record of the crew who are deputed for refresher training as a corrective measure and intimate the number of such crew trained by the due date.

(vi) Transport Department was advised to take similar action as DTC in respect of the erring crew of the cluster buses to ensure easy access to those buses for persons with disabilities and submit the action taken by the due date.

4.1.7 The action plans of all the concerned Departments have been uploaded on the website. All concerned authorities such as NDMC, MCDs,



DDA, Urban Development have been asked to ensure access to footpaths, parks, shops, recreation facilities, residential areas, etc.

## **4.2 Awareness:**

- 4.2.1 A Mobile Court, two Workshops for members of Legislative Assembly, Sensitisation/ Capacity building, Training programme for officers/ officials of Govt. of NCT of Delhi were conducted in collaboration with UTCS. HODs/ Secretaries were also requested to create awareness about the provisions of RPwD Act among their staff and to protect rights of person with disabilities.
- 4.2.2 Letters were also written to the Mayors of the Municipal Corporations in April 2018 for organising workshops for Municipal Counsellors for sensitisation and creating capacity building. However, no response from any of the three Mayors was received.
- 4.2.3 Member Secretary, DLSLA was requested to organise workshops and training programmes for Delhi Judicial Services Officers/ Judges and Lawyers SCPD delivered Lectures in the workshops held at Tis Hazari on 25-10-2018, Saket Court on 24.01.2019 and two workshops for more than 650 participants in Dwarka Court.

## **4.3 Education:**

- 4.3.1 On the recommendation of SCPD, a workshops at Tyagraj Stadium was organised by DoE through SCERT for approximately 1200 Principals and Management functionaries of Private Schools on RPwD Act with focus on inclusive education.
- 4.3.2 SCPD also took up with DOE for relaxation of age in respect of children with disabilities.
- 4.3.3 A large number of Suo-Motu cases were taken up as many parents did not want to disclose their identity and file complaints regarding refusal/

discouragement by private schools to admit their wards with disabilities, non-provision of appropriate facilities especially for children with autism, specific learning disabilities, intellectual disability and multiple disabilities and for demand of shadow teachers. Directorate of Education has issued directions in this regard.

4.3.4 DOE has also been advised to include disability component in Grading of Schools.

4.3.5 Secretary Education, Chairman NDMC, Commissioners of MCDs were also advised on 06-09-2018 to create the posts of sign language interpreters and Braille Instructors to facilitate teaching and learning of children with deafness, hard of hearing and blindness.

#### 4.4 **Disability Certificates, Health and Rehabilitation:**

4.4.1 Secretary, Department of Empowerment of Person with Disability (Divyangjan), Ministry of Social Justice & Empowerment, Govt of India was requested on 23.08.2018 to issue clarification on the guidelines for Assessment and certification of Specific Learning Disabilities (SLD) as the current guideline are not clear about determining the percentage of disability.

4.4.2 A Meeting with the officers of Health & Family Welfare Department and the certifying authorities of all the Hospitals for streamlining issuance of Disability Certificate was held on 16-04-2018 at Delhi Secretariat under Chairpersonship of State Commissioner.

4.4.3 Monthly reports on the status of disability certificates issued by each of the 26 authorized hospitals are being obtained and compiled.

4.4.4 Notification for Certifying Authority for issuance of Disability Certificate was issued after the intervention of SCPD at various levels including with Chief Secretary through various orders.

## **4.5 Inspection for monitoring & utilisation of funds and functioning of the institutions under Government/NGO Sector providing services to persons with disabilities:**

4.5.1 The office of the State Commissioner inspected all the Government of NCT of Delhi run institutions and those receiving grant-in-aid from the State Government. The key observations and recommendations were sent to Department of Social Welfare for corrective action.

## **4.6 Policy Interventions:**

4.6.1 SCPD took up with Election Commission of India and Chief Electoral Officer, Delhi to make provision for postal ballot/ technologically supported voting facility for PwDs from home. ECI has since issued the notification in this regard. Now, persons with disabilities, who cannot move and senior citizens of 80years and above have the option to cast their vote by postal ballot not only Delhi but in the entire country.

4.6.2 SCPD has recommended to Chairman NDMC, Commissioners DMCs and authorities of PWD, Urban Development, Transport, DUSIB,DDA, Cantonment Board, DSIIDC,IT, DTIDC that only universally designed and accessible construction material, accessories & other products should be procured. The Procurement Policy should be changed.

4.6.3 State Commissioner for PwD also headed the committee to finalise the Delhi RPwD Rules and finalised the same in a single meeting on 18-09-2018. Delhi Rules are perhaps one of the best and many states used them for drafting their Rules.

4.6.4 After persistent efforts, a total of 28 Town Vending Committees (TVC) have been constituted by all the municipalities and through suo-motu cases, TVCs have been directed to be functional and identify vending sites and vendors with disabilities in a time bound manner to avoid harassment of vendors with disabilities in the NCT of Delhi.

## **4.7 Action towards better implementation of the Act:**

- 4.7.1 Subject-wise incident codes like (Education, Accessibility, benefits under Schemes, implementation of reservation, etc. and sub-codes under major heads) for complaints have been introduced from October, 2017 and being implemented meticulously. It is now possible to know subject as well as sub-subject wise number of complaints and identifying the areas that need more attention.
- 4.7.2 Use of e-mails to register complaints for communication and conducting hearing of the complainants on telephone is being continued.

## **CHAPTER-V**

### **5. Redressal of Grievances and details of complaints**

#### **5.1 Redressal of Grievances:**

5.1.1 One of the important functions of the State Commissioner is to inquire, suomotu or otherwise deprivation of the rights of persons with disabilities and safeguards available to them in respect of the matters for which the State Government is the appropriate government and take up with the appropriate authorities for corrective action. A variety of queries/complaints /grievances ranging from day-to-day harassment in the family and outside to infringement of fundamental and human rights are received in the court of State Commissioner from persons with disabilities, their parents, carers, activists, etc.

5.1.2 The complaints received in the court of State Commissioner are assigned subject-wise unique incident code. The complaint number assigned to each complaint indicates its numerical number, the subject and sub-subject it relates to and the year & month of filing the complaint. This has helped to know the number of complaints on each subject/sub-subject (incident).

5.1.3 Status of Complaints, Grievance Redressal Officers(GROs) appointed by authorities and Equal Opportunity Policies (EOPs) registered with this office are computerised and are being maintained/ updated regularly which are proposed to be put the information in the website of this Department with facility of updating the same by the respective departments.

## **5.2 Details of complaints:**

5.2.1 As per the information available in the Annual Reports, from inception of the Office of Commissioner for Persons with Disabilities in March, 2009 till 31<sup>st</sup> March, 2019, 2453 complaints were registered and 2332 were disposed of. 119 cases were under process at the end of the March, 2019. The details are in the table that followed:

### **Registered – Disposed off complaints**

**Table: 5.1**

**April, 2018 to March, 2019:**

<b>Registered Complaints</b>	<b>Disposed off</b>
<b>630</b>	<b>790</b>

**Table: 5.2**

### **Key: Incident code**

<b>S.No.</b>	<b>Subject</b>	<b>Incident Code</b>	<b>Incident Name</b>
<b>1</b>	<b>Employment (G-II)</b>	1011	C-Reservation in Jobs
		1012	C-Relaxation in Employment
		1013	C-Providing Job/Recommend for Job
		1014	C-Others-Employment
		1015	EOP & Discrimination
		1016	Identification of post.
		1017	GRO
<b>2</b>	<b>Service Matters(G-I)</b>	1021	C-Promotion/Fixation of Seniority
		1022	C-Transfer/Posting.
		1023	C-Reinstatement/Deptt. Enquiry/ Harassment in service/Termination from service on the ground of disability
		1024	C-Other- Service matters/Pension/Nonpayment of arrears/Medical benefits/ Allotment of Govt. Accommodation etc.

<b>3</b>	<b>Education (G-III)</b>	1031	Denial/Reservation/Relaxation in admission
		1032	Facilities/Infrastructure for education
		1033	C-Others-Education/Scholarship/Termination from school, Re-evaluation/Declaration of result etc.
<b>4</b>	<b>Conduct of Examination (G-III)</b>	1040	C-Others- Conduct of examination/ Discrimination/Misbehaviour/Harassment/ Allotment of Examination Centre
		1041	C-Scribe/Extra time/Relaxation for exam
<b>5</b>	<b>Property Disputes (G-III)</b>	1061	C-Dispute among family members for property
		1062	C-Other matter of property dispute/ Encroachment of land/property/vacation of rented flat/property
<b>6</b>	<b>Preferential Allotment (G-I)</b>	1081	C-Allotment of Land/Flat, Petrol Pump, LPG (Violation of Sec. 37 (a) & (c))
		1082	C-Cancellation of License/Allotment
		1083	C-Other matters of preferential allotment/ License for Tehbazari, Booth, Pettyshops/ removal of shops/sealing/relocation.
<b>7</b>	<b>Benefit of Schemes (G-I)</b>	1091	C-Reservation u/s 37 (b)
		1092	C-Non receipt of benefits under central/state Govt. Scheme
		1093	C-Others
<b>8</b>	<b>Accessibility</b>	1101	C-Barrier in built & outside environment/ others (Barrier/Accessibility)
		1102	Denial of Banking Products and facilities, Discrimination
		1103	C-Misuse of Railway coaches/Counters other such facility for disabled.
		1104	Access in Transport
		1105	Access to Information Communication Technology/Accessible Format/others related to IT.
		1106	Accessibility in Voting.
		1107	Universally designed consumer products and accessories
		1108	Accessible public facilities and services.
		1109	other matters of accessibility.
<b>9</b>	<b>Atrocities/abuse (G-III)</b>	1111	C-Major offences/Atrocities, Sexual Abuse, Framing under false charges
		1112	Prevention on cruelty.
<b>10</b>	<b>Disability Certificates (G-III)</b>	1121	C-Non issue of DC/ID/Others
		1122	C-Review of Disability percentage
		1123	Other Disability/Medical certificate related Issues/Meter.
<b>11</b>	<b>Loan (G-III)</b>	1131	C-Denial of Loan

		1132	C-Others, Matters related to Extension of time for repayment/waiving off etc.
<b>12</b>	<b>Miscellaneous (G-III)</b>	1141	C-Matters not covered above
		1143	C-Financial Assistance/Social Security
		1144	C-Non filing of FIR/Non Assistance/ Harassment by Police
		1146	Fraudulent availing of benefits meant for PwDs
		1147	Rehabilitation course
<b>13</b>	<b>Non-Specific</b>	1150	C-Non Specific Complaint
	<b>(G-III)</b>		

**Table: 5.3**

**Incident-wise details of complaints w.e.f. April, 2018 to March, 2019**

S.No	Incident Name with code No	No. of complaints	Total Complaints on each subject	Percentage @2018-19	Percentage @2017-18	
1	Employment	1011	29	60	9.52	11.35
		1012	1			
		1013	13			
		1014	17			
2	Service Matter	1021	12	63	10	15.67
		1022	8			
		1023	15			
		1024	28			
3	Education	1031	30	42	6.66	2.16
		1032	6			
		1033	6			
4	Conduct of Examination	1040	2	7	1.11	1.62
		1041	5			
5	Property Disputes	1061	3	12	1.90	1.62
		1062	9			
6	Preferential Allotment	1081	6	40	6.34	10.81
		1082	2			
		1083	32			
7	Benefit of Schemes	1091	2	75	11.90	7.56
		1092	61			
		1093	12			
8	Accessibility	1101	102	107	16.98	16.75
		1102	5			
		1103	0			
9	Atrocities / Abuse	1111	66	66	10.47	9.18



10	Disability Certificate	1121	60	61	9.68	7.8
		1122	1			
11	Loan	1131	2	4	0.63	0.54
		1132	2			
12	Miscellaneous	1141	66	83	13.17	8.1
		1143	4			
		1144	6			
		1146	7			
13	Non- Specific	1150	10	10	1.58	7.56
<b>Total Cases</b>			<b>630</b>	<b>630</b>	<b>100</b>	<b>100</b>

## **CHAPTER-VI**

### **6. STATUS OF IMPLEMENTATION OF RIGHT OF PERSONS WITH DISABILITY ACT, 2016 BY VARIOUS DEPARTMENTS/AUTHORITIES.**

#### **6.1 General**

- i. **Name of the state/UT:** National Capital Territory of Delhi.
- ii. **Population of the State/UT(Indicate the year of Census/Survey):** 1, 67, 87, 941(as per census 2011)
- iii. **Population of Persons with Disabilities:** 2, 34,882(1.4%)
- iv. **Number of Districts and Blocks in the State/UT:** 11  
Districts and 11 Blocks
- v. **Whether Medical Authorities have been notified for issuance of Disability Certificates in each District of the State/UT:** Yes.
- vi. **Total number of Disability Certificates issued in the State/UT:** 1,73,655.
- vii. **Number of Disability Certificates issued during the Financial Year (i.e. 01.04.2018 to 31.03.2019) :** 12,575.

## **PROGRESS MADE IN THE IMPLEMENTATION OF RPwD ACT-2016**

The office of SCPD developed a common format after considering all the provisions of the Act and the name of the department/authority required to take action on each provision. The concerned Departments/Authorities were asked for ATRs.

<b>OFFICE OF THE COMMISSIONER FOR PERSONS WITH DISABILITIES GOVT OF NCT OF DELHI</b>		
<b>STATUS OF IMPLEMENTATION OF PERSONS WITH DISABILITIES Act 2016.</b>		
<b>Section</b>	<b>Provision</b>	<b>Responsible Departments and Authorities</b>
<b>Sec 1: Short title and commencement.</b>		NA
<b>Sec 2: Definitions.</b>		NA
<b>Sec 3: Equality and nondiscrimination.</b>	3(1) The appropriate Government shall ensure that the persons with disabilities enjoy the right to equality, life with dignity and respect for his or her integrity equally with others.	All Departments
<b>Sec 3: Equality and nondiscrimination.</b>	3 (2) The appropriate Government shall take steps to utilise the capacity of persons with disabilities by providing appropriate environment.	All Departments
<b>Sec 3: Equality and nondiscrimination.</b>	3(3) No person with disability shall be discriminated on the ground of disability, unless it is shown that the impugned act or omission is a proportionate means of achieving a legitimate aim.	All Departments
<b>Sec 3: Equality and nondiscrimination.</b>	3(4) No person shall be deprived of his or her personal liberty only on the ground of disability.	All Departments
<b>Sec 3: Equality and nondiscrimination.</b>	3(5) The appropriate Government shall take necessary steps to ensure reasonable accommodation for persons with disabilities	All Departments
<b>Sec 4: Women with disabilities.</b>	4(1) The appropriate Government and the local authorities shall take measures to ensure that the women and children with disabilities enjoy their rights equally with others.	1. WCD 2. DCPCR 3. DCW
<b>Sec 4: Children with disabilities.</b>	4(1) The appropriate Government and the local authorities shall take measures to ensure that the women and children with disabilities enjoy their rights equally with others.	1. WCD 2. DCPCR 3. DCW
<b>Sec 4: Women and children with disabilities.</b>	4(2) The appropriate Government and local authorities shall ensure that all children with disabilities shall have right on an equal basis to freely express their views on all matters affecting them and provide them appropriate support keeping in view their age and disability.	1. WCD 2. DCPCR 3. DCW

<b>Sec 5: Community life.</b>	5. (1) The persons with disabilities shall have the right to live in the community	1. SW 2. DUSIB 3. WCD 4. DDA 5. Urban Development Department
<b>Sec 5: Community life.</b>	5(2) The appropriate Government shall endeavour that the persons with disabilities are,— (a) not obliged to live in any particular living arrangement;	1. SW 2. DUSIB 3. WCD 4. DDA 5. Revenue Deptt.
<b>Sec 5: Community life.</b>	5(2)(b) PwDs should be given access to a range of in-house, residential and other community support services, including personal assistance necessary to support living with due regard to age and gender	1. SW 2. DUSIB 3. WCD 4. DDA
<b>Sec 6: Protection from cruelty and inhuman treatment</b>	(6) (1) The appropriate Government shall take measures to protect persons with disabilities from being subjected to torture, cruel, inhuman or degrading treatment.	1. Delhi Police 2. Deptt. of Law and Legislative Affairs 3. DLSA 4. WCD
<b>Sec 6: Protection from cruelty and inhuman treatment</b>	(6) (2) No person with disability shall be a subject of any research without,—(i) his or her free and informed consent obtained through accessible modes, means and formats of communication; and (ii) prior permission of a Committee for Research on Disability constituted in the prescribed manner for the purpose by the appropriate Government in which not less than half of the Members shall themselves be either persons with disabilities or Members of the registered organisation as defined under clause (z) of section 2.	H&FW
<b>Sec 7: Protection from abuse, violence and exploitation</b>	7. (1) The appropriate Government shall take measures to protect persons with disabilities from all forms of abuse, violence and exploitation and to prevent the same, shall—	1. SW 2. Delhi Police 3. Revenue Deptt. 4. CWC 5. WCD 6. Special Court
<b>Sec 7: Protection from abuse, violence and exploitation</b>		
<b>Sec 7: Protection from abuse, violence and exploitation</b>	(1)(a) take cognizance of incidents of abuse, violence and exploitation and provide legal remedies available against such incidents;	1. Delhi Police 2. SCPD 3. Special Court 4. Law Deptt.
<b>Sec 7: Protection from abuse, violence and exploitation</b>	(1)(b) take steps for avoiding such incidents and prescribe the procedure for its reporting	SW
<b>Sec 7: Protection from abuse, violence and exploitation</b>	(1)(c) take steps to rescue, protect and rehabilitate victims of such incidents; and	1. Delhi Police 2. SW 3. Revenue Deptt.
<b>Sec 7: Protection from abuse, violence and exploitation</b>	(1)(d) create awareness and make available information among the public.	DLSA

<b>Sec 7: Protection from abuse, violence and exploitation</b>	(2) Any person or registered organisation who or which has reason to believe that an act of abuse, violence or exploitation has been, or is being, or is likely to be committed against any person with disability, may give information about it to the Executive Magistrate within the local limits of whose jurisdiction such incidents occur.	Revenue Deptt.
<b>Sec 7: Protection from abuse, violence and exploitation</b>	(3) The Executive Magistrate on receipt of such information, shall take immediate steps to stop or prevent its occurrence, as the case may be, or pass such order as he deems fit for the protection of such person with disability including an order	1. SW 2. Revenue Deptt.
<b>Sec 7: Protection from abuse, violence and exploitation</b>	(3)(a) to rescue the victim of such act, authorising the police or any organisation working for persons with disabilities to provide for the safe custody or rehabilitation of such person, or both, as the case may be	1. Delhi Police 2. SCPD 3. SW
<b>Sec 7: Protection from abuse, violence and exploitation</b>	(3)(b) for providing protective custody to the person with disability, if such person so desires;	1. Delhi Police 2. Revenue Deptt. 3. SW
<b>Sec 7: Protection from abuse, violence and exploitation</b>	(3)(c) to provide maintenance to such person with disability.	1. Delhi Police 2. SW
<b>Sec 7: Protection from abuse, violence and exploitation</b>	(4) Any police officer who receives a complaint or otherwise comes to know of abuse, violence or exploitation towards any person with disability shall inform the aggrieved person of—	Delhi Police
<b>Sec 7: Protection from abuse, violence and exploitation</b>	(4)(a) his or her right to apply for protection under sub-section (2) and the particulars of the Executive Magistrate having jurisdiction to provide assistance;	Delhi Police
<b>Sec 7: Protection from abuse, violence and exploitation</b>	(4)(b) the particulars of the nearest organisation or institution working for the rehabilitation of persons with disabilities	1. Delhi Police 2. SW
<b>Sec 7: Protection from abuse, violence and exploitation</b>	(4)(c) the right to free legal aid; and	1. Delhi Police 2. DSLSA
<b>Sec 7: Protection from abuse, violence and exploitation</b>	(4)(d) the right to file a complaint under the provisions of this Act or any other law dealing with such offence	Delhi Police
<b>Sec 7: Protection from abuse, violence and exploitation</b>	Provided that nothing in this section shall be construed in any manner as to relieve the police officer from his duty to proceed in accordance with law upon receipt of information as to the commission of a cognizable offence.	
<b>Sec 7: Protection from abuse, violence and exploitation</b>	(5) If the Executive Magistrate finds that the alleged act or behaviour constitutes an offence under the Indian Penal Code, or under any other law for the time being in force, he may forward the complaint to that effect to the Judicial or Metropolitan Magistrate, as the case may be, having jurisdiction in the matter.	1. Delhi Police 2. Revenue Deptt.
<b>Sec 8: Protection and safety</b>	8. (1) The persons with disabilities shall have equal protection and safety in situations of risk, armed conflict, humanitarian emergencies and natural disasters.	1. SDMA, 2. Home Department

<b>Sec 8: Protection and safety</b>	(2) The National Disaster Management Authority and the State Disaster Management Authority shall take appropriate measures to ensure inclusion of persons with disabilities in its disaster management activities as defined under clause (e) of section 2 of the Disaster Management Act, 2005 for the safety and protection of persons with disabilities.	1. SDMA, 2. Home Department
<b>Sec 8: Protection and safety</b>	(3) The District Disaster Management Authority constituted under section 25 of the Disaster Management Act, 2005 shall maintain record of details of persons with disabilities in the district and take suitable measures to inform such persons of any situations of risk so as to enhance disaster preparedness.	1. SDMA, 2. Home Department
<b>Sec 8: Protection and safety</b>	(4) The authorities engaged in reconstruction activities subsequent to any situation of risk, armed conflict or natural disasters shall undertake such activities, in consultation with the concerned State Commissioner, in accordance with the accessibility requirements of persons with disabilities.	1. SDMA, 2. Home Department
<b>Sec 9: Home and family</b>	9. (1) No child with disability shall be separated from his or her parents on the ground of disability except on an order of competent court, if required, in the best interest of the child.	1. WCD 2. DCPCR
<b>Sec 9: Home and family</b>	(2) Where the parents are unable to take care of a child with disability, the competent court shall place such child with his or her near relations, and failing that within the community in a family setting or in exceptional cases in shelter home run by the appropriate Government or non-governmental organisation, as may be required.	1. WCD 2. DCPCR
<b>Sec 10: Reproductive rights.</b>	10. (1) The appropriate Government shall ensure that persons with disabilities have access to appropriate information regarding reproductive and family planning.	H&WF
<b>Sec 10: Reproductive rights.</b>	(2) No person with disability shall be subject to any medical procedure which leads to infertility without his or her free and informed consent.	H&WF
<b>Sec 11: Accessibility in voting</b>	11. The Election Commission of India and the State Election Commissions shall ensure that all polling stations are accessible to persons with disabilities and all materials related to the electoral process are easily understandable by and accessible to them.	CEO, Delhi
<b>Sec 12: Access to Justice</b>	(1) The appropriate Government shall ensure that persons with disabilities are able to exercise the right to access any court, tribunal, authority, commission or any other body having judicial or quasi-judicial or investigative powers without discrimination on the basis of disability	1. Department of Law, Justice and Legislative Affairs 2. DSLSA
<b>Sec 12: Access to Justice</b>	(2) The appropriate Government shall take steps to put in place suitable support measures for persons with disabilities specially those living outside family and those disabled requiring high support for exercising legal rights.	1. Department of Law, Justice and Legislative Affairs 2. DSLSA

<b>Sec 12: Access to Justice</b>	(3) The National Legal Services Authority and the State Legal Services Authorities constituted under the Legal Services Authorities Act, 1987 shall make provisions including reasonable accommodation to ensure that persons with disabilities have access to any scheme, programme, facility or service offered by them equally with others.	1. Department of Law, Justice and Legislative Affairs 2. DSLSA
<b>Sec 12: Access to Justice</b>	(4) The appropriate Government shall take steps to— (a) ensure that all their public documents are in accessible formats;	1.IT Delhi 2. Department of Law, Justice and Legislative Affairs 3. DSLSA 4. All Departments
<b>Sec 12: Access to Justice</b>	(b) ensure that the filing departments, registry or any other office of records are supplied with necessary equipment to enable filing, storing and referring to the documents and evidence in accessible formats.	All Departments
<b>Sec 12: Access to Justice</b>	(c) make available all necessary facilities and equipment to facilitate recording of testimonies, arguments or opinion given by persons with disabilities in their preferred language and means of communication.	1. Department of Law, Justice and Legislative Affairs 2. Courts 3. All Deptts.
<b>Sec 13: Legal Capacity</b>	(1) The appropriate Government shall ensure that the persons with disabilities have right, equally with others, to own or inherit property, movable or immovable, control their financial affairs and have access to bank loans, mortgages and other forms of financial credit.	1. Revenue Deptt. 2. Finance Department 3. Delhi Financial Corporation(DFC) 4. Delhi SC/ST/OBC/Min. & Handicapped Finance & Development Corp. Ltd.(DSFDC) 5. Deptt. of Law
<b>Sec 13: Legal Capacity</b>	(2) The appropriate Government shall ensure that the persons with disabilities enjoy legal capacity on an equal basis with others in all aspects of life and have the right to equal recognition everywhere as any other person before the law.	1. Department of Law, Justice and Legislative Affairs
<b>Sec 13: Legal Capacity</b>	(3) When a conflict of interest arises between a person providing support and a person with disability in a particular financial, property or other economic transaction, then such supporting person shall abstain from providing support to the person with disability in that transaction:	1. Department of Law, Justice and Legislative Affairs 2. Revenue Deptt. 3. SW
<b>Sec 13: Legal Capacity</b>	(4) A person with disability may alter, modify or dismantle any support arrangement and seek the support of another, Provided that such alteration, modification or dismantling shall be prospective in nature and shall not nullify any third party transaction entered into by the person with disability with the aforesaid support arrangement.	1. Department of Law, Justice and Legislative Affairs 2. Revenue Deptt. 3. SW
<b>Sec 13: Legal Capacity</b>	(5) Any person providing support to the person with disability shall not exercise undue influence and shall respect his or her autonomy, dignity and privacy.	1. Department of Law, Justice and Legislative Affairs 2. Revenue Deptt. 3. SW

<p><b>Sect 14: Provision for guardianship</b></p>	<p>14. (1) Notwithstanding anything contained in any other law for the time being in force, on and from the date of commencement of this Act, where a district court or any designated authority, as notified by the State Government, finds that a person with disability, who had been provided adequate and appropriate support but is unable to take legally binding decisions, may be provided further support of a limited guardian to take legally binding decisions on his behalf in consultation with such person, in such manner, as may be prescribed by the State Government.</p>	<p>1. Department of Law, Justice and Legislative Affairs 2. IHBAS</p>
<p><b>Sect 14: Provision for guardianship</b></p>	<p>Provided that the District Court or the designated authority, as the case may be, may grant total support to the person with disability requiring such support or where the limited guardianship is to be granted repeatedly, in which case, the decision regarding the support to be provided shall be reviewed by the Court or the designated authority, as the case may be, to determine the nature and manner of support to be provided.</p>	
<p><b>Sect 14: Provision for guardianship</b></p>	<p>(2) On and from the date of commencement of this Act, every guardian appointed under any provision of any other law for the time being in force, for a person with disability shall be deemed to function as a limited guardian.</p>	<p>1. Department of Law, Justice and Legislative Affairs 2. Revenue Deptt.</p>
<p><b>Sect 14: Provision for guardianship</b></p>	<p>(3) Any person with disability aggrieved by the decision of the designated authority appointing a legal guardian may prefer an appeal to such appellate authority, as may be notified by the State Government for the purpose.</p>	<p>1. Department of Law, Justice and Legislative Affairs</p>
<p><b>Sec 15: Designation of authorities to support</b></p>	<p>(1) The appropriate Government shall designate one or more authorities to mobilise the community and create social awareness to support persons with disabilities in exercise of their legal capacity.</p>	<p>1. SW 2. DLSA 3. State Mental Health Authority</p>
<p><b>Sec 15: Designation of authorities to support</b></p>	<p>(2) The authority designated under sub-section (1) shall take measures for setting up suitable support arrangements to exercise legal capacity by persons with disabilities living in institutions and those with high support needs and any other measures as may be required.</p>	<p>1. SW 2. DLSA 3. State Mental Health Authority</p>
<p><b>Sec 16: Duty of educational institutions.</b></p>	<p>The appropriate Government and the local authorities shall endeavour that all educational institutions funded or recognised by them provide inclusive education to the children with disabilities and towards that end shall</p>	<p>1. DoE 2. SW 3. SDMC 4. EDMC 5. North DMC 6. NDMC 7. Cantonment Board</p>
<p><b>Sec 16: Duty of educational institutions.</b></p>	<p>(i) admit them without discrimination and provide education and opportunities for sports and recreation activities equally with others</p>	<p>1. DoE 2. SW 3. SDMC 4. EDMC 5. North DMC 6. NDMC 7. Cantonment Board</p>



<b>Sec 16: Duty of educational institutions.</b>	(ii) make building, campus and various facilities accessible;	<ol style="list-style-type: none"> <li>1. DoE</li> <li>2. SW</li> <li>3. SDMC</li> <li>4. EDMC</li> <li>5. North DMC</li> <li>6. NDMC</li> <li>7. Cantonment Board</li> </ol>
<b>Sec 16: Duty of educational institutions.</b>	(iii) provide reasonable accommodation according to the individual's requirements	<ol style="list-style-type: none"> <li>1. DoE</li> <li>2. SW</li> <li>3. SDMC</li> <li>4. EDMC</li> <li>5. North DMC</li> <li>6. NDMC</li> <li>7. Cantonment Board</li> </ol>
<b>Sec 16: Duty of educational institutions.</b>	(iv) provide necessary support individualised or otherwise in environments that maximise academic and social development consistent with the goal of full inclusion	<ol style="list-style-type: none"> <li>1. DoE</li> <li>2. SW</li> <li>3. SDMC</li> <li>4. EDMC</li> <li>5. North DMC</li> <li>6. NDMC</li> <li>7. Cantonment Board</li> </ol>
<b>Sec 16: Duty of educational institutions.</b>	(v) ensure that the education to persons who are blind or deaf or both is imparted in the most appropriate languages and modes and means of communication	<ol style="list-style-type: none"> <li>1. DoE</li> <li>2. SW</li> <li>3. SDMC</li> <li>4. EDMC</li> <li>5. North DMC</li> <li>6. NDMC</li> <li>7. Cantonment Board</li> </ol>
<b>Sec 16: Duty of educational institutions.</b>	(vi) detect specific learning disabilities in children at the earliest and take suitable pedagogical and other measures to overcome them	<ol style="list-style-type: none"> <li>1. DoE</li> <li>2. SW</li> <li>3. SDMC</li> <li>4. EDMC</li> <li>5. North DMC</li> <li>6. NDMC</li> <li>7. Cantonment Board</li> </ol>
<b>Sec 16: Duty of educational institutions.</b>	(vii) monitor participation, progress in terms of attainment levels and completion of education in respect of every student with disability	<ol style="list-style-type: none"> <li>1. DoE</li> <li>2. SW</li> <li>3. SDMC</li> <li>4. EDMC</li> <li>5. North DMC</li> <li>6. NDMC</li> <li>7. Cantonment Board</li> </ol>
<b>Sec 16: Duty of educational institutions.</b>	(viii) provide transportation facilities to the children with disabilities and also the attendant of the children with disabilities having high support needs	<ol style="list-style-type: none"> <li>1. DoE</li> <li>2. SW</li> <li>3. SDMC</li> <li>4. EDMC</li> <li>5. North DMC</li> <li>6. NDMC</li> <li>7. Cantonment Board</li> </ol>
<b>Sec 17: Specific measures to promote and facilitate inclusive education.</b>	17. The appropriate Government and the local authorities shall take the following measures for the purpose of section 16, namely,	<ol style="list-style-type: none"> <li>1. DoE</li> <li>2. SW</li> <li>3. SDMC</li> <li>4. EDMC</li> <li>5. North DMC</li> <li>6. NDMC</li> <li>7. Cantonment Board</li> </ol>

<p><b>Sec 17: Specific measures to promote and facilitate inclusive education.</b></p>	<p>(a) to conduct survey of school going children in every five years for identifying children with disabilities, ascertaining their special needs and the extent to which these are being met, Provided that the first survey shall be conducted within a period of two years from the date of commencement of this Act.</p>	<ol style="list-style-type: none"> <li>1. DoE</li> <li>2. SW</li> <li>3. SDMC</li> <li>4. EDMC</li> <li>5. North DMC</li> <li>6. NDMC</li> <li>7. Cantonment Board</li> </ol>
<p><b>Sec 17: Specific measures to promote and facilitate inclusive education.</b></p>	<p>(b) to establish adequate number of teacher training institutions;</p>	<ol style="list-style-type: none"> <li>1. DoE</li> <li>2. SW</li> <li>3. SDMC</li> <li>4. EDMC</li> <li>5. North DMC</li> <li>6. NDMC</li> <li>7. Cantonment Board</li> </ol>
<p><b>Sec 17: Specific measures to promote and facilitate inclusive education.</b></p>	<p>(c) to train and employ teachers, including teachers with disability who are qualified in sign language and Braille and also teachers who are trained in teaching children with intellectual disability.</p>	<ol style="list-style-type: none"> <li>1. DoE</li> <li>2. SW</li> <li>3. SDMC</li> <li>4. EDMC</li> <li>5. North DMC</li> <li>6. NDMC</li> <li>7. Cantonment Board</li> </ol>
<p><b>Sec 17: Specific measures to promote and facilitate inclusive education.</b></p>	<p>(d) to train professionals and staff to support inclusive education at all levels of school education.</p>	<ol style="list-style-type: none"> <li>1. DoE</li> <li>2. SW</li> <li>3. SDMC</li> <li>4. EDMC</li> <li>5. North DMC</li> <li>6. NDMC</li> <li>7. Cantonment Board</li> </ol>
<p><b>Sec 17: Specific measures to promote and facilitate inclusive education.</b></p>	<p>(e) to establish adequate number of resource centres to support educational institutions at all levels of school education.</p>	<ol style="list-style-type: none"> <li>1. DoE</li> <li>2. SW</li> <li>3. SDMC</li> <li>4. EDMC</li> <li>5. North DMC</li> <li>6. NDMC</li> <li>7. Cantonment Board</li> </ol>
<p><b>Sec 17: Specific measures to promote and facilitate inclusive education.</b></p>	<p>(f) to promote the use of appropriate augmentative and alternative modes including means and formats of communication, Braille and sign language to supplement the use of one's own speech to fulfill the daily communication needs of persons with speech, communication or language disabilities and enables them to participate and contribute to their community and society</p>	<ol style="list-style-type: none"> <li>1. DoE</li> <li>2. SW</li> <li>3. SDMC</li> <li>4. EDMC</li> <li>5. North DMC</li> <li>6. NDMC</li> <li>7. Cantonment Board</li> </ol>
<p><b>Sec 17: Specific measures to promote and facilitate inclusive education.</b></p>	<p>(g) to provide books, other learning materials and appropriate assistive devices to students with benchmark disabilities free of cost up to the age of eighteen years</p>	<ol style="list-style-type: none"> <li>1. DoE</li> <li>2. SW</li> <li>3. SDMC</li> <li>4. EDMC</li> <li>5. North DMC</li> <li>6. NDMC</li> <li>7. Cantonment Board</li> </ol>
<p><b>Sec 17: Specific measures to promote and facilitate inclusive education.</b></p>	<p>(h) to provide scholarships in appropriate cases to students with benchmark disability.</p>	<ol style="list-style-type: none"> <li>1. DoE</li> <li>2. SW</li> <li>3. SDMC</li> <li>4. EDMC</li> <li>5. North DMC</li> <li>6. NDMC</li> <li>7. Cantonment Board</li> </ol>

<b>Sec 17: Specific measures to promote and facilitate inclusive education.</b>	(i) to make suitable modifications in the curriculum and examination system to meet the needs of students with disabilities such as extra time for completion of examination paper, facility of scribe or amanuensis, exemption from second and third language courses	1. DoE 2. SW 3. SDMC 4. EDMC 5. North DMC 6. NDMC 7. Cantonment Board
<b>Sec 17: Specific measures to promote and facilitate inclusive education.</b>	(j) to promote research to improve learning; and	Department of school Education/ Directorate of Education
<b>Sec 18: Adult Education</b>	The appropriate Government and the local authorities shall take measures to promote, protect and ensure participation of persons with disabilities in adult education and continuing education programmes equally with others.	DoE
<b>Sec 19: Vocational training and selfemployment</b>	19. (1) The appropriate Government shall formulate schemes and programmes including provision of loans at concessional rates to facilitate and support employment of persons with disabilities especially for their vocational training and self-employment.	1. Directorate of training and technical education 2. Deptt. of Labour
<b>Sec 19: Vocational training and selfemployment</b>	(2) The schemes and programmes referred to in sub-section (1) shall provide for	1. SW 2. Directorate of training and technical education 3. Deptt. of Labour
<b>Sec 19: Vocational training and selfemployment</b>	(a) inclusion of person with disability in all mainstream formal and non-formal vocational and skill training schemes and programmes	1. SW 2. Directorate of training and technical education
<b>Sec 19: Vocational training and selfemployment</b>	(b) to ensure that a person with disability has adequate support and facilities to avail specific training	1. SW 2. Directorate of training and technical education
<b>Sec 19: Vocational training and selfemployment</b>	(c) exclusive skill training programmes for persons with disabilities with active links with the market, for those with developmental, intellectual, multiple disabilities and autism	1. SW 2. Directorate of training and technical education
<b>Sec 19: Vocational training and selfemployment</b>	(d) loans at concessional rates including that of microcredit	1. SW 2. Directorate of training and technical education 3. Delhi SC/ST/OBC/Min. & Handicapped Finance
<b>Sec 19: Vocational training and selfemployment</b>	(e) marketing the products made by persons with disabilities;	1. SW 2. Directorate of training and technical education
<b>Sec 19: Vocational training and selfemployment</b>	(f) maintenance of disaggregated data on the progress made in the skill training and self-employment, including persons with disabilities	1. SW 2. Directorate of training and technical education
<b>Sec 20: Nondiscrimination in employment</b>	(1) No Government establishment shall discriminate against any person with disability in any matter relating to employment	All Departments
<b>Sec 20: Nondiscrimination in employment</b>	Provided that the appropriate Government may, having regard to the type of work carried on in any establishment, by notification and subject to such conditions, if any, exempt any establishment from the provisions of this section	SW
<b>Sec 20: Nondiscrimination in employment</b>	(2) Every Government establishment shall provide reasonable accommodation and appropriate barrier free and conducive environment to employees with disability	All Departments
<b>Sec 20: Nondiscrimination in employment</b>	(3) No promotion shall be denied to a person merely on the ground of disability	All Departments

<b>Sec 20: Nondiscrimination in employment</b>	(4) No Government establishment shall dispense with or reduce in rank, an employee who acquires a disability during his or her service	All Departments
<b>Sec 20: Nondiscrimination in employment</b>	Provided that, if an employee after acquiring disability is not suitable for the post he was holding, shall be shifted to some other post with the same pay scale and service benefits	All Departments
<b>Sec 20: Nondiscrimination in employment</b>	Provided further that if it is not possible to adjust the employee against any post, he may be kept on a supernumerary post until a suitable post is available or he attains the age of superannuation, whichever is earlier	All Departments
<b>Sec 20: Nondiscrimination in employment</b>	(5) The appropriate Government may frame policies for posting and transfer of employees with disabilities	Service Deptt.
<b>Sec 21: Equal opportunity policy</b>	(1) Every establishment shall notify equal opportunity policy detailing measures proposed to be taken by it in pursuance of the provisions of this Chapter in the manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.
<b>Sec 21: Equal opportunity policy</b>	(2) Every establishment shall register a copy of the said policy with the Chief Commissioner or the State Commissioner, as the case may be.	All Departments, including all establishment Govt. as well as Pvt.
<b>Sec 22: Maintenance of records.</b>	22. (1) Every establishment shall maintain records of the persons with disabilities in relation to the matter of employment, facilities provided and other necessary information in compliance with the provisions of this Chapter in such form and manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.
<b>Sec 22: Maintenance of records.</b>	(2) Every employment exchange shall maintain records of persons with disabilities seeking employment.	Directorate of Employment
<b>Sec 22: Maintenance of records.</b>	(3) The records maintained under sub-section (1) shall be open to inspection at all reasonable hours by such persons as may be authorised in their behalf by the appropriate Government	All Departments
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(1) Every Government establishment shall appoint a Grievance Redressal Officer for the purpose of section 19 and shall inform the Chief Commissioner or the State Commissioner, as the case may be, about the appointment of such officer	All Government Departments
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(2) Any person aggrieved with the non-compliance of the provisions of section 20, may file a complaint with the Grievance Redressal Officer, who shall investigate it and shall take up the matter with the establishment for corrective action	All Government Departments
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(3) The Grievance Redressal Officer shall maintain a register of complaints in the manner as may be prescribed by the Central Government, and every complaint shall be inquired within two weeks of its registration.	All Government Departments
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(4) If the aggrieved person is not satisfied with the action taken on his or her complaint, he or she may approach the District-Level Committee on disability	All Government Departments

<b>Sec 24: Social security</b>	(1) The appropriate Government shall within the limit of its economic capacity and development formulate necessary schemes and programmes to safeguard and promote the right of persons with disabilities for adequate standard of living to enable them to live independently or in the community, Provided that the quantum of assistance to the persons with disabilities under such schemes and programmes shall be at least twenty-five per cent. higher than the similar schemes applicable to others.	1. SW 2. DUSIB
<b>Sec 24: Social security</b>	(2) The appropriate Government while devising these schemes and programmes shall give due consideration to the diversity of disability, gender, age, and socio-economic status	1. SW 2. DUSIB
<b>Sec 24: Social security</b>	(3) The schemes under sub-section (1) shall provide for,—	1. SW 2. DUSIB
<b>Sec 24: Social security</b>	(a) community centres with good living conditions in terms of safety, sanitation, health care and counselling	1. SW 2. DUSIB
<b>Sec 24: Social security</b>	(b) facilities for persons including children with disabilities who have no family or have been abandoned, or are without shelter or livelihood	1. SW 2. DUSIB
<b>Sec 24: Social security</b>	(c) support during natural or man-made disasters and in areas of conflict	1. All Departments 2. DDMA's
<b>Sec 24: Social security</b>	(d) support to women with disability for livelihood and for upbringing of their children;	1. SW 2. WCD
<b>Sec 24: Social security</b>	(e) access to safe drinking water and appropriate and accessible sanitation facilities especially in urban slums and rural areas	1. SDMC 2. EDMC 3. North DMC 4. NDMC 5. DJB
<b>Sec 24: Social security</b>	(f) provisions of aids and appliances, medicine and diagnostic services and corrective surgery free of cost to persons with disabilities with such income ceiling as may be notified	1. SW 2. H&FW
<b>Sec 24: Social security</b>	(g) disability pension to persons with disabilities subject to such income ceiling as may be notified	SW
<b>Sec 24: Social security</b>	(h) unemployment allowance to persons with disabilities registered with Special Employment Exchange for more than two years and who could not be placed in any gainful occupation.	SW
<b>Sec 24: Social security</b>	(i) care-giver allowance to persons with disabilities with high support needs	SW
<b>Sec 24: Social security</b>	(j) comprehensive insurance scheme for persons with disability, not covered under the Employees State Insurance Schemes, or any other statutory or Government sponsored insurance schemes	SW
<b>Sec 25: Healthcare</b>	(1) The appropriate Government and the local authorities shall take necessary measures for the persons with disabilities to provide.	
<b>Sec 25: Healthcare</b>	(a) free healthcare in the vicinity specially in rural area subject to such family income as may be notified	H&FW
<b>Sec 25: Healthcare</b>	(b) barrier-free access in all parts of Government and private hospitals and other healthcare institutions and centres	1. H&FW 2. PWD
<b>Sec 25: Healthcare</b>	(c) priority in attendance and treatment.	H&FW

<b>Sec 25: Healthcare</b>	(2) The appropriate Government and the local authorities shall take measures and make schemes or programmes to promote healthcare and prevent the occurrence of disabilities and for the said purpose shall	H&FW
<b>Sec 25: Healthcare</b>	(a) undertake or cause to be undertaken surveys, investigations and research concerning the cause of occurrence of disabilities	H&FW
<b>Sec 25: Healthcare</b>	(b) promote various methods for preventing disabilities;	H&FW
<b>Sec 25: Healthcare</b>	(c) screen all the children at least once in a year for the purpose of identifying “at-risk” cases	H&FW
<b>Sec 25: Healthcare</b>	(d) provide facilities for training to the staff at the primary health centres	H&FW
<b>Sec 25: Healthcare</b>	(e) sponsor or cause to be sponsored awareness campaigns and disseminate or cause to be disseminated information for general hygiene, health and sanitation	H&FW
<b>Sec 25: Healthcare</b>	(f) take measures for pre-natal, perinatal and post-natal care of mother and child	H&FW
<b>Sec 25: Healthcare</b>	(g) educate the public through the pre-schools, schools, primary health centres, village level workers and anganwadi workers	H&FW
<b>Sec 25: Healthcare</b>	(h) create awareness amongst the masses through television, radio and other mass media on the causes of disabilities and the preventive measures to be adopted	H&FW
<b>Sec 25: Healthcare</b>	(i) healthcare during the time of natural disasters and other situations of risk	1. All Departments 2. DDMA
<b>Sec 25: Healthcare</b>	(j) essential medical facilities for life saving emergency treatment and procedures	1. All Departments 2. DDMA
<b>Sec 25: Healthcare</b>	(k) sexual and reproductive healthcare especially for women with disability.	1. All Departments 2. DDMA
<b>Sec 26: Insurance schemes</b>	. The appropriate Government shall, by notification, make insurance schemes for their employees with disabilities	Finance Department
<b>Sec 27: Rehabilitation.</b>	(1) The appropriate Government and the local authorities shall within their economic capacity and development, undertake or cause to be undertaken services and programmes of rehabilitation, particularly in the areas of health, education and employment for all persons with disabilities	SW
<b>Sec 27: Rehabilitation.</b>	(2) For the purposes of sub-section (1), the appropriate Government and the local authorities may grant financial assistance to non-Governmental Organisations.	SW
<b>Sec 27: Rehabilitation.</b>	(3) The appropriate Government and the local authorities, while formulating rehabilitation policies shall consult the non Governmental Organisations working for the cause of persons with disabilities	SW
<b>Sec 28: Research and development</b>	The appropriate Government shall initiate or cause to be initiated research and development through individuals and institutions on issues which shall enhance habilitation and rehabilitation and on such other issues which are necessary for the empowerment of persons with disabilities.	1. SW 2. DoE 3. H&FW 4. SCPD

<b>Sec 29: Culture and recreation.</b>	The appropriate Government and the local authorities shall take measures to promote and protect the rights of all persons with disabilities to have a cultural life and to participate in recreational activities equally with others which include	1. Department of Art,Culture and language. 2. Delhi Police (licensing branch) 3.DTDC
<b>Sec 29: Culture and recreation.</b>	(a) facilities, support and sponsorships to artists and writers with disability to pursue their interests and talents	Department of Art,Culture and language.
<b>Sec 29: Culture and recreation.</b>	(b) establishment of a disability history museum which chronicles and interprets the historical experiences of persons with disabilities	1. Department of Art,Culture and language. 2. SW
<b>Sec 29: Culture and recreation.</b>	(c) making art accessible to persons with disabilities;	Department of Art,Culture and language.
<b>Sec 29: Culture and recreation.</b>	(d) promoting recreation centres, and other associational activities;	1. Department of Art,Culture and language. 2. SW
<b>Sec 29: Culture and recreation.</b>	(e) facilitating participation in scouting, dancing, art classes, outdoor camps and adventure activities	1. DoE 2. Department of Art,Culture and language
<b>Sec 29: Culture and recreation.</b>	(f) redesigning courses in cultural and arts subjects to enable participation and access for persons with disabilities	1. DoE 2. Department of Art,Culture and language 3. DoHE 4. DoTTE
<b>Sec 29: Culture and recreation.</b>	(g) developing technology, assistive devices and equipments to facilitate access and inclusion for persons with disabilities in recreational activities	1. SW 2. Department of Art,Culture and language 3. DoE
<b>Sec 29: Culture and recreation.</b>	(h) ensuring that persons with hearing impairment can have access to television programmes with sign language interpretation or sub-titles	SW
<b>Sec 30: Sporting Activites</b>	(1) The appropriate Government shall take measures to ensure effective participation in sporting activities of the persons with disabilities	DoE
<b>Sec 30: Sporting Activites</b>	(2) The sports authorities shall accord due recognition to the right of persons with disabilities to participate in sports and shall make due provisions for the inclusion of persons with disabilities in their schemes and programmes for the promotion and development of sporting talents.	1. DoE 2. DoHE
<b>Sec 30: Sporting Activites</b>	The appropriate Government and the sports authorities shall take measures to, (a) restructure courses and programmes to ensure access, inclusion and participation of persons with disabilities in all sporting activities	DoE
<b>Sec 30: Sporting Activites</b>	(b) redesign and support infrastructure facilities of all sporting activities for persons with disabilities.	DoE
<b>Sec 30: Sporting Activites</b>	(c) develop technology to enhance potential, talent, capacity and ability in sporting activities of all persons with disabilities	DoE
<b>Sec 30: Sporting Activites</b>	(d) provide multi-sensory essentials and features in all sporting activities to ensure effective participation of all persons with disabilities	DoE
<b>Sec 30: Sporting Activites</b>	(e) allocate funds for development of state of art sport facilities for training of persons with disabilities	DoE

<b>Sec 30: Sporting Activities</b>	(f) promote and organise disability specific sporting events for persons with disabilities and also facilitate awards to the winners and other participants of such sporting events	DoE
<b>Sec 31: Free education for children with benchmark disabilities.</b>	(1) Notwithstanding anything contained in the Rights of Children to Free and Compulsory Education Act, 2009, every child with benchmark disability between the age of six to eighteen years shall have the right to free education in a neighbourhood school, or in a special school, of his choice	1. SDMC 2. EDMC 3. North DMC 4. NDMC 5. Cantonment Board
<b>Sec 31: Free education for children with benchmark disabilities.</b>	(2) The appropriate Government and local authorities shall ensure that every child with benchmark disability has access to free education in an appropriate environment till he attains the age of eighteen years	1. SDMC 2. EDMC 3. North DMC 4. NDMC 5. Cantonment Board
<b>Sec 32: Reservation in higher educational institutions</b>	(1) All Government institutions of higher education and other higher education institutions receiving aid from the Government shall reserve not less than five per cent. Seats for persons with benchmark disabilities	1. DoHE 2. DoTTE
<b>Sec 32: Reservation in higher educational institutions</b>	(2) The persons with benchmark disabilities shall be given an upper age relaxation of five years for admission in institutions of higher education	1. DoHE 2. DoTTE
<b>Sec 33: Identification of posts for reservation</b>	The appropriate Government shall— (i) identify posts in the establishments which can be held by respective category of persons with benchmark disabilities in respect of the vacancies reserved in accordance with the provisions of section 34.	SW
<b>Sec 33: Identification of posts for reservation</b>	(ii) constitute an expert committee with representation of persons with benchmark disabilities for identification of such posts	SW
<b>Sec 33: Identification of posts for reservation</b>	(iii) undertake periodic review of the identified posts at an interval not exceeding three years.	SW
<b>Sec 34: Reservation</b>	34. (1) Every appropriate Government shall appoint in every Government establishment, not less than four per cent. of the total number of vacancies in the cadre strength in each group of posts meant to be filled with persons with benchmark disabilities of which, one per cent. each shall be reserved for persons with benchmark disabilities under clauses (a), (b) and (c) and one per cent. for persons with benchmark disabilities under clauses (d) and (e), namely:— (a) blindness and low vision; (b) deaf and hard of hearing; (c) locomotor disability including cerebral palsy, leprosy cured, dwarfism, acid attack victims and muscular dystrophy; (d) autism, intellectual disability, specific learning disability and mental illness; (e) multiple disabilities from amongst persons under clauses (a) to (d) including deaf-blindness in the posts identified for each disabilities:	All Departments



<b>Sec 34: Reservation</b>	Provided further that the appropriate Government, in consultation with the Chief Commissioner or the State Commissioner, as the case may be, may, having regard to the type of work carried out in any Government establishment, by notification and subject to such conditions, if any, as may be specified in such notifications exempt any Government establishment from the provisions of this section	SW
<b>Sec 34: Reservation</b>	(2) Where in any recruitment year any vacancy cannot be filled up due to nonavailability of a suitable person with benchmark disability or for any other sufficient reasons, such vacancy shall be carried forward in the succeeding recruitment year and if in the succeeding recruitment year also suitable person with benchmark disability is not available, it may first be filled by interchange among the five categories and only when there is no person with disability available for the post in that year, the employer shall fill up the vacancy by appointment of a person, other than a person with disability: Provided that if the nature of vacancies in an establishment is such that a given category of person cannot be employed, the vacancies may be interchanged among the five categories with the prior approval of the appropriate Government	All Departments
<b>Sec 34: Reservation</b>	(3) The appropriate Government may, by notification, provide for such relaxation of upper age limit for employment of persons with benchmark disability, as it thinks fit	Service Deptt.
<b>Sec 35: Incentives to employers in private sector</b>	35. The appropriate Government and the local authorities shall, within the limit of their economic capacity and development, provide incentives to employer in private sector to ensure that at least five per cent. of their work force is composed of persons with benchmark disability	1. SW 2. DSIDC
<b>Sec 36: Special employment exchange</b>	36. The appropriate Government may, by notification, require that from such date, the employer in every establishment shall furnish such information or return as may be prescribed by the Central Government in relation to vacancies appointed for persons with benchmark disability that have occurred or are about to occur in that establishment to such special employment exchange as may be notified by the Central Government and the establishment shall thereupon comply with such requisition.	1. SW 2. Directorate of Employment
<b>Sec 37: Special schemes and development programmes</b>	The appropriate Government and the local authorities shall, by notification, make schemes in favour of persons with benchmark disabilities, to provide,— (a) five per cent. reservation in allotment of agricultural land and housing in all relevant schemes and development programmes, with appropriate priority to women with benchmark disabilities;	1. DUSIB 2. DDA 3. DSIDC 4. Deptt of Industries
<b>Sec 37: Special schemes and development programmes</b>	(b) five per cent. reservation in all poverty alleviation and various developmental schemes with priority to women with benchmark disabilities.	1. SW 2. Revenue Deptt.

<b>Sec 37: Special schemes and development programmes</b>	(c) five per cent. reservation in allotment of land on concessional rate, where such land is to be used for the purpose of promoting housing, shelter, setting up of occupation, business, enterprise, recreation centres and production centres.	1. DDA 2. DUSIB 3. Deptt. of Industries 4. DSIDC 5. SDMC 6. EDMC 7. North DMC 8. NDMC 9. Cantonment Board
<b>Sec 38: Special provisions for persons with disabilities with high support.</b>	(1) Any person with benchmark disability, who considers himself to be in need of high support, or any person or organisation on his or her behalf, may apply to an authority, to be notified by the appropriate Government, requesting to provide high support	SW
<b>Sec 38: Special provisions for persons with disabilities with high support.</b>	(2) On receipt of an application under sub-section (1), the authority shall refer it to an Assessment Board consisting of such Members as may be prescribed by the Central Government	SW
<b>Sec 38: Special provisions for persons with disabilities with high support.</b>	(3) The Assessment Board shall assess the case referred to it under sub-section (1) in such manner as may be prescribed by the Central Government, and shall send a report to the authority certifying the need of high support and its nature.	SW
<b>Sec 38: Special provisions for persons with disabilities with high support.</b>	(4) On receipt of a report under sub-section (3), the authority shall take steps to provide support in accordance with the report and subject to relevant schemes and orders of the appropriate Government in this behalf.	SW
<b>Sec 39: Awareness campaigns</b>	(1) The appropriate Government, in consultation with the Chief Commissioner or the State Commissioner, as the case may be, shall conduct, encourage, support or promote awareness campaigns and sensitisation programmes to ensure that the rights of the persons with disabilities provided under this Act are protected.	SW
<b>Sec 39: Awareness campaigns</b>	(2) The programmes and campaigns specified under sub-section (1) shall also,— (a) promote values of inclusion, tolerance, empathy and respect for diversity;	SW
<b>Sec 39: Awareness campaigns</b>	(b) advance recognition of the skills, merits and abilities of persons with disabilities and of their contributions to the workforce, labour market and professional fee	SW
<b>Sec 39: Awareness campaigns</b>	(c) foster respect for the decisions made by persons with disabilities on all matters related to family life, relationships, bearing and raising children	SW
<b>Sec 39: Awareness campaigns</b>	(d) provide orientation and sensitisation at the school, college, University and professional training level on the human condition of disability and the rights of persons with disabilities;	SW

<b>Sec 39: Awareness campaigns</b>	(e) provide orientation and sensitisation on disabling conditions and rights of persons with disabilities to employers, administrators and co-workers	<ol style="list-style-type: none"> <li>1. DoE</li> <li>2. DoHE</li> <li>3. SW</li> <li>4. SDMC</li> <li>5. EDMC</li> <li>6. North DMC</li> <li>7. NDMC</li> <li>8. Cantonment Board</li> </ol>
<b>Sec 39: Awareness campaigns</b>	(f) ensure that the rights of persons with disabilities are included in the curriculum in Universities, colleges and schools	<ol style="list-style-type: none"> <li>1. DoE</li> <li>2. DoHE</li> <li>3. SCERT</li> </ol>
<b>Sec 40: Accessibility.</b>	The Central Government shall, in consultation with the Chief Commissioner, formulate rules for persons with disabilities laying down the standards of accessibility for the physical environment, transportation, information and communications, including appropriate technologies and systems, and other facilities and services provided to the public in urban and rural areas	Not Applicable
<b>Sec 41: Access to transport</b>	The appropriate Government shall take suitable measures to provide: (a) facilities for persons with disabilities at bus stops, railway stations and airports conforming to the accessibility standards relating to parking spaces, toilets, ticketing counters and ticketing machines	<ol style="list-style-type: none"> <li>1. DTIDC</li> <li>2. Transport Deptt.</li> <li>3. DTC</li> <li>4. DMRC</li> <li>5. DIMTS</li> </ol>
<b>Sec 41: Access to transport</b>	(b) access to all modes of transport that conform the design standards, including retrofitting old modes of transport, wherever technically feasible and safe for persons with disabilities, economically viable and without entailing major structural changes in design;	<ol style="list-style-type: none"> <li>1. DMTC</li> <li>2. DTC</li> </ol>
<b>Sec 41: Access to transport</b>	(c) accessible roads to address mobility necessary for persons with disabilities	<ol style="list-style-type: none"> <li>1. PWD</li> <li>2. Delhi Police</li> <li>3. Transport Deptt.</li> </ol>
<b>Sec 41: Access to transport</b>	(2) The appropriate Government shall develop schemes programmes to promote the personal mobility of persons with disabilities at affordable cost to provide for,— (a) incentives and concessions;	SW
<b>Sec 41: Access to transport</b>	(b) retrofitting of vehicles; and	SW
<b>Sec 41: Access to transport</b>	(c) personal mobility assistance	SW
<b>Sec 42: Access to information and communication technology</b>	The appropriate Government shall take measures to ensure that,— (i) all contents available in audio, print and electronic media are in accessible format;	1. Departement of Information technology
<b>Sec 42: Access to information and communication technology</b>	(ii) persons with disabilities have access to electronic media by providing audio description, sign language interpretation and close captioning	1. Departement of Information technology
<b>Sec 42: Access to information and communication technology</b>	(iii) electronic goods and equipment which are meant for every day use are available in universal design	1. Departement of Information technology
<b>Sec 43: Consumer goods</b>	The appropriate Government shall take measures to promote development, production and distribution of universally designed consumer products and accessories for general use for persons with disabilities	Deptt. of Industries

<b>Sec 44: Mandatory observance of accessibility norms</b>	(1) No establishment shall be granted permission to build any structure if the building plan does not adhere to the rules formulated by the Central Government under section 40.	<ol style="list-style-type: none"> <li>1. DDA</li> <li>2. Deptt. of Industries</li> <li>3. DSIDC</li> <li>4. SDMC</li> <li>5. EDMC</li> <li>6. North DMC</li> <li>7. Cantonment Board</li> </ol>
<b>Sec 44: Mandatory observance of accessibility norms</b>	(2) No establishment shall be issued a certificate of completion or allowed to take occupation of a building unless it has adhered to the rules formulated by the Central Government	<ol style="list-style-type: none"> <li>1. DDA</li> <li>2. Deptt. of Industries</li> <li>3. DSIDC</li> <li>4. SDMC</li> <li>5. EDMC</li> <li>6. North DMC</li> <li>7. Cantonment Board</li> </ol>
<b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b>	(1) All existing public buildings shall be made accessible in accordance with the rules formulated by the Central Government within a period not exceeding five years from the date of notification of such rules.	All Departments including all establishment Govt. as well as Pvt.
<b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b>	Provided that the Central Government may grant extension of time to the States on a case to case basis for adherence to this provision depending on their state of preparedness and other related parameters	Not Applicable
<b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b>	(2) The appropriate Government and the local authorities shall formulate and publish an action plan based on prioritisation, for providing accessibility in all their buildings and spaces providing essential services such as all primary health centres, civil hospitals, schools, railway stations and bus stops.	All Departments including all establishment Govt. as well as Pvt.
<b>Sec 46: Time limit for accessibility by service providers</b>	46. The service providers whether Government or private shall provide services in accordance with the rules on accessibility formulated by the Central Government under section 40 within a period of two years from the date of notification of such rules.	All Departments including all establishment Govt. as well as Pvt.
<b>Sec 46: Time limit for accessibility by service providers</b>	Provided that the Central Government in consultation with the Chief Commissioner may grant extension of time for providing certain category of services in accordance with the said rules.	
<b>Sec 47: Human resource development</b>	47. (1) Without prejudice to any function and power of Rehabilitation Council of India constituted under the Rehabilitation Council of India Act, 1992, the appropriate Government shall endeavour to develop human resource for the purposes of this Act and to that end shall	<ol style="list-style-type: none"> <li>1. SW</li> <li>2. Service Deptt.</li> </ol>
<b>Sec 47: Human resource development</b>	(a) mandate training on disability rights in all courses for the training of Panchayati Raj Members, legislators, administrators, police officials, judges and lawyers.	<ol style="list-style-type: none"> <li>1. All Departments</li> <li>2. Delhi Police</li> <li>3. High Court</li> <li>4. Legislative Assembly</li> </ol>
<b>Sec 47: Human resource development</b>	(b) induct disability as a component for all education courses for schools, colleges and University teachers, doctors, nurses, para-medical personnel, social welfare officers, rural development officers, asha workers, anganwadi workers, engineers, architects, other professionals and community workers	<ol style="list-style-type: none"> <li>1. DoE</li> <li>2. DoHE</li> <li>3. SW</li> <li>4. H&amp;FW</li> <li>5. Urban Development</li> </ol>

<b>Sec 47: Human resource development</b>	(c) initiate capacity building programmes including training in independent living and community relationships for families, members of community and other stakeholders and care providers on care giving and support.	SW
<b>Sec 47: Human resource development</b>	(d) ensure independence training for persons with disabilities to build community relationships on mutual contribution and respect	SW
<b>Sec 47: Human resource development</b>	(e) conduct training programmes for sports teachers with focus on sports, games, adventure activities.	DoE
<b>Sec 47: Human resource development</b>	(2) All Universities shall promote teaching and research in disability studies including establishment of study centres for such studies.	DoHE
<b>Sec 47: Human resource development</b>	(3) In order to fulfil the obligation stated in sub-section (1), the appropriate Government shall in every five years undertake a need based analysis and formulate plans for the recruitment, induction, sensitisation, orientation and training of suitable personnel to undertake the various responsibilities under this Act.	SW
<b>Sec 48: Social audit</b>	48. The appropriate Government shall undertake social audit of all general schemes and programmes involving the persons with disabilities to ensure that the scheme and programmes do not have an adverse impact upon the persons with disabilities and their needs, requirements and concerns.	SW
<b>Sec 49: Competent authority</b>	49. The State Government shall appoint an authority as it deems fit to be a competent authority for the purposes of this Chapter.	SW
<b>Sec 50: Registration</b>	Save as otherwise provided under this Act, no person shall establish or maintain any institution for persons with disabilities except in accordance with a certificate of registration issued in this behalf by the competent authority:	SW
<b>Sec 50: Registration</b>	Provided that an institution for care of mentally ill persons, which holds a valid licence under section 8 of the Mental Health Act, 1987 or any other Act for the time being in force, shall not be required to be registered under this Act.	SW
<b>Sec 51: Application and grant of certificate of registration.</b>	(1) Every application for a certificate of registration shall be made to the competent authority in such form and in such manner as may be prescribed by the State Government.	SW
<b>Sec 51: Application and grant of certificate of registration.</b>	On receipt of an application under sub-section (1), the competent authority shall make such enquiries as it may deem fit and on being satisfied that the applicant has complied with the requirements of this Act and the rules made thereunder, it shall grant a certificate of registration to the applicant within a period of ninety days of receipt of application and if not satisfied, the competent authority shall, by order, refuse to grant the certificate applied for:	SW
<b>Sec 51: Application and grant of certificate of registration.</b>	(3) No certificate of registration shall be granted under sub-section (2) unless the institution with respect to which an application has been made is in a position to provide such facilities and meet such standards as may be prescribed by the State Government.	SW

<p><b>Sec 51: Application and grant of certificate of registration.</b></p>	<p>(4) The certificate of registration granted under sub-section (2) ,—  (a) shall, unless revoked under section 52 remain in force for such period as may be prescribed by the State Government;  (b) may be renewed from time to time for a like period; and  (c) shall be in such form and shall be subject to such conditions as may be prescribed by the State Government.</p>	<p>SW</p>
<p><b>Sec 51: Application and grant of certificate of registration.</b></p>	<p>(5) An application for renewal of a certificate of registration shall be made not less than sixty days before the expiry of the period of validity.</p>	<p>SW</p>
<p><b>Sec 51: Application and grant of certificate of registration.</b></p>	<p>(7) Every application made under sub-section (1) or sub-section (5) shall be disposed of by the competent authority within such period as may be prescribed by the State Government.</p>	<p>SW</p>
<p><b>Sec 52: Revocation of registration.</b></p>	<p>(1) The competent authority may, if it has reason to believe that the holder of a certificate of registration granted under sub-section (2) of section 51 has,—  (a) made a statement in relation to any application for the issue or renewal of the certificate which is incorrect or false in material particulars; or  (b) committed or has caused to be committed any breach of rules or any conditions subject to which the certificate was granted, it may, after making such inquiry, as it deems fit, by order, revoke the certificate:  Provided that no such order shall be made until an opportunity is given to the holder of the certificate to show cause as to why the certificate of registration shall not be revoked.</p>	<p>SW</p>
<p><b>Sec 53: Appeal.</b></p>	<p>53. (1) Any person aggrieved by the order of the competent authority refusing to grant a certificate of registration or revoking a certificate of registration may, within such period as may be prescribed by the State Government, prefer an appeal to such appellate authority, as may be notified by the State Government against such refusal or revocation.</p>	<p>SW</p>
<p><b>Sec 54: Act not to apply to institutions established or aintained by Central or State Government.</b></p>	<p>54. Nothing contained in this Chapter shall apply to an institution for persons with disabilities established or maintained by the Central Government or a State Government.</p>	<p>Not Applicable</p>
<p><b>Sec 55: Assistance to registered institutions</b></p>	<p>The appropriate Government may within the limits of their economic capacity and development, grant financial assistance to registered institutions to provide services and to implement the schemes and programmes in pursuance of the provisions of this Act.</p>	<p>SW</p>
<p><b>Sec 56: Guidelines for assessment of specified disabilities.</b></p>	<p>The Central Government shall notify guidelines for the purpose of assessing the extent of specified disability in a person.</p>	<p>Not Applicable</p>
<p><b>Section 57 Designation of certifying authorities.</b></p>	<p>(1) The appropriate Government shall designate persons, having requisite qualifications and experience, as certifying authorities, who shall be competent to issue the certificate of disability.</p>	<p>H&amp;FW</p>

<b>Section 57 Designation of certifying authorities.</b>	(2) The appropriate Government shall also notify the jurisdiction within which and the terms and conditions subject to which, the certifying authority shall perform its certification functions.	H&FW
<b>Sec 58: Procedure for certification.</b>	(1) Any person with specified disability, may apply, in such manner as may be prescribed by the Central Government, to a certifying authority having jurisdiction, for issuing of a certificate of disability.	Not Applicable
<b>Sec 58: Procedure for certification.</b>	(2) On receipt of an application under sub-section (1), the certifying authority shall assess the disability of the concerned person in accordance with relevant guidelines notified under section 56, and shall, after such assessment, as the case may be,— (a) issue a certificate of disability to such person, in such form as may be prescribed by the Central Government; (b) inform him in writing that he has no specified disability.	1. H&FW 2. Medical Authority
<b>Sec 58: Procedure for certification.</b>	(3) The certificate of disability issued under this section shall be valid across the country.	Not Applicable
<b>Sec 59: Appeal against a decision of certifying authority</b>	(1) Any person aggrieved with decision of the certifying authority, may appeal against such decision, within such time and in such manner as may be prescribed by the State Government, to such appellate authority as the State Government may designate for the purpose.	H&FW
<b>Sec 59: Appeal against a decision of certifying authority</b>	On receipt of an appeal, the appellate authority shall decide the appeal in such manner as may be prescribed by the State Government.	H&FW
<b>Sec 60: Constitution of Central Advisory Board on Disability.</b>	Not Applicable	Not Applicable
<b>Sec 61: Terms and conditions of Service of members.</b>	Not Applicable	Not Applicable
<b>Sec 62: Disqualifications</b>	Not Applicable	Not Applicable
<b>Sec 63: Vacation of seats by Members.</b>	Not Applicable	Not Applicable
<b>Sec 64: Meetings of the Central Advisory Board on disability.</b>	Not Applicable	Not Applicable
<b>Sec 65: Functions of Central Advisory Board on disability.</b>	Not Applicable	Not Applicable
<b>Sec 66: State Advisory Board on disability.</b>	(1) Every State Government shall, by notification, constitute a body to be known as the State Advisory Board on disability to exercise the powers conferred on, and to perform the function assigned to it, under this Act.	SW

<p><b>Sec 66: State Advisory Board on disability.</b></p>	<p>The State Advisory Board shall consist of— state functionaries, and nominated members: (i) five Members who are experts in the field of disability and rehabilitation;(ii) five Members to be nominated by the State Government by rotation to represent the districts in such manner as may be prescribed: Provided that no nomination under this sub-clause shall be made except on the recommendation of the district administration concerned;(iii) ten persons as far as practicable, being persons with disabilities, to represent non-Governmental Organisations or associations which are concerned with disabilities:Provided that out of the ten persons nominated under this clause, at least, five shall be women and at least one person each shall be from the Scheduled Castes and the Scheduled Tribes;(iv) not more than three representatives of the State Chamber of Commerce and Industry;</p>	<p>SW</p>
<p><b>Sec 67: Terms and conditions of service of Members.</b></p>	<p>1. The State Government may, if it thinks fit, remove any Member nominated under clause (e) of sub-section (2) of section 66, before the expiry of his term of office after giving him a reasonable opportunity of showing cause against the same.</p>	<p>SW</p>
<p><b>Sec 68: Disqualification.</b></p>	<p>1. Insolvent 2. unsound mind 3. convicted of an offence which, in the opinion of the State Government, involves moral turpitude, 4. convicted of an offence under this Act 5. abused his position as a Member as to render his continuance in the State Advisory Board detrimental to the interests of the general public.</p>	<p>SW</p>
<p><b>Sec 69: Vacation of seats.</b></p>	<p>If a Member of the State Advisory Board becomes subject to any of the disqualifications specified in section 68 his seat shall become vacant.</p>	<p>SW</p>
<p><b>Sec 70: Meetings of State Advisory Board on disability.</b></p>	<p>1. The State Advisory Board shall meet at least once in every six months and shall observe such rules or procedure in regard to the transaction of business at its meetings as may be prescribed by the State Government.</p>	<p>SW</p>
<p><b>Sec 71: Functions of State Advisory Board on disability.</b></p>	<p>(1) Subject to the provisions of this Act, the State Advisory Board shall be the State-level consultative and advisory body on disability matters, and shall facilitate the continuous evolution of a comprehensive policy for the empowerment of persons with disabilities and the full enjoyment of rights.</p>	<p>SW</p>
<p><b>Sec 71: Functions of State Advisory Board on disability.</b></p>	<p>(a) advise the State Government on policies, programmes, legislation and projects with respect to disability</p>	<p>SW</p>
<p><b>Sec 71: Functions of State Advisory Board on disability.</b></p>	<p>(b) develop a State policy to address issues concerning persons with disabilities;</p>	<p>SW</p>
<p><b>Sec 71: Functions of State Advisory Board on disability.</b></p>	<p>(c) review and coordinate the activities of all Departments of the State Government and other Governmental and non-Governmental Organisations in the State which are dealing with matters relating to persons with disabilities</p>	<p>SW</p>
<p><b>Sec 71: Functions of State Advisory Board on disability.</b></p>	<p>(d) take up the cause of persons with disabilities with the concerned authorities and the international organisations with a view to provide for schemes and projects for the persons with disabilities in the State plans;</p>	<p>SW</p>



<b>Sec 71: Functions of State Advisory Board on disability.</b>	(e) recommend steps to ensure accessibility, reasonable accommodation, nondiscrimination for persons with disabilities, services and the built environment and their participation in social life on an equal basis with others;	SW
<b>Sec 71: Functions of State Advisory Board on disability.</b>	(f) monitor and evaluate the impact of laws, policies and programmes designed to achieve full participation of persons with disabilities	SW
<b>Sec 71: Functions of State Advisory Board on disability.</b>	(g) such other functions as may be assigned from time to time by the State Government.	SW
<b>Sec 72: District-level Committee on disability.</b>	The State Government shall constitute District-level Committee on disability to perform such functions as may be prescribed by it.	SW
<b>Sec 73 Vacancies not to invalidate proceedings.</b>	Not Applicable	Not applicable
<b>Sec 74: Appointment of Chief Commissioner and Commissioners.</b>	Not Applicable	Not Applicable
<b>Sec 75: Functions of Chief Commissioner.</b>	Not Applicable	Not Applicable
<b>Sec 76: Action of appropriate authorities on recommendation of Chief Commissioner.</b>	Not Applicable	Not Applicable
<b>Sec 77: Powers of Chief Commissioner.</b>	Not Applicable	Not Applicable
<b>Sec 78: Annual and special reports by Chief Commissioner</b>	Not Applicable	Not Applicable
<b>Sec 79: Appointment of State Commissioner in States</b>	(1) The State Government may, by notification, appoint a State Commissioner for Persons with Disabilities (hereinafter referred to as the "State Commissioner") for the purposes of this Act.	SW
<b>Sec 79: Appointment of State Commissioner in States</b>	(2) A person shall not be qualified for appointment as the State Commissioner unless he has special knowledge or practical experience in respect of matters relating to rehabilitation.	SW
<b>Sec 79: Appointment of State Commissioner in States</b>	(3) The salary and allowances payable to and other terms and conditions of service (including pension, gratuity and other retirement benefits) of the State Commissioner shall be such as may be prescribed by the State Government	SW
<b>Sec 79: Appointment of State Commissioner in States</b>	(4) The State Government shall determine the nature and categories of officers and other employees required to assist the State Commissioner in the discharge of his functions and provide the State Commissioner with such officers and other employees as it thinks fit.	SW
<b>Sec 79: Appointment of State Commissioner in States</b>	(5) The officers and employees provided to the State Commissioner shall discharge his functions under the general superintendence and control of the State Commissioner.	Not Applicable
<b>Sec 79: Appointment of State Commissioner in States</b>	(6) The salaries and allowances and other conditions of service of officers and employees shall be such as may be prescribed by the State Government.	SW

<b>Sec 79: Appointment of State Commissioner in States</b>	(7) The State Commissioner shall be assisted by an advisory committee comprising of not more than five members drawn from the experts in the disability sector in such manner as may be prescribed by the State Government.	SW
<b>Sec 80: Functions of State Commissioner.</b>	(a) identify, suo motu or otherwise, provision of any law or policy, programme and procedures, which are in consistent with this Act, and recommend necessary corrective steps	SCPD
<b>Sec 80: Functions of State Commissioner.</b>	(b) inquire, suo motu or otherwise deprivation of rights of persons with disabilities and safeguards available to them in respect of matters for which the State Government is the appropriate Government and take up the matter with appropriate authorities for corrective action	SCPD
<b>Sec 80: Functions of State Commissioner.</b>	(c) review the safeguards provided by or under this Act or any other law for the time being in force for the protection of rights of persons with disabilities and recommend measures for their effective implementation;	SCPD
<b>Sec 80: Functions of State Commissioner.</b>	(d) review the factors that inhibit the enjoyment of rights of persons with disabilities and recommend appropriate remedial measures	SCPD
<b>Sec 80: Functions of State Commissioner.</b>	(e) undertake and promote research in the field of the rights of persons with disabilities;	SCPD
<b>Sec 80: Functions of State Commissioner.</b>	(f) promote awareness of the rights of persons with disabilities and the safeguards available for their protection	SCPD
<b>Sec 80: Functions of State Commissioner.</b>	(g) monitor implementation of the provisions of this Act and schemes, programmes meant for persons with disabilities;	SCPD
<b>Sec 80: Functions of State Commissioner.</b>	(h) monitor utilisation of funds disbursed by the State Government for the benefits of persons with disabilities; and	SCPD
<b>Sec 81: Action by appropriate authorities on recommendation of State Commissioner.</b>	Whenever the State Commissioner makes a recommendation to an authority in pursuance of clause (b) of section 80, that authority shall take necessary action on it, and inform the State Commissioner of the action taken within three months from the date of receipt of the recommendation:	SCPD
<b>Sec 82: Powers of State Commissioner</b>	Not Applicable	Not Applicable
<b>Sec 83: Annual and special reports by State Commissioner</b>	(1) The State Commissioner shall submit an annual report to the State Government and may at any time submit special reports on any matter, which, in its opinion, is of such urgency or importance that it shall not be deferred till submission of the annual report.	SCPD

<b>Sec 83: Annual and special reports by State Commissioner</b>	(2) The State Government shall cause the annual and the special reports of the State Commissioner for persons with disabilities to be laid before each House of State Legislature where it consists of two Houses or where such Legislature consist of one House, before that House along with a memorandum of action taken or proposed to be taken on the recommendation of the State Commissioner and the reasons for non-acceptance the recommendations, if any.	SW
<b>Sec 83: Annual and special reports by State Commissioner</b>	(3) The annual and special reports shall be prepared in such form, manner and contain such details as may be prescribed by the State Government.	SW
<b>Sec 84: Special Court.</b>	For the purpose of providing speedy trial, the State Government shall, with the concurrence of the Chief Justice of the High Court, by notification, specify for each district, a Court of Session to be a Special Court to try the offences under this Act.	Department of Law and legislative affairs
<b>Sec 85: Special Public Prosecutor</b>	(1) For every Special Court, the State Government may, by notification, specify a Public Prosecutor or appoint an advocate, who has been in practice as an advocate for not less than seven years, as a Special Public Prosecutor for the purpose of conducting cases in that Court.	Department of Law and legislative affairs
<b>Sec 86: National Fund for persons with disabilities.</b>	Not Applicable	Not Applicable
<b>Sec 87: Accounts and audit</b>	Not Applicable	Not Applicable
<b>Sec 88: State Fund for persons with disabilities</b>	(1) There shall be constituted a Fund to be called the State Fund for persons with disabilities by a State Government in such manner as may be prescribed by the State Government.	SW
<b>Sec 88: State Fund for persons with disabilities</b>	(2) The State Fund for persons with disabilities shall be utilised and managed in such manner as may be prescribed by the State Government.	SW
<b>Sec 88: State Fund for persons with disabilities</b>	(3) Every State Government shall maintain proper accounts and other relevant records of the State Fund for persons with disabilities including the income and expenditure accounts in such form as may be prescribed by the State Government in consultation with the Comptroller and Auditor-General of India.	SW
<b>Sec 88: State Fund for persons with disabilities</b>	(4) The accounts of the State Fund for persons with disabilities shall be audited by the Comptroller and Auditor-General of India at such intervals as may be specified by him and any expenditure incurred by him in connection with such audit shall be payable from the State Fund to the Comptroller and Auditor-General of India.	SW

<p><b>Sec 88: State Fund for persons with disabilities</b></p>	<p>(5) The Comptroller and Auditor-General of India and any person appointed by him in connection with the audit of the accounts of the State Fund for persons with disabilities shall have the same rights, privileges and authority in connection with such audit as the Comptroller and Auditor-General of India generally has in connection with the audit of the Government accounts, and in particular, shall have right to demand production of books of accounts, connected vouchers and other documents and papers and to inspect any of the offices of the State Fund.</p>	<p>SW</p>
<p><b>Sec 88: State Fund for persons with disabilities</b></p>	<p>(6) The accounts of the State Fund for persons with disabilities as certified by the Comptroller and Auditor-General of India or any other person appointed by him in this behalf together with the audit report thereon shall be laid before each House of the State Legislature where it consists of two Houses or where such Legislature consists of one House before that House.</p>	<p>SW</p>
<p><b>Sec 89: Punishment for contravention of provisions of Act or rules or regulations made thereunder</b></p>	<p>Any person who contravenes any of the provisions of this Act, or of any rule made thereunder shall for first contravention be punishable with fine which may extend to ten thousand rupees and for any subsequent contravention with fine which shall not be less than fifty thousand rupees but which may extend to five lakh rupees.</p>	<p>1. SCPD 2. Special Courts</p>
<p><b>Sec 90: Offences by companies.</b></p>	<p>(1) Where an offence under this Act has been committed by a company, every person who at the time the offence was committed, was in charge of, and was responsible to, the company for the conduct of the business of the company, as well as the company, shall be deemed to be guilty of the offence and shall be liable to be proceeded against and punished accordingly: Provided that nothing contained in this sub-section shall render any such person liable to any punishment provided in this Act, if he proves that the offence was committed without his knowledge or that he had exercised all due diligence to prevent the commission of such offence.</p>	<p>1. SCPD 2. Special Courts</p>
<p><b>Sec 90: Offences by companies.</b></p>	<p>(2) Notwithstanding anything contained in sub-section (1), where an offence under this Act has been committed by a company and it is proved that the offence has been committed with the consent or connivance of, or is attributable to any neglect on the part of any director, manager, secretary or other officer of the company, such director, manager, secretary or other officer shall also be deemed to be guilty of that offence and shall be liable to be proceeded against and punished accordingly.</p>	<p>1. SCPD 2. Special Courts</p>

<b>Sec 91: Punishment for fraudulently availing any benefit meant for persons with benchmark disabilities.</b>	Whoever, fraudulently avails or attempts to avail any benefit meant for persons with benchmark disabilities, shall be punishable with imprisonment for a term which may extend to two years or with fine which may extend to one lakh rupees or with both.	1. SCPD 2. Special Courts
<b>Sec 92: Punishment for offences of atrocities.</b>	(a) intentionally insults or intimidates with intent to humiliate a person with disability in any place within public view;	1. SCPD 2. Special Courts
<b>Sec 92: Punishment for offences of atrocities.</b>	(b) assaults or uses force to any person with disability with intent to dishonour him or outrage the modesty of a woman with disability;	1. SCPD 2. Special Courts
<b>Sec 92: Punishment for offences of atrocities.</b>	(c) having the actual charge or control over a person with disability voluntarily or knowingly denies food or fluids to him or her;	1. SCPD 2. Special Courts
<b>Sec 92: Punishment for offences of atrocities.</b>	(d) being in a position to dominate the will of a child or woman with disability and uses that position to exploit her sexually;	1. SCPD 2. Special Courts
<b>Sec 92: Punishment for offences of atrocities.</b>	(e) voluntarily injures, damages or interferes with the use of any limb or sense or any supporting device of a person with disability;	1. SCPD 2. Special Courts
<b>Sec 92: Punishment for offences of atrocities.</b>	(f) performs, conducts or directs any medical procedure to be performed on a woman with disability which leads to or is likely to lead to termination of pregnancy without her express consent except in cases where medical procedure for termination of pregnancy is done in severe cases of disability and with the opinion of a registered medical practitioner and also with the consent of the guardian of the woman with disability,	1. SCPD 2. Special Courts
<b>Sec 92: Punishment for offences of atrocities.</b>	shall be punishable with imprisonment for a term which shall not be less than six months but which may extend to five years and with fine.	1. SCPD 2. Special Courts
<b>Sec 93: Punishment for failure to furnish information</b>	Whoever, fails to produce any book, account or other documents or to furnish any statement, information or particulars which, under this Act or any order, or direction made or given thereunder, is duty bound to produce or furnish or to answer any question put in pursuance of the provisions of this Act or of any order, or direction made or given thereunder, shall be punishable with fine which may extend to twenty-five thousand rupees in respect of each offence, and in case of continued failure or refusal, with further fine which may extend to one thousand rupees for each day, of continued failure or refusal after the date of original order imposing punishment of fine.	1. SCPD 2. Special Courts
<b>Sec 94: Previous sanction of appropriate Government.</b>	No Court shall take cognizance of an offence alleged to have been committed by an employee of the appropriate Government under this Chapter, except with the previous sanction of the appropriate Government or a complaint is filed by an officer authorised by it in this behalf.	All Departments

<b>Sec 95: Alternative punishments.</b>	Where an act or omission constitutes an offence punishable under this Act and also under any other Central or State Act, then, notwithstanding anything contained in any other law for the time being in force, the offender found guilty of such offence shall be liable to punishment only under such Act as provides for punishment which is greater in degree.	Not Applicable
<b>Sec 96: Application of other laws not barred</b>	Not Applicable	Not Applicable
<b>Sec 97: Protection of action taken in good faith.</b>	Not Applicable	Not Applicable
<b>Sec 98: Power to remove difficulties</b>	Not Applicable	Not Applicable
<b>Sec 99: Power to amend Schedule</b>	Not Applicable	Not Applicable
<b>Sec 100: Power of Central Government to make rules.</b>	Not Applicable	Not Applicable
<b>Sec 101: Power of State Government to make rules</b>	(1) The State Government may, subject to the condition of previous publication, by notification, make rules for carrying out the provisions of this Act, not later than six months from the date of commencement of this Act.	Department of social welfare
<b>Sec 102: Repeal and savings.</b>	102. (1) The Persons with Disabilities (Equal Opportunity Protection of Rights and Full Participation) Act, 1995 is hereby repealed.	Not Applicable

However, despite repeated reminders and request on telephone to the concerned officers, only 26 Departments/ Authorities provided the information in the prescribed format till preparation of this report. As the report was getting delayed for want of the information from the concerned departments, the report has been compiled based on the information as received from the Departments/Agencies to avoid further delay in submission of the Annual Report. The status of implementation of the Act by various Departments follows:

<b>Social Welfare Department</b>		
<b>STATUS OF IMPLEMENTATION OF PERSONS WITH DISABILITIES ACT 2016.</b>		
<b><u>SCHEME OF THE RIGHTS OF PERSONS WITH DISABILITIES ACT, 2016</u></b>		<b>Delhi</b>
<i>wef 19.04.2017 (Presidential assent on 27.12.2016, Gazette Publication on 28.12.2016)</i>		
<b>Chapter 1 – DEFINITIONS</b>		
<b>Sec 2(h)</b>	Discrimination	Compliance of States and Union Territories with respect to the direction given in this Hon'ble Court's judgment dated 25.04.2017 passed in I.A. No. 10 of 2015 in W.P.(c) No. 116 of 1998 reported in (2017) 14 SCC 1 – Justice Sunanda Bhandare Foundation Vs Union of India & Ors.
<b>Sec 2(r)</b>	Person with Benchmark Disability (atleast 40 % disability)	
<b>Sec 2(s)</b>	Person with Disability	
<b>Sec 2(zc)</b>	Specified Disability (refer Schedule for list of disabilities)	
<b>Sec 2(ze)</b>	Universal Design	
<b>Chapter-2 - RIGHTS &amp; ENTITLEMENTS</b>		
<b>Sec 3</b>	Government to ensure equality and non-discrimination to the Persons with Benchmark Disability (PwBD)	Covered under Rule 3, Delhi Rights of the Persons with Disabilities Rules 2018
<b>Sec 4</b>	Government & Local authorities to ensure that women & children with disabilities enjoy their rights equally with others	Provisions of the Act are enough to safeguard the rights of Persons with Disabilities. New Schemes are being formulated by NCT of Delhi for provision of benefit to women & children with disabilities. Working Groups have been formed for formulation of modalities for implementation of new schemes. Measures are being taken by the Department of Women and child Development in collaboration with Department of Health and Family Welfare for provision of ante , pre and post natal care to children, pregnant and lactating mothers. Mother and child protection cards are issued to facilitate essential checkups.
<b>Sec 5</b>	Persons with Disabilities(PwDs) shall have the right to live in the community	Provisions of the Act are enough to safeguard the rights of Persons with Disabilities.
<b>Sec 6</b>	Government shall take measures for protection of PwDs from cruelty and inhuman treatment.	Order regarding constitution of Committee for Research and Disability issued on 21/11/2019.
<b>Sec 7</b>	Government shall take measures for protection of PwDs from abuse, violence and exploitation	Covered under Rule 6, Delhi Rights of the Persons with Disabilities Rules 2018. The terms & conditions for issue of registration certificate to NGOs/institutions working for welfare of PwDs include protection clauses.
<b>Sec 8</b>	PwDs shall have equal protection and safety in situations of risk, armed conflict, humanitarian emergencies and natural disasters	Govt. of NCT of Delhi is committed to provide equal protection to PwDs.
<b>Sec 9</b>	Children with Disabilities (CwDs) cannot be separated from his parents on ground of disability except on an order of competent court if required in best interest of child	Provisions of the Act are enough to safeguard the rights of Persons with Disabilities. Hence no rules were required to be framed thereof.
<b>Sec 10</b>	Government shall ensure reproductive rights to PwDs	Provisions of the Act are enough to safeguard the rights of Persons with Disabilities. Hence no rules were required to be framed thereof.
<b>Sec 11</b>	Election commission shall ensure that PwDs have accessible to voting	Office of the Chief Electoral Officer, Government of NCT of Delhi has initiated steps for ensuring accessible voting facilities to PwD Voters.
<b>Sec 12</b>	Government shall ensure that PwDs have access to justice without discrimination	Special Courts have been designated for dealing with offences against PwDs in NCT of Delhi. Further, the State Commissioner for PwDs, GNCTD deals with all grievances related to PwDs.
<b>Sec 13</b>	Government shall ensure that PwDs enjoy legal capacity on an equal basis with others including right to inherit property	The legal capacity of persons with disabilities is strengthened as per Section 14 of the RPwD Act, 2016, by provision of Limited guardianship.
<b>Sec 14</b>	Provision of guardian for PwDs (a concept of ' limited guardianship' introduced)	Covered under Rule 7 of the Delhi Rights of the Persons with Disabilities Rules 2018, wherein the District Court has been designated as the authority to grant limited guardianship.

<b>Sec 15</b>	Government shall designate one or more authorities to mobilize the community and create social awareness to support PwDs in exercise of their legal capacity	Covered under Rule 9 of the Delhi Rights of the Persons with Disabilities Rules 2018 wherein the Dy. Commissioners of the Department of Revenue, GNCTD has been designated as the authorities to create social awareness.
<b>Chapter 3 – EDUCATION</b>		
<b>Sec 16</b>	Appropriate government & local authorities shall endeavor that all their recognized/funded educational institution provide inclusive education to CwDs	Covered under Rule 10 and 11 of the Delhi Rights of the Persons with Disabilities Rules 2018
<b>Sec 17</b>	Measure to be taken by appropriate government & local authorities for purpose of Sec 16	Directorate of Education, Government of NCT of Delhi is taking steps for promotion of inclusive education and setting up 30 model inclusive schools in Delhi. A Handbook on barrier free access to schools has also been issued by the Directorate of Education, Government of NCT of Delhi. Sensitization programmes for staff on inclusive education are undertaken from time to time. 3% quota is allocated to children with disabilities in EWS category for admission in private aided schools.
<b>Sec 18</b>	Appropriate government & local authorities shall take measures to promote, protect and ensure participation of PwDs in adult education and continuing education programmes equally with others.	Provisions of the Act are enough to safeguard the rights of Persons with Disabilities. Hence no rules were required to be framed thereof. In residential homes for the persons with mental disability, continuing education, life skills and vocational skills are imparted. Several Non Governmental organizations are provided with grants in aid under Delhi Grants Scheme 2008 and under central government grant schemes to undertake vocational training and educational programmes for persons with disabilities.
<b>Chapter – 4 – SKILL DEVELOPMENT AND EMPLOYMENT</b>		
<b>Sec 19</b>	Appropriate government & local authorities shall formulate scheme and programmes including provision of loans at concessional rates to facilitate vocational training & self employment of PwDs	Provisions of the Act are enough to safeguard the rights of Persons with Disabilities. Hence no rules were required to be framed thereof. Delhi State SC/ST/OBC/Minorities/Handicapped Finance Development Corporation, GNCTD is the channelizing agency for National Handicapped Finance Development Corporation (NHFDC) to provide concessional loans to PwDs for facilitating vocational training & self employment.
<b>Sec 20</b>	Government Establishment shall ensure non-discrimination in employment of PwDs	Covered under Rule 12 of the Delhi Rights of the Persons with Disabilities Rules 2018
<b>Sec 21</b>	Every establishment(government/private) shall notify equal opportunity policy for PwDs	Covered under Rule 12 of the Delhi Rights of the Persons with Disabilities Rules 2018. The State Commissioner for PwDs, Government of NCT of Delhi is monitoring and registering the Equal Opportunity Policies by Government and private establishments in NCT of Delhi.
<b>Sec 22</b>	Every establishment shall maintain records of PwDs and compliance of Sec 21	Covered under Rule 13 of the Delhi Rights of the Persons with Disabilities Rules 2018
<b>Sec 23</b>	<input type="checkbox"/> Government establishment shall appoint a Grievance Redressal Officer	Covered under Rule 14 of the Delhi Rights of the Persons with Disabilities Rules 2018. The State Commissioner for PwDs, Government of NCT of Delhi is monitoring the appointment of Grievance Redressal officers by Government establishments in NCT of Delhi.
	<input type="checkbox"/> Provision of filing complaint with Grievance Redressal Officer	
	<input type="checkbox"/> Grievance Redressal Officer to maintain register of complaints	
	<input type="checkbox"/> If not satisfied by action taken by the Grievance Redressal Officer, PwDs may approach District Level Committee	
<b>Chapter – 5 – SOCIAL SECURITY, HEALTH, REHABILITATION AND RECREATION</b>		
<b>Sec 24 &amp; 25</b>	Appropriate government & local authorities within limit of its economic capacity and development formulate necessary social security and health measures	Govt. of NCT of Delhi is implementing Scheme of Financial Assistance to Persons with Special Needs. An assistance of Rs.2500/-p.m. is being provided to persons with benchmark disabilities from birth till death.



		<p>State Illness Assistance Fund provides assistance to the poor patients, who are suffering from life threatening illnesses for their treatment in the Govt. Hospitals. The fund is managed by the Society known as Delhi Arogya Nidhi (DAN). All hospitals including private hospitals and nursing homes functioning in the National Capital territory of Delhi have been directed to provide full medical treatment to the victims of acid attack including medicines, food, Bedding and reconstructive surgery, vide Circular dtd 25/8/2015, issued by the Directorate General of Health Services , GNCT of Delhi, In charge, Delhi Arogya Kosh/ Delhi Arogya Nidhi, has been appointed as Nodal Officer for dealing with matters related to acid attack victims, vide office order dtd 16/2/2017 issued by Directorate General of Health Services, GNCTD. The Nodal officer is to take all actions required like issuing directions to hospitals for free treatment, coordination with various Departments/ branches/ agencies and shall file action taken report/ status report related to acid attack victims to the Hon'ble Court or any other agency as may be required in the case. The Nodal officer is also to reimburse the medical expenditure incurred on the treatment of acid attack victims.</p>
<b>Sec 26</b>	Appropriate government & local authorities shall make insurance schemes for their Employees with Disabilities	Provisions of the Act are enough to safeguard the rights of Persons with Disabilities. Govt. of NCT of Delhi already has insurance scheme for its employees i.e. Delhi Govt. Employees Health Insurance Scheme.
<b>Sec 27</b>	Appropriate government & local authorities shall undertake rehabilitation measures	Provisions of the Act are enough to safeguard the rights of Persons with Disabilities. Hence no rules were required to be framed thereof. Govt. of NCT of Delhi implements the "Delhi Grant Scheme 2008" through which eligible NGOs are provided grants-in-aids for undertaking rehabilitation programmes for PwDs.
<b>Sec 28</b>	Appropriate government & local authorities shall initiate research & development on issues enhancing habilitation & rehabilitation	A scheme for supporting National level organizations/NGOs working in the field of habilitation and rehabilitation of persons with disabilities for initiating research and development is being drafted. Also, the component of the SIPDA Scheme of GOI which is dealing with research and development of products & technology for PwDs shall be promoted and disseminated among various stakeholders in NCT of Delhi through publicity
<b>Sec 29</b>	Appropriate government & local authorities take measures to promote and protect the rights of PwDs to have a cultural life and participate in recreational activities	Provisions of the Act are enough to safeguard the rights of Persons with Disabilities. Hence no rules were required to be framed thereof. Schemes are required to be framed by appropriate govt. and local authorities to provide benefit to the persons with disabilities. However, PwDs are encouraged to have a cultural life and to get recreational facilities. Residents staying in homes for persons with mental disabilities being run by the Department of Social Welfare, Government of NCT of Delhi, are encouraged to participate in a wide variety of cultural activities and events.
<b>Sec 30</b>	Appropriate government & local authorities take measures to promote and protect the rights of PwDs to participate in sporting activities	PwDs including those staying in residential homes for mentally challenged are participating in National & International Sports activities and are being encouraged by the Directorate of Education, Govt. of NCT of Delhi through Cash awards.
<b>Chapter – 6 – SPECIAL PROVISIONS FOR PERSONS WITH BENCHMARK DISABILITIES</b>		
<b>Sec 31</b>	Appropriate Government & local authorities shall ensure that every child with benchmark disabilities between 6-18 years age shall have right to free education in a neighborhood school	Covered under Rule 10 of the Delhi Rights of the Persons with Disabilities Rules 2018, wherein Nodal officer is to be appointed by concerned authorities to deal with all matters relating to admission of children with disabilities in schools.
<b>Sec 32</b>	Government Higher Educational institution to reserve atleast 5 % seats for PwBD's	This is a specific provision to safeguard the rights of Persons with Disabilities. Hence no rules were required to be framed thereof. The provision is being implemented in the NCT of Delhi by the institutions of Higher Education. State Commissioner, Disabilities has also issued directions to the Institutions of Higher Education to follow this provision.

<b>Sec 33</b>	Appropriate Government & local authorities shall :-	Covered under Rule 15, 16, 17 and 18 of the Delhi Rights of the Persons with Disabilities Rules 2018.
	<input type="checkbox"/> Identify posts for PwBD's	
	<input type="checkbox"/> Constitute expert committee with representation of PwBD's for above purpose	
	<input type="checkbox"/> Periodic review of identified post not later than every 3 years.	
<b>Sec 34</b>	1. Appropriate Government & local authorities in Government Establishment shall reserve atleast 4 % of total vacancies for PwBD's	Covered under Rule 15, 16, 17 and 18 of the Delhi Rights of the Persons with Disabilities Rules 2018.
	<input type="checkbox"/> Blind & Low Vision – 1 %	
	<input type="checkbox"/> Deaf & Hard Hearing, Locomotor Disability including Cerebral Palsy, Leprosy cured, dwarfism, acid attack victims and muscular dystrophy – 1 %	
	<input type="checkbox"/> Autism, intellectual disability, specified learning disability, & mental illness – 1 %	
	<input type="checkbox"/> Multiple disabilities – 1 %	
	2. Unfilled Vacancies to be carried over for two successive years before passing it on to others	
<b>Sec 35</b>	Appropriate Government & local authorities shall provide incentive to employers in private sector to ensure atleast 5 % of work force with PwBDs.	The Department of Social Welfare, GNCTD is proposing to honour the employers in private sector for employing PwDs on the occasion of International Day for Persons with Disabilities. The scheme of Government of India providing incentive to Private Employers for employing PwDs under SIPDA Scheme shall be promoted among the industries in Delhi.
<b>Sec 36</b>	Government to set a Special Employment Exchange for PwDs	Two special employment exchanges for PwDs have been established since 1999. Online portal has been developed by NCT of Delhi for registration of candidates for employment including PwDs. The Department of Employment, GNCTD has been organizing job fairs since 2015 on regular intervals. The last such job fair for unemployed persons with disabilities was organized on 17-18 <sup>th</sup> March 2017.
<b>Sec 37</b>	Appropriate Government & local authorities shall make schemes for PwBD's to provide :-	The Department of Social Welfare, Govt. of NCT of Delhi has issued policy guidelines to all departments and local authorities for implementation of Section 37 of the RPwD Act, 2016 in compliance of the directions issued by the Hon'ble High Court of Delhi in the matter of Inderjeet Kaur Vs GNCT of Delhi & Ors WP(C) 7561/2016 on 9 <sup>th</sup> April 2019.
	<input type="checkbox"/> 5% reservation in allotment of agricultural land and housing	
	<input type="checkbox"/> 5% reservation in poverty alleviation schemes with priority to women	
	<input type="checkbox"/> 5% reservation in allotment of land on concessional rates	
<b>Chapter – 7 – SPECIAL PROVISIONS FOR PERSONS WITH DISABILITIES WITH HIGH SUPPORT NEEDS</b>		
<b>Sec 38</b>	On requisition and upon consideration government may provide PwD's with high support needs	Covered in Rule 19 of the Delhi Rights of the Persons with Disabilities Rules 2018. Draft Scheme has been developed by Govt. of NCT of Delhi.
<b>Chapter – 8 – DUTIES AND RESPONSIBILITIES OF APPROPRIATE GOVERNMENTS</b>		
<b>Sec 39</b>	Government to encourage support and promote awareness campaigns and sensitization programmes to ensure that rights of PwDs are protected.	This is a specific provision to safeguard the rights of Persons with Disabilities. Hence no rules were required to be framed thereof. State Commissioner for PwDs, GNCTD is undertaking awareness campaigns and sensitization programmes on the provisions of the RPwD Act.

<b>Sec 40</b>	Government to lay down standards of accessibility for PwDs.	Pertains to central govt. The central rules framed in this regard have been incorporated in the Delhi Rights of the Persons with Disabilities Rules 2018 as Rule 20.
<b>Sec 41</b>	Government to provide access to transport to PwDs	Covered under Rule 20 (1) (b) of the Delhi Rights of the Persons with Disabilities Rules 2018.
<b>Sec 42</b>	Government to ensure access to information and communication technology to PwD's	Covered under Rule 20(1) (c) of the Delhi Rights of the Persons with Disabilities Rules 2018.
<b>Sec 43</b>	Provisioning of consumer goods for PwDs	This is a specific provision to safeguard the rights of Persons with Disabilities. The matter pertains to Government of India.
<b>Sec 44</b>	Permission to build only after mandatory observance of accessibility norms. No completion certificate or occupation of building unless rules formulated by central government are adhered to.	Covered under Rule 20 (a) of the Delhi Rights of the Persons with Disabilities Rules 2018
<b>Sec 45</b>	All public buildings to be made accessible for PwDs within 5 years	This is a specific provision to safeguard the rights of Persons with Disabilities.
<b>Sec 46</b>	Service providers shall provide service in accordance with rules on accessibility within 2 years	This is a specific provision to safeguard the rights of Persons with Disabilities. Hence no rules were required to be framed thereof.
<b>Sec 47</b>	Appropriate Government & local authorities shall endeavor to develop human resource for purpose of this Act	This is a specific provision to safeguard the rights of Persons with Disabilities. Hence no rules were required to be framed thereof. Govt. of NCT of Delhi is imparting training and awareness to various government functionaries through Union Territory Civil Services on the provisions of the RPwD Act and State Rules.
<b>Sec 48</b>	Appropriate Government & local authorities shall undertake social audit of all general scheme and programmes.	This is a specific provision to safeguard the rights of Persons with Disabilities. Social audit shall be inbuilt into schemes and programmes being formulated for persons with disabilities.
<b>Chapter – 9 – REGISTRATION OF INSTITUTIONS FOR PERSONS WITH DISABILITIES AND GRANTS TO SUCH INSTITUTIONS</b>		
<b>Sec 49</b>	State Government to appoint Competent Authority	Covered under Rule 21 of the Delhi Rights of the Persons with Disabilities Rules 2018
<b>Sec 50-55</b>	Registration of institutions other than State or Central Government Institutions. Appointment of Appellate Authority. Grant of financial assistance to registered institutions.	Registration of institutions other than State or Central Government Institutions and appointment of Appellate Authority is covered under Rule 22 and 23 of the Delhi Rights of the Persons with Disabilities Rules 2018. Financial assistance to Registered applicant eligible organizations is provided under the Delhi grants Scheme 2008 and proposals of eligible NGOs are also forwarded with recommendation to the Government of India for grant of assistance under appropriate central grant schemes.
<b>Chapter – 10 – CERTIFICATION OF SPECIFIED DISABILITIES</b>		
<b>Sec 56-59</b>	<i>Central government to notify guidelines for assessment of specified disabilities and appointment of certifying authorities</i>	Medical guidelines for assessment of specified disabilities has been issued by the Govt. of India vide notification dated 04/01/2018. Certification of disabilities by certifying authorities and other related provisions are covered under rules 24, 25, 26, 27, 28 and 29 of the Delhi Rights of the Persons with Disabilities Rules 2018.
<b>Chapter – 11 – CENTRAL AND STATE BOARDS ON DISABILITY AND DISTRICT LEVEL COMMITTEE</b>		
<b>Sec 60</b>	<i>Central Government to appoint Central Advisory Board</i>	Pertains to Central Government
<b>Sec 66</b>	State Government to appoint State Advisory Committee	The constitution of State Advisory Board for GNCTD has been approved by Hon'ble LG and presently notification after vetting by Law Deptt.is under process.
<b>Sec 64 &amp; 70</b>	Central and State Advisory Board shall meet in every 6 months	The procedure for the meetings of State Advisory Board is covered under Rule 30, 31, 32, 33, 34, 35, 36, 37 and 38 of the Delhi Rights of the Persons with Disabilities Rules 2018.
<b>Sec 72</b>	State Government shall constitute District Level Committee on disability to perform such functions as may be prescribed by it	Covered under Rule 39 and 40 of the Delhi Rights of the Persons with Disabilities Rules 2018.
<b>Chapter – 12 – CHIEF COMMISSIONER AND STATE COMMISSIONER FOR PERSONS WITH DISABILITIES</b>		

<b>Sec 74 &amp; 78</b>	<i>Central Government to appoint Chief Commissioner or PWD's. Chief Commissioner shall submit its annual report to Central government</i>	Pertains to Central Government
<b>Sec 79 &amp; 83</b>	State Government to appoint State Commissioner for PWDs. State Commissioner shall submit its annual report to State Governments respectively. Advisory Committee to the State Commissioner to be appointed.	Covered under Rule 41, 42, 43, 44, 45, 46, 47, 48, 49 and 50 of the Delhi Rights of the Persons with Disabilities Rules 2018. Independent State Commissioner for PwDs is already functional in NCT of Delhi. Advisory Committee to assist the State Commissioner has been already constituted vide order issued by the Department of Social Welfare, Government of NCT of Delhi dated 03/06/2019.
<b>Chapter – 13 – SPECIAL COURT</b>		
<b>Sec 84. &amp; 85</b>	For Speedy Trial State government shall specify for each district a sessions court to be a special court to try offences under this Act. Appointment of Special Public Prosecutor	Special courts have been constituted by the Law Department, Government of NCT of Delhi vide notification dated 19/8/2019. The Court of Additional Sessions Judge-02 in each District within the jurisdiction of Delhi is designated as special court to try the offences under RPwD Act 2016. The appointment of public prosecutor is covered under Rule 51 of the Delhi Rights of the Persons with Disabilities Rules 2018. Spl Public Prosecutor has been designated vide Notification dated 28-11-2019 by the Home Department, GNCTD.
<b>Chapter – 14 – NATIONAL FUND FOR PERSONS WITH DISABILITIES</b>		
<b>Sec 86</b>	Central Government to constitute a National Fund for PWD's	Pertains to Central Government.
<b>Chapter - 15 - STATE FUND FOR PERSONS WITH DISABILITIES</b>		
<b>Sec 88</b>	State Government to constitute a State Funds for PWDs	Covered under Rule 52 of the Delhi Rights of the Persons with Disabilities Rules 2018. NCT of Delhi has already initiated the process of making a State Fund for Persons with Disabilities.
<b>Chapter – 16 – OFFENCES AND PENALTIES</b>		
<b>Sec 89</b>	For Contravention of provisions of this Act – maximum fine of Rs 10,000/- for first violation and for subsequent violations Rs 50,000/- - 5 lacs	This is a specific provision to safeguard the rights of Persons with Disabilities. Hence no rules were required to be framed thereof.
<b>Sec 91</b>	Whoever fraudulently avails benefits under this Act – maximum imprisonment for 2 years and/or maximum fine of Rs 1 lacs	This is a specific provision to safeguard the rights of Persons with Disabilities. Hence no rules were required to be framed thereof.
<b>Chapter – 17 – MISCELLANEOUS</b>		
<b>Sec 100</b>	<i>Central Government to make rules for carrying out the provisions of this Act</i>	Pertains to Central Government
<b>Sec 101</b>	State government to make rules for carrying out the provisions of this Act within 6 months from the date of commencement of this Act	The Delhi Rights of the Persons with Disabilities Rules 2018 have been notified in Delhi e-gazette vide notification no. 82/1153/RPwD Act 2016/AD-III/DSW/2017/33121 dated 27 <sup>th</sup> December 2018 published on 28/12/2018.

# DIRECTORATE OF ECONOMICS & STATISTICS

## STATUS OF IMPLEMENTATION OF PERSONS WITH DISABILITIES Act 2016.

Section	Provision	Responsible Departments and Authorities	Point wise Status		
			Action Taken with details	Action under process	Action yet to be initiated
<b>Sec 1: Short title and commencement.</b>		NA			
<b>Sec 2: Definitions.</b>		NA			
<b>Sec 3: Equality and nondiscrimination.</b>	3(1) The appropriate Government shall ensure that the persons with disabilities enjoy the right to equality, life with dignity and respect for his or her integrity equally with others.	All Departments	Noted for complance		
<b>Sec 3: Equality and nondiscrimination.</b>	3 (2) The appropriate Government shall take steps to utilise the capacity of persons with disabilities by providing appropriate environment.	All Departments	The same is provided		
<b>Sec 3: Equality and nondiscrimination.</b>	3(3) No person with disability shall be discriminated on the ground of disability, unless it is shown that the impugned act or omission is a proportionate means of achieving a legitimate aim.	All Departments	There is no discrimination		
<b>Sec 3: Equality and nondiscrimination.</b>	3(4) No person shall be deprived of his or her personal liberty only on the ground of disability.	All Departments	The same is ensured		
<b>Sec 3: Equality and nondiscrimination.</b>	3(5) The appropriate Government shall take necessary steps to ensure reasonable accommodation for persons with disabilities	All Departments	Any PwD trainer is provided room on ground floor, earmarked for them with special toilets and facility of ramp		
<b>Sec 12: Access to Justice</b>	(4) The appropriate Government shall take steps to— (a) ensure that all their public documents are in accessible formats;	1.IT Delhi 2. Department of Law, Justice and Legislative Affairs 3. DSLSA 4. All Departments	All public document uploaded on website the facility of screen reader will be made available per VH		
<b>Sec 12: Access to Justice</b>	(b) ensure that the filing departments, registry or any other office of records are supplied with necessary equipment to enable filing, storing and referring to the documents and evidence in accessible formats.	All Departments	Does not pertains with this Directorate		
<b>Sec 12: Access to Justice</b>	(c) make available all necessary facilities and equipment to facilitate recording of testimonies, arguments or opinion given by persons with disabilities in their preferred language and means of communication.	1. Department of Law, Justice and Legislative Affairs 2. Courts 3. All Deptts.	Does not pertains with this Directorate		

<b>Sec 20: Nondiscrimination in employment</b>	(1) No Government establishment shall discriminate against any person with disability in any matter relating to employment	All Departments	In case of direct recruitment the same as done as per R.R.'s in which the post he is identified for PwD with specific disability		
<b>Sec 20: Nondiscrimination in employment</b>	(2) Every Government establishment shall provide reasonable accommodation and appropriate barrier free and conducive environment to employees with disability	All Departments	Already done		
<b>Sec 20: Nondiscrimination in employment</b>	(3) No promotion shall be denied to a person merely on the ground of disability	All Departments	Not denied		
<b>Sec 20: Nondiscrimination in employment</b>	(4) No Government establishment shall dispense with or reduce in rank, an employee who acquires a disability during his or her service	All Departments	There is no reduction of rank, in case of disability		
<b>Sec 20: Nondiscrimination in employment</b>	Provided that, if an employee after acquiring disability is not suitable for the post he was holding, shall be shifted to some other post with the same pay scale and service benefits	All Departments	No such case in this Directorate		
<b>Sec 20: Nondiscrimination in employment</b>	Provided further that if it is not possible to adjust the employee against any post, he may be kept on a supernumerary post until a suitable post is available or he attains the age of superannuation, whichever is earlier	All Departments	No such case in this Directorate		
<b>Sec 21: Equal opportunity policy</b>	(1) Every establishment shall notify equal opportunity policy detailing measures proposed to be taken by it in pursuance of the provisions of this Chapter in the manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.	Already done		
<b>Sec 21: Equal opportunity policy</b>	(2) Every establishment shall register a copy of the said policy with the Chief Commissioner or the State Commissioner, as the case may be.	All Departments, including all establishment Govt. as well as Pvt.	Maintained		
<b>Sec 22: Maintenance of records.</b>	22. (1) Every establishment shall maintain records of the persons with disabilities in relation to the matter of employment, facilities provided and other necessary information in compliance with the provisions of this Chapter in such form and manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.	Yes		

<b>Sec 22: Maintenance of records.</b>	(3) The records maintained under sub-section (1) shall be open to inspection at all reasonable hours by such persons as may be authorised in their behalf by the appropriate Government	All Departments	done		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(1) Every Government establishment shall appoint a Grievance Redressal Officer for the purpose of section 19 and shall inform the Chief Commissioner or the State Commissioner, as the case may be, about the appointment of such officer	All Government Departments	Already done		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(2) Any person aggrieved with the non-compliance of the provisions of section 20, may file a complaint with the Grievance Redressal Officer, who shall investigate it and shall take up the matter with the establishment for corrective action	All Government Departments	yes		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(3) The Grievance Redressal Officer shall maintain a register of complaints in the manner as may be prescribed by the Central Government, and every complaint shall be inquired within two weeks of its registration.	All Government Departments	yes		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(4) If the aggrieved person is not satisfied with the action taken on his or her complaint, he or she may approach the District-Level Committee on disability	All Government Departments	yes		
<b>Sec 24: Social security</b>	(c) support during natural or man-made disasters and in areas of conflict	1. All Departments 2. DDMA's	yes		
<b>Sec 25: Healthcare</b>	(i) healthcare during the time of natural disasters and other situations of risk	1. All Departments 2. DDMA's	Supportive action will be provided		
<b>Sec 25: Healthcare</b>	(j) essential medical facilities for life saving emergency treatment and procedures	1. All Departments 2. DDMA's	This Directorate can make available medical facilities/emergency treatment		
<b>Sec 25: Healthcare</b>	(k) sexual and reproductive healthcare especially for women with disability.	1. All Departments 2. DDMA's	Noted for compliance		

<p><b>Sec 34: Reservation</b></p>	<p>34. (1) Every appropriate Government shall appoint in every Government establishment, not less than four per cent. of the total number of vacancies in the cadre strength in each group of posts meant to be filled with persons with benchmark disabilities of which, one per cent. each shall be reserved for persons with benchmark disabilities under clauses (a), (b) and (c) and one per cent. for persons with benchmark disabilities under clauses (d) and (e), namely:— (a) blindness and low vision; (b) deaf and hard of hearing; (c) locomotor disability including cerebral palsy, leprosy cured, dwarfism, acid attack victims and muscular dystrophy; (d) autism, intellectual disability, specific learning disability and mental illness; (e) multiple disabilities from amongst persons under clauses (a) to (d) including deaf-blindness in the posts identified for each disabilities:</p>	<p>All Departments</p>	<p>One post of MTS has been earmarked for PwD locomotor for disability</p>		
<p><b>Sec 34: Reservation</b></p>	<p>(2) Where in any recruitment year any vacancy cannot be filled up due to nonavailability of a suitable person with benchmark disability or for any other sufficient reasons, such vacancy shall be carried forward in the succeeding recruitment year and if in the succeeding recruitment year also suitable person with benchmark disability is not available, it may first be filled by interchange among the five categories and only when there is no person with disability available for the post in that year, the employer shall fill up the vacancy by appointment of a person, other than a person with disability: Provided that if the nature of vacancies in an establishment is such that a given category of person cannot be employed, the vacancies may be interchanged among the five categories with the prior approval of the appropriate Government</p>	<p>All Departments</p>	<p>In case of single vacancy in respect of Direct recruits, no reservation is applicable, In other cases, the reservation for PwD will be maintained</p>		
<p><b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b></p>	<p>(1) All existing public buildings shall be made accessible in accordance with the rules formulated by the Central Government within a period not exceeding five years from the date of notification of such rules.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>	<p>The building is already easily accessible</p>		



<p><b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b></p>	<p>(2) The appropriate Government and the local authorities shall formulate and publish an action plan based on prioritisation, for providing accessibility in all their buildings and spaces providing essential services such as all primary health centres, civil hospitals, schools, railway stations and bus stops.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>	<p>The building is already easily accessible</p>		
<p><b>Sec 46: Time limit for accessibility by service providers</b></p>	<p>46. The service providers whether Government or private shall provide services in accordance with the rules on accessibility formulated by the Central Government under section 40 within a period of two years from the date of notification of such rules.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>	<p>Facilities are provided</p>		
<p><b>Sec 47: Human resource development</b></p>	<p>(a) mandate training on disability rights in all courses for the training of Panchayati Raj Members, legislators, administrators, police officials, judges and lawyers.</p>	<p>1. All Departments 2. Delhi Police 3. High Court 4. Legislative Assembly</p>	<p>As and when any officials with PwD express willingness to pursue the course. He/she will be nominated for the same</p>		
<p><b>Sec 94: Previous sanction of appropriate Government.</b></p>	<p>No Court shall take cognizance of an offence alleged to have been committed by an employee of the appropriate Government under this Chapter, except with the previous sanction of the appropriate Government or a complaint is filed by an officer authorised by it in this behalf.</p>	<p>All Departments</p>	<p>Will be ensured</p>		

# INSTITUTE OF LIVER & BILIARY SCIENCES

## STATUS OF IMPLEMENTATION OF PERSONS WITH DISABILITIES Act 2016.

Section	Provision	Responsible Departments and Authorities	Point wise Status		
			Action Taken with details	Action under process	Action yet to be initiated
<b>Sec 1: Short title and commencement.</b>		NA			
<b>Sec 2: Definitions.</b>		NA			
<b>Sec 3: Equality and nondiscrimination.</b>	3(1) The appropriate Government shall ensure that the persons with disabilities enjoy the right to equality, life with dignity and respect for his or her integrity equally with others.	All Departments	The Institute provides a conductive, healthy and harmonious work environment to all its employees ensuring that the person with disabilities enjoy the right to equality, life with dignity and respect for his or her integrity equally with others		
<b>Sec 3: Equality and nondiscrimination.</b>	3 (2) The appropriate Government shall take steps to utilise the capacity of persons with disabilities by providing appropriate environment.	All Departments	Steps taken by the Institute : 1. All the employees are familiar with affirmed commitment of the Institute to being disabled friendly. Equal Opportunity Policy for persons with disabilities are uploaded on intranet of the institute. 2. The Institute has already sensitized all the Heades of the departments/Sectional Heads regarding necessary steps to be taken for providing a favourable environment to all the employees with disabilities in the Institute. 3. The Institute has ensured that the implementation of accessiblity norms set by the government are met, with regared to building plans and structures and the physical environment. It has elevators, ramps, minimum width of walkways, washrooms, wheel chairs for the persons with disabilities and are always kept fully functional in the Institute.		

<b>Sec 3: Equality and nondiscrimination.</b>	3(3) No person with disability shall be discriminated on the ground of disability, unless it is shown that the impugned act or omission is a proportionate means of achieving a legitimate aim.	All Departments	All the department of the Institute are strictly advised to ensure that there is no discrimination on the ground of disability		
<b>Sec 3: Equality and nondiscrimination.</b>	3(4) No person shall be deprived of his or her personal liberty only on the ground of disability.	All Departments	The Institute has taken measures to promote and protect the rights of all persons with disabilities to have a cultural life and to participate in sports and recreational activities equally with others. They are encouraged to have maximum participation in sporting activities of the persons with disabilities.		
<b>Sec 3: Equality and nondiscrimination.</b>	3(5) The appropriate Government shall take necessary steps to ensure reasonable accommodation for persons with disabilities	All Departments	The Institute has taken necessary steps to ensure reasonable accommodation for persons with disabilities according to their requirements. It provides reservation in appointments as per the Act and appoints candidates with different disabilities to apply for employment in the Institute.		
<b>Sec 12: Access to Justice</b>	(4) The appropriate Government shall take steps to— (a) ensure that all their public documents are in accessible formats;	1.IT Delhi 2. Department of Law, Justice and Legislative Affairs 3. DSLSA 4. All Departments	Being complied with		
<b>Sec 12: Access to Justice</b>	(b) ensure that the filing departments, registry or any other office of records are supplied with necessary equipment to enable filing, storing and referring to the documents and evidence in accessible formats.	All Departments	The records of the persons with disabilities in relation to the matter of employment, facilities provided and other necessary information in compliance with the provisions of the Act are properly maintained.		

<p><b>Sec 12: Access to Justice</b></p>	<p>(c) make available all necessary facilities and equipment to facilitate recording of testimonies, arguments or opinion given by persons with disabilities in their preferred language and means of communication.</p>	<p>1. Department of Law, Justice and Legislative Affairs 2. Courts 3. All Deptts.</p>	<p>Grievance Redressal cum Welfare Board has been constituted to address the grievances of employees. The employees with disabilities may file the complaint concerning any discrimination/complaint to the grievance board. Dr. Kishore Singh, Assistant Head of Operations (Medical) acts as the Liaison Officer to look after the matters related to persons with disabilities.</p>		
<p><b>Sec 20: Nondiscrimination in employment</b></p>	<p>(1) No Government establishment shall discriminate against any person with disability in any matter relating to employment</p>	<p>All Departments</p>	<p>The Institute gives equal opportunities to all the persons with disabilities candidates and there is no discrimination against any person with disabilities relating to employment. It provides reservation in appointments as per the Act and appoints candidates with disabilities in specified jobs. It encourages candidates with different disabilities to apply for employment in the Institute.</p>		
<p><b>Sec 20: Nondiscrimination in employment</b></p>	<p>(2) Every Government establishment shall provide reasonable accommodation and appropriate barrier free and conducive environment to employees with disability</p>	<p>All Departments</p>	<p>The Institute has taken necessary steps to ensure reasonable accommodation for persons with disabilities according to their requirements. The Institute has established a positive, friendly environment for the employees with a disability to enjoy the same benefits and privileges of employment as nondisabled employees</p>		
<p><b>Sec 20: Nondiscrimination in employment</b></p>	<p>(3) No promotion shall be denied to a person merely on the ground of disability</p>	<p>All Departments</p>	<p>All the appointments at the institute are made on contract basis for a period of four years, extendable based on performance. It provides reservation in appointments as per the Act and the staff with disabilities meeting the eligibility criteria for higher posts may apply</p>		

<b>Sec 20: Nondiscrimination in employment</b>	(4) No Government establishment shall dispense with or reduce in rank, an employee who acquires a disability during his or her service	All Departments	This Equal Opportunity Policy applicable at the institute is in accordance with the provisions of The Rights of Persons With Disabilities Act and it ensures that on staff who acquires a disability during his or her service is dispensed or reduced in rank		
<b>Sec 20: Nondiscrimination in employment</b>	Provided that, if an employee after acquiring disability is not suitable for the post he was holding, shall be shifted to some other post with the same pay scale and service benefits	All Departments	Being complied with		
<b>Sec 20: Nondiscrimination in employment</b>	Provided further that if it is not possible to adjust the employee against any post, he may be kept on a supernumerary post until a suitable post is available or he attains the age of superannuation, whichever is earlier	All Departments	Being complied with		
<b>Sec 21: Equal opportunity policy</b>	(1) Every establishment shall notify equal opportunity policy detailing measures proposed to be taken by it in pursuance of the provisions of this Chapter in the manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.	The Equal Opportunity Policy for Persons with Disabilities has been uploaded on the intranet of the Institute		
<b>Sec 21: Equal opportunity policy</b>	(2) Every establishment shall register a copy of the said policy with the Chief Commissioner or the State Commissioner, as the case may be.	All Departments, including all establishment Govt. as well as Pvt.	The Copy of the policy has been shared with Office of the State Commissioner for Person with Disabilities		
<b>Sec 22: Maintenance of records.</b>	22. (1) Every establishment shall maintain records of the persons with disabilities in relation to the matter of employment, facilities provided and other necessary information in compliance with the provisions of this Chapter in such form and manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.	The Institute maintains the records of the persons with disabilities in relation to the matter of employment, facilities provided and other necessary information in compliance with the provisions of the chapter		
<b>Sec 22: Maintenance of records.</b>	(3) The records maintained under sub-section (1) shall be open to inspection at all reasonable hours by such persons as may be authorised in their behalf by the appropriate Government	All Departments	The records maintained under subsection (1) is open to inspection at all reasonable hours by such persons as may be authorized in their behalf by the appropriate Government		

<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(1) Every Government establishment shall appoint a Grievance Redressal Officer for the purpose of section 19 and shall inform the Chief Commissioner or the State Commissioner, as the case may be, about the appointment of such officer	All Government Departments	Grievance Redressal cum Welfare Board has been constituted to address the grievances of employees. The employees with disabilities may file the complaint concerning any discrimination/complaint to the grievance board. Dr. Kishore Singh, Assistant Head of Operations (Medical) acts as the Liaison Officer to look after the matters related to persons with disabilities.		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(2) Any person aggrieved with the non-compliance of the provisions of section 20, may file a complaint with the Grievance Redressal Officer, who shall investigate it and shall take up the matter with the establishment for corrective action	All Government Departments	The employees with disability may file a complaint concerning any discrimination/complaint to the Grievance Board		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(3) The Grievance Redressal Officer shall maintain a register of complaints in the manner as may be prescribed by the Central Government, and every complaint shall be inquired within two weeks of its registration.	All Government Departments	The Grievance Redressal cum Welfare Board maintains the register of complaints and every complaint is dealt expeditiously		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(4) If the aggrieved person is not satisfied with the action taken on his or her complaint, he or she may approach the District-Level Committee on disability	All Government Departments	Being complied with		
<b>Sec 24: Social security</b>	(c) support during natural or man-made disasters and in areas of conflict	1. All Departments 2. DDMA's	The concerned department has been advised to take specific measures to ensure the support to employees with disabilities during natural or man-made disasters and in areas of conflict		
<b>Sec 25: Healthcare</b>	(1) The appropriate Government and the local authorities shall take necessary measures for the persons with disabilities to provide.	1. All Departments 2. DDMA's	The concerned department has been advised to provide essential Medical facilities for life saving emergency treatment and procedures to employees with disabilities as and when reported		

<p><b>Sec 25: Healthcare</b></p>	<p>(i) healthcare during the time of natural disasters and other situations of risk</p>	<p>1. All Departments 2. DDMA's</p>	<p>The concerned department has been advised to take specific measures to ensure the healthcare during the time of natural disasters and other situations of risk to employees with disabilities</p>		
<p><b>Sec 25: Healthcare</b></p>	<p>(k) sexual and reproductive healthcare especially for women with disability.</p>	<p>1. All Departments 2. DDMA's</p>	<p>The concerned department has been advised to take reasonable steps for Sexual and reproductive healthcare especially for womanish disability</p>		
<p><b>Sec 34: Reservation</b></p>	<p>34. (1) Every appropriate Government shall appoint in every Government establishment, not less than four per cent. of the total number of vacancies in the cadre strength in each group of posts meant to be filled with persons with benchmark disabilities of which, one per cent. each shall be reserved for persons with benchmark disabilities under clauses (a), (b) and (c) and one per cent. for persons with benchmark disabilities under clauses (d) and (e), namely:— (a) blindness and low vision; (b) deaf and hard of hearing; (c) locomotor disability including cerebral palsy, leprosy cured, dwarfism, acid attack victims and muscular dystrophy; (d) autism, intellectual disability, specific learning disability and mental illness; (e) multiple disabilities from amongst persons under clauses (a) to (d) including deaf-blindness in the posts identified for each disabilities:</p>	<p>All Departments</p>	<p>The Institute has identified posts meant to be filled with persons with benchmark disabilities as per the provisions of the Act for recruitment</p>		

<p><b>Sec 34: Reservation</b></p>	<p>(2) Where in any recruitment year any vacancy cannot be filled up due to nonavailability of a suitable person with benchmark disability or for any other sufficient reasons, such vacancy shall be carried forward in the succeeding recruitment year and if in the succeeding recruitment year also suitable person with benchmark disability is not available, it may first be filled by interchange among the five categories and only when there is no person with disability available for the post in that year, the employer shall fill up the vacancy by appointment of a person, other than a person with disability: Provided that if the nature of vacancies in an establishment is such that a given category of person cannot be employed, the vacancies may be interchanged among the five categories with the prior approval of the appropriate Government</p>	<p>All Departments</p>	<p>The Institute follows the provision of the act in recruitment of both faculty and not faculty posts</p>		
<p><b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b></p>	<p>(1) All existing public buildings shall be made accessible in accordance with the rules formulated by the Central Government within a period not exceeding five years from the date of notification of such rules.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>	<p>Not applicable</p>		
<p><b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b></p>	<p>(2) The appropriate Government and the local authorities shall formulate and publish an action plan based on prioritisation, for providing accessibility in all their buildings and spaces providing essential services such as all primary health centres, civil hospitals, schools, railway stations and bus stops.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>	<p>Not applicable</p>		
<p><b>Sec 46: Time limit for accessibility by service providers</b></p>	<p>46. The service providers whether Government or private shall provide services in accordance with the rules on accessibility formulated by the Central Government under section 40 within a period of two years from the date of notification of such rules.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>	<p>The Institute has ensured that the implementation of accessibility norms set by the government are met, with regard to building plans and structures and the physical environment. It has elevators, ramps, minimum width of walkways, washrooms, wheel chairs for the persons with disabilities and are always kept fully functional in the Institute.</p>		



<b>Sec 47: Human resource development</b>	(a) mandate training on disability rights in all courses for the training of Panchayati Raj Members, legislators, administrators, police officials, judges and lawyers.	1. All Departments 2. Delhi Police 3. High Court 4. Legislative Assembly	Not applicable		
<b>Sec 94: Previous sanction of appropriate Government.</b>	No Court shall take cognizance of an offence alleged to have been committed by an employee of the appropriate Government under this Chapter, except with the previous sanction of the appropriate Government or a complaint is filed by an officer authorised by it in this behalf.	All Departments	The Institute provides training to all the staff regarding the provisions of the Act.		

<b>CENTRALISED ACCIDENT AND TRAUMA SERVICES</b>					
<b>STATUS OF IMPLEMENTATION OF PERSONS WITH DISABILITIES Act 2016.</b>					
<b>Section</b>	<b>Provision</b>	<b>Responsible Departments and Authorities</b>	<b>Point wise Status</b>		
			<b>Action Taken with details</b>	<b>Action under process</b>	<b>Action yet to be initiated</b>
<b>Sec 1: Short title and commencement.</b>		NA			
<b>Sec 2: Definitions.</b>		NA			
<b>Sec 3: Equality and nondiscrimination.</b>	3(1) The appropriate Government shall ensure that the persons with disabilities enjoy the right to equality, life with dignity and respect for his or her integrity equally with others.	All Departments	Centralised Accident and Trauma Services is an anonomous body of GNCT of Delhi. The Policy on PwD Act of 2016 of Health & Family Welfare Department, GNCT will be adopted in toto by CATS. In this regard, we have already made the request to the said department for providing the Policy document in r/o PwD Act of 2016.		
<b>Sec 3: Equality and nondiscrimination.</b>	3 (2) The appropriate Government shall take steps to utilise the capacity of persons with disabilities by providing appropriate environment.	All Departments	Same as above		
<b>Sec 3: Equality and nondiscrimination.</b>	3(3) No person with disability shall be discriminated on the ground of disability, unless it is shown that the impugned act or omission is a proportionate means of achieving a legitimate aim.	All Departments	Same as above		

<b>Sec 3: Equality and nondiscrimination.</b>	3(4) No person shall be deprived of his or her personal liberty only on the ground of disability.	All Departments	Same as above		
<b>Sec 3: Equality and nondiscrimination.</b>	3(5) The appropriate Government shall take necessary steps to ensure reasonable accommodation for persons with disabilities	All Departments	Same as above		
<b>Sec 12: Access to Justice</b>	(4) The appropriate Government shall take steps to— (a) ensure that all their public documents are in accessible formats;	1.IT Delhi 2. Department of Law, Justice and Legislative Affairs 3. DSLSA 4. All Departments	Same as above		
<b>Sec 12: Access to Justice</b>	(b) ensure that the filing departments, registry or any other office of records are supplied with necessary equipment to enable filing, storing and referring to the documents and evidence in accessible formats.	All Departments	Same as above		
<b>Sec 12: Access to Justice</b>	(c) make available all necessary facilities and equipment to facilitate recording of testimonies, arguments or opinion given by persons with disabilities in their preferred language and means of communication.	1. Department of Law, Justice and Legislative Affairs 2. Courts 3. All Deptts.	Same as above		
<b>Sec 20: Nondiscrimination in employment</b>	(1) No Government establishment shall discriminate against any person with disability in any matter relating to employment	All Departments	Same as above		
<b>Sec 20: Nondiscrimination in employment</b>	(2) Every Government establishment shall provide reasonable accommodation and appropriate barrier free and conducive environment to employees with disability	All Departments	Same as above		
<b>Sec 20: Nondiscrimination in employment</b>	(3) No promotion shall be denied to a person merely on the ground of disability	All Departments	Same as above		
<b>Sec 20: Nondiscrimination in employment</b>	(4) No Government establishment shall dispense with or reduce in rank, an employee who acquires a disability during his or her service	All Departments	Same as above		

<b>Sec 20: Nondiscrimination in employment</b>	Provided that, if an employee after acquiring disability is not suitable for the post he was holding, shall be shifted to some other post with the same pay scale and service benefits	All Departments	Same as above		
<b>Sec 20: Nondiscrimination in employment</b>	Provided further that if it is not possible to adjust the employee against any post, he may be kept on a supernumerary post until a suitable post is available or he attains the age of superannuation, whichever is earlier	All Departments	Same as above		
<b>Sec 21: Equal opportunity policy</b>	(1) Every establishment shall notify equal opportunity policy detailing measures proposed to be taken by it in pursuance of the provisions of this Chapter in the manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.	Same as above		
<b>Sec 21: Equal opportunity policy</b>	(2) Every establishment shall register a copy of the said policy with the Chief Commissioner or the State Commissioner, as the case may be.	All Departments, including all establishment Govt. as well as Pvt.	Same as above		
<b>Sec 22: Maintenance of records.</b>	22. (1) Every establishment shall maintain records of the persons with disabilities in relation to the matter of employment, facilities provided and other necessary information in compliance with the provisions of this Chapter in such form and manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.	Same as above		
<b>Sec 22: Maintenance of records.</b>	(3) The records maintained under sub-section (1) shall be open to inspection at all reasonable hours by such persons as may be authorised in their behalf by the appropriate Government	All Departments	Same as above		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(1) Every Government establishment shall appoint a Grievance Redressal Officer for the purpose of section 19 and shall inform the Chief Commissioner or the State Commissioner, as the case may be, about the appointment of such officer	All Government Departments	Same as above		

<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(2) Any person aggrieved with the non-compliance of the provisions of section 20, may file a complaint with the Grievance Redressal Officer, who shall investigate it and shall take up the matter with the establishment for corrective action	All Government Departments	Same as above		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(3) The Grievance Redressal Officer shall maintain a register of complaints in the manner as may be prescribed by the Central Government, and every complaint shall be inquired within two weeks of its registration.	All Government Departments	Same as above		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(4) If the aggrieved person is not satisfied with the action taken on his or her complaint, he or she may approach the District-Level Committee on disability	All Government Departments	Same as above		
<b>Sec 24: Social security</b>	(c) support during natural or man-made disasters and in areas of conflict	1. All Departments 2. DDMA's	Same as above		
<b>Sec 25: Healthcare</b>	(i) healthcare during the time of natural disasters and other situations of risk	1. All Departments 2. DDMA's	Same as above		
<b>Sec 25: Healthcare</b>	(j) essential medical facilities for life saving emergency treatment and procedures	1. All Departments 2. DDMA's	Same as above		
<b>Sec 25: Healthcare</b>	(k) sexual and reproductive healthcare especially for women with disability.	1. All Departments 2. DDMA's	Same as above		

<p><b>Sec 34: Reservation</b></p>	<p>34. (1) Every appropriate Government shall appoint in every Government establishment, not less than four per cent. of the total number of vacancies in the cadre strength in each group of posts meant to be filled with persons with benchmark disabilities of which, one per cent. each shall be reserved for persons with benchmark disabilities under clauses (a), (b) and (c) and one per cent. for persons with benchmark disabilities under clauses (d) and (e), namely:— (a) blindness and low vision; (b) deaf and hard of hearing; (c) locomotor disability including cerebral palsy, leprosy cured, dwarfism, acid attack victims and muscular dystrophy; (d) autism, intellectual disability, specific learning disability and mental illness; (e) multiple disabilities from amongst persons under clauses (a) to (d) including deaf-blindness in the posts identified for each disabilities:</p>	<p>All Departments</p>	<p>Same as above</p>		
<p><b>Sec 34: Reservation</b></p>	<p>(2) Where in any recruitment year any vacancy cannot be filled up due to nonavailability of a suitable person with benchmark disability or for any other sufficient reasons, such vacancy shall be carried forward in the succeeding recruitment year and if in the succeeding recruitment year also suitable person with benchmark disability is not available, it may first be filled by interchange among the five categories and only when there is no person with disability available for the post in that year, the employer shall fill up the vacancy by appointment of a person, other than a person with disability: Provided that if the nature of vacancies in an establishment is such that a given category of person cannot be employed, the vacancies may be interchanged among the five categories with the prior approval of the appropriate Government</p>	<p>All Departments</p>	<p>Same as above</p>		
<p><b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b></p>	<p>(1) All existing public buildings shall be made accessible in accordance with the rules formulated by the Central Government within a period not exceeding five years from the date of notification of such rules.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>	<p>Same as above</p>		

<p><b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b></p>	<p>(2) The appropriate Government and the local authorities shall formulate and publish an action plan based on prioritisation, for providing accessibility in all their buildings and spaces providing essential services such as all primary health centres, civil hospitals, schools, railway stations and bus stops.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>	<p>Same as above</p>		
<p><b>Sec 46: Time limit for accessibility by service providers</b></p>	<p>46. The service providers whether Government or private shall provide services in accordance with the rules on accessibility formulated by the Central Government under section 40 within a period of two years from the date of notification of such rules.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>	<p>Same as above</p>		
<p><b>Sec 47: Human resource development</b></p>	<p>(a) mandate training on disability rights in all courses for the training of Panchayati Raj Members, legislators, administrators, police officials, judges and lawyers.</p>	<p>1. All Departments 2. Delhi Police 3. High Court 4. Legislative Assembly</p>	<p>Same as above</p>		
<p><b>Sec 94: Previous sanction of appropriate Government.</b></p>	<p>No Court shall take cognizance of an offence alleged to have been committed by an employee of the appropriate Government under this Chapter, except with the previous sanction of the appropriate Government or a complaint is filed by an officer authorised by it in this behalf.</p>	<p>All Departments</p>	<p>Same as above</p>		

## SHAHEED RAJGURU COLLEGE OF APPLIED SCIENCES FOR WOMEN

### STATUS OF IMPLEMENTATION OF PERSONS WITH DISABILITIES Act 2016.

Section	Provision	Responsible Departments and Authorities	Point wise Status		
			Action Taken with details	Action under process	Action yet to be initiated
<b>Sec 1: Short title and commencement.</b>		NA			
<b>Sec 2: Definitions.</b>		NA			
<b>Sec 3: Equality and nondiscrimination.</b>	3(1) The appropriate Government shall ensure that the persons with disabilities enjoy the right to equality, life with dignity and respect for his or her integrity equally with others.	All Departments	Ensured in College		
<b>Sec 3: Equality and nondiscrimination.</b>	3 (2) The appropriate Government shall take steps to utilise the capacity of persons with disabilities by providing appropriate environment.	All Departments	Ensured in College		
<b>Sec 3: Equality and nondiscrimination.</b>	3(3) No person with disability shall be discriminated on the ground of disability, unless it is shown that the impugned act or omission is a proportionate means of achieving a legitimate aim.	All Departments	Ensured in College		
<b>Sec 3: Equality and nondiscrimination.</b>	3(4) No person shall be deprived of his or her personal liberty only on the ground of disability.	All Departments	Ensured in College		
<b>Sec 12: Access to Justice</b>	(4) The appropriate Government shall take steps to— (a) ensure that all their public documents are in accessible formats;	1.IT Delhi 2. Department of Law, Justice and Legislative Affairs 3. DSLSA 4. All Departments		Being ensured	
<b>Sec 12: Access to Justice</b>	(b) ensure that the filing departments, registry or any other office of records are supplied with necessary equipment to enable filing, storing and referring to the documents and evidence in accessible formats.	All Departments			Shall be ensured when required
<b>Sec 12: Access to Justice</b>	(c) make available all necessary facilities and equipment to facilitate recording of testimonies, arguments or opinion given by persons with disabilities in their preferred language and means of communication.	1. Department of Law, Justice and Legislative Affairs 2. Courts 3. All Deptts.			-do-
<b>Sec 20: Nondiscrimination in employment</b>	(1) No Government establishment shall discriminate against any person with disability in any matter relating to employment	All Departments	Ensured in this College		

<b>Sec 20: Nondiscrimination in employment</b>	(2) Every Government establishment shall provide reasonable accommodation and appropriate barrier free and conducive environment to employees with disability	All Departments	Ensured in this College		
<b>Sec 20: Nondiscrimination in employment</b>	(3) No promotion shall be denied to a person merely on the ground of disability	All Departments	Ensured in this College		
<b>Sec 20: Nondiscrimination in employment</b>	(4) No Government establishment shall dispense with or reduce in rank, an employee who acquires a disability during his or her service	All Departments			Shall be ensured when required
<b>Sec 20: Nondiscrimination in employment</b>	Provided that, if an employee after acquiring disability is not suitable for the post he was holding, shall be shifted to some other post with the same pay scale and service benefits	All Departments			Shall be ensured when required
<b>Sec 20: Nondiscrimination in employment</b>	Provided further that if it is not possible to adjust the employee against any post, he may be kept on a supernumerary post until a suitable post is available or he attains the age of superannuation, whichever is earlier	All Departments			Shall be ensured when required
<b>Sec 21: Equal opportunity policy</b>	(1) Every establishment shall notify equal opportunity policy detailing measures proposed to be taken by it in pursuance of the provisions of this Chapter in the manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.	Notified		Shall be ensured
<b>Sec 21: Equal opportunity policy</b>	(2) Every establishment shall register a copy of the said policy with the Chief Commissioner or the State Commissioner, as the case may be.	All Departments, including all establishment Govt. as well as Pvt.	Sent		
<b>Sec 22: Maintenance of records.</b>	22. (1) Every establishment shall maintain records of the persons with disabilities in relation to the matter of employment, facilities provided and other necessary information in compliance with the provisions of this Chapter in such form and manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.	Ensured		
<b>Sec 22: Maintenance of records.</b>	(3) The records maintained under sub-section (1) shall be open to inspection at all reasonable hours by such persons as may be authorised in their behalf by the appropriate Government	All Departments	Ensured		



<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(1) Every Government establishment shall appoint a Grievance Redressal Officer for the purpose of section 19 and shall inform the Chief Commissioner or the State Commissioner, as the case may be, about the appointment of such officer	All Government Departments			
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(2) Any person aggrieved with the non-compliance of the provisions of section 20, may file a complaint with the Grievance Redressal Officer, who shall investigate it and shall take up the matter with the establishment for corrective action	All Government Departments			Shall be ensured
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(3) The Grievance Redressal Officer shall maintain a register of complaints in the manner as may be prescribed by the Central Government, and every complaint shall be inquired within two weeks of its registration.	All Government Departments			
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(4) If the aggrieved person is not satisfied with the action taken on his or her complaint, he or she may approach the District-Level Committee on disability	All Government Departments			
<b>Sec 24: Social security</b>	(c) support during natural or man-made disasters and in areas of conflict	1. All Departments 2. DDMA's	Shall ensure when required		
<b>Sec 25: Healthcare</b>	(i) healthcare during the time of natural disasters and other situations of risk	1. All Departments 2. DDMA's	Being trained		
<b>Sec 25: Healthcare</b>	(j) essential medical facilities for life saving emergency treatment and procedures	1. All Departments 2. DDMA's	Minimum facilities required		
<b>Sec 25: Healthcare</b>	(k) sexual and reproductive healthcare especially for women with disability.	1. All Departments 2. DDMA's	NA		
<b>Sec 29: Culture and recreation.</b>	(f) redesigning courses in cultural and arts subjects to enable participation and access for persons with disabilities	1. DoE 2. Department of Art,Culture and language 3. DoHE 4. DoTTE	As per rules conveyed by University of Delhi		
<b>Sec 30: Sporting Activites</b>	(2) The sports authorities shall accord due recognition to the right of persons with disabilities to participate in sports and shall make due provisions for the inclusion of persons with disabilities in their schemes and programmes for the promotion and development of sporting talents.	1. DoE 2. DoHE	Shall follow when conveyed		

<b>Sec 32: Reservation in higher educational institutions</b>	(1) All Government institutions of higher education and other higher education institutions receiving aid from the Government shall reserve not less than five per cent. Seats for persons with benchmark disabilities	1. DoHE 2. DoTTE	Yes in all Courses		
<b>Sec 32: Reservation in higher educational institutions</b>	(2) The persons with benchmark disabilities shall be given an upper age relaxation of five years for admission in institutions of higher education	1. DoHE 2. DoTTE	As per rules conveyed by University of Delhi		
<b>Sec 34: Reservation</b>	34. (1) Every appropriate Government shall appoint in every Government establishment, not less than four per cent. of the total number of vacancies in the cadre strength in each group of posts meant to be filled with persons with benchmark disabilities of which, one per cent. each shall be reserved for persons with benchmark disabilities under clauses (a), (b) and (c) and one per cent. for persons with benchmark disabilities under clauses (d) and (e), namely:— (a) blindness and low vision; (b) deaf and hard of hearing; (c) locomotor disability including cerebral palsy, leprosy cured, dwarfism, acid attack victims and muscular dystrophy; (d) autism, intellectual disability, specific learning disability and mental illness; (e) multiple disabilities from amongst persons under clauses (a) to (d) including deaf-blindness in the posts identified for each disabilities:	All Departments	Ensured in this College		
<b>Sec 34: Reservation</b>	(2) Where in any recruitment year any vacancy cannot be filled up due to nonavailability of a suitable person with benchmark disability or for any other sufficient reasons, such vacancy shall be carried forward in the succeeding recruitment year and if in the succeeding recruitment year also suitable person with benchmark disability is not available, it may first be filled by interchange among the five categories and only when there is no person with disability available for the post in that year, the employer shall fill up the vacancy by appointment of a person, other than a person with disability: Provided that if the nature of vacancies in an establishment is such that a given category of person cannot be employed, the vacancies may be interchanged among the five categories with the prior approval of the appropriate Government	All Departments	Ensured		

<b>Sec 39: Awareness campaigns</b>	(e) provide orientation and sensitisation on disabling conditions and rights of persons with disabilities to employers, administrators and co-workers	1. DoE 2. DoHE 3. SW 4. SDMC 5. EDMC 6. North DMC 7. NDMC 8. Cantonment Board	Yes, through training programmes		
<b>Sec 39: Awareness campaigns</b>	(f) ensure that the rights of persons with disabilities are included in the curriculum in Universities, colleges and schools	1. DoE 2. DoHE 3. SCERT	As per rules conveyed by University of Delhi		
<b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b>	(1) All existing public buildings shall be made accessible in accordance with the rules formulated by the Central Government within a period not exceeding five years from the date of notification of such rules.	All Departments including all establishment Govt. as well as Pvt.	Ensured		
<b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b>	(2) The appropriate Government and the local authorities shall formulate and publish an action plan based on prioritisation, for providing accessibility in all their buildings and spaces providing essential services such as all primary health centres, civil hospitals, schools, railway stations and bus stops.	All Departments including all establishment Govt. as well as Pvt.	Ensured		
<b>Sec 46: Time limit for accessibility by service providers</b>	46. The service providers whether Government or private shall provide services in accordance with the rules on accessibility formulated by the Central Government under section 40 within a period of two years from the date of notification of such rules.	All Departments including all establishment Govt. as well as Pvt.	Ensured		
<b>Sec 47: Human resource development</b>	(a) mandate training on disability rights in all courses for the training of Panchayati Raj Members, legislators, administrators, police officials, judges and lawyers.	1. All Departments 2. Delhi Police 3. High Court 4. Legislative Assembly	NA		
<b>Sec 47: Human resource development</b>	(b) induct disability as a component for all education courses for schools, colleges and University teachers, doctors, nurses, para-medical personnel, social welfare officers, rural development officers, asha workers, anganwadi workers, engineers, architects, other professionals and community workers	1. DoE 2. DoHE 3. SW 4. H&FW 5. Urban Development	As per rules conveyed by University of Delhi		
<b>Sec 47: Human resource development</b>	(2) All Universities shall promote teaching and research in disability studies including establishment of study centres for such studies.	DoHE	NA		

<p><b>Sec 94: Previous sanction of appropriate Government.</b></p>	<p>No Court shall take cognizance of an offence alleged to have been committed by an employee of the appropriate Government under this Chapter, except with the previous sanction of the appropriate Government or a complaint is filed by an officer authorised by it in this behalf.</p>	<p>All Departments</p>	<p>As per rules conveyed by University of Delhi</p>		
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<p align="center"><b>DEPARTMENT OF LAW, JUSTICE AND LEGISLATIVE AFFAIRS</b></p>					
<p align="center"><b>STATUS OF IMPLEMENTATION OF PERSONS WITH DISABILITIES Act 2016.</b></p>					
Section	Provision	Responsible Departments and Authorities	Point wise Status		
			Action Taken with details	Action under process	Action yet to be initiated
<p><b>Sec 1: Short title and commencement.</b></p>		<p align="center">NA</p>			
<p><b>Sec 2: Definitions.</b></p>		<p align="center">NA</p>			
<p><b>Sec 3: Equality and nondiscrimination.</b></p>	<p>3(1) The appropriate Government shall ensure that the persons with disabilities enjoy the right to equality, life with dignity and respect for his or her integrity equally with others.</p>	<p align="center">All Departments</p>	<p>To ensure that the persons with disabilities enjoy the right to equality, life with dignity and respect for his or her integrity equally with others, this department has already prepared an Equal Opportunity Policy and the same has been submitted to your department on dated 17.07.2019</p>		
<p><b>Sec 3: Equality and nondiscrimination.</b></p>	<p>3 (2) The appropriate Government shall take steps to utilise the capacity of persons with disabilities by providing appropriate environment.</p>	<p align="center">All Departments</p>	<p>Sh. Sushil Kumar Sharma, Beldar is working in this department on diverted capacity. He has been assigned work as per suitability to him to optimum use of the employee.</p>		
<p><b>Sec 3: Equality and nondiscrimination.</b></p>	<p>3(3) No person with disability shall be discriminated on the ground of disability, unless it is shown that the impugned act or omission is a proportionate means of achieving a legitimate aim.</p>	<p align="center">All Departments</p>	<p align="center">No discrimination is made</p>		
<p><b>Sec 3: Equality and nondiscrimination.</b></p>	<p>3(4) No person shall be deprived of his or her personal liberty only on the ground of disability.</p>	<p align="center">All Departments</p>	<p align="center">No one is deprived</p>		
<p><b>Sec 3: Equality and nondiscrimination.</b></p>	<p>3(5) The appropriate Government shall take necessary steps to ensure reasonable accommodation for persons with disabilities</p>	<p align="center">All Departments</p>	<p>Reasonable workplace has been provided</p>		

<b>Sec 12: Access to Justice</b>	(4) The appropriate Government shall take steps to— (a) ensure that all their public documents are in accessible formats;	1.IT Delhi 2. Department of Law, Justice and Legislative Affairs 3. DSLSA 4. All Departments	The Acts related to this department has been uploaded on the website India Code portal and Notifications related to this department are available at the portal of Delhi Gazette and on the website of this department i.e. Department of Law, Justice & Legislative Affairs.		
<b>Sec 12: Access to Justice</b>	(b) ensure that the filing departments, registry or any other office of records are supplied with necessary equipment to enable filing, storing and referring to the documents and evidence in accessible formats.	All Departments	This department does not deal with functions relating to registry. However, the matter has been forwarded to Hon'ble High Court of Delhi and District & Session Judge (HQ) Tis Hazari, DSLSA, Pr. Judge (HQ) Family Courts, DDRS to necessary action at their end.		
<b>Sec 12: Access to Justice</b>	(c) make available all necessary facilities and equipment to facilitate recording of testimonies, arguments or opinion given by persons with disabilities in their preferred language and means of communication.	1. Department of Law, Justice and Legislative Affairs 2. Courts 3. All Deptts.	This department does not deal with functions relating to registry. However, the matter has been forwarded to Hon'ble High Court of Delhi and District & Session Judge (HQ) Tis Hazari, DSLSA, Pr. Judge (HQ) Family Courts, DDRS to necessary action at their end.		
<b>Sec 20: Nondiscrimination in employment</b>	(1) No Government establishment shall discriminate against any person with disability in any matter relating to employment	All Departments	To ensure this, the department has already made an Equal Opportunity Policy		
<b>Sec 20: Nondiscrimination in employment</b>	(2) Every Government establishment shall provide reasonable accommodation and appropriate barrier free and conducive environment to employees with disability	All Departments	-do-		
<b>Sec 20: Nondiscrimination in employment</b>	(3) No promotion shall be denied to a person merely on the ground of disability	All Departments	-do-		
<b>Sec 20: Nondiscrimination in employment</b>	(4) No Government establishment shall dispense with or reduce in rank, an employee who acquires a disability during his or her service	All Departments	-do-		
<b>Sec 20: Nondiscrimination in employment</b>	Provided that, if an employee after acquiring disability is not suitable for the post he was holding, shall be shifted to some other post with the same pay scale and service benefits	All Departments	-do-		

<b>Sec 20: Nondiscrimination in employment</b>	Provided further that if it is not possible to adjust the employee against any post, he may be kept on a supernumerary post until a suitable post is available or he attains the age of superannuation, whichever is earlier	All Departments	-do-		
<b>Sec 21: Equal opportunity policy</b>	(1) Every establishment shall notify equal opportunity policy detailing measures proposed to be taken by it in pursuance of the provisions of this Chapter in the manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.	This department has already prepared an Equal Opportunity Policy and the same has been submitted to your department on dated 17.07.2019		
<b>Sec 21: Equal opportunity policy</b>	(2) Every establishment shall register a copy of the said policy with the Chief Commissioner or the State Commissioner, as the case may be.	All Departments, including all establishment Govt. as well as Pvt.	-do-		
<b>Sec 22: Maintenance of records.</b>	22. (1) Every establishment shall maintain records of the persons with disabilities in relation to the matter of employment, facilities provided and other necessary information in compliance with the provisions of this Chapter in such form and manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.	Necessary steps are being taken in this regard.		
<b>Sec 22: Maintenance of records.</b>	(3) The records maintained under subsection (1) shall be open to inspection at all reasonable hours by such persons as may be authorised in their behalf by the appropriate Government	All Departments	As above		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(1) Every Government establishment shall appoint a Grievance Redressal Officer for the purpose of section 19 and shall inform the Chief Commissioner or the State Commissioner, as the case may be, about the appointment of such officer	All Government Departments	Sh. Ramesh Kumar, Dy. Secretary has already been appointed as Grievance Redressal officer. The information in this regard has already been sent to State Commissioner.		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(2) Any person aggrieved with the non-compliance of the provisions of section 20, may file a complaint with the Grievance Redressal Officer, who shall investigate it and shall take up the matter with the establishment for corrective action	All Government Departments	As per Act and Rules		

<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(3) The Grievance Redressal Officer shall maintain a register of complaints in the manner as may be prescribed by the Central Government, and every complaint shall be inquired within two weeks of its registration.	All Government Departments	The register is being maintained.		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(4) If the aggrieved person is not satisfied with the action taken on his or her complaint, he or she may approach the District-Level Committee on disability	All Government Departments	As per provisions		
<b>Sec 24: Social security</b>	(c) support during natural or man-made disasters and in areas of conflict	1. All Departments 2. DDMAs	As per provisions		
<b>Sec 25: Healthcare</b>	(i) healthcare during the time of natural disasters and other situations of risk	1. All Departments 2. DDMAs	As per provisions		
<b>Sec 25: Healthcare</b>	(j) essential medical facilities for life saving emergency treatment and procedures	1. All Departments 2. DDMAs	As per provisions		
<b>Sec 25: Healthcare</b>	(k) sexual and reproductive healthcare especially for women with disability.	1. All Departments 2. DDMAs	As per provisions		
<b>Sec 34: Reservation</b>	34. (1) Every appropriate Government shall appoint in every Government establishment, not less than four per cent. of the total number of vacancies in the cadre strength in each group of posts meant to be filled with persons with benchmark disabilities of which, one per cent. each shall be reserved for persons with benchmark disabilities under clauses (a), (b) and (c) and one per cent. for persons with benchmark disabilities under clauses (d) and (e), namely:— (a) blindness and low vision; (b) deaf and hard of hearing; (c) locomotor disability including cerebral palsy, leprosy cured, dwarfism, acid attack victims and muscular dystrophy; (d) autism, intellectual disability, specific learning disability and mental illness; (e) multiple disabilities from amongst persons under clauses (a) to (d) including deaf-blindness in the posts identified for each disabilities:	All Departments	A committee for Identification of the post has been constituted		

<p><b>Sec 34: Reservation</b></p>	<p>(2) Where in any recruitment year any vacancy cannot be filled up due to nonavailability of a suitable person with benchmark disability or for any other sufficient reasons, such vacancy shall be carried forward in the succeeding recruitment year and if in the succeeding recruitment year also suitable person with benchmark disability is not available, it may first be filled by interchange among the five categories and only when there is no person with disability available for the post in that year, the employer shall fill up the vacancy by appointment of a person, other than a person with disability: Provided that if the nature of vacancies in an establishment is such that a given category of person cannot be employed, the vacancies may be interchanged among the five categories with the prior approval of the appropriate Government</p>	<p>All Departments</p>	<p>Not applicable as reservation roaster will prepare after the Identification of post</p>		
<p><b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b></p>	<p>(1) All existing public buildings shall be made accessible in accordance with the rules formulated by the Central Government within a period not exceeding five years from the date of notification of such rules.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>	<p>The Law department is situated at level-8 of Delhi Secretariat. The requisite facilitated and amenities for all offices including Law Department, functioning for the premises of Delhi Secretariat, are provided and maintained by General Administrative Department (GAD).</p>		
<p><b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b></p>	<p>(2) The appropriate Government and the local authorities shall formulate and publish an action plan based on prioritisation, for providing accessibility in all their buildings and spaces providing essential services such as all primary health centres, civil hospitals, schools, railway stations and bus stops.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>	<p>-do-</p>		
<p><b>Sec 46: Time limit for accessibility by service providers</b></p>	<p>46. The service providers whether Government or private shall provide services in accordance with the rules on accessibility formulated by the Central Government under section 40 within a period of two years from the date of notification of such rules.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>	<p>This department does not deal with functions relating to registry. However, the matter has been forwarded to Hon`ble High Court of Delhi and District &amp; Session Judge (HQ) Tis Hazari, DSLSA, Pr. Judge (HQ) Family Courts, DDRS to necessary action at their end.</p>		



<b>Sec 47: Human resource development</b>	(a) mandate training on disability rights in all courses for the training of Panchayati Raj Members, legislators, administrators, police officials, judges and lawyers.	1. All Departments 2. Delhi Police 3. High Court 4. Legislative Assembly	-do-		
<b>Sec 94: Previous sanction of appropriate Government.</b>	No Court shall take cognizance of an offence alleged to have been committed by an employee of the appropriate Government under this Chapter, except with the previous sanction of the appropriate Government or a complaint is filed by an officer authorised by it in this behalf.	All Departments	As per provisions		

<b>FINANCE DEPARTMENT</b>					
<b>STATUS OF IMPLEMENTATION OF PERSONS WITH DISABILITIES Act 2016.</b>					
<b>Section</b>	<b>Provision</b>	<b>Responsible Departments and Authorities</b>	<b>Point wise Status</b>		
			<b>Action Taken with details</b>	<b>Action under process</b>	<b>Action yet to be initiated</b>
<b>Sec 1: Short title and commencement.</b>		NA			
<b>Sec 2: Definitions.</b>		NA			
<b>Sec 13: Legal Capacity</b>	(1) The appropriate Government shall ensure that the persons with disabilities have right, equally with others, to own or inherit property, movable or immovable, control their financial affairs and have access to bank loans, mortgages and other forms of financial credit.	1. Revenue Deptt. 2. Finance Department 3. Delhi Financial Corporation(DFC) 4. Delhi SC/ST/OBC/Min. & Handicapped Finance & Development Corp. Ltd.(DSFDC) 5. Deptt. of Law	(1)Part of the matter related to ownership of property etc. does not pertain to Finance Deptt., GNCTD (2)Persons with disability are also availing Banking Services as providing for others. Further, Banking is a central subject and GNCTD follows the GOI instruction/guidelines on the subject.		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(1) Every Government establishment shall appoint a Grievance Redressal Officer for the purpose of section 19 and shall inform the Chief Commissioner or the State Commissioner, as the case may be, about the appointment of such officer	All Government Departments	Finance Deptt. Is under Administrative Control of GAD. GAD has been requested to take necessary action.		
<b>Sec 26: Insurance schemes</b>	. The appropriate Government shall, by notification, make insurance schemes for their employees with disabilities	Finance Department	GNCTD follows all Govt. of India instruction/guidelines for its employees.		

<b>OFFICE OF DIRECTORATE OF EMPLOYMENT</b>					
<b>STATUS OF IMPLEMENTATION OF PERSONS WITH DISABILITIES Act 2016.</b>					
<b>Section</b>	<b>Provision</b>	<b>Responsible Departments and Authorities</b>	<b>Point wise Status</b>		
			<b>Action Taken with details</b>	<b>Action under process</b>	<b>Action yet to be initiated</b>
<b>Sec 1: Short title and commencement.</b>		NA			
<b>Sec 2: Definitions.</b>		NA			
<b>Sec 3: Equality and nondiscrimination.</b>	3(1) The appropriate Government shall ensure that the persons with disabilities enjoy the right to equality, life with dignity and respect for his or her integrity equally with others.	All Departments	Equal Opportunity Policy for Persons with Disability has been sent to the Commission for Registration		
<b>Sec 3: Equality and nondiscrimination.</b>	3 (2) The appropriate Government shall take steps to utilise the capacity of persons with disabilities by providing appropriate environment.	All Departments	Equal Opportunity Policy for Persons with Disability has been sent to the Commission for Registration		
<b>Sec 3: Equality and nondiscrimination.</b>	3(3) No person with disability shall be discriminated on the ground of disability, unless it is shown that the impugned act or omission is a proportionate means of achieving a legitimate aim.	All Departments	Equal Opportunity Policy for Persons with Disability has been sent to the Commission for Registration		
<b>Sec 3: Equality and nondiscrimination.</b>	3(4) No person shall be deprived of his or her personal liberty only on the ground of disability.	All Departments	Equal Opportunity Policy for Persons with Disability has been sent to the Commission for Registration		
<b>Sec 3: Equality and nondiscrimination.</b>	3(5) The appropriate Government shall take necessary steps to ensure reasonable accommodation for persons with disabilities	All Departments	Equal Opportunity Policy for Persons with Disability has been sent to the Commission for Registration		
<b>Sec 12: Access to Justice</b>	(4) The appropriate Government shall take steps to— (a) ensure that all their public documents are in accessible formats;	1.IT Delhi 2. Department of Law, Justice and Legislative Affairs 3. DSLSA 4. All Departments			Action yet to be initiated

<b>Sec 12: Access to Justice</b>	(b) ensure that the filing departments, registry or any other office of records are supplied with necessary equipment to enable filing, storing and referring to the documents and evidence in accessible formats.	All Departments		Action under process	
<b>Sec 12: Access to Justice</b>	(c) make available all necessary facilities and equipment to facilitate recording of testimonies, arguments or opinion given by persons with disabilities in their preferred language and means of communication.	1. Department of Law, Justice and Legislative Affairs 2. Courts 3. All Deptts.		Action under process	
<b>Sec 20: Nondiscrimination in employment</b>	(1) No Government establishment shall discriminate against any person with disability in any matter relating to employment	All Departments	Equal Opportunity Policy for Persons with Disability has been sent to the Commission for Registration		
<b>Sec 20: Nondiscrimination in employment</b>	(2) Every Government establishment shall provide reasonable accommodation and appropriate barrier free and conducive environment to employees with disability	All Departments	Equal Opportunity Policy for Persons with Disability has been sent to the Commission for Registration		
<b>Sec 20: Nondiscrimination in employment</b>	(3) No promotion shall be denied to a person merely on the ground of disability	All Departments	Equal Opportunity Policy for Persons with Disability has been sent to the Commission for Registration		
<b>Sec 20: Nondiscrimination in employment</b>	(4) No Government establishment shall dispense with or reduce in rank, an employee who acquires a disability during his or her service	All Departments	Equal Opportunity Policy for Persons with Disability has been sent to the Commission for Registration		
<b>Sec 20: Nondiscrimination in employment</b>	Provided that, if an employee after acquiring disability is not suitable for the post he was holding, shall be shifted to some other post with the same pay scale and service benefits	All Departments	Equal Opportunity Policy for Persons with Disability has been sent to the Commission for Registration		

<b>Sec 20: Nondiscrimination in employment</b>	Provided further that if it is not possible to adjust the employee against any post, he may be kept on a supernumerary post until a suitable post is available or he attains the age of superannuation, whichever is earlier	All Departments	Equal Opportunity Policy for Persons with Disability has been sent to the Commission for Registration		
<b>Sec 21: Equal opportunity policy</b>	(1) Every establishment shall notify equal opportunity policy detailing measures proposed to be taken by it in pursuance of the provisions of this Chapter in the manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.	Equal Opportunity Policy for Persons with Disability has been sent to the Commission for Registration		
<b>Sec 21: Equal opportunity policy</b>	(2) Every establishment shall register a copy of the said policy with the Chief Commissioner or the State Commissioner, as the case may be.	All Departments, including all establishment Govt. as well as Pvt.	Equal Opportunity Policy for Persons with Disability has been sent to the Commission for Registration		
<b>Sec 22: Maintenance of records.</b>	22. (1) Every establishment shall maintain records of the persons with disabilities in relation to the matter of employment, facilities provided and other necessary information in compliance with the provisions of this Chapter in such form and manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.			As and Govt. prescribe such measures will be implemented
<b>Sec 22: Maintenance of records.</b>	(2) Every employment exchange shall maintain records of persons with disabilities seeking employment.	Directorate of Employment	Already maintain through online Employment Exchange portal by Data Centre of the Department.		
<b>Sec 22: Maintenance of records.</b>	(3) The records maintained under sub-section (1) shall be open to inspection at all reasonable hours by such persons as may be authorised in their behalf by the appropriate Government	All Departments	Equal Opportunity Policy for Persons with Disability has been sent to the Commission for Registration		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(1) Every Government establishment shall appoint a Grievance Redressal Officer for the purpose of section 19 and shall inform the Chief Commissioner or the State Commissioner, as the case may be, about the appointment of such officer	All Government Departments	Equal Opportunity Policy for Persons with Disability has been sent to the Commission for Registration	Action under process	

<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(2) Any person aggrieved with the non-compliance of the provisions of section 20, may file a complaint with the Grievance Redressal Officer, who shall investigate it and shall take up the matter with the establishment for corrective action	All Government Departments	Equal Opportunity Policy for Persons with Disability has been sent to the Commission for Registration		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(3) The Grievance Redressal Officer shall maintain a register of complaints in the manner as may be prescribed by the Central Government, and every complaint shall be inquired within two weeks of its registration.	All Government Departments	Equal Opportunity Policy for Persons with Disability has been sent to the Commission for Registration		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(4) If the aggrieved person is not satisfied with the action taken on his or her complaint, he or she may approach the District-Level Committee on disability	All Government Departments	Equal Opportunity Policy for Persons with Disability has been sent to the Commission for Registration		
<b>Sec 24: Social security</b>	(c) support during natural or man-made disasters and in areas of conflict	1. All Departments 2. DDMA's	Equal Opportunity Policy for Persons with Disability has been sent to the Commission for Registration		
<b>Sec 25: Healthcare</b>	(i) healthcare during the time of natural disasters and other situations of risk	1. All Departments 2. DDMA's			Action yet to be initiated
<b>Sec 25: Healthcare</b>	(j) essential medical facilities for life saving emergency treatment and procedures	1. All Departments 2. DDMA's			Action yet to be initiated
<b>Sec 25: Healthcare</b>	(k) sexual and reproductive healthcare especially for women with disability.	1. All Departments 2. DDMA's			Action yet to be initiated

<p><b>Sec 34: Reservation</b></p>	<p>34. (1) Every appropriate Government shall appoint in every Government establishment, not less than four per cent. of the total number of vacancies in the cadre strength in each group of posts meant to be filled with persons with benchmark disabilities of which, one per cent. each shall be reserved for persons with benchmark disabilities under clauses (a), (b) and (c) and one per cent. for persons with benchmark disabilities under clauses (d) and (e), namely:— (a) blindness and low vision; (b) deaf and hard of hearing; (c) locomotor disability including cerebral palsy, leprosy cured, dwarfism, acid attack victims and muscular dystrophy; (d) autism, intellectual disability, specific learning disability and mental illness; (e) multiple disabilities from amongst persons under clauses (a) to (d) including deaf-blindness in the posts identified for each disabilities:</p>	<p>All Departments</p>	<p>Equal Opportunity Policy for Persons with Disability has been sent to the Commission for Registration</p>		
<p><b>Sec 34: Reservation</b></p>	<p>(2) Where in any recruitment year any vacancy cannot be filled up due to nonavailability of a suitable person with benchmark disability or for any other sufficient reasons, such vacancy shall be carried forward in the succeeding recruitment year and if in the succeeding recruitment year also suitable person with benchmark disability is not available, it may first be filled by interchange among the five categories and only when there is no person with disability available for the post in that year, the employer shall fill up the vacancy by appointment of a person, other than a person with disability: Provided that if the nature of vacancies in an establishment is such that a given category of person cannot be employed, the vacancies may be interchanged among the five categories with the prior approval of the appropriate Government</p>	<p>All Departments</p>	<p>Equal Opportunity Policy for Persons with Disability has been sent to the Commission for Registration</p>		

<p><b>Sec 36: Special employment exchange</b></p>	<p>36. The appropriate Government may, by notification, require that from such date, the employer in every establishment shall furnish such information or return as may be prescribed by the Central Government in relation to vacancies appointed for persons with benchmark disability that have occurred or are about to occur in that establishment to such special employment exchange as may be notified by the Central Government and the establishment shall thereupon comply with such requisition.</p>	<p>1. SW 2. Directorate of Employment</p>			<p>Action yet to be taken</p>
<p><b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b></p>	<p>(1) All existing public buildings shall be made accessible in accordance with the rules formulated by the Central Government within a period not exceeding five years from the date of notification of such rules.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>			<p>Action yet to be initiated</p>
<p><b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b></p>	<p>(2) The appropriate Government and the local authorities shall formulate and publish an action plan based on prioritisation, for providing accessibility in all their buildings and spaces providing essential services such as all primary health centres, civil hospitals, schools, railway stations and bus stops.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>			<p>Action yet to be initiated</p>
<p><b>Sec 46: Time limit for accessibility by service providers</b></p>	<p>46. The service providers whether Government or private shall provide services in accordance with the rules on accessibility formulated by the Central Government under section 40 within a period of two years from the date of notification of such rules.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>			<p>Action yet to be initiated</p>
<p><b>Sec 47: Human resource development</b></p>	<p>(a) mandate training on disability rights in all courses for the training of Panchayati Raj Members, legislators, administrators, police officials, judges and lawyers.</p>	<p>1. All Departments 2. Delhi Police 3. High Court 4. Legislative Assembly</p>	<p>Equal Opportunity Policy for Persons with Disability has been sent to the Commission for Registration</p>		
<p><b>Sec 94: Previous sanction of appropriate Government.</b></p>	<p>No Court shall take cognizance of an offence alleged to have been committed by an employee of the appropriate Government under this Chapter, except with the previous sanction of the appropriate Government or a complaint is filed by an officer authorised by it in this behalf.</p>	<p>All Departments</p>			<p>Action yet to be initiated</p>

# GOVERNMENT OF NCT OF DELHI DIRECTORATE OF TRAINING (UTCS)

## STATUS OF IMPLEMENTATION OF PERSONS WITH DISABILITIES Act 2016.

Section	Provision	Responsible Departments and Authorities	Point wise Status		
			Action Taken with details	Action under process	Action yet to be initiated
<b>Sec 1: Short title and commencement.</b>		NA			
<b>Sec 2: Definitions.</b>		NA			
<b>Sec 3: Equality and nondiscrimination.</b>	3(1) The appropriate Government shall ensure that the persons with disabilities enjoy the right to equality, life with dignity and respect for his or her integrity equally with others.	All Departments	Being a training institute when trainings are imparted it is ensured that PwD the persons with disabilities enjoy the right of equality, life with dignity and respect for his or her integrity equality with others.		
<b>Sec 3: Equality and nondiscrimination.</b>	3 (2) The appropriate Government shall take steps to utilise the capacity of persons with disabilities by providing appropriate environment.	All Departments	The same is provided		
<b>Sec 3: Equality and nondiscrimination.</b>	3(3) No person with disability shall be discriminated on the ground of disability, unless it is shown that the impugned act or omission is a proportionate means of achieving a legitimate aim.	All Departments	There is no discrimination		
<b>Sec 3: Equality and nondiscrimination.</b>	3(4) No person shall be deprived of his or her personal liberty only on the ground of disability.	All Departments	The same is ensured		
<b>Sec 3: Equality and nondiscrimination.</b>	3(5) The appropriate Government shall take necessary steps to ensure reasonable accommodation for persons with disabilities	All Departments	Any PwD trainee is provided room on ground floor, earmarked for them with special toilets and facility of ramp		
<b>Sec 12: Access to Justice</b>	(4) The appropriate Government shall take steps to— (a) ensure that all their public documents are in accessible formats;	1.IT Delhi 2. Department of Law, Justice and Legislative Affairs 3. DSLSA 4. All Departments			All public documents uploaded on website, the facility of screen-reader will be made available per VH.
<b>Sec 12: Access to Justice</b>	(b) ensure that the filing departments, registry or any other office of records are supplied with necessary equipment to enable filing, storing and referring to the documents and evidence in accessible formats.	All Departments	Does not pertain to this department		



<b>Sec 12: Access to Justice</b>	(c) make available all necessary facilities and equipment to facilitate recording of testimonies, arguments or opinion given by persons with disabilities in their preferred language and means of communication.	1. Department of Law, Justice and Legislative Affairs 2. Courts 3. All Depts.	Does not pertain to this department		
<b>Sec 20: Nondiscrimination in employment</b>	(1) No Government establishment shall discriminate against any person with disability in any matter relating to employment	All Departments	In case of direct recruitment, the same is done as pr R.R., in which the post he is identified for PwD, with specific disability.		
<b>Sec 20: Nondiscrimination in employment</b>	(2) Every Government establishment shall provide reasonable accommodation and appropriate barrier free and conducive environment to employees with disability	All Departments	Any PwD trainee is provided room on ground floor, earmarked for them with special toilets and facility of ramp		
<b>Sec 20: Nondiscrimination in employment</b>	(3) No promotion shall be denied to a person merely on the ground of disability	All Departments	Not denied		
<b>Sec 20: Nondiscrimination in employment</b>	(4) No Government establishment shall dispense with or reduce in rank, an employee who acquires a disability during his or her service	All Departments	There is no reduction of rank, in case of disability		
<b>Sec 20: Nondiscrimination in employment</b>	Provided that, if an employee after acquiring disability is not suitable for the post he was holding, shall be shifted to some other post with the same pay scale and service benefits	All Departments	No such case in this directorate.		
<b>Sec 20: Nondiscrimination in employment</b>	Provided further that if it is not possible to adjust the employee against any post, he may be kept on a supernumerary post until a suitable post is available or he attains the age of superannuation, whichever is earlier	All Departments	No such case in this directorate.		
<b>Sec 21: Equal opportunity policy</b>	(1) Every establishment shall notify equal opportunity policy detailing measures proposed to be taken by it in pursuance of the provisions of this Chapter in the manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.	EOP has been sent for approval by the State Commission for Persons with Disabilities.		
<b>Sec 21: Equal opportunity policy</b>	(2) Every establishment shall register a copy of the said policy with the Chief Commissioner or the State Commissioner, as the case may be.	All Departments, including all establishment Govt. as well as Pvt.	Already done		

<b>Sec 22: Maintenance of records.</b>	22. (1) Every establishment shall maintain records of the persons with disabilities in relation to the matter of employment, facilities provided and other necessary information in compliance with the provisions of this Chapter in such form and manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.	No persons with disabilities, at present in this Directorate. Register is maintained.		
<b>Sec 22: Maintenance of records.</b>	(3) The records maintained under sub-section (1) shall be open to inspection at all reasonable hours by such persons as may be authorised in their behalf by the appropriate Government	All Departments	Yes		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(1) Every Government establishment shall appoint a Grievance Redressal Officer for the purpose of section 19 and shall inform the Chief Commissioner or the State Commissioner, as the case may be, about the appointment of such officer	All Government Departments	Done		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(2) Any person aggrieved with the non-compliance of the provisions of section 20, may file a complaint with the Grievance Redressal Officer, who shall investigate it and shall take up the matter with the establishment for corrective action	All Government Departments	May do so.		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(3) The Grievance Redressal Officer shall maintain a register of complaints in the manner as may be prescribed by the Central Government, and every complaint shall be inquired within two weeks of its registration.	All Government Departments	Yes		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(4) If the aggrieved person is not satisfied with the action taken on his or her complaint, he or she may approach the District-Level Committee on disability	All Government Departments	Yes		
<b>Sec 24: Social security</b>	(c) support during natural or man-made disasters and in areas of conflict	1. All Departments 2. DDMA's	Supportive action will be provided.		
<b>Sec 25: Healthcare</b>	(i) healthcare during the time of natural disasters and other situations of risk	1. All Departments 2. DDMA's	This Directorate can make available medical facilities/emergency treatment		

<b>Sec 25: Healthcare</b>	(j) essential medical facilities for life saving emergency treatment and procedures	1. All Departments 2. DDMAAs	This Directorate can make available medical facilities/emergency treatment		
<b>Sec 34: Reservation</b>	34. (1) Every appropriate Government shall appoint in every Government establishment, not less than four per cent. of the total number of vacancies in the cadre strength in each group of posts meant to be filled with persons with benchmark disabilities of which, one per cent. each shall be reserved for persons with benchmark disabilities under clauses (a), (b) and (c) and one per cent. for persons with benchmark disabilities under clauses (d) and (e), namely:— (a) blindness and low vision; (b) deaf and hard of hearing; (c) locomotor disability including cerebral palsy, leprosy cured, dwarfism, acid attack victims and muscular dystrophy; (d) autism, intellectual disability, specific learning disability and mental illness; (e) multiple disabilities from amongst persons under clauses (a) to (d) including deaf-blindness in the posts identified for each disabilities:	All Departments	In case of single vacancy in respect of Direct Recruits, no reservation is applicable. In other cases, the reservation for PwD will be maintained.		
<b>Sec 34: Reservation</b>	(2) Where in any recruitment year any vacancy cannot be filled up due to nonavailability of a suitable person with benchmark disability or for any other sufficient reasons, such vacancy shall be carried forward in the succeeding recruitment year and if in the succeeding recruitment year also suitable person with benchmark disability is not available, it may first be filled by interchange among the five categories and only when there is no person with disability available for the post in that year, the employer shall fill up the vacancy by appointment of a person, other than a person with disability: Provided that if the nature of vacancies in an establishment is such that a given category of person cannot be employed, the vacancies may be interchanged among the five categories with the prior approval of the appropriate Government	All Departments	In case of single vacancy in respect of Direct Recruits, no reservation is applicable. In other cases, the reservation for PwD will be maintained.		

<b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b>	(1) All existing public buildings shall be made accessible in accordance with the rules formulated by the Central Government within a period not exceeding five years from the date of notification of such rules.	All Departments including all establishment Govt. as well as Pvt.	The building is already easily accessible.		
<b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b>	(2) The appropriate Government and the local authorities shall formulate and publish an action plan based on prioritisation, for providing accessibility in all their buildings and spaces providing essential services such as all primary health centres, civil hospitals, schools, railway stations and bus stops.	All Departments including all establishment Govt. as well as Pvt.	The building is already easily accessible.		
<b>Sec 46: Time limit for accessibility by service providers</b>	46. The service providers whether Government or private shall provide services in accordance with the rules on accessibility formulated by the Central Government under section 40 within a period of two years from the date of notification of such rules.	All Departments including all establishment Govt. as well as Pvt.	Facilities are provided.		
<b>Sec 47: Human resource development</b>	(a) mandate training on disability rights in all courses for the training of Panchayati Raj Members, legislators, administrators, police officials, judges and lawyers.	1. All Departments 2. Delhi Police 3. High Court 4. Legislative Assembly	During 2018-19, 4 Trainings were conducted by this Directorate. A total of 215 participants were trained. During 2019-20, 1 Training has been conducted till date, 150 participants were trained.		
<b>Sec 94: Previous sanction of appropriate Government.</b>	No Court shall take cognizance of an offence alleged to have been committed by an employee of the appropriate Government under this Chapter, except with the previous sanction of the appropriate Government or a complaint is filed by an officer authorised by it in this behalf.	All Departments	Will be ensured.		

<b>BSES YAMUNA POWER LIMITED</b>					
<b>STATUS OF IMPLEMENTATION OF PERSONS WITH DISABILITIES Act 2016.</b>					
<b>Section</b>	<b>Provision</b>	<b>Responsible Departments and Authorities</b>	<b>Point wise Status</b>		
			<b>Action Taken with details</b>	<b>Action under process</b>	<b>Action yet to be initiated</b>
<b>Sec 1: Short title and commencement.</b>		NA			
<b>Sec 2: Definitions.</b>		NA			

<p><b>Sec 3: Equality and nondiscrimination.</b></p>	<p>3(1) The appropriate Government shall ensure that the persons with disabilities enjoy the right to equality, life with dignity and respect for his or her integrity equally with others.</p>	<p>All Departments</p>	<p>This provision is not applicable to BYPL, as it applies to 'appropriate government' as defined under section 2(b) of Rights of Persons with Disabilities Act of 2016 (the Act). However, BYPL has formulated Equal Opportunity Policy for Persons with Disability (BYPL Policy) and the same has been in effect since 26th June 2019.</p>		
<p><b>Sec 3: Equality and nondiscrimination.</b></p>	<p>3 (2) The appropriate Government shall take steps to utilise the capacity of persons with disabilities by providing appropriate environment.</p>	<p>All Departments</p>	<p>This provision is not applicable to BYPL, as it applies to 'appropriate government' as defined under section 2(b) of Rights of Persons with Disabilities Act of 2016.</p>		
<p><b>Sec 3: Equality and nondiscrimination.</b></p>	<p>3(3) No person with disability shall be discriminated on the ground of disability, unless it is shown that the impugned act or omission is a proportionate means of achieving a legitimate aim.</p>	<p>All Departments</p>	<p>Clause 3 of the BYPL Policy complies with the provisions of section 3(3) read with Rule 3(1) of the Rights of Persons with Disabilities Rules, 2017 (Central Rules) and Rule 3(1) of Delhi Rights of Persons with Disabilities Rules, 2018 (Delhi Rules).</p>		
<p><b>Sec 3: Equality and nondiscrimination.</b></p>	<p>3(4) No person shall be deprived of his or her personal liberty only on the ground of disability.</p>	<p>All Departments</p>	<p>Clause 3 of the BYPL Policy complies with the provisions of section 3(4).</p>		
<p><b>Sec 3: Equality and nondiscrimination.</b></p>	<p>3(5) The appropriate Government shall take necessary steps to ensure reasonable accommodation for persons with disabilities</p>	<p>All Departments</p>	<p>This provision is not applicable to BYPL as it applies to 'appropriate government' as defined under section 2(b) of the Act. However, BYPL has made necessary provisions with respect to Reasonable Accommodation in its policy under clause 5©.</p>		

<p><b>Sec 12: Access to Justice</b></p>	<p>(4) The appropriate Government shall take steps to— (a) ensure that all their public documents are in accessible formats;</p>	<ol style="list-style-type: none"> <li>1.IT Delhi</li> <li>2. Department of Law, Justice and Legislative Affairs</li> <li>3. DSLSA</li> <li>4. All Departments</li> </ol>	<p>This provision is not applicable to BYPL as it applies to 'appropriate government' as defined under section 2(b) of thr Act. However, BYPL has made necessary provisions with respect to accessibility of documents in its Policy under Clause 5(b) and has provided for Digital Infrastructure.</p>		
<p><b>Sec 12: Access to Justice</b></p>	<p>(b) ensure that the filing departments, registry or any other office of records are supplied with necessary equipment to enable filing, storing and referring to the documents and evidence in accessible formats.</p>	<p>All Departments</p>	<p>This provision is not applicable to BYPL as it applies to 'appropriate government' as defined under section 2(b) of thr Act. However, BYPL has made necessary provisions with respect to accessibility of documents in its Policy under Clause 5(b) and has provided for Digital Infrastructure.</p>		
<p><b>Sec 12: Access to Justice</b></p>	<p>(c) make available all necessary facilities and equipment to facilitate recording of testimonies, arguments or opinion given by persons with disabilities in their preferred language and means of communication.</p>	<ol style="list-style-type: none"> <li>1. Department of Law, Justice and Legislative Affairs</li> <li>2. Courts</li> <li>3. All Deptts.</li> </ol>	<p>This provision is not applicable to BYPL as it applies to 'appropriate government' as defined under section 2(b) of thr Act. However, BYPL has made necessary provisions with respect to accessibility of documents in its Policy under Clause 5(b) and has provided for Digital Infrastructure.</p>		

<p><b>Sec 20: Nondiscrimination in employment</b></p>	<p>(1) No Government establishment shall discriminate against any person with disability in any matter relating to employment</p>	<p>All Departments</p>	<p>This provision is not applicable to BYPL as it applies to 'appropriate government' as defined under section 2(k) of the Act. However, BYPL has made non-discriminatory provisions in its Policy under Clause 7(b).</p>		
<p><b>Sec 20: Nondiscrimination in employment</b></p>	<p>(2) Every Government establishment shall provide reasonable accommodation and appropriate barrier free and conducive environment to employees with disability</p>	<p>All Departments</p>	<p>This provision is not applicable to BYPL as it applies to 'appropriate government' as defined under section 2(k) of the Act. However, BYPL has made appropriate provisions in its Policy under Clause 5(a), 5(c), 8(d), 8(e), 8(f), 8(g), 8(h), 8(i) and 9.</p>		
<p><b>Sec 20: Nondiscrimination in employment</b></p>	<p>(3) No promotion shall be denied to a person merely on the ground of disability</p>	<p>All Departments</p>	<p>Clause 3 and 7 of BYPL's policy compliances with the provisions of the Section 20(3) of the Act.</p>		
<p><b>Sec 20: Nondiscrimination in employment</b></p>	<p>(4) No Government establishment shall dispense with or reduce in rank, an employee who acquires a disability during his or her service</p>	<p>All Departments</p>	<p>This provision is not applicable to BYPL as it applies to 'appropriate government' as defined under section 2(k) of the Act. However, BYPL has made appropriate provisions in its Policy under Clause 3 and 7.</p>		
<p><b>Sec 20: Nondiscrimination in employment</b></p>	<p>Provided that, if an employee after acquiring disability is not suitable for the post he was holding, shall be shifted to some other post with the same pay scale and service benefits</p>	<p>All Departments</p>	<p>This provision is not applicable to BYPL as it applies to 'appropriate government' as defined under section 2(k) of the Act. However, BYPL has made appropriate provisions in its Policy under Clause 3 and 7.</p>		

<p align="center"><b>Sec 20: Nondiscrimination in employment</b></p>	<p>Provided further that if it is not possible to adjust the employee against any post, he may be kept on a supernumerary post until a suitable post is available or he attains the age of superannuation, whichever is earlier</p>	<p align="center">All Departments</p>	<p>This provision is not applicable to BYPL as it applies to 'appropriate government' as defined under section 2(k) of the Act. However, BYPL has made appropriate provisions in its Policy under Clause 3 and 7.</p>		
<p align="center"><b>Sec 21: Equal opportunity policy</b></p>	<p>(1) Every establishment shall notify equal opportunity policy detailing measures proposed to be taken by it in pursuance of the provisions of this Chapter in the manner as may be prescribed by the Central Government</p>	<p align="center">All Departments, including all establishment Govt. as well as Pvt.</p>	<p>BYPL has formulated the Equal Opportunity Policy for Persons with Disability which came into effect on 26th June 2019. This Policy was published on the website of BYPL and communicated under Clause 14 of the Policy. This Policy is a comprehensive document providing for all the compliance as applicable to BYPL under Act read with Central and Delhi Rules. Section 21(1) read with rule 8 of the Central Rules and Rule 12 of Delhi Rules has been duly complied with by BYPL.</p>		
<p align="center"><b>Sec 21: Equal opportunity policy</b></p>	<p>(2) Every establishment shall register a copy of the said policy with the Chief Commissioner or the State Commissioner, as the case may be.</p>	<p align="center">All Departments, including all establishment Govt. as well as Pvt.</p>	<p>Every establishment shall register a copy of the said policy with the Chief Commissioner of State Commissioner.</p>	<p align="center">Send through Ministry of Power (Copy attached again)</p>	
<p align="center"><b>Sec 22: Maintenance of records.</b></p>	<p>22. (1) Every establishment shall maintain records of the persons with disabilities in relation to the matter of employment, facilities provided and other necessary information in compliance with the provisions of this Chapter in such form and manner as may be prescribed by the Central Government</p>	<p align="center">All Departments, including all establishment Govt. as well as Pvt.</p>	<p>Provisions of Section 22(1) read with Rule 9 of Central Rules and Rule 13 of Delhi Rules are duly complied in terms of Clause 13 of BYPL's Policy and as such records are maintained by BYPL</p>		



<p><b>Sec 22: Maintenance of records.</b></p>	<p>(3) The records maintained under sub-section (1) shall be open to inspection at all reasonable hours by such persons as may be authorised in their behalf by the appropriate Government</p>	<p>All Departments</p>	<p>Provisions of Section 22(1) read with Rule 9 of Central Rules and Rule 13 of Delhi Rules are duly complied in terms of Clause 13 of BYPL's Policy and as such records are maintained by BYPL. All of such records maintained by BYPL are open for inspection.</p>		
<p><b>Sec 23: Appointment of Grievance Redressal Officer</b></p>	<p>(1) Every Government establishment shall appoint a Grievance Redressal Officer for the purpose of section 19 and shall inform the Chief Commissioner or the State Commissioner, as the case may be, about the appointment of such officer</p>	<p>All Government Departments</p>	<p>This provision is not applicable to BYPL as it applies to 'appropriate government' as defined under section 2(k) of the Act. However, BYPL has appointed a Liaison Officer as per Clause 10 of the Policy to oversee the recruitment, facilities, amenities, training and other duties in efficient discharge of the Policy. Under Clause 11 of the Policy, a proper mechanism has been provided for registering, escalation and redressal of complaints.</p>		
<p><b>Sec 23: Appointment of Grievance Redressal Officer</b></p>	<p>(2) Any person aggrieved with the non-compliance of the provisions of section 20, may file a complaint with the Grievance Redressal Officer, who shall investigate it and shall take up the matter with the establishment for corrective action</p>	<p>All Government Departments</p>	<p>This provision is not applicable to BYPL as it relates to compliance with Section 20 of the Act. Provisions of Section 20 do not apply as the same apply to 'government establishment' as defined under Section 2(k) of the Act.</p>		
<p><b>Sec 23: Appointment of Grievance Redressal Officer</b></p>	<p>(3) The Grievance Redressal Officer shall maintain a register of complaints in the manner as may be prescribed by the Central Government, and every complaint shall be inquired within two weeks of its registration.</p>	<p>All Government Departments</p>	<p>This provision is not applicable to BYPL as it relates to compliance with Section 20 of the Act. Provisions of Section 20 do not apply as the same apply to 'government establishment' as defined under Section 2(k) of the Act.</p>		

<p><b>Sec 23: Appointment of Grievance Redressal Officer</b></p>	<p>(4) If the aggrieved person is not satisfied with the action taken on his or her complaint, he or she may approach the District-Level Committee on disability</p>	<p>All Government Departments</p>	<p>This provision is not applicable to BYPL as it relates to compliance with Section 20 of the Act. Provisions of Section 20 do not apply as the same apply to 'government establishment' as defined under Section 2(k) of the Act.</p>		
<p><b>Sec 24: Social security</b></p>	<p>(c) support during natural or man-made disasters and in areas of conflict</p>	<p>1. All Departments 2. DDMA's</p>	<p>This provision is not applicable to BYPL as it applies to 'appropriate government' as defined under section 2(b) of the Act.</p>	<p>However, BYPL in its Policy under Clause 5(a) has stated that its existing buildings will be revamped by 26th December 2020.</p>	
<p><b>Sec 25: Healthcare</b></p>	<p>(i) healthcare during the time of natural disasters and other situations of risk</p>	<p>1. All Departments 2. DDMA's</p>	<p>This provision is not applicable to BYPL as it applies to 'appropriate government' as defined under section 2(b) of the Act and 'local authorities' as defined under Section 2(p) of the Act. However every effort has been made by BYPL to provide to the needs of persons with disability.</p>		
<p><b>Sec 25: Healthcare</b></p>	<p>(j) essential medical facilities for life saving emergency treatment and procedures</p>	<p>1. All Departments 2. DDMA's</p>	<p>This provision is not applicable to BYPL as it applies to 'appropriate government' as defined under section 2(b) of the Act and 'local authorities' as defined under Section 2(p) of the Act. However every effort has been made by BYPL to provide to the needs of persons with disability.</p>		

<p><b>Sec 25: Healthcare</b></p>	<p>(k) sexual and reproductive healthcare especially for women with disability.</p>	<p>1. All Departments 2. DDMA's</p>	<p>This provision is not applicable to BYPL as it applies to 'appropriate government' as defined under section 2(b) of the Act and 'local authorities' as defined under Section 2(p) of the Act. However every effort has been made by BYPL to provide to the needs of persons with disability.</p>		
<p><b>Sec 34: Reservation</b></p>	<p>34. (1) Every appropriate Government shall appoint in every Government establishment, not less than four per cent. of the total number of vacancies in the cadre strength in each group of posts meant to be filled with persons with benchmark disabilities of which, one per cent. each shall be reserved for persons with benchmark disabilities under clauses (a), (b) and (c) and one per cent. for persons with benchmark disabilities under clauses (d) and (e), namely:— (a) blindness and low vision; (b) deaf and hard of hearing; (c) locomotor disability including cerebral palsy, leprosy cured, dwarfism, acid attack victims and muscular dystrophy; (d) autism, intellectual disability, specific learning disability and mental illness; (e) multiple disabilities from amongst persons under clauses (a) to (d) including deaf-blindness in the posts identified for each disabilities:</p>	<p>All Departments</p>	<p>This provision is not applicable to BYPL as it applies to 'appropriate government' as defined under section 2(b) of the Act and Government Established as defined under Section 2(k) of the Act. Hence BYPL is neither an appropriate government nor government establishment as defined under the Act.</p>		

<p><b>Sec 34: Reservation</b></p>	<p>(2) Where in any recruitment year any vacancy cannot be filled up due to nonavailability of a suitable person with benchmark disability or for any other sufficient reasons, such vacancy shall be carried forward in the succeeding recruitment year and if in the succeeding recruitment year also suitable person with benchmark disability is not available, it may first be filled by interchange among the five categories and only when there is no person with disability available for the post in that year, the employer shall fill up the vacancy by appointment of a person, other than a person with disability: Provided that if the nature of vacancies in an establishment is such that a given category of person cannot be employed, the vacancies may be interchanged among the five categories with the prior approval of the appropriate Government</p>	<p>All Departments</p>	<p>This provision is not applicable to BYPL as it applies to 'appropriate government' as defined under section 2(b) of the Act and Government Established as defined under Section 2(k) of the Act. Hence BYPL is neither an appropriate government nor government establishment as defined under the Act.</p>		
<p><b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b></p>	<p>(1) All existing public buildings shall be made accessible in accordance with the rules formulated by the Central Government within a period not exceeding five years from the date of notification of such rules.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>		<p>BYPL in its Policy under Clause 5(a) has stated that its existing buildings will be revamped by 26th December 2020.</p>	
<p><b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b></p>	<p>(2) The appropriate Government and the local authorities shall formulate and publish an action plan based on prioritisation, for providing accessibility in all their buildings and spaces providing essential services such as all primary health centres, civil hospitals, schools, railway stations and bus stops.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>	<p>This provision is not applicable to BYPL as it applies to 'appropriate government' as defined under section 2(b) of the Act and 'local authorities' as defined under Section 2(p) of the Act.</p>		
<p><b>Sec 46: Time limit for accessibility by service providers</b></p>	<p>46. The service providers whether Government or private shall provide services in accordance with the rules on accessibility formulated by the Central Government under section 40 within a period of two years from the date of notification of such rules.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>		<p>BYPL in its Policy under Clause 5(a) has stated that its existing buildings will be revamped by 26th December 2020.</p>	

<b>Sec 47: Human resource development</b>	(a) mandate training on disability rights in all courses for the training of Panchayati Raj Members, legislators, administrators, police officials, judges and lawyers.	1. All Departments 2. Delhi Police 3. High Court 4. Legislative Assembly	This provision is not applicable to BYPL as it applies to 'appropriate government' as defined under section 2(b) of the Act and 'local authorities' as defined under Section 2(p) of the Act.		
<b>Sec 94: Previous sanction of appropriate Government.</b>	No Court shall take cognizance of an offence alleged to have been committed by an employee of the appropriate Government under this Chapter, except with the previous sanction of the appropriate Government or a complaint is filed by an officer authorised by it in this behalf.	All Departments	This is not applicable to BYPL.		

<b>DELHI SC/ST/OBC/MINORITY &amp; HANDICAPPED FINANCIAL &amp; DEVELOPMENT CORPORATION</b>					
<b>STATUS OF IMPLEMENTATION OF PERSONS WITH DISABILITIES Act 2016.</b>					
<b>Section</b>	<b>Provision</b>	<b>Responsible Departments and Authorities</b>	<b>Point wise Status</b>		
			<b>Action Taken with details</b>	<b>Action under process</b>	<b>Action yet to be initiated</b>
<b>Sec 1: Short title and commencement.</b>		NA			
<b>Sec 2: Definitions.</b>		NA			
<b>Sec 3: Equality and nondiscrimination.</b>	3(1) The appropriate Government shall ensure that the persons with disabilities enjoy the right to equality, life with dignity and respect for his or her integrity equally with others.	All Departments	DSFDS has made a comprehensive Equal Opportunity Policy in which it has been ensured that persons with disabilities enjoy the right of equality with dignity and respect for his/her integrity with others. This Policy has been accepted by the Commissioner disability vide registration no. EOP/DL/Discom/38/2019.	Action has already been taken	Action has already been taken

<b>Sec 3: Equality and nondiscrimination.</b>	3 (2) The appropriate Government shall take steps to utilise the capacity of persons with disabilities by providing appropriate environment.	All Departments	Action has already been taken and incorporated in the requisite Policy as mentioned in above point.	Action has already been taken	Action has already been taken
<b>Sec 3: Equality and nondiscrimination.</b>	3(3) No person with disability shall be discriminated on the ground of disability, unless it is shown that the impugned act or omission is a proportionate means of achieving a legitimate aim.	All Departments	Yes it has been ensured in the policy	Action has already been taken	Action has already been taken
<b>Sec 3: Equality and nondiscrimination.</b>	3(4) No person shall be deprived of his or her personal liberty only on the ground of disability.	All Departments	Yes it has been ensured in the policy	Action has already been taken	Action has already been taken
<b>Sec 3: Equality and nondiscrimination.</b>	3(5) The appropriate Government shall take necessary steps to ensure reasonable accommodation for persons with disabilities	All Departments	Not applicable for DSFDC		
<b>Sec 12: Access to Justice</b>	(4) The appropriate Government shall take steps to— (a) ensure that all their public documents are in accessible formats;	1.IT Delhi 2. Department of Law, Justice and Legislative Affairs 3. DLSLA 4. All Departments	Not applicable for DSFDC		
<b>Sec 12: Access to Justice</b>	(b) ensure that the filing departments, registry or any other office of records are supplied with necessary equipment to enable filing, storing and referring to the documents and evidence in accessible formats.	All Departments	Not applicable for DSFDC		
<b>Sec 12: Access to Justice</b>	(c) make available all necessary facilities and equipment to facilitate recording of testimonies, arguments or opinion given by persons with disabilities in their preferred language and means of communication.	1. Department of Law, Justice and Legislative Affairs 2. Courts 3. All Deptts.	Not applicable for DSFDC		
<b>Sec 13: Legal Capacity</b>	(1) The appropriate Government shall ensure that the persons with disabilities have right, equally with others, to own or inherit property, movable or immovable, control their financial affairs and have access to bank loans, mortgages and other forms of financial credit.	1. Revenue Deptt. 2. Finance Department 3. Delhi Financial Corporation(DFC) 4. Delhi SC/ST/OBC/Min. & Handicapped Finance & Development Corp. Ltd.(DSFDC) 5. Deptt. of Law	DSFDS is financing concessional loans to the persons with disabilities for self-employment and higher education.		

<b>Sec 19: Vocational training and selfemployment</b>	(d) loans at concessional rates including that of microcredit	1. SW 2. Directorate of training and technical education 3. Delhi SC/ST/OBC/Min. & Handicapped Finance	DSFDS is financing concessional loans to the persons with disabilities for self-employment and higher education.		
<b>Sec 20: Nondiscrimination in employment</b>	(1) No Government establishment shall discriminate against any person with disability in any matter relating to employment	All Departments	It has been incorporated and ensured in the policy.		
<b>Sec 20: Nondiscrimination in employment</b>	(2) Every Government establishment shall provide reasonable accommodation and appropriate barrier free and conducive environment to employees with disability	All Departments	It has been incorporated and ensured in the policy.		
<b>Sec 20: Nondiscrimination in employment</b>	(3) No promotion shall be denied to a person merely on the ground of disability	All Departments	It has been incorporated and ensured in the policy.		
<b>Sec 20: Nondiscrimination in employment</b>	(4) No Government establishment shall dispense with or reduce in rank, an employee who acquires a disability during his or her service	All Departments	It has been incorporated and ensured in the policy.		
<b>Sec 20: Nondiscrimination in employment</b>	Provided further that if it is not possible to adjust the employee against any post, he may be kept on a supernumerary post until a suitable post is available or he attains the age of superannuation, whichever is earlier	All Departments	It has been incorporated and ensured in the policy.		
<b>Sec 21: Equal opportunity policy</b>	(1) Every establishment shall notify equal opportunity policy detailing measures proposed to be taken by it in pursuance of the provisions of this Chapter in the manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.	The Equal Opportunity Policy has been approved by the Commissioner disability vide registration No. EOP/DL/Discom/38/2019.	Action has already been taken	Action has already been taken
<b>Sec 21: Equal opportunity policy</b>	(2) Every establishment shall register a copy of the said policy with the Chief Commissioner or the State Commissioner, as the case may be.	All Departments, including all establishment Govt. as well as Pvt.	The Equal Opportunity Policy has been approved by the Commissioner disability vide registration No. EOP/DL/Discom/38/2019.	Action has already been taken	Action has already been taken

<b>Sec 22: Maintenance of records.</b>	22. (1) Every establishment shall maintain records of the persons with disabilities in relation to the matter of employment, facilities provided and other necessary information in compliance with the provisions of this Chapter in such form and manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.	It has already been incorporated and ensured in the EOP policy.	Action has already been taken	Action has already been taken
<b>Sec 22: Maintenance of records.</b>	(3) The records maintained under sub-section (1) shall be open to inspection at all reasonable hours by such persons as may be authorised in their behalf by the appropriate Government	All Departments	It has already been incorporated and ensured in the EOP policy.	Action has already been taken	Action has already been taken
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(1) Every Government establishment shall appoint a Grievance Redressal Officer for the purpose of section 19 and shall inform the Chief Commissioner or the State Commissioner, as the case may be, about the appointment of such officer	All Government Departments	DSFDS has appointed Grievances Redressal Officers for its Head Office and Three Branch Offices at Mangol Puri, Raj Pur Rd. and Nand Nagri vide office order no. 63-66 dt. 15.07.2019	Action has already been taken	Action has already been taken
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(2) Any person aggrieved with the non-compliance of the provisions of section 20, may file a complaint with the Grievance Redressal Officer, who shall investigate it and shall take up the matter with the establishment for corrective action	All Government Departments	It has already been incorporated and ensured in the EOP policy.	Action has already been taken	Action has already been taken
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(3) The Grievance Redressal Officer shall maintain a register of complaints in the manner as may be prescribed by the Central Government, and every complaint shall be inquired within two weeks of its registration.	All Government Departments	It has already been incorporated and ensured in the EOP policy that the Grievance Redressal Officers shall maintain a register of complaint in the manner prescribed by the central govt. and every complained should be inquired within two weeks of its registration.	Action has already been taken	Action has already been taken
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(4) If the aggrieved person is not satisfied with the action taken on his or her complaint, he or she may approach the District-Level Committee on disability	All Government Departments	It has already been incorporated and ensured in the EOP policy.	Action has already been taken	Action has already been taken
<b>Sec 24: Social security</b>	(c) support during natural or man-made disasters and in areas of conflict	1. All Departments 2. DDMAs	Not applicable on DSFDC		



<b>Sec 25: Healthcare</b>	(i) healthcare during the time of natural disasters and other situations of risk	1. All Departments 2. DDMA's	Not applicable on DSFDC	Not applicable on DSFDC	Not applicable on DSFDC
<b>Sec 25: Healthcare</b>	(j) essential medical facilities for life saving emergency treatment and procedures	1. All Departments 2. DDMA's	Not applicable on DSFDC	Not applicable on DSFDC	Not applicable on DSFDC
<b>Sec 25: Healthcare</b>	(k) sexual and reproductive healthcare especially for women with disability.	1. All Departments 2. DDMA's	Not applicable on DSFDC	Not applicable on DSFDC	Not applicable on DSFDC
<b>Sec 34: Reservation</b>	34. (1) Every appropriate Government shall appoint in every Government establishment, not less than four per cent. of the total number of vacancies in the cadre strength in each group of posts meant to be filled with persons with benchmark disabilities of which, one per cent. each shall be reserved for persons with benchmark disabilities under clauses (a), (b) and (c) and one per cent. for persons with benchmark disabilities under clauses (d) and (e), namely:— (a) blindness and low vision; (b) deaf and hard of hearing; (c) locomotor disability including cerebral palsy, leprosy cured, dwarfism, acid attack victims and muscular dystrophy; (d) autism, intellectual disability, specific learning disability and mental illness; (e) multiple disabilities from amongst persons under clauses (a) to (d) including deaf-blindness in the posts identified for each disabilities:	All Departments	It has already been incorporated and ensured in the EOP policy.	Action has already been taken	Action has already been taken

<p><b>Sec 34: Reservation</b></p>	<p>(2) Where in any recruitment year any vacancy cannot be filled up due to nonavailability of a suitable person with benchmark disability or for any other sufficient reasons, such vacancy shall be carried forward in the succeeding recruitment year and if in the succeeding recruitment year also suitable person with benchmark disability is not available, it may first be filled by interchange among the five categories and only when there is no person with disability available for the post in that year, the employer shall fill up the vacancy by appointment of a person, other than a person with disability: Provided that if the nature of vacancies in an establishment is such that a given category of person cannot be employed, the vacancies may be interchanged among the five categories with the prior approval of the appropriate Government</p>	<p>All Departments</p>			
<p><b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b></p>	<p>(1) All existing public buildings shall be made accessible in accordance with the rules formulated by the Central Government within a period not exceeding five years from the date of notification of such rules.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>	<p>It has already been ensured.</p>		
<p><b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b></p>	<p>(2) The appropriate Government and the local authorities shall formulate and publish an action plan based on prioritisation, for providing accessibility in all their buildings and spaces providing essential services such as all primary health centres, civil hospitals, schools, railway stations and bus stops.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>	<p>Not applicable on DSFDC</p>		
<p><b>Sec 46: Time limit for accessibility by service providers</b></p>	<p>46. The service providers whether Government or private shall provide services in accordance with the rules on accessibility formulated by the Central Government under section 40 within a period of two years from the date of notification of such rules.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>	<p>Not applicable on DSFDC</p>		
<p><b>Sec 47: Human resource development</b></p>	<p>(a) mandate training on disability rights in all courses for the training of Panchayati Raj Members, legislators, administrators, police officials, judges and lawyers.</p>	<p>1. All Departments 2. Delhi Police 3. High Court 4. Legislative Assembly</p>	<p>Not applicable on DSFDC</p>		

<p><b>Sec 94: Previous sanction of appropriate Government.</b></p>	<p>No Court shall take cognizance of an offence alleged to have been committed by an employee of the appropriate Government under this Chapter, except with the previous sanction of the appropriate Government or a complaint is filed by an officer authorised by it in this behalf.</p>	<p>All Departments</p>	<p>Not applicable on DSFDC</p>		
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<p align="center"><b>RAO TULA RAM MEMORIAL HOSPITAL</b></p>					
<p align="center"><b>STATUS OF IMPLEMENTATION OF PERSONS WITH DISABILITIES Act 2016.</b></p>					
<p align="center"><b>Section</b></p>	<p align="center"><b>Provision</b></p>	<p align="center"><b>Responsible Departments and Authorities</b></p>	<p align="center"><b>Point wise Status</b></p>		
			<p align="center"><b>Action Taken with details</b></p>	<p align="center"><b>Action under process</b></p>	<p align="center"><b>Action yet to be initiated</b></p>
<p><b>Sec 1: Short title and commencement.</b></p>		<p align="center">NA</p>			
<p><b>Sec 2: Definitions.</b></p>		<p align="center">NA</p>			
<p><b>Sec 3: Equality and nondiscrimination.</b></p>	<p>3(1) The appropriate Government shall ensure that the persons with disabilities enjoy the right to equality, life with dignity and respect for his or her integrity equally with others.</p>	<p align="center">All Departments</p>	<p>Equal Opportunity Policy RTRMH framed (Copy Enclosed)</p>	<p align="center">N.A</p>	<p align="center">N.A</p>
<p><b>Sec 3: Equality and nondiscrimination.</b></p>	<p>3 (2) The appropriate Government shall take steps to utilise the capacity of persons with disabilities by providing appropriate environment.</p>	<p align="center">All Departments</p>	<p>Equal Opportunity Policy RTRMH framed (Copy Enclosed)</p>	<p align="center">N.A</p>	<p align="center">N.A</p>
<p><b>Sec 3: Equality and nondiscrimination.</b></p>	<p>3(3) No person with disability shall be discriminated on the ground of disability, unless it is shown that the impugned act or omission is a proportionate means of achieving a legitimate aim.</p>	<p align="center">All Departments</p>	<p>Equal Opportunity Policy RTRMH framed (Copy Enclosed)</p>	<p align="center">N.A</p>	<p align="center">N.A</p>
<p><b>Sec 3: Equality and nondiscrimination.</b></p>	<p>3(4) No person shall be deprived of his or her personal liberty only on the ground of disability.</p>	<p align="center">All Departments</p>	<p>Equal Opportunity Policy RTRMH framed (Copy Enclosed)</p>	<p align="center">N.A</p>	<p align="center">N.A</p>
<p><b>Sec 3: Equality and nondiscrimination.</b></p>	<p>3(5) The appropriate Government shall take necessary steps to ensure reasonable accommodation for persons with disabilities</p>	<p align="center">All Departments</p>	<p>No accommodation except for residence is available</p>	<p align="center">N.A</p>	<p align="center">N.A</p>

<b>Sec 12: Access to Justice</b>	(4) The appropriate Government shall take steps to— (a) ensure that all their public documents are in accessible formats;	1.IT Delhi 2. Department of Law, Justice and Legislative Affairs 3. DSLSA 4. All Departments	All related documents are easily accessible	N.A	N.A
<b>Sec 12: Access to Justice</b>	(b) ensure that the filing departments, registry or any other office of records are supplied with necessary equipment to enable filing, storing and referring to the documents and evidence in accessible formats.	All Departments	Necessary provisions in place	N.A	N.A
<b>Sec 12: Access to Justice</b>	(c) make available all necessary facilities and equipment to facilitate recording of testimonies, arguments or opinion given by persons with disabilities in their preferred language and means of communication.	1. Department of Law, Justice and Legislative Affairs 2. Courts 3. All Deptts.	Assistance available for Ortho, Hearing Impaired and Low Vision persons	N.A	N.A
<b>Sec 20: Nondiscrimination in employment</b>	(1) No Government establishment shall discriminate against any person with disability in any matter relating to employment	All Departments	Equal Opportunity Policy RTRMH framed (Copy Enclosed)	N.A	N.A
<b>Sec 20: Nondiscrimination in employment</b>	(2) Every Government establishment shall provide reasonable accommodation and appropriate barrier free and conducive environment to employees with disability	All Departments	(a) No accommodation except for residents is available, (b) appropriate barrier free and conducive environment to employees with disability is available	N.A	N.A
<b>Sec 20: Nondiscrimination in employment</b>	(3) No promotion shall be denied to a person merely on the ground of disability	All Departments	Equal Opportunity Policy RTRMH framed (Copy Enclosed)	N.A	N.A
<b>Sec 20: Nondiscrimination in employment</b>	(4) No Government establishment shall dispense with or reduce in rank, an employee who acquires a disability during his or her service	All Departments	One official namely Sh. Sameer Yadav, Nursing Officer in this hospital	N.A	N.A
<b>Sec 20: Nondiscrimination in employment</b>	Provided that, if an employee after acquiring disability is not suitable for the post he was holding, shall be shifted to some other post with the same pay scale and service benefits	All Departments	Equal Opportunity Policy RTRMH framed (Copy Enclosed)	N.A	N.A

<b>Sec 20: Nondiscrimination in employment</b>	Provided further that if it is not possible to adjust the employee against any post, he may be kept on a supernumerary post until a suitable post is available or he attains the age of superannuation, whichever is earlier	All Departments	Equal Opportunity Policy RTRMH framed (Copy Enclosed)	N.A	N.A
<b>Sec 21: Equal opportunity policy</b>	(1) Every establishment shall notify equal opportunity policy detailing measures proposed to be taken by it in pursuance of the provisions of this Chapter in the manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.	Equal Opportunity Policy RTRMH framed (Copy Enclosed)	N.A	N.A
<b>Sec 21: Equal opportunity policy</b>	(2) Every establishment shall register a copy of the said policy with the Chief Commissioner or the State Commissioner, as the case may be.	All Departments, including all establishment Govt. as well as Pvt.	Equal Opportunity Policy RTRMH framed (Copy Enclosed)	N.A	N.A
<b>Sec 22: Maintenance of records.</b>	22. (1) Every establishment shall maintain records of the persons with disabilities in relation to the matter of employment, facilities provided and other necessary information in compliance with the provisions of this Chapter in such form and manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.	Equal Opportunity Policy RTRMH framed (Copy Enclosed)	N.A	N.A
<b>Sec 22: Maintenance of records.</b>	(3) The records maintained under sub-section (1) shall be open to inspection at all reasonable hours by such persons as may be authorised in their behalf by the appropriate Government	All Departments	Facility for inspection under Rti Act, Available.	N.A	N.A
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(1) Every Government establishment shall appoint a Grievance Redressal Officer for the purpose of section 19 and shall inform the Chief Commissioner or the State Commissioner, as the case may be, about the appointment of such officer	All Government Departments	Equal Opportunity Policy RTRMH framed (Copy Enclosed)	N.A	N.A
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(2) Any person aggrieved with the non-compliance of the provisions of section 20, may file a complaint with the Grievance Redressal Officer, who shall investigate it and shall take up the matter with the establishment for corrective action	All Government Departments	Equal Opportunity Policy RTRMH framed (Copy Enclosed)	N.A	N.A
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(4) If the aggrieved person is not satisfied with the action taken on his or her complaint, he or she may approach the District-Level Committee on disability	All Government Departments	Equal Opportunity Policy RTRMH framed (Copy Enclosed)	N.A	N.A

<b>Sec 24: Social security</b>	(c) support during natural or man-made disasters and in areas of conflict	1. All Departments 2. DDMA's	Time to time seminar workshop and mock drill organised in coordination with DC Office.	N.A	N.A
<b>Sec 25: Healthcare</b>	(i) healthcare during the time of natural disasters and other situations of risk	1. All Departments 2. DDMA's	Basic medical facilities available with emergency ward	N.A	N.A
<b>Sec 25: Healthcare</b>	(j) essential medical facilities for life saving emergency treatment and procedures	1. All Departments 2. DDMA's	Emergency facility available	New building under construction	ICU, Ventilator facility
<b>Sec 25: Healthcare</b>	(k) sexual and reproductive healthcare especially for women with disability.	1. All Departments 2. DDMA's	Facilities available	N.A	N.A
<b>Sec 34: Reservation</b>	34. (1) Every appropriate Government shall appoint in every Government establishment, not less than four per cent. of the total number of vacancies in the cadre strength in each group of posts meant to be filled with persons with benchmark disabilities of which, one per cent. each shall be reserved for persons with benchmark disabilities under clauses (a), (b) and (c) and one per cent. for persons with benchmark disabilities under clauses (d) and (e), namely:— (a) blindness and low vision; (b) deaf and hard of hearing; (c) locomotor disability including cerebral palsy, leprosy cured, dwarfism, acid attack victims and muscular dystrophy; (d) autism, intellectual disability, specific learning disability and mental illness; (e) multiple disabilities from amongst persons under clauses (a) to (d) including deaf-blindness in the posts identified for each disabilities:	All Departments	N.A	At the level of RTRMH post identification committee constituted, work is under process	N.A

<p><b>Sec 34: Reservation</b></p>	<p>(2) Where in any recruitment year any vacancy cannot be filled up due to nonavailability of a suitable person with benchmark disability or for any other sufficient reasons, such vacancy shall be carried forward in the succeeding recruitment year and if in the succeeding recruitment year also suitable person with benchmark disability is not available, it may first be filled by interchange among the five categories and only when there is no person with disability available for the post in that year, the employer shall fill up the vacancy by appointment of a person, other than a person with disability: Provided that if the nature of vacancies in an establishment is such that a given category of person cannot be employed, the vacancies may be interchanged among the five categories with the prior approval of the appropriate Government</p>	<p>All Departments</p>	<p>Recruitment process is carried out by H&amp;FW Department, being the Administrative Head department.</p>	<p>N.A</p>	<p>N.A</p>
<p><b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b></p>	<p>(1) All existing public buildings shall be made accessible in accordance with the rules formulated by the Central Government within a period not exceeding five years from the date of notification of such rules.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>	<p>Ramps and disabled friendly toilets available</p>	<p>New building project is under process</p>	<p>N.A</p>
<p><b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b></p>	<p>(2) The appropriate Government and the local authorities shall formulate and publish an action plan based on prioritisation, for providing accessibility in all their buildings and spaces providing essential services such as all primary health centres, civil hospitals, schools, railway stations and bus stops.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>	<p>Basic facility for disabled is available</p>	<p>N.A</p>	<p>N.A</p>
<p><b>Sec 46: Time limit for accessibility by service providers</b></p>	<p>46. The service providers whether Government or private shall provide services in accordance with the rules on accessibility formulated by the Central Government under section 40 within a period of two years from the date of notification of such rules.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>	<p>Hospital shall ensure compliance of all facilities/directions for accessibility of disabled</p>	<p>N.A</p>	<p>N.A</p>
<p><b>Sec 47: Human resource development</b></p>	<p>(a) mandate training on disability rights in all courses for the training of Panchayati Raj Members, legislators, administrators, police officials, judges and lawyers.</p>	<p>1. All Departments 2. Delhi Police 3. High Court 4. Legislative Assembly</p>	<p>N.A</p>	<p>N.A</p>	<p>Training required</p>

<b>Sec 94: Previous sanction of appropriate Government.</b>	No Court shall take cognizance of an offence alleged to have been committed by an employee of the appropriate Government under this Chapter, except with the previous sanction of the appropriate Government or a complaint is filed by an officer authorised by it in this behalf.	All Departments	Hospital shall ensure compliance	N.A	N.A
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<b>PUBLIC GRIEVANCES COMMISSION</b>					
<b>STATUS OF IMPLEMENTATION OF PERSONS WITH DISABILITIES Act 2016.</b>					
<b>Section</b>	<b>Provision</b>	<b>Responsible Departments and Authorities</b>	<b>Point wise Status</b>		
			<b>Action Taken with details</b>	<b>Action under process</b>	<b>Action yet to be initiated</b>
<b>Sec 1: Short title and commencement.</b>		NA			
<b>Sec 2: Definitions.</b>		NA			
<b>Sec 3: Equality and nondiscrimination.</b>	3(1) The appropriate Government shall ensure that the persons with disabilities enjoy the right to equality, life with dignity and respect for his or her integrity equally with others.	All Departments	Always ensured in PGC		
<b>Sec 3: Equality and nondiscrimination.</b>	3 (2) The appropriate Government shall take steps to utilise the capacity of persons with disabilities by providing appropriate environment.	All Departments	Noted for compliance		
<b>Sec 3: Equality and nondiscrimination.</b>	3(3) No person with disability shall be discriminated on the ground of disability, unless it is shown that the impugned act or omission is a proportionate means of achieving a legitimate aim.	All Departments	There has been no discrimination in the PGC		
<b>Sec 3: Equality and nondiscrimination.</b>	3(4) No person shall be deprived of his or her personal liberty only on the ground of disability.	All Departments	No such case reported so far		
<b>Sec 3: Equality and nondiscrimination.</b>	3(5) The appropriate Government shall take necessary steps to ensure reasonable accommodation for persons with disabilities	All Departments	Steps already taken		
<b>Sec 12: Access to Justice</b>	(4) The appropriate Government shall take steps to— (a) ensure that all their public documents are in accessible formats;	1.IT Delhi 2. Department of Law, Justice and Legislative Affairs 3. DSLSA 4. All Departments	All such information is already on the official website of the PGC		



<b>Sec 12: Access to Justice</b>	(b) ensure that the filing departments, registry or any other office of records are supplied with necessary equipment to enable filing, storing and referring to the documents and evidence in accessible formats.	All Departments	Always ensured		
<b>Sec 12: Access to Justice</b>	(c) make available all necessary facilities and equipment to facilitate recording of testimonies, arguments or opinion given by persons with disabilities in their preferred language and means of communication.	1. Department of Law, Justice and Legislative Affairs 2. Courts 3. All Deptts.			Action yet to be initiated
<b>Sec 20: Nondiscrimination in employment</b>	(1) No Government establishment shall discriminate against any person with disability in any matter relating to employment	All Departments	Not applicable as no recruitment is done at PGC level		
<b>Sec 20: Nondiscrimination in employment</b>	(2) Every Government establishment shall provide reasonable accommodation and appropriate barrier free and conducive environment to employees with disability	All Departments	Already provided		
<b>Sec 20: Nondiscrimination in employment</b>	(3) No promotion shall be denied to a person merely on the ground of disability	All Departments	Not applicable as the promotiona are done by respective Cadre Controlling Authorities		
<b>Sec 20: Nondiscrimination in employment</b>	(4) No Government establishment shall dispense with or reduce in rank, an employee who acquires a disability during his or her service	All Departments	Not applicable as it pertains to Cadre Controlling Authorities		
<b>Sec 20: Nondiscrimination in employment</b>	Provided further that if it is not possible to adjust the employee against any post, he may be kept on a supernumerary post until a suitable post is available or he attains the age of superannuation, whichever is earlier	All Departments	Not applicable as it pertains to Cadre Controlling Authorities		
<b>Sec 21: Equal opportunity policy</b>	(1) Every establishment shall notify equal opportunity policy detailing measures proposed to be taken by it in pursuance of the provisions of this Chapter in the manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.	Already notified		
<b>Sec 21: Equal opportunity policy</b>	(2) Every establishment shall register a copy of the said policy with the Chief Commissioner or the State Commissioner, as the case may be.	All Departments, including all establishment Govt. as well as Pvt.	Already registered		

<b>Sec 22: Maintenance of records.</b>	22. (1) Every establishment shall maintain records of the persons with disabilities in relation to the matter of employment, facilities provided and other necessary information in compliance with the provisions of this Chapter in such form and manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.	Already complied		
<b>Sec 22: Maintenance of records.</b>	(3) The records maintained under subsection (1) shall be open to inspection at all reasonable hours by such persons as may be authorised in their behalf by the appropriate Government	All Departments	Always open to inspection		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(1) Every Government establishment shall appoint a Grievance Redressal Officer for the purpose of section 19 and shall inform the Chief Commissioner or the State Commissioner, as the case may be, about the appointment of such officer	All Government Departments	Already appointed		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(2) Any person aggrieved with the non-compliance of the provisions of section 20, may file a complaint with the Grievance Redressal Officer, who shall investigate it and shall take up the matter with the establishment for corrective action	All Government Departments	Complied		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(3) The Grievance Redressal Officer shall maintain a register of complaints in the manner as may be prescribed by the Central Government, and every complaint shall be inquired within two weeks of its registration.	All Government Departments	Complied		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(4) If the aggrieved person is not satisfied with the action taken on his or her complaint, he or she may approach the District-Level Committee on disability	All Government Departments	Not applicable		
<b>Sec 24: Social security</b>	(c) support during natural or man-made disasters and in areas of conflict	1. All Departments 2. DDMA's	Not applicable		
<b>Sec 25: Healthcare</b>	(i) healthcare during the time of natural disasters and other situations of risk	1. All Departments 2. DDMA's	Will be ensured		
<b>Sec 25: Healthcare</b>	(j) essential medical facilities for life saving emergency treatment and procedures	1. All Departments 2. DDMA's	Will be ensured		
<b>Sec 25: Healthcare</b>	(k) sexual and reproductive healthcare especially for women with disability.	1. All Departments 2. DDMA's	Will be ensured		

<p><b>Sec 34: Reservation</b></p>	<p>34. (1) Every appropriate Government shall appoint in every Government establishment, not less than four per cent. of the total number of vacancies in the cadre strength in each group of posts meant to be filled with persons with benchmark disabilities of which, one per cent. each shall be reserved for persons with benchmark disabilities under clauses (a), (b) and (c) and one per cent. for persons with benchmark disabilities under clauses (d) and (e), namely:— (a) blindness and low vision; (b) deaf and hard of hearing; (c) locomotor disability including cerebral palsy, leprosy cured, dwarfism, acid attack victims and muscular dystrophy; (d) autism, intellectual disability, specific learning disability and mental illness; (e) multiple disabilities from amongst persons under clauses (a) to (d) including deaf-blindness in the posts identified for each disabilities:</p>	<p>All Departments</p>	<p>Not applicable as the officer/officials are posted in the PGC by the respective Cadre Controlling Authorities i.e. Services Department and Finance Department as per the requirement of the PGC.</p>		
<p><b>Sec 34: Reservation</b></p>	<p>(2) Where in any recruitment year any vacancy cannot be filled up due to nonavailability of a suitable person with benchmark disability or for any other sufficient reasons, such vacancy shall be carried forward in the succeeding recruitment year and if in the succeeding recruitment year also suitable person with benchmark disability is not available, it may first be filled by interchange among the five categories and only when there is no person with disability available for the post in that year, the employer shall fill up the vacancy by appointment of a person, other than a person with disability: Provided that if the nature of vacancies in an establishment is such that a given category of person cannot be employed, the vacancies may be interchanged among the five categories with the prior approval of the appropriate Government</p>	<p>All Departments</p>	<p>Not applicable as it pertains to respective Cadre Controlling Authorities</p>		
<p><b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b></p>	<p>(1) All existing public buildings shall be made accessible in accordance with the rules formulated by the Central Government within a period not exceeding five years from the date of notification of such rules.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>	<p>Already accessible</p>		

<b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b>	(2) The appropriate Government and the local authorities shall formulate and publish an action plan based on prioritisation, for providing accessibility in all their buildings and spaces providing essential services such as all primary health centres, civil hospitals, schools, railway stations and bus stops.	All Departments including all establishment Govt. as well as Pvt.	Not Applicable		
<b>Sec 46: Time limit for accessibility by service providers</b>	46. The service providers whether Government or private shall provide services in accordance with the rules on accessibility formulated by the Central Government under section 40 within a period of two years from the date of notification of such rules.	All Departments including all establishment Govt. as well as Pvt.	Noted for compliance		
<b>Sec 47: Human resource development</b>	(a) mandate training on disability rights in all courses for the training of Panchayati Raj Members, legislators, administrators, police officials, judges and lawyers.	1. All Departments 2. Delhi Police 3. High Court 4. Legislative Assembly	Noted for compliance		
<b>Sec 94: Previous sanction of appropriate Government.</b>	No Court shall take cognizance of an offence alleged to have been committed by an employee of the appropriate Government under this Chapter, except with the previous sanction of the appropriate Government or a complaint is filed by an officer authorised by it in this behalf.	All Departments	Not Applicable		

<b>DELHI STATE LEGAL SERVICES AUTHORITY</b>					
<b>STATUS OF IMPLEMENTATION OF PERSONS WITH DISABILITIES Act 2016.</b>					
<b>Section</b>	<b>Provision</b>	<b>Responsible Departments and Authorities</b>	<b>Point wise Status</b>		
			<b>Action Taken with details</b>	<b>Action under process</b>	<b>Action yet to be initiated</b>
<b>Sec 1: Short title and commencement.</b>		NA			
<b>Sec 2: Definitions.</b>		NA			
<b>Sec 12: Access to Justice</b>	(4) The appropriate Government shall take steps to— (a) ensure that all their public documents are in accessible formats;	1.IT Delhi 2. Department of Law, Justice and Legislative Affairs 3. DSLSA 4. All Departments	In the year 2018-19, Legal Aid has been provided to 173 persons with Disabilities. All public documents are in accessible formats.		

## BSES RAJDHANI POWER LIMITED

### STATUS OF IMPLEMENTATION OF PERSONS WITH DISABILITIES Act 2016.

Section	Provision	Responsible Departments and Authorities	Point wise Status		
			Action Taken with details	Action under process	Action yet to be initiated
<b>Sec 1: Short title and commencement.</b>		NA			
<b>Sec 2: Definitions.</b>		NA			
<b>Sec 3: Equality and nondiscrimination.</b>	3(1) The appropriate Government shall ensure that the persons with disabilities enjoy the right to equality, life with dignity and respect for his or her integrity equally with others.	All Departments	This provision is not applicable to BRPL, as it applies to 'appropriate government' as defined under section 2(b) of Rights of Persons with Disabilities Act of 2016 (the Act). However, BYPL has formulated Equal Opportunity Policy for Persons with Disability (BRPL Policy) and the same has been in effect since 26th June 2019.		
<b>Sec 3: Equality and nondiscrimination.</b>	3 (2) The appropriate Government shall take steps to utilise the capacity of persons with disabilities by providing appropriate environment.	All Departments	This provision is not applicable to BRPL, as it applies to 'appropriate government' as defined under section 2(b) of Rights of Persons with Disabilities Act of 2016.		
<b>Sec 3: Equality and nondiscrimination.</b>	3(3) No person with disability shall be discriminated on the ground of disability, unless it is shown that the impugned act or omission is a proportionate means of achieving a legitimate aim.	All Departments	Clause 3 of the BRPL Policy complies with the provisions of section 3(3) read with Rule 3(1) of the Rights of Persons with Disabilities Rules, 2017 (Central Rules) and Rule 3(1) of Delhi Rights of Persons with Disabilities Rules, 2018 (Delhi Rules).		
<b>Sec 3: Equality and nondiscrimination.</b>	3(4) No person shall be deprived of his or her personal liberty only on the ground of disability.	All Departments	Clause 3 of the BRPL Policy complies with the provisions of section 3(4).		

<p><b>Sec 3: Equality and nondiscrimination.</b></p>	<p>3(5) The appropriate Government shall take necessary steps to ensure reasonable accommodation for persons with disabilities</p>	<p>All Departments</p>	<p>This provision is not applicable to BRPL as it applies to 'appropriate government' as defined under section 2(b) of the Act. However, BRPL has made necessary provisions with respect to Reasonable Accommodation in its policy under clause 5©.</p>		
<p><b>Sec 12: Access to Justice</b></p>	<p>(4) The appropriate Government shall take steps to— (a) ensure that all their public documents are in accessible formats;</p>	<p>1.IT Delhi 2. Department of Law, Justice and Legislative Affairs 3. DSLSA 4. All Departments</p>	<p>This provision is not applicable to BRPL as it applies to 'appropriate government' as defined under section 2(b) of the Act. However, BRPL has made necessary provisions with respect to accessibility of documents in its Policy under Clause 5(b) and has provided for Digital Infrastructure.</p>		
<p><b>Sec 12: Access to Justice</b></p>	<p>(b) ensure that the filing departments, registry or any other office of records are supplied with necessary equipment to enable filing, storing and referring to the documents and evidence in accessible formats.</p>	<p>All Departments</p>	<p>This provision is not applicable to BRPL as it applies to 'appropriate government' as defined under section 2(b) of the Act. However, BRPL has made necessary provisions with respect to accessibility of documents in its Policy under Clause 5(b) and has provided for Digital Infrastructure.</p>		
<p><b>Sec 12: Access to Justice</b></p>	<p>(c) make available all necessary facilities and equipment to facilitate recording of testimonies, arguments or opinion given by persons with disabilities in their preferred language and means of communication.</p>	<p>1. Department of Law, Justice and Legislative Affairs 2. Courts 3. All Deptts.</p>	<p>This provision is not applicable to BRPL as it applies to 'appropriate government' as defined under section 2(b) of the Act. However, BRPL has made necessary provisions with respect to accessibility of documents in its Policy under Clause 5(b) and has provided for Digital Infrastructure.</p>		
<p><b>Sec 20: Nondiscrimination in employment</b></p>	<p>(1) No Government establishment shall discriminate against any person with disability in any matter relating to employment</p>	<p>All Departments</p>	<p>This provision is not applicable to BRPL as it applies to 'appropriate government' as defined under section 2(k) of the Act. However, BRPL has made non-discriminatory provisions in its</p>		

			Policy under Clause 7(b).		
<b>Sec 20: Nondiscrimination in employment</b>	(2) Every Government establishment shall provide reasonable accommodation and appropriate barrier free and conducive environment to employees with disability	All Departments	This provision is not applicable to BRPL as it applies to 'appropriate government' as defined under section 2(k) of thr Act. However, BRPL has made appropriate provisions in its Policy under Clause 5(a), 5©, 8(d), 8( e ), 8(f), 8(g), 8(h), 8(i) and 9.		
<b>Sec 20: Nondiscrimination in employment</b>	(3) No promotion shall be denied to a person merely on the ground of disability	All Departments	Clause 3 and 7 of BRPL's policy compliances with the provisions of the Section 20(3) of the Act.		
<b>Sec 20: Nondiscrimination in employment</b>	(4) No Government establishment shall dispense with or reduce in rank, an employee who acquires a disability during his or her service	All Departments	This provision is not applicable to BRPL as it applies to 'appropriate government' as defined under section 2(k) of thr Act. However, BRPL has made appropriate provisions in its Policy under Clause 3 aand 7.		
<b>Sec 20: Nondiscrimination in employment</b>	Provided that, if an employee after acquiring disability is not suitable for the post he was holding, shall be shifted to some other post with the same pay scale and service benefits	All Departments	This provision is not applicable to BRPL as it applies to 'appropriate government' as defined under section 2(k) of thr Act. However, BRPL has made appropriate provisions in its Policy under Clause 3 aand 7.		

<p align="center"><b>Sec 20: Nondiscrimination in employment</b></p>	<p>Provided further that if it is not possible to adjust the employee against any post, he may be kept on a supernumerary post until a suitable post is available or he attains the age of superannuation, whichever is earlier</p>	<p align="center">All Departments</p>	<p>This provision is not applicable to BRPL as it applies to 'appropriate government' as defined under section 2(k) of the Act. However, BRPL has made appropriate provisions in its Policy under Clause 3 and 7.</p>		
<p align="center"><b>Sec 21: Equal opportunity policy</b></p>	<p>(1) Every establishment shall notify equal opportunity policy detailing measures proposed to be taken by it in pursuance of the provisions of this Chapter in the manner as may be prescribed by the Central Government</p>	<p align="center">All Departments, including all establishment Govt. as well as Pvt.</p>	<p>BRPL has formulated the Equal Opportunity Policy for Persons with Disability which came into effect on 26th June 2019. This Policy was published on the website of BRPL and communicated under Clause 14 of the Policy. This Policy is a comprehensive document providing for all the compliance as applicable to BRPL under Act read with Central and Delhi Rules. Section 21(1) read with rule 8 of the Central Rules and Rule 12 of Delhi Rules has been duly complied with by BRPL.</p>		
<p align="center"><b>Sec 21: Equal opportunity policy</b></p>	<p>(2) Every establishment shall register a copy of the said policy with the Chief Commissioner or the State Commissioner, as the case may be.</p>	<p align="center">All Departments, including all establishment Govt. as well as Pvt.</p>	<p>The Equal Opportunity Policy has been registered with the Commissioner for Persons with Disabilities, NCTD and has been assigned Registration No. EOP/DL-DISCOM/23/2019</p>		
<p align="center"><b>Sec 22: Maintenance of records.</b></p>	<p>22. (1) Every establishment shall maintain records of the persons with disabilities in relation to the matter of employment, facilities provided and other necessary information in compliance with the provisions of this Chapter in such form and manner as may be prescribed by the Central Government</p>	<p align="center">All Departments, including all establishment Govt. as well as Pvt.</p>	<p>Provisions of Section 22(1) read with Rule 9 of Central Rules and Rule 13 of Delhi Rules are duly complied in terms of Clause 13 of BRPL's Policy and as such records are maintained by BRPL</p>		



<p><b>Sec 22: Maintenance of records.</b></p>	<p>(3) The records maintained under sub-section (1) shall be open to inspection at all reasonable hours by such persons as may be authorised in their behalf by the appropriate Government</p>	<p>All Departments</p>	<p>Provisions of Section 22(1) read with Rule 9 of Central Rules and Rule 13 of Delhi Rules are duly complied in terms of Clause 13 of BRPL's Policy and as such records are maintained by BRPL. All of such records maintained by BRPL are open for inspection.</p>		
<p><b>Sec 23: Appointment of Grievance Redressal Officer</b></p>	<p>(1) Every Government establishment shall appoint a Grievance Redressal Officer for the purpose of section 19 and shall inform the Chief Commissioner or the State Commissioner, as the case may be, about the appointment of such officer</p>	<p>All Government Departments</p>	<p>This provision is not applicable to BRPL as it applies to 'appropriate government' as defined under section 2(k) of the Act. However, BRPL has appointed a Liaison Officer as per Clause 10 of the Policy to oversee the recruitment, facilities, amenities, training and other duties in efficient discharge of the Policy. Under Clause 11 of the Policy, a proper mechanism has been provided for registering, escalation and redressal of complaints.</p>		
<p><b>Sec 23: Appointment of Grievance Redressal Officer</b></p>	<p>(2) Any person aggrieved with the non-compliance of the provisions of section 20, may file a complaint with the Grievance Redressal Officer, who shall investigate it and shall take up the matter with the establishment for corrective action</p>	<p>All Government Departments</p>	<p>This provision is not applicable to BRPL as it relates to compliance with Section 20 of the Act. Provisions of Section 20 do not apply as the same apply to 'government establishment' as defined under Section 2(k) of the Act.</p>		
<p><b>Sec 23: Appointment of Grievance Redressal Officer</b></p>	<p>(3) The Grievance Redressal Officer shall maintain a register of complaints in the manner as may be prescribed by the Central Government, and every complaint shall be inquired within two weeks of its registration.</p>	<p>All Government Departments</p>	<p>This provision is not applicable to BRPL as it relates to compliance with Section 20 of the Act. Provisions of Section 20 do not apply as the same apply to 'government establishment' as defined under Section 2(k) of the Act.</p>		

<p><b>Sec 23: Appointment of Grievance Redressal Officer</b></p>	<p>(4) If the aggrieved person is not satisfied with the action taken on his or her complaint, he or she may approach the District-Level Committee on disability</p>	<p>All Government Departments</p>	<p>This provision is not applicable to BRPL as it relates to compliance with Section 20 of the Act. Provisions of Section 20 do not apply as the same apply to 'government establishment' as defined under Section 2(k) of the Act.</p>		
<p><b>Sec 24: Social security</b></p>	<p>(c) support during natural or man-made disasters and in areas of conflict</p>	<p>1. All Departments 2. DDMA's</p>	<p>This provision is not applicable to BRPL as it applies to 'appropriate government' as defined under section 2(b) of the Act.</p>	<p>However, BRPL in its Policy under Clause 5(a) has stated that its existing buildings will be revamped by 26th December 2020.</p>	
<p><b>Sec 25: Healthcare</b></p>	<p>(i) healthcare during the time of natural disasters and other situations of risk</p>	<p>1. All Departments 2. DDMA's</p>	<p>This provision is not applicable to BRPL as it applies to 'appropriate government' as defined under section 2(b) of the Act and 'local authorities' as defined under Section 2(p) of the Act. However every effort has been made by BRPL to provide to the needs of persons with disability.</p>		
<p><b>Sec 25: Healthcare</b></p>	<p>(j) essential medical facilities for life saving emergency treatment and procedures</p>	<p>1. All Departments 2. DDMA's</p>	<p>This provision is not applicable to BRPL as it applies to 'appropriate government' as defined under section 2(b) of the Act and 'local authorities' as defined under Section 2(p) of the Act. However every effort has been made by BRPL to provide to the needs of persons with disability.</p>		

<p><b>Sec 25: Healthcare</b></p>	<p>(k) sexual and reproductive healthcare especially for women with disability.</p>	<p>1. All Departments 2. DDMA's</p>	<p>This provision is not applicable to BRPL as it applies to 'appropriate government' as defined under section 2(b) of the Act and 'local authorities' as defined under Section 2(p) of the Act. However every effort has been made by BRPL to provide to the needs of persons with disability.</p>		
<p><b>Sec 34: Reservation</b></p>	<p>34. (1) Every appropriate Government shall appoint in every Government establishment, not less than four per cent. of the total number of vacancies in the cadre strength in each group of posts meant to be filled with persons with benchmark disabilities of which, one per cent. each shall be reserved for persons with benchmark disabilities under clauses (a), (b) and (c) and one per cent. for persons with benchmark disabilities under clauses (d) and (e), namely:— (a) blindness and low vision; (b) deaf and hard of hearing; (c) locomotor disability including cerebral palsy, leprosy cured, dwarfism, acid attack victims and muscular dystrophy; (d) autism, intellectual disability, specific learning disability and mental illness; (e) multiple disabilities from amongst persons under clauses (a) to (d) including deaf-blindness in the posts identified for each disabilities:</p>	<p>All Departments</p>	<p>This provision is not applicable to BRPL as it applies to 'appropriate government' as defined under section 2(b) of the Act and Government Established as defined under Section 2(k) of the Act. Hence BRPL is neither an appropriate government nor government establishment as defined under the Act.</p>		

<p><b>Sec 34: Reservation</b></p>	<p>(2) Where in any recruitment year any vacancy cannot be filled up due to nonavailability of a suitable person with benchmark disability or for any other sufficient reasons, such vacancy shall be carried forward in the succeeding recruitment year and if in the succeeding recruitment year also suitable person with benchmark disability is not available, it may first be filled by interchange among the five categories and only when there is no person with disability available for the post in that year, the employer shall fill up the vacancy by appointment of a person, other than a person with disability: Provided that if the nature of vacancies in an establishment is such that a given category of person cannot be employed, the vacancies may be interchanged among the five categories with the prior approval of the appropriate Government</p>	<p>All Departments</p>	<p>This provision is not applicable to BRPL as it applies to 'appropriate government' as defined under section 2(b) of the Act and Government Established as defined under Section 2(k) of the Act. Hence BRPL is neither an appropriate government nor government establishment as defined under the Act.</p>		
<p><b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b></p>	<p>(1) All existing public buildings shall be made accessible in accordance with the rules formulated by the Central Government within a period not exceeding five years from the date of notification of such rules.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>		<p>BRPL in its Policy under Clause 5(a) has stated that its existing buildings will be revamped by 26th December 2020.</p>	
<p><b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b></p>	<p>(2) The appropriate Government and the local authorities shall formulate and publish an action plan based on prioritisation, for providing accessibility in all their buildings and spaces providing essential services such as all primary health centres, civil hospitals, schools, railway stations and bus stops.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>	<p>This provision is not applicable to BRPL as it applies to 'appropriate government' as defined under section 2(b) of the Act and 'local authorities' as defined under Section 2(p) of the Act.</p>		
<p><b>Sec 46: Time limit for accessibility by service providers</b></p>	<p>46. The service providers whether Government or private shall provide services in accordance with the rules on accessibility formulated by the Central Government under section 40 within a period of two years from the date of notification of such rules.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>		<p>BRPL in its Policy under Clause 5(a) has stated that its existing buildings will be revamped by 26th December 2020.</p>	

<b>Sec 47: Human resource development</b>	(a) mandate training on disability rights in all courses for the training of Panchayati Raj Members, legislators, administrators, police officials, judges and lawyers.	1. All Departments 2. Delhi Police 3. High Court 4. Legislative Assembly	This provision is not applicable to BRPL as it applies to 'appropriate government' as defined under section 2(b) of the Act and 'local authorities' as defined under Section 2(p) of the Act.		
<b>Sec 94: Previous sanction of appropriate Government.</b>	No Court shall take cognizance of an offence alleged to have been committed by an employee of the appropriate Government under this Chapter, except with the previous sanction of the appropriate Government or a complaint is filed by an officer authorised by it in this behalf.	All Departments	This is not applicable to BRPL.		

<b>LT. GOVERNER'S SECRETARIAT</b>					
<b>STATUS OF IMPLEMENTATION OF PERSONS WITH DISABILITIES Act 2016.</b>					
Section	Provision	Responsible Departments and Authorities	Point wise Status		
			Action Taken with details	Action under process	Action yet to be initiated
<b>Sec 1: Short title and commencement.</b>		NA			
<b>Sec 2: Definitions.</b>		NA			
<b>Sec 3: Equality and nondiscrimination.</b>	3(1) The appropriate Government shall ensure that the persons with disabilities enjoy the right to equality, life with dignity and respect for his or her integrity equally with others.	All Departments	Liaison Officer has been appointed to look after the Grievances in connection with persons with disabilities in Lt. Governor's Secretariat. All the essential amenities are being provided to them to ensure equality, life dignity, respect and nondiscrimination at par with other persons.		
<b>Sec 3: Equality and nondiscrimination.</b>	3 (2) The appropriate Government shall take steps to utilise the capacity of persons with disabilities by providing appropriate environment.	All Departments			
<b>Sec 3: Equality and nondiscrimination.</b>	3(3) No person with disability shall be discriminated on the ground of disability, unless it is shown that the impugned act or omission is a proportionate means of achieving a legitimate aim.	All Departments			
<b>Sec 3: Equality and nondiscrimination.</b>	3(4) No person shall be deprived of his or her personal liberty only on the ground of disability.	All Departments			
<b>Sec 3: Equality and nondiscrimination.</b>	3(5) The appropriate Government shall take necessary steps to ensure reasonable accommodation for persons with disabilities	All Departments			

<b>Sec 12: Access to Justice</b>	(4) The appropriate Government shall take steps to— (a) ensure that all their public documents are in accessible formats;	1.IT Delhi 2. Department of Law, Justice and Legislative Affairs 3. DSLSA 4. All Departments	Not applicable		
<b>Sec 12: Access to Justice</b>	(b) ensure that the filing departments, registry or any other office of records are supplied with necessary equipment to enable filing, storing and referring to the documents and evidence in accessible formats.	All Departments	Not applicable		
<b>Sec 12: Access to Justice</b>	(c) make available all necessary facilities and equipment to facilitate recording of testimonies, arguments or opinion given by persons with disabilities in their preferred language and means of communication.	1. Department of Law, Justice and Legislative Affairs 2. Courts 3. All Deptts.	Not applicable		
<b>Sec 20: Nondiscrimination in employment</b>	(1) No Government establishment shall discriminate against any person with disability in any matter relating to employment	All Departments	03 Persons with disabilities are working in this Secretariat. No such discrimination is done		
<b>Sec 20: Nondiscrimination in employment</b>	(2) Every Government establishment shall provide reasonable accommodation and appropriate barrier free and conducive environment to employees with disability	All Departments	Compliance has been ensured for barrier free and conducive environment for the person with disability. Further, concerned executive engineers have also been requested to take appropriate action for arrangement as per updated mandate from time to time.		
<b>Sec 20: Nondiscrimination in employment</b>	(3) No promotion shall be denied to a person merely on the ground of disability	All Departments	The matter regarding manpower of Cadre employees like DASS Cadre, Accounts Cadre and IT Cadre in this Secretariat are dealt with by Services Department, Finance		
<b>Sec 20: Nondiscrimination in employment</b>	(4) No Government establishment shall dispense with or reduce in rank, an employee who acquires a disability during his or her service	All Departments			

<b>Sec 20: Nondiscrimination in employment</b>	Provided that, if an employee after acquiring disability is not suitable for the post he was holding, shall be shifted to some other post with the same pay scale and service benefits	All Departments	Department and IT Department, Delhi respectively. For Ex-Cadre employee of this secretariat, there is no such discrimination in employment.		
<b>Sec 20: Nondiscrimination in employment</b>	Provided further that if it is not possible to adjust the employee against any post, he may be kept on a supernumerary post until a suitable post is available or he attains the age of superannuation, whichever is earlier	All Departments			
<b>Sec 21: Equal opportunity policy</b>	(1) Every establishment shall notify equal opportunity policy detailing measures proposed to be taken by it in pursuance of the provisions of this Chapter in the manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.	Equal Opportunity Policy (EOP) approved by this Lt. Governor's Secretariat as per relevant Rules has been displayed on the website of this secretariat after approval of Competent Authority and registration vide No. EOP/DL/Discom/27/2019. by the Hon'ble Court of Person with Disability.		
<b>Sec 21: Equal opportunity policy</b>	(2) Every establishment shall register a copy of the said policy with the Chief Commissioner or the State Commissioner, as the case may be.	All Departments, including all establishment Govt. as well as Pvt.	EOP registered vide No. EOP/DL/Discom/27/2019		
<b>Sec 22: Maintenance of records.</b>	22. (1) Every establishment shall maintain records of the persons with disabilities in relation to the matter of employment, facilities provided and other necessary information in compliance with the provisions of this Chapter in such form and manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.	Records as per relevant Rules is being maintained as per prescribed provisions.		
<b>Sec 22: Maintenance of records.</b>	(3) The records maintained under sub-section (1) shall be open to inspection at all reasonable hours by such persons as may be authorised in their behalf by the appropriate Government	All Departments			

<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(1) Every Government establishment shall appoint a Grievance Redressal Officer for the purpose of section 19 and shall inform the Chief Commissioner or the State Commissioner, as the case may be, about the appointment of such officer	All Government Departments	A Grievance Officer has been appointed in this secretariat to redress the grievances, if any.		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(2) Any person aggrieved with the non-compliance of the provisions of section 20, may file a complaint with the Grievance Redressal Officer, who shall investigate it and shall take up the matter with the establishment for corrective action	All Government Departments	Required register in prescribed form is being maintained. No such complaint has been received so far.		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(3) The Grievance Redressal Officer shall maintain a register of complaints in the manner as may be prescribed by the Central Government, and every complaint shall be inquired within two weeks of its registration.	All Government Departments			
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(4) If the aggrieved person is not satisfied with the action taken on his or her complaint, he or she may approach the District-Level Committee on disability	All Government Departments	Not applicable		
<b>Sec 24: Social security</b>	(c) support during natural or man-made disasters and in areas of conflict	1. All Departments 2. DDMA's	No such case reported in this		
<b>Sec 25: Healthcare</b>	(i) healthcare during the time of natural disasters and other situations of risk	1. All Departments 2. DDMA's	Medical facilities as per their requirement would be made available.		
<b>Sec 25: Healthcare</b>	(j) essential medical facilities for life saving emergency treatment and procedures	1. All Departments 2. DDMA's			
<b>Sec 25: Healthcare</b>	(k) sexual and reproductive healthcare especially for women with disability.	1. All Departments 2. DDMA's			



<p><b>Sec 34: Reservation</b></p>	<p>34. (1) Every appropriate Government shall appoint in every Government establishment, not less than four per cent. of the total number of vacancies in the cadre strength in each group of posts meant to be filled with persons with benchmark disabilities of which, one per cent. each shall be reserved for persons with benchmark disabilities under clauses (a), (b) and (c) and one per cent. for persons with benchmark disabilities under clauses (d) and (e), namely:— (a) blindness and low vision; (b) deaf and hard of hearing; (c) locomotor disability including cerebral palsy, leprosy cured, dwarfism, acid attack victims and muscular dystrophy; (d) autism, intellectual disability, specific learning disability and mental illness; (e) multiple disabilities from amongst persons under clauses (a) to (d) including deaf-blindness in the posts identified for each disabilities:</p>	<p>All Departments</p>	<p>The matter regarding recruitment and reservation of Cadre employees like DASS Cadre, Accounts Cadre and IT Cadre in this Secretariat are dealt with by Services Department, Finance Department and IT Department, Delhi respectively. For Ex-Cadre employee, this secretariat follows the prescribed Rules/regulations.</p>		
<p><b>Sec 34: Reservation</b></p>	<p>(2) Where in any recruitment year any vacancy cannot be filled up due to nonavailability of a suitable person with benchmark disability or for any other sufficient reasons, such vacancy shall be carried forward in the succeeding recruitment year and if in the succeeding recruitment year also suitable person with benchmark disability is not available, it may first be filled by interchange among the five categories and only when there is no person with disability available for the post in that year, the employer shall fill up the vacancy by appointment of a person, other than a person with disability: Provided that if the nature of vacancies in an establishment is such that a given category of person cannot be employed, the vacancies may be interchanged among the five categories with the prior approval of the appropriate Government</p>	<p>All Departments</p>			

<b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b>	(1) All existing public buildings shall be made accessible in accordance with the rules formulated by the Central Government within a period not exceeding five years from the date of notification of such rules.	All Departments including all establishment Govt. as well as Pvt.	Compliance has been ensured and Concerned Exe. Engineers have been requested to take the appropriate action for arrangement as per updated mandate from time to time..		
<b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b>	(2) The appropriate Government and the local authorities shall formulate and publish an action plan based on prioritisation, for providing accessibility in all their buildings and spaces providing essential services such as all primary health centres, civil hospitals, schools, railway stations and bus stops.	All Departments including all establishment Govt. as well as Pvt.			
<b>Sec 46: Time limit for accessibility by service providers</b>	46. The service providers whether Government or private shall provide services in accordance with the rules on accessibility formulated by the Central Government under section 40 within a period of two years from the date of notification of such rules.	All Departments including all establishment Govt. as well as Pvt.			
<b>Sec 47: Human resource development</b>	(a) mandate training on disability rights in all courses for the training of Panchayati Raj Members, legislators, administrators, police officials, judges and lawyers.	1. All Departments 2. Delhi Police 3. High Court 4. Legislative Assembly	Not applicable		
<b>Sec 94: Previous sanction of appropriate Government.</b>	No Court shall take cognizance of an offence alleged to have been committed by an employee of the appropriate Government under this Chapter, except with the previous sanction of the appropriate Government or a complaint is filed by an officer authorised by it in this behalf.	All Departments			

<b>DIRECTORATE OF PROHIBITION</b>					
<b>STATUS OF IMPLEMENTATION OF PERSONS WITH DISABILITIES Act 2016.</b>					
<b>Section</b>	<b>Provision</b>	<b>Responsible Departments and Authorities</b>	<b>Point wise Status</b>		
			<b>Action Taken with details</b>	<b>Action under process</b>	<b>Action yet to be initiated</b>
<b>Sec 1: Short title and commencement.</b>		NA			
<b>Sec 2: Definitions.</b>		NA			

<b>Sec 3: Equality and nondiscrimination.</b>	3(1) The appropriate Government shall ensure that the persons with disabilities enjoy the right to equality, life with dignity and respect for his or her integrity equally with others.	All Departments	Necessary instruction are being followed		
<b>Sec 3: Equality and nondiscrimination.</b>	3 (2) The appropriate Government shall take steps to utilise the capacity of persons with disabilities by providing appropriate environment.	All Departments	Capacity of disabled person is utilised		
<b>Sec 3: Equality and nondiscrimination.</b>	3(3) No person with disability shall be discriminated on the ground of disability, unless it is shown that the impugned act or omission is a proportionate means of achieving a legitimate aim.	All Departments	No person is discriminated		
<b>Sec 3: Equality and nondiscrimination.</b>	3(4) No person shall be deprived of his or her personal liberty only on the ground of disability.	All Departments	Yes		
<b>Sec 3: Equality and nondiscrimination.</b>	3(5) The appropriate Government shall take necessary steps to ensure reasonable accommodation for persons with disabilities	All Departments	N.A		
<b>Sec 12: Access to Justice</b>	(4) The appropriate Government shall take steps to— (a) ensure that all their public documents are in accessible formats;	1.IT Delhi 2. Department of Law, Justice and Legislative Affairs 3. DSLSA 4. All Departments	Yes		
<b>Sec 12: Access to Justice</b>	(b) ensure that the filing departments, registry or any other office of records are supplied with necessary equipment to enable filing, storing and referring to the documents and evidence in accessible formats.	All Departments	Yes		
<b>Sec 12: Access to Justice</b>	(c) make available all necessary facilities and equipment to facilitate recording of testimonies, arguments or opinion given by persons with disabilities in their preferred language and means of communication.	1. Department of Law, Justice and Legislative Affairs 2. Courts 3. All Deptts.	Yes		
<b>Sec 20: Nondiscrimination in employment</b>	(1) No Government establishment shall discriminate against any person with disability in any matter relating to employment	All Departments	Yes		
<b>Sec 20: Nondiscrimination in employment</b>	(2) Every Government establishment shall provide reasonable accommodation and appropriate barrier free and conducive environment to employees with disability	All Departments	Yes provided		

<b>Sec 20: Nondiscrimination in employment</b>	(3) No promotion shall be denied to a person merely on the ground of disability	All Departments	Yes		
<b>Sec 20: Nondiscrimination in employment</b>	(4) No Government establishment shall dispense with or reduce in rank, an employee who acquires a disability during his or her service	All Departments	Yes		
<b>Sec 20: Nondiscrimination in employment</b>	Provided that, if an employee after acquiring disability is not suitable for the post he was holding, shall be shifted to some other post with the same pay scale and service benefits	All Departments	Yes		
<b>Sec 20: Nondiscrimination in employment</b>	Provided further that if it is not possible to adjust the employee against any post, he may be kept on a supernumerary post until a suitable post is available or he attains the age of superannuation, whichever is earlier	All Departments	Yes		
<b>Sec 21: Equal opportunity policy</b>	(1) Every establishment shall notify equal opportunity policy detailing measures proposed to be taken by it in pursuance of the provisions of this Chapter in the manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.	Yes		
<b>Sec 21: Equal opportunity policy</b>	(2) Every establishment shall register a copy of the said policy with the Chief Commissioner or the State Commissioner, as the case may be.	All Departments, including all establishment Govt. as well as Pvt.	Yes		
<b>Sec 22: Maintenance of records.</b>	22. (1) Every establishment shall maintain records of the persons with disabilities in relation to the matter of employment, facilities provided and other necessary information in compliance with the provisions of this Chapter in such form and manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.	Yes		
<b>Sec 22: Maintenance of records.</b>	(3) The records maintained under sub-section (1) shall be open to inspection at all reasonable hours by such persons as may be authorised in their behalf by the appropriate Government	All Departments	Yes		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(1) Every Government establishment shall appoint a Grievance Redressal Officer for the purpose of section 19 and shall inform the Chief Commissioner or the State Commissioner, as the case may be, about the appointment of such officer	All Government Departments	Yes		

<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(2) Any person aggrieved with the non-compliance of the provisions of section 20, may file a complaint with the Grievance Redressal Officer, who shall investigate it and shall take up the matter with the establishment for corrective action	All Government Departments	Yes		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(3) The Grievance Redressal Officer shall maintain a register of complaints in the manner as may be prescribed by the Central Government, and every complaint shall be inquired within two weeks of its registration.	All Government Departments	Yes		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(4) If the aggrieved person is not satisfied with the action taken on his or her complaint, he or she may approach the District-Level Committee on disability	All Government Departments	Yes		
<b>Sec 24: Social security</b>	(c) support during natural or man-made disasters and in areas of conflict	1. All Departments 2. DDMA's	Yes		
<b>Sec 25: Healthcare</b>	(i) healthcare during the time of natural disasters and other situations of risk	1. All Departments 2. DDMA's	Yes		
<b>Sec 25: Healthcare</b>	(j) essential medical facilities for life saving emergency treatment and procedures	1. All Departments 2. DDMA's	Yes		
<b>Sec 25: Healthcare</b>	(k) sexual and reproductive healthcare especially for women with disability.	1. All Departments 2. DDMA's	N.A		
<b>Sec 34: Reservation</b>	34. (1) Every appropriate Government shall appoint in every Government establishment, not less than four per cent. of the total number of vacancies in the cadre strength in each group of posts meant to be filled with persons with benchmark disabilities of which, one per cent. each shall be reserved for persons with benchmark disabilities under clauses (a), (b) and (c) and one per cent. for persons with benchmark disabilities under clauses (d) and (e), namely:— (a) blindness and low vision; (b) deaf and hard of hearing; (c) locomotor disability including cerebral palsy, leprosy cured, dwarfism, acid attack victims and muscular dystrophy; (d) autism, intellectual disability, specific learning disability and mental illness; (e) multiple disabilities from amongst persons under clauses (a) to (d) including deaf-blindness in the posts identified for each disabilities:	All Departments	Yes		

<p><b>Sec 34: Reservation</b></p>	<p>(2) Where in any recruitment year any vacancy cannot be filled up due to nonavailability of a suitable person with benchmark disability or for any other sufficient reasons, such vacancy shall be carried forward in the succeeding recruitment year and if in the succeeding recruitment year also suitable person with benchmark disability is not available, it may first be filled by interchange among the five categories and only when there is no person with disability available for the post in that year, the employer shall fill up the vacancy by appointment of a person, other than a person with disability: Provided that if the nature of vacancies in an establishment is such that a given category of person cannot be employed, the vacancies may be interchanged among the five categories with the prior approval of the appropriate Government</p>	<p>All Departments</p>	<p>Yes</p>		
<p><b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b></p>	<p>(1) All existing public buildings shall be made accessible in accordance with the rules formulated by the Central Government within a period not exceeding five years from the date of notification of such rules.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>	<p>Yes</p>		
<p><b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b></p>	<p>(2) The appropriate Government and the local authorities shall formulate and publish an action plan based on prioritisation, for providing accessibility in all their buildings and spaces providing essential services such as all primary health centres, civil hospitals, schools, railway stations and bus stops.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>	<p>Yes</p>		
<p><b>Sec 46: Time limit for accessibility by service providers</b></p>	<p>46. The service providers whether Government or private shall provide services in accordance with the rules on accessibility formulated by the Central Government under section 40 within a period of two years from the date of notification of such rules.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>	<p>Yes</p>		
<p><b>Sec 47: Human resource development</b></p>	<p>(a) mandate training on disability rights in all courses for the training of Panchayati Raj Members, legislators, administrators, police officials, judges and lawyers.</p>	<p>1. All Departments 2. Delhi Police 3. High Court 4. Legislative Assembly</p>	<p>Yes</p>		

<b>Sec 94: Previous sanction of appropriate Government.</b>	No Court shall take cognizance of an offence alleged to have been committed by an employee of the appropriate Government under this Chapter, except with the previous sanction of the appropriate Government or a complaint is filed by an officer authorised by it in this behalf.	All Departments	Yes		
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<b>NATIONAL LAW UNIVERSITY</b>					
<b>STATUS OF IMPLEMENTATION OF PERSONS WITH DISABILITIES Act 2016.</b>					
<b>Section</b>	<b>Provision</b>	<b>Responsible Departments and Authorities</b>	<b>Point wise Status</b>		
			<b>Action Taken with details</b>	<b>Action under process</b>	<b>Action yet to be initiated</b>
<b>Sec 1: Short title and commencement.</b>		NA			
<b>Sec 2: Definitions.</b>		NA			
<b>Sec 29: Culture and recreation.</b>	The appropriate Government and the local authorities shall take measures to promote and protect the rights of all persons with disabilities to have a cultural life and to participate in recreational activities equally with others which include	1. Department of Art,Culture and language. 2. Delhi Police (licensing branch) 3.DTTDC	National Law University (NLU) Delhi is offering Education in Law Stream only. Reservation for PwD has been provided in admission as per provisions in the Act.		
<b>Sec 32: Reservation in higher educational institutions</b>	(1) All Government institutions of higher education and other higher education institutions receiving aid from the Government shall reserve not less than five per cent. Seats for persons with benchmark disabilities	1. DoHE 2. DoTTE	The University is providing 5% reservation in admission.		
<b>Sec 32: Reservation in higher educational institutions</b>	(2) The persons with benchmark disabilities shall be given an upper age relaxation of five years for admission in institutions of higher education	1. DoHE 2. DoTTE	There is no age limit for admissions in the programmes of the University.		
<b>Sec 39: Awareness campaigns</b>	(e) provide orientation and sensitisation on disabling conditions and rights of persons with disabilities to employers, administrators and co-workers	1. DoE 2. DoHE 3. SW 4. SDMC 5. EDMC 6. North DMC 7. NDMC 8. Cantonment Board	Being Law University, NLU Delhi organizes orientation and sensitization programmes from time to time.		

<b>Sec 39: Awareness campaigns</b>	(f) ensure that the rights of persons with disabilities are included in the curriculum in Universities, colleges and schools	1. DoE 2. DoHE 3. SCERT	Being Law University, the rights of PwD Act 2016 is part of course curriculum of the B.A.L.L.B. (Hons.) Programme.		
<b>Sec 47: Human resource development</b>	(b) induct disability as a component for all education courses for schools, colleges and University teachers, doctors, nurses, para-medical personnel, social welfare officers, rural development officers, aha workers, anganwadi workers, engineers, architects, other professionals and community workers	1. DoE 2. DoHE 3. SW 4. H&FW 5. Urban Development	(1) Being Law University, the rights of PwD Act 2016 is part of course curriculum of the B.A.L.L.B. (Hons.) Programme. (2) NLU Delhi has been mandate of offer Education in Law stream only. The rights of PwD Act 2016 is part of course curriculum of the B.A.L.L.B. (Hons.) Programme.		

## A&U TIBBIA COLLEGE AND HOSPITAL

### STATUS OF IMPLEMENTATION OF PERSONS WITH DISABILITIES Act 2016.

Section	Provision	Responsible Departments and Authorities	Point wise Status		
			Action Taken with details	Action under process	Action yet to be initiated
<b>Sec 1: Short title and commencement.</b>		NA			
<b>Sec 2: Definitions.</b>		NA			
<b>Sec 3: Equality and nondiscrimination.</b>	3(1) The appropriate Government shall ensure that the persons with disabilities enjoy the right to equality, life with dignity and respect for his or her integrity equally with others.	All Departments	Followed		
<b>Sec 3: Equality and nondiscrimination.</b>	3 (2) The appropriate Government shall take steps to utilise the capacity of persons with disabilities by providing appropriate environment.	All Departments	Followed		
<b>Sec 3: Equality and nondiscrimination.</b>	3(3) No person with disability shall be discriminated on the ground of disability, unless it is shown that the impugned act or omission is a proportionate means of achieving a legitimate aim.	All Departments	Followed		
<b>Sec 3: Equality and nondiscrimination.</b>	3(4) No person shall be deprived of his or her personal liberty only on the ground of disability.	All Departments	Followed		



<b>Sec 3: Equality and nondiscrimination.</b>	3(5) The appropriate Government shall take necessary steps to ensure reasonable accommodation for persons with disabilities	All Departments	Followed		
<b>Sec 12: Access to Justice</b>	(4) The appropriate Government shall take steps to— (a) ensure that all their public documents are in accessible formats;	1.IT Delhi 2. Department of Law, Justice and Legislative Affairs 3. DSLSA 4. All Departments			Action yet to be initiated
<b>Sec 12: Access to Justice</b>	(b) ensure that the filing departments, registry or any other office of records are supplied with necessary equipment to enable filing, storing and referring to the documents and evidence in accessible formats.	All Departments	N.A		
<b>Sec 12: Access to Justice</b>	(c) make available all necessary facilities and equipment to facilitate recording of testimonies, arguments or opinion given by persons with disabilities in their preferred language and means of communication.	1. Department of Law, Justice and Legislative Affairs 2. Courts 3. All Depts.	N.A		
<b>Sec 20: Nondiscrimination in employment</b>	(1) No Government establishment shall discriminate against any person with disability in any matter relating to employment	All Departments	Followed		
<b>Sec 20: Nondiscrimination in employment</b>	(2) Every Government establishment shall provide reasonable accommodation and appropriate barrier free and conducive environment to employees with disability	All Departments			
<b>Sec 20: Nondiscrimination in employment</b>	(3) No promotion shall be denied to a person merely on the ground of disability	All Departments			
<b>Sec 20: Nondiscrimination in employment</b>	(4) No Government establishment shall dispense with or reduce in rank, an employee who acquires a disability during his or her service	All Departments			
<b>Sec 20: Nondiscrimination in employment</b>	Provided that, if an employee after acquiring disability is not suitable for the post he was holding, shall be shifted to some other post with the same pay scale and service benefits	All Departments			
<b>Sec 20: Nondiscrimination in employment</b>	Provided further that if it is not possible to adjust the employee against any post, he may be kept on a supernumerary post until a suitable post is available or he attains the age of superannuation, whichever is earlier	All Departments			

<b>Sec 21: Equal opportunity policy</b>	(1) Every establishment shall notify equal opportunity policy detailing measures proposed to be taken by it in pursuance of the provisions of this Chapter in the manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.			
<b>Sec 21: Equal opportunity policy</b>	(2) Every establishment shall register a copy of the said policy with the Chief Commissioner or the State Commissioner, as the case may be.	All Departments, including all establishment Govt. as well as Pvt.			Action yet to be initiated
<b>Sec 22: Maintenance of records.</b>	22. (1) Every establishment shall maintain records of the persons with disabilities in relation to the matter of employment, facilities provided and other necessary information in compliance with the provisions of this Chapter in such form and manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.	Records in relation to matter of employment maintained		
<b>Sec 22: Maintenance of records.</b>	(3) The records maintained under sub-section (1) shall be open to inspection at all reasonable hours by such persons as may be authorised in their behalf by the appropriate Government	All Departments	Followed		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(1) Every Government establishment shall appoint a Grievance Redressal Officer for the purpose of section 19 and shall inform the Chief Commissioner or the State Commissioner, as the case may be, about the appointment of such officer	All Government Departments	Grievance Redressal officer appointed dt. 9.08.2019		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(2) Any person aggrieved with the non-compliance of the provisions of section 20, may file a complaint with the Grievance Redressal Officer, who shall investigate it and shall take up the matter with the establishment for corrective action	All Government Departments			
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(3) The Grievance Redressal Officer shall maintain a register of complaints in the manner as may be prescribed by the Central Government, and every complaint shall be inquired within two weeks of its registration.	All Government Departments			
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(4) If the aggrieved person is not satisfied with the action taken on his or her complaint, he or she may approach the District-Level Committee on disability	All Government Departments			

<b>Sec 24: Social security</b>	(c) support during natural or man-made disasters and in areas of conflict	1. All Departments 2. DDMA's	N.A		
<b>Sec 25: Healthcare</b>	(i) healthcare during the time of natural disasters and other situations of risk	1. All Departments 2. DDMA's	There is no emergency services available as this is Ayu & Unni Hospt. 60 Beds are earmarked for disaster. There is no separate RTI/STI clinic. All cases are seen in Gyno OPD. Women with disability have been given preference.		
<b>Sec 25: Healthcare</b>	(j) essential medical facilities for life saving emergency treatment and procedures	1. All Departments 2. DDMA's			
<b>Sec 25: Healthcare</b>	(k) sexual and reproductive healthcare especially for women with disability.	1. All Departments 2. DDMA's			
<b>Sec 34: Reservation</b>	34. (1) Every appropriate Government shall appoint in every Government establishment, not less than four per cent. of the total number of vacancies in the cadre strength in each group of posts meant to be filled with persons with benchmark disabilities of which, one per cent. each shall be reserved for persons with benchmark disabilities under clauses (a), (b) and (c) and one per cent. for persons with benchmark disabilities under clauses (d) and (e), namely:— (a) blindness and low vision; (b) deaf and hard of hearing; (c) locomotor disability including cerebral palsy, leprosy cured, dwarfism, acid attack victims and muscular dystrophy; (d) autism, intellectual disability, specific learning disability and mental illness; (e) multiple disabilities from amongst persons under clauses (a) to (d) including deaf-blindness in the posts identified for each disabilities:	All Departments	Resevation policy followed.		

<p><b>Sec 34: Reservation</b></p>	<p>(2) Where in any recruitment year any vacancy cannot be filled up due to nonavailability of a suitable person with benchmark disability or for any other sufficient reasons, such vacancy shall be carried forward in the succeeding recruitment year and if in the succeeding recruitment year also suitable person with benchmark disability is not available, it may first be filled by interchange among the five categories and only when there is no person with disability available for the post in that year, the employer shall fill up the vacancy by appointment of a person, other than a person with disability: Provided that if the nature of vacancies in an establishment is such that a given category of person cannot be employed, the vacancies may be interchanged among the five categories with the prior approval of the appropriate Government</p>	<p>All Departments</p>	<p>N.A., as the appointment has been made</p>		
<p><b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b></p>	<p>(1) All existing public buildings shall be made accessible in accordance with the rules formulated by the Central Government within a period not exceeding five years from the date of notification of such rules.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>	<p>The sanction to PwD (Civil) already given with letter No. F3 (136) 120/6/TC63T3 dt. 1.10.16 for modification in existing infrastrure to make premises accessible for physically challenged person.</p>		
<p><b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b></p>	<p>(2) The appropriate Government and the local authorities shall formulate and publish an action plan based on prioritisation, for providing accessibility in all their buildings and spaces providing essential services such as all primary health centres, civil hospitals, schools, railway stations and bus stops.</p>	<p>All Departments including all establishment Govt. as well as Pvt.</p>	<p>The sanction to PwD (Civil) already given with letter No. F3 (136) 120/6/TC63T3 dt. 1.10.16 for modification in existing infrastrure to make premises accessible for physically challenged person.</p>		

<b>Sec 46: Time limit for accessibility by service providers</b>	46. The service providers whether Government or private shall provide services in accordance with the rules on accessibility formulated by the Central Government under section 40 within a period of two years from the date of notification of such rules.	All Departments including all establishment Govt. as well as Pvt.	The sanction to PwD (Civil) already given with letter No. F3 (136) 120/6/TC63T3 dt. 1.10.16 for modification in existing infrastrure to make premises accessible for physically challenged person.		
<b>Sec 47: Human resource development</b>	(a) mandate training on disability rights in all courses for the training of Panchayati Raj Members, legislators, administrators, police officials, judges and lawyers.	1. All Departments 2. Delhi Police 3. High Court 4. Legislative Assembly	N.A		
<b>Sec 94: Previous sanction of appropriate Government.</b>	No Court shall take cognizance of an offence alleged to have been committed by an employee of the appropriate Government under this Chapter, except with the previous sanction of the appropriate Government or a complaint is filed by an officer authorised by it in this behalf.	All Departments	N.A		

<b>DELHI URBAN SHELTER IMPROVEMENT BOARD</b>					
<b>STATUS OF IMPLEMENTATION OF PERSONS WITH DISABILITIES Act 2016.</b>					
<b>Section</b>	<b>Provision</b>	<b>Responsible Departments and Authorities</b>	<b>Point wise Status</b>		
			<b>Action Taken with details</b>	<b>Action under process</b>	<b>Action yet to be initiated</b>
<b>Sec 1: Short title and commencement.</b>		NA			
<b>Sec 2: Definitions.</b>		NA			
<b>Sec 3: Equality and nondiscrimination.</b>	3(5) The appropriate Government shall take necessary steps to ensure reasonable accommodation for persons with disabilities	All Departments	DUSIB has approved an agenda in its 22nd Board Meeting to allot flat on ground floor to the disabled persons		

<b>AMBEDKAR INSTITUTE OF TECHNOLOGY</b>					
<b>STATUS OF IMPLEMENTATION OF PERSONS WITH DISABILITIES Act 2016.</b>					
<b>Section</b>	<b>Provision</b>	<b>Responsible Departments and Authorities</b>	<b>Point wise Status</b>		
			<b>Action Taken with details</b>	<b>Action under process</b>	<b>Action yet to be initiated</b>
<b>Sec 3: Equality and non-discrimination.</b>	3(1) The appropriate Government shall ensure that the persons with disabilities enjoy the right to equality, life with dignity and respect for his or her integrity equally with others.	All Departments	No discrimination at institute level, this office is subordinate office under DTTE		
<b>Sec 3: Equality and non-discrimination</b>	3 (2) The appropriate Government shall take steps to utilise the capacity of persons with disabilities by providing appropriate environment.	All Departments	<b>No person with disabilities in this Institute</b>		
<b>Sec 3: Equality and non-discrimination</b>	3(3) No person with disability shall be discriminated on the ground of disability, unless it is shown that the impugned act or omission is a proportionate means of achieving a legitimate aim.	All Departments	<b>No person with disabilities in this Institute</b>		
<b>Sec 3: Equality and non-discrimination</b>	3(4) No person shall be deprived of his or her personal liberty only on the ground of disability.	All Departments	<b>No person with disabilities in this Institute</b>		
<b>Sec 3: Equality and non-discrimination</b>	3(5) The appropriate Government shall take necessary steps to ensure reasonable accommodation for persons with disabilities	All Departments	<b>No person with disabilities in this Institute</b>		
<b>Sec 12: Access to Justice</b>	(4) The appropriate Government shall take steps to-(a) ensure that all their public documents are in accessible • formats;	1. IIT Delhi 2. Department of Law, Justice and Legislative Affairs.	<b>No person with disabilities in this Institute</b>		<b>This action will be taken as per guidelines</b>

<b>Sec 12: Access to Justice</b>	(b) ensure that the filing departments, registry or any other office of records are supplied with necessary equipment to enable filing, storing and referring to the documents and evidence in accessible formats.	All Departments	<b>No person with disabilities in this Institute</b>		
<b>Sec 12: Access to Justice</b>	(c) make available all necessary facilities and equipment to facilitate recording of testimonies, arguments or opinion given by persons with disabilities in their preferred language and means of communication	1. Department of Law, Justice and Legislative Affairs 2. Courts 3. All Depts.	<b>-No person with disabilities in this Institute</b>		
<b>Sec 20: Non-discrimination in employment</b>	(1) No Government establishment shall discriminate against any person with disability in any matter relating to employment	All Departments	<b>Not applicable yet no discrimination made</b>		
	All Departments				
<b>Sec 20: Non-discrimination in employment</b>	(2) Every Government establishment shall provide reasonable accommodation and appropriate barrier free and conducive environment to employees with disability	All Departments	<b>This institute is disabled friendly</b>		
	All Departments				
<b>Sec 20: Non-discrimination in employment</b>	(3) No promotion shall be denied to a person merely on the ground of disability	All Departments	<b>Not applicable as DTTE is appointing authority</b>		
<b>Sec 20: Non-discrimination in employment</b>	(4) No Government establishment shall dispense with or reduce in rank, an employee who acquires a disability during his or her service	All Departments	<b>Not applicable as DTTE is appointing authority</b>		
<b>Sec 20: Non-discrimination in employment</b>	Provided that, if an employee after acquiring disability is not suitable for the post he was holding, shall be shifted to some other post with the same pay scale and service benefits	All Departments	<b>Not applicable as DTTE is appointing authority</b>		
<b>Sec 20: Non-discrimination in employment</b>	Provided further that if it is not possible to adjust the employee against any post, he may be kept on a supernumerary post until a suitable post is available or he attains the age of superannuation, whichever is earlier	All Departments	<b>Not applicable as DTTE is appointing authority</b>		

<b>Sec 21: equal opportunity police</b>	1 ) Every establishment shall notify equal opportunity policy detailing measures proposed to be taken by it in pursuance of the provisions of this Chapter in the manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.	<b>No discrimination made.</b>		
	All Departments		<b>No person with disabilities in this Institute</b>		
<b>Sec 21: Equal opportunity policy</b>	(2) Every establishment shall register a copy of the said policy with the Chief Commissioner or the State Commissioner, as the case may be.	All Departments, including all establishment Govt. as well as Pvt,	<b>This Institute is subordinate officer under Department of Training and Technical Education, Hence no required. However, this Institute is Pwd friendly</b>	<b>This institute is disabled friendly</b>	<b>Policy will be made, if required to being subordinate officer</b>
<b>Sec 22: Maintenance of records.</b>	22. (1) Every establishment shall maintain records of the persons with disabilities in relation to the matter of employment, facilities provided and other necessary information in compliance with the provisions of this Chapter in such form and manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt,	<b>No person with disabilities in this Institute</b>		
<b>Sec 22: Maintenance of records.</b>	(3) The records maintained under sub-section (1) shall be open to inspection at all reasonable hours by such persons as may be authorised in their behalf by the appropriate Government	All Departments	<b>No person with disabilities in this Institute</b>		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(1) Every Government establishment shall appoint a Grievance Redressal Officer for the purpose of section 19 and shall inform the Chief Commissioner or the State Commissioner, as the case may be, about the appointment of such officer	All Government Departments	<b>Already appointed</b>		



<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(2) Any person aggrieved with the non-compliance of the provisions of section 20, may file a complaint with the Grievance Redressal Officer, who shall investigate it and shall take up the matter with the establishment for corrective action	All Government Departments	<b>-Already appointed</b>		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(3) The Grievance Redressal Officer shall maintain a register of complaints in the manner as may be prescribed by the Central Government, and every complaint shall be  inquired within two weeks of its registration	All Government Departments	<b>No complaint received</b>		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(4) If the aggrieved person is not satisfied with the action taken Grievance Redressal on his or her complaint, he or she may approach the District-Officer Level Committee on disability P	All Government Departments	<b>Not applicable</b>		
<b>Sec 23: Social Security</b>	(c) support during natural or man-made disasters and in areas of conflict	1. All Departments 2. DDMA's	<b>Medical room is available in the Institute</b>		<b>Support will be given as and when required</b>
<b>Sec 25: Healthcare</b>	Essential medical facilities for life saving emergency treatment and procedure	1 All Departments 2. DDMA's	<b>First aid box facility and medical room are available, if required.</b>		
<b>Sec 25: Healthcare</b>	(ii) Healthcare during the time of Natural disasters and other situations of risk.	1 All Departments 2. DDMA's	<b>Medical Room and first aid box are available, if required.</b>		
<b>Sec 25: Healthcare</b>	(iii) sexual and reproductive healthcare especially for women with disability	1 All Departments 2. DDMA's	<b>Lectures and seminars held in this Institute time to time.</b>		

<p><b>Sec 34: Reservation</b></p>	<p>34 ( 1) Every appropriate Government shall appoint in every Government establishment, not less than four per cent. of the total number of vacancies in the cadre strength in each group of posts meant to be filled with persons with benchmark disabilities of which, one per cent each shall be reserved for persons with benchmark disabilities under clauses (a), (b) and (c) and one per cent for persons with benchmark disabilities under clauses (d) and (e), namely. (a) blindness and low vision; (b) deaf and hard of hearing, (c) locomotor disability including cerebral palsy, leprosy cured. dwarfism, acid attack victims and muscular dystrophy; (d) autism, intellectual disability, specific learning disability and mental illness, (e) multiple disabilities from amongst persons under clauses (a) to (d) including deaf-blindness in the posts identified for each disabilities:</p>	<p>All Departments</p>	<p><b>Not applicable, cadre controlling authority is DTTE,HQ</b></p>		
<p><b>Sec 34: Reservation</b></p>	<p>(2) Where in any recruitment year any vacancy cannot be filled up due to nonavailability of a suitable person with benchmark disability or thr any other sufficient reasons, such vacancy shall be carried forward in the succeeding recruitment year and if in the succeeding recruitment year also suitable person with benchmark disability is not available, it may first be filled by interchange among the five categories and only when there is no person with disability available for the post in that year, the employer shall fill up the vacancy by appointment of a person, other than a person with disability: Provided that if the nature of vacancies in an establishment is such that a given category of person cannot be employed, the vacancies may be interchanged among the five categories with the prior approval of the appropriate Government</p>	<p>All Departments</p>	<p><b>Not applicable, cadre controlling authority is DTTE,HQ</b></p>		
<p><b>Sec 45: Time limit for making existing infrastructure and premises accessible and</b></p>	<p>( I ) All existing public buildings shall be made accessible in accordance v'ith the rules formulated by the Central</p>	<p>All Departments including all establishment Govt. as well as</p>	<p><b>person with disabilities friendly</b></p>		

<b>action for that purpose.</b>	Government within a period not exceeding five years from the date of notification of such rules.	Private			
<b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b>	(2) The appropriate Government and the local authorities shall formulate and publish an action plan based on prioritisation, for providing accessibility in all their buildings and spaces providing essential services such as all health centres, civil Hospitals, schools, railway stations and bus stops. primary	All Departments including all establishment Govt. as well as Pvt.	<b>person with disabilities friendly premises</b>		
<b>Sec 46: Time limit for accessibility-by service providers</b>	46. The service providers whether Government or private shall provide services in accordance with the rules on accessibility formulated by the Central Government under section 40 within a period of two years from the date of notification of such rules.	All Departments including all establishment Govt. as well as Pvt.	<b>Not applicable</b>		
<b>Sec 47: Human resource development</b>	(a) mandate training on disability rights in all courses for the training of Panchayati Raj Members, legislators, administrators, police officials, judges and lawyers.	I. All Departments 2. Delhi Police 3. High Court 4. Legislative Assembly			<b>Will be provided</b>
<b>Sec 94: Previous sanction of appropriate Government.</b>	No Court shall take cognizance of an offence alleged to have been committed by an employee of the appropriate Government under this Chapter, except with the previous sanction of the appropriate Government or a complaint is filed by an officer authorised by it in this behalf	All Departments			<b>Noted for future reference</b>

<b>DEPARTMENT OF POWER</b>			
<b>Status of Implementation of Persons With Disabilities Act, 2016</b>			
Section	Provision	Responsible Departments	Point wise Status

		<b>and Authorities</b>	<b>Action taken with details</b>	<b>Action under process</b>	<b>Action yet to be initiated</b>
<b>Sec 3: Equality and nondiscrimination</b>	3(1)The appropriate Government shall ensure that the persons with disabilities enjoy the right to equality, life with dignity and respect for his or her integrity equally with others.	All Departments	To ensure that the persons with disabilities enjoy the right to equality, life with dignity and respect for his or her integrity equally with others, this department has already prepared an Equal Opportunity Policy and the same has been submitted to your department.	NA	NA
<b>Sec 3: Equality and nondiscrimination</b>	3(2) The appropriate Government shall take steps to utilise the capacity of persons with disabilities by providing appropriate environment	All Departments	Complied with	NA	NA
<b>Sec 3: Equality and nondiscrimination</b>	3(3) No person with disability shall be discriminated on the ground of disability, unless it is shown that the impugned act or omission is a proportionate means of achieving a legitimate aim.	All Departments	No discrimination is made	NA	NA
<b>Sec 3: Equality and nondiscrimination</b>	3(4) No person shall be deprived of his or her personal liberty only on the ground of disability.	All Departments	No one is deprived	NA	NA
<b>Sec 3: Equality and nondiscrimination</b>	3(5) The appropriate Government shall take necessary steps to ensure reasonable accommodation for persons with disabilities	All Departments	Reasonable workplace has been provided	NA	NA

<b>Sec 12: Access to Justice</b>	(4) The appropriate Government shall take steps to— (a) ensure that all their public documents are in accessible formats;	1. IT Delhi	The Acts related to this department has been uploaded on website India Code portal and Notifications related to this department are available at the portal of Delhi Gazette and on the website of this department.	NA	NA
		2. Department of Law, Justice & L.A.			
		3. DSLSA			
		4. All Departments			
<b>Sec 12: Access to Justice</b>	(b) ensure that the filing departments, registry or any other office of records are supplied with necessary equipment to enable filing, storing and referring to the documents and evidence in accessible formats.	All Departments	This department does not deal with functions relating to registry. However directions received time to time are followed.		
<b>Sec 12: Access to Justice</b>	(c) make available all necessary facilities and equipment to facilitate recording of testimonies, arguments or opinion given by persons with disabilities in their preferred language and means of communication.	1. Department of Law, Justice & L.A.	This department does not deal with these functions. However directions received time to time are followed.	NA	NA
		2. Courts			
		3. All deptt.			
<b>Sec 20: Nondiscrimination in employment</b>	(1) No Government establishment shall discriminate against any person with disability in any matter relating to employment:	All Departments	To ensure this, the department has already made an Equal Opportunity Policy.	NA	NA
<b>Sec 20: Nondiscrimination in employment</b>	(2) Every Government establishment shall provide reasonable accommodation and appropriate barrier free and conducive environment to employees with disability.	All Departments	-do-	NA	NA
<b>Sec 20: Nondiscrimination in employment</b>	(3) No promotion shall be denied to a person merely on the ground of disability	All Departments	-do-	NA	NA

<b>Sec 20: Nondiscrimination in employment</b>	(4) No Government establishment shall dispense with or reduce in rank, an employee who acquires a disability during his or her service	All Departments	-do-	NA	NA
<b>Sec 20: Nondiscrimination in employment</b>	Provided that, if an employee after acquiring disability is not suitable for the post he was holding, shall be shifted to some other post with the same pay scale and service benefits	All Departments	-do-	NA	NA
<b>Sec 20: Nondiscrimination in employment</b>	Provided further that if it is not possible to adjust the employee against any post, he may be kept on a supernumerary post until a suitable post is available or he attains the age of superannuation, whichever is earlier	All Departments	-do-	NA	NA
<b>Sec 21 Equal Opportunity policy</b>	(1) Every establishment shall notify equal opportunity policy detailing measures proposed to be taken by it in pursuance of the provisions of this Chapter in the manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.	This department has already prepared an Equal Opportunity Policy and the same has been submitted to your department.	NA	NA
<b>Sec 21: Equal Opportunity policy</b>	(2)Every establishment shall register a copy of the said policy with the Chief Commissioner or the State Commissioner, as the case may be.	All Departments, including all establishment Govt. as well as Pvt.	-do-	NA	NA
<b>Sec 22: Maintenance of records.</b>	(1) Every establishment shall maintain records of the persons with disabilities in relation to the matter of employment, facilities provided and other necessary information in compliance with the provisions of this Chapter in such form and manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.	Necessary steps are being taken in this regard.	NA	NA
<b>Sec 22: Maintenance of records.</b>	(3) The records maintained under sub-section (1) shall be open to inspection at all reasonable hours by such persons as may be authorised in their behalf by the appropriate Government	All Departments	As above	NA	NA

<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(1) Every Government establishment shall appoint a Grievance Redressal Officer for the purpose of section 19 and shall inform the Chief Commissioner or the State Commissioner, as the case may be, about the appointment of such officer.	All Government Department	Sh. R.S. Samria, Dy. Director has already been appointed as Grievance Redressal officer. The information in this regard has already been sent to State Commissioner.	NA	NA
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(2) Any person aggrieved with the non-compliance of the provisions of section 20, may file a complaint with the Grievance Redressal Officer, who shall investigate it and shall take up the matter with the establishment for corrective action	All Government Department	As per Act and Rules	NA	NA
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(3) The Grievance Redressal Officer shall maintain a register of complaints in the manner as may be prescribed by the Central Government, and every complaint shall be inquired within two weeks of its registration.	All Government Department	The register is being maintained.	NA	NA
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(4) If the aggrieved person is not satisfied with the action taken on his or her complaint, he or she may approach the District-Level Committee on disability.	All Government Department	As per provisions	NA	NA
<b>Sec 24: Social Security</b>	(c) support during natural or man-made disasters and in areas of conflict	1. All Departments	As per provisions	NA	NA
		2. DDMA's			
<b>Sec 25: Healthcare</b>	(i) healthcare during the time of natural disasters and other situations of risk	1. All Departments	As per provisions	NA	NA
		2. DDMA's			

<b>Sec 25: Healthcare</b>	(j) essential medical facilities for life saving emergency treatment and procedures	1.All Departments	As per provisions	NA	NA
		2.DDMAs			
<b>Sec 25: Healthcare</b>	(k) sexual and reproductive healthcare especially for women with disability	1.All Departments	As per provisions	NA	NA
		2.DDMAs			
	(1) Every appropriate Government shall appoint in every Government establishment, not less than four per cent. of the total number of vacancies in the cadre strength in each group of posts meant to be filled with persons with benchmark disabilities of which, one per cent. each shall be reserved for persons with benchmark disabilities under clauses (a), (b) and (c) and one per cent. for persons with benchmark disabilities under clauses (d) and (e),		Equal Opportunity Policy prepared.	Identification of post suitable for persons with benchmark disabilities	NA
	namely:— (a) blindness and low vision;				
	(b) deaf and hard of hearing;				
	(c) locomotor disability including cerebral palsy, leprosy cured, dwarfism, acid attack victims and muscular dystrophy;				
	(d) autism, intellectual disability, specific learning disability and mental illness;				
	(e) multiple disabilities from amongst persons under clauses (a) to (d) including deaf-blindness in the posts identified for each disabilities:				
		All Departments			
<b>Sec 34: Reservation</b>					



	(2) Where in any recruitment year any vacancy cannot be filled up due to non-availability of a suitable person with benchmark disability or for any other sufficient reasons, such vacancy shall be carried forward in the succeeding recruitment year and if in the succeeding recruitment year also suitable person with benchmark disability is not available, it may first be filled by interchange among the five categories and only when there is no person with disability available for the post in that year, the employer shall fill up the vacancy by appointment of a person, other than a person with disability: Provided that if the nature of vacancies in an establishment is such that a given category of person cannot be employed, the vacancies may be interchanged among the five categories with the prior approval of the appropriate Government.		Not applicable as reservation roster will prepare after the Identification of post	NA	NA
<b>Sec 34: Reservation</b>					
		All Departments			
<b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b>	(1) All existing public buildings shall be made accessible in accordance with the rules formulated by the Central Government within a period not exceeding five years from the date of notification of such rules	All Departments including all establishment Govt. as well as Pvt.	The Power department is situated at level-8 of Delhi Secretariat. The requisite facilities and amenities for all offices including Power Department, functioning for the premises of Delhi Secretariat, are provided and maintained by General Administrative Department (GAD).	NA	NA
<b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose.</b>	(2) The appropriate Government and the local authorities shall formulate and publish an action plan based on prioritization, for providing accessibility in all their buildings and spaces providing essential services such as all primary health centres, civil hospitals, schools, railway stations and bus stops	All Departments including all establishment Govt. as well as Pvt.	-do-	NA	NA

<b>Sec 46: Time limit for accessibility by service providers</b>	The service providers whether Government or private shall provide services in accordance with the rules on accessibility formulated by the Central Government under section 40 within a period of two years from the date of notification of such rules.	All Departments including all establishment Govt. as well as Pvt.	This department does not deal with these functions. However directions received time to time are followed.	NA	NA
<b>Sec 47: Human resource development</b>	(a) mandate training on disability rights in all courses for the training of Panchayati Raj Members, legislators, administrators, police officials, judges and lawyers.	1.All departments	-do-	NA	NA
		2. Delhi Police			
		3.High Court			
		4.Legislative Assembly			
<b>Sec 94: Previous sanction of appropriate Government.</b>	No Court shall take cognizance of an offence alleged to have been committed by an employee of the appropriate Government under this Chapter, except with the previous sanction of the appropriate Government or a complaint is filed by an officer authorised by it in this behalf.	All departments	As per provisions	NA	NA

<b>Chief Electoral Office, Delhi</b>					
<b>Status of Implementation of Persons With Disabilities Act, 2016</b>					
<b>Section</b>	<b>Provision</b>	<b>Responsible Departments and Authorities</b>	<b>Point wise Status</b>		
			<b>Action taken with details</b>	<b>Action under process</b>	<b>Action yet to be initiated</b>
<b>Sec 22: Maintenance of records</b>	22 (1) Every establishment shall maintain records of the person with disabilities in relation to the matter of employment, facilities provided and other necessary information in compliance	The CEO, Delhi is working under the superintendence direction and control of Election Commission of India and therefore the rules and directions, prescribed by the Commission is being applied in this office.			

	with the provisions of this Chapter in such form and manner as may be prescribed by the Central Government	This office is committed to comply the directions issued by the Commission with regards to person with disabilities and therefore every district offices and AERO office to ensure compliances of the instructions/directions of the commission in the matter of providing facilities to persons with disabilities. This office is also committed to provide proper facilities and amenities to the PwD employees for effective discharge of their duties as per the guidelines of Commission.			
<b>Sec 22: Maintenance of records</b>	(3) The records maintained under sub-section (1) shall be open to inspection at all reasonable hours by such persons as may be authorized in their behalf by the appropriate government.	-do-			
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(1) Every Government establishment shall appoint a Grievance Redressal Officer for the purpose of section 19 and shall inform the Chief Commissioner or the State Commissioner, as the case may be, about the appointment of such officer	Section Officer (Admn.) has been nominated as Grievance Redressal Officer from this department. The same has already been informed to the State Commissioner vide this office order dated 07/03/2019. (Copy enclosed)			
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(2) Any person aggrieved with the non-compliance of the provisions of section 20, may file a complaint with the Grievance Redressal Officer, who shall investigate it and shall take up the matter with the establishment for corrective action.	This office has not received any complaint till date. In case of receipt of any complaint, GRO will take up the matter on priority.			
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(3) The Grievance Redressal Officer shall maintain a register of complaints in the manner as may be prescribed by the Central Government, and every complaint shall be inquired within two weeks of its registration.	GRO appointed.			
		Register of complaints being maintained. No complaint received so far.			
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(4) if the aggrieved person is not satisfied with the action taken on his or her complaint, he or she may approach the District Level Committee on disability.	It will be ensured.			

<b>Sec : 24 Social Security</b>	( C ) support during natural or man-made disasters and in area of conflict.	It will be complied as and when required			
<b>Sec : 25 Healthcare</b>	(j) essential medical facilities for life saving emergency treatment and procedures	-do-			
<b>Sec : 25 Healthcare</b>	(i)sexual and reproductive healthcare especially for women with disability.	-do-			
<b>Sec : 34 Reservation</b>	34 (1) Every appropriate Government shall appoint in every Government establishment, not less than four percent of the total number of vacancies in the cadre strength in each group of posts meant to be filled with persons with benchmark disabilities of which, one percent each shall be reserved for persons with benchmark disabilities under clauses (a), (b) & (c) and one percent for persons with benchmark disabilities under clauses (d) and (e).	Total sanctioned strength In this office is 418 out of which only 16 posts are ex-cadre posts. The Cadre Controlling Authority for 402 posts are Services Department, Account Department, Planning Department & IT Department. Posting of officers/officials & identification of post of PwDs is being undertaken by Cadre Controlling Authorities. As far as Ex-Cadre posts are concerned, the department has 16 sanctioned posts out of which 01 post is reserved for PwDs.			
	Namely – (a) blindness and low vision (b) deaf and hard of hearing (c) locomotor disabilities including cerebral palsy, leprosy cured, dwarfism, acid attack and muscular dystrophy (d) autism, intellectual disability, specific learning disability and mental illness (e) multiple disabilities form amongst persons under clauses (a) to (d) including deaf-blindness in the posts identified for each disabilities.				
<b>Sec : 34 Reservation</b>	(2) Where in any recruitment year any vacancy cannot be filled up due to non availability of a suitable person with benchmark disability or for any other sufficient reasons, such vacancy shall be carried forward in the succeeding recruitment year and if in the succeeding recruitment year also suitable person with benchmark disability is not available, it may first be filled by interchange among the five categories and only when there is no person with disability available for the post in that year, the employer shall fill up the vacancy by appointment of person, other than a person with disability: provided that if the nature of vacancies in an establishment is such that a given category of person cannot be employed, the vacancies may be interchanged among the five categories with the prior approval of the appropriate Government.	-do-			

<b>Sec 45 : Time limit for making existing infrastructure and premises accessible and action for that purpose.</b>	(1)All existing public buildings shall be made accessible in accordance with the rules formulated by the Central Government within a period not exceeding five years from the date of notification of such rules.	The CEO, Delhi is working under the superintendent's direction and control of Election Commission of India and therefore the rules and directions, prescribed by the Commission is being applied in this office.			
		This office is committed to comply the directions issued by the Commission with regards to person with disabilities and therefore every district offices and AERO office to ensure compliances of the instructions/directions of the commission in the matter of providing facilities to persons with disabilities.			
		The CEO, Delhi has also provide facilities and amenities to the PwD employees mentioned in Equal Opportunity Policy.			
<b>Sec 45 : Time limit for making existing infrastructure and premises accessible and action for that purpose.</b>	(2) The appropriate Government and the local authorities shall formulate and publish an action plan based on prioritization, for providing accessibility in all their buildings and spaces providing essential services such as all primary health centres, civil hospitals, schools, railway stations and bus stops.	-do-			
<b>Sec 46: Time limit for accessibility by service providers</b>	The service providers whether Government or private shall provide services in accordance with the rules on accessibility formulated by the Central Government under section 40 within a period of two years from the date of notification of such rules.	-do-			
<b>Sec 47 : Human Resource Development</b>	(a) mandate training on disability rights in all courses for the training of Panchayati Raj Members, Legislators, Administrators, Police Officials, Judges and Lawyers.	Officials are imparted training as organized, time to time by the State Commissioner & UTCS.			
<b>Sec 94 : Previous sanction of appropriate Government</b>	No court shall take cognizance of an offence alleged to have been committed by an employee of the appropriate Government under this Chapter, except with the previous sanction of the appropriate Government or a complaint is filed by an officer authorized by it in this behalf.	Noted			

<b>G. B. PANT GOVERNMENT ENGINEERING COLLEGE</b>					
<b>Status of Implementation of Persons With Disabilities Act, 2016</b>					
<b>SECTION</b>	<b>PROVISION</b>	<b>RESPONSIBLE DEPARTMENTS AND AUTHORITIES</b>	<b>POINT WISE STATUS</b>		
			<b>ACTION TAKEN WITH DETAIL</b>	<b>ACTION UNDER PROGRESS</b>	<b>ACTION YET TO BE INITIATED</b>
<b>Sec3: Equality and non discrimination</b>	3(1) the appropriate government shall ensure that the persons with disabilities enjoy the right to equality, life with dignity and respect for his or her integrity equality with others	All Departments	Admissions for PWD candidates are provided under reservation category by the GGSIPU		
<b>Sec 3: Equality and non discrimination</b>	3(2) The appropriate Government shall take steps to utilise the capacity of persons with disabilities by providing appropriate environment	All departments	The department has assigned some administrative duties to the PWD apart from teaching.		
<b>Sec 3: Equality and non discrimination</b>	3(3) No person with disability shall be discriminated on the ground of disability, unless it is how that the impugned act or omission is a proportion less means of achieving a legitimate aim.	All departments	Grievance redressal officer has been appointed to address the issue of the PWD.		
<b>Sec 3: Equality and non discrimination</b>	3(4) No person shall be deprived of his or her personal liberty only on the ground of disability	All departments	The PWD are having equal rights. If they are not treated well they may register their problem at any time. The department may rectify their problem.		
<b>Sec 3: Equality and non discrimination</b>	3(5) The appropriate Government shall take necessary steps to ensure reasonable accommodation for persons with disabilities	All departments	The faculty in this department has received the reasonable accommodation from DTTE.		

<p style="text-align: center;"><b>Sec 12:Access to Justice</b></p>	<p>(4) The appropriate Government shall take steps to</p>	<p>1. IT Delhi</p>			<p>The proposal has to be initiated for purchasing the software to convert the documents into accessible format for the vision impaired. Because the department is currently having persons with Orthopedic disability</p>
	<p>(a) ensure that all their public documents are in accessible formats.</p>	<p>2. Department of Law, justice and legislative affairs</p>			
		<p>3. DSLSA</p>			
		<p>4. All departments</p>			
<p style="text-align: center;"><b>Sec 12:Access to Justice</b></p>	<p>(b) ensure that the filing departments ,registry or any other office of records are supplied with necessary equipment to enable filing, storing and referring to the documents and evidence in accessible formats.</p>	<p>All departments</p>			<p>The proposal has to be initiated for purchasing the software to convert the documents into accessible format for the vision impaired. Because the department is currently having persons with Orthopedic disability</p>

<b>Sec 12: Access to Justice</b>	(c) make available all necessary facilities and equipment to facilitate recording of testimonies, arguments or opinion given by persons with disabilities in their preferred language and means of communication.	1. Department of Law, justice and legislative affairs			The proposal has to be initiated for purchasing the software to convert the documents into accessible format for the vision impaired. Because the department is currently having persons with Orthopedic disability
		2. Courts			
		3. All departments			
<b>Sec 20: Non discrimination in employment</b>	(1)no Government establishment shall discriminate against any person with disability in any matter relating to employment	All departments	The identified posts are published in the department website		
<b>Sec 20: Non discrimination in employment</b>	(2)Every Government establishment shall provide reasonable accommodation and appropriate barrier free and conducive environment to employees with disability	All departments	The faculty in this department has received the reasonable accommodation from DTTE on the grounds of PWD.		
			1. One of the faculty of this institute has claimed accommodation in college campus and she received the same in the college campus.		
<b>Sec 20: Non discrimination in employment</b>	(3) No promotion shall be denied to a person merely on the ground facility	All departments		The promotion for all faculties is under process according to sixth or seventh pay commission.	



<b>Sec 20: Non discrimination on in employment</b>	(4) no Government establishment shall dispense with or reduce in rank, an employee who acquires a disability during his or her service	All departments	If necessary the PWD can make a request to the department. The department may forward the request to DTTE for consideration. The necessary action will be taken by DTTE		
<b>Sec 20: Non discrimination on in employment</b>	Provided that ,if an employee after acquiring disability is not suitable for the post he was holding, shall be shifted to some other post with the same pay scale and service benefits	All departments	If necessary the PWD can make a request to the department. The department may forward the request to DTTE for consideration. The necessary action will be taken by DTTE		
<b>Sec 20: Non discrimination on in employment</b>	Provided further that if it is not possible to adjust the employee against any post, he may be kept on a supernumerary post until a suitable post is available or he attains the age of superannuation whichever is earlier	All departments	If necessary the PWD can make a request to the department. The department may forward the request to DTTE for consideration. The necessary action will be taken by DTTE		
<b>Sec 21: Equal opportunity policy</b>	(1)Every establishment shall notify equal opportunity policy detailing measures proposed to be taken by it pursuance of the provisions of this	All Departments including all establishment Govt. As well as Pvt.	The EOP is published in the department website according to the order No:1D(105)/Disability/Admn/GBPEC/2018/53 6 dated 05/03/2019		

	chapter in the manner as may be prescribed by the central government				
<b>Sec 21: Equal opportunity policy</b>	(2) Every establishment shall register a copy of the said policy with the chief commissioner or the state commissioner, as the case may be	All Departments including all establishment Govt. As well as Pvt.	The policy is registered and the registration number is EOP/DL-Discom/10/2019.		
<b>Sec 22: Maintenance of records</b>	22.(1) Every establishment shall maintain records of the persons with disabilities in relation to the matter of employment, facilities provided and other necessary information in compliance with the provisions of this chapter in such form and manner as may be prescribed by the Central Government	All Departments including all establishment Govt. As well as Pvt.	The organisation is maintaining file.		
<b>Sec 22: Maintenance of records</b>	(3) The records maintained under sub-section(1) shall be open to inspection at all reasonable hours by such persons as may be authorised in their behalf by the appropriate Government	All departments	Yes this will be provided at the time of inspection		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(1)Every Government establishment shall appoint a grievance redressal officer for the purpose of section 19 and shall inform the chief commissioner or the state commissioner, as the case may be, about the	All Government departments	Grievance Redressal officer has been appointed for the same.  F.No.1D(106)/MISC/Disability/Admin/GBPEC /2018/4976-77.		

	appointment of such officer				
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(2)Any officer aggrieved with the non-compliance with the Grievance Redressal officer, who investigate it and shall take up the matter with the establishment for corrective action	All Government departments	If necessary the PWD candidate can put up an issue directly to the competent authority		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(3)The Grievance Redressal Officer shall maintain a register of complaints in the manner as may be prescribed by the Central Government, and every complaint shall be inquired within two weeks of its registration	All Government departments	The complaint register was maintained by the GRO		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(4) If the aggrieved person is not satisfied with the action taken on his or	All Government departments	It may resolved at institute level, if not they may approach DTTE		
<b>Sec 24: social security</b>	(c) support during natural or man-made disasters and in areas of conflict	1. All departments 2.DDMAs			If necessary the PWD candidate can notify the GRO or Competent authority of this organisation
<b>Sec 25: Healthcare</b>	(1)essentials medical facilities for life saving emergency treatment and procedures	1. All departments 2.DDMAs	Yes, the department is following the rules laid out by the Delhi government		
<b>Sec 25: Healthcare</b>	(i) Healthcare during the time of natural disaster and other situation of risk	1. All departments 2.DDMAs	Yes, the department is following the rules laid out by the Delhi government		
<b>Sec 25: Healthcare</b>	(k) sexual and reproductive health care especially for women with disability	1. All departments 2.DDMAs	Yes, the department is following the rules laid out by the Delhi government		

	<p>(1) Every appropriate Government shall appoint in every government establishment, not less than four percent of the total number of vacancies in the cadre strength in each group of posts meant to be filled with benchmark disabilities of which, one percent shall be reserved for persons with benchmark disabilities under clauses (a), (b) and (c) and one percent for person with benchmark disabilities under clauses (d) and (e)</p>				
<p><b>Sec 34: Reservation</b></p>	<p>namely :- blindness and low vision; (b) deaf and hard of hearing; (c) locomotor disability including cerebral palsy, leprosy cured, dwarfism, acid attack victims and muscular dystrophy; (d) autism, intellectual disability, specific learning disability and mental illness; (e) multiple disabilities from amongst persons under clauses (a) to (d) including deaf-blindness in the posts identified for each disabilities</p>	<p>All departments</p>	<p>The admin office is responsible for notifying the vacancy in this institute and it will be updated regularly.</p>		

<p><b>Sec 34: Reservation</b></p>	<p>(2) When in any requirement year any vacancy cannot be filed up due to non availability of a suitable person with benchmark disability or for any other sufficient reasons, such vacancy shall be carried forward in the succeeding recruitment year and if in the succeeding recruitment year also suitable person with benchmark disability is not available; it may first be filled by interchange among the five categories and only when there is no person with disability available for the post in that year the employer shall fill up the vacancy by appointment of a person, other than a person with a disability; provided that if nature of vacancies in an establishment is such that a given category of person cannot be employed, the vacancies may be interchanged among the five categories with the prior approval of the appropriate Government</p>	<p>All departments</p>	<p>The admin office is responsible for notifying the vacancy in this institute and it will be updated regularly.</p>		
<p><b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose</b></p>	<p>(1)All existing Public buildings shall be made accessible in accordance with the rules formulated by the central government within a period not exceeding five years from the date of notification of such rules</p>	<p>All Departments including all establishment Govt. As well as Pvt.</p>	<p>The stairchair lift is constructed and provided to the PWD for access</p>		

<p><b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose</b></p>	<p>(2) The appropriate Government and local authorities shall formulate and publish an action plan based on prioritisation, for providing accessibility in all their buildings and spaces providing essential services such as all primary health centers, civil hospitals, schools, railway stations and bus stops</p>	<p>All Departments including all establishment Govt. As well as Pvt.</p>	<p>The stairchair lift is constructed and provided to the PWD for access</p>		
<p><b>Sec46:Time limit for accessibility by service providers</b></p>	<p>46.The service providers weather government or private shall provides service in accordance with the rules on accessibility formulated by the central Government under section 40 within a period of two years from the date of notification of such rules</p>	<p>All Departments including all establishment Govt. As well as Pvt.</p>	<p>The stair chair lift was constructed and the PWD are utilising this for accessing the environment.</p>		
<p><b>Sec47:Hum an resource departments</b></p>	<p>(a) Manmade training on disability rights in all course for the training of Panchayati Raj Members, legislators, administrators, police officials, judges and lawyers</p>	<p>1.All Departments 2.Delhi police 3.High court 4.Legislative assembly</p>	<p>The law faculty was invited from University of Delhi to deliver a guest expert lecture on “Rights of person with disability” on 11-02-2019</p>		
<p><b>Sec94:Previ ous sanction of appropriate Governmen t</b></p>	<p>No court shall take cognizance of an offence alleged to have been committed by an employee of the appropriate Government under this chapter, except with the previous sanction of the appropriate Government or a complaint is filed by an officer authorised by it in this behalf</p>	<p>All departments</p>			

<b>SCERT</b>					
<b>STATUS OF IMPLEMENTATION OF PERSONS WITH DISABILITIES ACT 2016.</b>					
Section	Provision	Responsible Departments and Authorities	Point wise Status		
			Action Taken with details	Action under process	Action yet to be initiated
<b>Sec 39: Awareness campaigns</b>	(f) ensure that the rights of persons with disabilities are included in the curriculum in Universities, College and Schools	SCERT	1. Developed a handbook on RPwD Act 2016 with the help of subject experts from NCERT, University of Delhi, Jamia Millia Islamia, SCERT and DoE Delhi in the month of June 2019. 2. Uploaded the Handbook on website of DoE Delhi and Website of SCERT Delhi for dissemination	Hindi version of this book is under process	
<b>Sec 3: Equality and nondiscrimination</b>	3 (1) The appropriate Government shall ensure that the persons with disabilities enjoy the right to equality, life with dignity and respect for his or her integrity equally with others	All Departments	Equal Opportunity Policy has been published		
<b>Sec 3: Equality and nondiscrimination</b>	3 (2) The appropriate Government shall take steps to utilize the capacity of persons with disabilities by providing appropriate environment	All Departments	One PH Sr. Lecturer has been deputed as officiating Principal, DIET		
<b>Sec 3: Equality and nondiscrimination</b>	3(3) No person with disability shall be discriminated on the ground of disability, unless it is shown that the impugned act or omission is a proportionate means of achieving a legitimate aim.	All Departments	No discrimination on the ground of disability		
<b>Sec 3: Equality and nondiscrimination</b>	3 (4) No persons shall be deprived of his or her personal liberty only on the ground of disability	All Departments	No deprivation on the ground of disability		
<b>Sec 3: Equality and nondiscrimination</b>	3 (5) The appropriate Government shall take necessary steps to ensure reasonable accommodation for persons with disabilities	All Departments	No official accommodation provided to any official of SCERT		
<b>Sec 12: Access to Justice</b>	(4) The appropriate Government shall take steps to-	1. IT Delhi			Only two Public documents are there in SCERT which are to be converted into accessible formats
	(a) ensure that all their public documents are in accessible formats	2. Department of Law, Justice and Legislative Affairs			
		3. DSLSA			
		4. All Departments			
<b>Sec 12: Access to Justice</b>	(b) ensure that the filing departments, registry or any other office of records are supplied with necessary equipment to enable filing, storing and referring to the documents and evidence in accessible formats	All Departments	Not Applicable		

<b>Sec 12: Access to Justice</b>	(c) make available all necessary facilities and equipment to facilitate recording of testimonies, arguments or opinion given by person with disability in their preferred language and means of communication.	1. Department of Law, Justice and Legislative Affairs	Not Applicable		
		2. Courts			
		3. All Deptts.			
<b>Sec 20: Nondiscrimination in employment</b>	(1) No Government establishment shall discriminate against any person with disability in any matter relating to employment	All Departments	No discrimination against PwD		
<b>Sec 20: Nondiscrimination in employment</b>	(2) Every Government establishment shall provide reasonable accommodation and appropriate barrier free and conducive environment to employees with disability	All Departments	No official accomodation in SCERT. Appropriate barrier free & conducive environment to employees with disability		
<b>Sec 20: Nondiscrimination in employment</b>	(3) No promotion shall be denied to a person merely on the ground of disability	All Departments	No promotion is being denied on the ground of disability		
<b>Sec 20: Nondiscrimination in employment</b>	(4) No Government establishment shall dispose with or reduce in rank, an employee who acquires a disability during his or her	All Departments	No such case		
<b>Sec 20: Nondiscrimination in employment</b>	Provided that, if an employee after acquiring disability is not suitable for the post he was holding, shall be shifter to some other post with the same pay scale and service benefits	All Departments	No such case		
<b>Sec 20: Nondiscrimination in employment</b>	Provided further that if it is not possible to adjust the employee against any post, he may be kept on a supernumerary post until a suitable post is available or he attains the age of superannuation, whichever is earlier	All Departments	No such case		



<b>Sec 21: Equal opportunity policy</b>	(1) Every establishment shall notify equal opportunity policy detailing measures proposed to be taken by it in pursuance of the provisions of this chapter in the manner as may be prescribed by the Central Government	All Departments, including all establishment Govt, as well as Pvt.	Already notified		
<b>Sec 21: Equal opportunity policy</b>	(2) Every establishment shall register a copy of the said policy with the Chief Commissioner, as the case may be.	All Departments including all establishment Govt. as well as Pvt.	Already registered		
<b>Sec 22: Maintenance of records</b>	22. (1) Every establishment shall maintain records of the persons with disabilities in relation in relation to the matter of employment, facilities provided and other necessary information in compliance with the provisions of this Chapter in such form and manner as may be prescribed by the Central Government	All Departments, including all establishment Govt. as well as Pvt.		Being complied	
<b>Sec 22: Maintenance of records</b>	(3) The records maintained under sub-section (1) shall be open to inspection at all reasonable hours by such persons as may be authorised in their behalf by the appropriate Government	All Departments	Already open to inspection		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(1) Every Government establishment shall appoint a Grievance Redressal Officer for the purpose of section 19 and shall inform the Chief Commissioner or the State Commissioner, as the case may be, about the appointment of such officer	All Government Departments	Already appointed		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(2) Any persons aggrieved with the non-compliance of the provisions of section 20, may file a complaint with the Grievance Redressal Officer, who shall investigate it and shall take up the matter with the establishment for corrective action	All Government Departments	Being complied with		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(3) The Grievance Redressal Officer shall maintain a register of complaints in the manner as may be prescribed by the Central Government, and every complaint shall be inquired within two weeks of its registration.	All Government Departments	Already maintained		
<b>Sec 23: Appointment of Grievance Redressal Officer</b>	(4) If the aggrieved person is not satisfied with the action taken on his or her complaint, he or she may approach the District Level Committee on disability	All Government Departments	No action required		
<b>Sec 24: Social Security</b>	(c) Support during natural or man-made disasters and in areas of conflict	1. All Departments 2. DDMA's	Noted for failure compliance		
<b>Sec 25: Healthcare</b>	(j) essential medical facilities for life saving emergency treatment and procedure	1. All Departments 2. DDMA's	All serving employees of SCERT are covered under DGEHS		

<b>Sec 25: Healthcare</b>	(j) healthcare during the time of natural disasters and other situation of risk	1. All Departments	All serving employees of SCERT are covered under DGEHS		
		2. DDMA's			
<b>Sec 25: Healthcare</b>	(k) sexual and reproductive healthcare especially for women with disability	1. All Departments	All serving employees of SCERT are covered under DGEHS		
		2. DDMA's			
<b>Sec 34: Reservation</b>	34 (1) Every appropriate Government shall appoint in every Government establishment, not less than four per cent of the total number of vacancies in the cadre strength in each group of posts meant to be filled with persons with benchmark disabilities of which, on per cent each shall be reserved for persons with benchmark disabilities under clause (a), (b) and (c) and one per cent for persons with benchmark disabilities under clause	All Departments	Being complied with		
	(d) and (e),				
	Namely:- (a) blindness and low vision; (b) deaf and hard of hearing (c) locomotor disability including cerebral palsy, leprosy cured, dwarfism, acid attack victims and muscular dystrophy ; (d) autism, intellectual disability, specific learning disability and mental illness; (e) multiple disabilities from amongst persons under clause (a) to (d) including deaf-blindness in the posts identified for each disabilities:				
<b>Sec 34: Reservation</b>	(2) Where in any recruitment year any vacancy cannot be filled up due to nonavailability of a suitable person with benchmark disability or for any other sufficient reasons, such vacancy shall be carried forward in the succeeding recruitment year also suitable person with benchmark disability is not available, it may first be filled by interchange among the five categories and only when there is no person with disability available for the post in that year, the employer shall fill up the vacancy by appointment of a person, other than a person with disability:: Provided that if the nature of vacancies in an establishment is such that a given category of person cannot be employed, the vacancies may be	All Departments	Being complied with		

	interchanged among the five categories with the prior approval of the appropriate Government				
<b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose</b>	(1) All existing public building shall be made accessible in accordance with the rules formulated by the Central Government within a period not exceeding five years from the date of notification of such rules.	All Departments including all establishment Govt. as well as Pvt.		Instruction are being issued	
<b>Sec 45: Time limit for making existing infrastructure and premises accessible and action for that purpose</b>	(2) The appropriate Government and the local authorities shall formulate and publish an action plan based on prioritization, for providing accessibility in all their buildings and spaces providing essential services such as all primary health centres, civil hospitals, schools, railway station and bus stops	All Departments including all establishment Govt. as well as Pvt.		Instruction are being issued	
<b>Sec 46: Time limit for accessibility by service providers</b>	46. The service providers whether Government or private shall provide services in accordance with the rules on accessibility formulated by the Central Government under section 40 within a period of two years from the date of notification of such rules.	All Departments including all establishment Govt. as well as Pvt.	Not Applicable		
<b>Sec 47: Human resource development</b>	(a) mandate training on disability rights in all course for the training of Panchayati Raj Members, Legislators, administrators, police officials, judges and lawyers	1. All	1. A session has been kept for orientation about RPwD Act 2016 in various level INSET Programmes for Teachers of different subjects and level/Principals as well as Administrative Officers.	Members of SMC will be oriented in the Month of August-September	
		Departments	2. All DIETs of Delhi has been oriented about RPwD Act 2016		
		2. Delhi Police	3. Handbook on RPwD Act 2016 has been distributed to all the DIETs of Delhi for further orientation of their Students and other Stakeholders.		
		3. High Court			
		4. Legislative			
		Assembly			
<b>Sec 94: Previous sanction of appropriate Government</b>	No court shall take cognizance of an offence alleged to have been committed by an employee of the appropriate Government under this Chapter, except with the previous sanction of the appropriate Government or a complaint is filed by an officer authorized by it in this behalf	All Departments	No action required		

## **CHAPTER-VII**

### **7. Recommendations:**

1. Sensitisation and awareness about provisions of RPwD Act, 2016 and capacity building of all the Government functionaries at **all levels** should be ensured. Training on maintenance of reservation rosters for persons with disabilities should also be imparted to all those officers and staff who are concerned with recruitment & promotion and for all the Liaison Officers for persons with disabilities.
2. Hoardings/digital displays at traffic intersections, metro stations, frequently visited/prominent places like Connaught Place, Railway Stations, Bus Terminus, Bus Stops including in outer/peripheral areas of Delhi should be displayed for creating awareness about the rights of persons with disabilities. **(Action: Department of Social Welfare)**
3. Disability component should be included in all the foundation and refresher training programmes of one week or more duration. **(Action: Services Department, Department of Urban Development, Department of Information Technology & UTCS)**
4. Unavailability of a Specialist in a designated hospital must not be the reason for not issuing the certificate of disability or delay it. It should be the responsibility of the Head of the Hospital to make necessary arrangements for the specialist. **(Action: Department of Health & Family Welfare)**
5. Arrangement for assessment and certification of disabilities at their residence or for provision of ambulance for persons with disabilities who are not in a position to go to the hospital due to their disabling conditions should be made. Necessary guidelines to the Hospitals should be issued in this regard.
6. A mechanism with designated team of Doctors and Professionals should be put in place in one of the Govt. of NCT of Delhi's Hospitals in each

district for early detection of disabilities and early intervention. It should be ensured that all the required interventions are arranged and administered within the shortest possible time so as to either prevent the disability altogether or limit its impact to the minimum. The team in consultation with the experts should recommend the education plan for such a child.

**(Action: Department of Health & Family Welfare)**

7. Consultation with a wide range of parents of children with disabilities on quality education in their preferred setting (inclusive/special) should be organised. At least one or two fully inclusive schools within a radius of 4-5 Kms and special schools in each district should be developed in a time bound manner to ensure quality education of children with different disabilities. **(Action: Directorate of Education & Department of Social Welfare)**
8. All the universities/colleges should promote teaching and research in disability studies and the universities should establish Department of Disability Studies. **(Action: DoE/DTTE/Higher Education)**
9. All the Architects, Civil Engineers and other functionaries involved in construction and maintenance of built environment including those employed by contractors, should be trained and made aware about accessibility audit of built environment and provisions of Harmonised Guidelines.
10. Public representatives (MLAs and Councillors) should be involved for promotion of accessible residential colonies, recreation centres, places of worship and other public places. **(Action: Delhi Legislative Assembly, Municipal Corporations, NDMC)**
11. All the concerned Departments should fill up the backlog of reserved vacancies for persons with benchmark disabilities, as per the recommendations of SCPD on priority.
12. More awareness among persons with disabilities about the loans available through NHFDC should be created and the State Government should consider providing collateral security as large number of persons with

disabilities cannot arrange it, hence cannot avail the loans. Effective strategy should be adopted to encourage and enable persons with disabilities to take loans for self-employment/ livelihood as the current utilisation of national allocation of funds by NHFDC is extremely low. **(Action: Department of Social Welfare & DSHFDC)**

13. GNCT of Delhi should frame its own schemes for comprehensive rehabilitation through Community Based Inclusive Development (CBID), earlier known as Community Based Rehabilitation (CBR), for all round empowerment of persons with disabilities besides the disability pension. **(Action: Department of Social Welfare)**
14. GNCT of Delhi should develop some state of the art accessible facilities in the area of Health, Education, Recreation, Sports as models for the rest of the country to follow. **(Action: Department of Health & Family Welfare, Directorate of Education)**
15. The State Advisory Board on disability should be constituted on priority under section 66(1) of the RPwD Act, 2016. Once the State Advisory Board is constituted, it should develop a State Policy on the Rights of Persons with Disabilities on priority as required under section 71(2)(b) of the Act. **(Action: Department of Social Welfare)**
16. District Level Committees on disability should be constituted in each District under section 72 of RPwD Act, 2016 in accordance of Rule 39 of the Delhi RPwD Rules, 2018 without any further delay. Each District level committee upon its constitution should perform its functions as detailed in Rule 40 , Rule 13(2) of the Delhi RPwD Rules, 2018 and section 23(4) of the RPwD Act. **(Action: Department of Social Welfare & DMs)**
17. The State Fund for persons with disabilities should be constituted with adequate amount for the benefit of persons with disabilities under section 88 of RPwD Act, 2016. **(Action: Department of Social Welfare)**
18. The purpose of designating the Special Courts in each District in Delhi will be served only if Public Prosecutors under Section 85 of RPwD Act, 2016 are appointed. Therefore it is recommended that Special Public

Prosecutors should be appointed for each notified Special Courts in Delhi without delay as otherwise notification of Special Courts will be infructuous. **(Action: Department of L & J A)**

19. Status of implementation of RPwD Act, 2016 should be one of the items for review by all the senior officers in the review meetings.

## ANNEXURE-I

### LIST OF OFFICERS AND STAFF IN POSITION

#### OFFICERS AND STAFF IN POSITION

Sl. No.	NAME OF THE POST	JOINING DATE	NAME OF THE INCUMBENT
1	Commissioner	17/03/2017	Sh. T.D. Dhariyal
2	Section Officer	08/06/2016	Sh. S.H. Hussain
3	A.A.O	16/08/2016	Sh. R. Razdan
4	P.S.-I	20/09/2016	Ms. Seema Lakha
5	P.S.-II	17/05/2018	Sh. J.L. Dudeja
6	P.A.	21/05/2018	Sh. Manish Kumar
7	A.S.O	13/11/2017	Sh. Sanjay Gusain
8	Senior Assistant	31/05/2017	Sh. Pramod Kumar
9	Senior Assistant	23/11/2017	Mrs. Savitri D Bhakuni
10	Senior Assistant	23/07/2013	Sh. Piyush Ranjan
11	Welfare Officer	21/08/2017	Ms. Nidhi
12	(on outsourced basis)	01/12/2017	Sh. Mahender
13	Stenographer	29/11/2018	Sh. Adnan Rasool
14	Asstt. Programmer (on outsources basis)	06/12/2018	Sh. Pankaj Srivastava
15	Jr. Assistant	10/10/2018	Sh. Hari Singh



## **ANNEXURE –II**

### **LINKS OF RELEVANT DEPARTMENTS**

## LINKS OF RELEVANT DEPARTMENTS

Sl. No.	Name of the Department	URL
01	Office of the State Commissioner for Persons with Disabilities	<a href="http://www.delhi.gov.in/wps/wcm/connect/doi_t_ocpd/DoIT_OC_PD/Home">http://www.delhi.gov.in/wps/wcm/connect/doi_t_ocpd/DoIT_OC_PD/Home</a> or <a href="http://www.discomm.delhi.gov.in">www.discomm.delhi.gov.in</a>
02	Department of Social Welfare	<a href="http://delhi.gov.in/wps/wcm/connect/doi_t_socialwelfare/SocialWelfare+New/Home">http://delhi.gov.in/wps/wcm/connect/doi_t_socialwelfare/SocialWelfare+New/Home</a>
03	Directorate of Education	<a href="http://www.delhi.gov.in/wps/wcm/connect/DOIT_Education/education/home">http://www.delhi.gov.in/wps/wcm/connect/DOIT_Education/education/home</a>
04	Department of Empowerment for Persons with Disabilities	<a href="http://disabilityaffairs.gov.in">http://disabilityaffairs.gov.in</a>
05	Office of the Chief Commissioner Persons with Disabilities	<a href="http://www.ccdisabilities.nic.in/">http://www.ccdisabilities.nic.in/</a>
06	Services Department	<a href="http://services.delhi.gov.in">http://services.delhi.gov.in</a>
07	Health & Family Department	<a href="http://www.delhi.gov.in/wps/wcm/connect/DoIT_Health/health/home/">http://www.delhi.gov.in/wps/wcm/connect/DoIT_Health/health/home/</a> or <a href="http://health.delhigovt.nic.in">health.delhigovt.nic.in</a>
08	D.S.S.S.B.	<a href="http://delhi.gov.in/wps/wcm/connect/doi_t_dsssb/Delhi+Subordinate+Services+Selection+Board/Home/">http://delhi.gov.in/wps/wcm/connect/doi_t_dsssb/Delhi+Subordinate+Services+Selection+Board/Home/</a>
09	Municipal Corporation Delhi	<a href="http://www.mcdonline.gov.in/">http://www.mcdonline.gov.in/</a>

**ANNEXURE-III**

**LIST OF DISTRICT SOCIAL**  
**WELFARE OFFICES**

**LIST THE DISTRICT SOCIAL WELFARE OFFICERS OF  
DEPARTMENT OF SOCIAL WELFARE**

S.No	Office	Address	Contact No.	E mail
1.	Office of the District Social Welfare Officer (Central)	Room No-18 GLNS Complex, Delhi Gate, New Delhi 110002	23318323	<a href="mailto:docsw@nic.in">docsw@nic.in</a>
2.	Office of the District Social Welfare Officer (New Delhi)	GLNS Complex, Delhi Gate, New Delhi 110002	23071093	<a href="mailto:dondsw.delhi@nic.in">dondsw.delhi@nic.in</a>
3.	Office of the District Social Welfare Officer (South)	Kasturba Niketan Complex, Lajpat Nagar-II, New Delhi 110024	29819812 29810832 29810892(Fax)	<a href="mailto:dossw@nic.in">dossw@nic.in</a>
4.	Office of the District Social Welfare Officer (North-West I)	NPS Building Near Vishram Chowk, Sector-IV, Rohini, Delhi 110085	27040844	<a href="mailto:donw1sw@nic.in">donw1sw@nic.in</a>
5.	Office Of the District Social Welfare Officer (North-west II)	NPS Building Near Vishram Chowk, Sector-IV, Rohini, Delhi 110085	27056278	<a href="mailto:donw2sw@nic.in">donw2sw@nic.in</a>
6.	Office of the District Social Welfare Officer (North-East)	Sanskar Ashram, Dilshad Garden, Delhi	22124176	<a href="mailto:donesw.delhi@nic.in">donesw.delhi@nic.in</a>
7.	Office of the District Social Welfare Officer (East)	Block-10, Geeta Colony, Delhi	22085003 22085046 Fax:22792105	<a href="mailto:doesw@nic.in">doesw@nic.in</a>
8.	Office of the District Social Welfare Officer (North)	20-21, Shopping Complex, Gulabi Bagh, Delhi 110007	23652304 23655002	<a href="mailto:donsw@nic.in">donsw@nic.in</a>
9.	Office of the District Social Welfare Officer (South-West)	C-22-23, Udyog Sadan, Qutub Institutional Area, Delhi	26528175 26529010	<a href="mailto:doswsw@nic.in">doswsw@nic.in</a>
10.	Office of the District Social Welfare Officer (West)	Training-Cum-Production Centre(TCPC)near Punjab and Sind bank, Tilak Nagar, New Delhi-110018	25138885	<a href="mailto:dowsw@nic.in">dowsw@nic.in</a>

**ANNEXURE-IV**

**LIST OF NGOs REGISTERED UNDER**  
**THE PERSONS WITH DISABILITIES**  
**ACT, 1995**

S. No.	Name of the NGO & Validity	Address	Contact Person Office/Mobile No.	Distt.	Sector/Field of working
01	Action for Autism Valid till 09.11.2017	Pocket 7 & 8 Jasola Vihar, New Delhi-110025		South	Education for Disabled Children
02	Action for Self Reliance & Alternatives 12.01.2016 to 11.01.2022	Regd & Project office - Plot no. 7, G-1/456-457, Galli Tyagi Patti, Dalmill Road, Uttam Nagar, New Delhi-110059.	Ms. Vandana Mishra Founder President & Managing Trustee Ph. 25356845, 25371728, 9868307990 Email <a href="mailto:asra_ngo@yahoo.co.in">asra_ngo@yahoo.co.in</a> asra_ngo@hotmail.com	South West	ASRA creates awareness on health, implementation of service delivery programme through ASRA Rehabilitation and Training Centre and through Community Based Rehabilitation.
03	Air Force Wives Welfare Association 20/10/2015-19/10/2021	Regd. Office: Air Headquarters (Vayu Bhawan), Rafi Marg, New Delhi-11  Umeed Vocational Training Centre and AFGJI Building, Subroto Park  Admin office: Santushti shopping Complex, New Willington Vamp, Opp-Ashok/Samrat Hotel, Race Course, New Delhi-110003.	Wg Cdr Ms. Preeti Bahuguna Hony. Jt Secretary Ph. 26878099, Fax 24104681, 08826888484	South West	Running Umeed Vocational Training Centre for providing education and employment enhancing vocational skills among differently able children
04	Akhil Bhartiya Netraheen Sung(Regd.) Valid till 06.10.2017	B-3 Block Opp. Cement Godown, Baba Ram Dev Marg, Raghubir Nagar, New Delhi-110027	Mr. M.P.S. Rathore-General Secretary Ph. 25449519, 981089610	West	Vocational Training & Residential School for Visually Challenged

<b>05</b>	Akhil Bhartiya Viklang Vriddha Sewa Samiti 20.05.2015 to 21.05.2021	Viklang Punarvas Kendra, D-3, Nand Nagari, Delhi-110093. Anukriti (Integrated) special School, Basti Vikas Kendra, JJ Sunlight Colony, Near U.P. Border, Old Seemapuri, Delhi-110095.	Sh. Sunhari Lal Yadav -President, Ph. 22123374, Ph. 9210012617 Ph. 32216034	North East	Working in the field of physically challenged people, providing aids and also supporting Anukriti (Integrated) Special School.
<b>06</b>	Akshya Pratishtan Valid till 06.07.2017	D-III, Vasant Kunj, New Delhi	Ms. Aruna Dalmia (Chairperson) 9811263744  26132565, 26124923	South-West	Special School for Multiple Handicapped Children
<b>07</b>	All India Federation of Deaf Valid till 23.10.2017	18, Northened Complex, Shri Ram Krishna Ashram Marg, New Delhi-110001	MR. Surender Saini (President)  23364655,23364425  23364766,26563984  Dr. Onkar Sharma-General Secretary	New Delhi	Multi Purpose Training Centre for the Deaf-12-13, Shaheed Jit Singh Marg, Special Institutional Area New Delhi-110067,  Vocational Training for Hearing Impaired
<b>08</b>	Amar Jyoti Charitable Trust Valid till 31.07.2017	Karkardooma, Vikas Marg, Delhi-92	Dr. Uma Tuli (Founder/ Managing Secretary)  Mob. 9811058000  Ms. Seema Tuli Principal  Mob. 9899297346  22371877	East	School & Hospital for economically backward disabled  Aids & Appliances distribution
<b>09</b>	Anchal Charitable Trust 02/04/2007 to 01.04.2013	F-16, Naveen Shadhara, Behind Syam Lal College, Delhi-110092.  Anchal Research	Sh. Sanjeev Sheel- Managing Secretary,	East	Working for rehabilitation of persons with disabilities with

	24.07.2015 to 23.07.2021	&Rehabilitation centre Special School for M.R. , Ambedkar Camp, Jhilmil Industrial Area, Delhi- 110095	9811173780, 22323408/09  anchalindia@gmai l.com		special focus on children with disabilities in the targeted communities and urban slums.
<b>10</b>	ANUDAAN Society for children with Special Need  04.08.2016-03.08.2022	Regd. Office - 465, Ashok Moha  Ila Bhooton wali Gali, Nangoli, New Delhi- 110041  Prateek Institute for Children with Special Needs B-231, Bhagya Vihar jain Colony, Rani Khera, Mundka, New delhi-110081	Ms. Reeta Saxena  President  M. 9990736007  Ph. 65195257	N-W-I	The organization is running a training institute/school for multiple disabled (except visually impaired)Project Prateek Institute for Children with Special Needs B-231, Bhagya Vihar Jain Colony, Rani Khera, Mundka, New -110081.
<b>11</b>	Aradhana Parents Support Group  06.02.2006 to 05.02.2017	D-228(Basement) Vivek Vihar, Delhi- 110095	Mr. U.S. Srivastav, Secretary,  Ph. no. 9818854614, 22157564	East	Rehabilitation Centre for Mentally Challenged (Vocational Training)
<b>12</b>	ARUNIM (Association for Rehabilitation Under national Trust Initiative of Marketing)  12/06/2014 to 11/06/2020	16-B, Bada Bazar Road, Old Rajinder Nagar, New Delhi- 110060  Regd. National Trust 9th Floor, jeevan prakash building, 25, Kasturba Gandhi Marg, new Delhi-110001	Managing Director :-Sh. Thilakam Rajendran  Ph. 25752423, 43187891	Centra l	Working towards training the NGOs working for PwDs (in age group above 18 years) to imp-art skills to improve the quality of products made by Disabled members for commercial viable.
<b>13</b>	Asha Viklang Shaikshik Avam Punarvas Kendra  Valid till 22.08.2017	RZ-58-D, Gali No. 4, Mahavir Enclave, Palam Road, New Delhi-110045	President Madan Mohan  Ph. 25089040	South West	School for Disable (Asha Special School, Plot no. 56- 57, Dwarka, New Delhi)



<b>14</b>	Ashish Foundation for the Differently Abled Charitable Trust  Valid till 20/01/2014 to 19/01/2020	26B, Sulahkul ihar, Old Palam Road, Kakrola, New Delhi-110078	Director Geeta Mandol  Ph. 9810158131, 65029395	South West	Education and support to children with disabilities and their families, running pre vocational and vocational training programme specially for autistic children.
<b>15</b>	Association for Ability Development & Inclusion  27.09.2011 to 26.09.17	2 Balbir Sexana Marg Hauz Khas, Delhi	Dr. Divya Jalan, (Chairperson)  G.Shayamala  (Executive Director)  Ms. Vandana Bedi Secretary, Consultant (Disability & Devt.)  Off. 26966331, 26864714, 26569107	South	(1) Centre for Special Education (2) Home Management Programmme (3) Vishwakarma Training Centre (4) School of Rehabilitation Services
<b>16</b>	Association for Advancement & Rehabilitation of Handicapped  Valid till 24.04.2018	224 Vasant Enclave, New Delhi  NAVjyoti Institute for Mentally Challenged, B-11, Vasant Kunj, New Delhi-70	Mrs. Asha Gupta  (Director/ Principal  Fax: 26144721  Ph: 26899044, 26132831  Mr. Akshat Verma Secretary 9313781912	South-West	Special School for Mentally Challenged Children
<b>17</b>	Association for Learning Performing Arts & Normative Action (A.L.P.A.N.A.),  27/08/2014 to 26/08/2020	C-405, 4th Floor, Purvasha, Anadlok CGHS, Mayur Vihar Ph-I, New Delhi-110091.  Basti Vikas Kendra, Kalyanpuri, Delhi	Alpana Nayak, President-  Ph. 23076677, 22755419  9818258551	East	Providing dance training to persons with disabilities

<b>18</b>	Astha (Alternative Strategies for the Handicapped) 14.03.2012-13.03.2018	S-268, Greater Kailash-II, New Delhi	29219862, 26449029, 30985439	South	Working for Mentally Handicapped Children
<b>19</b>	AWWA Asha School for Disabled Valid till 26.12.2017	Base Hospital, Delhi Cantt., Delhi-10	Mrs. Ushapilai-President 25666101 Ms. Pushpita Mitra (Chairperson) 25691997	West	Special School for children with multiple disability
<b>20</b>	Bhartiya Blind Educational cultural Welfare Society Valid till 04.09.2017	61/1-B, Telewara, Shadara, Delhi-32	Dr. S.M. Teneja President Ph. 22302016	East	Residential School cum Vocational Training Centre for Visually Disabled Children, residential facility to the blind
<b>21</b>	Bhagwan Mahavir Viklang Sahayata Samiti 17.02.11 - 16.02.2016 28-04.2016-27.04.2022	Ahimsa Bhawan, Shankar Road, New Rajinder Nagar, New Delhi.	28745133 28745132	Central	Free distribution of aids and appliances. The NGO provides artificial limbs, calipers, aluminum crutches, special shoes, etc.
<b>22</b>	Boudhik Vikas Samaj Kalyan Society 01.06.2017 to 30.11.2017	Regd. Office C-74, Ashok Vihar, Phase-04, Delhi-110052. Project office at Boudhik Vikas Special School, Nigam Pratibha Vidhyalaya, Phase-01, Ashok Vihar, Block-H, Delhi-110052	Sh. Naresh Kumar, President	North	Boudhik Vikas Special School, Nigam Pratibha Vidhyalaya, Phase-01, Ashok Vihar, Block-H, Delhi-110052.
<b>23</b>	Chandra Bhushan Singh Memorial Bal Evam Sharavan Viklang Shiksha Evam Punaravas Sansthan. 27.09.2011 to 26.09.2017	Chandra Bhushan Singh Memorial Speech & Hearing Institute :- 48 Hasanpur, I.P. Extn., Delhi-92  Regd. Add. 124, Rama Krishna Vihar Plot No. 29, I.P. Extn. Delhi-	Mr. Girjesh Bahadur Singh, President PH. 22527283, 22232043, 22235971  Mr. Himanshu	East	Language Speech & Hearing School for Deaf, Basti Vikas Kendra Slum JJ (MCD), Madhu Vihar, Delhi-110092

		110092	Singh Ph. 9312987428		
<b>24</b>	Cheshire Home India-Delhi Unit,  20/08/2015 to 19/08/2021	Opp Holy Family Hospital, Okhla Road, New Delhi-110025	Sh. /Ms. Mira Pradeep Singh  Ph. 26311069, 26917569, 26314727	South	Running Delhi Cheshire Home for persons suffering from mentally challenge, cerebral palsy, post-polio paralysis, development disabilities etc. Running a Learning Centre / day crèche for disabled children of nearby slum and providing education, art craft, speech therapy, recreation activities like music and dance.
<b>25</b>	Chetanalaya,  15/05/2015-14/05/2017	9-10, Bhai Vir Singh Marg, New Delhi-	Fr. Savari Raj-Director  Ph. 23744308/ 23347506  Fax 23747293	New Delhi	running Vishesh Gurukul for special children at Rohtak, organizing ability Utsav, assessment camps, distributing aids & appliances etc.
<b>26</b>	Child Guidance Centre Dr. Jakri Husain Memorial Welfare Society  Valid till 09.10.2017	Near Chhappar wali Masjid, Okhla Village, Jamia Milla Islamia, Jamia Nagar, New Delhi-110025	Mr. Ashraf Ali Khan (G.S.)  Mob. 9810974922  26983909, 26917412	South	School for M.R. Children  Jamia Sr. Sec. School Society Campus, J.M.I.
<b>27</b>	D.A.V. College Trust & Management Society  27.02.2012 to 26.02.2018	Chitra Gupta Road, Paharganj, New Delhi-110055	Mrs. P. Datta-Manager  47344757,  47091407, 23524304, 23515951	Central	Kulachi Hansraj Manovikas Kendra,G-Block,, Ashok Vihar, Phase-1, Delhi-110052

<b>28</b>	Delhi Bharat Vikas Foundation 28.09.2011 to 27.09.2017.	6-A, Facility Centre, Tahirpur, Near Radha Krishan Mandir, Dilsahd Garden, Delhi-95	Sh. Jagdish Anand- General Secretary Ph. 22596387	North East	Appliances for Orthopedically Challenged
<b>29</b>	Delhi Foundation for Deaf Women 30.03.2009 to 29.03.2015 08.01.2016 to 07.01.2022	Ist Floor, DDA Community Hall, Gali Chandiwali, Pahar Ganj, New Delhi-55	Ms. Uma Kapoor- G. Secretary Ph. 23583276,65358200	Central	School for Deaf Women and vocational Training
<b>30</b>	Delhi Association of the Deaf Valid till 20.06.2018	92, Kamla Market, New Delhi-02	Sh. D.S. Chauhan- Hony. Secretary 23233991, 23218592 23236521 Fax: 23233599	Central	Welfare & Rehabilitation of the Deaf Person
<b>31</b>	Ekta Shakti Foundation, Valid till 24.08.2017	A-112, 2 <sup>nd</sup> Floor, Vikaspuri, New Delhi-110018	Sh. Anil Aggarwal (President) 9212071947 981004747, 989931833, 25341236	WEST	Brahm Shakti Special School
<b>32</b>	Family of Disabled 01/07/2015 to 30/06/2021	B-1/500, Janakpuri, New Delhi-110058	Ms. Preeti Johar, Chief Operating Officer, Ph. 25597328, 41570140, 45129935	West	Economic rehabilitation, education and vocational training, providing aids and appliances.
<b>33</b>	Family of Shirdi Sai Baba, 20/10/2015-19/10/2021	Regd. Office: C-7/251, Sultanpuri, New Delhi Project office: E-6, (Ist Floor), Basti Vikas Kendra (DUSIB, Delhi Govt. Building), Sultanpuri, New Delhi-110068	Ms. Chanchal Aggarwal President Ph. 8585924141-40, 9212381733	North-West-I	Providing educational, vocational services, disabilities camps for the disabled persons.

<b>34</b>	Foundation for Spastic and Mentally Handicapped Persons-UDAN  Valid till 16.02.2018	61, Deshbandhu, Apartments, Kalkaji, New Delhi-110019  UDDAN for Differently Abled, C-27, Dayanand Colony, Ljpat Nagar-4, New Delhi-110024	Dr. Arun Mukherjee Director 9811157839  26446978, 41621137	South	Education, Training of C.P. & M.H.
<b>35</b>	Handicapped Children's Parents Association  Renewed 08/07/2015 to 07/07/2021	Plot No. K (behind Plot No.13) Institutional Sector-5, Dwarka, New Delhi-110075.	K.N. Singh  Mob.9971006165  25088188	South -West	Running Sneh Kunj home for spastics.
<b>36</b>	Handicapped Children's Rehabilitation Association  07.07.2014 to 06.07.2020	Regd. Add. S-199, Greater Kailash, Ist floor, New delhi-110048  Project Office-E-73, Kalkaji, New Delhi-19	Mrs. Manju Bagga  President 9811295205 ph. 41621692, 41621693	South	Providing physiotherapy, speech therapy, special education
<b>37</b>	Handicapped Welfare Federation  06.10.2011 to 05.10.2017	HWF Bhawan,  Madhu Vihar, IPEXtn.	Sh. Satish K. Malik -Hon. General Secretary  29848859, 22242851, 22234095, 22235979	East	Non Residential School for Handicapped
<b>38</b>	Handicapped Women Welfare Association  Valid till 20.06.2018	5 PSP, Institutional Area, Madhuban Chowk, Rohini, Delhi-110085.  BD-I, Pitampura, Madhbun Chowk, Delhi-110034.	Mrs. Kusum Lata Gupta—President, Ph. 27550012, 27550012/13/14/16  Fax27550013	North West-I	School for Deaf & dumb students.
<b>39</b>	Indian Air force Educational & Cultural Society  Valid till 09.01.2019	Air force Goldan Jublee Institute Subroto Park, New Delhi-110010	Ms. Shipra Sarcar – Principal  25692819, 25691957	South West	Running Integrated Sr. Secondary School with Special Wing for education/training of Mentally Challenged & other development delayed children upto 18 yrs.

<b>40</b>	Indian Association of the Blind  19/03/2015 to 18/03/2021	Reg. Office Flat No-205, IInd Floor Keshav Apartment, Khasara No. 672, Conductor Colony Burari, Delhi-110084.  Project office : SK-33, Sindhora Kalan Village, Delhi-110052	Sh. S.G.S. Sisodia, General Secretary  Ph. 9868917588, 09650885454	North	Working for visually impaired persons in the field of education and various awareness issues
<b>41</b>	Indian Spinal Injuries Center  Valid till 05.06.2018	Sector C, Vasant Kunj, opposite Vasant Vally School New Delhi-110070	Mr. H.P.S. Ahluwalia Chairman  Ph. 42255225 (30 Lines)	South	Conduct surgeries in various area such as orthopedics-special surgeries, Scoliosis, lumber etc.
<b>42</b>	Inspiration  07/04/2014 to 06/04/2020	Regd. H 49/B, Saket, new Delhi-110012  Project Address. Community Facility Complex, Slum & JJ Dept MCD, 12th Block, Tilak Nagar, New Delhi-110018.	President – Ms. Saswati Singh, Ph. 9837721548, 25991035	West	Providing educational & vocational training for mentally challenged persons
<b>43</b>	Institution for the Blind Andh Vidyalaya  Valid till 18.10.2017	Head office -Panch Kuian Road, New Delhi-110001  Project- Amar Colony, Lajpat Nagar-24	23364265, 23733123, 23743123, 25216506  Fax:26411915	New Delhi	Residential School for Blind, Educational, Vocational Training for Visually Children
<b>44</b>	International Society for Human Welfare & Rehabilitation (ISHWAR)  08.02.2012 to 07.02.2018	A-4(S.F), Naraina Incl. Area, Phase-1, New Delhi-110028	Brig. V.K. Bajaj-  Vice President  Maj. RL Grover-  Gen. Secretary  9312502055, 45689944		Working for the welfare of poor orthopedically challenged  Artificial limb centre at Vridh Bhawan, Baljeet Nagar, New Delhi-110008. Ph. 65446176.
<b>45</b>	Janta Adarsh Andh Vidhalaya  (Regd.)	Siri Fort Road, Behind Bungalow No. 4, Sector-III, Sadique Nagar, Delhi-110049	Mr. J.R. Nanda (chairman)  Ms. Alka Sharma (Principal)	South	School for Visually Challenged & Vocational Training  Hostel facilities for

	Valid till 30.09.2017		26250701, 02, 26250707		higher studies for blind children
<b>46</b>	Jingles Bells Education Society  S-438, School Block, Shakarpur, Delhi 110092  13.12.2016- 12.12.2017	Jingles Bells Academy,  S-438, School Block, shakarpur, Delhi- 110092	Mr. Raj Kumar Gupta,  President Ph. 22482348,  9811819951  <a href="mailto:Anju_70gupta@yahoo.co.in">Anju_70gupta@yahoo.co.in</a>	East	The Organization is running inclusive school for persons with autism, M.R, and Down Syndrome etc.
<b>47</b>	John's Daycare & Boarding for Senior Citizens Association  Valid till 29.09.2017	C-5, A/312-B, Janakpuri, New Delhi  (Certificate period- 27/09/2011 to 26/09/2017)	Ms. Mathew-  General Secretary 9810112077,2650 1513  Johns_betterworld @redifmail.com	DSWO (South)	Services to the disabled senior citizens and spastic with multiple disabilities.
<b>48</b>	Kohinoor Educational & Sports Society  06.02.2013 to 05.02.2019	H.No. 346, Village & Post Office, Jaunti, Delhi-110081	Amresh chhikera (President) 989903771, 65585096	North West-I	Kohinoor Special School for Disabled, Ishwar Colony , Bawana (1-8th )  02/02/2013 - 05/02/2019
<b>49</b>	K.S. Memorial Trust,  08.01.2016 to 07.01.2022	Regd. Address-M-124, Rama Krishna Vihar, plot No.29, I.P.Extn. , Delhi-110092  Project Address- Ist floor, 48 Hasanpur (near Hasanpur Village bus Stand, I.P. Extn. Delhi-92.	Sh. Himanshu Singh-Chairman  Ph. 9311070001, 8743070001	East	The organization is working in the field of education & Rehabilitation of Persons with Disabilities.
<b>50</b>	Manovikas Charitable Society  06.02.2012 to 05/02/2018	Manovikas Comprehensive Rehabilitation and Research Centre  60 A, Radheypuri Extn., Near Jagatpuri Crossing, Swami Dayanand Marg, Delhi-	Dr. Alok Kumar Bhuwan – Managing Secretary- 9990807772  9811107772, 49058710	East	Vocational Training for visually challenged

		110051			
<b>51</b>	Mental Research Society  26/03/2014 to 25/03/2020	Regd. 2/6, Sarva Priya, New Delhi-110016  Tulsi Home, 77-80, Jawahar Colony, Mandi Hill, Mandi, Chhaterpur, New Delhi-47	President-Dr. Gaurav Gupta  Ph. 9811020769  08588864433/37/3 9	South	Running Half way home for mentally ill
<b>52</b>	Missionary of charity Asha Daan  26.09.2016 – 25.09.2022	14-X, Institutional Area, Karkardooma,  Delhi-110092	Sr. Samira MS Superior  Ph. 23374866	East	The organization is running residential facilities for destitute girls above 18 years who are mentally and physically challenged at its Asha Daan institution.
<b>53</b>	Missionaries of Charity- Jeevan Jyoti Home,  07/08/2015-06/08/2021	Jangpura B, Mathura Road, New Delh- 110014	Sr. M.Teena M.C.- Superior  Ph. 24375483	South	running Jeevan Jyoti Home for children with physically and mentally disability from the age group 03 to 18 yrs.
<b>54</b>	Missionaried of Charity-Nirmal Hriday- home for Dying Destitute,  18.15.2016- 17.05.2022	Manju Ka Tila, Timarpur, Delhi- 110054	Sr. Maria Jessy M.C.- Superior & Administrator  Ph.65731435,2381 2180	South	Running Nirmal Hriday Home for male Dying Destitute with phusically and mentally disability and suffering from various sicknesses. Femaly wing has been closed.
<b>55</b>	Muskan Parents Association for the Welfare of Children with Mental Handicapped  14.03.2012 to 13.03.2018	Sector-B, Pocket-2, Vasant Kunj, New Delhi.	Dr. Shanti Auluch (Director)  Mob. 9891386995  26891727, 26891747,  26566766	South West	Vocational Training for Mentally Challenged
<b>56</b>	National Association for the Blind,	R.K. Puram, New Delhi  <a href="mailto:info@nabdelhi.in">info@nabdelhi.in</a>	Sh. Deependra Manoja	West	Hostel for Visually impaired children, Educational



	Valid till 05.10.2017		(President) 26102944, 26176379, 26187650		& Vocational Training for Blind  Allotted Land for Home for Blind Aged
<b>57</b>	National Trust for the Handicapped,  01/04/2016 to  31/03/2022	Regd. & project address - A-2, Shaheed Jeet Singh Marg, Special Institutional Area, New Delhi-110067.	Ms. Seema Jajodia, Authorized Signatory,  Ph. 26969327  Email admin@nationaltr ust.co.in	South West	Running Special School 'Ananth Centre for Learning and Development for children having mental handicap and development disability.
<b>58</b>	National Federation of Blind  Renewed 06.02.2013- 05.02.2019	Office- Plot No. P-21, Sector-VI, Pushp Vihar, New Delhi-110017	--	South- West	Working for Blind
<b>59</b>	Navy Wives Welfare Association  19/10/2010 to 18/10/2016	Navy Wives Welfare Centre, Nao Sena Bagh, Chanakya puri, Delhi	011-26194686	New Delhi	Sankalp Special School (Integrated) for hearing impaired, M.R. & Spastic C.P.
<b>60</b>	New Delhi Young Men's Christian Association  Valid till 25.10.2016  Under renewal process	H. Office- Jain Singh Road, New Delhi-01  Project Office New Delhi YMCA Nizamuddin Division, Station Road, Near Post Office, New Delhi-110013  24354061, 24359405	Mr. Joseph Anil Benjamin-General Secretary  Mr. Mark S. Clive-Associate General Secretary 23743516  011-23746032, 35,34, 23361915, Fax-23746035	South	Special School at Nizamuddin, Delhi.
<b>61</b>	New Global Vision Society  Valid till 27.05.2018	A-1/4, Sector-8, Rohini, New Delhi-110085.	9811605286,011- 27948146  011-27945852, 2940294	North- West-1	Working for rehabilitation of PWDs by imparting special education and training

62	Nirmal Jyoti Charitable Society  Renewed 07.07.2015 to 06.07.2021	Home for Homeless Mentally & Physically Challenged, R-3, Sec.-D, Pocket-3, Vasant kunj, New Delhi.	Ms. Shofida President  26896965  7042066074	South-West	Rehabilitation of Persons with Disabilities & Special School.
63	North Ex- Delhi Educational Society  Valid till 30.12..2014 to 29.12.2020	CS/OCF Pkt. Sector-5, Rohini, Delhi-110085	Ms. Rajrani Gupta, President  Ph. 7838654364, 9711209374, 25285516	North-West-I	Running Sparsh Special School for special children
64	Organization of Understating and Fraternity  <b>Amended Name:</b> <b>Masoom Foundatin.</b>  Valid till 29.08.2018	2 <sup>nd</sup> Floor, Indira Prakash, 21 Barakhamba Road, New Delhi.  <i>(159, Jor Bagh, Ground Floor, New Delhi-03).</i>	Mr. Uday Pratap Singh Vice President Ph. 23714870, 23320785, 22437464  Fax: 23317758	New-Delhi	School for Mentally Retarded Children
65	ORKIDS Foundation,  01.06.2017 to 30.11.2017	Regd. Office E-123, Kalkaji, New Delhi-110019.  Project office at C-87, Kalkaji, New Delhi-110019	Mr. Geet Oberoi	South	The Organization is working for the children with special needs and provided remedial intervention to children with learning disabilities, ADD/ADHD, ASD etc through its 18 service delivery points including multidisciplinary clinics, mobile resource centre delivery school as well as consultancy service.
66	Prabha Institute of Fine Arts and Crafts for the Handicapped Persons  Valid till 01.03.2018	33, Aram Bagh Lane, Pahar Ganj, New Delhi	--	Central	Vocational Training for Ortho Mentally Retarded, Speech and Hearing Disabled
67	PREM DAAN,  Missionaries of Charity,	Opp. Radha Swami Gate No-1, Bhatti Road, New	Sr. Wini MC, Superior,	South	The organization is running residential facilities for abandoned mentally

	02/08/2016 -01/08/2022	Delhi-110074.			challenged & mentally ill women at its Prem Daan project.
<b>68</b>	Protection of the Rights of Differently abled children society 13.02.2016-12.12.2017	REgd. Pocket 52/77, IInd Floor, C.R. Park, New Delhi-110019 Project Address: Parivartan School, 69, Bhawani Kunj, Vasant Kunj, New Delhi	Ms. Manjir Gupta, President Ph. 9811465968-9818559134 <a href="mailto:Fightforpardac@gmail.com">Fightforpardac@gmail.com</a>	South West	The organization is running a Parivartan Special School for differently abled children.
<b>69</b>	Rotary Delhi Central Charitable Trust 13.03.2009 to 12.03.2015 11.01.2016 to 10.01.2022	Ritary Viklang Kendra, 42-X, Karkardooma Institutional Area, Manglam Marg, New Delhi-110092	Dr. N. Subarhmanyam (chairman) Mob. 9810044291 Sh. Pankaj Malik- General Secreary 22370880 65381542 <a href="mailto:rvkendra@gmail.com">rvkendra@gmail.com</a>	East	Running physiotherapy and occupational units, providing aids and appliances
<b>70</b>	SAMARTHYAM 13/06/2016 -12/06/2022	Regd. Office- B-181, Mansarover Garden, New Delhi-110015. Work Office- B/175, Mansarover Garden, New Delhi-110015.	Ms. Anjlee Agarwal- Executive Director Ph. 9810558321	North	The organization is promoting rights based advocacy inclusive accessible and sustainable environment with focus on independent, safe mobility and gender equality and working for barrier free environment for the PwDs.
<b>71</b>	Sarthak Educational Trust 20.09.2016-19.09.2022	Regd. Office-DG-II/248A, Vikaspuri, New Delhi-110018 Project Office-Building no. 01, Mohammadpur Village, Near Bhikaji cama Place, New Delhi-110066	Dr. Jitendra Aggarwal, CEO Ph. 42004238 9868627244 sarthakedu@gmail.com	South West	The Organization is working for early intervenetion, inclusive Education, skill Development, Sustainable employment and advocacy of people

					with disabilities.
<b>72</b>	SHRIST(Parents Support Group)  25.10.2011 to 24.10.2017	C-278, opposite Mahila College, Vivek Vihar, Delhi-92	Dr. Rajiv Nandy - Founder & Chairman  Dr. preety Nandy- Managing Secretary  9818409489  65095147, 3241072	East	Running Special School
<b>73</b>	Savera Rehabilitation Institute for Children  (14/07/2011 to 13/07/2017)	3, Sainik Vihar, Pitampura, Delhi  Project Address- Severa rehabilitation institute for Children-Sector-5, Opposite Pocket B-5, Rohini, Delhi-110034	Ms. Rajrani Gupta (Chairperson)  9818207792  27019537, 27019749  drpsnarang@yaho o.com	North- West-I	Special School for Children with mental retardation, autism, cerebral palsy, multiple disabilities. Medical facility and Physiotherapy
<b>74</b>	Shaurya Foundation Trust  24.07.2015 to 23.07.2021	B-104/2, Western Avenue, Maharani Bagh, New Delhi-110065  Shaurya Centre for Children with special needs at 68/4, Jagan Nath Market (Opp. Maharani Bagh Petrol Punp), Ashram Chowk, New Delhi-110065	Sh. Ravi Gupta  Chairman,  01126920406, 9650316800  Reena Kalra- 981022752	South	Running Shaurya Centre for children with special needs and providing vocational training and rehabilitation services for persons with intellectual challenges including autism.
<b>75</b>	Silver Linings  08.01.2016 07.01.2022	164-B, Pocket A, Mayur Vihar, Phase-II, Delhi-110091	Ms. Preeti Monga- Settler Trustee  Ph. 22781446	East	The organization organizes sensitization /training programmes for visually impaired.
<b>76</b>	Society for the Aid of Mentally and Developmentally Handicapped	Regd. office- Block-F, Main Park, Sector-V, Dakshinpuri, New Delhi10062	Ms. Pramila Balasundram, Founder Director  29054367,	South	Educational Institute for Mentally Handicapped Persons

	(SAMADHAN) Valid till 10.10.2018	Centre for Human Resources: Sector II, Pocket II, Dwarka, New Delhi. -110075	26056812 25073137, 45516693,		
77	Society for the Rehabilitation of Physically Handicapped & Mentally Backward Valid till 25.09.2017	B-37, Gali No. 1, Opp. Shakti Mandir, East Azad nagar, Delhi-51	Sh. Ram Prakash Gupta-President 9811333819,  Basi Lal Arora-Hony. General Secretary 23239930, 22093948, 22093880	East	Occupational Therapy Home for Children- free education to disabled and Mentally Challenged till 5 <sup>th</sup> Class, occupational Therapy, Vocational Training
78	St. Gregorious Charitable Society,  14/05/2015 to 13/05/2021	Plot No. 4, Block No. C, sector-3, Rohini Delhi-110085.	Chairman- Fr. Joji Kurian Thomas  Ph. 27515684, 45107023, 9711089006	North-West-I	AANCHAL Centre for Differently Abled Children,
79	SUNIYE  03/07/2014 to 02/07/2020	Opposite House No. 828, Type-I Quarters, Sector-II, R.K. Puram, New Delhi-110022	Sh. Praveen Agarwal, President, Ph. 26160936, 9911377647	South	Running remedial classes for Hearing Impaired Children
80	Tamanna Association Valid till 31.05.2017	Nai Disha C-10/8 Vasant Vihar, Delhi. Ph. 26153474  School of Hope, CPWD Complex, Vasant Vihar, New Delhi-110057  Tamana Special School D-6, Street, Vasant Vihar, New Delhi Ph. 26151572	Dr. Shyama Chona (Founder)  Mob. 9811270236  26148269,26143853,  26883853, 26364717	South West	Special School for Mentally Challenged Children
81	The Blind Relief Association  01.09.2011 to 31.08.2017	Lal Bahadur, Shastri Marg, Near Hotel Oberoi, New Delhi-110003	Sh. PC Mehta  Kilash Chander Pandey  (Executive Secretary)  24361376,243617	New Delhi	Braille Production Unit, Compute Training, Electronic Training, Teacher Training, JPM Sr. Sec School for the Blind, Recording Studio for text books

			59, 65650969/70 Fax:24364730		
82	The Centre for Rehabilitation and Advancement of Disables (The Cradle) 18/03/2016-17/03/2022	Regd. Office 8E, Block 7, Pocket 10 B, LIG, DDA Flats, Jasola, New Delhi-110025	Dr. Bipin B Choudhary- President, Ph. 26942263, 9717595100  Bbc4cradle@gmail.com	South	Cradle is working in the field of awareness, empowerment and advocacy for persons with disabilities through services like scholarship, skill development and facilitation desk for their employment.
83	The Delhi Society for the Welfare of Special Children Valid till 17.09.2018	Okhla Centre, Okhla Marg, Delhi-25	Ms. Niharika Director 9811440096 26320014  26310896, 26310979, 26317120	South	School for children with special needs (mentally retarded), vocational training centre, diagnostic and counseling centre
84	Usha Mahajan Memorial Social Service Sansthan Valid till 21.10.2018	C/o Cozy Cot Special School, Community Centre, J.J.Colony, Palam Extn. Sector-7, Dwarka, New Delhi-72	Dr. Nidhi Sharma President 9811487712, 9312408234, Arvind Saxena- 9811063008	South-West	Running a Special School for Children with multiple Disabilities such as slow learners, autism, behavior problem, phobia, speech problem etc.
85	Vatsalya Education & Culture Society, 01.06.2017 to 30.11.2017	Regd. Office 124A, Manek Shah Road, Lane No. 6, Anupam Garden, Saidula Jab, Sainik Farm, New Delhi-110068  Project Office D-25, Manohar Park, Ease Punjabi Bagh, New Delhi-110026	Mrs. Neetu Tuli	North	The organization is running Catsalya Special School at D-25, Manohar Park, East Punjabi Bagh, New Delhi-110026, through which providing services like speech therapy, physiotherapy, academics and vocational training to the mentally retarded

					and autism persons with the age
<b>86</b>	Viklang Sahara Samiti, Delhi  05/07/2007 to 04/07/2013  05/07/2013 to 04/07/2019	Regd. Address- G Block Basti Vikas Kendra, Mangolpuri, New Delhi- 83	Mr. Kapil Aggarwal-Founder & General Secretary  Ph. 9871901733, 9212381733, 27913307	NW-I	Education, Rehabilitation Self Employment, Vocational Training, Aids *& Appliances, Night Shelters for disabled Homeless, marriage registration

**ANNEXURE-V**

**LIST OF GOVERNMENT  
INSTITUTIONS FOR PERSONS WITH  
DISABILITIES**



**LIST OF GOVERNMENT INSTITUTIONS FOR  
PERSONS WITH DISABILITIES**

<b>Sl. No.</b>	<b>Name of Institutions</b>	<b>Address</b>
1.	Home for Mentally Retarded Person (Male Children)	Asha Kiran Complex, Avantika, Sector- 1, Rohini, New Delhi- 110085.
2.	Home for Mentally Retarded Person (Male Adult)	Asha Kiran Complex, Avantika, Sector- 1, Rohini, New Delhi-110085.
3.	Institutions for Severally & Profoundly Mentally Retarded (for Female Children & Adult)	Asha Kiran Complex, Avantika, Sector-I, Rohini, New Delhi-110085.
4.	School and Home for Mentally Retarded for Female (Annexe)	Asha Kiran Complex; Avantika, Sector-1, Rohini, New Delhi-110085.
5.	Asha Deep Home for Mentally Challenged Male Adult	Narela, Delhi-110040.
6.	Asha Jyoti Home for Mentally Challenged Female Adult	Nirmal Chayya Complex, Jail Road, Near Hari Nagar Bus Depot, Delhi.
7.	School for Mentally Retarded Children	Mayur Vihar, Phase-I, Delhi.
8.	Govt. Secondary School for Deaf	PWD Barracks, B- Block, Kalkaji, Delhi- 110019.
9.	Govt. Lady Noyce Sr. Sec. School for Deaf and Hostel	GLNS Complex, Ferozshah Kotla, Delhi Gate, New Delhi -110002.
10.	Govt. Lady Noyce Pre Primary/Primary School for Deaf	Nehru Vihar, Delhi
11.	Nursery Primary School for Deaf	Mayur Vihar, Phase-I, Delhi
12.	Govt. Middle School for Deaf	NPS Bldg., Near Vishram chowk, Sector- 4, Rohini, Delhi-110085.
13.	Govt. Sr. Sec. School + Hostel for Blind Boys	Sewa Kutir Complex, Kingsway Camp, Delhi

14.	Hostel for College Going Blind Boys	Sewa Kutir Complex Kings way camp, Delhi
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**ANNEXURE-VI**

**LIST OF DISTRICT-WISE NOTIFIED  
MEDICAL AUTHORITIES  
FOR ISSUANCE OF  
DISABILITY CERTIFICATE  
AND THE NUMBER OF  
DISABILITY CERTIFICATES ISSUED**

## **ISSUE OF DISABILITY CERTIFICATES**

The RPwD Act, 2016 provides certain benefits to Persons with Disabilities who do not have less than 40% of any disability, as certified by a Medical Authority. Thus a person with a disability who wishes to avail the benefits under the Act has to obtain a disability certificate from the Medical Authority notified for the purpose. The certificates are issued based on guidelines framed by the Central Government.

Procedure to implement the said Guideline is going on. A letter was sent to the Principal Secretary (Health) in this regard.

The notified medical authority of the district is responsible for issuing Disability Certificates on the basis applications received from persons with disabilities. The latest status of issuance of disability certificates as on 31.03.2019 is as under:

<b>S.No.</b>	<b>Total disabled population in the State</b>	<b>No. of persons issued Disability certificate</b>	
		<b>Total</b>	<b>%</b>
<b>01</b>	<b>2,34,882</b>	<b>1,73,655</b>	<b>73.9%</b>

List of notified Medical Authority of the District for issuing Disability Certificates is as below:

- (i) Locomotor disability by way of amputation complete permanent paralysis of limbs, Blindness**
- (ii) Multiple disabilities relating to Orthopaedics, Medicine, Eye and ENT**

<b>S. No.</b>	<b>Name of Institutions</b>	<b>Jurisdiction of the District</b>	<b>Address</b>	<b>Total No. of DCs issued during the year 2018-19</b>
1.	Lok Nayak Hospital	New Delhi	Jawahar Lal Nehru Marg, Delhi-110002	<b>233</b>
2.	Aruna Asaf Ali Government Hospital	Central	Rajpur Road, Delhi-110054	<b>374</b>
3.	i. Hindu Rao Hospital	North	Malka Ganj, Delhi 110007	<b>331</b>
	ii. Satyawadi Raja Harish Chandra Hospital		Narela, Delhi-110040	<b>248</b>
4.	i. Jagpravesh Chandra Hospital	North East	Shastri Park, Delhi-110031	<b>853</b>
	ii. Guru Teg Bahadur Hospital		Shahdara, Delhi.110095	<b>1532</b>
5.	Pt. Madan Mohan Malviya Hospital	South	Malviya Nagar New Delhi- 110017	<b>735</b>
6.	i. Guru Govind Singh Hospital	West	Raghubir Nagar New Delhi-110027	<b>608</b>
	ii. Sardar Vallabh Bhai Patel Hospital		Patel Nagar New Delhi-110008	<b>32</b>
7.	i. Deen Dayal Upadhyaya Hospital	South West	Hari Nagar, New Delhi- 110064	<b>580</b>
	ii. Rao Tula Ram Memorial Hospital		Jaffar pur Village , New Delhi-110073	<b>269</b>
8.	i. Dr. Hedgewar Arogya Sansthan	East	Karkardooma, Delhi-110032	<b>248</b>

	ii. Lal Bahadur Shastri Hospital		Khichri Pm New Delhi-110091	<b>410</b>
	iii. Swami Dayanand Hospital		Near Telephone Exchange. Shahdara, Dilshad Garden, Delhi 110095	<b>19</b>
9.	i. Sanjay Gandhi Memorial Hospital	North West	Mangol Puri, Delhi.- 110083	<b>680</b>
	ii. Maharishi Valmiki Hospital		Pooth Khurd, New Delhi-110039	<b>72</b>
	iii. Babu Jagjiwan Ram Memorial Hospital		Jahangir Purl, New Delhi-110033	<b>331</b>
10.	Safdarjung Hospital	South East	Opposite AIIMS Hospital, Ansari Nagar West, Safdarjung, Delhi 110029	<b>974</b>
11.	i. Dr. Baba Saheb Ambedkar Hospital	Outer	Sector 6, Rohini, New Delhi-110085	<b>580</b>
	ii. Bhagwan Mahavir Hospital		Pitam Pura, Delhi-110034	<b>146</b>

**For:**

**(i)Mental Retardation/Illness and other Neurological Disorders/Cerebral Palsy etc.**

<b>Sl. No.</b>	<b>Authority</b>	<b>District</b>	<b>Address</b>	<b>Total No. of DC issued during the year 2018-19</b>
1.	VMMC and Safdarjung Hospital	South West	Opposite AIIMS Hospital, Ansari Nagar West,Safdarjung, Delhi 110029	--
2.	Ram Manohar Lohia Hospital	New Delhi Central	Baba Kharak Singh Marg, Near Gurudwara Bangla Sahib, Connaught Place, Delhi 110001	<b>1001</b>
3.	Lady Hardinge Medical College and Hospital	Outer	C-604, Shaheed Bhagat Singh Road, DIZ Area, Connaught Place, New Delhi, Delhi 110001	<b>130</b>
4.	All India Institute of Medical Sciences (AIIMS)	South East	Gautam Nagar, Ansari Nagar East, New Delhi, Delhi 110029	<b>655</b>
5.	Guru Teg Bahadur Hospital	North East	Shahdara, Delhi-110095	--
6.	Institute of Human Behaviour and Allied Science (IHBAS)	East, North West, North	Shahdara,Delhi-110095	<b>627</b>
7.	i. Janakpuri Super Speciality Hospital	West	Janakpurti, Delhi-110018	<b>565</b>

	ii. Deen Daya Upadhyaya Hospital		Hari Nagar, New Delhi-110064	--
8.	i. Lok Nayak Hospital	South	Jawahar Lal Nehru Marg, Delhi. 110002	<b>345</b>
	ii. G.B. Pant Hospital		Jawahar Lal Nehru Marg, Delhi.-110002	<b>230</b>
<b>Total Number of Disability Certificates issued during the year 2018-19</b>				<b>12575</b>



**ANNEXURE-VII**

**LIST OF AUTHORITIES  
FOR ISSUANCE OF IDENTITY CARDS  
TO THE PERSONS WITH  
DISABILITIES**

**LIST OF AUTHORITIES FOR ISSUANCE OF IDENTITY CARDS TO  
PERSONSWITH DISABILITIES**

<b>S. No.</b>	<b>Office</b>	<b>Address</b>
<b>1.</b>	Office of the District Magistrate/Deputy Commissioner-cum-Additional Commissioner for Persons with Disabilities (Central)	14, Daryaganj, New Delhi
<b>2.</b>	Office of the District Magistrate/Deputy Commissioner-cum-Additional Commissioner for Persons with Disabilities (North)	1, Kripanarayan Marg, Delhi
<b>3.</b>	Office of the District Magistrate/Deputy Commissioner-cum-Additional Commissioner for Persons with Disabilities (New Delhi)	12/1, Jamnagar House, Shahjahan Road, New Delhi.
<b>4.</b>	Office of the District Magistrate/Deputy Commissioner-cum-Additional Commissioner for Persons with Disabilities (South)	Near Anupurna Apartment, M.B.Road, Saket, Delhi
<b>5.</b>	Office of the District Magistrate/Deputy Commissioner-cum-Additional Commissioner for Persons with Disabilities (South-West)	OldTerminalTaxBuilding, Kapashera, Delhi
<b>6.</b>	Office of the District Magistrate/Deputy Commissioner-cum-Additional Commissioner for Persons with Disabilities (West)	OldMiddle School Bldg. Rampura, Delhi
<b>7.</b>	Office of the District Magistrate/Deputy Commissioner-cum-Additional Commissioner. for Persons with Disabilities (North-West)	Kanjahwala, Delhi
<b>8.</b>	Office of the District Magistrate/Deputy Commissioner-cum-Additional Commissioner for Persons with Disabilities (East)	L.M. Bandh, Shastri Nagar, Delhi
<b>9.</b>	Office of the District Magistrate/Deputy Commissioner-cum-Additional Commissioner for Persons with Disabilities (North-East)	K-Block, DC Office Complex, Nand Nagri, Delhi
<b>10.</b>	Office of the District Magistrate/Deputy Commissioner-cum-Additional Commissioner for Persons with Disabilities (Shahdara)	E-Block, DC Office Complex, Nand Nagri, Opp. Gagan Cinema, Delhi
<b>11.</b>	Office of the District Magistrate/Deputy Commissioner-cum-Additional Commissioner for Persons with Disabilities (South-East)	OldGargiCollege Bldg. Lajpat Nagar-IV, AmarColony, BehindLady SriRamCollege, Delhi

**ANNEXURE-VIII**

**LIST OF DISTRICT LEGAL SERVICES  
AUTHORITIES**

## LIST OF DISTT. LEGAL SERVICES AUTHORITY

S.No.	Name of Authority	Address & Contact No.
<b>Section 1.01</b> <b>Section 1.02 DELHI STATE LEGAL SERVICES AUTHORITY CENTRAL OFFICE</b>		
01	<b>Section 1.03</b> Delhi State Legal Services Authority, Central Office	Section 1.04 Pre – Fab Building, Patiala House Courts, New Delhi. Ph. 23384781 Fax: 23387267 Section 1.05 Toll free Helpline No. 1516  Section 1.06 E- mail : <a href="mailto:dlsa-phc@nic.in">dlsa-phc@nic.in</a> <a href="mailto:dlsathebest@rediffmail.com">dlsathebest@rediffmail.com</a>
<b>Section 1.07</b> <b>Section 1.08 TIS HAZARI COURTS COMPLEX</b>		
02	Section 1.09 District Legal Services Authority, Central District	Section 1.10 Room No. 287, Tis Hazari Section 1.11 Courts, Delhi Section 1.12 Ph. 23933231 Fax: 23925035 Section 1.13 E-mail: <a href="mailto:central-dlsa@nic.in">central-dlsa@nic.in</a>
03	District Legal Services Authority, West District	Section 1.14 Room No. 295, Tis Hazari Courts, Delhi Ph. 23968052 (Telefax) E-mail: <a href="mailto:west-dlsa@nic.in">west-dlsa@nic.in</a>
<b>Section 1.15</b> <b>Section 1.16 ROHINI COURTS COMPLEX</b>		
04	District Legal Services Authority, North District	Section 1.17 Room No. 402, Rohini Courts, New Delhi

		Ph. 27557310 E-mail: <a href="mailto:north-dlsa@nic.in">north-dlsa@nic.in</a>
05	District Legal Services Authority, North West District,	Section 1.18 Room No. 306, Rohini Courts, New Delhi Ph. 27555536 E-mail: <a href="mailto:northwest-dlsa@nic.in">northwest-dlsa@nic.in</a>
<b>Section 1.19</b> <b>Section 1.20 SAKET COURTS COMPLEX</b>		
06	District Legal Services Authority, South District,	Section 1.21 Room No. 309, Saket Courts, New Delhi Ph. 29562440 E-mail: <a href="mailto:south-dlsa@nic.in">south-dlsa@nic.in</a>
07	District Legal Services Authority, South East District,	Section 1.22 Room No. 310, Saket Courts, New Delhi Ph. 29562440 E-mail: <a href="mailto:southeast-dlsa@nic.in">southeast-dlsa@nic.in</a>
<b>DWARKA COURTS COMPLEX</b>		
08	Section 1.23 District Legal Services Authority, South West District,	Section 1.24 Admn. Block, Dwarka Courts, New Delhi. Ph. 28041480 E-mail: <a href="mailto:southwest-dlsa@nic.in">southwest-dlsa@nic.in</a>
<b>Section 1.25</b> <b>Section 1.26 KARKARDOOMA COURTS COMPLEX</b>		
Section 1.27		
09	<b>Section 1.28</b> District Legal	<b>Section 1.29</b> Room No. 35, Ground

	Services Authority, East District,	Floor, Karkardooma Courts, Delhi Ph. 22101336 E-mail: <a href="mailto:east-dlsa@nic.in">east-dlsa@nic.in</a>
		Section 1.30
10	Section 1.31 <b>Section 1.32</b> District Legal Services Authority, Shahdara District,	Section 1.33 Section 1.34 Karkardooma Courts, Delhi Ph. 22101456 E-mail: <a href="mailto:shahdara-dlsa@nic.in">shahdara-dlsa@nic.in</a> Section 1.35
11	Section 1.36 District Legal Services Authority, North East District,	Section 1.37 Room No. 36, Ground Floor, Karkardooma Courts, Delhi Ph. 22101335 E-mail: <a href="mailto:northeast-dlsa@nic.in">northeast-dlsa@nic.in</a> Section 1.38 Section 1.39 Section 1.40
<b>Section 1.41</b>		
<b>Section 1.42 DELHI HIGH COURT LEGAL SERVICES COMMITTEE</b>		
Section 1.43		
12	<b>Section 1.44</b> High Court Legal Services Committee,	Section 1.44 Room No. 34-37, Lawyers Chambers, High Court of Delhi, New Delhi Ph. 23385421, 23383418 E-mail: <a href="mailto:dhclsc-dhc@nic.in">dhclsc-dhc@nic.in</a>
<b>Section 1.45</b>		
<b>Section 1.46 PATIALA HOUSE COURTS COMPLEX</b>		
Section 1.47		
13	Section 1.48 District Legal Services Authority Section 1.49 New Delhi District,	Section 1.50 Central Office, DSLSA, Patiala House Courts, New Delhi Ph. 23071265 E-mail: <a href="mailto:nddistrict.dlsa@gmail.com">nddistrict.dlsa@gmail.com</a> Section 1.51

**ANNEXURE-IX**

**LIST OF BRANCHES OF  
DELHI SC/ST/OBC/  
MINORITY/HANDICAPPED  
FINANCIAL DEVELOPMENT  
CORPORATION LTD.**

**LIST OF BRANCHES OF DELHI SC/ST/OBC/MIN/  
HANDICAPPED FINANCIAL DEVELOPMENT  
CORPORATION LTD.**

<b>S. No.</b>	<b>Address &amp; Contact Number of Branch /Office</b>	<b>District Covered</b>
1.	<p><b>Head Office</b></p> <p>Ambedkar Bhawan, Sector - 16,Rohini, Delhi (New Office Building).</p> <p>Telephone No. 27574513, 27572706</p> <p>Fax: 27572692, 27572630</p>	Headquarter
2.	<p><b>Central Zone-Branch office</b></p> <p>2-Battery Lane, Rajpur Road, Delhi</p> <p>Telephone: 23952667, 23830459</p> <p>Fax : 23964566</p>	South, North, Central and New Delhi.
3.	<p><b>Mangol Puri-Branch Office</b></p> <p>A-33,38, B Block, Lal Building,Near Police Station Mangolpuri, Delhi</p> <p>Telephone No. 27916225, 27913545</p>	South-West, North-West, West.
4.	<p><b>Nand Nagri Branch Office</b></p> <p>A-Block, 1st Floor, Bunkar Vihar, Dy.Commissioner's Office (North-East),Opp. Gagan Cinema, Nand Nagri,Delhi.</p> <p>Telephone No. 22137953</p>	North-East, East.



## **ANNEXURE-X**

# **SUCCESS STORIES**

## SUCCESS STORIES

The gist of all the orders passed by the State Commissioner during the financial year with information about the status of Action Taken Reports (ATRs) on the recommendations have been annexed to this report. Gist of few orders, the success stories, has been tabulated in the chart that follows:

S.No	Case No.	Name of Parties	Facts of the case	Recommendations / Decision of SCPD
1.	97/10 24/20 18/02  09.04. 2018	Mr. Mohd. Faizan Vs Director, DSW and The Branch Manager, Oriental Bank of Commerce	The complainant person with 75% intellectual disability through his father complained that he had not received disability pension since February, 2017. DSW asked him to link his Aadhar to the Bank Account Number in Oriental Bank of Commerce on NPCI mode.	<p>The complaint was taken up with the respondents. The Branch Manager informed that the said account had been linked to Aadhar on NPCI mode on 03.02.2018.</p> <p>From the interaction with the complainant during the hearing, it was observed that the complainant was very hesitant to narrate his experience in the office of District Social Welfare Officer fearing reprisal and further harassment by the concerned officials.</p> <p>As none appeared on behalf of DSW, Smt. Saroj Rawat, Deputy Director, DSW was contacted on telephone. She checked the record and informed that the Aadhaar Number of the complainant was not correct and no information had been updated by the District Officer. She however promptly updated the record and assured that the pension would be credited to the account of the complainant by end of March, 2018.</p> <p>Director, DSW was advised to look into the matter and take appropriate action so that persons with disabilities in need were not harassed by the officials whose duty is to serve them.</p> <p>Deputy Director (FAS), DSW vide letter dated 28.03.2018 informed that necessary corrections have been made in the data base and the payment of Rs. 20,000/- has been released into the Aadhar linked account of the complainant.</p> <p>The complaint was disposed of with the advise to the respondent No. 1 to issue appropriate advisory to all concerned to induct disability as a component for all the Social Welfare Officers and other functionaries of DSW as required u/s 47(1)(b) of the Act.</p>

				Nothing should stop duty bearer from doing his/her duty. Hard work must get appreciation while any laxity at the cost of citizens, that too persons or their families with disabilities must be made to realise that neither good nor the bad deeds go unnoticed.
2.	149/10 24/201 8/03 & 108/10 24/201 8/02  13.07. 2018	Sh. Sainik Gulam Asgar Vs DTC	The complainant, a person with 30% locomotor disability vide his compliant dated nil received from the Court of CCPD vide letter dated 01.03.2018 submitted that he was appointed as Driver in DTC on 13.07.1979. He met with an accident while on duty on 08.11.1983 and both of his legs were injured. On his return to duty, he was re-designated as Conductor on 24.12.1986 but was terminated on 20.05.1987. During his termination period, he went to his home town and got a disability certificate of 50% locomotor disability from Basti, UP. He was reinstated with back wages vide order dated 26.11.2001 of Hon'ble High Court of Delhi. He was sent to Lok Nayak Hospital for re-examination, who found his disability to be 41% vide letter dated 10.01.2013. He was accordingly given the Transport Allowance at double the normal rate w.e.f. 10.01.2013 to 31.05.2014 i.e. upto the date of his retirement. The complainant requested that he should be given Transport Allowance at double the normal rate w.e.f. 01.01.2008 as he was given disability certificate of 50% disability by CMO, Basti on 16.09.2008.	The complaint was registered as Case No. 108/1024/2018/02 and was taken up with the respondent vide notice dated 15.02.2018. The complainant also submitted a complaint addressed to the Commissioner for PWD which was registered as Case No.149/1024/ 2018/03. The respondent vide letter dated 16.03.2018 submitted that the complainant was assessed to have 30% locomotor disability by AIIMS vide certificate dated 01.10.1987. Thereafter, he produced the disability certificate dated 16.09.2008 for 50% disability issued by CMO, Basti. As the complainant was residing in R.K. Puram at the time of his accident, he was referred to Lok Nayak Hospital who vide letter dated 10.01.2013 informed that the complainant had 41% disability. So the complainant was paid the Transport Allowance from 10.01.2013 to 31.05.2014 i.e. upto the date of his retirement.  To sort out the dispute of the issuance of disability certificate, both the parties were directed to submit the genuineness of the certificate issued by CMO, Basti. The complainant vide his letter dated 14.06.2018 submitted the original copy of the letter dated 07.06.2018 of CMO, Basti addressed to this Court who confirmed the genuineness of the disability certificate issued by CMO, Basti. Respondent vide letter dated 16.07.2018 submitted that the disability certificate of the complainant had been verified from the O/o CMO, Basti and is found to be genuine. As the CMO, Basti had verified and confirmed that the complainant's disability certificate (50% locomotor disability) is genuine, the complainant was disposed of with the recommendation that the Transport Allowance at double the normal rate w.e.f. 16.09.2008 to 31.12.2012 be paid to the complainant within 45 days from the date of receipt of

				<p>this order.</p> <p>Vide letter dated 07.02.2019, DTC, Noida Depot informed that Rs. 1,84,392 towards T.A. at the double rate w.e.f. 16.09.2008 to 31.12.20012 had been paid to the complainant through RTGS in his saving account which was confirmed by the complainant vide letter dated nil received on 04.02.2019.</p> <p>Do whatever that is needed to get to the truth.</p>
3.	142/10 24/201 8/03  27.07. 2018	Sh. Karmaveer Singh Vs Director, Directorate of Education and Principal Raisina Bengali School	The complainant, a person with 50% locomotor disability vide his complaint dated 23.02.2018 submitted that he was working in Raisina Bengali School as Assistant Teacher under PH category and his salary was not released by Education Department even after lapse of 17 month	The complaint was taken up with the respondent vide letter dated 08.03.2018. In the meantime, the complainant informed that he had received his salary for the months of January to May, 2018 on 04.07.2018 and all the issues had been resolved by the school Management and the Department. He further informed that school management had assured that attached washroom with class-room would be provided soon. The case was disposed of.
4.	86/115 0/2018 /01 & 4/1712 /2017- Wel/C D  02.08. 2018	1. Sh. Kapil Kumar Aggarwal VS Principal Secretary-cum-Commissioner Transport Deptt.  2.Ms.Suvarna Raj  Vs  Chairman Transport Deptt.  MLO, DTC Mall Road  MLO, DTC Loni Road	<b>86/1150/2018/01</b>  Sh. Kapil Kumar Aggarwal vide his complaint dated 23.12.2017 submitted that many people with disabilities in Delhi are not able to get the driving license and hence were getting deprived of employment. Some people with disabilities are able to drive commercial vehicles but due to unavailability of driving license, they are not able to earn their livelihood	<b>86/1150/2018/01</b>  The complaint was taken up with the respondent vide notice dated 24.01.2018 followed by reminder dated 19.04.2018 and a hearing was scheduled. During the hearing, the complainant was also accompanied by Sh. Virender Singh and Sh. Nitin Gupta, persons with locomotor disabilities, the affected persons who had difficulty in getting the driving license. After hearing the complainant and the accompanying two persons, the representatives of respondent clarified that the driving license is not denied to a person with disability merely on the ground of his or her disability. A person with disability like any other person is required to submit a certificate of fitness from a doctor of Govt. Hospital. Thereafter the Motor Licensing Authority assesses and examines the fitness of the person with or without disability to ascertain whether he/she can drive the vehicle. In respect of persons with disabilities seeking driving license to drive invalid carriage vehicle, they are issued leaning license even without

			<p><b>4/1712/2017-Wel/CD</b></p> <p>The complainant, a person with 90% locomotor disability vide his complaint dated 27.06.2017 submitted that she purchased an Activa Scooter on 25.05.2017 and modified it with side wheels. She had to go to Nagpur in connection with Accessible India Campaign. She sent her husband to Mall Road Motor Licensing Authority on 28.05.2017 for registration of the vehicle. He was informed that registration of vehicles of persons with disabilities are now done at the Motor Licensing Authority at Loni Road. She sent her brother-in-law to the Loni Road Authority. He was told that the owner of the vehicle was required to be present for registration, though it was not necessary. After coming back from Nagpur, she went to Loni Road Authority alongwith the husband on 12.06.2017. The officials there did not behave properly and refused to register the vehicle. They again went to Mall Road Authority and after she narrated what transpired at Loni Road Authority, the vehicle was registered at Mall Road. However, she had to pay a fine of late fee of Rs.2,000/- though the Licensing Authorities were responsible for the delay. She further requested that Transport Department should be directed to</p>	<p>possession of vehicle. Every permanent driving license is issued only after they are in possession and modified/invalid carriage vehicle in the name of applicant himself or herself. The license of applicant with disability bears the number of invalid carriage vehicle. They further clarified that online application form had some problem which required the applicant to fill the vehicle number which has now been rectified and removed from the application form. Now a person with disability who applies for learner's license would not be required to fill in the vehicle number. They also submitted the copy of four driving licenses issued to four persons with disabilities.</p> <p><b>4/1712/2017-Wel/CD</b></p> <p>The complaint was taken up with the respondent vide notice dated 06.09.2017 followed by reminder dated 10.10.2017. The MLO and Registering Authority, North-East Zone vide letter dated 12.10.2017 addressed to the complainant informed that He was not posted in Zonal Office on the said date therefore, question did not arise to misbehave with the complainant as stated in the above said complainant. In the matter of issuance of driving licenses to such person they may visit this Zonal Office on any working day along with all requisite document as prescribed in the Motor Vehicles Act 1988 &amp; rules framed thereunder and may contact the concerned inspector or MLO for their work to be done on priority basis. Sh. Pradeep Raj H/o Smt. Suvarna Raj, the complainant also appeared and stated that although the license has been issued, yet his wife had to visit different Motor Licensing Offices. As the issues involved in the cases had been sorted out. The cases were disposed of.</p>
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			issue directions to all MLOs to issue licenses to persons with disabilities without harassing them.	
5.	374/10 23/201 8/07  09.08. 2018	Ms. Latika Kapoor Vs. Nestle India Ltd., Gurugram (Haryana)	Ms. Latika Kapoor, a person with disability vide email dated 12/07/2018 submitted that she is working as HR Contact Centre Associate, Nestle-India Ltd, Gurugram (Haryana) regarding discrimination at workplace. She was hired under "Diversity Hiring for Nestle-India" on 05.04.2017 and is posted at Nestle-India in Gurugram (Haryana). She has been facing discrimination on the ground of her disability and has been told to leave the job.	<p>Although, Ms. Latika Kapoor is a resident of Delhi, yet she was working in Nestle-India, which is located in Gurugram (Haryana). Therefore, while her complaint was forwarded to State Commissioner, Disabilities, Govt. of Haryana with a copy to Chairman &amp; Managing Director, Nestle-India Ltd (Haryana) vide letter dated 13.07.2018. It was brought to their notice that Right of Persons with Disabilities Act, 2016 has been enacted to implement the United Nations Convention on the Rights of the Persons with Disabilities (UNCRPD) and its principles of respect for inherent dignity, non-discrimination, equality of opportunity and equality between men women with disabilities are the hallmark of the Act. In order to ensure that persons with disabilities enjoy equal opportunities and are not discrimination against, Section 21 of the Act and Rule 8 of the Rights of Persons with Disabilities Rules, 2017 mandate that every establishment (including private establishments) shall notify Equal Opportunity Policy and register the same with the Chief Commissioner or the State Commissioner for Persons with Disabilities, as the case may be.</p> <p>This was done with view to aware the company and the concerned authorities who are expected to take initiatives and if required, go extra mile to contribute to making the rights of persons with disabilities in India 'Real'.</p> <p>Vide email dated 21.07.2018 and 02.08.2018 Nestle-India Ltd redressed the grievances of the complainant and extended her contract for another one year which was further confirmed by the complainant vide her email dated 02.02.2018. She requested to close her case as the matter had been resolved.</p>
6.	166/101 1/2018/0 3	Sh. Jai Pal Singh Vs. The	The complainant vide his complaint received on 12.03.2018, submitted that his	The complaint was taken up with the respondent vide notice dated 25.05.2018 seeking ATR within 15 days. As there

	20.08.2018	Director, Directorate of Education	son Sh. Pawan Kumar Singh, a person with 100% hearing impairment applied for the post of Art Teacher (Guest Teacher) for the session 2017-18 in Dte. of Education, South District, New Delhi. He further submitted that Dte. of Education had declared the result and filled 18 vacancies. Out of them, 11 candidates belong to General Category, 4 to OBC, 2 to SC and 1 to ST. None of the appointed persons is a person with disability.	was no response, a hearing was scheduled on 25.07.2018. In the meantime, E-V Branch of DoE vide letter dated 18.07.2018 wrote to Deputy Director of Education, District South to attend the hearing on 25.07.2018. However, none appeared. Vide RoP dated 25.07.2018, it was pointed out by this court that in case No. 4/1631/2017-Wel/CD filed by the complainant, the respondent vide notice dated 08.06.2017 was advised to make a provision in the online application for guest teachers (Drawing) to enable Sh. Pawan Kumar Singh, a person with hearing impairment and other applicants with hearing impairment to apply as the post of Art Teacher/Instructor is identified for persons with locomotor disability and hearing impairment as per Ministry of Social Justice & Empowerment dated 29.07.2013. The respondent was therefore directed to inform whether any vacancy was reserved for persons with disabilities in general and persons with hearing impairment in particular and whether Shri Pawan Kumar Singh, son of the complainant was considered against the reserved vacancy for persons with disabilities. The matter was scheduled for hearing on 29.08.2018. In the meantime, Deputy Director of Education, District South vide letter dated 03.08.2018 informed that Sh. Pawan Kumar Singh S/o Sh. Jai Pal Singh has been engaged as Guest Teacher (Drawing Teacher) under PH category in Sarvodaya Co-Ed Vidyalaya Safdarjung Enclave, New Delhi vide order dated 03.08.2018. The complainant also confirmed the joining of his son. The complaint was disposed of. Extract and find the ways to achieve the objective and the purpose of legislation. Just don't go by the obvious.
7.	277/1024/2018/05 20.08.2018	Ms. Sanyogeeta Vs. The Commissioner, North Delhi Municipal Corporation	Ms. Sanyogeeta a person with more than 40 % locomotor disability vide her email dated 18.05.2018 submitted that she was working in MCD as Public Health Nurse from 9th June 2013 to 11th Sep. 2014 at Bawana School Health Service. Her salary arrears were pending in MCD Narela Zone for the last 3 years.	The complaint was taken up with the respondent vide notice dated 24.05.2018. The respondent vide letter dated 20.06.2018 informed that Ms. Sanyogeeta was appointed to the post of PNH on contract basis vide order dated 05.05.2013. She resigned on 12.09.2014. The salary of all the contractual nursing and paramedical contract employees were modified and as a result of fixation of pay

				and arrear bill of Rs. 252719/- was sent to Accounts Department, Narela Zone in June 2015 after affixing due budget. The proposal for payment of arrears was forwarded to DCA (HQ) on 15.05.2018. A hearing was scheduled on 16.08.2018 after submission of rejoinder by the complainant on 13.07.2018. Sh. Manoj Kumar, DHO, M & CW, Narela Zone informed that his office received the amount from the Accounts Section Narela Zone in the morning of 16.08.2018 and the said amount had been transferred to the account of the complainant. The delay was primarily due to paucity of funds. The complainant confirmed receipt of amount in her account. The complaint was disposed of.
8.	433/10 31/201 8/08  05.09. 2018	Dr. Usha Bhatnagar, Chairperson, Shubhakshika Educational Society (NGO) Ms. Kajal (Victim) Vs. (1) The Director, Department of Social Welfare (2) The Principal, School for Deaf and Dumb, NPS Building, Near, Vishram Chowk, Rohini Sector-4, New Delhi.	Dr. Usha Bhatnagar, Chairperson, Shubhakshika Educational Society (NGO) vide her email dated 15.08.2018 submitted that an 11 year old girl, Ms. Kajal D/o Sh. Girish Kumar is a child with hearing impairment. Her parents approached the school for Deaf & Dumb in Sector-4, Rohini under the Department of Social Welfare for her admission in July 2018. She had disability certificate and Aadhaar card. She was asked to submit School Leaving Certificate and a certificate that Kajal is not a mentally challenged person. However, she was not admitted on the ground that the admission had been closed and the child did not have school leaving certificate.	The complaint was taken up with the respondents vide notice dated 23.08.2018 in light of the provisions of Section 16 and 31 of the Rights of Persons with Disabilities Act, 2016. Prima-facie, denial of admission to Ms. Kajal appeared violation of the provisions of the RPwD Act, 2016 and the RTE Act. The respondents during the hearing on 04.09.2018 submitted that the parents were handed over the Admission Form on 30.07.2018 and they submitted the duly filled in application form on 20.08.2018 alongwith supporting documents and the directions of the CWC-III dated 16.08.2018. In the meantime the petitioner also approached the Court of State Commissioner for Persons with Disabilities on 16.08.2018. In compliance of the direction of the CWC-III, Ms. Kajal was admitted on 30.08.2018. As the child had been admitted in the school for Deaf & Dumb, the complaint was closed and disposed of.
9.	189/11 01/201 8/04	Sh. G. B. Singh, Chief Executive, Confederation of Cooperative Housing	The complainant vide his complaint dated 26.03.2018 pointed out that none of the many parks near the Confederation of Cooperative Housing Societies, Vikas Marg has proper facilities for wheelchair users. He also	The complaint was taken up with the respondents vide notice dated 06.04.2018. As there was no response, a hearing was scheduled on 12.07.2018. Sh. Mewa Rampal, Dy. Director (Horticulture), EDMC who appeared on behalf of respondent No. 1 informed that although



	07.09.2018	Societies Vikas Marg, 85 Mausam Vihar, Delhi Vs. (1) The Commissioner East DMC; (2) The Chief Engineer, Shahdara, EDMC, O/o the Dy. Commissioner, Shahdara, EDMC	enclosed copy of the editorial published in Hindustan Times dated 23.03.2018 captioned "The disabled are still being short changed" that highlighted inaccessibility of public buildings, parks, schools and other public places.	he has been directed to attend the hearing, he is not the concerned officer. The concerned Department is Engineering Department of EDMC and PWD has nothing to do in this matter. In view of this, PWD was removed from the array of respondents vide RoP dated 16.07.2018 and the Chief Engineer, Shahdara, EDMC was impleaded as respondent No. 2. On 31.07.2018, Assistant Engineer (Civil) Sh. Yasho Vardhan who appeared on behalf of Respondent No. 1 submitted that the list of parks has been collected from the respective zones and the action plan for making them accessible was being finalized. He sought some more time to submit the action plan. On the next date of hearing 20.08.2018, the complainant informed on telephone that the gate of one of the parks has been opened but encroachment has not been removed. Respondent No. 2 vide email dated 28.08.2018 submitted a location wise action plan/progress report in r/o 257 parks under the jurisdiction of EDMC the targeted dates for making the parks accessible are upto 31.10.2019. The complainant informed that the encroachment has also been removed at the park where ramp had been constructed and the gate widened. The case was disposed of.
10.	4/408/1013/2018/08  13.09.2018	Dr. Gunjan Nain Vs Dean, MAMC	The complainant, a person with 64% locomotor disability submitted that she applied for the post of Senior Resident in MAMC against notice dated 04.07.2018 in which one seat out of 37 was reserved for persons with disabilities. But no candidate with disability had been selected and the post had been left vacant. She requested for appropriate action.	The case was taken up with the respondent vide notice dated 07.08.2018. The respondent vide reply dated 29.08.2018 in response to notice of this court submitted that one post was reserved for person with disabilities in any of the speciality notified and there was threshold/benchmark of 40 marks for selection for which separate Selection Committees had been constituted for each speciality. As per the minutes of the Selection Committee constituted for Pathology, for which the complainant appeared, as Dr. Gunjan Nain could not clear the threshold/ benchmark of 40 marks, her name could not be recommended.  It was observed that the Selection Committee was not informed about the provision for relaxation of standard of selection as envisaged in Para 11 of the

				<p>DoP&amp;T's OM dated 15.01.2018 and thus vacancy reserved for persons with benchmark disabilities was not filled by a person with benchmark disability thought it was available.</p> <p>It was also noted that the medical profession is a highly skill based profession. Therefore, the principal criterion for deciding the suitability of a candidate for the job of a doctor should be possession of the prescribed qualifications in the relevant speciality and experience. The weightage for performance in interview should comparatively be much less. Moreover, para 11 of the DoP&amp;T OM dated 15.01.2018 provides that if sufficient number of candidates with benchmark disabilities are not available on the basis of general standard to fill all the vacancies reserved for them, the standard of suitability should be relaxed in respect of the candidates with benchmark disabilities unless they are found unfit for such a post.</p> <p>In light of the above, it was recommended that the complainant be appointed as Senior Resident against a reserved vacancy for persons with benchmark disabilities, as otherwise it would violate the provisions of Section 34 of the Act and instructions of DoP&amp;T mentioned above and the complainant will be deprived of her entitlements. Address all the issues that act as barriers in getting the entitlements, even if the complainant has not prayed for it.</p> <p>Vide Action Taken Report dated 24.09.2018, the respondent intimated that the complainant had been given offer of appointment on the post of Senior Resident on regular basis in the Department of Pathology, MAMC vide their letter dated 24.09.2018.</p>
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11.	378/1 011/2 018/0 7  387/1 011/2 018/0 7  19.09. 2018	Sh. Rajesh Upreti & Sh. Kapil Pal Vs. (1) The Principal Secretary, Deptt. of Health & Family Welfare (2) The Chairman, DSSSB	<p>1. Sh. Rajesh Upreti, a person with benchmark disability (65% cerebral palsy) vide his complaint/email dated 16.07.2018 submitted that DSSSB in the advt. No. F(1) 477 DSSSB/P&amp;P/2018/ Advt/432 dated 05.07.2018 for the post code 2/18 (Pharmacist) had mentioned that the post is identified only for OL, BL.</p> <p>2. Sh. Kapil Pal, a person with benchmark locomotor disability (more than 40%) vide his complaint dated 13.07.2018 submitted that the Deptt. of Health &amp; Family Welfare, GNCT of Delhi should be asked to comply with the directions passed in order dated 09.05.2018 vide which the Chief Commissioner for Persons with Disabilities directed Safdarjung Hospital to include OA, OAL, HH also as suitable for the post of Pharmacist.</p>	<p>The above complaints were taken up with the respondents vide notice dated 2.07.2018 &amp; 24.07.2018. DSSSB submitted that the eligibility criteria such as upper age limit, educational qualification, experience etc. are being fixed by the Board as prescribed in the Statutory RRs/Requisition of the post which is framed by indenting/user department. Department of Health &amp; Family Welfare submitted that as per notification dated 29th July 2013 of Deptt. of Empowerment of Persons with Disabilities, it has not been mentioned that the post of 'Pharmacist' is suitable for persons with disabilities in one arm and one leg, both leg(BL) and hearing impairment(HH). The post of pharmacist is suitable only for OL, BL. The complaints were disposed of with the recommendations that the post of 'Pharmacist', irrespective of the Group, should be deemed to be identified for all the above categories of disabilities i.e. OA, OL, OAL, BL and HH. The Department of Health &amp; Family Welfare was advised to amend and send the requisition indicating suitability of the categories of persons with disabilities for which the post of Pharmacist is identified so that DSSSB can accordingly issue corrigendum to that effect. The Department of H &amp; F W was also advised to ensure that in future, before sending requisition for recruitment to DSSSB or any other recruiting agency, the categories of persons with disabilities suitable for the posts be thoroughly examined with reference to the posts in different Groups and with different nomenclatures having identical functions overlooking any anomaly such as discussed above.</p> <p>Department of Health and Family Welfare vide their letter dated 23.10.2018 addressed to DSSSB, requested that the categories of disabilities for the post of Pharmacist of H&amp;FW Department may be modified as OA, OL, OAL, BL &amp; HH and accordingly issue necessary corrigendum in this regard.</p>
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12.	405/1 121/2 018/0 8  19.09. 2018	Sh. Upendra Kumar F/o. Ms. Priyanka Kumari  Vs.  The Medical Superintendent Lal Bahadur Shastri Hospital	The complaint dated Nil received in this office on 24.07.2018 submitted that he is a resident of Mayur Vihar, Phase-III, Distt. East, He has been trying to get a disability certificate for his daughter, Ms. Priyanka Kumari from Lal Bahadur Shastri Hospital, who rejected the application on the ground of jurisdiction.	The complaint was taken up with the respondent vide letter dated 06.08.2018.  The Respondent vide letter dated 10.09.2018 informed that the complainant's daughter had been issued disabilities certificate for 75% Permanent Multiple disability on 20.08.2018.  The complainant, who was contacted on his mobile on 13.09.2018, confirmed that the disability certificate has been received after the intervention of this court.
13.	528/1 141/2 018/1 0  26.11. 2018	Mr. Mohd. Muzzmmil Hussain Vs The In charge, Hiring Zone Building Careers	The complainant, a person with blindness vide his complaint received from the Court of Chief Commissioner for Persons with Disabilities vide letter dated 29.06.2018 submitted that the Call Centre namely the Hiring Zone Building Careers, Near Kotak Mahindra Bank, Vikas Marg, Shakarpur, Delhi (E-mail: hiringzone.z@gmail.com) took Rs. 3750/- from him but did not provide him job. He requested to get his money back. He alleged that the employees of the company though promised, but had not returned his money. He requested to help him in getting his money back.	The complaint was taken up with the respondent vide letter dated 11.09.2018. Though the letter was received back due to incomplete address yet the matter was taken up through email to the respondent on 18.10.2018.  On 26.11.2018, the complainant informed that the company had returned full amount of Rs. 3750/-. The matter was disposed of.
14.	311/1 092/2 018/0 5  27.11. 2018	Ms. Shruti Vs The Director, DSW	The complainant, mother of Master Ishu Aggarwal, a person with 75% intellectual disability vide her complainant received on 29.05.2018 submitted that her son is not getting the revised disability pension @ Rs. 2500/- per month on the ground that his account is not linked with Aadhaar. She further submitted that her son becomes violent when he is taken in front of bio-metric machine. Therefore his Aadhaar Card could not be made.	The complaint was taken up with the respondent vide Notice dated 11.06.2018. The respondent vide letter dated 26.11.2018 submitted that as per the pension record, Aadhaar Cad of Master Ishu Aggarwal had been linked on 11.10.2018 and enhanced pension would be r414aw4r with arrears w.e.f. April, 2018 as per Cabinet Decision No. 2605 dated 31.07.2018.  During the hearing on 27.11.2018, the representative of the respondent informed that the enhanced pension alongwith the arrears had been credited to the account of the complainant, which the complainant confirmed. The complainant was disposed of.

15.	222/1 111/2 018/0 5  507/1 111/2 018/0 9  04.01. 2019	Sh. Guddu Srivastava  Vs.  The Post Master Grade, Gukulpuri Post Office	The complainant, a person with 90% locomotor disability submitted a complaint dated 01.05.2018 and alleged that one Sh. Dinesh who is working as a clerk in Gokulpuri, Post Office abused him and tried to manhandle him on 28.04.2018 between 10.15 – 10.30 A.M. when he visited that Post Office for sending a letter. Sh. Dinesh also used derogatory language, intimidated, insulted and humiliated him. He also said to him that one of his legs has been broken by the God and he would break the other one if he argued with him. This all happened because the complainant did not have the change	The complaint was taken up with the respondent vide notice dated 29.09.2018. The respondent vide letter dated 08.11.2018 informed that no person by the name of Sh. Dinesh was working at the Speed Post/Registered Post counter on 28.04.2018. Sh. Naresh Kumar was working at the Speed Post/Registered Post counter on 28.04.2018 whose statement was taken. He showed his ignorance about such an incidence which is 6-7 months old. A postal Asstt. by the name Sh. Dinesh Tewari was working at the savings counter for the last one and a half years. The respondent further submitted that the functionaries in the Post Office respect the senior citizens and persons with disabilities and extend all the help to them and in case the complainant faced any inconvenience at the Post Office, he would like to apologise for the same.  The complainant submitted that the respondent was trying to protect the staff.  The respondent conducted an inquiry into the matter and a report dated 28.12.2018 was filed vide their letter dated 31.12.2018.  After taking into account the fact and submissions of the parties, the case was disposed of with the following recommendations:-  (i) DCP(N/E District) should get the matter inquired and take appropriate action against the concerned official, if found guilty.  (ii) The respondent should conclude the disciplinary action expeditiously. And an ATR on Para (1) of the order be intimated to this court within 3 months from the date of receipt of this order as required under Section 81 of the Act.  The respondent i.e. office of Sr. Supdt. of Post Office, Delhi East Division took the disciplinary proceedings under Rule 16 of CCS (CCA) Rules 1965 against Sh. Naresh Kumar, and found him guilty for misbehaviour with the complainant. The department imposed a penalty of
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				withholding of next increment of pay of Sh. Naresh Kumar for a period of three months without cumulative effect.  The purpose is not to see someone punished. It is to bring out the realisation and create sensitivity among the masses.
16.	374/1 024/2 018/0 6  10.01. 2019	Smt. Sridevi Sreekumar Vs. The Director of Education (Respondent No.1) & The Principal, S.S Memorial Secondary School, East Punjabi Bagh, New Delhi-110026 (Respondent No. 2)	The complainant, a person with 60% locomotor disability vide her complaint dated 28.06.2018 submitted that she was appointed as UDC under PH category in Swami Sivananda Memorial Secondary School, East Punjabi Bagh, New Delhi on 19h February, 2018. She alleged that she had not received her salary ever since joining.	The complaint was taken up with the respondents vide notice dated 12.07.2018. Vide letter dated 15.12.2018, Department of Education (R.No.1) informed that arrears of salary had been disbursed to the complainant through ECS on 06.12.2018 which was confirmed by the complainant when contacted on her mobile number. The complainant was disposed of.
17.	622/1 022/2 018/1 2  07.02. 2019	Dr. Musafir Singh Vs North DMC	The complainant, a person with 60% locomotor disability vide his complaint dated 06.12.2018 submitted that he has been transferred from Kasturba Hospital, North DMC to Narela Zone in violation of Para "H" of the DOP&T's OM dated 31.03.2014 as per which employees with disabilities may be exempted from rotational transfer policy/transfer and be allowed to continue in same job, where they would have achieved the desired performance.	The Complaint was taken up with the Additional Commissioner, North DMC vide communication dated 13.12.2018. The respondent vide letter dated 29.01.2019 informed that complainant had been retained at Kasturba Hospital vide order dated 19.12.2018. The Complainant also confirmed vide his e-mail dated 02.02.2019 that he had been retained at same place. In view of the above, the matter was disposed of.
18.	1134/ 1024/ 2019/ 09  07.02. 2019	Dr. Manish Singh Vs Medical Superintendent, Hindu Rao hospital	The complaint dated 05.08.2019 of Dr. Manish Singh, a person with 95% locomotor disability and a wheel chair user was forwarded by Chief Commissioner for Persons with Disabilities vide letter dated 03.09.2019 regarding non-	The matter was taken up with, Medical Superintendent, Hindu Rao hospital and North DMC vide letter dated 19.9.2019. The respondent vide letter dated 09.10.2019 informed that the complainant had been paid Rs. 2,19,908 on account of salary, enhanced TA and security money. The complainant vide

		and North DMC	payment salary and enhanced TA by North DMC Medical College and Hindu Rao Hospital.	e-mail dated 03.10.2019 confirmed the receipt of the amount. Prompt action on your part sends a message of urgency and most often than not, the effect and outcome is positive.
19.	602/1 111/2 018/1 1  11.02. 2019	Sh. Virender Singh, Smt. Poonam and Sh. Omkar Singh Vs Directorate of Education, The Principal, Rashtriya Virjanand Anndh Kanya, The President, Rashtriya Virjanand Anndh Kanya Society and Secretary, Rashtriya Virjanand Anndh Kanya Society	Sh. Virender Singh, Local Guardian of Ms. Bhawna, a person with blindness vide his complaint dated 27.11.2018 submitted that Km. Bhawna, an 11 year old girl is the daughter of his wife's sister, who lives in Bulandshehar (U.P.). She was admitted in Rashtriya Virjanand Anndh Kanya Vidyalaya at Rajinder Nagar, New Delhi in Class-I in the year 2012. On her promotion to Class-VI, she was shifted to Rashtriya Virjanand Anndh Kanya Vidyalaya at Vikaspuri, New Delhi. The Society runs schools with hostel for children of Class-I to V at Rajinder Nagar and for children of Class-VI to Class-XII at Vikaspuri. In August, 2018. The school authorities called them and informed that Km. Bhawna had been expelled from school as-well-as the hostel allegedly for stealing money without giving anything in writing.	The complaint was taken up with respondents vide notice dated 03.12.2018. The DDE, Zone-18 vide letter dated 17.12.2018 informed that Rashtriya Virjanand Anndh Kanya Vidyalaya is a recognized govt. aided school. Km. Bhawna was expelled from the school and the residential hostel facility on the ground of stealing money/theft. As there was no response from the Respondent No. 2, a hearing was scheduled on 04.01.2019. During the hearing, the complainant reiterated his written submissions and added that there was no complaint whatsoever about stealing or any misconduct by Km. Bhawna at School during the last 5 years. After the intervention of the State Commissioner, before the next date of hearing on 22.01.2019, a phone call was received that Km. Bhawna had been admitted in the RVAKV at Rajinder Nagar, New Delhi. This was confirmed by the complainant when he was contacted. As Km. Bhawna was admitted back in the school taking a lenient view of the matter, the action against respondent number 3 & 4 was not recommended for contravention of the provisions of the Act. They were however, advised to be sensitive, humane and should respect the dignity and honour of a child with disability especially when they are in the business of education of girl children with blindness. In view of the above the matter was disposed of. Any blatant violation of the rights of persons with disabilities, that too of a girl child with blindness by an organisation working for their education, must not be spared and dealt with if exemplary action.
20.	717/1 014/2 019/0	Sh. Ajit Kumar Ms Sujata	The complainants Sh. Ajit Kumar and 08 others personally appeared before the State	The complaint was taken up with Secretary DSSSB with request to give an audience to Sh. Ajit Kumar and Others

	2 13.02. 2019	Sh.Vivek Ms. Geeta Sh. Nitin Kumar Sh. Vinor Kumar Sh. Parveen Kumar Sh. Mahesh Kumar, and Ms. Munazza Vs DSSSB	Commissioner on 04.02.2019 and submitted a representation stating that DSSSB vide Notice No. 760 dated 01.02.2019 had published the cut off marks for uploading e-dossier. As per para 4 of the said notice, 93 vacancies were shown for PH(OH) instead of 133 vacancies. The complaints requested that e-dossiers of PH (OH) be called for 133 vacancies for the post of PRT (Primary) instead of 93 and cut off marks be determined accordingly.	and do needful. Vide letter dated 12.02.2019 the Secretary, DSSSB informed that 40 unfilled vacancies of post code 70/09 added to the post code 01/18 and accordingly the vacancies of OH category had then been increased to 133 (93+40) and a corrigendum dated 11.02.2019 was also issued. The case was disposed of.
21.	687/1 092/2 019/0 1/ 19.02. 2019	Ms. Babita and Sh. Nazmuddin Vs The Director (SW), and District Social Welfare Office,(East t District)	The complainants Sh. Nazmuddin and Ms. Babita, the person with 84% locomotor disability and blindness respectively vide their complaints received on 23.01.2019 and 21.01.2019 submitted they had applied for disability pension in District welfare Office (East) on 24.03.2018 but despite visiting the DSO (East) many times, the pension was not sanctioned.	The complaint was taken up with the respondents vide Show Cause cum Hearing Notice dated 01.02.2019 and 04.02.2019 respectively. In both the cases vide e-mail dated 18.02.2019, the DSWO (East) informed that application of both the complaints were scrutinized and discrepancies found in the application were got rectified and pensions were sanctioned and sent to FAS Branch of Social Welfare Department for remittance of payment.



**Annexure-XI**

**Gist of the Orders of State  
Commissioner for Persons with  
Disability (2018-19)**

## GIST OF ORDERS (2018-19)

Sl. No.	Case No. & Date of Order	Name of Parties	Facts of the case	Recommendations / Decision of SCPD	Status of ATR		
					N/A	Whether Submitted Date is Over	ATR Received Y/ N
1.	49/10 92/20 17/12  03.04. 2018	Sh. Kaushlesh Kumar Vs Department of Social Welfare	The complainant, a person with 86% locomotor disability vide his complaint dated 15.11.2017 submitted that he is getting the disability pension at the rate of Rs.1500/- per month though it has been enhanced to Rs.2500/- per month.	The complaint was taken up with the respondent who informed that the beneficiaries whose bank account has not been linked to Aadhar are getting the disability pension at the rate of Rs.1500/- and as soon as the bank account of the complainant is linked to Aadhar, he will get the enhanced disability pension. Vide his letter dated 29.01.2018. The complainant informed that now he is getting the enhanced pension w.e.f. 31.11.2017. The complaint was disposed of.	N/A		
2.	1/110 1/201 7/10  05.04. 2018	Dr. Nitesh Tripathi Vs Commissioner SDMC, DCP(South West District), Red Square Restaurant, VC, DDA	The complainant, a person with 65% locomotor disability vide his e-mail dated 12.09.2017 submitted that he had to visit Delhi Laser Clinic at Sector-14, Dwarka regularly for treatment. On 11.09.2017 he faced difficulty in reaching the clinic as the lift which was owned by Red Square Restaurant on 2nd Floor was blocked. He also submitted that it created barrier for him	The complaint was taken up with the respondents. Respondent No.2 i.e. DCP(SW) vide letter dated 10.01.2018 submitted that the complainant visited the clinic but no such complaint or incident was reported by the complainant. The complainant did not make any complaint/PCR Call nor any MLC was one. He also informed that DDA is the concerned authority in this case and not the SDMC. The representative of the restaurant informed that they are maintaining the lift privately. They had requested the clinic personnel to share the expenditure for operating the lift. But they were not willing. The representatives of DDA submitted that at the time of construction of the building by Manish Twin Plaza,	N/A		.

			to get treatment and also the staff of the restaurant abused him. He made the complaint to the Commissioner of Police, Delhi but did not get any response. He requested to take necessary action.	Dwarka, there was no requirement to install the lift. The representatives of the respondents were briefed about Section 46 of the RPwD Act, 2016 which provides that the service providers whether Government or Private shall provide services in accordance with the rules on accessibility. The case was disposed of with the recommendation that a direction be issued by Respondent No.4 i.e. DDA to the owners of Manish Twin Plaza, Dwarka to ensure that access to the market and the facilities are made accessible to the persons with disabilities on equal basis with others in a time bound manner and an Action Plan be obtained to ensure that the entire built area in the said plaza is made accessible to persons with disabilities strictly in accordance with the notified guidelines. The Red Square Restaurant was also directed to ensure access to the persons with disabilities to the lifts already installed.			
3.	97/10 24/20 18/02 dated  09.04. 2018	Mr. Mohd. Faizan Vs Director, DSW and The Branch Manager, Oriental Bank of Commerce	The complainant person with 75% intellectual disability through his father complained that he had not received disability pension since February, 2017. DSW asked him to link his Aadhar to the Bank Account Number in Oriental Bank of	The complaint was taken up with the respondents. The Branch Manager informed that the said account had been linked to Aadhar on NPCI mode on 03.02.2018.  From the interaction with the complainant during the hearing, it was observed that the complainant was very hesitant to narrate his experience in the office of District Social Welfare Officer fearing reprisal and further harassment by the concerned officials.  As none appeared on behalf			Yes

			<p>Commerce on NPCI mode.</p> <p>of DSW, Smt. Saroj Rawat, Deputy Director, DSW was contacted on telephone. She checked the record and informed that the Aadhaar Number of the complainant was not correct and no information had been updated by the District Officer. She however promptly updated the record and assured that the pension would be credited to the account of the complainant by end of March, 2018.</p> <p>Director, DSW was advised to look into the matter and take appropriate action so that persons with disabilities in need were not harassed by the officials whose duty is to serve them.</p> <p>Deputy Director (FAS), DSW vide letter dated 28.03.2018 informed that necessary corrections have been made in the data base and the payment of Rs. 20,000/- has been released into the Aadhar linked account of the complainant.</p> <p>The complaint was disposed of with the advise to the respondent No. 1 to issue appropriate advisory to all concerned to induct disability as a component for all the Social Welfare Officers and other functionaries of DSW as required u/s 47(1)(b) of the Act.</p> <p>Nothing should stop duty bearer from doing his/her duty. Hard work must get</p>			
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				appreciation while any laxity at the cost of citizens, that too persons or their families with disabilities must be made to realise that neither good nor the bad deeds go unnoticed.			
4.	4/110 1/501 5- Wel/C D  16.04. 2018	Sh. Raj Bahadur Vs Bhandari EDMC	The complainant, a leprosy cured person vide his representation dated 27.07.2015 addressed to the President of India, which was received from the Court of CCPD vide their letter dated 28.08.2015 submitted that he and other 50 family members of the Leprosy Cured Persons were shifted from Andheria Mod, Mehrauli to the Nazul land in East Delhi for rehabilitation in 1958 by the former Prime Minister to do some agricultural activities for their livelihood. DSW with Hope Foundation, an NGO constructed some house and some Leprosy Cured Persons were settled there and were given ownership of those houses. The complainant requested that	The complaint was initially taken up with DSW and three Municipal Corporations vide communication dated 09.09.2015. DSW vide their letter dated 21.09.2015 informed that the complainant had approached Hon'ble High Court. Subsequently, the petitioner was allowed to withdraw the petition by Court. As per the report submitted by DSW to Hon'ble High Court, the land belongs to MCD and DSW has no role to play. The matter was taken up with EDMC and after a lot of deliberations, EDMC vide their letter dated 26.03.2018 informed that the ownership of the land in question vests with EDMC but ownership to the present occupiers is a policy matter and as there is no policy to give the ownership rights to the persons, EDMC is not in a position to do so. EDMC vide their letter dated 02.04.2018 also informed that in pursuance of directions of SCPD, a joint meeting was held with different departments of EDMC and finally unanimously it was decided that EDMC is not in a position to transfer ownership rights to these persons. EDMC also informed that the complainant and 52 others have also filed Writ Petition in Hon'ble High Court of Delhi. In view of the fact that the matter was sub-judice, the matter was closed and	N/A		

			the 50 family members of the Leprosy Cured Persons living in Tahirpur Leprosy Home Complex be given the ownership of the residences they are occupying.	disposed of.			
5.	57/11 11/20 17/12 23.04. 2018	Sh. B.G. Sarkar Husband of Ms. Sulata Sarkar Vs The Manager, Union Bank of India, Najafgarh Branch	The above named complainant vide his complaint dated 09.11.2017 submitted that his wife, a person with 40-70% moderate disability had closed her Savings Bank Account in the Respondent Bank on 11.04.2017 and opened a Savings Bank Zero Balance Facility Account in the same branch on 06.03.2017. As the bank did not link the said new account to Aadhaar, she did not get the enhanced disability pension @ Rs.2500/-. He requested that the Bank be directed to pay compensation of Rs. 10,000/- to his wife.	The complaint was taken up with the respondent who vide their letter dated 08.01.2018 submitted that the earlier SB Account was opened by the complainant on 29.08.2013 and the Aadhaar was linked immediately after the same was received on 27.04.2015. During the gap the complainant did all the withdrawals through ATM except two cash deposit transactions. The Zero balance account was also linked to Aadhaar on 11.04.2017 after de-linking it from the previous account. She also requested to transfer the account to Dwarka Branch which was transferred on 12.09.2017. During this process, the complainant was not harassed and the Bank tried its best to co-operate. But complainant vide his rejoinder dated 24.01.2018 informed that he is not satisfied with the reply of the bank and a compensation of Rs.20,000/- be paid to his wife. As per the Bank, there was no delay in linking the Aadhaar and the bank is not responsible for delay in release of enhanced pension. From the records made available, it appeared that there was a communication gap between the DSW and the Bank. It was observed that a number of beneficiaries with disabilities of social	N/A		

				security are facing hardships due to issues concerning linking of Aadhaar to their account number. RBI was directed to issue an advisory to all the banks in NCT of Delhi to ensure smooth release of social security amounts to persons with disabilities. As there is no provision for compensation in the RPwD Act, 2016, no recommendation could be made for compensation and the matter was disposed of accordingly.			
6.	42/11 11/20 17/11  24.04. 2018	Sh. Jugal Kishore Vs The Commissioner ,Delhi Police	The complainant, father of Ms. Kiran, a person with 79% moderate mental retardation with mild hypertonia with right hemiparesis vide his complaint dated 24.11.2017 submitted that he and his brothers/other family members have a property dispute due to which they abuse him and his other family members including his younger daughter Ms. Kiran due to which she gets fits.	The complaint was taken up with the respondent vide notice dated 30.11.2017. During the hearing, the complainant submitted CDs in support of his allegations. In his rejoinder he submitted that he was not getting the protection of police. The respondent vide status report dated 13.03.2018 submitted that the complainant and other parties have a family property dispute which is before the Tis Hazari Court. As the status report did not address the issues relating to the abuse etc. of Ms. Kiran, the concerned officer at the Police Station was directed to investigate the matter. The concerned Executive Magistrate was also requested to take the necessary action after receipt of the report. Vide status report dated 23.04.2018, the respondent submitted that a criminal case has been registered against uncle of Ms. Kiran alongwith some other persons. The statement of the victim was also recorded under section 164 of Cr. P.C. The charge sheet was also prepared and the proceedings were likely to start in the Court of MM shortly. As the FIR had been	N/A		

				<p>registered and the victim has been produced before the Hon'ble MM Court and her statement had been recorded, the case was disposed of with the following recommendations:-</p> <p>(i) The SHO, PS, Nangloi intimate as soon as the charge sheet is sent for trial, in any case by 08.05.2018.</p> <p>(ii) The concerned Executive Magistrate to take note of the provisions of the Section 89 and 92 of the RPwD Act, 2016 which provide for punishment for contravention of the provisions of the said Act or Rules or regulations made thereunder.</p>			
7.	56/10 13/20 17/12  and  121/1 093/2 018/0 2  27.04. 2018	Sh. Jagdish Sharma  and  Sh. Prashant Singh  Vs  Transport Department	Sh. Jagdish Sharma, a person with more than 50% locomotor disability vide his email dated 13.06.2017 received from the court of CCPD vide letter dated 09.11.2017 submitted that his application for grant of conductor license was refused due to his disability.	<p>The matter was taken up with DTC vide notice dated 27.12.2017 followed by reminders dated 02.02.2018, 22.02.2018 and hearing on 20.04.2018. As per written submission dated 16.03.2018 by the respondent, Section 31(b) of the Motor Vehicles Act, 1988 prescribes disqualification if the medical certificate produced by the applicant discloses that he is physically unfit to act as a conductor.</p> <p>It was observed that apart from the above condition mentioned in Section 31(b), there are also certain conditions which disqualify the applicant. It was observed that as per the list of posts identified suitable for persons with disabilities notified by Ministry of Social Justice and Empowerment in 2013, the post of conductor is identified for persons with disability (OL), Low Vision (LV), Hearing Impairment (HH).</p>	N/A		



			<p>As per the disability certificate of the complainant, he has more than 50% locomotor disability in both his lower limbs and right upper limb. Thus, the post of conductor is not identified for his disability.</p> <p>The decision of the Licensing Authority was found in conformity with the provisions. Accordingly, the complaint was closed without any direction to the respondent.</p> <p>As per the disability certificate dated 30.11.2017 in respect of Sh. Prashant Singh, he has 50% locomotor disability in his Right lower limb and the post of conductor is identified for his disability.</p> <p>In light of the above, the MLO, Loni Road, Shahdara was directed to consider the complainant for issuance of conductor licence, if otherwise, he is eligible for the same. It was also made clear that the complainant cannot be declared physically unfit for conductor license because of his disability. The matter was disposed of accordingly.</p>			
			<p>During the hearing of the above case (Case No.56/1013/2017/12), it was observed that another similar complaint dated 13.02.2018 had been filed by Sh. Prashant Singh (Case No. 12/1093/2018/02) as per which He fulfils all the requirements for conductor licence but the concerned inspector informed him that persons with disabilities are not issued the conductor license. The respondent</p>			

			<p>submitted identical response in this case also.</p> <p>The complainant was informed of the response of the respondent on his given telephone number to which he agreed and accordingly his complaint was bring disposed of by a common order with appropriate recommendation ,</p>			
8.	102/1 083/2 018/0 2  03.05. 2018	Sh. Ashok Kumar Aggarwal Vs The Chairman, APMC, DCP(North West District)	<p>The complainant, a person with 50% locomotor disability vide his complainant dated 06.02.2018 submitted that he was allotted a booth at D-Block Parking near Shop No. D-403, APMC, Azadpur under the quota for persons with disabilities. The officials of the APMC removed his booth in his absence. He submitted that he also filed a complaint in Police Station Mahindra Park on 24.07.2017 but no action was taken. He requested that he should be</p>	<p>The matter was taken up with the respondents vide communication dated 07.03.2018. The respondent No.1 vide its ATR dated 07.03.2018 submitted that allotment of space for telephone booth was allotted to the complainant initially for eleven months w.e.f. 04.03.1998 on nominal license fee with certain terms and conditions.. The allotment was further extended from time to time and lastly it was valid upto 31.03.2015. Vide notice dated 22.02.2015, the complainant was directed to deposit licence fee w.e.f. 01.10.2014 to 31.03.2015. During the year 2014-15 the said temporary shed was got vacated from all the functionaries including the complainant and a new semi-pakka structure was constructed and lemon traders and kisans were allowed to operate from newly constructed shed. After that the complainant put his booth</p>	N/A	

			<p>returned the items of his booth, Rs. 25,000/- and the cost to reset up his booth.</p>	<p>at Phar No.1, newly constructed D-Block Parking Shed, which was meant for unloading of agricultural goods only. The complainant had installed the booth which was bigger than the sanctioned size and as per the terms and conditions, the complainant had to run the booth himself. He did not operate said booth himself. Due to protest by some traders, the complainant himself shifted his booth at the present place of location. The main objective of the complainant was to allow him to install booth at Phar No.1 (auction platform) of D-Block Parking Shed but the APMC is unable to permit him as all the sheds have been developed for unloading of agricultural goods only. During the hearing on 02.04.2018, both the parties agreed to resolve the matter amicably. Respondent No.2 was directed to ensure action on the complaint dated 22.07.2017 of the complainant. Circular No.28/2017 dated 25.10.2017 of the Commissioner of Delhi Police which pertains to the duties of the Police Officers for protection of persons with disabilities was brought to the notice of respondent No. 2, who informed that the matter was got enquired and it was found that there was no cognizable offence.</p> <p>On the next date of hearing on 24.04.2018, Son-in-law of the complainant appeared and filed a written submission and stated that as per the order of this court, APMC had given permission to set up the booth at the original place on 21.04.2018 and the complainant is satisfied with</p>			
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				the arrangement. In light of the positive action by respondent No. 1, the complaint was closed and disposed of accordingly.			
9.	4/173 8/201 7- Wel/C D  04.05. 2018	Mr. Naveen Kumar, Deputy General Manager, Akhil Dilli Prathmik Shiksha Sangh Vs Commissioner , EDMC, SDMC, North DMC and Director (Education).	The complainant vide his complaint dated 15.09.2017 submitted that despite orders of Hon'ble High Court of Delhi and instructions of various authorities like CBSE, RCI, Govt. of NCT of Delhi, Municipal Corporations have not provided even single Special Education Teacher (Primary) for children with disabilities. He prayed that state Project Director of UEE, Sarv Shiksha Abhiyan, Govt. of NCT of Delhi be directed to provide Special Educators (Primary)/ Resource Persons in each Municipal Corporation School on contract/temporary/Guest teacher for academic session 2017-18 or till DSSSB appoints permanent Special Educators so that 2017-18	The complaint was taken up with the respondents vide notice dated 27.09.2017. DOE vide letter dated 16.10.2017 informed that appointment of Special Educators (Primary) in Municipal Corporations on regular/contractual/ guest is beyond the control of DOE. As regards deployment of resource persons in schools of DOE, MCD, NDMC, DCB, there were sanctioned posts out of which 14 were working in the academic year 2017-18 and the process to fill the remaining posts was under way. They further submitted that the requisition to appoint regular Special Education Teachers (SET) for 1329 posts has already been sent to DSSSB. Simultaneously, action to engage Guest Teachers on contacts basis is also under way and will be expedited. In compliance with the notice dated 18.12.2017, North DMC and East DMC submitted some information regarding number of sanctioned posts of SETs and number of schools functioning under their control.  The Court observed that number of SETs on regular and on contract basis in DOE/DMCs schools was inadequate to ensure quality education of children with disability. All the respondents were directed to submit the status and the plan of action to deploy at least two Special Educators in every school as per the			Yes

			<p>does not become zero session for children with disabilities. The complainant also requested to direct the respondent to appoint only such Special Educators (Primary) who fulfil the recruitment norms prescribed by RCI.</p>	<p>directions of Hon'ble High Court of Delhi.</p> <p>Upon perusal of the status reports and action taken by DOE and the DMCs and the discussion during the hearing, it emerged that deployment of CTET qualified Special Education teachers through DSSSB was not likely to improve considerably in near future. All the respondents were advised to consider the following till the situation improved :-</p> <p>(i) Relax the qualification and upper age limit at least for appointment as Guest Teachers/ Contract basis.</p> <p>(ii) Open all vacant posts for short term appointment on contract basis and encourage the Universities etc. to conduct RCT approved courses to improve the supply of SETs.</p> <p>On the next date of hearing on 17.04.2018. DOE submitted that upper age and qualification relaxation was not possible and also not required as they have enough number of Special Education Teachers against 1747 sanctioned posts in 1029 schools. They have ensured one SET in every school and were making efforts to appoint more SETs through DSSSB. DMCs also submitted that it is not possible to relax minimum qualification/ eligibility criteria and relaxation in upper age limit and also stated that the matter is being monitored by the Hon'ble High Court of Delhi.</p> <p>The court expressed its grave concern that even after six years of creation of the posts</p>			
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				<p>of SETs in the year 2012, the three DMCs could fill up less than 10% of the posts. The concerned authorities had not taken effective and innovative steps to ensure that the children with disabilities in different schools are enabled to learn on equal basis with others as mandated by the relevant laws.</p> <p>In the circumstances, the complaint was disposed of with the recommendations that (i) all the respondents take effective steps and fill up all the sanctioned posts of Special Education Teachers on regular/contract basis or as Guest Teachers within 3 months from the date of receipt of the order and ensure that all the children with disabilities in the schools are provided with the services of SETs and all other teaching learning resource material on equal basis with other children. The respondents were also advised to consider introducing some innovative ways of optimising utilisation of the services of SETs as a single SET trained in a single disability would not be able to do justice to the children with other disabilities or those with multiple disability. A cluster and resource pooling approach within reasonable limit of geographical area could be adopted so that individual need based support can be ensured to each child with disability. While doing so, transport needs of the children be kept in view. It was also recommended that RCI may also be consulted with regard to availability of qualified Special Education Teachers.</p>			
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10.	94/11 41/20 18/01  04.05. 2018  and  159/1 141/2 018/0 3  04.05. 2018	Sh. Deepit Satish Jain Vs SDMC and VC, DDA  and  Smt. Anju Gupta mother of Sh. Akash Gupta Vs EDMC	Issues involved in both the cases were identical, therefore both the cases were considered and disposed of through a common order.  Case No. <u>94/1141/2018/0</u> <u>1</u>  The complainant, a person with 100% visual disability vide his complainant through e-mail dated 29.01.2018 submitted that he is a qualified professional as a Sound Engineer and is also trained as a professional musician. He is carrying on his profession of sound engineer in the name of “Delhi Sound Store” from the premises at E-13 (Basement), Hauz Khas Main Market, New Delhi. He has employed 6 staff members and has paid “Income Tax” of	The complaint was taken up with the South DMC vide notice dated 01.02.2018. and with EDMC vide Show Cause-cum-Hearing Notice dated 20.03.2018 respectively.  During the hearing, Sh. Deepit Satish Jain stated that the persons with disabilities are not getting equal treatment in various aspects of life and that the Master Plan for Delhi-2021 (MPD- 2021) should include vocational activities that will help many persons with disabilities to earn their livelihood with dignity. He also requested that appropriate authorities be directed for taking corrective measures and necessary amendments in MPD-2021 should be made to permit persons with specified disabilities to earn their livelihoods by using their skills from the place of residence in plotted development and Group Housing etc. as it is difficult for them to travel long distance.  SDMC vide status report received on 22.03.2018 submitted that the premises were sealed in the wake of orders dated 15.12.2017 passed by Hon’ble Supreme Court of India in the matter of M.C. Mehta Vs UOI & Ors. – 4677/1985. As of now, the permitted/sanctioned use of	N/A		

		<p>Rs.15.29 Lakh for the A.Y. 2017-18 and is also a National Awardee for outstanding Role Model among persons with disabilities. Even after accepting the user-conversion charges of Rs. 33,00,000/- by DMC, the "Delhi Sound Store was sealed on the afternoon of 22.01.2018 without giving the complainant any notice or prior intimation. This prevented him from earning his livelihood and therefore requested to get his premises de-sealed and let him carry on his professional activities.</p> <p>Case No. <u>159/1141/2018/03</u></p> <p>The complainant, mother of a person with 75% intellectual disability vide her complaint dated 15.03.2018 submitted inter-alia that the map of the office she erected for his son in the basement parking of the building was</p>	<p>the basement is only for storage of domestic / household goods. It is the discretionary powers of the Monitoring Committee (Apex Court) to order de-sealing of the premises after due consideration.</p> <p>The complaints involved de-sealing of the sealed premises to enable the complainants to restart their vocational activities to earn their livelihoods and making a separate provision in MPD-2021 for PwDs. Vs. V.C. DDA was therefore impleaded as R.No.2 and was advised to submit DDA's version. The request for de-sealing was forwarded to the Coordinator, Monitoring Committee for consideration.</p> <p>During the hearing on 03.05.2018, the counsel for DDA stated that further progress in the amendment of the Master Plan has been stayed by the Hon'ble Supreme Court, therefore it was not possible to consider the suggestions of the complainant.</p> <p>It was observed that while highly qualified professions are permitted to carry on their profession from their residence, not allowing persons with disabilities to carry on their vocational activities to earn their livelihoods from their residential premises would be discriminatory and against the spirit of the Act, which talks of promotion of vocational training to them to carry on their livelihood.</p> <p>In the facts and circumstances of the above cases, the complainants were directed to approach the Coordinator,</p>			
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			approved by the EDMC. It has been sealed by them on 06.03.2018. Her son, who has low intellect broke the seal and requested to de-seal the office (Basement Parking) and to let her intellectually impaired son carry out some activity in the said office.	Supreme Court Monitoring Committee for the purpose of de-sealing of their premises.  As regards amendment in MPD-2021, it was recommended that DDA should consider it whenever the said plan is amended or re-drawn. It was also advised to consult/ involve some persons with disabilities who may be pursuing their vocational skills for earning their livelihoods.  The complaints were disposed of accordingly.			
11.	67/11 11/20 17/12  07.05. 2018	Sh. Singh Vs EDMC	The complainant, a person with above 50% locomotor disability vide his complaint dated 18.12.2017 submitted that he had been earning his livelihood by selling ware items from his tricycle at outgate of Anand Vihar Railway Station and Bus Stand which was taken away by EDMC officials and also harassed him. He requested for help of this Court.	The complaint was taken up with the respondent vide notice dated 26.12.2017 followed by reminders dated 02.02.2018, 20.02.2018 and a hearing on 26.04.2018.  During the hearing, the complainant stated that his family is dependent on his earnings only and if he is not allowed to earn his livelihood, he and his family would have to go without food for days together. It is difficult for him even to pay the minimum amount of fine to EDMC to get his goods released.  It was brought to the notice of the respondent department that a large number of persons with disabilities who had been either street vending or have applied for it, had filed complaints in connection with the harassment by the enforcement agencies or denial of permission to earn their livelihoods. A common	N/A		

				<p>order was passed with the recommendations that (i) the persons with disabilities who were vending as on 13.09.2013 should not be disturbed and ..... (ii) PwDs who fulfilled eligibility conditions and had applied for vending licence, allotment of kiosks etc. before 13.09.2013 but were not issued the licence while those who applied after them, were given the licence, should not be denied vending right on the ground that their names do not exist in the list of registered vendors ..... and (iii) the concerned functionaries of the Municipalities/ Cantonment Board should be sensitized with regard to dealing with persons with disabilities.</p> <p>In light of the above recommendations and the fact that the complainant is dependent on street vending for his and his family's livelihood, the respondent was advised to allow the complainant to earn his livelihood in a peaceful manner.</p>			
12.	4/152 1/201 7- Wel/C D 08.05. 2018	Dr. Nitesh Tripathi Vs The Commissioner Transport Department	The complainant, a person with 65% locomotor disability vide his e-mail dated 17.01.2017 submitted that the RTO Office at Mall Road was not accessible for him and also requested to contact the authorities to provide him the mailing address and details of documents	<p>The matter was taken up with the respondent department vide communication dated 20.03.2017 and a hearing was held on 08.05.2018.</p> <p>The representatives of the respondent submitted that the complainant had been informed vide e-mails dated 05.05.2018 and 08.05.2018 providing him all the required information and advised the complainant to contact the MLO on his mobile number/ e-mail address. As regards the inaccessibility of the building, it was under renovation earlier and now it is user friendly for persons</p>		Yes	No

			<p>required for getting a driving license for disabled friendly scooter. He also requested to direct he authorities for not charging any fee for issuing driving licence to persons with disabilities.</p>	<p>with disabilities. The matter for exemption from fee had also been forwarded to higher authorities for consideration. As regards, doorstep delivery the same was not available at this stage.</p> <p>Upon considering the reply of the respondent department, the respondent department was directed that the built environment in and around RTO Office should be made accessible to persons with disabilities in accordance with the 'Harmonised Guidelines' issued by the M/o UR, GOI. The decision on exempting persons with disabilities from the fee for driving license be expedited and an ATR be submitted as required under Section 81 of the RPwD Act, 2016.</p>		
13.	4/155 6/201 7- Wel/C D  09.05. 2018	Dr. Nitesh Tripathi Vs DUSIB	<p>The complainant, a person with 65% locomotor disability vide e-mail dated 15.02.2017 submitted that the Satellite Centre set up by Pt. Deen Dayal Upadhyay National Institute for Persons with Physical Disabilities at Basti Vikas Kendra, Tikri Khurd, Narela does not have WC Type of accessible toilet for persons with disabilities and the electricity connection.</p>	<p>The issue relating to the accessible toilet was taken up with DUSIB vide notice dated 14.03.2018. Respondent vide letter dated 13.04.2018 informed that Director (Town Planning), DUSIB has been requested to allow necessary and mandatory alteration in the drawing of Basti Vikas Kendra to make the toilet disabled friendly. During the hearing on 09.05.2018, representative of respondent submitted that the drawing has been received and now after preparing the estimate, the work order will be issued to modify the existing toilet.</p> <p>The complaint was disposed of with the recommendation that the modification of the existing toilet as per the standards be made within three months from the date of receipt of this order and an ATR as required under Section 81 of the Act be</p>		No

				submitted.			
14.	4/108 1/201 5/Wel /CD  14.05. 2018	Sh. Satbir Vs CEO, Delhi Jal Board	The complainant, a person with more than 40% locomotor disability vide his application dated 29.11.2017 prayed that contempt proceedings should be initiated against the respondent department for non-compliance of recommendations of the order dated 30.06.2017 of this complaint and to invoke Section 89 of the RPwD Act for contravention of the provisions of the Act or rules or regulations made thereunder.	Vide order dated 30.06.2017, it was recommended that the appointing authority concerned, with the approval of Head of Organisation in Delhi Jal Board should grant out of turn promotion to the complainant from the date of conclusion of the Asian Para Games-2014 i.e. 24.10.2014 with all consequential benefits in terms of the scheme issued by DOP&T and intimate this Court as required under Section 81 of the Act.  Respondent Department vide letter dated 28.11.2017 informed that the recommendation of the SCPD has not been accepted by the department and it had been decided to file an appeal against the order dated 30.06.2017 in the Hon'ble High Court of Delhi.  As regards delay in submission of action taken report, the respondent vide letters dated 28.12.2017 and 18.01.2018 submitted that higher authorities in the first instance directed to deal with the earlier observations of UD Department and after complying with that the case	N/A		

				<p>was again put up to higher authorities on 04.09.2017. Respondent further submitted that In the meantime, the Director (A&amp;P)/Member(Admn.), DJB was given additional charges and due to the overburden of workload, the matter could not be sorted out in stipulated period of 03 months and finally sent the reply on 28.11.2017 with regret.</p> <p>Upon considering the submissions of the respondent department, as the delay was of 01 month and 18 days only in submission of the ATR, it was decided not to recommend any punitive action for violation of Section 81 of the Act. However, the respondent was advised to issue appropriate advisory to all concerned in the establishment to ensure strict compliance with the provisions of the Act and the rules made thereunder in future and ensure that the rights of persons with disabilities are not infringed. There is no provision in the Act for initiating contempt proceedings for non-compliance of Section 81 of the Act.</p>			
15.	45/10 21/20 17/11  15.05. 2018	Sh. Rajesh Tiwari Vs Delhi Jal Board	The complainant, a person with 40% visual impairment vide his complaint dated 24.10.2017 submitted that he was working as Head Clerk since 20.12.2007. He was issued a disability certificate on	The complaint was taken up with the respondent vide notice dated 14.12.2017. The respondent vide letter dated 25.10.2018 submitted that the post of Office Superintendent is in Group 'B' to be filled up 100% by promotion. As per DOP&T's OM No. 36035/3/2004-Estt.(Res) dated 29.12.2005, reservation of 3% of the vacancies in case of promotion is applicable when promotions are made to Group 'D' and 'C' posts. Therefore, the said	N/A		

			<p>04.09.2013 but was treated as a person with disability from 15.02.2014. He requested that he should be promoted to the post of Office Superintendent as per rules.</p>	<p>3% quota for persons with disabilities is not applicable in the case of the complainant.</p> <p>On the date of hearing on 14.05.2018, the representatives of the respondent submitted that the complainant had been promoted to the post of Section Officer vide order dated 22.01.2018 and had joined the post.</p> <p>It was brought to the notice of the parties that DOP&amp;T as per fresh instructions dated 15.01.2018 provide for reservation of 4% of the total number of vacancies to be filled by direct recruitment for persons with benchmark disabilities. It was also observed that there was no violation of the provisions of the Act or the instructions on the subject in this case.</p> <p>The complaint was disposed of with the recommendation to the respondent i.e. DJB that if the complainant produces the proof of having informed the concerned authorities about acquiring disability and submission of a valid certificate of disability before 15.01.2014, the respondent department may consider granting him Transport Allowance at double the normal rate from the date he was entitled as per the relevant instructions.</p>			
16.	101/1 040/2 018/0 2  17.05. 2018	Sh. Saurabh Vs DSSSB and DCP (Shahdara District)	The complainant, a person with 45% locomotor disability vide his complaint received on 30.01.2018 submitted that he appeared for	The complaint was taken up with the respondent vide notice dated 13.02.2018. During the hearing on 10.05.2018, the complainant was asked to type on the laptop and it was observed that he needs the key board almost at the height of his knees. Therefore, it may not			No

		<p>a typing writing test on 04.01.2018 conducted by DSSSB at Bhai Parmanand Institute of Business Studies, Shakarpur. As his height is short, the chair provided at the institute was not of appropriate height for him to be able to type properly. He requested for a raised chair but was not provided and he was forced to take the test with lots of difficulties. He submitted a representation but he was not given a receipt for it. He also filed a complaint with the Police Station also.</p>	<p>have been possible for him to type efficiently at the typing test venue. The representatives of the Respondent No.1 i.e. DSSSB submitted that the result of typewriting test is being processed and shall be declared soon and therefore it was not possible to take any action in the matter. The parties were briefed about Section 3(5) of the RPwD Act, 2016 which provides that the appropriate Government shall take necessary steps to ensure reasonable accommodation for persons with disabilities. Section 2(h) also provides that denial of reasonable accommodation amounts to discrimination.</p> <p>It was observed that despite the fact that complainant did not inform his specific requirements in advance, Centre Superintendent could have made some arrangement to enable the complainant type comfortably and thus eliminated the element of discrimination.</p> <p>The complaint was disposed of with the recommendation to the respondent No.1 that if the complainant is not successful in the type-writing test held on 04.01.2018, the respondent should give him an opportunity to re-appear in the type-writing test with appropriate furniture as per his requirement. It was also recommended that DSSSB may also consider making a provision in the application form so that the candidates with disabilities can indicate their specific needs, which shall be provided. ATR was also called for as required under Section 81 of the Act.</p>		
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17.	206/1 121/2 018/0 4  18.05. 2018	Sh. Manish Kumar Vs GB Pant Institute of Post Graduate Medical Education and Research (GIPMER) and IHBAS.	The complainant, a person with 45% generalized dystonia with myoclonus and dysarthria as per the disability certificate dated 03.07.2012 issued by GB Pant Hospital vide his complaint dated 12.04.2018 submitted that he cleared Engineering Service Examination (ESE) 2016 and secured all India Rank 254. However, Railway Board has rejected his claim for allotment of a service/post on the ground that he is suffering from neurological disorder with the above mental condition and that he has wrongly claimed himself to be one arm affected person though he suffers from neurological disorder.	<p>The complaint was taken up vide Notice dated 13.04.2018 and it was brought to the notice of respondents that neurological condition/neurological deficit cause locomotor disability. As per PwD (Equal Opportunities, Protection of Rights and Full Participation) Amendment Rules, 2009, disability certificate other than in the case of amputation or complete permanent paralysis of limbs, blindness and in case of multiple disabilities, is to be issued in Form-IV. Every Disability Certificate must indicate the disability type. However, the Disability Certificate dated 03.07.2012 had been issued in Form-II which is meant for obvious disabilities i.e. complete paralysis or blindness. IHBAS has also issued the Disability Certificate dated 24.08.2017 in Form-IX whose contents are not same as prescribed in Delhi PwD Amendment Rules.</p> <p>As per the complainant, he meets all the physical requirements mentioned in the notice but because of faulty Disability Certificate dated 03.07.2012, he was running the risk of losing a job.</p> <p>Respondent No.1 was directed to show cause why the Disability Certificate issued to the complainant should not be replaced with a fresh Disability Certificate. Respondent No.1 vide reply dated 20.04.2018 submitted certain reasons why the Disability Certificate could not be replaced .</p> <p>The complainant informed that since the Railway Board</p>	Yes	Yes
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				<p>is not allocating any service to him, he had approached the Hon'ble High Court of Delhi and his Writ Petition was scheduled for hearing in August, 2018.</p> <p>This court was concerned with the limited issue of assessment of disability of the complainant in accordance with the guidelines at the relevant time and issuance of certificate of disability in an appropriate format by respondent No.1.</p> <p>After due deliberations with the parties, it was observed that there had definitely been an error on the part of the certifying authority of Respondent No.1 while issuing Disability Certificate to the complainant to his disadvantage. Therefore, Respondent No.1 should correct the error and issue the Disability Certificate in respect of the complainant.</p> <p>It was also observed that the neurological condition of the complainant had majorly affected the locomotive condition of the right arm of the complainant. It has caused mild speech impairment with no impact on his functional ability. The impact on other body parts of the complainant also does not appear to be so disabling as to affect his functional ability.</p> <p>Although determination of suitability or otherwise of the complainant for civil engineering job falls under the purview of Railway Board etc., It was felt in the fitness of things that the study of civil engineering involves practicals and if the complainant with the same extent of disability has</p>			
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				<p>successfully completed his studies, performed the practicals and has secured the degree, there is no reason why such a person should not be considered suitable for the engineering service involving civil engineering functions.</p> <p>The complaint was disposed of with the recommendation to Respondent No.1 to remove the error and issue a fresh Disability Certificate and intimate this Court the Action Taken as required under Section 81 of the Act.</p>			
18.	46/10 31/20 17/11  18.05. 2019	Ms. Nikita Singh Vs GGSIPU University	The complainant, a person with 60% hearing impairment vide her e-mail dated 27.09.2017, received from the Court of Chief Commissioner for Persons with Disabilities vide letter dated 24.10.2017 submitted that she was not given admission in MPT Programme under the reservation for persons with disabilities.	<p>The complaint was taken up with the respondent vide notice dated 06.12.2017 who submitted vide thir letter dated 05.01.2018 that on receipt of the sanctioned intake of MPT Programme stream wise, all the CET qualified candidates of MPT Programme for the Academic Session 2017-18 were called on 05.09.2017 and after counselling, stream-wise seats were distributed as per approved reservation policy as per admission brochure. However, it was not clear why the candidate was not considered against a reserved seat.</p> <p>During the hearing on 11.04.2018, the respondent submitted letter dated 04.04.2018 vide which it was stated that due to small number of seats in different specialities in MPT Programme, a full seat could not be created for Delhi Schedule Tribe (DST), Outside Delhi Schedule Caste (ODSC), Outside Delhi Schedule Tribe (ODST) and the horizontal categories i.e. PwD/PH and Defence Category. In case of the complainant who is an out of</p>		Yes	Yes, on 10.10 .18

				<p>Delhi candidate, only 15% of the sanctioned intake is to be allocated for outside Delhi Region with 15% for ODSC, 7.5% for ODST and 3% for PwD/PH in all the categories.</p> <p>It was observed that the University did not reserve any seat for persons with disabilities against the seats allocated for outside Delhi as 3% of the seats for each speciality or even all the specialities taken together could not make even single seat and there are no instructions as to how to implement Section 39 of the RPwD Act, 2016.</p> <p>It was also observed that difficulty in implementing a statutory and mandatory provision cannot be a valid ground for not implementing the provision as it will negate the very purpose of making such a provision and persons with disabilities would never get the benefit of reservation in many professional courses which are split college-wise and discipline-wise.</p> <p>The case was disposed of with the recommendation to the respondent University that the University should either earmark a fixed number of reserved seats for persons with disabilities in each session or maintain a 100 point roster in which 5 points are earmarked for persons with disabilities in accordance with Section 32(1) of the RPwD Act, 2016 on the lines it is done for effecting reservation in appointments. The number of admissions made each year should be plotted in the said roster and a seat be reserved for persons with disabilities in the session in which the</p>			
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				roster point reaches a reserved point. If a candidate with Disability from Delhi is not available, it may be open to outside candidates with disabilities. This should be clearly mentioned in the advertisement, if any, and the prospectus. An ATR was called for from the respondent University as required under Section 81 of the RPwD Act, 2016.			
19.	111/1 080/2 018/0 2 24.05. 2018	Sh. Mohd. Sagir Vs AMS(Admn.), Lok Nayak Hospital	The complainant, a person with 50% locomotor disability vide his complaint received on 30.01.2018 submitted that he is earning his livelihood out of mobile PCO, STD Booth at Lok nayak Hospital allotted to him by Delhi Government since 2005. He applied for a kiosk in 2007 under the quota for persons with disabilities at Lok Nayak Hospital but he had been getting only assurances but the kiosk was not allotted to him. He also alleged that those who applied after him and are not persons with disabilities have been allotted kiosks. He requested that he should be allotted the	<p>The complaint was taken up with the respondent vide notice dated 03.04.2018. The respondent vide letter dated 18.05.2018 informed that the Public Grievances Commission in December, 2010 has observed that no transparent and publicized system was in place in hospitals for allotment of kiosks. The Commission advised Secretary (H&amp;FW) that a Committee of Officers should be constituted for developing the system. Accordingly, a Committee was constituted which recommended that the present kiosk should be vacated before allotment of new kiosks. After the bidding process, vacation notices to the existing vendors were issued which was challenged by one Ms. Inderjeet Kaur in the Hon'ble High Court of Delhi against vacation notice and for not reserving any kiosk for persons with disabilities.</p> <p>Hon'ble High Court directed the Delhi Government to indicate a clear policy as to how the provisions of Section 37 of the RPwD Act, 2016 would be implemented.</p> <p>As the issue involved in this complaint was before the Hon'ble High Court of Delhi,</p>	N/A		

			kiosk.	the complaint was disposed of with the recommendation that the complainant be considered as per his eligibility and merit as a person with disability for allotment of kiosk/shop in the Hospital premises of the respondent under a policy that is being framed. The respondent was also advised to ensure that the rights of the persons with disabilities are not infringed.			
20.	60/11 11/20 17/12 30.05. 2018	Sh. Pramod Kumar Vs Sharma DCP (Shahdara)	The complainant, a person with 71% locomotor disability vide his complaint dated 28.11.2017 submitted that he and his family members are being harassed and mentally tortured by his younger brother and his wife. He filed a complaint at Vivek Vihar Police Station on 2.11.2017 and 11.11.2017 but no action was taken.	The complaint was taken up with the respondent vide notice dated 18.12.2017. Vide letter dated 3.5.2018, DCP (Shahdara) informed that the notice had already been replied and enclosed a copy of the report dated 31.01.2018 addressed to Deputy Chief Commissioner in the court of Chief Commissioner for Persons with Disabilities. During the interaction with Ms. Nupur Prasad, DCP (Shahdara District) who appeared on 25.05.2018, it revealed that the complainant had filed a complaint in the Court of Chief Commissioner for Persons with Disabilities in September, 2017 on the same issue, to which the respondent had replied. It was therefore considered not appropriate to proceed further in this Court. In any case, the respondent had already inquired into the matter and submitted a report to the Chief Commissioner for Persons with Disabilities who would take a view on the complaint. The complaint was closed and disposed of the with advise to the complainant to approach the Court of CCPD on his complaint dated 18.09.2017.	N/A		

21.	127/1 083/2 018/0 2  30.05. 2018	Sh. Krishan Lal Vs Commissioner EDMC	The complainant, a person with 88% locomotor disability vide his complaint dated 22.01.2018 submitted that he was running a PCO Booth at DDA Community Centre, Shastri Nagar, Delhi and was earning his livelihood. On 31.01.2018, EDMC demolished his kiosk and destroyed all the material. He requested that he should be allowed to earn his livelihood through the PCO Booth so that he can earn his livelihood and be self dependent.	<p>The complaint was taken up with the respondent vide notice dated 06.03.2018 followed by a reminder dated 21.03.2018 and a hearing on 25.05.2018.</p> <p>The respondent neither submitted any reply to the notice nor did any one appear on his behalf on the date of hearing despite summons.</p> <p>The complainant added that he applied for a PCO Booth/Kiosk in 2001 on 14.02.2001. He again applied for PCO Booth/Tehbazari on 13.09.2007 to Central Licensing and Enforcement Cell, MCD under the scheme of MCD for Squatters/Hawkers. However, he was not allotted any PCO Booth/ Kiosk. The concern of this court was conveyed to Commissioner, EDMC that neither any reply was submitted on his behalf nor anyone appeared.</p> <p>This court vide order dated 27.07.2017 in a common order passed on the complaints of a large number of persons with disabilities who had been either doing vending or had applied for allotment of kiosks, had recommended the following:-</p> <p>(i) The persons with disabilities who were vending as on 13.09.2013 should not be disturbed and .....</p> <p>(ii) Persons with disabilities who fulfilled conditions and had applied for vending licence, allotment of Kiosk etc. before 13.09.2013 but were not issued the licence while those who applied after them were given the licence, should not be denied</p>	N/A		
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				<p>vending rights ..... and</p> <p>(iii) the concerned functionaries of the Municipalities/ Cantonment Board should be properly and adequately sensitised to deal with persons with disabilities with dignity, .....</p> <p>The complaint was disposed of with the recommendation to the respondent that the complainant should be allowed to earn his livelihood from a Kiosk of appropriate size either from the place his booth was displaced and destroyed or from a nearby suitable place.</p> <p>The respondent was also directed to intimate this court about the arrangement made in consultation with the complainant by 15.06.2018 failing which it would be presume that the complainant can set up a kiosk at an appropriate location without obstructing free movement of people/ traffic and affecting public order to earn his livelihood.</p>			
22.	73/11 01/20 18/01 30.05. 2018	Sh. Subhash Chandra (Complainant) S/o Smt. Dhapa Devi (Victim) Vs DCP (South West District)	The complainant vide his complainant dated 18.12.2017 submitted that his mother is a person with 100% visual impairment. The complainant further submitted that there were two entries to the plot in which they are living but one back side entry had been blocked. He requested	The complaint was taken up with the respondent vide notice dated 04.01.2018. Vide letter dated 07.02.2018, DCP, Dwarka submitted the enquiry report as per which the complainant and his mother are mentally disturbed and of unsound mind. There was no blockage in the street in front of the house of the complainant. The allegation of keeping 20 quintal weight on the roof of the house had been found to be false and baseless during enquiry. The complainant is habitual of making such false and baseless complainant on behalf of his mother. Therefore, the allegations		Yes	No

			<p>Commissioner, SDMC and DCP to open blocked backside street but no action was taken. He also submitted that some persons had kept a weight of 20 quintals on the roof of their house, due to which his house is getting damaged.</p>	<p>levelled by the complainant could not be substantiated.</p> <p>The complainant in his rejoinder dated 06.04.2018 submitted that the statement submitted by Police is not true. The Deputy Commissioner alongwith a Welfare Officer of this Court visited the site on 03.05.2018 and submitted that the complainant and his mother are living in a temporary structure house in the low lying area. The police in its report mentioned that there was no blockage in the street in front of the house but did not mention about the back side which had been constructed forcibly by some other residents. The family of Smt. Dhampa Devi used to use back side passage which was blocked.</p> <p>Considering the situation the case was disposed of with the recommendation to the South DMC that the back side wall should be removed and a passage should be allowed for the occupants of the house. As regards allegation of cracking of walls due to 20 quintal weight by the neighbours, the same was not substantiated. The expression "unsound mind" used by the respondent should be avoided and sensitisation and awareness programmes for police functionaries should be organised.</p>			
23.	136/1 024/2 018/0 2  30.05. 2018	Dr. Nitesh Kumar Tripathi Vs North DMC	The complainant, a person with 65% locomotor disability vide his email dated 23.02.2018 submitted that he is working on contact basis in	The complaint was taken up with the respondent vide notice dated 01.03.2018. There was no response from the respondent even after scheduling hearing on 24.05.2018. The complainant was deposed on telephone, who informed that his salary		Yes	No



			North DMC as GDMO and had not received the salary for the months of July and August, 2017.	had been released.  However, the case was disposed of with the recommendations to Commissioner, North DMC to initiate action against the concerned functionaries of the North DMC under Section 3(3) of the Act for discriminating against the complainant in releasing his salary; initiate action against the concerned functionaries under Section 93 of the Act for failure to furnish information and initiate action against the concerned functionaries for not appointing Grievance Redressal Officer under Section 23 of the Act.			
24.	55/10 14/20 17/12  31.05. 2018	Ms. Sanyogeeta Vs H&FW	The complainant, a person with more than 90% locomotor disability vide her complainant dated nil received on 05.12.2017 submitted that she applied for the post of Public Health Nurse (PHN) under PH category. She was in the merit list of DSSSB and out of 70 candidates, 61 have already joined and the remaining 9 candidates have not been given the offer of appointment. She requested that she should be allowed to join from the date the other	The complaint was taken up with DSSSB vide notice dated 19.12.2017. DSSSB vide report dated 26.03.2018 submitted that the complainant had been provisionally selected for the post of PHN and her dossier had been forwarded to H&FW Department and therefore DSSSB has no role to play in this matter anymore.  DSSSB was removed from the array of respondents and H&FW Department was impleaded as respondent.  On the date of hearing on 30.05.2018, the representative of H&FW Department submitted a letter dated 30.05.2018 as per which the matter was sub-judice before the Hon'ble CAT as an application was filed by Sh. Sagar Kumar & Others and also the complainant had also filed a case before the Hon'ble CAT and hence the department can	N/A		

			<p>candidates joined.</p>	<p>not take any further action.</p> <p>The complainant was informed about this which she confirmed about the filing the case before the Hon'ble CAT. She did not mention it in the complainant which she should have done.</p> <p>As the matter is sub-judice before the Hon'ble CAT, it was not appropriate to continue the proceedings in the Court of SCPD. However, both the parties were advised to inform the Hon'ble CAT that the complainant had been appointed against a reserved vacancy for persons with disabilities. The complaint was accordingly disposed of.</p>			
25.	228/1 121/2 018/0 5  31.05. 2018	Sh. Rajiv Goel Vs H& FW Department	<p>The complainant vide his email dated 06.05.2018 submitted that his son Master Kshitij Goel, who is 7.5 years old, had been diagnosed with Attention Deficit Hyperactivity Disorder (ADHD) and Specific Learning Disability (SLD). He approached IHBAS for issuance of disability certificate in respect of his son but they refused on the ground that IHBAS is not competent to issue disability certificates for</p>	<p>The complaint was taken up with the respondent vide letter dated 08.05.2018 with a copy to Social Welfare Department.</p> <p>No response/ATR in the case was received from the respondent. However, H&amp;FW Department vide their letter dated 14.03.2018 in response to letter dated 07.02.2018 of Department of Social Welfare requested DGHS to issue instructions to all medical institutions responsible for grant of certificate of disability to follow the notified guidelines for evaluation and certification of various categories of specified disabilities. The H&amp;FW Department also requested DGHS to implement the recommendation vide their letter dated 11.05.2018 in the meeting taken by State Commissioner on 16.04.2018 and to issue an advisory/directions to all Govt. Hospitals that issue</p>		Yes	No

			<p>SLD. The complainant requested this court to direct GNCT of Delhi to notify hospitals and also direct IHBAS to constitute a Medical Board for the purpose of issuing disability certificate.</p>	<p>disability certificate at present to continue issuing the disability certificates in accordance with the guidelines notified by Department of Empowerment of Persons with Disabilities on 04.01.2018 in respect of all the disabilities specified in RPwD Act, 2016.</p> <p>In another letter dated 22.05.2018, H&amp;FW Department in Case No. 139/1121/2018/03 informed this Court that as per new RPwD Act, 2016, the Hospitals have not been notified by the Delhi Govt. till; as the Draft Delhi State Rules under RPwD Act, 2016 has not been finalised by Social Welfare Department, GNCT of Delhi.</p> <p>In response, this Court vide letter dated 30.05.2018 informed the respondent that as per Section 57 of the Act, designation of certifying authority for assessment and certification of disability is not dependent on Delhi RPwD Rules. The respondent was therefore requested to designate the certifying authorities so that persons with disabilities are assessed and certified as per the guidelines issued by Department of Empowerment of persons with disabilities vide notification dated 04.01.2018..</p> <p>The case was disposed of with the recommendation that the H&amp;FW Department should immediately identify the certifying authorities/specialists in different hospitals as notified vide notifications dated 12.02.2014 and 10.09.2014 keeping in view the availability of specialists by</p>		
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				08.06.2018 indicating their jurisdiction and issue instructions to the concerned certifying authorities to ensure that all the applicants for certification are assessed and if eligible, be issued certificates of disability by 15.06.2018 so that they are in possession of the certificates of disability before applying for admission to the Universities/ Colleges. It was also recommended that a meeting by Pr. Secretary, H&FW Department and DGHS with the Heads of all concerned Hospitals in NCT of Delhi including those under Central Government and Local Authorities and Secretary, DSW may facilitate resolution of the issue.			
26.	282/1 041/2 018/0 5  07.06. 2018	Sh. Pradeep Kumar S/o Sh. Zile Singh Vs DSSSB	The complainant, a person with 90% locomotor disability (Right lower limb and Right lower upper limb) vide his email dated 14.05.2018 addressed to DSSSB with a copy to this Court requested to allow him his own scribe and 20 minutes compensatory time per hour of examination to write Tier- II examination for the post of ZRO/ Administrative Officer to be held by DSSSB on 03.06.2018. He also filed an OA in the Hon'ble CAT on	As the examination was to be held on 03.06.2018 (Sunday), this Court vide letter dated 31.05.2018 informed the complainant that guidelines dated 26.02.2013 of the Ministry of Social Justice and Empowerment on the subject are very clear and recommended that the complainant be allowed his own scribe and 20 minutes compensatory time per hour of examination to be held on 03.06.2018.  Hon'ble Tribunal while disposing off the OA, directed the complainant vide Order dated 31.05.2018 to approach the DSSSB in view of the recommendation made by the State Commissioner.  This Court also ascertained from the complainant that he was allowed his own scribe and 20 minutes extra/ compensatory time. In light of this, the complainant was	N/A		

			the same issue.	disposed off.			
27.	155/1 041/2 018//0 3  08.06. 2018	Sh. Pradeep Kumar Vs DSSSB	The complainant, a person with 90% locomotor disability vide his complainant dated 06.03.2018 submitted that DSSSB conducted the Tier-I examination for the post of Administrative Officer/ZRO in Delhi Jal Board on 31.05.2015 after gap of three years from the closing date of applications. The result of Tier-I examination was declared on 28.07.2016 but Tier-II examination was not held. He therefore submitted that the examination process should be completed within six months.	The complaint was taken up with the respondent vide notice dated 13.03.2018. During the hearing on 07.06.2018, the representative of the respondent submitted a report dated 06.06.2018 as per which the Tier-II examination for the post code 67/12 has already been conducted on 03.06.2018 and the complainant was issued an admit card and was also present in the examination. There was, however, no discrimination against the complainant.  The complainant confirmed that he had appeared in the Tier-II examination on 03.06.2018. As the examination was not being held for long, he filed the complaint. In light of this, the complaint was disposed of.	N/A		
28.	4/169 9/201 7- Wel/C D  08.06. 2018	Ms. Harjeet Gambhir Vs DCP (Shahdara)	The complainant vide her complaint dated nil submitted that her only son Aman Gamdbhir is a person with 40%-70% mental illness (Schizophrenia).	The complaint was taken up with the respondent vide notice dated 31.08.2017 bringing to the notice of the respondent the provisions under Sections 6,7 and 89 to 92 of the RPwD Act, 2016.  The respondent vide letter dated 03.10.2017 submitted	N/A		

			<p>Her neighbour and his family members harass her son and also sometimes beat him up. She further submitted that she had filed a complaint earlier and requested that her neighbour and his family members do not harass them.</p>	<p>that an enquiry into the matter was conducted and it was found that it is a dispute between the neighbours and no cognizable offence was found to have occurred.</p> <p>Office of the Commissioner of Delhi Police vide Circular No. 28/2017 dated 25.10.2017 has also brought to the notice of all concerned in Delhi Police the provisions of the Act relating to the duties of Police officers.</p> <p>The complaint was disposed of with the advise to the respondent to ensure that the complainant and her son is not harassed/threatened/teased by any person and his rights are not infringed. It was also recommended to organise awareness and sensitisation programmes among the members of civil society.</p> <p>The complainant was advised to contact the concerned Police Station for assistance as and when required.</p>			
29.	4/175 4/201 7- Wel/C D  12.06. 2018	Dr. Nitesh Tripathi Vs North DMC, Ms. Aman Enterprises (Airtel Store), Burari, PWD, CMD (Bharti Enterprises), Gurgaon.	<p>The complainant, a person with 65% locomotor disability vide his email dated 12.09.2017 submitted that he visited the Airtel Store (Aman Enterprises), Burari on 15.09.2017 for processing of biometric verification. He got injured due to inaccessible stairs and could not do the verification. He</p>	<p>The complaint was taken up vide notice dated 06.12.2017 and a hearing on 03.01.2018. North DMC vide letter dated 24.01.2018 informed that the matter pertains to PWD. During the hearing on 02.02.2018, the representative of North DMC also informed that MCD and PWD had jointly removed encroachment from that area and submitted a copy of the photograph of the Store.</p> <p>On the next date of hearing on 08.06.2018, the representative of North DMC submitted that even though they had no hole to play, they facilitated installation of portable ramp for persons</p>			Yes

			<p>requested that the Store be directed to make proper arrangement for home visit for verification or make their outlet accessible for persons with disabilities. He also mentioned that as the store is located in the area under the jurisdiction of North DMC, they should be directed to ensure the accessibility to such a public place.</p> <p>Vide his another mail dated 15.03.2018, the complainant also pointed out that he was yet to receive refund of Rs.3200/- from the respondent.</p>	<p>with disabilities and the representative of the Store submitted the photographs of Store which showed temporary provision of a ramp. Although the ramp is very steep, yet as per him it shows the bonafide intention of the owner of the Store.</p> <p>As regards refund on surrendering of dongle by the complainant, the counsel for Bharti Enterprises assured that the complainant will be contacted on his email Id and mobile phone and the issue will be resolved within 10 days.</p> <p>The case was disposed of with the recommendation to the respondents that they should ensure that the services they provide in the National Capital Territory of Delhi are accessible to persons with disabilities in accordance with the guidelines formulated by the Central Government.</p> <p>As regards biometric verification of Aadhar Number and refund on surrendering of dongle to the complainant, M/s Aman Enterprises and Bharti Enterprises were advised to resolve the matter by 30.06.2018 and an Action Taken Report was also called for.</p>			
30.	163/1 121/2 018/0 3  13.06. 2018	Sh. Onkar Nath Dubey Vs MS, GTB Hospital and Pr. Secretary, H&FW Department	The complainant vide his complainant dated 15.03.2018 submitted that he is residing in North East District. He applied for disability certificate to GB	The matter as taken up with GTBH vide letter dated 23.03.2018. Respondent vide letter dated 06.04.2018 informed the complainant with a copy to this court that as per the RPwD Act, the Cardiological Disability is not covered in the specified disabilities. Further, GTB Hospital does not have Cardiology Department. In		Yes	No

		<p>Pant Hospital where he was under treatment. The hospital vide letter dated 08.01.2018 rejected his application on the ground of jurisdiction. The complainant applied to GTB Hospital but the MS, GTBH vide letter dated 08.03.2018 informed that GTBH does not have Cardiology Department and hence disability certificate for Cardio Pulmonary Disease could not be issued.. It was also informed that there are no guidelines regarding issuance of disability certificate due to Cardiopulmonary disease.</p> <p>The complainant further submitted that Notification dated 01.06.2001 of Mo/ SJE provides for guidelines for evaluation of physical impairment (Locomotor disability) due to Cardiopulmonary disease. He requested to pass an order as</p>	<p>view of this H&amp;FW Department was impleaded as Respondent No.2.</p> <p>After a lot of deliberations on the issue and guidelines dated 04.01.2001, the case was disposed of with the recommendation that the complainant should be assessed in accordance with the guidelines dated 04.01.2001 for assessing the extent of specified disabilities under the RPwD Act, 2016. In case he is not found to be a person with disability in accordance with the said guidelines, he should be intimated about rejection of his application for certificate of disability in Form-VIII. Non-availability of a particular Department can not be a valid and justified ground for rejecting an application for certificate of disability. GTBH under whose jurisdiction the residence of the complainant falls, can co-opt a cardiologist or an get the cardiopulmonary test done from another hospital and then inform the complainant accordingly.</p>			
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			per rules directing any hospital for issuing disability certificate.			
31.	109/1 141/2 018/0 2 &  110/1 141/2 018/0 2  13.06. 2018	Mr. B.G. Sarkar (Complainant) Vs Ms. Sulata Sarkar (Victim) Vs The Medical Superintendent, Rao Tula Ram Memorial Hospital	The complainant vide his complaints dated 05.01.2018 and 02.02.2018 alleged that his wife, Smt. Sulata Sarkar, who is a person with 40.7% moderate disability due to schizophrenia was not administered proper treatment by the Doctors of Rao Tula Ram Memorial Hospital.	The complainant was taken up with the respondent vide notice dated 15.02.2018. The respondent vide letter dated 13.03.2018 submitted that as far as grievance related to Dental OPD is concerned, they were constrained to refer the patient to higher centre like Maulana Azad Dental College (MAMC) due to the fact that the dental x-ray facility was not available in RTRMH. The only machine available was not functioning and was under process of replacement. HOD of Eye Department submitted that all OPD services including refraction is provided at RTRM Hospital on all working days.  During the hearing on 11.05.2018, the representative of the respondent submitted that the complainant may re-visit the hospital and give prior intimation to him so that necessary service can be made available. In case of any complaint, he may approach to the GRO of the Hospital.  The complaint was disposed of with the advise to the respondent to give priority in attendance and treatment to persons with disabilities as required under Section 25(c) of the RPwD Act, 2016.	N/A	
32.	33/10 92/20 17/11  13.06.	Sh. Mukesh Vs SDMC	The complainant, a person with 75% locomotor disability vide	The complaint was taken up with EDMC vide notice dated 27.11.2017, 29.01.2018, 13.02.2018 followed by hearing on 16.04.2018. As	N/A	

	2018		<p>his complaint dated 08.11.2017 submitted that he had been getting disability pension from SDMC, but the same has not been received by him for the last many months. He was informed that his pension had been stopped.</p>	<p>no one attended the hearing, the complainant was advised to apply for the disability pension from the Department of Social Welfare. On next date of hearing on 10.05.2018 also no one appeared and the complainant was contacted on telephone who submitted that he can not apply for pension from Department of Social Welfare without getting NOC from SDMC. Deputy Commissioner, Green Park, SDMC was informed vide ROP dated 23.05.2018 that if the respondents did not attend the hearing on the next date, it would be presumed that they have deliberately denied the pension to the complainant and action under Section 89 of the Act for contravention of the said Act would be initiated.</p> <p>On the next date of hearing on 11.06.2018 also, no one attended the hearing. The Complainant was again contacted on his telephone who submitted that he did not apply for NOC in SDMC.</p> <p>The court observed that it is a matter of concern that respondent or his representative have not responded to 5 communications from this court.</p> <p>As the complainant has also not been pursuing the matter, there may be no purpose by scheduling another hearing. Notwithstanding this, the complainant was disposed of with the advice to the complainant to approach Deputy Commissioner, Green Park, SDMC alongwith a copy of the order for help and guidance.</p> <p>The Deputy Commissioner,</p>			
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				<p>Green Park, SDMC was also directed to release the arrears of disability pension/assistance, if any, due to the complainant within one months from the date of receipt of this order and if the complainant requests, issue him NOC so that he can apply for financial assistance from Department of Social Welfare, GNCT of Delhi.</p> <p>The complainant was advised to inform this court alongwith relevant documents in case of any action of the respondent causing deprivation of his rights.</p>			
33.	<p>205/1 092/2 018/0 4</p> <p>206/1 092/2 018/0 4</p> <p>204/1 092/2 018/0 4</p> <p>13.06. 2018</p>	<p>Sh. Mukhtar Singh Vs DSW</p> <p>Sh. Dulal Pal Vs DSW</p> <p>Sh. Jagdish Rai Vs DSW</p>	<p>The above named Leprosy Cured Persons vide the 4ir complaints dated 01.01.2018 submitted that they were getting disability pension of Rs. 1500/- per month, which had been stopped from September, 2016, August, 2016 and October, 2016. Editor of Halla Bol Times also submitted representation and requested for a high level inquiry. The complaint of Sh. Mukhtar Singh was also received from the Court of CCPD vide letter dated 15.05.2018.</p>	<p>As the complaints pertain to identical issue and the same DSWO i.e. North-East was involved, all the three complaints were clubbed and heard on 07.05.2018. The respondent vide letter dated 26.04.2018 informed that as per the directions of this, the complainants were contacted on their mobile phones and it was found that their pension was stopped by the then DSWO(North East) with the remark "pension stopped due to doubt case".</p> <p>On the next date of hearing on 08.06.2018, DSWO(NE) submitted a letter dated 08.06.2018 of Deputy Director (FAS) as per which the amount was released as under:-</p> <ol style="list-style-type: none"> <li>1. Sh. Mukhtar Singh – Rs.21,000/- (Account base).</li> <li>2. Sh.Jagdish Rai – Rs.23,000/- (Aadhar base).</li> <li>3. Sh.Dulal Pal – Rs.21,000/- (Account base)</li> </ol> <p>She also submitted that after</p>	N/A		

				<p>verification, the disability pension in respect of the complainants will be credited into their accounts within a few days. She also stated that as the accounts of Sh. Mukhtar Singh and Sh. Dulal Pal have not been linked to their Aadhaars, they would not be getting full pension of Rs.2500/-. They had been advised to do the needful so that their full pension could be released.</p> <p>The complaint was disposed of with the advise to the Social Welfare Department to put in place clear guidelines for the Inspecting Officers before stopping the pension. The reasons for doing so should be clearly recorded. The then DSWO(North East) be advised to inform the District Officers as to the basis of stopping the disability pension of above mentioned three complainants.</p>			
34.	236/1 024/2 018/0 5  13.06. 2018	Sh. Satish Prasad Vs The Director, DOE and The Principal, SBV, Timarpur, Delhi (School ID No.1207012)	The complainant vide his email dated 03.05.2018 submitted that he is working as Guest Teacher in Department of Education on contract basis in SBV, Timarpur, Delhi and has not received his salary for the months of March and April, 2018.	The complaint was taken up with respondents vide notice dated 10.05.2018. Respondent No.2 vide letter dated 30.05.2018 submitted that the salary of the complainant for the months of March and April, 2018 had been released on 10.05.2018 and 14.05.2018. The complainant was contacted on his mobile telephone on 08.06.2018 who confirmed that the matter had been resolved. The complaint was accordingly disposed of.	N/A		
35.	51/10 23/20 17/12  18.06. 2018	Sh. Raj Kumar Singh Vs DOE	The complainant, a person with 52% locomotor disability submitted a copy of his	The complaint was taken up with the respondent vide notice dated 07.12.2017. The respondent vide letter dated 04.01.2018 submitted that it was an internal arrangement for the time being due to the	N/A		

			<p>representation dated 24.10.2017 addressed to DOE stating that he is a Physics Teacher. The HOS assigned him Chemistry subject to teach Class-XI and XII students without consulting him. After some time, he felt that he was not in a position to satisfy the students due to insufficient knowledge of chemistry and therefore submitted a representation to relieve him from teaching chemistry. The HOS issued him a show cause notice on 29.08.2017. He submitted interim reply to the notice on 06.10.2017. The complainant further submitted that disciplinary proceedings had been initiated against him without holding any preliminary inquiry. The complainant requested DOE to take necessary action to protect his career so that he is not harassed</p>	<p>post of PGT (Chemistry) lying vacant. The complainant did not agree to the arrangement and showed disrespect to the authorities but taking a lenient view, the school management issued a warning letter and no further action was taken against the complainant.</p> <p>In his rejoinder dated 16.01.2018, the complainant did not agree with the respondent. Vide letter dated 27.02.2018, DOE informed that the management of the School had been taken over by the DOE vide order dated 27.01.2018 and the incident in question took place when the school was under the management.</p> <p>During the hearing held on 08.03.2018, the complainant reiterated that he did not refuse to take the Chemistry classes but simply requested to relieve him as he was not trained to teach Chemistry. Hence the warning letter should be withdrawn..</p> <p>During the hearing on 15.06.2018, the representative of the respondent reiterated the stand of the Department that warning is not a penalty and that the warning issued by the management can not be withdrawn by the other constituted authorities. In their written submission, the respondent also submitted that being an Appointing Authority, School Management Committee is fully competent to issue warning, which can not be withdrawn.</p> <p>During the hearing, the complainant was asked whether the harassment was</p>		
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			further.	<p>still going on to which he replied in the negative.</p> <p>In light of the fact that warning is not a penalty and that the same would not in any way affect grant of MACP or promotion etc. to the complainant, the complaint was disposed of with the understanding that the complainant would not be subjected to any kind of harassment merely on the ground of his disability and shall be given all reasonable accommodations.</p>			
36.	<p>11/11 01/20 17/10 &amp; 234/1 101/2 018/0 5 21.06. 2018</p>	<p>Dr. Nitesh Kumar Tripathi Vs North DMC &amp; Dr. Nitesh Kumar Tripathi Vs North DMC</p>	<p>The complainant, a person with 65% locomotor disability vide his email dated 23.09.2017 submitted that he is posted in Dr. SSV Polyclinic, Burari as DGMO and got injured because of slippery granite. This matter was brought to the notice of the authorities during the hearing by the then SCPD, Sh. K.S. Mehra but no action was taken. He also pointed out that door of the toilet is not accessible and there is no separate toilet wall, Braille enabled sign board and tactile. The list is also not available though it is a multi</p>	<p>The complaint was taken up with the respondent vide notice dated 20.03.2018 and was clubbed with suo-motu case No.4/1665/2017-Wel/CD. In the action plan submitted by the respondent vide letter dated 15.06.2018 in the suo-motu case, Dr. SSV Polyclinic, Burari was shown as not disabled friendly with nil facilities. The date by which the hospital was to be made accessible was shown as 30.03.2019.</p> <p>The representative of the respondent submitted that efforts are being made to allocate budget to carry out the works related to accessibility. He also spoke to the complainant on telephone and assured him for the same.</p> <p>The complainant was informed about the action plan who stated that he had been posted in the polyclinic 4 years back, it should have been made accessible before his posting. He further submitted that in case it is not possible for the authorities to make the said polyclinic accessible immediately, he</p>	N/A		

			storey building. There is no reserved parking for persons with disabilities. The complainant requested that an independent probe and access audit of the Dr. SSV Polyclinic should be done.	<p>should be posted out to a hospital/polyclinic that is accessible to PwDs.</p> <p>The court observed that the time line of 30.09.2019 in the action plan to make the polyclinic accessible is not reasonable especially when a doctor with disability is posted there. In the facts and circumstances of the case, the case was disposed of with the recommendation that the Dr. SSV Polyclinic be made accessible to PwDs in accordance with the Harmonised Guidelines issued by M/o Urban Development, GOI in 2016. It was further recommended that all the hospitals/polyclinics/ dispensaries/offices where PwDs have been posted, should be given the top priority to incorporate in them the accessible features.</p> <p>In his complaint dated 23.05.2018 registered as case No.234/1101/ 2018/ 05, the complainant alleged that the proposal for installation of ACT in the polyclinic was processed long back but had not been installed and also the door of his OPD Room No.5 is damaged besides other issues of general maintenance and upkeep.</p> <p>The complainant was advised to bring the issues of general maintenance and upkeep to the notice of the concerned maintenance/ engineering branch and the case was disposed of.</p>			
37.	128/1 014/2 018/0 2 21.06.	Sh. Om Prakash Vs DSSSB	The complainant, a person with 86% locomotor disability in upper right limb	The complaint was taken up with the respondent vide notice dated 13.03.2018. None appeared on the date of hearing scheduled on 21.06.2018 but the	N/A		

	2018		<p>and lower left limb vide his complaint dated 22.02.2018 submitted that he applied for the post of Drawing Teacher advertised on 30.04.2014. He cleared the Tier-I examination conducted on 30.04.2017 and was short listed by DSSSB. After he submitted his documents, a rejection notice No.213 dated 13.11.2017 was posted in the website of DSSSB for the reason “not having requisite qualification as per Recruitment Rules”. The complainant submitted that he is eligible for the post and requested that the rejection notice should be withdrawn and he should be issued the appointment letter.</p>	<p>complainant informed that DSSSB had modified the result declared on 10.11.2017 by including candidates having 4 year BFA degree and his name has been included in the revised result notice No.251 dated 24.05.2018 through a corrigendum dated 29.05.2018. He also submitted a copy of revised result Notice No.251 which inter-alia said that after the declaration of the result on 10.11.2017, some of the candidates approached the DOE for considering their BFA qualification as equivalent to be a BA(Hons) in Art and Art Education and thereby making them eligible for the post of Drawing Teacher.</p> <p>The complainant also informed that some candidates approached Hon’ble CAT and therefore the result of some candidates including his result had been stayed.</p> <p>As the complainant had been selected for the post of Drawing Teacher in DOE, the complaint was disposed of with the advise to the respondent and the complainant to inform the Hon’ble CAT about the fact that the complainant had been appointed against reserved vacancies for PwDs and his appointment had already been delayed and request for vacation of the stay on the result of the complainant.</p>			
38.	4/158 9/201 7- Wel/C D 27.06.	Sh. Ghanshyam Dass Maurya Vs DCP (Central District)	The complainant, a person with 80% locomotor disability vide his complaint dated	The complaint was taken up with the respondent vide notice dated 26.05.2017 followed by hearing on 26.06.2018.  No one appeared on behalf of	N/A		



	2018		07.04.2017 submitted that he was harassed and mentally tortured by Ms. Abhilasha.	respondent nor any ATR received. The complainant appeared for hearing and submitted that despite being senior citizen and a person with disability was called for 12-13 hearings by the Inquiry Officer. That caused tremendous mental torture and voidable harassment to him. Ultimately, the matter had been settled on 06.07.2017 but he expressed his grave concern that he expected the concerned police officials be more sensitive to the problems of persons with disabilities.  The complaint was disposed of with the recommendation for a need for organising sensitisation programmes for functionaries in the office of the respondent so that the matters concerning persons with disabilities are handled with more sensitivity and disposed of expeditiously.			
39.	4/115 8/201 5- Wel/C D  29.06. 2018	Sh. Santosh Kumar Vs Services Department	The complainant, a person with 45% locomotor disability vide email dated 29.10.2015 submitted that he joined as Grade-IV(DASS)/LDC against PH quota on 03.08.1998 and was promoted to Grade-III(DASS)/UDC in 2008 as General Category and not as a PH candidate. He further submitted that he was not considered for	The complainant was taken up with the respondent vide communication dated 03.11.2015. Vide letter dated 08.02.2016, the respondent submitted that as per DOPT's OM dated 06-07.01.2015, no reservation for PWDs will be applicable in promotion to Grade-I(DASS) which is a Group-B Gazetted Post. The final seniority list of Grade-IV was issued on 19.05.2011 and the complainant was promoted to Grade-III (DASS) vide order dated 07.07.2008. As regards reviewing the date of promotion to Grade-III, one of the senior persons to the complainant made a similar request before SCPD and CAT who upheld the order of the respondent vide order dated 03.05.2013 and	N/A		

			<p>promotion from LDC to UDC as the DPCs held in 2007 could not include PH candidates due to non finalisation of the seniority list of LDCs. The complainant requested that his date of promotion from Grade-IV to Grade-III under PH quota should be revised to August, 2006 and from Grade-III to Grade-II as per existing RRs under PH quota in 2009 and from Grade-II to Grade-I w.e.f. 2014 with arrears.</p>	<p>14.01.2015 respectively.</p> <p>During the hearing on 03.11.2017, the complainant contented that had the seniority been finalised in time with the benefit of reservation, he would have been promoted as Grade-III on completion of 3 years in 2002 as per RRs prevailing at that time. He further contended that without notified RRs, the respondent changed the promotion criteria from 3 years to 8 years qualifying service for promotion from Grade-IV to Grade-III (DASS).</p> <p>The Services Department took the position that the policy of 8 years was applied uniformly to all the employees and there was no discrimination against any person with disability. After hearing the parties, it was observed by the Court in the ROP dated 07.11.2017 that it was not a case of discrimination against the complainant on the ground of his disability as seniority of all those who joined alongwith the complainant was finalised in the same manner and were considered for promotion under the same rules. The respondents were advised to examine the matter in consultation with Law &amp; Justice Department, GNCTD.</p> <p>Taking into account the reply dated 24.04.2018 by the respondent after consultation with the Law &amp; Justice Department, GNCT of Delhi and the relevant paras of DOPT's OM dated 25.05.1998, it was observed that there appeared no discrimination against the complainant on the ground of his disability in application of</p>			
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				the provisions of the eligibility conditions for promotion which were applied to all the Grade-IV/LDCs. As regards the question whether the eligibility criteria of 8 years regular service could have been implemented without amending the RRs, the complainant, if he so desired, should approach the appropriate forum like CAT. The complaint was accordingly disposed of.			
40.	282/1 041/2 018/0 5  02.07. 2018	Sh. Raj Kumar Anand Vs DOE	The complainant, a person with 40% locomotor disability vide his complaint dated 08.03.2018 alleged that he had been overlooked for promotion to the post of PGT (Geography).	Although the complainant mentioned that his junior at serial No.308 had been granted promotion to the post of PGT (Geography), he enclosed page No.2 of tentative seniority list of TGT (Male) from 2003 to 2009 in which while his name appears at Serial No.1406 but not that of his junior. No other document showed the complainant and his junior's comparative position. The complainant was advised to visit the Court alongwith supporting documents vide letters dated 01.05.2018 and 12.06.2018 and was also informed that if he did not submit the supporting documents by 22.06.2018, the case shall be treated as closed. Till the date of order, the complainant neither submitted any document or contacted and therefore the complaint in question was closed with the liberty to complainant to file a fresh complaint if he so desires alongwith relevant supportive documents..	N/A		
41.	148/1 111/2 018/0 3  03.07.	Sh. Raju @ Riaz Vs DG (Prisons)	The complainant, a person with 59% locomotor disability in his	The representative of the respondent informed that the complainant had been released from the jail. The ROP dated 15.06.2018 was	N/A		

	2018		<p>left lower limb vide his complaint dated Nil to Department of Empowerment of Persons with Disabilities received through Department of Social Welfare submitted that he was in Jail No.4 of Tihar Jail for the last 5 years. On 07.12.2017, he went to Jail No.3 to appear in examination alongwith another person, the Darban took them away from the CCTV and severely beaten them. The complainant also alleged that the Darban was misusing his position.</p>	<p>sent to his current address by Speed Post with the advise to file his rejoinder on or before 02.07.2018 and to appear, if he so desire. He was also given the option to contact this Court on telephone. The complainant neither turned up on 02.07.2018 nor did he telephoned, as advised. In view of that, the complaint was closed and disposed of.</p>			
42.	75/10 21/20 18/01 & 4/163 6/201 7- We/C D  04.07. 2018	Sh. Harish Chand Vs DSIIDC Ltd. &  Sh. Ashok Kumar Verma Vs DSIIDC, Ltd.	<p>Two separate complaints dated 03.06.2017 addressed to SCPD and dated 07.04.2017 addressed to CCPD of Sh. Harish Chand, a person with 79% locomotor disability were received through his advocate Sh. Ashok Kumar Verma. The said complaints, through pertained to the same issue, were registered as</p>	<p>The complaint was taken up with the respondent vide notice dated 09.01.2018. Vide letter dated 27.03.2018, the respondent submitted that the complainant became eligible for promotion after 01.09.2015 as per RRs and would be considered for promotion as per seniority-cum-fitness criteria against PH quota in the DPC which will be held shortly.</p> <p>During the hearing on 04.06.2018, the respondent submitted that the complainant became eligible for promotion after the Board of Directors of DSIIDC revised RRs w.e.f. 07.08.2014. He fulfilled the eligibility condition in DPC</p>		No	Yes

			<p>separate cases.</p> <p>The complainant submitted that the respondent that he was not promoted to the post of Asstt. Grade-II (AG-II) in the quota reserved for persons with disabilities. He further submitted that as his upper right arm is amputated from elbow, he could not apply online. He therefore prayed that appropriate action be taken to promote him.</p>	<p>held on 06.10.2015. It was further stated that DSIIDC intended to hold the review DDPC which was held on 06.10.2015 to include the name of the complainant in the PH category. As soon as the DPC is convened, a decision in favour of the complainant would be taken.</p> <p>In the light of the submissions of the respondent, the case was disposed of with the recommendation that the process of holding the review DPC be completed within 45 days and the complainant be promoted to the post of AG-II with all consequential benefits as per rules within 60 days from the date of receipt of the order.</p>			
43.	161/1 083/2 018/0 3  11.07. 2018	Ms. Sunita Kumari Vs SDMC	<p>The complainant, a person with 75% mental retardation vide her representation dated 12.03.2018 submitted that her father is very old and her mother had expired and there is no source of their livelihood. She requested for allotment of a kiosk to earn their livelihood.</p>	<p>The representation was taken up with the respondent vide communication dated 07.05.2018. SDMC vide letter dated 31.05.2018 informed that presently there was no policy for allotment of kiosk, however, he suggested that the complainant should submit the related documents at Zonal Office so that her case can be put before TVC after its constitution. The complainant was informed that allotment of kiosk or certificate of vending can be allotted only by the TVC and was advised to be in contact with the Office of DC, SDMC, Rajouri Garden, New Delhi. She was also advised to contact the Office of DM(South West) for appointment of legal guardian under the National Trust Act. The matter was disposed of with the recommendation to DM (South West) and Chairperson, National Trust for appointment of legal</p>		Yes	No

				guardian in respect of the complainant and submit an action taken report within 3 months from the date of receipt of the order as required under Section 81 of the Act.			
44.	218/1 121/2 018/0 5  11.07. 2018	Sh. Rakesh Kumar Vs Pt. Madan Mohan Malviya Hospital	The complainant, a person with 57% Multiple Disability vide his complaint dated 03.05.2018 submitted that the disability certificate issued by the respondent was not in the proper format as prescribed in the relevant rules.	The complaint was taken up with the respondent vide letter dated 03.05.2018. The respondent vide letter dated 04.07.2018 informed that the complainant had been issued the disability certificate in the appropriate format. The complainant confirmed the issuance of the disability certificate. The complainant was disposed of accordingly.	N/A		
45.	48/11 11/20 17/12  12.07. 2018	Ms. Suvarna Raj Vs DCP (Shahdara District) and Commissioner of Police, Delhi	The complainant, a person with 90% locomotor disability and an international Paralympic player vide her complainant dated 14.11.2017 submitted that on 01.11.2017 she called 100 number to complain against her neighbour for throwing dirt in front of her house. Two police personnel do came to her house but misbehaved with her and her husband. They were abused and threatened. The	The complaint was taken up with the respondent No.1 vide notice dated 06.12.2017. As no response was received from Respondent No.1, Commissioner of Police was impleaded as Respondent No.2. On 25.05.2018, DCP Shahdara alongwith ACP, Seema Puri and SHO appeared and vide status report dated 06.07.2018 submitted that no cognizable offence was made out but the complainant was not satisfied with the police. It was agreed during the hearing on 25.05.2018 that a sensitization programme be conducted for police personnel which was conducted where the complainant herself was a speaker. In the light of the action taken by respondent No.1 as stated in their report, the complaint was closed with the expectation the sensitisation programmes for	N/A		

			complainant alleged that most of the police personnel are not sensitive towards persons with disabilities and requested that the concerned police officials be punished under the Act, they should be trained and sensitised and all the Police Stations/Offices should be made accessible for persons with disabilities.	the police personnel will be a continuous activity. It was also recommended that in such instances, efforts should be made for one-to-one interaction of a complainant with disability. Separately, a suo motu case No. 4/1665/2017-Wel/CD for accessibility of police stations/offices and other places had been taken .			
46.	4/855/2014-Wel/CD & 4/155 9/201 7-Wel/CD 16.07. 2018	Suo Motu Vs NDMC, North DMC, SDMC & EDMC & Dr. Nitesh Tripathi Vs North DMC	The then Commissioner for Persons with Disabilities took Suo Motu Cognizance of a newspaper report published in the Millennium Post on 23.12.2014 pointing out that the respondents have not provided/are not maintaining toilet facilities for persons with disabilities and took up with the respondents vide Notice dated 23.12.2014. A number of hearing were also held and during the hearings, the status of inaccessibility of public and community	In the meantime, inaccessibility of the built environment and transport in the NCT of Delhi was taken up with 14 Departments/ Agencies responsible for construction of public buildings, civic facilities including public and community toilets and provision for transportation services in a suo motu case registered as Case No. 4/1665/2017-Wel/CD. The above mentioned two cases were tagged with the said case. As the respondents in a=these cases were the same and the action plans include the public and community toilets, continuing the above mentioned two cases would be infructuous. Hence these cases were detached from Case No.4/1665/2017-Wel/CD and were closed.	N/A		

			<p>toilets was called and an action plan was also sought.</p> <p>Dr. Nitesh Tripathi vide his email dated 13.02.2017 also filed a complaint pointing out that the toilet at Vivekanand Marg near Dr. SPM Civic Centre, New Delhi was not disabled friendly and there was no ramp and hand rails to enable persons with disabilities to access the toilet.</p>			
47.	130/1 014/2 018/0 2  18.07. 2018	Sh. Santosh Kumar Prajapati Vs DSSSB	<p>The complainant, a person with blindness vide his complaint dated 19.02.2018 submitted that he applied for the post of PGT(Hindi) in 2012. The result was declared in 2017 but he could not see his result as he did not had a login ID and nobody in DSSSB helped him to create ID.</p>	<p>The complaint was taken up with the respondent vide letter dated 06.03.2018. During the hearing on 28.06.2018, the complainant stated that as his mobile No. was stopped by the Company, he could not create login ID and see his result. Nobody in DSSSB helped him to create ID in his new mobile No.</p> <p>Chairman, DSSSB was advised to instruct the concerned officer to intimate the result to the complaint at his email ID. The respondent vide letter dated 28.06.2018, informed that the complainant obtained 85.5 marks out of 250 but another candidate Sh. Rohit who obtained 152.25 marks was selected for the said post reserved for persons with visual impairment. It was seen that the complainant was the 7<sup>th</sup> candidate against the single vacancy reserved for visual impairment. The complaint was disposed of</p>	N/A	



				accordingly with the recommendation to DSSSB to consider making appropriate arrangement for guidance and redressal of grievances of candidates with disabilities to avoid prolonged litigation.			
48.	149/1 024/2 018/0 3  &  108/1 024/2 018/0 2  19.07. 2018	Sh. Sainik Gulam Asgar Vs DTC	The complainant, a person with 30% locomotor disability vide his compliant dated nil received from the Court of CCPD vide letter dated 01.03.2018 submitted that he was appointed as Driver in DTC on 13.07.1979. He met with an accident while on duty on 08.11.1983 and both of his legs were injured. On his return to duty, he was re-designated as Conductor on 24.12.1986 but was terminated on 20.05.1987. During his termination period, he went to his home town and got a disability certificate of 50% locomotor disability from Basti, UP. He was reinstated with back wages vide order dated 26.11.2001 of Hon'ble High Court of Delhi.	The complaint was registered as Case No. 108/1024/2018/02 and was taken up with the respondent vide notice dated 15.02.2018. The complainant also submitted a complaint addressed to the Commissioner for PWD which was registered as Case No.149/1024/ 2018/03. The respondent vide letter dated 16.03.2018 submitted that the complainant was assessed to have 30% locomotor disability by AIIMS vide certificate dated 01.10.1987. Thereafter, he produced the disability certificate dated 16.09.2008 for 50% disability issued by CMO, Basti. As the complainant was residing in R.K. Puram at the time of his accident, he was referred to Lok Nayak Hospital who vide letter dated 10.01.2013 informed that the complainant had 41% disability. So the complainant was paid the Transport Allowance from 10.01.2013 to 31.05.2014 i.e. upto the date of his retirement.  To sort out the dispute of the issuance of disability certificate, both the parties were directed to submit the genuineness of the certificate issued by CMO, Basti.  The complainant vide his letter dated 14.06.2018 submitted the original copy of the letter dated 07.06.2018 of CMO, Basti addressed to this Court who confirmed the		Yes	Yes

			<p>He was sent to Lok Nayak Hospital for re-examination, who found his disability to be 41% vide letter dated 10.01.2013. He was accordingly given the Transport Allowance at double the normal rate w.e.f. 10.01.2013 to 31.05.2014 i.e. upto the date of his retirement. The complainant requested that he should be given Transport Allowance at double the normal rate w.e.f. 01.01.2008 as he was given disability certificate of 50% disability by CMO, Basti on 16.09.2008.</p>	<p>genuineness of the disability certificate issued by CMO, Basti. Respondent vide letter dated 16.07.2018 submitted that the disability certificate of the complainant had been verified from the O/o CMO, Basti and is found to be genuine.</p> <p>As the CMO, Basti had verified and confirmed that the complainant's disability certificate (50% locomotor disability) is genuine, the complainant was disposed of with the recommendation that the Transport Allowance at double the normal rate w.e.f. 16.09.2008 to 31.12.2012 be paid to the complainant within 45 days from the date of receipt of this order.</p> <p>Vide letter dated 07.02.2019, DTC, Noida Depot informed that Rs. 1,84,392 towards T.A. at the double rate w.e.f. 16.09.2008 to 31.12.20012 had been paid to the complainant through RTGS in his saving account which was confirmed by the complainant vide letter dated nil received on 04.02.2019.</p> <p>Do whatever that is needed to get to the truth.</p>			
49.	82/11 01/20 18/01  19.07. 2018	Sh. Baljeet Vs DOE & The Principal, Sarvodya Bal Vidyalaya	<p>The complainant, a person with blindness vide his complaint dated 13.10.2017 received from CCPD vide letter dated 04.12.2017 submitted that the building of Sarvodaya Bal Vidyalaya School is not accessible for</p>	<p>The complaint was taken up with the respondents vide notice dated 22.01.2018. It was observed that in a suo motu case No.4/1665/ 2017-Wel/CD regarding inaccessible built environment in NCT of Delhi, Pr. Secretary (Education), GNCTD was impleaded as respondent No.14 and an action plan with timelines to make schools, colleges, universities etc. accessible for PWDs was sought. Respondents were directed to submit the status</p>	N/A		

			persons with disabilities and requested to make the newly constructed school building disabled friendly.	of accessibility.  Respondents vide status report dated 17.07.2018 alongwith photographs and statements of some teachers and students submitted that the building is well equipped to meet the basic amenities like toilets, drinking water etc. with 03 ramps with railings, 05 special toilets, provision of classrooms at ground floor for children with special needs. The complainant was heard on telephone who stated that he is working in Haryana Government and filed the complaint on behalf of the faculty and students and had personally not visited the school.  In light of the submissions of the respondents, the complaint was disposed of.			
50.	145/1 101/2 018/0 3  20.07. 2018	Sh. Rajesh Tiwari Vs The Commissioner EDMC, The Deputy Commissioner EDMC and Shri Sunil Sethi	The complainant vide his complaint dated nil received through PGMS vide letter dated 05.03.2018 submitted that his six year old daughter has 50% disability due to Cerebral Palsy. She is facing hardship due to an illegally erected structure in the building in which the family resides. The shopkeeper in the basement had constructed the mezzanine room for storage of his products. His daughter had fallen a number of times	The complaint was taken up with the respondents vide notice dated 09.03.2018. No response was received from the respondents and they were directed to submit their versions of the case by 02.07.2018 and why action under Sections 89 and 92 of the Act should not be taken.  On 11.07.2018, Sh. Sunil Sethi appeared and submitted that he purchased the shop long back and he has not done any construction thereafter. He also submitted that the matter is also pending before the Court of Senior Civil Judge, Shahdara District, Karkardooma and the complainant therein was a respondent in that said suit. He alleged that the complainant actually wants to sell that house and removal of Mayani will shoot up the price of the house. EDMC vide report dated 11.07.2018	N/A		

			<p>due to the said structure. He made complaints to a number of authorities but nothing happened. He requested that the concerned Government Authority be asked to remove that structure.</p>	<p>submitted that Mayani is old and was constructed before 2007 as per local enquiry in the area. If construction is before Feb., 2007 then this unauthorised construction is protected under Delhi Special (Protection) Act.</p> <p>After hearing the parties and going through the record made available, the Court decided to depute team of two functionaries of this Court to visit the site. The team visited the site on 17.07.2018 and reported that because of the Mayani, a person of average height had to bend to enter the passage as the ground level outside the gali is raised.</p> <p>The description of the entry to the house of the complainant and the observation of the team of the Court indicate obstruction to free and safe access to the house for the complainant's daughter who is a person with Cerebral Palsy. The plea of the EDMC that the unauthorised construction before February, 2007 is protected can not hold good if such unauthorised construction creates a barrier in the free and safe movement of a person with disability to her house.</p> <p>As the matter was pending before the Hon'ble Karkardooma Court, the parties were advised to inform the Court about the observations of this Court and the provision of the Act so that appropriate arrangement for conducting the proceedings expeditiously as envisaged in the Act are made and the interests of the persons with disabilities are</p>		
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				protected.  Department of Law, Justice & LA and Social Welfare, GNCTD were advised to expedite specification of Special Courts with the concurrence of Chief Justice of High Court of Delhi so that the cases of persons with disabilities in the NCT of Delhi are conducted and disposed of expeditiously. A copy of this order was also endorsed to Pr. Secretary, LJ&LA, Secretary (Social Welfare) and Registrar General, Hon'ble High Court of Delhi.			
51.	4/119 9/201 6/Wel /CD  20.07. 2018	Ms. Sharda Mehta  Vs  Secretary, Services Deptt. and Chairman SSC	The complainant, a person with locomotor disability vide her complaint dated 29.12.2015 submitted that she was selected as Stenographer, Grade-III by SSC in 1982. SSC sent her folder for her appointment against the quota reserved for persons with disabilities vide letter dated 01.03.1984. Ministry of Steel and Mines informed SSC regarding unavailability of the post in their Delhi office and her folder was returned to the SSC. She was given offer of appointment after a lapse of 5 years vide Delhi	The complaint was taken up with the respondents vide letter dated 23.02.2016. The respondent vide letter dated 14.03.2016 submitted that SSC nominated the complainant for appointment to the post of Stenographer Grade-III in the year 1987 and forwarded her dossier vide letter dated 1987. As she was selected on the basis of 1982 examination, the issues raised by the complainant have been taken up with SSC. The respondent further submitted that with regard to the seniority, Smt. Anita Verma(PH) and Smt Shrada Mehta (PH) were nominated for appointment to the post of Stenographer Grade-III in the year 1987 by SSC vide their letter dated 02.01.1987 and 12.02.1987 respectively. Accordingly, the seniority was assigned as per chronology of the recommendation by SSC. They have been considered for promotion to the higher posts from time to time accordingly and their seniority had been fixed in the subsequent promotional post as per the seniority in the	N/A		

		<p>Admn. Letter dated 16.04.1987 and she joined on 28.04.1987 in the Dte. of Industries. Thus, though she belongs to 1982 batch but she was made to joint in the year 1987. Her seniority was also wrongly fixed at Sl. 1328 after the selected candidate of 1986 and after Ms. Anita Verma(Seniority no.1313) who had joined on 08.06.1987. The complainant objected that a person who joined later than her could not be made senior to her. The complainant requested for a thorough inquiry and to direct Services Department to fix her seniority w.e.f 1982 and give all the consequential benefits i.e promotion and arrears of pay.</p>	<p>feeder grade. During the hearing the representative of SSC had informed that after nomination of a candidate, SSC has no role in fixing seniority. After hearing and going through the submissions of the parties, it is observed that the complainant has not produced any supporting document including copy of any representation objecting to the delay in her nomination to the post of Stenographer Grade-III in Delhi Administration after her selection in February, 1986. From the letter dated 26.05.1986 of M/o Steel &amp; Mines, Indian Bureau of Mines and the letter dated 05.06.1986, 07.10.1986 and 19.01.1987 of the complainant to Indian Bureau of Mines and SSC, it was observed that the complainant was nominated to the Indian Bureau of Mines and 1986 and was asked to send her original documents on or before 13.06.1986 for verification. However, she requested the Indian Bureau of Mines that she would not be able to move out of Delhi due to her disability and therefore if the Indian Bureau of Mines had no post of stenographer in Delhi, SSC should havebeen informed. So, there appears no evidence to suggest that the then Delhi Administration was responsible for any delay in nomination of the complainant to Services Department. In the absence of any other document, it cannot be said that there was any malafide or discrimination in fixing her seniority. The case was disposed off accordingly</p>			
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52.	231/1 101/2 018/0 5  24.07. 2018	Dr. Nitesh Tripathi Vs Commissioner , North DMC and Medical Superintenden t	The complainant, a person with 65% locomotor disability vide his email dated 19.04.2018 inter-alia submitted that Balak Ram Hosital, Timarpur was not accessible for persons with disabilities	The complaint was taken up with the respondents vide show-cause-cum hearing dated 14.05.2018. During the hearing, the representative of respondent submitted that bilingual signages in (Hindi & English) for reserved parking for persons with disabilities, registration counter, pharmacy counter, toilet for persons with disabilities had been put at appropriate places. There had not been any problem with regard to parking of vehicles for persons with disabilities as there was enough space. The wash room for persons with disabilities had a commode and there was enough space for the wheelchair user to enter and maneuver. He submitted the pictures of the signages and facilities etc. He also stated that the issues highlighted by complainant would be used for improvement in creating accessible facilities and also for upkeep of the hospital. The complainant submitted that he wanted to file a rejoinder where after the complaint might be disposed off. As no rejoinder has been received from the complainant that date. The SCPD advised that the concerned engineers and the architects involved in construction of the hospital should be made aware about the “Harmonised Guidelines and Space Standards for Barrier Free Built Environment for Persons with Disabilities and Elderly Persons” issued by the Government of India, Ministry of Urban Development in 2016 so that all the facilities are as per the prescribed standards. The case was disposed of.	N/A		
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53.	142/1 024/2 018/0 3  27.07. 2018	Sh. Karmaveer Singh Vs Director, Directorate of Education and Principal Raisina Bengali School	The complainant, a person with 50% locomotor disability vide his complaint dated 23.02.2018 submitted that he was working in Raisina Bengali School as Assistant Teacher under PH category and his salary was not released by Education Department even after lapse of 17 month	The complaint was taken up with the respondent vide letter dated 08.03.2018. In the meantime, the complainant informed that he had received his salary for the months of January to May, 2018 on 04.07.2018 and all the issues had been resolved by the school Management and the Department. He further informed that school management had assured that attached washroom with class-room would be provided soon. The case was disposed of.	N/A		
54.	215/1 021/2 018/0 5  27.07. 2018	Sh. Vivekanand Doddamami Vs Secretary, Services Deptt.	The complainant, a person with 100% Blindness vide his complaint dated Nil received on 22.03.2018 submitted that the Services Department had not included the name of any person with disability in the list issued in November,2017 for promotion from the post of Grade-III Senior Assistant to the post of Grade-II Asstt. Section Officer, which is a group C post. The said promotions were proposed to be made on ad-hoc basis and out of 117 Gr. II Senior Assistants	The complaint was taken up with the respondent vide notice dated 01.05.2018 and hearing was scheduled on 26.07.2018. In the meantime the respondent vide letter submitted that as per the DoP&T OM dated 14.11.2007 regarding ad-hoc appointment/promotions in Group C& D posts which provides for consideration of SC/ST employees for ad-hoc promotion but no such instruction/guidelines have been mentioned therein with regard to relaxation to disabled persons (PH) in ad-hoc promotion despite the fact the reservation for PwD employees was introduced in 1989. Accordingly , the deptt. initiated the process to fill up all vacant posts in DASS & Steno Cadre through ad-hoc promotion and sought the service particulars of the eligible Grade-III (DASS)officials as per seniority list irrespective of their category. Meanwhile, the department was in receipt of Dop&T OM dated	N/A		



			promoted as Asstt. Section Officers vide order date 16.02.2018, not a single person with disability was promoted.	15.06.2018 vide which all the depts/UTs had been asked to carry out promotions in accordance with the direction of Supreme Court. In order to initiate the process of regular promotion, some clarification had been sought from MHA. As and when the clarification is received from MHA, the process of regular promotions be taken up and reservation to PH Category officials would be considered as per the RPwD Act. Since framing of policy /issuing instruction is in the domain of the Central. Govt., as far as GNCT of Delhi is concerned, the appropriate forum for the complainant for redressal of his grievance was the CCPD and DoP&T. As no discrimination in application of the existing policy/instruction on the part of the Services Deptt. GNCTD was made out, the complaint was closed and disposed of accordingly			
55.	295/1 121/2 018/0 5  31.07. 2018	Sh. Yogesh Kumar Patel Vs 1. Principal Secretary, H&FW 2. Medical Superintendent, GIPMER 3. Medical Superintendent Lok Nayak 4. Medical Superintendent GTB hospital 5. Medical Superintendent	The complainant vide his complaint dated Nil received in this on 22.05.2018 submitted that he was resident of Trilokpuri, Distt. East. He applied for disability certificate in G.B Pant Hospital, Lok Nayak, GTB Hospital and Lal Bahadur Shastri Hospital, who rejected his application on the ground of jurisdiction	The complaint was taken up with the respondents vide notice dated 31.05.2018. After a series of correspondence, it revealed that the complainant had multiple disability and Lal Bahadur Shastri Hospital had the jurisdiction to issue certificate of disability. However, the said hospital informed vide email dated 28.06.2018 that the complainant had not submitted any application/documents for the purpose. He was contacted on his telephone multiple times and finally after he presented himself before the certifying authority, his assessment was done and the Respondent No-5 vide letter No. 15/271/Misc/Estt/LBSH/2013 /2016-17/2456 dated	N/A		

		Lal Bahadur Shastri Hospital		11/7/2018 informed that the complainant had been issued disability certificate of 63% multiple disability on 11.07.2018. A copy of disability certificate No. 32/Eye/LBSH/2018 dated 11/7/2018 had also been enclosed. The complainant vide letter dated 13/7/2018 also confirmed that he had got the disability certificate on 11/7/2018 the case was disposed of.			
56.	249/1 024/2 018/0 5  31.07. 2018	Sh. Bijender Singh Vs Director, Directorate of Education	The complainant vide his complaint dated Nil received in this on 22.05.2018 submitted that Sh. Mohan Lal Meena working as H.O.S. of G.B.S.S.S Khaira (school ID-182204) is availing the benefits like transport allowance at double the normal rate, extra special casual leave, income tax rebate on the basis of a fake disability certificate of 46% locomotor disability. He submitted that Sh. Meena can perform various activities like driving, handling equipment, computer etc. with his arm that has been assessed to have 46% locomotor disability. He	The complaint was taken up with the respondent vide letter dated 14.05.2018 and 31.05.2018. A hearing was scheduled on 30.07.2018. In the meantime, the respondent vide letter dated 26.07.2018 submitted that Sh. Mohan Lal Meena was asked to submit his comments and also to submit the certified copy of Disability Certificate vide this office letter dated 29.05.2018. In reply to the said letter, Sh. Mohan Lal Meena had denied the allegations levelled by the complainant and submitted that the disability certificate was issued by the office of the Medical Superintendent, Rao Tula Ram Memorial Hospital, Jaffarpur, New Delhi-110073, after due medical examination by the competent medical board constituting of 3 members with 46% of disability i.e. of permanent nature. Moreover, in the second last line of said certificate, it was clearly mentioned that "permanent disability certificate would remain valid for whole lifetime. After receipt of the copy of disability certificate from Sh. Mohan Lal Meena, this office vide letter dated 06.06.2018 forwarded the copy of complaint to Medical Superintendent, R.T.R.M.	N/A		

		<p>also submitted that one Mr. Lakshman who has Congenital anomaly and does not have middle and ring finger has been given 43% locomotor disability by the Disability Board of Rao Tula Ram Hospital. Whereas Sh. Meena who can do almost everything has been given 46% locomotor disability. Vide his email dated 08.07.2018, the complainant also enclosed the disability certificate no. 13-9/2001-RMLH(MII)/405 dated 10.04.2001 in respect of his brother, Sh. Krishan Kumar s/o Sh. Sher Singh, R/o Village &amp; Post Dichaon Kalan, New Delhi-110043 who is a case of below knee amputation and has been assessed for 40% locomotor disability by Dr. Ram Manohar Lohia Hospital, New Delhi. The complainant, therefore prayed that a Medical Board of three Senior Doctors of Orthopaedic</p>	<p>hospital Jaffarpur, with the request to get it verified whether the said certificate was issued to Sh. Mohan Lal Meena or not. The Medical Superintendent, RTRMH, vide letter dated 12.06.2018 replied that Disability certificate in respect of Sh. Mohan Lal Meena s/o Sh. Hazari Lal Meena, bearing certificate no. 06/Ortho/2003 dated 02.05.2003, issued by RTRM Hospital, was correct and genuine. During the hearing complainant submitted that he would take some time to go through the reply and get back within a week. As no rejoinder/ reply was received, the case was disposed of and closed.</p>			
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			Department from a reputed hospital like AIIMS to be supervised by a Committee of this Court should be constituted. Sh. Mohan Lal should be examined by the said Board and if found guilty of forged disability certificate, appropriate action should be taken against him			
57.	4/163 1/201 7- Wel/C D  31.07. 2018	Sh J.P Singh F/o Sh. Pawan Kumar Singh Vs Director, Directorate of Education	The complainant vide his complaint dated 08.06.2017 submitted that Directorate of Education had invited applications for the post of Drawing Teacher for academic year 2017-18 vide public notice posted on the website. His son, sh Pawan Kumar Singh, a person with 100% hearing impairment was eligible for the post of Drawing Teacher. However, the online application form was not accepting his application as it had provision for OH and VH category and not	It was observed that the post of Drawing Teacher is identified for persons with hearing impairment and locomotor disability as per the list of identified posts notified by Ministry of Social Justice & Empowerment vide notification dated 29.07.2013 and respondent had not indicated that post of Drawing Teacher is identified for persons with hearing impairment in their advertisement. The respondent therefore was advised to make provision in the online application so as to enable sh. Pawan Kumar Singh and other applicants with hearing impairment to apply for the post by 12.06.2017 as the last date to apply was 15.06.2017 up to 6 PM. In the meantime, respondent vide letter dated 13.6.2019 informed that Deptt had provided the link option for Hearing Impairment for the post of Guest Drawing Teacher in online form for session 2017-18 the complaint was disposed of.	N/A	

			for persons with hearing impairment.			
58.	3/110 1/201 7/10  01.08. 2018	Ms. Rajni Vs DCP, North West And Commissioner , North DMC	The complainant, whose daughter is a person with 70% locomotor disability vide her complaint dated 11.09.2017 submitted that RWA closed main street gate no. 1. Due to closure of the gate, it was very difficult to go outside the street for pwds and patients including her daughter.	The complaint was taken up with the respondent vide notice dated 23.10.2017 followed by reminder dated 05.12.2017. Respondent no. 1 (DCP, North West) vide status report submitted that there were problems of theft and other incidents in the society. Hence with the approval of residents of the society, out of four gates, only one gate was kept open. RWA had given a key of the lock of gate no.1 to complainant so that she could open the gate in the case of emergency. The copy of the status report was forwarded to complainant to file a rejoinder, if any. The complainant vide rejoinder informed that the matter was sub-judice in the court of Senior Civil Judge, Rohini. Since the complainant was already pursuing the matter in the Hon'ble Court of Senior Civil Judge, Rohini, Delhi the matter was and disposed of and closed.	N/A	
59.	86/11 50/20 18/01 & 4/171 2/201 7- We/C D  02.08. 2018	1. Sh. Kapil Kumar Aggarwal  VS  Principal Secretary- cum- Commissioner Transport Deptt.  2.Ms.Suvarna Raj  Vs  Chairman Transport Deptt.	<b><u>86/1150/2018/01</u></b>  Sh. Kapil Kumar Aggarwal vide his complaint dated 23.12.2017 submitted that many people with disabilities in Delhi are not able to get the driving license and hence were getting deprived of employment. Some people with disabilities	The complaint was taken up with the respondent vide notice dated 24.01.2018 followed by reminder dated 19.04.2018 and a hearing was scheduled. During the hearing, the complainant was also accompanied by Sh. Virender Singh and Sh. Nitin Gupta, persons with locomotor disabilities, the affected persons who had difficulty in getting the driving license. After hearing the complainant and the accompanying two persons, the representatives of respondent clarified that the driving license is not denied to a person with disability merely on the ground of his	N/A	

		<p>MLO, DTC Mall Road</p> <p>MLO, DTC Loni Road</p>	<p>are able to drive commercial vehicles but due to unavailability of driving license, they are not able to earn their livelihood</p> <p><b><u>4/1712/2017-Wel/CD</u></b></p> <p>The complainant, a person with 90% locomotor disability vide his complaint dated 27.06.2017 submitted that she purchased an Activa Scooter on 25.05.2017 and modified it with side wheels.</p>	<p>or her disability. A person with disability like any other person is required to submit a certificate of fitness from a doctor of Govt. Hospital. Thereafter the Motor Licensing Authority assesses and examines the fitness of the person with or without disability to ascertain whether he/she can drive the vehicle. In respect of persons with disabilities seeking driving license to drive invalid carriage vehicle, they are issued leaning license even without possession of vehicle. Every permanent driving license is issued only after they are in possession and modified/invalid carriage vehicle in the name of applicant himself or herself. The license of applicant with disability bears the number of invalid carriage vehicle. They further clarified that online application form had some problem which required the applicant to fill the vehicle number which has now been rectified and removed from the application form. Now a person with disability who applies for learner's license would not be required to fill in the vehicle number. They also submitted the copy of four driving licenses issued to four persons with disabilities.</p> <p><b><u>4/1712/2017-Wel/CD</u></b></p> <p>The complaint was taken up with the respondent vide notice dated 06.09.2017 followed by reminder dated 10.10.2017. The MLO and Registering Authority, North-East Zone vide letter dated 12.10.2017 addressed to the complainant informed that He was not posted in Zonal Office on the said date</p>			
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		<p>She had to go to Nagpur in connection with Accessible India Campaign. She sent her husband to Mall Road Motor Licensing Authority on 28.05.2017 for registration of the vehicle. He was informed that registration of vehicles of persons with disabilities are now done at the Motor Licensing Authority at Loni Road. She sent her brother-in-law to the Loni Road Authority. He was told that the owner of the vehicle was required to be present for registration, though it was not necessary. After coming back from Nagpur, she went to Loni Road Authority alongwith the husband on 12.06.2017. The officials there did not behave properly and refused to register the vehicle. They again went to Mall Road Authority and after she narrated what transpired at Loni Road Authority, the</p>	<p>therefore, question did not arise to misbehave with the complainant as stated in the above said complainant. In the matter of issuance of driving licenses to such person they may visit this Zonal Office on any working day along with all requisite document as prescribed in the Motor Vehicles Act 1988 &amp; rules framed thereunder and may contact the concerned inspector or MLO for their work to be done on priority basis. Sh. Pradeep Raj H/o Smt. Suvarna Raj, the complainant also appeared and stated that although the license has been issued, yet his wife had to visit different Motor Licensing Offices. As the issues involved in the cases had been sorted out. The cases were disposed of.</p>			
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			<p>vehicle was registered at Mall Road. However, she had to pay a fine of late fee of Rs.2,000/- though the Licensing Authorities were responsible for the delay. She further requested that Transport Department should be directed to issue directions to all MLOs to issue licenses to persons with disabilities without harassing them.</p>			
60.	162/1 024/2 018/0 3  07.08. 2018	Ms. Amita Sharma  Vs  Director, Directorate of Education	<p>The complainant, a person with 40% locomotor disability vide her representation dated 09.03.2018 addressed to the Director of Education, Govt. of Delhi through Principal, Govt. Co-ed SV Sr. Sec. School, Sector-12, R.K. Puram, New Delhi-110066 with a copy to this Court, requested that she may be given all benefits which an employee with a disability is entitled to.</p>	<p>The representation was taken up with the respondent vide notice dated 22.03.2018 and hearings were scheduled. During the hearingsthe representatives of the respondent reiterated that as per Govt instructions, the transport allowance at double the normal rate can be given only from the date, the recommendation of the concerned Medical Authority is received by the Head of Department. As per record, the complainant did not apply for the transport allowance at double the normal rate. Her case was referred to the Medical Authority after her representation in 2018. They also submitted that the recommendation for grant of transport allowance at double the normal rate had since been received from the Medical Authority of Safdurjang Hospital and her</p>	N/A	



			<p>She also enclosed a copy of her letter dated 06.01.2018 requested the respondent to consider her in the category of physically handicap employee and give all the benefits like transport allowance at double the normal rate and four days special casual leave as per Govt. Rules.</p>	<p>request would be considered. They also submitted that the complainant was being paid the transport allowance at double the normal rate from April 2017 to October 2017 as the software automatically doubled the transport allowance in respect of the employees with disabilities. However, when it was detected that the said allowance had not been approved by the Competent Authority in respect of the complainant, the same was stopped from November, 2017.</p> <p>2. When the complainant was asked if she had ever applied the transport allowance at double the normal rate, she said that the fact that she is a person with disability was known to the respondent as it was mentioned in her Service Book and copy of disability certificate was in her personal file, the respondent should have approved the transport allowance that she was entitled to and given other benefits as well. she has submitted the disability certificate to the School Administration. .</p> <p>3. From the submissions of the parties and the documents made available, it was observed that there was no specific request for grant of transport allowance at double the normal rate from the complainant to the Competent Authority. Admittedly, she was not aware about such benefits. OM No. 19029/1/78-E-IV(B) dated 31.08.1978 issued by the Department Expenditure, Ministry of Finance, Govt of India very clearly provides</p>		
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				<p>that a Govt. servant with disability shall apply for grant of conveyance allowance to the Head of Department. The allowance may be granted with effect from the date the recommendation of the concerned Medical Authority is received by the Head of Department. This provision of the said OM has not been changed. The request of the complainant for grant of transport allowance at double the normal rate could not be accepted from a date prior to her application. However, upon receipt of her application dated 26.09.2017, the recommendation of the Medical Board should have been obtained within a reasonable time of say, one month, which did not happen. In consideration of this, the respondent may grant transport allowance at double the normal rate to the complainant with effect from October, 2017, i.e. following the month of her application. It was made clear to the complainant that benefits like grant of special casual leave etc. could also be given only on application. The complaint was disposed of accordingly.</p>			
61.	203/1 121/2 018/0 4  07.08. 2018	Sh. Sidharth Sharma  Vs  Principal Secretary Health & Family Welfare Deptt.	The complainant, a person with suffering from Haemophilia vide his email dated 17.04.2018 submitted that he was not able to get disability certificate	The complaint was taken up with the respondent vide letter dated 25.04.2018 followed by reminder dated 14.06.2018. In the meantime, the complainant vide letter dated 03.08.2018 informed that he had been issued disability certificate dated 05.05.2018 for Haemophilia with 60-79% by Lok Nayak Hospital. The complaint was disposed of accordingly	N/A		

62.	152/1 101/2 018/0 3  08.08. 2018	Dr. Nitesh Kumar Tripathi  Vs  1. Commissioner North DMC  2. Commissioner Income Tax Department (IT-I)	The complainant, a person with 65% locomotor disability vide his complaint dated 07/03/2018 submitted that toilet of Dr. S.P. M. Civic Centre at E-Block, ground floor (under control of North Delhi Municipal Corporation) was not disabled friendly	The complaint was taken up with the Commissioner, North DMC vide communication dated 13/03/2018. North DMC vide reply dated 17.04.2018 submitted that the location mentioned in the complaint adjacent to post office is a part of D-Block and is under the possession of Income Tax Department. Therefore Commissioner, Income Tax Department was directed to submit their comment. In the mean time, Commissioner, Income Tax Department vide letter dated 19.06.2018 submitted that the toilets available on all the floors of D block are easily accessible. Further, it was informed that to reach the ground floor of D block, there is a provision of ramp & 3 lifts are available to access upper floors. The copies of the replies of the respondents were forwarded to the complainant vide email dated 16.05.2018 & 21.06.2018 and there was no further communication from him. The action plan of North DMC includes Dr. S.P. M. Civic Centre for making it barrier free for persons with disabilities submitted in suo-motu case No. 1/1665/2017-Wel/CD, the complaint was closed and disposed of.	N/A		
63.	257/1 083/2 018/0 5  09.08. 2018	Sh. Rohit Mahto  Vs  Commissioner South DMC	The complainant, a person with 70% locomotor disability filed a complaint dated 11.05.2018 and alleged that the officials of the MCD were not allowing to run Khokha/PCO and often threaten him to	The matter was taken up with the respondent vide notice dated 16.05.2018 followed by reminder dated 31.05.2018 and a hearing was scheduled on 03.08.2018. During the hearing, the representative of the respondent submitted that at present there is no policy or directions from Central Licensing & Enforcement Cell HQ/SDMC for allotment of Khokha/PCO in areas of	N/A		

			remove the Khokha.	Najafgarh Zone SDMC. After formulation of guidelines of Town Vending Committee, all the pending cases will be processed accordingly. He also stated that Town Vending Committee which is Competent Authority for the allotment of PCO/Khokha is under process of formation. Election has been conducted and is in the process of formation. As soon as the Committee on the Town Vending will be formed, the application of Sh. Rohit Mahto will be considered alongwith other applications. He also assured to issue a letter to Sh. Rohit Mahto to this affect on or before 10 <sup>th</sup> August, 2018. The complainant is advised to be in touch with office of the Deputy Commissioner, South Delhi Municipal Corporation, Najafgarh Zone. During the interim, the respondent was advised to instruct the concerned officials not to harass the complainant and let him earn his livelihood peacefully.			
64.	374/1 023/2 018/0 7 09.08. 2018	Ms. Latika Kapoor Vs. Nestle India Ltd., Gurugram (Haryana)	Ms. Latika Kapoor, a person with disability vide email dated 12/07/2018 submitted that she is working as HR Contact Centre Associate, Nestle-India Ltd, Gurugram (Haryana) regarding discrimination at workplace. She was hired under	Although, Ms. Latika Kapoor is a resident of Delhi, yet she was working in Nestle-India, which is located in Gurugram (Haryana). Therefore, while her complaint was forwarded to State Commissioner, Disabilities, Govt. of Haryana with a copy to Chairman & Managing Director, Nestle-India Ltd (Haryana) vide letter dated 13.07.2018. It was brought to their notice that Right of Persons with Disabilities Act, 2016 has been enacted to implement the United			Yes

			<p>“Diversity Hiring for Nestle-India” on 05.04.2017 and is posted at Nestle-india in Gurugram (Haryana). She has been facing discrimination on the ground of her disability and has been told to leave the job.</p>	<p>Nations Convention on the Rights of the Persons with Disabilities (UNCRPD) and its principles of respect for inherent dignity, non-discrimination, equality of opportunity and equality between men women with disabilities are the hallmark of the Act. In order to ensure that persons with disabilities enjoy equal opportunities and are not discrimination against, Section 21 of the Act and Rule 8 of the Rights of Persons with Disabilities Rules, 2017 mandate that every establishment (including private establishments) shall notify Equal Opportunity Policy and register the same with the Chief Commissioner or the State Commissioner for Persons with Disabilities, as the case may be.</p> <p>This was done with view to aware the company and the concerned authorities who are expected to take initiatives and if required, go extra mile to contribute to making the rights of persons with disabilities in India ‘Real’.</p> <p>Vide email dated 21.07.2018 and 02.08.2018 Nestle-India Ltd redressed the grievances of the complainant and extended her contract for another one year which was further confirmed by the complainant vide her email dated 02.02.2018. She</p>		
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				requested to close her case as the matter had been resolved.			
65.	185/1 082/2 018/0 4  16.08. 2018	Sh. VPS Bhattal ( Advocate) Vs Lawyers Chamber Allotment Committee	The complainant, a person with 65% locomotor disability vide his complaint dated 18.11.2017 received from Deptt. of Social Welfare, GNCTD vide letter dated 13.03.2018 submitted that Lawyer Chamber Allotment Committee rejected his application for allotment of chamber. He further submitted that he is a person with disability having valid disability certificate by Delhi Govt. Hospital, despite this, he was not being treated as a person with disability. On the other hand, those who are not having valid disability certificates have been allotted chambers.	The complaint was taken up with the respondent vide notice dated 04.04.2018. Sh. Rajnish Bhatnagar, District & sessions Judge (N/W)/Chairman, Lawyers Chambers Allotment Committee, Rohini Courts, Delhi vide letter dated 14.05.2018 informed that The applicant submitted his application bearing no. 1721 on 15.04.2013 by applying under PH category but no disability certificate was appended alongwith it. He thereafter got prepared disability certificate on 30.05.2013 after the last date of submission of application i.e. 15.04.2013 and filed the same on 01.06.2013. Applicant's name appeared in the list of non-eligible Advocates of RCBA published on 31.10.2013. Applicant was heard on his objections by LCAC on 11.11.2013. The applicant was thereafter given an opportunity of personal hearing by the Lawyers' Chamber Allotment Committee (LCAC). The LCAC also decided to seek verification of the disability certificate and found that certificate was obtained after the last date of submission of application form and there is also no rule in The Rohini District Courts Lawyers' Chamber (Allotment & Occupancy) Rules, 2011 for change of category i.e. from General to PH. The reply dated 14.05.2018 of the respondent was sent to the complainant vide letter dated 23.05.2018 for his comments, if any. The complainant vide his rejoinder dated	N/A		

				07.07.2018 reiterated his earlier submissions that the present case relates to allotment of chamber/grant of benefit on the basis of invalid disability certificates by LCAC and rejection of valid disability certificate by the LCAC. Despite inordinate delay in submission of his comments, it was decided to give the complainant a personal hearing at 11.00 A.M. on 13.08.2018. The complainant did not appear for personal hearing. In the light of the fact that the complainant did not have a valid disability certificate on the date of application on 15.04.2013 and the provision of Rule 17 of The Rohini District Courts Lawyers' Chamber (Allotment & Occupancy) Rules, 2011 as mentioned by the respondent which does not provide for reservation/ quota for persons with disabilities, no recommendation could be made as prayed for by Shri VPS Bhattal.			
66.	277/102 4/2018/0 5 20.08. 2018	Ms. Sanyogeeta Vs. The Commissioner, North Delhi Municipal Corporation	Ms. Sanyogeeta a person with more than 40 % locomotor disability vide her email dated 18.05.2018 submitted that she was working in MCD as Public Health Nurse from 9 <sup>th</sup> June 2013 to 11 <sup>th</sup> Sep. 2014 at Bawana School Health Service. Her salary arrears were pending in MCD Narela Zone for the last 3	The complaint was taken up with the respondent vide notice dated 24.05.2018. The respondent vide letter dated 20.06.2018 informed that Ms. Sanyogeeta was appointed to the post of PNH on contract basis vide order dated 05.05.2013. She resigned on 12.09.2014. The salary of all the contractual nursing and paramedical contract employees were modified and as a result of fixation of pay and arrear bill of Rs. 252719/- was sent to Accounts Department, Narela Zone in June 2015 after affixing due budget. The proposal for	NA		

			years.	payment of arrears was forwarded to DCA (HQ) on 15.05.2018. A hearing was scheduled on 16.08.2018 after submission of rejoinder by the complainant on 13.07.2018. Sh. Manoj Kumar, DHO, M & CW, Narela Zone informed that his office received the amount from the Accounts Section Narela Zone in the morning of 16.08.2018 and the said amount had been transferred to the account of the complainant. The delay was primarily due to paucity of funds. The complainant confirmed receipt of amount in her account. The complaint was disposed of.			
67.	166/101 1/2018/0 3  20.08. 2018	Sh. Jai Pal Singh Vs. The Director, Directorate of Education	The complainant vide his complaint received on 12.03.2018, submitted that his son Sh. Pawan Kumar Singh, a person with 100% hearing impairment applied for the post of Art Teacher (Guest Teacher) for the session 2017-18 in Dte. of Education, South District, New Delhi. He further submitted that Dte. of Education had declared the result and filled 18 vacancies. Out of them, 11 candidates belong to General	The complaint was taken up with the respondent vide notice dated 25.05.2018 seeking ATR within 15 days. As there was no response, a hearing was scheduled on 25.07.2018. In the meantime, E-V Branch of DoE vide letter dated 18.07.2018 wrote to Deputy Director of Education, District South to attend the hearing on 25.07.2018. However, none appeared. Vide RoP dated 25.07.2018, it was pointed out by this court that in case No. 4/1631/2017-Wel/CD filed by the complainant, the respondent was advised to make a provision in the online application for guest teachers (Drawing) to enable Sh. Pawan Kumar Singh, a person with hearing impairment and other applicants with hearing impairment to apply as the			Yes



			Category, 4 to OBC, 2 to SC and 1 to ST. None of the appointed persons is a person with disability.	post of Art Teacher/Instructor is identified for persons with locomotor disability and hearing impairment as per Ministry of Social Justice & Empowerment dated 29.07.2013. The respondent was therefore directed to inform whether any vacancy was reserved for persons with disabilities in general and persons with hearing impairment in particular and whether Shri Pawan Kumar Singh, son of the complainant was considered against the reserved vacancy for persons with disabilities. The matter was scheduled for hearing on 29.08.2018. In the meantime, Deputy Director of Education, District South vide letter dated 03.08.2018 informed that Sh. Pawan Kumar Singh S/o Sh. Jai Pal Singh has been engaged as Guest Teacher (Drawing Teacher) under PH category in Sarvodaya Co-Ed Vidyalaya Safdarjung Enclave, New Delhi vide order dated 03.08.2018. The complainant also confirmed the joining of his son. The complaint was disposed of.  Extract and find the ways to achieve the objective and the purpose of legislation. Just don't go by the obvious.			
68.	287/114 1/2018/0 5 28.08. 2018	Sh. Manwendra Sharma Vs. (1) The Secretary-cum-Commissioner, Transport Department, GNCTD (2) The	The complainant, a person with 100% locomotor disability and wheel chair user vide his complaint dated 18.05.2018 submitted that he	The complaint was taken up with the respondents vide notice dated 25.05.2018. The respondents vide reply received on 06.06.2018 submitted that the complainant was misleading this court. The respondents	N/A		

		<p>MLO (South Zone) Transport Department, Sheikh Sarai Phase-2, New Delhi-110017</p> <p>has been driving a car for last 5 years and bought a new car in February 2018. As per Ministry of Heavy Industries and Public Enterprises (Department of Heavy Industry), Govt. of India letter No. 12(18)/98-AEI dated 19.06.1998 for issue of Excise Duty Concession Certificate on purchase of car by persons with disabilities, the State Road Transport Authority has to certify that the person with disability is capable of driving the car for which excise duty concession is availed. The complainant got his car registration under invalid carriage from Sheikh Sarai, New Delhi on 07.02.2018. He was issued a driving license under invalid carriage from Morena, MP on 11.02.2013. He submitted an application for a certificate for concession of</p>	<p>further submitted that the complainant has been informed vide letter dated 10.05.2018 to contact concerned RTO for obtaining the Capability Certificate, i.e. RTO Morena which issued him the driving license. The complainant has not gone through any driving skill test in Delhi. Therefore, there is no base to access and issue requisite capability certificate as per Annexure D of the Office Order No. 12(42)/2015-AEI(12455) dated 01.05.2018 of Ministry of Heavy Industries and Public Enterprises (Department of Heavy Industry). In the light of the submission of the parties, a hearing was scheduled on 09.08.2018. Sh. Anil Kumar, UDC appeared on behalf of the respondents as requested for another date as the MLO was not available to attend the hearing. The case was adjourned to 24.08.2018. Sh. Nand Gopal, MLO reiterated the written submissions and stated that since the complainant was not issued a driving license from Delhi, it was not possible to issue the capability certificate to him as there is no basis and record. Upon considering the submissions of the parties and the record made available to this court, it is observed that as per the Officer Order No. 12(42)/2015-AEI(12455) dated 01.05.2018 of Ministry of Heavy Industries and Public Enterprises (Department of Heavy</p>			
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		<p>excise duty to MLO, Sheikh Sarai on 08.02.2018. The MLO did not do the needful. However, on 10.05.2018 MLO Sheikh Sarai informed that as his driving license was issued from Morena, MP, he cannot verify his license in Delhi. The complainant alleged that he was being harassed for a very small thing despite the fact that the registration certificate of his car was issued by the RTO, Sheikh Sarai only after his driving test, though the same was not required.</p>	<p>Industry) which contains revised guidelines for issue of GST concession (18%) for purchase of vehicle by persons with disabilities. To avail the benefit of GST concession for a vehicle without any retro-fitment, a person with disability is required to submit:</p> <ol style="list-style-type: none"> <li>a) An application in prescribed format as per Annexure A to the office order</li> <li>b) A medical certificate from the medical officer of the govt. hospital in prescribed format as per Annexure B to the office order</li> <li>c) Self-certification by the individual applicant stating that he has not availed this concession in the last five years and he will not dispose of the vehicle after availing the GST concession for a period of 5 years from the date of purchase in prescribed format as per Annexure C to the office order.</li> </ol> <p>An applicant who wishes to retrofit the vehicle to enable him/her to drive the vehicle, shall submit an additional certificate, from the District Road Transport Officer to the effect that a proposed car for which GST concession is sought is meant for the use of the applicant and applicant can drive the car with necessary retro-fitment to suit applicant's physical disability in prescribed format as per</p>			
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				Annexure D to the above mentioned office order. The above certificates can be and should be issued by Motor Licensing Authority of a State Road Transport Authority where the applicant is residing and there need not be a specific provision in the Motor Vehicle Act or Rules. In case, the concerned authority is not satisfied with the record relating to the capability of the concerned applicant to drive a car, he/she can test the capability of the concerned applicant. As the Respondent No. 2 insisted for a driving test before issuing the capability certificate to the complainant, it was directed that the same be organised on 01.09.2018 and the complainant be issued the certificate in Annexure D to the Officer Order No. 12(42)/2015-AEI(12455) dated 01.05.2018 of Ministry of Heavy Industries and Public Enterprises (Department of Heavy Industry) itself. The complaint was disposed off.			
69.	315/108 3/2018/0 5  28.08. 2018	Sh. Sher Singh Vs. The Commissioner, East Delhi Municipal Corporation	The complainant, a person with more than 50 % locomotor disability vide his complaint dated 28.05.2018 submitted that he is running his livelihood by selling a few items such as water, cold drink, namkeen, biscuits	The matter was taken up with EDMC vide letter dated 05.06.2018 with the advice to release the seized goods without fine and to allow the complainant to earn his livelihood with dignity in light of Chapter-IV point No. 19 (2) of the Street Vendors (Protection of Livelihood and Regulation of Street Vending) Act, 2014 which provides that non-perishable goods should be released within 2-3 days of	N/A		

		<p>etc. from his tricycle at Anand Vihar Railway Station outer gate. EDMC officials have taken away his tricycle. He requested that his tricycle and the products be got returned to him and he may be permitted to continue to earn his livelihood.</p>	<p>the claim made by the street vendor and the perishable goods should be released on the same day of the claim. As there was no response from the respondent, a hearing was scheduled on 27.08.2018. The complainant was contacted on telephone and he informed that he is being asked to pay a fine of Rs. 8300/- which he can not afford. None appeared on behalf of the respondent not has any reply been submitted despite lapse of sufficient time. The SCPD in his order dated 27.07.2017 in case No. 4/1233/2016/Wel/CD when the TVC had not been constituted, had recommended that persons with disabilities who were vending as on 13.09.2013, should not be disturbed and to allow them to earn their livelihood by selling various license before 13.09.2013 but were not issued the license while those who applied after them, were given the license, should not be denied vending right on the ground that their names do not exist in the list of registered vendors.</p> <p>The complaint was disposed of with the recommendation that the case of the complainant be also considered in terms of the order dated 27.07.2017. His tricycle alongwith the seized goods be released with the minimum possible fine within a week of the date of the complainant approaches the concerned authorities/officer.</p>			
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				His case for allotment of kiosk/tehbazari be considered in terms of the order dated 27.07.2017 till the duly constituted TVC considers his application. The concerned functionaries of EDMC be advised not to harass the complainant and allow his to earn his livelihood with dignity.			
70.	279/1143/2018/05 29.08.2018	Sh. Gurubax Singh Vs. The Chief Manager, Syndicate Bank, C-23-24, Community Centre, Near Janak Cinema, Janakpuri, New Delhi-110058	The complainant vide his application dated 17.05.2018 submitted that he is 69 years old & his wife Smt. Sunita Kumari aged about 66 years retired from Ministry of Defense, Govt. of India on 30.04.2007 as Senior Storekeeper. She was granted a pension of Rs. 14000/-(approx) p.m. which she gets through Syndicate Bank(respondent). His wife is suffering from dementia. She occasionally loses memory. He alleged that the bank has illegally suspended the operation of the SB Account of his wife since October 2016. As the only means of their	The matter was taken up with the Chief Manager, Syndicate Bank, Janakpuri Branch vide letter dated 31.05.2018 & was advised to take immediate action to make necessary arrangement to enable Smt. Sunita Kumari to withdraw the money from her pension account. A copy of the letter was also marked to the Member Secretary, DLSA, Patiala House with a request to take appropriate action to extend legal assistance to Smt. Sunita Kumari for appointment of guardian/nominated representative under Mental Health Act, 1987/Mental Health Care Act, 2017. District Magistrate (West), GNCTD was also requested to extend necessary assistance to Sh. Gurbax Singh and Smt. Sunita Kumari. As there was no response from the bank, a hearing was held on 24.08.2018. The complainant stated that he approached the Hon'ble Court of ADJ-02, Dwarka Courts for guardianship in r/o his wife Smt. Sunita Kumari, Vide order dated 06.07.2018, Hon'ble ADJ, Sh Vishal	N/A		

			<p>survival is the pension of his wife, he requested that a direction should be given to the bank to release the pension of his wife &amp; to allow her to operate her account.</p>	<p>Gogne directed his wife to be present before IHBAS and Director, IHBAS was directed to provide a medical report whether Smt. Sunita Kumari is in fact mentally ill. IHBAS informed the Hon'ble Court that 3 to 4 weeks is required for submitting medical report and the case has been adjourned to 20.10.2018. Sh. Mukesh Kumar, Branch Manager, Syndicate Bank, Janakpuri submitted that Smt. Sunita Kumari has been paid pension upto July 2018. Sh. Gurbax Singh alongwith his son, Pradeep Verma informed the bank through letter dt. 27.09.2016 about the insane mental status of Smt. Sunita Kumari and she being not in proper state of affairs to withdraw the money properly. On this information the bank put caution in the account. Sh. Gurbax Singh requested the bank vide letter dated 27.02.2017 to write a letter to RML Hospital to review the mental status of Smt. Sunita Kumari and the bank wrote a letter to the hospital for the same purpose. On 27.06.2017, the Competent Medical Authority issues the disability certificate diagnosing her as a patient of Dementia with 90 % effect. Under the provision of the India Contract Act, 1872, contracts with persons of unsound mind are void. When a banker comes to know of his customer lunacy, all operations in the account are suspended until the receipt of an order of a court of law or definite proof of</p>			
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				customer's sanity in the form of Medical Certificate issued by the Competent medical authority acceptable to bank. As the matter for guardianship is already before the Hon'ble Court of ADJ, Dwarka Courts, the complainant is advised to request the Hon'ble Court for an expeditious disposal. The complaint is disposed of by the SCPD with the view that the Reserve Bank of India, Indian Banks' Association and the concerned department of the bank should provide for appropriate provision in the relevant rules, with adequate safeguards to enable the Branch Manager to allow operation of the bank account of such persons for a limited period of time till appointment of legal guardian. A copy of the order was sent to the Centralised Pension Processing Cell of Syndicate Bank with a view to find some immediate solution to the problem so that Smt. Sunita Kumari or her husband is able to withdraw some money to be spent for day-to-day expenses.			
71.	420/111 1/2018/0 8  30.08. 2018	Ms. Babita Vs. (1) The Chairperson, J.P.M. Sr. Sec. School for the Blind (2) The Principal, J. P.M. Sr. Sec. School for the Blind, Lal Bahadur Shastri Marg, New Delhi-110003.	The complainant whose son is a person with blindness vide her complaint dated 06.08.2018 submitted that her son master Ritik is studying in class III in J.P.M. Sr. Sec. School for the Blind. He has been staying in the	The respondent No. 2 in case No. 400/1031/2018/07 vide letter dated 06.08.2018 has reported that the matter is sub- judice in the Court of Juvenile Justice Board, Delhi and the court has directed the Principal of the school to allow Master Sanjeev Kumar to study in the same school. In view of this it would not be possible to direct the school not to allow Master Sanjeev	N/A		



			school hostel since his admission. On 13 <sup>th</sup> March 2018, her son was sexually abused by a class X student named Sanjeev Kumar S/o Shri Ramu. She requested to resolve the matter and not to allow Master Sanjeev Kumar to attend the school as that would endanger the life of her son in the school and hostel.	Kumar to study in the school as requested by her. However, the respondents were directed to ensure that proper protection, custody and support is provided to the victim. The complaint was disposed of.			
72.	339/101 4/2018/0 6  30.08. 2018	Ms. Deepika Vs. (1) The Director, Directorate of Education, GNCTD (2) The Commissioner, South Delhi Municipal Corporation	The complainant a person with 65% locomotor disability (all four limbs affected) vide her complaint dated 15.05.2018 & email dated 07.06.2018 submitted that she could not apply online for the post code 16/17(MCD Primary Teacher), post code 89/17 (Asstt. Teacher Primary Education) and post code 149/17 (Educational & vocational Guidance & Counselor) advertised by DSSSB with her category of disability i.e. both arms & both legs	The complaint was taken up with the respondents vide notice dated 29.06.2018. The Directorate of Education vide letter dated 21.08.2018 has submitted that Disability in both legs and both hands is not identified for the post of Assistant Teacher (Primary). Due to the above Department will be constrained from offering her appointment even if recommended by DSSSB. The respondent No. 2 vide letter dated 28.08.2018 inter alia submitted that the post of Teacher (Pry) is suitable for persons suffering from OA, OAL, OL & BL under locomotor disability as per post identified by the Ministry of Empowerment of Persons with Disabilities, GOI. As submitted by the complainant, which is quite evident looking at the impairment in her limbs, she can teach children of all	N/A		

			<p>affected as the post is indicated to be suitable for persons with one arm, one leg affected. The eligibility criteria i.e. physical requirements for the job as per guidelines are: sit, read &amp; write, walk, stand, bend and manipulation with fingers. She meets all the requirements for the post. She has applied indicating her disability as one arm one leg affected as advised by the officers of O/o Chief Commissioner for Persons with Disabilities but fearing rejection of her candidature or appointment, she has approached this court and requested that her suitability for above mentioned posts should be assessed vis-a-vis per the physical requirements as mentioned in the list of identified posts.</p>	<p>classes.</p> <p>The matter was disposed of with the recommendation that the post of teacher in question be deemed to be identified as suitable for the complainant and other similarly placed persons with disabilities and if selected, they be appointed to the posts. It was also recommended that while issuing the list of identified posts for persons with disabilities in pursuance of section 33 of the Rights of Persons with Disabilities Act, 2016, Department of Empowerment of Persons with Disabilities, Ministry of Social Justice &amp; Empowerment, GoI should insert a provision in the notification to the effect that even if a post is not included as identified for a particular category of persons with disabilities, the concerned appointing authority should consider a candidate with disability based on his/her capability to perform the duties attached to the post which can be ascertained by any reasonable method.</p>			
73.	10/1101/2017/10	Dr. Nitesh Kumar Tripathi Vs. (1) The	The complainant, a person with 65 % locomotor	The complaint was taken up with the Respondent No. 1 vide notice dated 01.12.2017.	N/A		

05.09.2018	Commissioner, North Delhi Municipal Corpn. (2) The Ex. Engineer (PWD), SRD Division-I, Lok Nayak Setu, ITO, New Delhi	disability vide his email dated 30.09.2017 submitted that the public toilet at Minto Road, New Delhi near Railway Station is not accessible especially for women and persons with disabilities. The complainant also requested that North DMC should be asked to submit report about the number of accessible toilets constructed by it across Delhi and to direct that all the public utility places should have access for all types of persons with disabilities and women with disabilities.	During the hearing and vide letter dated 02.08.2018, the Respondent No. 1 informed that work order to make urinal block accessible for persons with disabilities had been awarded on 08.02.2018 and work had already been started in time. But the work was held up due to hindrance of PWD officials. On the request of Respondent No. 1, the Ex. Engineer (PWD) SRD-I was impleaded as respondent No. 2. On the next date of hearing on 30.08.2018 the representative of the respondent No. 2 submitted that the toilet is being constructed on the footpath which will block movement of people including persons with disabilities. It has further been stated that PWD is responsible for upkeep of entire work of site including maintenance of storm water drains. Since MCD was creating hindrance in the footpath by constructing toilet over water drains, the work was not allowed. After hearing the parties, the Dy. Commissioner of this office and the representatives of the respondents were deputed to visit the site to ascertain whether it is feasible to relocate the toilet and if the same is not possible, then whether it is possible to provide a safe passage for the pedestrians. After inspecting the site, the Dy. Commissioner reported that keeping in view with demand, a toilet is absolutely essential at the existing location. As			
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				regards the safe passage for pedestrians, between the road and the footpath there is a cycle track which is not in use. Therefore, the safe passage can be provided by diverting the pedestrians' movement from footpath to the cycle track along the toilet block and then again joining it to the footpath. As regards waste disposal, the existing arrangement is proposed to be continued. In light of the submissions of the parties and on site report discussed above, the Chief Engineer Incharge of North DMC and the Chief Engineer Incharge of PWD of the area were advised to discuss the matter within one week from the date of receipt of this order and resolve the same so that the existing urinal blocks are converted into accessible toilet for persons with disabilities on top priority by 28.09.2018. The matter was disposed of.			
74.	433/103 1/2018/0 8  05.09. 2018	Dr. Usha Bhatnagar, Chairperson, Shubhakshika Educational Society (NGO) Ms. Kajal (Victim) Vs. (1) The Director, Department of Social Welfare (2) The Principal, School for Deaf and Dumb, NPS Building, Near, Vishram Chowk, Rohini Sector-4,	Dr. Usha Bhatnagar, Chairperson, Shubhakshika Educational Society (NGO) vide her email dated 15.08.2018 submitted that an 11 year old girl, Ms. Kajal D/o Sh. Girish Kumar is a child with hearing impairment. Her parents approached the school for Deaf & Dumb in Sector-4,	The complaint was taken up with the respondents vide notice dated 23.08.2018 in light of the provisions of Section 16 and 31 of the Rights of Persons with Disabilities Act, 2016. Prima-facie, denial of admission to Ms. Kajal appeared violation of the provisions of the RPwD Act, 2016 and the RTE Act. The respondents during the hearing on 04.09.2018 submitted that the parents were handed over the Admission Form on 30.07.2018 and they submitted the duly filled in	N/A		

		New Delhi	Rohini under the Department of Social Welfare for her admission in July 2018. She had disability certificate and Aadhaar card. She was asked to submit School Leaving Certificate and a certificate that Kajal is not a mentally challenged person. However, she was not admitted on the ground that the admission had been closed and the child did not have school leaving certificate.	application form on 20.08.2018 alongwith supporting documents and the directions of the CWC-III dated 16.08.2018. In the meantime the petitioner also approached the Court of State Commissioner for Persons with Disabilities on 16.08.2018. In compliance of the direction of the CWC-III, Ms. Kajal was admitted on 30.08.2018. As the child had been admitted in the school for Deaf & Dumb, the complaint was closed and disposed of.			
75.	107/114 1/2018/0 2  07.09. 2018	Sh. Dilip Kumar Sh. Vikram (Victim) Vs.(1) The District Magistrate (North) (2) The Divisional Commissioner (3) The Chairman, National Trust for the Welfare of Persons with Autism, Cerebral Palsy, Mental Retardation & Multiple Disabilities	A representation dated 18.12.2013 submitted by Ms. Lalli regarding appointment of legal guardian in r/o her mentally retarded son Master Vikram was taken up with the District Magistrate (North) vide letter dated 31.12.2013 followed by reminder dated 23.04.2015. She submitted that her other son is also mentally retarded. Her husband has expired and she has no support.	District Magistrate (North) was directed vide letter dated 12.03.2018 to submit an ATR by 28.03.2018, failing which the matter would be considered for further proceedings u/s 82/93 of the Rights of Persons with Disabilities Act, 2016. As no ATR was received, a hearing was scheduled on 11.05.2018. Ms. Ira Singhal, SDM (North) appeared and informed that the relevant documents relating to the complaint were not available in the record. SCPD was constrained to record his serious concern as an illiterate helpless mother of two intellectually disabled children was not able to get the legal guardian appointed for the last more than 5 <sup>1/2</sup>		Yes	No

			<p>Sh. Dilip Kumar informed that the guardianship certificate of Master Vikram had not been issued.</p>	<p>years. It amounted to making the widely acclaimed socially beneficial legislation for the protection of the rights of persons with disabilities ineffective. The certificate in r/o Master Vikram issued by NIMH Regional Centre, New Delhi was also not a valid "Disability Certificate" as that centre was not a competent certifying authority. The respondent No. 1 was apprised that u/s 14 of the National Trust for the Welfare of persons with Autism, Cerebral Palsy, Mental Retardation &amp; Multiple Disabilities Act, 1999 the Local Level Committee headed by the District Magistrate is mandated to consider the applications for guardianship and make recommendation for appointment of a guardian to the Board. Respondent No. 1 was also directed to arrange for issuing a disability certificate in r/o Master Vikram by a competent authority and ensure that he receives all the applicable benefits meant for persons with disabilities within 30 days from the date of receipt of the said RoP. The Divisional Commissioner and the Chairman, National Trust for the Welfare of persons with Autism, Cerebral Palsy, Mental Retardation &amp; Multiple Disabilities were impleaded as respondents No. 2 &amp; 3 respectively with the expectation that appropriate action would be taken. Respondent No. 3 was</p>			
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				<p>requested to also look into the efficacy of the existing mechanism with a view to ensuring that persons with disabilities under the National Trust Act especially those who are illiterate/less educated and poor are not ignored like the complainant in this case. National Trust vide letter dated 12.07.2018 requested the DM(North) to call all the applicants for completing the online application forms through the Scheme Management System. SDM (Aliput) vide letter dated 27.07.2018 informed that a meeting of LLC, District North was held on 04.06.2018. Sh. Dilip Kumar was telephonically informed but no one appeared on his behalf. Another meeting was held on 05.07.2018 but Sh. Dilip Kumar did not appear even on that date. This court advised the complainant and Sh. Kamal, brother of master Vikram on their given telephone numbers to get in touch with the O/o the DM (North) and SDM (Alipur). Sh. Kamal did not respond to the repeated calls on 05.09.2018 and as already observed in the RoP dated 31.07.2018, the family members of Master Vikram do not appear to be serious about appointing his legal guardian. In the circumstances mentioned above, Chariman National Trust for the Welfare of persons with Autism, Cerebral Palsy, Mental Retardation &amp; Multiple Disabilities was requested to</p>			
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				make necessary arrangement to contact Ms. Lalli with the help of DM (North) and ensure that a legal guardian is appointed in r/o Master Vikram and get a disability certificate issued in the appropriate format from an authorized certifying authority. The complaint was disposed of.			
76.	189/110 1/2018/0 4  07.09.20 18	Sh. G. B. Singh, Chief Executive, Confederation of Cooperative Housing Societies Vikas Marg, 85 Mausam Vihar, Delhi Vs. (1) The Commissioner East DMC; (2) The Chief Engineer, Shahdara, EDMC, O/o the Dy. Commissioner, Shahdara, EDMC	The complainant vide his complaint dated 26.03.2018 pointed out that none of the many parks near the Confederation of Cooperative Housing Societies, Vikas Marg has proper facilities for wheelchair users. He also enclosed copy of the editorial published in Hindustan Times dated 23.03.2018 captioned "The disabled are still being shortchanged" that highlighted inaccessibility of public buildings, parks, schools and other public places.	The complaint was taken up with the respondents vide notice dated 06.04.2018. As there was no response, a hearing was scheduled on 12.07.2018. Sh. Mewa Rampal, Dy. Director (Horticulture), EDMC who appeared on behalf of respondent No. 1 informed that although he has been directed to attend the hearing, he is not the concerned officer. The concerned Department is Engineering Department of EDMC and PWD has nothing to do in this matter. In view of this, PWD was removed from the array of respondents vide RoP dated 16.07.2018 and the Chief Engineer, Shahdara, EDMC was impleaded as respondent No. 2. On 31.07.2018, Assistant Engineer (Civil) Sh. Yasho Vardhan who appeared on behalf of Respondent No. 1 submitted that the list of parks has been collected from the respective zones and the action plan for making them accessible was being finalized. He sought some more time to submit the action plan. On the next date of hearing 20.08.2018, the	N/A		



				complainant informed on telephone that the gate of one of the parks has been opened but encroachment has not been removed. Respondent No. 2 vide email dated 28.08.2018 submitted a location wise action plan/progress report in r/o 257 parks under the jurisdiction of EDMC the targeted dates for making the parks accessible are upto 31.10.2019. The complainant informed that the encroachment has also been removed at the park where ramp had been constructed and the gate widened. The case was disposed of.			
77.	4/408/1013/2018/08  13.09.2018	Dr. Gunjan Nain Vs  Dean, MAMC	The complainant, a person with 64% locomotor disability submitted that she applied for the post of Senior Resident in MAMC against notice dated 04.07.2018 in which one seat out of 37 was reserved for persons with disabilities. But no candidate with disability had been selected and the post had been left vacant. She requested for appropriate action.	The case was taken up with the respondent vide notice dated 07.08.2018. The respondent vide reply dated 29.08.2018 in response to notice of this court submitted that one post was reserved for person with disabilities in any of the speciality notified and there was threshold/benchmark of 40 marks for selection for which separate Selection Committees had been constituted for each speciality. As per the minutes of the Selection Committee constituted for Pathology, for which the complainant appeared, as Dr. Gunjan Nain could not clear the threshold/ benchmark of 40 marks, her name could not be recommended.  It was observed that the Selection Committee was not informed about the provision			Yes

				<p>for relaxation of standard of selection as envisaged in Para 11 of the DoP&amp;T's OM dated 15.01.2018 and thus vacancy reserved for persons with benchmark disabilities was not filled by a person with benchmark disability thought it was available.</p> <p>It was also noted that the medical profession is a highly skill based profession. Therefore, the principal criterion for deciding the suitability of a candidate for the job of a doctor should be possession of the prescribed qualifications in the relevant speciality and experience. The weightage for performance in interview should comparatively be much less. Moreover, para 11 of the DoP&amp;T OM dated 15.01.2018 provides that if sufficient number of candidates with benchmark disabilities are not available on the basis of general standard to fill all the vacancies reserved for them, the standard of suitability should be relaxed in respect of the candidates with benchmark disabilities unless they are found unfit for such a post.</p> <p>In light of the above, it was recommended that the complainant be appointed as Senior Resident against a reserved vacancy for persons with benchmark disabilities, as otherwise it would violate the provisions of Section 34 of the Act and instructions of DoP&amp;T mentioned above and</p>			
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				<p>the complainant will be deprived of her entitlements. Address all the issues that act as barriers in getting the entitlements, even if the complainant has not prayed for it.</p> <p>Vide Action Taken Report dated 24.09.2018, the respondent intimated that the complainant had been given offer of appointment on the post of Senior Resident on regular basis in the Department of Pathology, MAMC vide their letter dated 24.09.2018.</p>			
78.	61/1111/2017/12  18.09.2018	Sh. Haridas  Vs.  The DCP (South East), Sarita Vihar	<p>The complainant, a person with 50% locomotor disability vide his complaint addressed to SHO, P.S. Amar Colony, Lajpat Nagar and copy received in this office on 30.11.2017 submitted that Sh. Rajesh Bhandari r/o B-139, DDA Flats, East of Kailash hit the complainant's scooty by his three wheeler at 6.40 AM on 29.09.2017 near DAV college. The complainant was taken to Trauma Centre of AIIMS. On regaining consciousness, he gave his statement</p>	<p>The complaint was taken up with the respondent vide notice dated 19.12.2017. As there was no response a hearing was scheduled on 01.05.2018. On 01.05.2018, Sh. Manoj Kumar, Sub-Inspector, PS-Amar Colony submitted a report which inter-alia stated that as per the statement of the complainant, the place of incident falls under Police Station Lajpat Nagar and follow up action may be called from that Police Station. DCP, South East District was advised to direct the concerned police officials to take action on priority as the complaint was pending for more than four months. On the other hand the complainant was feeling threatened by the accused. Sh. Amit Bhati, Sub-Inspector, Lajpatnagar PS submitted the status report on 18.05.2018 as per which an FIR No. 145/18 u/s 279 IPC was registered on</p>	N/A		

			to the police personnel of the PCR but his MLC was not done. After sometime, the alleged Sh. Rajesh Bhandari came to the Sunlight Colony Police Station and used derogatory language against him. The police instead of writing the name of Sh. Rajesh Bhandari mentioned unknown person in the report.	14.05.2018 and the investigation was in initial state. He was advised to expedite the investigation and submit a report by 31.05.2018. As no report was received, the respondent was directed to submit the report by 13.09.2018, the complainant was contacted on telephone and he informed that the police personnel and Rajesh Bhandari visited him and assured him that he would not be harassed. On 13.09.2018, SI Amit Bhati of PS Lajpatnagar e-mailed a report dated 07.09.2018 vide which it was submitted that during investigation, the complainant stated that he had not seen the face of the driver of the auto not noted the number of the auto. The untraced report has been prepared and will be filed soon before the Hon'ble Court. It is brought to the notice of the respondent that office of Commissioner of Police, Delhi vide Circular No. 28 of 2017 of 25.10.2017 has brought the provisions of Section 7(4) of the RPwD Act, 2016 to the notice of all concerned in the Delhi Police. The complaint was disposed off with the advice to the respondent to re-assure the complainant of his safety and ensure that he is not harassed.			
79.	446/110 1/2018/0 8 18.09.	Sh. Dharmendra Kumar Vs. (1) The Commissioner, North DMC; (2) The President of	The complainant, a person with 75% locomotor disability (both upper and lower limb) vide his	The complaint was taken up with the respondents vide notice dated 30.08.2018. The respondents were apprised of provisions under section 5, 41(2)(c) of the RPwD Act,	N/A		

2018	RWA, H.No 51-52, Pocket 21, Sec-24, Rohini, Delhi	<p>complaint dated 13.06.2018 received from the Court of Chief Commissioner for Persons with Disabilities vide letter dated 23.07.2018 submitted that he is working as an officer in Bank. He uses wheel chair for movement. His wife is also a person with more than 50% locomotor disability in lower limb. They live on ground floor at H.No. 51-52, Pocket 21, Sec-24, Rohini. The building has 4 floors. The occupants of 4<sup>th</sup> floor and the 2<sup>nd</sup> floor park their cars in front of his house and he is not able to park his car near the entry of his house. The neighbourers even block his ramp at the entry of his house and they are not ready to co-operate despite repeated request. They say that they have nothing to do with his problem. At times they do not even leave enough</p>	<p>2016 and were directed to ensure safe access for the complainant and his wife to their house and submit para-wise comments on the complaint within 30 days of the receipt of the said notice. Vide letter dated 12.09.2018, the complainant submitted that his grievance has been redressed and therefore he wanted to withdraw the case. In light of his request, the complainant was allowed to withdraw his complaint. However, the respondents were advised to extend all possible reasonable accommodation to the complainant and his wife considering their disability and right to live a life with dignity in the community in light of the socially beneficial provisions of the Act.</p>			
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			space for his wheel chair to pass.				
80.	378/101 1/2018/07 387/101 1/2018/07 19.09.2018	Sh. Rajesh Upreti & Sh. Kapil Pal Vs. (1) The Principal Secretary, Deptt. of Health & Family Welfare (2) The Chairman, DSSSB	1. Sh. Rajesh Upreti, a person with benchmark disability (65% cerebral palsy) vide his complaint/email dated 16.07.2018 submitted that DSSSB in the advt. No. F(1) 477 DSSSB/P&P/2018 / Advt/432 dated 05.07.2018 for the post code 2/18 (Pharmacist) had mentioned that the post is identified only for OL, BL.  2. Sh. Kapil Pal, a person with benchmark locomotor disability (more than 40%) vide his complaint dated 13.07.2018 submitted that the Deptt. of Health & Family Welfare, GNCT of Delhi should be asked to comply with the directions passed in order dated 09.05.2018 vide which the Chief Commissioner for Persons with Disabilities directed Safdarjung Hospital to	The above complaints were taken up with the respondents vide notice dated 2.07.2018 & 24.07.2018. DSSSB submitted that the eligibility criteria such as upper age limit, educational qualification, experience etc. are being fixed by the Board as prescribed in the Statutory RRs/Requisition of the post which is framed by indenting/user department. Department of Health & Family Welfare submitted that as per notification dated 29 <sup>th</sup> July 2013 of Deptt. of Empowerment of Persons with Disabilities, it has not been mentioned that the post of 'Pharmacist' is suitable for persons with disabilities in one arm and one leg, both leg(BL) and hearing impairment(HH). The post of pharmacist is suitable only for OL, BL. The complaints were disposed of with the recommendations that the post of 'Pharmacist', irrespective of the Group, should be deemed to be identified for all the above categories of disabilities i.e. OA, OL, OAL, BL and HH. The Department of Health & Family Welfare was advised to amend and send the requisition indicating suitability of the categories of persons with disabilities for which the post of Pharmacist is identified so that DSSSB can accordingly issue corrigendum to that effect. The Department of H & F W			Yes

			include OA, OAL, HH also as suitable for the post of Pharmacist.	was also advised to ensure that in future, before sending requisition for recruitment to DSSSB or any other recruiting agency, the categories of persons with disabilities suitable for the posts be thoroughly examined with reference to the posts in different Groups and with different nomenclatures having identical functions overlooking any anomaly such as discussed above.  Department of Health and Family Welfare vide their letter dated 23.10.2018 addressed to DSSSB, requested that the categories of disabilities for the post of Pharmacist of H&FW Department may be modified as OA, OL, OAL, BL & HH and accordingly issue necessary corrigendum in this regard.			
81.	258/1 023/2 018/0 5/  19.09. 2018	Sh. Rajpal  Vs.  The Director,  DoE	The complainant with 70% locomotor disability vide his complaint dated 14.03.2018 received from CCPD and his complaint dated 24.05.2018 addressed to SCPD, inter – alia submitted that he cannot work with his left arm. He is therefore not able to move attendance	The complaint was taken up with the respondent under the RPwD Act, 2016 hereinafter referred to as the Act vide notice dated 18.05.2018.  The respondent vide letter dated 18.06.2018 submitted that a similar grievance of Sh. Rajpal received from National Commission for Scheduled Case vide letter dated 18.10.2017 was inquired by an inquiry committee comprising one Principal and two Vice Principals. The inquiry committee had state that the allegations made in the complaint had not been proved. Therefore, transfer of	N/A		

		<p>registers, answer sheets etc. Despite knowing his condition due to his disability and high blood pressed, Sh. Arvind Kumar Sharma, the Vice Principal of Govt. Rajkiya Sarvodaya Bal Vidhyalaya, Gulabi Bagh did not accept his request for exempting him from the duty of class teacher and invigilator. He used derogatory words, threatened and harassed him for requesting exemption from such duties which caused mental torture to him. Sh. Sharma also implicated him on false grounds and got a penalty imposed on him. He was issued a warning letter by Sh. Sharma without any justification on 25.09.2017. He has been harassed, tortured and hurt by the concerned authorities. He</p>	<p>Sh. Arvind Kumar Sharma was not necessary. As regards the disciplinary proceedings, the respondent submitted that the same had already been concluded and a penalty of reduction to one lower state in the time scale of pay for the period upto 30.09.2018 (date of retirement on superannuation) without cumulative effect and not adversely affecting his pension had been imposed upon the complainant by the disciplinary authority after taking into account his entire conduct and all the relevant records and circumstances of the case. After the rejoinder dated 03.07.2018 of the complainant, he reiterated his contention that the allegations by Sh. Arvind Kumar Sharma against him were motivated and malafide as he has been doing it to other teachers and staff also. The inquiry committee was also not constituted in accordance with the relevant instructions and hence the decision of the disciplinary authority on the basis of the inquiry report was not justified. He requested that based on his complaint against Sh. Arvind Kr. Sharma inquiry should be conducted and if his allegations are proved, the action should be taken against him by the respondent and the action taken against the complainant should be cancelled. On dated 06.07.2018 he submitted the letters of Sh. Anil Kapoor, a</p>		
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		<p>also alleged that the inquiry committee based on which the penalty was imposed on him, was not constituted in accordance with DOPT's Om No. 39016/9(S)/89-Estt(B) dated 16.08.1990 which as per his requires that the selection boards/committees should comprise one of its members belonging to SC/ST and one member belonging to minority community as he belongs to scheduled caste and therefore imposing penalty of reduction to one lower state in the time scale of pay for the period upto 30.09.2018(date of retirement on superannuation) without cumulative effect and not adversely affecting his pension was not justified. The complainant</p>	<p>person with blindness, TGT, (Social Sc.), Sh. Gunjan Khandelwal, TGT(N.Sc.), Sh. Anil Kr. Lab Asstt., Dr. Karamvir, Lecturer, EVGC(Retd) and Sh. Om Prakash, Lab Asstt. Who have made statements in favour of the complainant and against Sh. Sharma.</p> <p>Upon considering the written submissions of the parties a hearing was Scheduled on 06.09.2018. During the hearing, the complainant reiterated his written submissions and particularly pointed out that the documents/statements provided by Sh. Sharma, were not factually correct and were presented in a distorted manner to influence the inquiry report. He also stated that Sh. Sharma did not extend any reasonable accommodation to him in consideration of his disability. He also submitted that the inquiry report is factually not correct in as much as he did not use any abusive language for sh. Sharma. Instead sh. Sharma used derogatory language against him. Sh. Om Praksh, Sh. Gunjan Khandelwal, Ms. Rajni accompanied the complainant and submitted that Sh. Sharma has been harassing them and the other staff too. How he has been transferred from RSV, Gulabi Bagh to SBV, Gokhle Marg for the 18<sup>th</sup> time following complaint against him, this proves that he had been</p>		
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		<p>also alleged that Sh. Arvind Kumar Sharma is a quarrelsome person and manipulated to initiate disciplinary action against him with the intension to cause him irreparable damage as he is left with only 6 months of service. He also alleged that the then Director (Education) did not help him.</p> <p>The complainant requested that Sh. Arvind Kumar Sharma should be transferred from the Govt. Rajkiya Sarvodaya Bal Vidhalaya, Gulabi Bagh School as in impartial departmental inquiry cannot be conducted. If it is not done, then the complainant requested that the order for the departmental inquiry initiated against him be</p>	<p>harassing the complainant. They also alleged that Sh. Sharma is able to manage departmental protection despite serious complaints against him and the Deptt. is not taking note of it.</p> <p>The complainant further submitted that he has filed an appeal against the Order dated 17.05.2018 of the disciplinary authority before the appellate authority i.e. Secretary (Education). He requested his appeal should be decided on top priority as he is due to retire on 30.09.2018.</p> <p>The representatives of the Department submitted that after considering the inquiry report and representation of the complainant, the disciplinary authority has taken a decision in the matter. They both have been transferred out from Gulabi Bagh School as they were not maintaining cordial relations. They further states that the appeal against the decision is before the Appellate Authority and therefore nothing to say.</p> <p>It was observed that the DOPT's O.M. dated 16.08.1990 referred to by the complainant relates to the Selection Boards and Committees constituted for the purpose of recruitments/appointments and not the Inquiry Committees. Therefore, there appears to be no infirmity in constitution of the said</p>		
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			cancelled.	<p>committee on the above ground.</p> <p>From the documents provided by the parties particularly the inquiry report, it was observed that the complainant should have been extended the reasonable accommodations such as his deployment in class rooms on ground floor. It is not clear from the Order dated 17.05.2018 whether this aspect was given due consideration. In view of this, it is recommended that the Appellate Authority may take a view on the appeal of the complainant keeping in view of the provision in Section 20(2) of the Act that every Government establishment shall provide reasonable accommodation and appropriate barrier free and conducive environment to employees with disability. The appeal may be decided on priority as the complainant is going to retire on 30<sup>th</sup> September, 2018.</p>			
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82.	405/1 121/2 018/0 8  19.09. 2018	Sh. Upendra Kumar F/o. Ms. Priyanka Kumari  Vs.  The Medical Superintendent Lal Bahadur Shastri Hospital	The complaint dated Nil received in this office on 24.07.2018 submitted that he is a resident of Mayur Vihar, Phase-III, Distt. East, He has been trying to get a disability certificate for his daughter, Ms. Priyanka Kumari from Lal Bahadur Shastri Hospital, who rejected the application on the ground of jurisdiction.	The complaint was taken up with the respondent vide letter dated 06.08.2018.  The Respondent vide letter dated 10.09.2018 informed that the complainant's daughter had been issued disabilities certificate for 75% Permanent Multiple disability on 20.08.2018.  The complainant who was contacted on his mobile on 13.09.2018, confirmed that the disability certificate has been received after the intervention of this court.	N/A		
83.	441/1 031/2 018/0 8  20.09. 2018	Ms. Asheeta Mendiratta,  Vs.  The Director,  SCERT	The complainant, a person with Thalassaemia major (Benchmark Disability) vide her e-mail dated 15.08.2018, submitted that she applied for the Diploma Elementary Education through SCERT, Govt of Delhi for 2018. However, the new categories of disabilities included in the RPwD Act, 2016, hereinafter referred to as the	The complaint was taken up under the Act, with the respondent vide Show Cause-cum-Hearing Notice dated 27.08.2018.  It was brought to the notice of the respondent that thalassaemia is one of the specified disabilities as per Section 2(zc) of the Act and item 4(b) of the Schedule to the Act and that under Section 32 of the Act not less than 5% seats are to be reserved for persons with benchmark disabilities.  Respondent vide reply dated 06.09.2018 submitted that SCERT at present is a state affiliating body comes under school education of GNCT of Delhi, not under the Higher Education, therefore the			Yes

		<p>Act, have not been included in the prospectus. She had no option but to apply under the general category. Subsequently, she met the SCERT officials alongwith her parents and pointed out the anomaly and submitted a representation. She requested that she should be considered for admission under the category of persons with disabilities.</p>	<p>competent authority of GNCT of Delhi has approved the existing provision of PwD reservation which had been followed since last may Years. SCERT had not violated provisions of the Act and requested to dispose of the SCN-Cum-Hearing Notice.</p> <p>In view of the provision in Section 32 of the Act, the respondent was directed to consider the complainant as a person with benchmark disability for admission to Diploma in Elementary Education (D.El.Ed.) against one of the reserved seats for persons with benchmark disabilities preferably in an institution closer to her residence against 85% seats for the candidates passed qualifying examination from NCT of Delhi as the complainant passed out from Delhi. If necessary, an additional seat be created to ensure that she is admitted as per her merit amongst the candidates with benchmark disabilities at the earliest possible as she has already missed the classes for more than a month. The respondent was further directed to ensure that not less than 5% of the seats are reserved for persons with benchmark disabilities in accordance with the section 32 of the Act in all the Higher Education courses and the provision be made in the prospectus accordingly. It was made clear that the provision in Section 32 of the</p>		
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				Act is mandatory and self-effectuating and therefore reservation of seats for persons with benchmark disabilities under the said section cannot be postponed. It does not require the approval of any other authority. Non-compliance of 8 the provision would attract penalty under section 89 of the Act which may extend to Rs. 10,000/- and for any subsequent contravention with fine which shall not be less than Rs. 50,000/- but which may extend to Rs. 5 lakh. It may also be noted that 5% of the reserved seats for persons with benchmark disabilities are to be kept open for all the categories of persons with benchmark disabilities included in the Schedule to the Act and the reserved seats are not meant for persons with disabilities.			
84.	400/1 031/2 018/0 7  20.09. 2018	Sh. Ramu F/o. Sh. Sanjeev Kumar  Vs.  The Director, DOE  The Principal, JPM Sr. Sec. School for the Blind	The Complainant, a person with 100% visual disability regarding denial of admission of his son Master Sanjeev Kumar in JPM Sr. Sec. School for the Blind, Lal Bahadur Shastri Marg, Opposite Oberoi Hotel, Hajrat Nizammuddin, New Delhi-03.  The	The matter was taken up with the respondent vide notice dated 30.07.2018.  The respondent No. 02 vide reply dated 06.08.2018 submitted the details of the case which was pending before the Juvenile Justice Board. Vide letter dated 20.08.2018, the respondent submitted copies of the letter withdrawing the complaint submitted by Sh. Ramu f/o Sh. Sanjeev Kumar, and the order dated 04.08.2018 of Juvenile Justice Board. It had been mentioned in the letter of Ramu that Master Sanjeev Kumar had resumed	N/A		

			Complainant had also taken up the matter with the juvenile Justice Board and the Board had passed order to continue Master Sanjeev Kumar in class 11 at JPM Sr. Sec. School for the Blind.	attending class 11 as a day scholar as per the Juvenile Justice Board-II, Delhi Gate, order dated 04.08.2018 FIR no. 70-18, PS HN Din 26.  Case was closed with the direction that the safety of the victim be ensured.			
85.	156/1 021/2 018/0 3  20.09. 2018	Sh. Kamal Kishore Vs.  The Medical Suptd., Babu Jagjivan Ram Hospital and The Secretary, Services Deptt.	The complainant, a person with 40% locomotor disability vide his representation dated 07.03.2018 submitted that he is working in Babu Jagjivan Ram Hospital, Jahangirpuri, New Delhi. He is a person with disability with 12 <sup>th</sup> pass. He is working in Delhi Govt. as regular employee with effect from 24.07.2008. He requested that he should be given promotion on the basis of his disability.	The matter was taken up with the Respondent No. 1 vide letter dated 27.04.2019  On the date of hearing 16.08.2018, the representative of respondent No. 1 informed that the relevant documents regarding promotion of the complainant have already been sent to the Services Department. As regard the Recruitment rules, same would be collected from the Services Department and produced.  As per the representative of the respondent, under the 15% quota for promotion of Group 'C' employees who were appointed upto the year 2000 are only being considered at present. The Complainant was appointed on 24.07.2008.  Therefore, his turn has not come for consideration for promotion to the post of LDC. He further submitted that the complainant has also not been covered for promotion to the post of Laboratory Assistant which is	N/A		

				<p>done by Education Department.</p> <p>The complainant neither produced any document/information suggesting denial of his entitlement for promotion to the post of LDC/Laboratory Assistant nor did he make any such allegation. In his representation dated 07.03.2018, he has merely requested that he should be given promotion on the basis of disability.</p> <p>It was observed that as per the Delhi Administrative Subordinate Services Rules, 1967, 85% of the Vacancies in Grade IV shall be filled up by open competitive examination to be held by the DSSSB. The remaining 15% of the vacancies are to be filled up by promotion from Group 'C' employees with a grade pay of Rs.1800/- who possess qualification of metric or equivalent from the recognised Board/ University and having at least 3 years of regular service on the basis of seniority subject to rejection of the unfit. As per corrigendum No. 36035/7/95-Estt(SCT) dated 16.01.1998, the existing policy of reservation for SC/ST including PwD in promotion in all Groups is applicable to all grades and services where the element of direct recruitment does not exceed 75%. As the element of direct recruitment of Grade IV (DASS) exceeds 75%, the reservation of PwD is not</p>		
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				applicable.			
86.	316/1 083/2 018/0 5  27.09. 2018	Mr. Mukesh Kumar  Vs.  The Commissioner SDMC	The complainant, a person with 80% locomotor disability vide his complaint dated 25.05.2018 submitted that he belongs to SC category and is a wheel Chair User. He cannot move by himself. His parents are no more. His elder brother who was supporting him, has also become disable. He has no source of income even to pay his helper who moves him around his wheelchair. He had applied for a kiosk vide receipt no. 1926/AC/CZN Dated 29.09.2004 at Hindu College which was given a Sl.No. 96/AC/Central/DF 372 dated 29.09.2005. He was also assured by Sh. Sanjay Kohli, Licensing Officer, Kotla Mubarkpur that he would be allotted a kiosk.	<p>The complaint was taken up with the respondent vide communication dated 31.05.2018.</p> <p>On the date of hearing on 26.09.2018, the representative of respondent submitted a copy of the reply of Asstt. Commissioner (Central Zone) and stated that there is no policy in vogue in the Department for allotment of kiosk under handicapped quota. The matter relating to allotment of tehbazari shall be dealt with by Town Vending Committee, constitution of Town Vending Committee is in advanced stage.</p> <p>Complainant reiterated his written submissions and added that he needs a kiosk to earn his livelihood and keep himself alive. He should not be made to wait indefinitely as his survival is in jeopardy.</p> <p>He further submitted that he will trace the application dated 29.09.2004 and will send a copy of the same to the Office of Asstt. Commissioner by 27.09.2018.</p> <p>It was recommended that on receipt of the copy of his application dated 29.06.2014, for which he has the copy of receipt, his case be considered on top priority for allotment of a kiosk to enable him to earn his livelihood.</p>		Yes	No

			However, till date he has not been allotted any kiosk nor has he been informed about the status of his case.			
87.	252/1 111/2 018/0 5 28.09. 2018	Ms. Rajni Vs. The Deputy Commissioner of Police	The complainant, a person with more than 50% locomotor disability (below limb knee amputation) submitted a copy of complaint dated 28.04.2018 to DCP, Outer Delhi, against her father-in-law, Sh. Vikram Batra regarding obscene remarks and manhandling. In her complaint to DCP, she inter-alia mentioned that she is working as teacher in MCD school and is looking after her mother and two daughters. She is a single mother. Both her in-laws had gone to Canada as permanent residents. Her mother is a patient of BP and Arthritis. It	The complaint was taken up with the respondent vide notice dated 12.07.2018. On 24.07.2018, the representatives of the respondent submitted a detailed status report dated 23.07.2018 in which they informed both the parties are filing complaints against each other since long time. As per statement of immediate neighbours the allegations are not true.  Before the Date of next hearing on 10.08.2018 respondent informed that on local enquiry, it is deposed that the complainant and the alleged are at discord due to property dispute.  The representative of the respondent informed that a complaint on the same subject under Section 156(3) of the Cr.PC has been preferred by the complainant before the concerned Chief Metroplitan Magistrate, Sh. Rakesh Kumar-II, Rohini.  As the matter was before the Chief Metropolitan Magistrate, the complaint was closed.	N/A	

			<p>is difficult for her to live in the 2<sup>nd</sup> floor of the house. In order to take care of her mother, she lives with her in the garage converted to a room. She alleged that her in-laws have been torturing her for long. After returning from Canada on 31.01.2017, they were asking her mother to leave the place and they themselves want to live in the garage. The complainant further alleged that her in-laws had fixed a spy camera in her garage. The Camera which the complainant had installed on 25.04.2018, was got removed by her in-laws in her absence. While in Canada, her in-laws were misusing the videos of her room where her daughters also used to change their clothes. She had complained 2-3 times in the</p>			
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			office of SHO who SHO assured her of action.				
88.	235/1 101/2 018/0 5  28.09. 2018	Dr. Nitesh Tripathi  Vs  The Commissioner North DMC  The Manager,Dosa Point Restaurant, Sant Nagar, Burari.	The complainant, a person with 65% locomotor disability vide his e-mail dated 08.10.2017 pointed out many points regarding inaccessibility of Dosa Point for persons with disabilities. . Needful action was requested on top priority.	On 20.08.2018, the complainant was heard on telephone. As none appeared on behalf of the respondents, the complaint was listed for hearing alongwith case No. 16/1101/2017/10, another case filed by the complainant against North DMC with regard to inaccessibility of road.  In the said complaint, DSIIDC was advised to propose ways to make public facilities and services in such places accessible in light of the relevant provisions of the Act.  As per the report of the North DMC, it is a private property and falls under the unauthorised colony and does not pertain to North DMC. However, the representative of North DMC submitted that if the restaurant opens and if he meets the occupier of the restaurant, he will advise and guide him to make all possible arrangements to facilitate access for persons with disabilities to the restaurant. DSIIDC in case No. 16/1101/2017/10 vide reply dated 27.08.2018 had submitted that DSIIDC had no role to play in the matter and Burari AC has been transferred to I&FC Department for carrying out developmental works as per Order No.			Yes

				<p>F.805/UC/UD/2016/CD-021401029/1074-1075 dated 25.07.2018.</p> <p>In view of the submission of the respondents, the complainant stated that he has no further comments to make. However, every facility/service should be made accessible to persons with disabilities.</p> <p>As a large number of businesses are being carried out from unauthorised areas/colonies in NCT of Delhi, a decision by the appropriate authority/the concerned department as to who will ensure accessibility to such “public buildings” and “public facilities and services” as defined in the Act needs to be taken. “Public buildings” and “public facilities and services” have been defined in Section 2(w) and 2(x) respectively in the Act.</p> <p>Section 45 and 46 of the Act provide for the time limit of 5 years and 2 years from the date of notification of the rules under Section 40 of the Act respectively for making “public buildings and services” accessible for persons with disabilities. As the Rights of Persons with Disabilities Rules, 2017 were notified on 15th June, 2017, the prescribed time limit of 5 years and 2 years would expire on 15th June, 2022 and 15th June, 2019 respectively. In view of the above, the following recommendations</p>			
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				<p>were made:-</p> <p>(i) Pr. Secretary (Urban Development), GNCT of Delhi who is also chairing the Monitoring Committee to monitor implementation of the action plans to make the built environment and transportation accessible in suo motu case No.4/1665/2017/Wel/CD should examine the matter in consultation with all the stakeholders and issue directions as to the authority/department for ensuring accessibility for persons with disabilities to “public buildings” and “public facilities and services” in unauthorised areas/colonies.</p> <p>(ii) Issue directions to such authorities/department to take action for making “public buildings and services” accessible for persons with disabilities within the time frame prescribed in Section 45 &amp; 46 of the Act.</p> <p>(iii) Issue appropriate guidelines keeping in view the constraints of space in such areas.</p>			
89.	16/11 01/20 17/10  28.09. 2018	Dr. Nitesh Tripathi  Vs.  The Managing Director,  Delhi State Industrial & Infrastructure Development Corporation Ltd.,	The complainant, a person with 65% locomotor disability vide his e-mail dated 08.10.2017 submitted that Sant Nagar, Burari, Delhi where the complainant resides is inaccessible for	The e-mail was forwarded to Commissioner, North DMC for appropriate action and thereafter it was taken up through a notice dated 08.11.2018.  Dy. Commissioner(Civil Lines), vide letter dated 09.07.2018 submitted that Suptd. Engineer, Civil Lines, North DMC does not carry out any development/maintenance work in unauthorized	N/A		

		<p>persons with disabilities.</p> <p>Since it is a place of public movements at larger scale and many PwDs have to visit by this road daily therefore entire of this road must be ordered for the access audit.</p>	<p>colonies however, the development works are being carried out by DSIIDC in the area (AC-2, Burari). The copy of note dated 09.11.2017 of Minister (Industries), GNCT of Delhi also enclosed. Based on the said reply notice dated 25.07.2019 was issued to MD, DSSIIDC.</p> <p>On 27.08.2018 CE-I, DSIIDC informed that it has no role to play in the matter, DSIIDC has not carried out any development work during last 5 years in Sant Nagar, Burari. The subject matter pertains to North DMC. the Burari AC has been transferred to I&amp;FC Department for carrying out the developmental work.</p> <p>From the submissions of the parties, it was observed that the issue pertains to sanitation work i.e. picking up of garbage and other waste material from the road. Hence it should be the responsibility of North DMC. However, since it affects PwD more in moving around the wheel chairs.</p> <p>The case was disposed of with the recommendation that the measures like provision of accessible garbage collection facilities to persons with disabilities and ensuring obstruction free roads, may be taken. Dy. Commissioner, North DMC was advised to issue appropriate instructions to the concerned sanitation staff. The Complainant is advised to raise such issues of</p>			
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				general upkeep of the roads, footpaths, maintenance etc. before the concerned authorities.			
90.	44/10 11/20 17/11  09.10. 2018	Ms. Deepika & 6 others  Vs.  SDMC.	The complainant, who are persons with locomotor disability, vide their complaints submitted that DSSSB has advertised 4366 posts of Teacher (Primary) in MCD (Post Code – 16/17) on 07.08.2017. Out of 4366 vacancies, 288 have been reserved for persons with visual impairment (VH). Not a single vacancy has been reserved for persons with locomotor disability (OH) despite the fact that the Rights of Persons with Disability Act, 2016 hereinafter referred to as the Act, requires that 4% of the vacancies should be reserved for persons with disabilities. It has further been	The issue of reservation of vacancies for persons with locomotor disability was taken up vide separate notices in the month of January, 2018. As the issue involved was common to all the complaints, these were tagged and a joint hearing was scheduled on 25.04.2018 vide notice of hearing dated 27.03.2018.  In the meantime reply dated 19.03.2018 from SDMC was received. It was stated therein that SDMC informed DSSSB vide letter dated 23.01.2018 that 4% of 4366 vacancies i.e. 93 vacancies each for VH and OH have been reserved for persons with disabilities for appointment to the post of Teacher (Primary) under Post Code 16/17 notified by DSSSB on 07.08.2017. On 21.06.2018 during the hearing, the representatives of SDMC submitted that requisition for filling up 6500 vacancies of Primary Teacher in unified MCD was forwarded to DSSSB for Post Code 70/09. Based on the then available record, 99 vacancies were reserved for OH and 152 vacancies were reserved for VH. Against that requisition, DSSSB recommended 59 OH and 9 VH candidates leaving a			Yes



		<p>submitted that out of 288 vacancies, 144 are backlog of previous advertisement No. 004/2009 for Post Code 70/09.</p> <p>The complainants requested to direct the respondent to reserve 51 backlog vacancies and 144 current vacancies totalling 195 vacancies for persons with locomotor disability so that equal number of vacancies are reserved for VH and OH and a corrigendum be issued. The result for 195 vacancies under OH category be declared on time and that minimum 4% of the total sanctioned posts of teachers could be filled up as per the provisions of the Act.</p> <p>Ms. Deepika also submitted that her online</p>	<p>backlog of 40 for OH and 143 for VH. It has been intimated by DSSSB vide letter dated 01.06.2018 that the selection process for the post code 70/09 Teacher (Primary) has been closed. So, on date, the backlog for OH was 40 and for VH it was 143. It was further submitted that SDMC sent the next requisition for filling up 4366 vacancies under post code 16/17 in respect of all the three Corporations in April, 2017. The vacancies were advertised and examination was held on 29 October, 2017. However, due to leakage of question paper, the examination was cancelled. The next date of examination was yet to be notified by DSSSB.</p> <p>Out of 4,366 vacancies 381 were reserved for VH (288 backlog + 93 against fresh vacancies) and 93 vacancies have been reserved for OH (0 backlog + 93 against fresh vacancies). They also submitted that the reservation roster was not available and they would need time to prepare it as the information pertaining to the year 1996 was to be collected from all the three Corporations.</p> <p>The complainants submitted that backlog of 288 vacancies for VH should be inter-changed and the requisition should be revised accordingly.</p> <p>Based on the above</p>		
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			<p>application was not being accepted as the post is not treated as suitable for persons with 'both leg and both arms' affected and for 'both arms affected persons'. This issue which related to identification of post, was taken up based on another complaint filed by her and has since been decided vide order dated 30.08.2018 in case No. 223/1014//2018/06</p>	<p>information, it was apparent that after closure of the recruitment process for post code 70/90, the backlog of OH was 40 and that for VH it was 143. It was therefore mentioned in the ROP dated 25.06.2018 that the next recruitment should be treated as the succeeding recruitment year in accordance with Section 36 of the Persons with Disabilities Act, 1995/ Section 34 (2) of the Rights for Persons with Disabilities Act, 2016 as the respondent does not have any advertisement for previous years to indicate that the carried forward backlog vacancies were due for inter-se-exchange/filling up by persons without disability. Since admittedly, separate roster was not maintained/not available, it was advised that separate vacancy based-100 point reservation roster be prepared to compute exact number of reserved vacancies for persons with disabilities (in this case for OH and VH as the post of Primary Teacher is not identified for persons with hearing impairment) against the vacancies which were filled from 1996 till March 2017. The difference between the total number of vacancies that should have been reserved for persons with disabilities and the actual number of OH and VH candidates appointed during that period, would be the backlog in the respective category as ascertaining the number of persons with</p>		
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				<p>disabilities who might have been selected on their own merit at this stage would delay the process of recruitment inordinately besides complicating the matter. This court therefore considered this approach a more practical and expedient in the given circumstances</p> <p>In light of the above, SDMC who is responsible for recruitment for all the three Corporations, was directed to expeditiously compute the backlog as well as current reserved vacancies for persons with locomotor disabilities (OH) and for blindness and low vision (VH). It was also directed that DSSSB should be informed to schedule the examination after receipt of the exact number of reserved vacancies for persons with disabilities with details of the back log and current vacancies and the number of vacancies due for interchange so that the advertisement is accordingly published to avoid any confusion and to ensure transparency. Preparation of the roster and computation of exact number of reserved vacancies for persons with disabilities was to be completed by 22.08.2018. Commissioner, North DMC and Commissioner, East DMC were requested to direct the concerned Officers to ensure supply of the requisite information to South DMC within <u>two weeks</u> from the</p>		
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				<p>date the South DMC provided a common format, which was to be done by 28.06.2018.</p> <p>The attention of all concerned was also drawn to the fact that there had already been delay in conducting special recruitment drive to fill up the backlog of reserved vacancies for persons with disabilities as directed by <u>Hon'ble Supreme Court in its interim order dated 28.04.2015 in contempt petition no. 499/2014 and Civil Appeal no. 9095/2013 in the matter of National Federation of the Blind</u> and the concerned authorities may be held responsible for contempt of the order of the Hon'ble Court, if the same was not complied with. The matter was scheduled for hearing on 27.08.2018.</p> <p>Vide letter dated 14.09.2018, SDMC reiterated that 93 vacancies of Teacher (Primary) have been notified vide notification dated 26.06.2018. DSSSB vide letter dated 23.05.2018 informed that it had closed the selection process of the post of Teacher (Primary) 70/09. 40 vacancies under OH quota remained unfilled. Accordingly, those 40 unfilled vacancies are being forwarded to DSSSB for consideration for recruitment of Teacher (Primary) against the notified vacancies under Post Code 01/2018. Thus, total vacancies under PH (OH) quota be 93 fresh + 40</p>		
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				<p>backlog = 133 total.</p> <p>The above figure of 133 was the same as was arrived at in para 4 of the ROP dated 25.06.2018 and hence the recruitment should proceed as expeditiously as possible.</p> <p>It will not be appropriate to direct the respondent to interchange the unfilled reserved vacancies in the current recruitment since no evidence of a mention in the advertisements about the fact that vacancies reserved for VH were due for inter-se-exchange, has been produced</p> <p>The respondents were directed to note that as per Section 33 of the erstwhile Persons with Disabilities Act, 1995 which was in operation till 18.04.2017, not less than 3% of the vacancies were to be reserved for persons with disabilities; of which 1% for persons with blindness and low vision; 1% for persons with hearing impairment and 1% for persons with locomotor disability and Cerebral Palsy were to be reserved. Persons with hearing impairment should, therefore be given their share of reserved vacancies in the posts identified as suitable for them when the reservation is computed against the vacancies in the total number of cadre posts.</p>			
91.	90/10 13/20	Ms. Meenakshi Arora Vs.	The complainant, a person with 90%	The matter was taken up with the Directorate of Education vide notice dated 25.01.2018.			

	18/01  09.10.2018	Director, Directorate of Education and Chairman, DSSSB	locomotor disability (wheel chair user), vide her complaint dated 24.01.2018 submitted that she was offered the post of Librarian by the Department of Education on 14.04.2016. The appointment letter for her selection in Hari Nagar Block-L (Co-Ed) School was issued on 02.09.2016 and she was asked to join on or before 10.10.2016. The complainant requested for extension of two months upto 13.01.2017 on the ground that her mother was suffering from blood cancer and kidney ailment and was under treatment. She was granted extension upto 13.01.2017. She asked for further extension up to April 2017. She was finally given one more opportunity to join by 06.02.2017. Finally the offer of appointment	<p>It was recommended that Directorate of Education may take a positive view in the matter at the earliest, in any case within 3 months from the date of receipt of the order and intimate this Court and the complainant as required under Section 81 of the Act.</p> <p>It is not always good to look for a precedent to take difficult decisions. Have the courage and conviction to create one yourself.</p>			
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			was cancelled on 07.07.2017. She filed the complaint in this court.				
92.	412/1 121/2 018/0 8  10.10. 2018	Sh. Pawan Kumar Sharma  Vs.  The Principal Secretary, H&FW  The Director,  DGHS	<p>The complainant, father of Ms. Riya Sharma vide his complaint dated 03.08.2018 submitted that his daughter who is studying in class-xii was diagnosed with multiple sclerosis which is the most chronic disease in the world. The disease has affected both her eyes and she has lost her vision.</p> <p>The school provided her the writer last year. However, she would need a disability certificate for permission to use writer in class XII as per CBSE's rules. He, therefore, visited IHBAS, Chacha Nehru Bal Chikitsalaya Hospital, LNJP Hospital, Lal Bahadur Shastri Hospital, GTB hospital one after the other as</p>	<p>The complaint was taken up with the respondents vide notice dated 13.08.2018.</p> <p>The complainant vide his email dated 03.10.2018 informed that his daughter Ms. Riya Sharma has been issued the disability certificate by Lal Bahadur Shastri Hospital. However, initially the certificate of 70% disability was issued was later on replaced by 40% disability. He also submitted the disability certificate does not indicate the period for which it is valid.</p> <p>During hearing on 04.10.2018 the complainant reiterated his written submissions and added that he had downloaded the formats of disability certificate prescribed in the Rules and given to the hospital. However, he was told that the hospital has its own format on which the disability certificate was issued on 20.09.2018.</p> <p>Nodal officer from DGHS informed that draft of the certifying authorities for various disabilities has been submitted to Deptt of H&amp;FW and will be notified after the same is approved by the competent authority.</p> <p>The matter was also taken up demi officially with the</p>		Yes	No

		<p>guided by the said hospitals for disability certificate.</p> <p>However, he was not able to get the disability certificate and approached this court.</p>	<p>Secretary of the Department and subsequently, the Hon'le CS was also requested in July, 2018 &amp; August 2018.</p> <p>It was observed from the copy of the disability certificate No. 327, C.No. 46/EYe/LBSH/2018 dated 20.09.2018 issued to Ms. Riya, the disability certificate in Form V meant for cases of '<i>amputation or complete permanent paralysis of limbs and in cases of blindness</i>' Miss Riya has been assessed 40% of visual impairment is not 'blindness' as per the Act. Whereas the Act defines 'Blindness' and 'low vision' as the two specified disabilities.</p> <p>Therefore, as Miss Riya Sharma is not a case of amputation or complete permanent paralysis of limbs or blindness, she should be issued a disability certificate either in form –VI which is meant for cases of multiple disabilities [ if she is treated as a person with multiple disabilities. (multiple sclerosis and low vision )] or in form-VII.</p> <p><b>SCPD Recommendation:</b></p> <p>1.Cheif Secretary, GNCT of Delhi is requested to issue appropriate directions to the Pr. Secretaries, Secretaries and HODS of all the Deptts., Local Bodies in NCT of Delhi to strictly comply with the provisions of the RPwD Act, 2016 and the rules, orders issued there under.</p>		
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				<p>They should be urged to be more sensitive to the needs of the persons with disabilities and proactively work for their empowerment. Workshops on the provisions of the Act and issues concerning persons with disabilities should be organised specifically for the senior officers including the Principal Secretaries/Secretaries, HODs, Directors etc. of the GNCTD, Local Bodies, Delhi Police, PSUs and educational institutions.</p> <p>2. Principal Secretary(Health &amp; Family Welfare) should ensure that the concerned certifying authority determines as to in which form the disability certificate should be issued in respect of Ms. Riya Sharma and after it has been decided, the complainant/Ms. Riya Sharma should be informed to collect the disability certificate. They should not be made to visit the hospital more than once.</p> <p>3. The Principal Secretary(Health &amp; Family Welfare) should organise, on top priority intensive training programmes for all the certifying authorities on assessment and certification of disabilities strictly in accordance with the guidelines notified by the Department of Empowerment of Persons with Disabilities, Govt. of India and use of the correct format of disability certificate as it has been observed in other cases also that the certifying authorities in different hospitals have not used the appropriate formats.</p>			
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93.	543/1 031/2 018/1 0  29.10. 2018	Ms. Anju Bala Vs The Principal, Heritage School, Vasant Kunj and DOE	The complainant, a person with locomotor disability, vide her complaint dated 12.10.2018 submitted that she had adopted Master Aaditya, a child with 50% Autism Spectrum Disorder on 09.01.2017 at Jind (Haryana). She got an SMS on 20.09.2018 that her child has been allotted The Heritage School by the DOE but had not been admitted for one reason or the other.	The case was taken up with the respondents vide notice dated 12.10.2018. Respondent No.1 vide reply dated 26.10.2018 submitted that complainant did not submitted the Disability Certificate of child issued by Revenue Department and was also not in possession of the original document of Adoption Deed for verification. The school neither denied nor rejected the admission at any stage but followed the directions of DOE. It was observed that R.No.1 needs to ensure before admitting Master Aditya that the adoption papers in respect of the child, his disability certificate and the current residence proof of her mother were genuine and authentic. From the documents produced by the parties and the interaction, this Court was fairly convinced about the authenticity of the documents submitted by the complainant for admission of her adopted son Master Aaditya. The complaint was disposed of with the recommendation that the Respondent No.1 should complete the admission process by 02.11.2018 so that the Child can attend the classes immediately and also make necessary arrangements for teaching and learning of the Child in an Inclusive environment.	N/A		
94.	249/1 024/2 018/0 5  30.10.	Sh. Bijender Singh Vs DOE	The complainant vide his complaint dated 01.05.2018 submitted that Sh. Mohan Lal Meena working as HOS of	The complaint was taken up with the respondent vide letter dated 14.05.2018. The respondent vide letter dated 26.07.2018 submitted that Sh. Mohan Lal Meena had denied the allegations and his Disability Certificate had also	N/A		

	2018		GBSSS Khaira (School ID-182204) was availing benefits like Transport Allowance at double the normal rate, extra Special Casual Leave, Income Tax Rebate on the basis of a fake Disability Certificate of 46% locomotor disability. He submitted that Sh,. Mohan Lal should be examined and if found guilty, appropriate action should be taken against him.	been got verified by the Issuing Authority i.e. RTRM Hospital. The complainant vide his rejoinder dated 31.07.2018 stated that he has already submitted ample proofs and documents which are enough to pass an order for re-medical examination of the complainant. From the submissions of the parties it was not considered desirable to get Sh. Mohan Lal Meena re-examined for his disability. It will therefore not be appropriate to entertain doubts about the extent of disability of Sh. Mohan Lal Meena merely because he can perform various functions with his arm having disability. The complaint was disposed of.			
95.	273/1 021/2 018/0 5  22.11. 2018	Sh. Sunil Kumar S/o Sh. Kedar Singh Vs The M.S., RTRM Hospital and DOE	The complainant, a person with 80% locomoto disability vide his complaint received on 17.05.2018 submitted that he was working to the post of Nursing Orderly w.e.f. 26.02.2014 and is 12 <sup>th</sup> pass. He requested that he be promoted as per the instructions of Government for persons with disabilities.	The complaint was taken up with the Respondent No.1 vide communication dated 23.05.2018. Respondent No.1 vide letter dated 08.08.2018 informed that the complainant had been promoted under the reserved OBC/OH quota to the post of Lab. Asstt. in the Dte. of Education vide order dated 06.06.2018. The complainant in his rejoinder dated 18.08.2018 submitted that his request was for his promotion to the post of ECG Technician or SG Asstt. as per his experience. The representative of Education Department informed that the complainant was promoted as he had given his willingness for promotion to the post of Lab. Asstt. in the Education Department. From the submissions of the parties, it was observed by this Court that the complainant had not	N/A		

				<p>been denied the benefit under the prescribed RRs/instructions on promotion of persons with disabilities. In the circumstances, the complaint was disposed of with the recommendation that if the complainant seeks reversion to the post of Nursing Orderly, his request may be considered on priority and may be posted in a Department that was more beneficial for him from the point of view of promotion.</p>			
96.	379/1 141/2 018/0 7  22.11. 2018	Ms. Shalini Khanna, Hony. Secretary / Director, NAB India Centre for Blind Women And Disability Studies Vs The President / Warden, Adya Jha Hostel	Ms. Shalini Khanna, Hony. Secretary/Director, NAB India Centre for Blind Women and Disability Studies vide her e-mail dated 17.07.2018 informed that a blind girl Ms. Renu Mishra was harassed by the warden and management of Young Womens Association, SDA also called Adya Jha, working women's hostel in Safdarjung Development Area, New Delhi. She was forced to vacate the hostel without notice pointing out that she could not stay in a hostel where normal women stay. This happened despite a representative from her	<p>The complaint was taken up with the respondent vide notice dated 17.07.2018.</p> <p>The respondent vide letter dated 26.07.2018 addressed to Ms. Shalini Khanna informed that the matter had been mutually and amicably resolved.</p> <p>As further communications from the complainant referred to the notice from the Court of Chief Commissioner for Persons with Disabilities (CCPD), no further action on the matter was taken until the complainant inquired about the case and clarified that CCPD was mentioned by mistake and her e-mail dated 10.08.2018 may be treated as a follow up of her complaint in this Courts.</p> <p>In light of the above discussion, the instant case is disposed of with the advice to the respondent organisation that the sensitisation programmes on the needs of persons with disabilities and for creation of inclusive environment should be a regular practice. A mention in the policy of the organisation</p>	N/A		

			organization trying to make them aware about the capabilities of persons with visual impairment. The complainant also stated that many working women's hostels in Delhi have been discriminating against the blind women and denying them admission due to their blindness which is sheer discrimination and harassment.	to follow inclusive practices and for providing reasonable accommodations to women with disabilities as and when required should be made.			
97.	123/1 022/2 018/0 2  26.11. 2018	Sh. Suraj Prakash Siloki Vs DOE	The complainant, a person with blindness vide his complainant dated 20.02.2018 submitted that he is a heart patient and due to his frequent transfers his health was being affected adversely. He also submitted that if anything went wrong with his health due to his transfer order from SBV, Plot No.6, Jhandewalan to Vocational Branch vide transfer order dated 19.02.2018, the department would be fully responsible He	The complaint was taken up with the respondent vide notice dated 08.05.2018. The Respondent No.1 vide reply dated 05.04.2018 submitted that the complainant was transferred on the recommendations of DDE, Central/New Delhi on the ground that he was unable to handle the school affairs properly. There were many complaints against him and discrepancies were also found by the Inspecting Team during the inspection conducted on 11.08.2017. Vide rejoinder dated 01.05.2018, the complainant did not agree to the reply of the respondent. It was further submitted by the respondent that the Head of School has multiple duties and is expected to have enormous sense of responsibility to carry the school forward academically as well as imbibe moral values amongst the staff and students. But the	N/A		

			requested that his transfer order should be withdrawn otherwise he would take the matter to the Court.	complainant had deteriorated the school atmosphere by way of his lapses. The complainant replied vide letter dated 11.07.2018 and submitted explanations. On perusal of the records/submissions and their oral submissions during the hearing, it was observed that the overall academic atmosphere in the SBV, Plot No.6, Jhandewalan got vitiated due to complaints and counter complaints by various stakeholders. In light of the facts and circumstance of the case, the Court observed that while there was justification for not transferring the complainant back to the SBV, Plot No. 6, Jhandewalan, the respondent should consider posting of the complainant as Principal of a school for which he has been selected as no justification had been given for his unsuitability to be Principal of a school.			
98.	575/1 031/2 018/1 0  26.11. 2018	Ms. Jyoti Vs SCERT	The complainant, a person with 100% locomotor disability vide her complaint dated 30.10.2018 submitted that she applied for admission to D.El.Ed. in an Institute of SCERT/DIET/P vt. Institute, only through a Cyber Cafe who opted for only one college i.e. Drishti Institute, where she was not selected. She submitted that she came to	The complaint was taken up with the respondent letter dated 02.11.2018. The respondent vide reply dated 20.11.2018 submitted that as the complainant had given only one choice of Institute, the reserved seat in that college was allocated to the candidate with higher merit than the complainant. After hearing the parties, the case was disposed of with the recommendation that the complainant be admitted in D.El.Ed. course within one week from the date of the receipt of this order in an Institute closest to her residence against a reserved seat for persons with disabilities irrespective of whether it is for the candidates from Delhi or		No	Yes

			<p>know from the website of SCERT that some reserved seats for persons with disabilities are vacant in Drishti Institute/ M.R. Bharti College of Education and BRMT College and requested for admission in any of the said colleges.</p>	<p>outside, in future the seats reserved for persons with benchmark disabilities should be kept open for them until the last counselling/ attempt to fill the seats is made and appropriate measures be also taken to make the admission process smooth right from availability and accessibility of prospectus to the persons with benchmark disabilities to the stage of admission.</p>			
99.	528/1 141/2 018/1 0  26.11. 2018	Mr. Mohd. Muzzmil Hussain Vs The In charge, Hiring Zone Building Careers	<p>The complainant, a person with blindness vide his complaint received from the Court of Chief Commissioner for Persons with Disabilities vide letter dated 29.06.2018 submitted that the Call Centre namely the Hiring Zone Building Careers, Near Kotak Mahindra Bank, Vikas Marg, Shakarpur, Delhi (E-mail: hiringzone.z@gmail.com) took Rs. 3750/- from him but did not provide him job. He requested to get his money back. He alleged that the employees of the company though promised, but had not returned</p>	<p>The complaint was taken up with the respondent vide letter dated 11.09.2018. Though the letter was received back due to incomplete address yet the matter was taken up through email to the respondent on 18.10.2018.</p> <p>On 26.11.2018, the complainant informed that the company had returned full amount of Rs. 3750/-. The matter was disposed of.</p>	N/A		

			his money. He requested to help him in getting his money back.			
100.	311/1 092/2 018/0 5  27.11. 2018	Ms. Shruti Vs The Director, DSW	The complainant, mother of Master Ishu Aggarwal, a person with 75% intellectual disability vide her complainant received on 29.05.2018 submitted that her son is not getting the revised disability pension @ Rs. 2500/- per month on the ground that his account is not linked with Aadhaar. She further submitted that her son becomes violent when he is taken in front of bio-metric machine. Therefore his Aadhaar Card could not be made.	The complaint was taken up with the respondent vide Notice dated 11.06.2018. The respondent vide letter dated 26.11.2018 submitted that as per the pension record, Aadhaar Cad of Master Ishu Aggarwal had been linked on 11.10.2018 and enhanced pension would be r4l4aw4r with arrears w.e.f. April, 2018 as per Cabinet Decision No. 2605 dated 31.07.2018.  During the hearing on 27.11.2018, the representative of the respondent informed that the enhanced pension alongwith the arrears had been credited to the account of the complainant, which the complainant confirmed.  The complainant was disposed of.	N/A	
101.	491/1 121/2 018/0 9  07.12. 2018	Sh. Komal Kumar Vs.  The Secretary, Health & Family Welfare Deptt,  &  The Director,	Shri Komal, Complainant vide his email dated 11.09.2018 submitted that his son Sh. Ajay Ajmani who was 9 year old in 2009 was assessed at	The complaint was taken up with the respondents vide4 notice dated 20.09.2018. The complainant vide his email dated 20.09.2018 informed that two assessments of his son had already been done on 19.04.2018 at IHBAS and if he is not issued the certificate he will be failed due to failure of the support system for	N/A	



		IHBAS	<p>IHBAS. As per that assessment, he is having Dyslexia. He is now 18 years and a certificate is needed to avail activity in CBSE Board examination.</p> <p>He approached IHBAS and the process of assessment was carried out for almost a month till the end of April, 2018. He was told to collect the assessment report and disability certificate on the following Wednesday which he has not received even after 5 months. He alleged that Sh. Om Prakash, an employee of IHBAS is not giving him the report and the disability certificate. He requested that the report and the disability certificate in respect of his son should be issued.</p>	<p>persons with disabilities. The representative of Respondent No.2 informed that disability certificate cannot be issued till notification is done by the GNCT of Delhi for this purpose. Representative of Respondent No.1 submitted that notification may be issued within 3-4 days and it is clearly mentioned in the proposed notification that IHBAS would issue disability certificates to persons above 18 years.</p> <p>The complainant was disposed of with the recommendation that since Sh. Ajay Ajwani was stated to be above 18 years, IHBAS should issue the certificate to him at the earliest after the notification is issued by GNCT of Delhi. The assessment sheet be provided to the complainant to enable him to use the same for CBSE examination.</p>			
102.	169/1 101/2 018/0 3 and 32 other cases  07.12.	Dr. Nitesh Kumar Tripathi Vs. The Commissioner North DMC	Dr.Nitesh Kumar Tripathi , a person with 65% locomotor disability vide his emails received during the period from March to	As the issue involved in the above mentioned cases was common, these were taken up jointly with the respondent. After taking into account the replies/submissions/rejoinder etc. of the respondent and the complainant, the complaints were disposed of with the			No

	2018		<p>September, 2018 pointed out inaccessibility of various places as mentioned against each of the 33 cases in the enclosed list. The inaccessible places pointed out by the complainant include general store, taxi stand, restaurants, saloons, diagnostic centres, show rooms, readymade cloth shop, Hotels, Gym, Bakery and telecom services, etc. The complainant submitted that as per the RPwD Act, 2016, all the public buildings/services including parking etc. should be accessible to persons with disabilities. Besides this, ramps, handrails, Braille enabled sign boards, parking facilities should be available and no Public Service should exclude the persons with disabilities. He requested that the public places, buildings and services should be made accessible as per the prescribed</p>	<p>recommendations that Department of Urban Development should examine the matter in consultation with all the stake holders on priority and then issue appropriate directions to the concerned authorities. It involves the right of persons with disabilities to access buildings and public facilities and services open to public as provided in the Act on the one hand and the constraints of inadequate space on the other hand. The appropriate Govt. will have to take a considered view of the matter on whether the provision of services from such places should be allowed if the same cannot be made accessible in accordance with the prescribed standards. As this Court is receiving a large number of such complaints from across NCT of Delhi.</p>			
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			standards.				
103.	184/1 101/2 018/0 4  07.12. 2018	Dr.Nitesh Tripathi  Vs.  The Managing Director, DTTDC, Defence Colony, New Delhi-110024 (Respondent No. 1)  M/S Vision Amusement Part Pvt. Ltd., Mayur Vihar, Delhi-110093 (Respondent No.2)	The complainant, a person with 65% locomotor disability filed a complaint vide email dated 04.01.2018 in which he has alleged that Sanjay Jheel Adventure Park Patpargunj, Delhi under the control of Delhi Tourism and Transportation Development Corporation Limited (DTTDC) is not disabled friendly.	The matter was taken up with the respondents vide Show Cause Notice dated 04.04.2018. Vide letter dated 03.05.2018, Manager (Adv. Tsm.) informed that the agency maintaining the adventure park namely, M/s Vision Amusement Park Pvt. Ltd., Gate no. 3, Sanjay Lake, Mayur Vihar, Delhi-110093 has been directed to comply with the directions of this Court. The respondent no. 1 and 2 submitted the progress made as per the directions in RoP dated 12.09.2018. Dr. Nitesh Tripathi agreed to visit the site and submit a report by 25.10.2018. However, as no report was submitted by him, the complaint was disposed of.	N/A		
104.	227/1 111/2 018/0 5/  12.12. 2018	Suo-Motu Vs. The DCP (Central), P.S. Daryaganj, New Delhi-02	Office of the State Commissioner for Persons with Disabilities took a suo-motu cognizance of a newspaper report in the Hindustan Times dated 07.05.2018 regarding rape of a girl with visual impairment in Karol Bagh vide Notice dated 08.05.2018.	Vide letter dated 31.05.2018 respondent informed that the victim was paid Rs. 61,200/- as financial help by the social workers/reputed persons of the area and DSLSA was also requested for giving necessary compensation to the Victim's family.  The investigation of the case was completed and the charge sheet of the case had been put up in the Court for judicial verdict on 06.06.2018 and is pending trial before the Honb'ble Tis Hazari Court, Delhi.  In the light of the above, case was disposed of.	N/A		
105.	248/1 083/2	Sh. Aminul Islam,	The complainant, a person with 70%	The complaint was taken up with the respondent and after a lot of deliberations, It was	N/A		

	018/0 5  12.12. 2018	Vs The Chairman,  New Delhi Municipal Council	locomotor disability vide his complaint dated 23.04.2018 submitted that he was selling readymade clothes from LIC building, backside Janpath Lane from 2011 to 2016. Sh. Raj Shekhar, Director of NDMC changed his working place and he started sitting at the backside of Bank of Baroda. At the changed place, he was not able to earn enough money due to which his financial condition worsened affecting the studies of his daughter and son. He requested to help to sell his goods from his old place i.e. LIC building, backside Janpath Lane which is also as per the direction of Hon'ble High Court of Delhi in a case filed by him.	recommended that Chairman, NDMC should look into the matter personally and ensure that S.No.9 of the form of the survey of street vendors in respect of the complainant Sh. Aminul Islam is corrected and LIC building, backside Janpath Lane be written therein instead of Bank of Baroda, backside Janpath Lane and the TVC be informed about it. It is further recommended to ensure that the complainant's interest is not adversely affected because of his complaint in this court/High Court of Delhi. The concerned officers and staff be also instructed not to harass the complainant and if they are found to intentionally insult or intimidate the complainant, action under the provisions of the Act particularly section 92 be initiated against them.			
106.	461/1 023/2 018/0 8  27.12.	Anju W/o Bobby Vs. The DCP (East),	Smt. Anju, a person with 80% locomotor disability in both lower limbs vide her complaint	The complaint was taken up with the respondent vide letter dated 28.09.2018.  After taking into consideration all the submissions etc., the	N/A		

	2018		dated 10.09.2018 submitted that she resides with her husband, Sh. Bobby who is also a person with disability at 20/222, Trilokpuri, Delhi-91. Her two brothers-in-law namely Sh. Kamal and Sh. Sunder live alongwith their families quarrel with her and her husband and use derogatory and abusive language and requested that they be restrained from troubling her so that she can live peacefully with her family.	concerned police officers were advised to take appropriate measures for protection of the rights of the complainant and take prompt action on the complaints filed by persons with disabilities.			
107.	597/1 101/2 018/1 1 28.12. 2018	Sh. Anil Chopra Vs. The Commissioner South DMC	The complainant, a person with 65% locomotor disability and a wheel chair user vide his email dated 12.11.2018 informed that Malviya Nagar market has been renovated. But the renovation has been done in such a manner that instead of making market more accessible to persons with disabilities it has	South DMC among other respondents in Suo-motu case No. 4/1665/2017-Wel/CD was taken up by this court vide notice dated 19.07.2017.  The complaint is disposed of with the following recommendations:- (i) The respondent should follow the "Harmonised Guidelines" of the Ministry of Urban Development, Govt. of India referred to above for any built infrastructure to ensure its accessibility for persons with disabilities. (ii) Access to the shops should also be ensured preferably by involving the		Yes	No

			<p>become more inaccessible for wheel chair users as cement pillars have been put on all the entry/exit points. He requested to issue order for renovation of the market to make it accessible to persons with disabilities.</p>	<p>shopkeepers and encouraging them also to contribute in enhancing accessibility to their shops. (iii) The shop owners/service providers should be informed that they are also obligated individually under the Act to make their premises accessible for persons with disabilities as their services and commercial activities from their premises are covered under section 2(w), 2(x), 45 and 46 of the Act and the rules made thereunder. In case they fail to ensure access to persons with various disabilities on equal basis with others, the concerned civic authorities should initiate action under relevant rules/laws and under Section 89 of the Act which provides for fine which may extend to Rs. 5 lakhs.</p>			
108.	584/1 101/2 018/1 1 02.01. 2019	Suo-Motu Vs. The Commissioner South DMC, J.L.N. Marg, New Delhi- 110002	<p>This Court took a suo-motu cognizance of a newspaper report in the Hindustan Times dated 12.11.2018 pointing out that the following popular markets were not accessible for the persons with disabilities:</p> <p>(i) Greater Kailash-I M-Block (ii) New Friends Colony (iii) HauzKhas Market (iv) Green Park</p>	<p>South Delhi Municipal Corporation among other respondents in Suo-motu case no.4/1665/2017-Wel/CD taken up by this court vide notice dated 19.07.2017, has submitted that the built environment under its jurisdiction will be made accessible and has also drawn up an action plan for the purpose.</p> <p>The complaint was disposed of with the following recommendations:-</p> <p>(i) The civil engineers, architects at all level working in SDMC including the engineers and workers like masons of the contractors awarded the work by SDMC, should be given appropriate and adequate training. This should be ensured by the</p>	Yes	Yes (on 16/07/2019)	

			Market	<p>Monitoring Committee besides providing necessary guidance during the implementation of the work.</p> <p>(ii) Monitoring Committee should issue appropriate instructions to all concerned to ensure that all the buildings and services are made accessible within the time frame set in the Act and monitor the progress and keep this Court informed.</p> <p>(iii) Chief Commissioner for Persons with Disabilities may like to monitor the utilisation of the funds disbursed by Department of Empowerment of PwD for Great Kailash market and New Friends Colony Market.</p> <p>(iv) A copy each of access audit reports, if any, in respect of the markets in question submitted by Samarthyam, be submitted by 15.05.2019.</p>			
109.	222/1 111/2 018/0 5 507/1 111/2 018/0 9  04.01. 2019	Sh. Guddu Srivastava  Vs.  The Post Master Grade, Gokulpuri Post Office	The complainant, a person with 90% locomotor disability submitted a complaint dated 01.05.2018 and alleged that one Sh. Dinesh who is working as a clerk in Gokulpuri, Post Office abused him and tried to manhandle him on 28.04.2018	The complaint was taken up with the respondent vide notice dated 29.09.2018. The respondent vide letter dated 08.11.2018 informed that no person by the name of Sh. Dinesh was working at the Speed Post/Registered Post counter on 28.04.2018. Sh. Naresh Kumar was working at the Speed Post/Registered Post counter on 28.04.2018 whose statement was taken. He showed his ignorance about such an incidence which is 6-7 months old. A postal Asstt. by the name Sh. Dinesh Tewari was working at the savings counter for		Yes	Yes

			<p>between 10.15 – 10.30 A.M. when he visited that Post Office for sending a letter. Sh. Dinesh also used derogatory language, intimidated, insulted and humiliated him. He also said to him that one of his legs has been broken by the God and he would break the other one if he argued with him. This all happened because the complainant did not have the change</p>	<p>the last one and a half years. The respondent further submitted that the functionaries in the Post Office respect the senior citizens and persons with disabilities and extend all the help to them and in case the complainant faced any inconvenience at the Post Office, he would like to apologise for the same. The complainant submitted that the respondent was trying to protect the staff. The respondent conducted an inquiry into the matter and a report dated 28.12.2018 was filed vide their letter dated 31.12.2018. After taking into account the fact and submissions of the parties, the case was disposed of with the following recommendations:-</p> <p>(i) DCP(N/E District) should get the matter inquired and take appropriate action against the concerned official, if found guilty.</p> <p>(ii) The respondent should conclude the disciplinary action expeditiously. And an ATR on Para (1) of the order be intimated to this court within 3 months from the date of receipt of this order as required under Section 81 of the Act.</p> <p>The respondent i.e. office of Sr. Supdt. of Post Office, Delhi East Division took the disciplinary proceedings under Rule 16 of CCS (CCA) Rules 1965 against Sh. Naresh Kumar, and found him guilty for misbehaviour with the complainant. The department imposed a</p>			
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				<p>penalty of withholding of next increment of pay of Sh. Naresh Kumar for a period of three months without cumulative effect.</p> <p>The purpose is not to see someone punished. It is to bring out the realisation and create sensitivity among the masses.</p>			
110.	<p>301/1 093/2 018/0 5</p> <p>08.01. 2019</p> <p>AND</p> <p>488/1 093/2 018/0 9/</p> <p>(Earlier case No. 488/1 083/2 018/0 9/)</p> <p>08.01. 2019</p>	<p>Dr. Nitesh Kumar Tripathi,</p> <p>Vs</p> <p>The Director, Deptt. of Social Welfare</p> <p>Sh. Kapil Kumar Aggarwal,</p> <p>Vs</p> <p>The Director, Deptt. of Social Welfare</p>	<p><b>Case No.</b> <b><u>301/1093/2018/</u></b> <b><u>05</u></b></p> <p>The complainant, a person with 65% locomotordisability vide his email dated 20.04.2018 addressed to Hon'ble Chief Minister and subsequent e-mails submitted that the shoes and the calliper provided to him by Pt. DeendayalUpadhyaya National Institute for Persons with Physical Disabilities (PDDUNIPPD), Department of Empowerment of Persons with Disabilities (DEPwD), Govt. of India were not of good quality. Therefore, Social Welfare Department of</p>	<p>Case No. 301/1093/2018/05 The matter was taken up with PDDUNIPPD who informed that Dr. Nitesh Tripathi was provided the appliances free of cost on 10.02.2015 and 11.05.2015 under ADIP Scheme Govt. of India. The Institute does not provide assistive devices made of imported material (Endolite) as it exceeds the stipulate cost of Rs.10,000/- per device under the scheme of the Govt. of India.</p> <p>Case No. 488/1093/2018/09/ The matter was taken up with the respondent vide letter dated 25.09.2018 and 08.11.2018 and an action taken report alongwith the list of persons with disabilities in need of three wheeled vehicles was called followed by a hearing on 03.01.2019.</p> <p>Department of Social Welfare vide letter dated 27.12.2018 submitted that the Department at present did not have any scheme to provide Aids and Assistive Devices to persons with disabilities.</p> <p>After taking into consideration the submissions of the parties and provisions of the RPwD Act, the complaints were disposed of with the recommendations that the Department of Social</p>	Yes	No	

		<p>Government of NCT of Delhi should provide him good quality callipers preferably of Endolite which is most trusted among persons with disabilities.</p> <p><b><u>Case No. 488/1093/2018/09/</u></b></p> <p>Sh. Kapil Kumar Aggarwal, Secretary General, Viklang Sahara Samiti Delhi, vide his letter dated 11.07.2018 addressed to Hon'ble Chief Minister with a copy to this court submitted that vide his letter dated 03.02.2018, he had pointed out that many persons with disabilities in Delhi did not have motorised tricycles. He had requested Delhi Government to make provision for issuing motorised tricycles to persons with disabilities. He</p>	<p>Welfare may constitute a Technical Committee comprising persons with disabilities and frame a scheme for providing aids and appliances including motorised vehicles to enhance the personal mobility of persons with disabilities at affordable cost and enable them to live independently. The scheme may also provide for incentives and concessions, retrofilling of vehicles and personal mobility assistance.</p>			
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			<p>had also enclosed a copy of the letter dated 24.10.2017 of the Dte. of Specially Abled Persons of Rajasthan Government as per which Government of Rajasthan has a scheme for providing free motorised tricycles produced by reputed companies like Hero Honda, TVS, Yamaha, Bajaj etc. for persons with disabilities studying in Government/Go vernment Recognised Schools/ Colleges in order to improve their mobility. However, he did not receive any reply and requested that he be informed of the action taken on his letter dated 03.02.2018 addressed to the Hon'ble CM.</p>			
111.	437/1 013/2 018/0	Sh.Raja Bhaiya Aahirwar Vs.	The complainant, a person with 90%	The matter was taken up with the respondent vide notice dated 08.10.2018. This Court vide a common order dated		Yes  No

8	09.01.2019	The Chairman New Delhi Municipal Council	<p>locomotor disability filed a complaint dated 02.08.2018 and submitted that he was working in the Electricity Deptt. of New Delhi Municipal Council (NDMC) on muster roll. Even though he had worked for 500 days as T.M.R., he has not been made R.M.R. and his service was discontinued.</p>	<p>26.11.2018 in case No. 4/630/2014-Wel/CD, Case No. 4/1467/2016-Wel/CD and Case No. 4/1709/2017-Wel/CD has made the following recommendations:</p> <p><i>“(i) It should be noted that the provisions of section 33 of the persons with disabilities Act, 1995 and Section 34 of the Rights of Persons with Disabilities Act, 2016 (which provides for reservation for 4% of vacancies for persons with disabilities) are mandatory and should be interpreted in the most expansive manner. Nowhere do these sections say that reservation shall be provided only on regular or long term appointments. The purpose of making a provision for reservation for persons with disabilities must be understood in right perspective which is to economically empower them and to ensure for them a dignified life. Reservation of vacancies in appointments has been provided to fulfil this objective. Therefore, in my view, the respondent is mandated to provide reservation to persons with disabilities not only in long term/regular appointments but in all appointments/engagements that last 45 days or more. If reservation is computed against all such appointments, the reserved vacancies shall be many times more than 83.</i></p> <p><i>(ii) It is therefore recommended that Ms.Manju and Sh. Dheeraj Pawar who had worked for various spells in the NDMC, be considered against the reserved vacancies for persons with</i></p>			
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				<p><i>disabilities discussed in preceding paragraph, if necessary by conducting special recruitment drive and be re-engaged as TMR and on being eligible, be made PMR. Other similarly placed persons with disabilities who had worked as TMR Workers in NDMC be also considered for re-engagement as TMR or given PMR status against the backlog reserved vacancies. Further, persons with disabilities should be given priority on the similar lines as is being given to the wards or widows of the deceased NDMC employees.”</i></p> <p>The case of Sh. Raja Bhaiya Aahirwar was also recommended to be considered in terms of the order dated 26.11.2018 passed in the above mentioned cases.</p>			
112.	83/10 21/20 18/01  10.01. 2019	Sh. Rajkumar Vs. Commissioner East Delhi Municipal Corporation (Respondent NO.1) & Additional Commissioner North Delhi Municipal Corporation (Respondent No. 2)	The complainant, a person with 75% locomotor disability vide his complaint dated 09.01.2018 submitted that his name is at S.No. 318 for Sanitary Guide (SG) and he should be considered for promotion to the post of SG based on his seniority. In his representation dated 17.02.2017 made to the AC, Shahdara (South) Zone, the complainant had requested that the date of	The complaint was taken up with EDMC vide notice dated 18.01.2018. As there was no response, a hearing was scheduled on 12.06.2018. In the meantime, AC, DEMS (HQ), EDMC vide reply dated nil received on 08.06.2018 informed that the complainant was regularised as ParyavaranSahayak (PS) w.e.f. 01.04.2006 and his seniority number is 336 in the list issued vide letter dated 28.06.2017. The DPCs were conducted for year-wise vacancies for the years 2012-13, 2013-14, 2014-15, 2015-16 and 2016-17 as per DOPT's guidelines. 83 eligible PSs have been promoted to the post of SG who had been regularised upto 01.04.1995. The complainant did not come within the extended zone of consideration upto 5 times the	N/A		

			his regularisation should 01.04.2006 instead of 24.12.2012 as indicated in the seniority list dated 31.01.2017.	vacancies.  The case was disposed of with the recommendation that Respondent No. 1 (EDMC) should expedite promotion of the complainant to the post of Sanitary guide which is said to be under process and inform this court about the action taken within 3 months of receipt of this order as required under Section 81 of the Act. It should also be ensured that whenever regular promotions are made, the complainant be considered against a reserved vacancy for persons with disabilities for the DPC year that was held after 2009 when he became eligible for promotion to the post of Sanitary Guide and be promoted, if found fit by the DPC based on his seniority. His seniority etc. be fixed accordingly.			
113.	374/1 024/2 018/0 6  10.01. 2019	Smt. Sridevi Sreekumar  Vs.  The Director of Education (Respondent No.1 ) & The Principal, S.S Memorial Secondary School, East Punjabi Bagh, New Delhi- 110026 (Respondent No. 2)	The complainant, a person with 60% locomotor disability vide her complaint dated 28.06.2018 submitted that she was appointed as UDC under PH category in Swami Sivananda Memorial Secondary School, East Punjabi Bagh, New Delhi on 19h February, 2018. She alleged that she had not received her salary ever since joining.	The complaint was taken up with the respondents vide notice dated 12.07.2018. Vide letter dated 15.12.2018, Department of Education (R.No.1) informed that arrears of salary had been disbursed to the complainant through ECS on 06.12.2018 which was confirmed by the complainant when contacted on her mobile number. The complainant was disposed of.	N/A		

114.	5/159 3/201 7- We/C D/Part file  Case No. 362/1 011/2 018/0 6  14.01. 2019	Suo-Motu Vs. The Director, DTTE, GNCTD	The complainant, a person with 65% locomotor disability vide his email dated 22.06.2018, submitted that UPSC invited applications for filling up 13 vacancies of Lecturer (Civil Engineering & Construction Technology) in the Department of Training & Technical Education, Govt. of NCT of Delhi, UPSC did not mention the number of vacancies reserved for persons with disabilities in the advertisement.	The matter was taken up with the respondent vide notice dated 12.07.2018. Both the cases were tagged as the issue involved in the complaint of Dr. Nitesh Kumar Tripathi would be addressed in the Suo-Motu case.  The respondent was advised to recast the roster and file written submissions. It was also clarified that if no post was identified for persons with hearing impairment, the respondent needed to proceed in accordance with the provision to Section 34 (2) of the RPwD Act, 2016 which provides that if the nature of vacancies in an establishment is such that a given category of person cannot be employed, the vacancies may be interchanged among the five categories with the prior approval of the appropriate Government. In was recommended that action to fill up backlog 04 reserved vacancies for persons with benchmark disabilities in group 'A' posts, be taken on priority, by conducting special recruitment drive or otherwise at the earliest. The ATR be submitted to this Court within 3 months from the date of receipt of this order as required under Section 81 of the Act.			No
115.	341/1 111/2 018/0 6/  14.01.	Sh. Rahul Vs. The Deputy Commissioner of Police, Outer District	The complainant, a person with 75% locomotor disability vide his complaint dated	The complaint was taken up with the respondent vide notice dated 24.09.2018 and followed by reminder dated 25.10.2018.  As the matter was already	N/A		

	2019		<p>25.06.2018 and 17.09.2018 submitted that Sh. BabuLal and his family are troubling him for many months. On 22.06.2018 around 08:00 pm, Sh. Bobby Chauhan, S/o Gyani Chauhan parked his motorcycle and blocked his way. His request to remove the motorcycle was not acceded. When he started making video, Smt. Rekha w/o Sh. BabuLal Chauhan snatched his mobile. Smt. Rekha and Sh. Bobby threw him down from his scooter and manhandled him. They also manhandled his 65 years old mother and 75 years old father who came to protect him. He reported the matter to the police on 100. When the police arrived, the said persons threatened him and made jokes on his disability and Sh. BabuLal even threatened him to burn his house in front of the police personnel. The police did not</p>	<p>before the Hon'ble Court, it was advised that the provisions of the RPwD Act may be brought to the notice of the Hon'ble Court for its consideration while deciding the matter. The complaint was disposed of.</p>			
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			<p>intervene. On the other hand, they were supporting the accused persons. The police kept him at the police station for whole night and did not even call the persons against whom he had filed complaint. His statement was recorded in a fearful environment and in a distorted manner. The FIR was lodged under weak sections and the case was not registered under the provisions of Rights of Persons with Disabilities Act, 2016.</p>			
116.	553/1 141/2 018/1 0	Sh. Lalit Anand Vs Deputy Commissioner of Police (North District) Police Station Civil Lines.	Sh. Lalit Anand, Member, Rashtriye Karyakarni (Saksham) vide his letter dated 04.10.2018 which was also forwarded by the Court of Chief Commissioner for Persons with Disabilities vide letter dated 08.10.2018, submitted that the Saksham is running "Bhagini Nivedita Hostel" for visually impaired girls in Burari, Delhi in	The complaint was taken up with the Deputy Commissioner of Police, North District Police Station, Civil Lines vide letter dated 18.10.2018 for taking appropriate action under the law. As the disability certificates in respect of the girls stated to be visually impaired had not been submitted, Sh. Lalit Anand was advised vide letter dated 30.11.2018 to submit copies of the disability certificates and other supporting documents within 7 days from the date of receipt of the said letter failing which the reference made by him would be treated as closed.	N/A	
	14.01. 2019			There was no response to the email either. Hence, it was		

		<p>the second floor of a rented building. On the first floor, Christian Missionary is running a hostel for destitute girls. They had come to know that in the night of 12-13 July, the destitute girls would be sent elsewhere. Therefore, they reported the matter telephonically to child helpline for safety of those girls. SHO intervened and 8 out of 12 girls were handed over to their relatives. The remaining 4 girls were sent elsewhere. Thereafter, the owner of the building started troubling the visually impaired girls by digging the two toilets on the pretext of repairing them and later on stopped the water and electricity. The owner of the house Sh. Rajender Saini was threatening them to vacate the hostel and girls were frightened as he enters the rooms of the girls without</p>	decided to close the matter.			
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			intimation.			
117.	480/1 092/2 018/0 9  18.01. 2019	Sh. Rakesh Kumar Vs SDMC	The complainant, a person with 50% locomotor disability vide his complaint dated 28.08.2018 submitted that MCD Nazafgarh Zone vide letter dated 31.08.2016 asked him to submit some documents for allotment of PCO booth under PwD quota. He had already submitted required documents to MCD but had not been allotted the PCO.	The Complaint was taken up with the respondent vide letter dated 25.09.2018 followed by reminder dated 26.10.2018. As there was no response, a hearing was held on 28.12.2018.  During the hearing, the respondent submitted that a complaint was received against Sh. Rakesh Kumar for selling various items unauthorizedly from the DDA land. From the letter of the complainant it is evident that the complainant had already submitted all the required documents for allotment of PCO. This court passed an Order dated 27.07.2017 in the same matter and the case of the complainant be dealt as per the recommendations in that case.  The Complaint was disposed of.	N/A	
118.	458/1 101/2 018/0 8  18.01. 2019	Sh. R.K. Raju Raju & Associates Vs  The Commissioner South Delhi Municipal Corporation	The complainant, a person with 100% locomotor disability (both lower limbs and upper left limb affected) and wheelchair user, submitted a complaint dated 18.05.2017. The complainant submitted that He has to sit in his office for long hours from 9:30 am to 07:00 pm. He is not able to attend his natural calls as	The complaint was taken up with the respondent vide notice dated 04.09.2018.  After taking account the submissions/rejoinders, various aspects of the case and the provisions of the RPwD Act, 2016, the case was disposed with the following recommendations:  i) Improvement and renovation work of the toilet nearby shop, DDA Shopping Complex, LSC near Pushpa Bhawan be completed by 18.02.2019 and completion report be submitted by email alongwith the photographs by		Yes

			<p>there is no disabled friendly toilet in that market and the toilet that is located nearby in Shop No. 1, is also not accessible.</p>	<p>20.02.2019.</p> <p>ii) The ramp with provision of handrails as per the prescribed standards, leading to shopping area from the parking be reconstructed.</p> <p>iii) Arrangement for supply of water and sewerage be made to ensure proper cleanliness of the toilet/urinal and the toilet area.</p> <p>iv) Proper arrangement for maintenance, cleanliness and upkeep of the toilet on regular basis be ensured. DEMS, SDMC should make arrangements of monitoring the cleanliness and upkeep. Name of the concerned sanitation staff and the in-charge alongwith their contact numbers be displayed at the site.</p> <p>v) Appropriate directions be issued to all the shop owners of the shopping complex to make provision for ramp to access their individual shops which are not accessible by persons with disabilities especially the wheelchair users.</p> <p>vi) Sensitization and awareness programmes on the rights and issues of persons with disabilities be organized for the officers and staff of SDMC on regular basis.</p> <p>vii) Action against the officials who made derogatory remarks against the complainant and humiliated him be taken and the complainant be assured that he will not be harassed for filing the complainant and no retaliatory action on this count shall be taken by any</p>			
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				<p>functionary of the Corporation.</p> <p>viii) All the shopping complexes, markets, parking areas, community centres, old age homes, toilets or any other public facilities for which SDMC is responsible, be surveyed for their accessibility in accordance with the prescribed standards and the action plan which has been submitted in response to the directions in the suo-motu Case No. 4/1665/2017-Wel/CD be modified if necessary and a copy thereof be also submitted to the Principal Secretary, Urban Development Department, Govt. of NCT of Delhi who chairs the Monitoring Committee for monitoring the implementation of the action plan for the time lines.</p>			
119.	573/1 024/2 018/1 0  21.01. 2019	Sh. Chandan Singh Bisht,  Vs  The Manager, S.Soni & Co.	The complainant, a person suffering from Bilateral mixed loss of hearing vide his complaint dated 29.10.2018 submitted that he worked with S.Soni & Co as Peon a few months ago. Due to some circumstance, he left the job. The owner of the company refused to pay him the salary for 15 days and humiliated him in front of others.	<p>The complaint was taken up with the respondent vide notice dated 22.11.2018.</p> <p>The respondent vide letter dated 27.11.2018 submitted that he would like to know the basis on which Sh. Chandan Singh had complained that he was in the employment of the company. Only on receipt of documentary evidence, he would be able to reply. Thereafter, a hearing was scheduled on 16.01.2019. During the hearing the complainant was asked to produce evidence of having worked in the company from 01.09.2018 to 15.09.2018. He submitted that he had been marking his attendance through the bio-metric machine and had also maintained a sheet of paper by himself for the attendance which is not signed by any</p>	N/A		

				functionary of the company. However, the complainant has the liberty to produce evidence of having worked for the said period and submit the same to this Court to register a fresh case and take up with the respondent. The complaint was disposed.			
120.	473/1 083/2 018/0 9  21.01. 2019	Sh. Lakhwinder Singh Vs DCP, South East District	The complainant, a person with 80% locomotor disability vide his complaint dated 29.08.2018 submitted that he has been allotted a MCD booth for tehbazari at Mela Ground. He has been on bed rest for the last five years and his booth was being run by his servant and son. On 27.08.2018 his servant broke his shop and took its possession.	The complaint was taken up with the respondent vide notice dated 13.09.2018.  Ms. Mahindra Kaur, daughter of Sh. Lakhwinder Singh appeared and confirmed possession of the shop. However she stated that there are some other issues with regard to running of the shop as her father as well her mother have severe disability and are not able to move. She was advised to file a fresh complaint if necessary brining out the issues. In view of the above the matter was disposed of.	N/A		
121.	518/1 092/2 018/0 8  559/1 092/2 018/1 0  583/1 092/2 018/1 1  356/1 092/2 018/0 6	Sh. Lakshman Dev Thakur, Mathura Prasad, Sh. Rampal Singh Taragi and Dr. N.K. Tripathi  Vs  The Director, Department of Social Welfare, The DSWO (North-East)  Department of	The cases relate to the grant of Disability Pension / release of Disability Pension at the enhanced rate of Rs. 2500/- per month. Therefore, the complaints were scheduled for common hearing on 15.01.2019.	Ms. Arti Kapoor, DSWO(North East) appeared on 15.01.2019 and informed that as the complainant (Sh. Lakshman Dev Thakur) is already getting Ration Aid Money from the RCL Office, as confirmed by the Supdt. RCL, Tahirpur vide status report dated 08.01.2019, he is not entitled to disability pension.  Ms. Arti Kapoor, DSWO(North East) appeared on 15.01.2019 and informed that as the complainant (Sh. Mathura Prasad) is already getting Ration Aid Money	N/A		

	21.01.2019	Social Welfare The DSWO (North-West-I)		<p>from the RCL Office, as confirmed by the Supdt. RCL, Tahirpur vide status report dated 08.01.2019, he is not entitled to disability pension.</p> <p>Sh. Rampal Singh Taragi neither appeared for the hearing nor has he given any contact number. Therefore, he could not be contacted.</p> <p>The District Social Welfare Officer (North West-I) vide her letter dated 12.11.2018 informed that Sh. Sawan applied for disability pension vide application No. 26040000012564. It was found that the uploaded documents were not readable and a query was raised on 29.09.2018 and the complainant was advised vide letter dated 12.11.2018 to upload all the documents (duly attested) again or submit the documents in the district office for further processing.</p> <p>All the above four complaints were disposed of accordingly.</p>			
122.	561/1024/2018/10 29.01.2019	Sh. Sehdev Vs Delhi Transport Corporation	The complainant, a person with 59% neurological disability vide his complaint received on 14.08.2017 submitted that he is working as ATI in the Delhi Transport Corporation (DTC). The Department had reduced his Transport Allowance and had ordered recovery of	<p>This complaint was taken up with the respondent vide Notice dated 29.10.2018. The respondent vide letter dated 29.11.2018 submitted that It is wrong to allege that TA recovery is causing mental tension to him. The fact is that Sh. Sehdev has been given double TA as per Disability Act.</p> <p>Upon considering the reply of the respondent, a hearing was scheduled on 23.01.2019. After hearing the parties, the following recommendations were made:</p> <p>The complainant may be considered for posting / deployment nearer his</p>	N/A		

			<p>approximately Rs. 70000/- @ Rs. 2560/- per month. The Transport Allowance at double the normal rate was granted on an order of State Commissioner. He also submitted that he was also being harassed as the concerned authorities did not release his annual increment from July 2017.</p>	<p>residence preferably at Rohini Depot-</p> <p>The grant of Special Casual Leave to the complainant and other eligible employees with disabilities working in DTC, be ensured in accordance with DOP&amp;T's OM No.25011/01/2018-Estt.(A) dated 19<sup>th</sup> November,2008.</p> <p>The case was disposed of.</p>		
123.	520/1 111/2 018/0 9  29.01. 2019	Dr. Nitesh Tripathi Vs DCP, (North District),	<p>The complainant, a person with 65% locomotor disability vide his e-mail dated 24.08.2018 and received vide letter dated 13.09.2018 of Department of Social Welfare, GNCT of Delhi, stated that he hired the services of broadband internet service at Conexia World Internet Service Provider in September, 2017. He paid Rs.4500/- as installation charges and Rs.5600/- cash to Sh. Shivjatan, an employee of the said company. Thereafter, he paid Rs.500/- to</p>	<p>The complaint was taken up with the respondent vide notice dated 15.10.2018.</p> <p>The respondent vide letter dated 17.01.2019 replied that the internet company did not provide good service for which he was advised to file a civil suit against the alleged company as no cognizable offence was made out. As the matter is civil in nature, no more police action is required.</p> <p>Upon hearing the parties, it revealed that it is primarily a case of a grievance of a consumer with disability against poor service by the service provider and unpleasant communication. The appropriate forum to resolve the matter would be the Consumer Court. However, all efforts should be made by the respondent to make the concerned employees of the company aware about the provisions of the Act especially consequences of the Section</p>	N/A	



			Rs.600/- each mont in the Paytm wallet of Sh. Shivjatan and Sh. Prateek Gangwar alias Prateek Patel. Meanwhile there was poor service and therefore he lodged a complaint at Conexia and contacted Sh. Shivjatan who after getting irritated, used derogatory and disability indicative terminology on phone which, according to him is punishable under Section 92 of the Act.	92 of the Act and take appropriate actions so as to ensure that the complainant and other consumers with disabilities are treated with sensitivity and in a dignified manner. In view of the above the matter was disposed of.			
124.	594/1 092/2 018/1 1/805- 806  02.02. 2019	Ms. Dharmveer Kaur  Vs  The Director, Department of Social Welfare	The complainant, mother of Ms. Harpreet Kaur, a person with 99% mental illness due to schizophrenia vide her complaint received on 01.11.2018 submitted that her daughter was being denied pension as her finger prints were not updated in Aadhaar, which is against Circular No. 23011/Gen/2014 /Legal-UIDAI.	The complaint was taken up with the respondent vide Notice dated 27.11.2018. However, vide e-mail dated 25-01-2019, Sh. Daljeet Singh, on behalf of Ms. Harpreet Kaur informed that she had received pension and therefore the case was disposed of.			Yes
125.	112/1 144/2 018/0	Sh. Kapil Kumar Aggarwal Vs	The complainant, vide his email	The complaint was taken up with the respondent vide notice dated 05.06.2019.The	N/A		

	2	Delhi Police	dated 05.02.2018 informed that Sh. Amit Kumar, a person with 40% locomotor disability, lives at Khasra No. 124/5. 125/1, Street No. 98/1, Sant Nagar, Burari, Delhi. On 30.01.2018, he went to Lok Nayak Jai Prakash Hospital for his treatment. He reached the casualty counter for medicines where some police officials misbehaved and intimidated him.	respondent vide letter dated 25.07.2018 informed that the complainant was aggressive and started abusing the nursing officer and threatened him.  The reply dated 25.07.2019 was forwarded to the complainant for filling rejoinder by 05.01.2019. As no reply was filed by the complainant, the matter was disposed of.			
126.	622/1 022/2 018/1 2	Dr. Musafir Singh Vs North DMC	The complainant, a person with 60% locomotor disability vide his complaint dated 06.12.2018 submitted that he has been transferred from Kasturba Hospital, North DMC to Narela Zone in violation of Para "H" of the DOP&T's OM dated 31.03.2014 as per which employees with disabilities may be exempted from rotational transfer policy/transfer and be allowed	The Complaint was taken up with the Additional Commissioner, North DMC vide communication dated 13.12.2018.  The respondent vide letter dated 29.01.2019 informed that complainant had been retained at Kasturba Hospital vide order dated 19.12.2018.  The Complainant also confirmed vide his e-mail dated 02.02.2019 that he had been retained at same place. In view of the above, the matter was disposed of.	N/A		

			to continue in same job, where they would have achieved the desired performance.				
127.	1134/1024/2019/09  07.02.2019	Dr. Manish Singh  Vs  Medical Superintendent, Hindu Rao hospital and North DMC	The complaint dated 05.08.2019 of Dr. Manish Singh, a person with 95% locomotor disability and a wheel chair user was forwarded by Chief Commissioner for Persons with Disabilities vide letter dated 03.09.2019 regarding non-payment salary and enhanced TA by North DMC Medical College and Hindu Rao Hospital.	The matter was taken up with, Medical Superintendent, Hindu Rao hospital and North DMC vide letter dated 19.9.2019.  The respondent vide letter dated 09.10.2019 informed that the complainant had been paid Rs. 2,19,908 on account of salary, enhanced TA and security money. The complainant vide e-mail dated 03.10.2019 confirmed the receipt of the amount.  Prompt action on your part sends a message of urgency and most often than not, the effect and outcome is positive.	N/A		
128.	612/121/2018/11  08.02.2019	Sh. Ashok Kumar Vs Deptt. of Health & Family Welfare	Sh. Ashok Kumar f/o Master Kavish vide complaint dated 04.11.2018 submitted that his son aged 5 years and 10 months is suffering with severe autism. He tried his best to obtain disability certificate from	On 29.11.2018, the complainant appeared before the State Commissioner and narrated his situation and requested to ensure that disability certificate is issued in respect of his son and so that he is admitted to a special school in the academic session 2019-20.  The respondent was directed to show cause why arrangement for assessment of disability of Master Kavish should not be done and if he		Yes	No

			<p>Babu Jagjivan Ram Memorial Hospital, AIIMS, IHBAS and GTB Hospital and even approached Health &amp; Family Welfare Deptt., GNCT of Delhi on 28.08.2018 and C.M. office on 30.07.2018 but all his efforts have failed. The complainant further submitted that the academic year 2018-19 had already been wasted due to unavailability of disability certificate and he fears that 2019-20 session may also be lost due to non-coordination among the various hospital authorities and proper policy of the Government.</p>	<p>is eligible, why he should not be issued a certificate of disability by 02.01.2019. But no reply was received from the respondent.</p> <p>In view of the situation, the State Commissioner for Persons with Disabilities made the following recommendations:</p> <ol style="list-style-type: none"> <li>1. Have the notification for designation of certifying authorities and their jurisdiction issued on top priority and ensure that no child with disability in NCT of Delhi is deprived of his / her right to admission and any entitlement for want of disability certificate;</li> <li>2. Direct the certifying authorities to organise camps at Divisional level for assessment and issuing disability certificates to the eligible persons in a campaign mode until 100% coverage in a time bound manner;</li> <li>3. Direct the concerned authority to fix the responsibility for delaying the notification of the certifying authorities in NCT of Delhi and consider taking action against the responsible persons under the provisions of the Act. In view of the above the matter was disposed of.</li> </ol>			
129.	602/1 111/2 018/1 1 11.02. 2019	Sh. Virender Singh, Smt. Poonam and Sh. Omkar Singh Vs Directorate of Education, The Principal, Rashtriya Virjanand Andh Kanya,	Sh. Virender Singh, Local Guardian of Ms. Bhawna, a person with blindness vide his complaint dated 27.11.2018 submitted that Km. Bhawna, an	The complaint was taken up with respondents vide notice dated 03.12.2018. The DDE, Zone-18 vide letter dated 17.12.2018 informed that Rashtriya Virjanand Andh Kanya Vidyalayais a recognized govt. aided school. Km. Bhawna was expelled from the school and	N/A		

		<p>The President, Rashtriya Virjanand Andh Kanya Society and Secretary, Rashtriya Virjanand Andh Kanya Society</p>	<p>11 year old girl is the daughter of his wife's sister, who lives in Bulandshehar (U.P.). She was admitted in Rashtriya Virjanand Andh Kanya Vidyalaya at Rajinder Nagar, New Delhi in Class-I in the year 2012. On her promotion to Class-VI, she was shifted to Rashtriya Virjanand Andh Kanya Vidyalaya at Vikaspuri, New Delhi. The Society runs schools with hostel for children of Class-I to V at Rajinder Nagar and for children of Class-VI to Class-XII at Vikaspuri. In August, 2018. The school authorities called them and informed that Km. Bhawna had been expelled from school as-well-as the hostel allegedly for stealing money without giving anything in writing.</p>	<p>the residential hostel facility on the ground of stealing money/theft.</p> <p>As there was no response from the Respondent No. 2, a hearing was scheduled on 04.01.2019.</p> <p>During the hearing, the complainant reiterated his written submissions and added that there was no complaint whatsoever about stealing or any misconduct by Km. Bhawna at School during the last 5 years.</p> <p>After the intervention of the State Commissioner, before the next date of hearing on 22.01.2019, a phone call was received that Km. Bhawna had been admitted in the RVAKV at Rajinder Nagar, New Delhi. This was confirmed by the complainant when he was contacted.</p> <p>As Km. Bhawna was admitted back in the school taking a lenient view of the matter, the action against respondent number 3 &amp; 4 was not recommended for contravention of the provisions of the Act. They were however, advised to be sensitive, humane and should respect the dignity and honour of a child with disability especially when they are in the business of education of girl children with blindness. In view of the above the matter was disposed of.</p> <p>Any blatant violation of the</p>			
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				rights of persons with disabilities, that too of a girl child with blindness by an organisation working for their education, must not be spared and dealt with if exemplary action.			
130.	673/1 032/2 019/0 1  12.02. 2019	Sou-Motu Vs DoE & Hazari Lal Public School.	Based on the news items published in Indian Express on 03.01.2019 and Hindustan Times on 15.01.2019 that the parents of a six years old boy with deafness did not admitted in Hazari Lal Public School, Delhi allotted to him by DoE as the school was not equipped to cater his needs.	<p>A sou-motu case was registered and taken up with the respondents vide show cause-cum-hearing notice dated 10.01.2019. A hearing was scheduled on 11.02.2019.</p> <p>Ms. Kavita, Vice Principal of the School vide her reply dated 02.02.2019 submitted that Master Lalit Kumar s/o Sh. Ram Kumar, a child with special need was allotted to the school. Neither the child nor his parents visited or reported to the school for admission and hence he was mentioned “not reported” in the Directorate of Education’s portal.</p> <p>During the hearing, the representatives of the school added that they tried to locate the child and found that he lives in the sector 18, Rohini, Delhi. However, the parents did not seem interested in admitting the child in that school.</p> <p>The Respondent No. 1 stated that the parents of the child have also filed a petition in the Hon’ble High Court of Delhi, which is pending.</p> <p>In view of the above the matter was disposed of.</p>	N/A		
131.	633/1 121/2	Sh. Ram Pravesh Vs	The complainant,	The complaint was taken up with the respondent vide	N/A		

	018/1 2  12.02. 2019	All India Institute of Medical Sciences	filed a complaint vide letter dated 14.12.2018 and submitted that he is a daily wage earner and belongs to Scheduled Caste. His son, Raj is intellectually impaired with Autism as diagnosed by AIIMS, Delhi. His disability certificate has not been made..	notice dated 20.12.2018.  Professor Sheffali Gulati, Chief Child Neurology vide her email dated 04.01.2019 submitted that on checking the record, his application for disability certificate was not found. The Complainant also informed that he never applied for a disability certificate with requisite documents and was not aware about filling of the complaint.  The reply was forwarded to the complainant for his rejoinder within 10 days. Till date no comments/rejoinder has been received from the complainant. However, when the complainant was also contacted on his telephone on 06.02.2019 and confirmed the version of the respondent, he was advised to apply for disability certificate of his son with required documents.			
132.	672/1 011/2 019/0 1  13.02. 2019	SUO-MOTU  Vs  The Secretary (Social Welfare)	Department of Personnel & Training vide OM No. 30612/39/2014- Est.(res.) dated 22-25 <sup>th</sup> May 2015 had launched special Recruitment Drive for filling up unfilled vacancies reserved for persons with disabilities. In light of the Hon'ble Supreme Court's interim Order dated 28- 04-2015 in Contempt	Suo motu cases were registered against the departments who did not submitted the information despite reminders. A show cause-cum-hearing notice dated 11.01.2019 was issued to Social Welfare Department with direction to depute the concerned officer along with vacancy based reservation roster for person with disabilities for perusal, so that the backlog of reserved vacancies, if any, was filled up by conducting special drive. Based on the information submitted by the Department, it was recommended to initiate		No	No

			<p>Petition No. 499/2014 in Civil appeal No. 9096/2013 in the matter of National federation of Blind, it was also observed that the information provided by various departments and sent to MHA was not correct and details were not as per the proforma. This court therefore took up with the Pr. Secretaries/ Spl. Secretaries/Addl Secretaries/HO D of all the Departments of GNCT of Delhi for obtaining the details of appointments made by the concerned Departments and establishments under their control as on 25.02.2016 vide letter No. 5/1593/2017/We 1/CD/155-316 dated 05.05.2017.</p>	<p>action to fill up the backlog of a vacancy in Group 'B' posts by person with hearing impairment and one vacancy each in group 'C' posts by persons with blindness / low vision and person with hearing impairment by conducting Special Recruitment drive or in a regular recruitment exercise with one month from the date of receipt of order. And it was also directed to submit the status of backlog of reserved vacancies by promotion within Group 'C' and 100-point vacancy based reservation roster for posts filled by promotion and for direct recruitment in Group 'A', Group 'B' and Group 'C' posts in accordance with DoPT's instruction within two months from the date of receipt of this order.</p>			
133.	616/1 111/2 018/1 2/  13.02. 2019	Ms. Seema Vs DCP (South East )  Samarthanam Trust for the Disabled, New Delhi,	<p>The complainant, a person with 88% locomotor disability vide her complaint dated 03.12.2018 submitted that</p>	<p>The complaint was taken up with the respondents. There was no response from Respondent No. 1. However upon considering the reply of Respondent Nos. 2 &amp; 3, a hearing was scheduled on 05.02.2019. During the</p>	N/A		



		Samarthanam Trust for the Disabled, Karnataka	<p>she was working as a trainer in Samarthanam Trust since 17.05.2018. After one month, she was informed that the project for which she was working, is over and therefore she had to work as a mobilised. She was further asked to do stitching work without providing her any training. She further alleged that one of the office boy behaved in a sexually suggesting manner. She put some substance in her tea due to which she met with an accident. She was told to leave organisation without even paying her salary.</p>	<p>hearing, the complainant reiterated her written submission and during the interaction, it revealed that she neither had any supporting documents/evidence to support her allegation against the organisation. She did not file any complaint in writing.</p> <p>The representative of the respondents reiterated that the complainant neither filed any complaint in writing nor brought the alleged instance to the notice of any senior functionary including the woman functionary. The organisation had already deposited in the labour court a cheque for full and final payment regarding her salary for the notice period. As the complaint is pending before the Labour Court with regard to her salary and the complainant does not have any documents in support of her allegation, the complaint was disposed of with the recommendation that any pending payment on account of local conveyance be paid to her within 10 days of the submission of claim in the prescribed form as required by the respondent organisation.</p>			
134.	608/1 092/2 018/1 1  14.02. 2019	Sh. Hosla Prasad Vs the Director (SW)	The complainant, a person with 100% visual impaired vide his complainant dated 20.11.2018 submitted that he had applied	The complaint was taken up with the respondent vide Notice dated 05.12.2018. On 01.02.2019, DSWO (North West-2) informed this Court that pension had been sanctioned and sent to FAS Branch of Social Welfare Department for remittance of payment. The case was	N/A		

			for disability pension in District welfare Office (East) on but, the pension was not sanctioned and requested for help.	disposed of.			
135.	4/149 4/201 7- Wel./ CD/  15.02. 2019	Sh. Manav Goel Vs DCP (North West District)	The complainant, a person with 85% Muscular Dystrophy vide his e mail dated 01.01.2017 submitted that his own family members are harassing him and denying him good medical services, healthy food and other basic necessities like electricity, water, friends and other family members, basic hygiene, training and education, career opportunities and respectable life.	The complaint was taken up with the respondent vide notice dated 03.01.2017. The complainant stated that he was harassed emotionally, financially and physically by his father and grandfather. He requested for counselling of his family members by Police/other agencies. in the light of the facts and circumstance of the case, it was advised that the concerned officers in the office of the respondent be deputed for counselling the family members of the complaints to facilitate a cordial atmosphere and dignified treatment of the complainant . The respondent vide letter dated 03.07.2017 submitted there was a property dispute in the family. The father and grandfather allegedly did not distribute the property equally. The matter being civil in nature, no cognizable offence could be made out. The RoP sent to the complaints and his family members were received back and there was no query from the complainant. The complainant was advised to approach the appropriate forum and if he was intimidated he should	N/A		

				approach the police under section 7(4) of the Act and the case was disposed of.			
136.	382/1 081/2 018/0 7/903- 904  18.02. 2019	Dr. Ankit Seth Vs the Commissioner North Delhi Municipal Corporation	The complainant, a person with 75% locomotor disability vide his complainant dated 29.05.2018 submitted that he is working as Chief Medical Officer in North DMC and lives in MCD accommodation at Minto Road since 2007 with his aged and ailing parents. MCD has issued a notice to him to vacate the flat within three months on the pretext of redevelopment of the property without allotting him any alternate accommodation. the complainant inter-alia alleged that while his application was pending for alternative accommodation, he was allotted a dilapidated and ruined flat at Rajpur Road which is not habitable despite his request to allot him a ground floor.	The complaint was taken up with the respondent vide letter dated 19.07.2018. The representatives of the respondent submitted that the complainant is not eligible for the flat he is asking for as he is in the Grade Pay of Rs.7600/-. To this complainant stated that since he is likely to be placed in the Grade Pay of Rs.8700/- with retrospective effect and MCD has the provision to allot accommodation of higher type by paying three times license fee, he should have been allotted the said flat. On the day of hearing on 28.01.2019, the complainant did not appear as he had undergone a surgery. However, representative of the respondent informed that Flat no. E-I, Type IV at 10 Rajpur Road was vacant and it has been informed to the complainant to visit and intimate if the same was as per his needs. But there was no response from the complainant so they submitted the proposal for allotment of the said flat to the complainant. As regards, modification of the flat as per complainant's need, the engineering department would be requested to do the needful.  The complaint was disposed of with direction that any govt. accommodation allotted to the complainant, who is wheelchair user, should be usable by him. If the flat allotted to the complainant is not accessible, necessary retrofitting should be done to make it accessible and		Yes	Yes on 21.06 .2019

				allotted him within two months and submit a ATR within three months from the date of receipt of the order. Further, if it is not feasible to make it accessible for the complainant then the possibility of allotting him a Type –V house on payment of higher license fee should be explored as the complainant is ready to do so. The complainant was advised to follow up the matter with SO and ASO of the respondent department.			
137.	604/1 146/2 018/1 1  607/1 146/2 018/1 1  18.02. 2019	Sh. Vipin Kumar and Sh. Mahinder Singh Vs The Managing Director, Delhi Transport Corporation and The Secretary Directorate of Employment (HQ)	Sh. Vipin Kumar (59% locomotor disability) and Sh. Mahender (68% locomotor disability) vide their complaints dated 14.11.2018 submitted that their names were forwarded by Directorate of Employment for the post of Conductor in DTC under the category of PH candidates for which the interview was scheduled on 09.08.2018. They were also given second opportunity for interview on 02.11.2018. They had valid registration numbers with the Directorate of Employment and as per the list forwarded by the	The complaints were taken up with the respondent vide notice dated 05.12.2018. Deputy Manager (PER) DTC vide reply dated 03.01.2019 submitted that the names of Shri Vipin Kumar Regd. ID No.2009178450) and Shri Mahinder Singh (Regd. ID No.2009459241) were shown in the category of S/Caste in the list supplied by the Directorate of Employment, GNCTD and as such, they appeared for screening of documents on 2.11.18 and 23.8.18 and the Screening Committee found them eligible for the post of conductor on short term contract. As per laid down procedure, they were directed for medical examination as per prescribed medical standards for the said post and they were found Unfit for the post of Conductor by DTC Medical Board. Photocopies of the Screening Committee and medical examination reports of both complainants are sent herewith for kind perusal.  As per the reply dated 04.01.2019 of Directorate of Employment, it was		Yes	Yes, on 10.06.19

			<p>Directorate of Employment; their names appeared in the list of candidates with disabilities. However, when they reported for interview on 02.11.2018, they were informed that their names were not in the list of candidates with disabilities.</p>	<p>submitted that the Department does not play any role in the recruitment/ call letters/ interview process for the employers.</p> <p>Upon considering the submissions of the parties, a hearing was scheduled on 14.02.2019.</p> <p>During the hearing, the parties reiterated their written submissions. Sh. Chander Prakash, Dy. CGM (PER)-I, DTC added that the names of the complainants were checked in the computer screen and print outs were taken which did not show their names in the list of PH category. They even sent an email on 19.11.2018 to Directorate of Employment that their names appeared in SC list but not in the list of PH category. He also informed that about 33 vacancies of Conductor on contract basis under PH quota are yet to be filled. Due to some technical issues in the portal of Department of Employment, they are not able to place requisition for list of PH candidates. As soon as the list is available, the process of recruitment would start. He however, expressed the reservation on the applicability of reservation for persons with disabilities in contractual appointments.</p> <p>State Commissioner for Persons with Disabilities recommended that DTC should consider the complainants and other eligible candidates with benchmark disabilities for whom the post of Conductor has been identified against the reserved vacancies of</p>		
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				conductor including on contract basis in accordance with the provisions of the Act as expeditiously as possible particularly because, but for the technical/human error, they would have been appointed in November, 2018 itself. Any further delay in their appointment shall deprive them of their legitimate right which must be avoided at all costs.			
138.	687/1 092/2 019/0 1/  19.02. 2019	Ms. Babita and Sh. Nazmuddin Vs  The Director (SW), and  District Social Welfare Office,(East District)	The complainants Sh. Nazmuddin and Ms. Babita, the person with 84% locomotor disability and blindness respectively vide their complaints received on 23.01.2019 and 21.01.2019 submitted they had applied for disability pension in District welfare Office (East) on 24.03.2018 but despite visiting the DSO (East) many times, the pension was not sanctioned.	The complaint was taken up with the respondents vide Show Cause cum Hearing Notice dated 01.02.2019 and 04.02.2019 respectively. In both the cases vide e-mail dated 18.02.2019, the DSWO (East) informed that application of both the complaints were scrutinized and discrepancies found in the application were got rectified and pensions were sanctioned and sent to FAS Branch of Social Welfare Department for remittance of payment.			Yes
139.	717/1 014/2 019/0 2  19.02. 2019	Sh. Ajit Kumar  Ms Sujata  Sh.Vivek  Ms. Geeta  Sh. Nitin Kumar  Sh. Vinor Kumar  Sh. Parveen	The complainants Sh. Ajit Kumar and 08 others personally appeared before the State Commissioner on 04.02.2019 and submitted a representation stating that DSSSB vide Notice No. 760	The complaint was taken up with Secretary DSSSB with request to give an audience to Sh. Ajit Kumar and Others and do needful. Vide letter dated 12.02.2019 the Secretary, DSSSB informed that 40 unfilled vacancies of post code 70/09 added to the post code 01/18 and accordingly the vacancies of OH category had then been increased to 133 (93+40) and a corrigendum dated	N/A		



			help him.	pension alongwith the arrears to the account of the Complainant by 31.03.2019. DSW to ensure that the Disability Pension is released to a eligible person in a time bound manner and Workshops to create awareness about the provisions of RPwD and to sensitise the officers and staff of the Department should be organised.			
141.	718/1 092/2 019/0 2/  20.02. 2019	Sh. Shyam Lal Vs The Director (SW), District Social Welfare Officer,(East District)	The complainant, a person with 40% Cerebral Palsy vide his email submitted that he had applied for disability pension in District welfare Office (East) but despite visiting the DSO (East) more than 15 times, the pension was not sanctioned	The complaint was taken up with the respondent vide Show Cause cum Hearing Notice dated 05.02.2019. On 19.02.2019, DSWO (East) informed this Court on telephone that application of the complaint was scrutinized and discrepancies found in the application were got rectified and pensions would be sanctioned on 20.02.2019 and would be transmitted on line to FAS Branch of Social Welfare Department for remittance of payment.			No
142.	414/1 092/2 018/0 8/  20.02. 2019	Sh. Anup Sagar, Chief Editor, Halla Bol Times Vs The Director (SW), District Social Welfare Officer,(East District)	Sh. Anup Sagar, the Chief Editor of Halla Bol Times on behalf of Ms Ruby, a person with 42% locomotor disability vide his complaint dated 15.06.2018 submitted that she had been getting disability pension of Rs.1000/- per month which has been stopped w.e.f January 2013.	The complaint was taken up with the respondent vide Notice dated 08.12.2018. After the hearings, it transpired that Ms. Ruby was getting disability pension as well as RCL pension and therefore, her disability pension was stopped. Ms. Ruby was eligible for one of the two pensions. On 19.02.2019 the representative of DSWO (North East) appeared and submitted had recovery amount of Rs.85,500/- as raised by then DSWO(NE) vide letter dated 22.09.2016 deposited by Ms Ruby her disability pension would be re-started. Ms.	N/A		



			The complainant requested that her disability pension be restarted.	Ruby was contacted on her given telephone which was attended by her father who stated that the pension of Ms Ruby received, had been spent on her education and it was not possible for them to refund. The parties did not submit any rules / guidelines as to how the cases of this nature are to be dealt, the father of the complainant was therefore advised to make representation to Director (SW) for consideration of his request as per relevant rules / guidelines.			
143.	426/1 121/2 018/0 8  25.02. 2019	Sh. Abhinav Gupta Vs  The Director (IHBAS), and the Secretary (H&FW)	The complainant, a person with Specific Learning Disability (SLD) submitted vide his complaint dated 06.08.2018 that Disability Certificate issued by IHBAS in its format is not acceptable for Civil Services Examination. He visited IHBAS, Lok Nayak and Ram Manohar Lohia Hospital but none of them issued the certificate. He requested that either he should be issued the Disability Certificate in the prescribed format or it should be ensured that his certificate will be accepted by UPSC for Civil	The complaint was taken up with IHBAS vide letter dated 27.08.2018. IHBAS vide letter dated 13.09.2018 informed that one Paediatrician is required in the Board for Disability Certificate. In view of this, Secretary, H&FW Department was requested vide letter dated 15.10.2018 to sort out the matter. As there was no response from Respondent No. 2, a hearing was scheduled on 24.01.2019. During the hearing the representative of R.No.2 informed that notification of certifying authorities was under process and once it is done, issues will be sorted out. the Court observed that the applicant was above 18 years of age, Paediatrician or Paediatric Neurologist in the board was not required and as such IHBAS should have been assessed the complainant and issued him Disability Certificate. When the complainant was contacted, he informed that All India Institute Medical Sciences, New Delhi helped him and issued him Disability Certificate. In view of above, while the complaint was	N/A		

			Services Examination.	disposed of, the court had recommended all concerned to endeavour to end the suffering of persons with disabilities in obtaining disability certificates.			
144.	594/1 111/2 018/1 0  01.03. 2019	Sh. Ram Kumar Rai, Vs The Dy. Commissioner of Police, (Central District)	The complainant, a person with 88% locomotor disability vide his complaint dated 05.10.2018 submitted that he runs a PCO booth near Karol Bagh Police Station allotted to him by MCD under the quota reserved for persons with disabilities. He learnt that Sh. Jang Bahadur, a person with disability who had also applied for a PCO booth, was not allotted the same. He also came to know that Sh. Vishnu Kumar Sindhi in connivance with some employees of MCD had got the PCO booths meant for persons with disabilities transferred in the name of his relatives and friends based on forged documents. Most of such PCO booths have been allotted at the residential	The complaint was taken up with the respondent, who vide letter dated 16.01.2019 informed that in this regard in the complaint of Sh. Jang Bahadur a case has already been registered at PS Karol Bagh. The present complainant is also a witness in this case.. Accused Vishnu Kumar is reported to be the key person in to the matter. Co-accused namely Nand Lal Ahuja was arrested in this case on 27.08.2018. In pursuance of NBW and charge sheet against him has also been filed in the Court. Accused Vishnu Kumar is also not cooperating in the investigation and deliberately avoiding to join the investigation in the case. Hence proceedings u/s 82 Cr.PC has been initiated against absconder / accused. Anticipatory bail application of the accused Vishnu Kumar has been dismissed by the Hon'ble Court.  Further as far as the allegations regarding, threat, section 506 IPC had already been added in the case. Statement of the complainant Sh. Ram Kumar Rai had been recorded in which he expressed his satisfaction over the action taken by police. Further investigation of this case was in progress. All possible efforts were being made to arrest the accused persons Vishnu Kumar.  Thereafter the case was fixed	N/A		

			<p>address of Sh. Vishnu Kumar Sindhi. He discussed this matter with the Viklang Sahara Samiti and a civil case has been filed in the Tis Hazari Court which is pending. He also informed some television channels about the PCO booth scam. Scrutiny of the papers in respect of Sh. Jang Bahadur revealed that the PCO booth which was allotted in the name of Sh. Jang Bahadur was being run by Sh. Nand Lal Ahuja, who claimed that Sh. Jang Bahadur had sold the PCO booth to him. The fact as per the complainant is that neither Sh. Jang Bahadur sold the PCO booth nor he can do so as per the rules.</p>	<p>for hearing on 25.01.2019 and during the hearing Sh. Narayan Ojha, Sub Inspector submitted a status report dated 19.01.2019 forwarded by ACP, Karol Bagh. As per the report, the allegations in the FIR, against the individuals involved in this complaint namely, Sh. Vishnu Kumar and Sh. Nand Lal Ahuja who were involved in getting the PCO booths allotted to persons with disabilities transferred in the name of other persons based on forged documents, have been found to be true. While Sh. Vishnu Kumar is right now absconding, Sh. Nand Lal Ahuja was arrested on 27.08.2018 and the charge sheet has been filed in the Court. As Sh. Vishnu Kumar is not cooperating in the investigation, proceedings under section 82 of CrPC have been issued. Section 506 (2) IPC has also been added in the case. As investigation of the case is in progress and all efforts are being made to arrest Sh. Vishnu Kumar and the matter is also sub judice in various courts, no purpose would be served by keeping this complaint pending and it may be filed.</p> <p>As per the status report dated 19.01.2019 submitted by ACP, Karol Bagh the complaint is listed for hearing in the Court of Metropolitan Magistrate, Tis Hazari Court for declaring Sh. Vishnu Kumar Sindhi as proclaimed offender since he has not been cooperating in the investigation and is absconding. Sh. Satpal, Inspector informed that as Sh. Jang Bahadur is a resident of I-27, Vijay Vihar, Phase-II</p>		
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				<p>near Rohini Sector-5, Delhi, any action with regard to police protection to him will be taken by the concerned Police station of that District.</p> <p>As regards, Sh. Ram Kumar Rai, Karol Bagh Police Station will take appropriate action.</p> <p>The matter with regard to the allegation that Sh. Vishnu Kumar Sindhi and others got the PCO booths allotted under the quota of persons with disabilities illegally transferred / mutated in connivance with MCD officials has been registered as Case No.760/1083/2019/02 based on the synopsis and taken up with the concerned authorities separately.</p>			
145.	716/1 011/2 019/0 2  06.03. 2019	Suo Motu  Vs  The Commissioner Department of Trade & Taxes Govt. of NCT of Delhi	Dr. Ram Kishan, a person with locomotor disability vide his email dated 30.01.2019 submitted that Department of Trade & Taxes under Govt. of NCT of Delhi has invited applications for Data Entry Operator (DEO) on contract basis. However, reservation for persons with disabilities in the said recruitment has not been provided.	<p>The matter was taken up with the respondent vide show cause-cum-hearing notice dated 05.02.2019.</p> <p>During the hearing on 01.03.2019, the representatives of the Department clarified that 131 posts of Lower Division Clerk (LDC) are vacant in the Department. The recruitment to the post of LDC is made by the Services Department through DSSSB. Due to unavailability of LDCs and with the approval of Services Department, DEOs are being appointed on outsourced basis. As the Department does not directly recruit, reservation is not being provided. They also clarified that DEOs' appointments are initially for 10 months which may be extended. The agency through which the DEOs are recruited, may change.</p>			Yes

				As appointments on short term basis/on contract/outsourced basis are being made in various Departments against the sanctioned posts, a copy of this order is being marked to Secretary, Services Department, Govt. of NCT of Delhi with the request to issue appropriate instructions to all the concerned for reservation of vacancies for persons with benchmark disabilities against all the appointments made in the sanctioned posts for a period of 45 days or more.			
146.	4/173 3/201 7- Wel./ CD/ . . 07.03. 2019	Sh. Karamveer Singh Vs  The Director, Directorate of Education	The complainant, a person with 90% locomotor disability vide his complaint dated 24.07.2017 submitted that he is working as PGT (Hindi) in Govt. Sarvodya Bal Vidyalaya, Nangloi, Delhi. On 29.11.2016 he slipped down in his village Bhaini Bharo, District Rohtak and suffered ligament injury in his left shoulder and was not able to move it till the date of his fitness for rejoining the work. The doctor at Pt. B.D. Sharma, PGIMS, Rohtak advised him bed rest. He informed the	The complaint was taken up with the respondent vide notice dated 29.09.2017. DDE, West-B vide communication dated 16.11.2017 informed the complainant that his case file was forwarded to the Competent Authority who also rejected the request and upheld the decision of the District Authority in light of Rule 12.  As the complainant was incapacitated due to the injury in his shoulder and he acquired 18% permanent disability due to the said injury, it was recommended that the complainant's request for grant of special disability leave should be considered, if he produces the recommendation from the medical authority in Form 3A in term of DoPT's OM no. 18017/1/2014-ESA(L) dated 25.02.2015 and consequent amendment to CCS (Leave) Rules vide Notification dated 11.12.2018. It may be noted that para 7 of DoPT's OM dated 25.02.2015 mentioned that necessary amendments to		Yes	No

			<p>Principal of his school vide his letter dated 30.11.2016 for special disability leave for 2 weeks. The Principal sought clarification from Dy. Director Education (DDE), West-B who declined to grant special disability leave and stopped payment of his salary for the month of February, 2017. The complainant contended that DDE, West B wrongly interpreted the CCS Leave Rules 1972 and have ignored the provisions of OM no.18017/01/2014-Estt. (L) dated 25.02.2015. Para 5 of the said OM provides that "Leave applied on medical certificate in connection with disability should not be refused or revoked without reference to a medical Authority, whose advice shall be binding. The ceiling on maximum permissible leave laid down in rule 12 may not be applied to</p>	<p>CCS (Leave) Rules, 1972 were being notified separately. Hence the request of the complaint should not be rejected on the ground that the amendment notification is dated 11.12.2018.</p>			
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			<p>leave on medical certificate applied in connection with the disability. He further contended that para 2 &amp; 3 of the OM also protect his rights which is being denied to him by respondent no. 1 &amp; 2 which is arbitrary and illegal. The complainant requested that the respondent may be summoned and directed to take corrective measures by sanctioning special disability leave to him.</p>			
147.	643/1 111/2 018/1 2  08.03. 2019	Sh. Manoj Kumar S/o Sh. Jai Bhagwan Vs DCP (South West District)	<p>The complainant, a person with 69% locomotor disability vide his complainant dated 23.10.2018 received from the office of CCPD submitted that they live in their ancestral house with his uncle who threatens them. On 20.10.2018, his uncle and his wife and son beat him them with rods and threatened to kill them if they inform the police. The PCR visited but</p>	<p>The complaint was taken up with the SHO, Vasant Kunj vide letter dated 03.01.2019 and a hearing on 07.03.2019. The complainant was heard on telephone who stated that he had not filed any written complaint and requested that his uncle and family be directed not to trouble them. The representative of respondent vide written report submitted that the matter relates to ancestral property among the brothers and the main issue of quarrel is parking of vehicles in the common area. Matter being civil in nature, both the parties were advised to approach the Civil Court for their grievance. The attention of parties was drawn towards the Sections 7, 89 and 92 of the Act and that the rights of persons with disabilities are not infringed and they are</p>	N/A	

			even thereafter they continue threatening them.	protected from all kind of abuse violence and exploitation. The complainant was advised to bring any incident of violation of the provisions of the Act to the notice of SHO, PS Vasant Kunj who shall ensure their rights. Uncle of the complainant be also made aware about the provisions of the Act and advised to be sensitive towards the complainant and his father and also should not create barriers to their access needs. The complaint was disposed of accordingly.			
148.	4/133 9/201 6- Wel/C D  08.03. 2019	Ms. Gurpreet Kaur Walia Vs Services Department	The complainant, a person with blindness vide her complaint dated 03.06.2016 submitted that she joined GNCT of Delhi as Stenographer, Grade III on 30.03.1999. She further submitted that she had not been promoted even after 17 years of service though there is provision for reservation in promotion for persons with disabilities as per DoP&T OM dated 29.12.2005. She further added that some Stenographers Grade III with disabilities in GNCT of Delhi got promotion after 6 years of	The complaint was taken up with respondent vide letter dated 01.08.2016. The respondent vide letter dated 29.08.2016 informed that Grade II Stenographer in GNCT of Delhi is a Group B (Non-Gazetted) / Non-Ministerial post and is filled 100% by promotion. As per DoP&T OM dated 20.03.2014, there is no provision for reservation for persons with disabilities in promotion to Group A and Group B posts.  In her rejoinder dated 04.06.2016, the complainant quoted the names of some Grade III Stenographers with disability who were given the benefit of reservation.  A lot of deliberations took place during the hearings / submissions made by the parties. The Services Department also provided information about the promotion to Stenographer Grade II from 1997 to 2008 which was perused by this court.  After taking into consideration the facts and		Yes	Yes



			service and requested to look into the matter.	circumstances of the case and various instructions / guidelines issued by DoP&T OM and the RPwD Act, 2016 regarding reservation in promotion, reservation roster etc., the case was disposed of with the recommendation that year-wise reserved vacancies for persons with disabilities in Group C posts including Grade II Stenographer, be computed on the basis of a single 100-point vacancy based roster for all Group C posts and the relevant DPCs be reviewed, wherever required. Promotion of the complainant and other affected persons with disabilities, if any, should be made based on their position in the review DPCs as per rules and their seniority in the promotion posts be fixed accordingly.			
149.	486/1 061/2 018/0 9  12.03. 2019	All India Federation of The Deaf Vs Sh. Ranbir Garg, Sh. Gurcharan Garg and DCP (South-East District)	The General Secretary, All India Federation of The Deaf addressed a letter dated 13.07.2018 to CCPD, a copy of which was submitted to this court by Smt. Vijay Bala, a person with 100% hearing impairment. She submitted that she had a hardware store which was taken on rent by her husband. Sh. Ranbir Garg and Sh. Gurcharan Garg, brothers of her husband joined later who used to give Rs. 250/- for a day`s	The matter was taken up with the respondents vide notice dated 18.09.2018. During the hearing on 28.12.2018 Smt. Vijay Bala produced a copy of legal notice from respondent No. 1 for vacating the house due to this complaint. She also alleged that they have telephoned her daughter to withdraw the case from this court if they want to continue living in the house. The advocate who appeared on behalf of R.No.1 submitted a copy of GPA of the shop in favour of R.No.1. The complainant was directed to submit the supporting documents, if any.  On 31.01.2019, Smt. Vijay Bala informed that a meeting with R.No.1 was scheduled to sort out the matter. As the parties indicated to sort out the matter amicably, the complaint was disposed of with the advice to the R.No.1	N/A		

			work to her husband which was stopped by them later. She submitted that she has no other source of income and requested for her share in the said property.	to be accommodative in view of the situation of Smt. Vijay Bala, who is a person with deafness.			
150.	569/1 024/2 018/1 0	Sh. Chander Pal Singh S/o Sh. Puran Chand Vs DTC	The complainant, a person with 53% locomotor disability vide his complaint dated 26.10.2018 submitted that he retired on 30.06.2018 but had not received payment of Gratuity and Leave Encashment and pension.	The complaint was taken up with the respondent vide notice dated 30.10.2018. The respondent vide letter dated 22.02.2019 informed that some recovery on account of loan from Society has to be made from the complainant for which legal opinion was sought from Standing Counsel whether the recovery can be made from the outstanding dues or not. Pension was released from the month of January, 2019. The case was disposed of with the recommendation that all the pending dues be paid to the complainant as per rules within one month of receipt of this order.		Yes	Yes
151.	653/1 062/2 019/0 1	Sh. Sanjeev Kumar h/o Smt. Brijesh Vs DCP (South-West District)	The complainant, a person with 80% locomotor disability vide his complaint dated 24.12.2018 alleged that he was harassed by his father and Delhi Police was not taking any action.	The complaint was taken up with the respondent vide notice dated 08.01.2019. The respondent vide letter dated 11.02.2019 informed that the complainant had given in writing that he do not want to take any legal action against his father. When complainant was contacted on telephone, he agreed to close the case. The complaint was disposed of.	N/A		
152.	625/1 144/2 018/1 2	Sh. Suresh Chand Vs DCP (North- East District)	The complainant, a person with 50% locomotor disability vide his complaint dated	The complaint was taken up with the respondent vide notice dated 08.01.2019. The respondent filed a report dated 26.02.2019 vide which it was stated that the owner of the house of the complainant	N/A		
	14.03.						

	2019		06.12.2018 that he was removed from the post of Assistant Teacher in Laxmi Memorial Public School because he raised his voice against his exploitation by the school. He was reinstated on 16.08.2018 but the manager of the school started threatening him. He filed a complaint with the Sonia Vihar Police Station. He requested for security so that he can join his service.	intimated that 3-4 unknown persons came in the house and asked about him with dire consequences. No one threatened him personally. The complainant confirmed the action taken by the Police as stated in the report dated 26.02.2019. He further submitted that he was staying temporarily somewhere and is safe.  In view of the status report dated 26.02.2019 of the respondent and the statement of the complainant, the complaint was disposed of with the recommendation that the complainant may approach the Police if required in future, who shall take appropriate action under Section 7 of the Act.			
153.	722/1 121/2 019/0 2  14.03. 2019	Sh. Sanjeev Aggarwal Vs The Secretary, H&FW Department and Pt. MMM Hospital	The complainant vide his email dated 14.01.2019 and 24.01.2019 submitted that his son Master Sanan Aggarwal, a person with 50% permanent physical impairment due to neurological disorder was issued a disability certificate dated 12.11.2013 by Pt. MMM Hospital with the recommendation of reassessment after 5 years. When he approached the hospital for re-	The complaint was taken up with the respondents vide notice dated 12.02.2019. R.No. 2 vide letter dated 27.02.2019 submitted that as per the notification dated 12.02.2014 issued by Department of Social Welfare, AIIMS was the notified hospital for neurological disorders for the residents of South-East District.  After hearing the parties, the complaint was disposed of with the recommendation that (i) R.No. 1 should issue a circular directing the certifying authorities in NCT of Delhi that the hospital / authority which issued the original certificate shall re-assess / re-issue the disability certificate, (ii) The complainant should submit an application in Pt. MMM Hospital who shall issue a fresh certificate within one		No	Yes

			issuing the disability certificate, he was informed that as per the latest guidelines, AIIMS is the competent hospital to issue the disability certificate for neurological disorder. When he approached AIIMS, he was informed that since it is a case of re-issue, it should be done by the same hospital which originally issued it.	month from the date of application by the complainant and (iii) The original disability certificate in respect of Master Sanan Aggarwal shall be valid until a fresh certificate is issued.			
154.	122/1 021/2 018/0 2  15.03. 2019	Sh. Rama Shankar Ram Vs BJRM Hospital, Services Department and Revenue Department	The complainant, a person with 50% locomotordisability vide his complaint dated 10.02.2018 submitted that after being declared surplus by DEDA, he is working in BJRM Hospital to the post of Nursing Assistant and has been requesting Services Department for promotion to the post of LDC. He alleged that his past service in the DEDA is not being counted for promotion purpose. He requested that	The complaint was taken up with the respondent vide notice dated 31.05.2018. The Services Department vide letter dated 22.06.2018 submitted among other things that Services Department circulated the list of 111 Group D and 30 Group C Ex-casual employees of DEDA to all HODs / other bodies under GNCT of Delhi including the name of the complainant with the specific direction to give preference to these employees while making recruitment in terms of directions contained in the judgements dated 07.11.2001 of the Hon'ble High Court. The representatives of the Services Department also submitted that the seniority of casual as well as regular surplus employees of DEDA has been counted from the date they were declared surplus and therefore it would make no difference whether he is treated as casual or	N/A		

			<p>his past service should be counted and he be promoted at the earliest.</p>	<p>regular ex-employee of DEDA for the purpose of promotion. Further, 85% of the vacancies of Grade-IV(DASS)/LDC are filled up by direct recruitment and therefore reservation for PwDs is not applicable as per DOPT's instruction.</p> <p>However, he was likely to be considered for promotion in the next one or two years.</p> <p>On 26.12.2018, the complainant submitted a copy of order dated 04.07.2008 of Revenue Department vide which some e-DEDA employees were promoted as Patwaris on adhoc basis.</p> <p>Vide reply dated 28.01.2019, Revenue Department submitted that the matters pertaining to promotion to ex-cadre staff is looked after by its own department where he/she is posted. The complainant is of different cadre staff and there is no role of Revenue Department to grant any promotion to him. Vide letter dated 08.02.2019, Revenue Department also submitted that only Group-D employees of Revenue Department were eligible for promotion to the post of Patwari.</p> <p>From the submissions of the parties and the papers made available by them it was observed that there was no discrimination in respect of the complainant in the matter of promotion and also there was no evidence of contravention of any provision of the Act or any rules, instructions relating to the promotion of the complainant. The complaint was therefore disposed of and closed.</p>		
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155.	4/991/ 2015- Wel./ CD  18.03. 2019	Sh. Subhash Vs MD, Delhi Transport Corporation	The complainant, a person with 100% locomotor disability and a wheel chair user vide his unsigned compliant dated 10.03.2015 received from the O/o CCPD vide their letter dated 14.05.2015 submitted that his father was a driver in DTC. After the death of his father, his mother used to get the family pension but after her death he is not getting the family pension and requested that DTF may be directed to give family pension to him.	The complaint was taken up with the respondent vide notice dated 01.06.2015. The respondent vide their letter dated 10.06.2015 submitted that the name of the complainant was not mentioned in Form No.3 (Details of family) submitted by his father. Therefore his request for family pension was not accepted. The complainant submitted some documents to establish that he is the son of Sh. Chattar Singh. The documents do indicated that the complainant is the son of late Sh. Chattar Singh and Smt. Kashmira Devi. After going thought the relevant rules and the documents submitted by the parties and a visit by officials of this court to the residence of the complainant, the Court was of the view that denial of family pension to the complainant merely because his father or mother did not mention his name in the service documents was not justified. The case was disposed of with the recommendation that the complainant should be allowed family pension unless the Competent Authority is convinced that the complainant is not the son of Sh. Chattar Singh and Smt. Kashmiri Devi or the documents submitted by him are fake or his income is more than the minimum family pension admissible and if considered necessary, Department of Pension & Pensioners Welfare, Govt. of India may be consulted.		No	Yes
156.	600/1 024/2 018/1 1	Sh. Sat Narayan Vs MD, Delhi Transport Corporation	The complainant, a person with 80% locomotor disability vide	The matter was taken up with the respondent vide notice dated 03.01.2019. The respondent vide their letter dated 07.12.2019 submitted		Yes	Yes

	19.03.2019		his complaint dated 26.11.2018 submitted that he was working as Assistant Fitter in DTC and is struggling to get the Transport Allowance at double the normal rate.	that the complainant was working in DTC since July, 2011 and as per the disability certificate issued from Civil Surgeon, Bhiwani (Haryana), he has been disabled since 07.11.2012. Accordingly he had been paid TA since 07.11.2012 from the date he had been disabled according to DTC Department circular dated 22.03.2017. The complainant submitted that some employees without disability who were getting less pay than him as per Sixth Pay Commission, were being paid the higher Transport Allowance. After going through the submissions given by the parties, the case was disposed of with the recommendation that the Transport Allowance at double the normal rate @ Rs.3200/- per month plus DA thereon from the date of his entitlement.			
157.	225/1041/2018/05 and 463/1033/2018/08 26.03.2019	Ms. Himanshi on behalf of Ms. Ishita Saini and Sh. Ajay Kumar Saini F/o Ms. Ishita Saini  Vs DOE and B.V.M School, Anand Vihar	Both the complainants vide their complaints received on 12.03.2018 and 28.08.2018 respectively alleged inter-alia that Bhai Parmanand Vidya Mandir detained Ms. Ishita Saini, a child with 40% Specific Learning Disability in Class 9 in Academic Year 2016-17 and in 2017-18, she was given compartment. In both the complaints, they	The mater was taken up with the respondents. The Principal of the School vide letter dated 30.07.2018 submitted that in terms of the CBSE's Circular dated 24.01.2017, students with some particular disabilities have the option of studying one compulsory language as against two. DDE (Distt. East) vide letter dated 27.12.2018 also submitted that the school had already requested CBSE for exemption of Mathematics in the 10th board examination and for providing additional subject in lieu thereof. Sh. Ajay Kumar Saini vide his email dated 20.02.2019 informed that the request has been rejected and therefore he wished to withdraw the complaint. While the complaints were disposed, it	N/A		

			requested for exemption from Mathematics. The school do not send the request of the complainants to CBSE.	was recommended that wide publicity and counselling the children and the parents should be ensured about the instructions of CBSE from time to time.			
158.	670/1 101/2 019/0 1  691/1 101/2 019/0 8  and  713/1 101/2 019/0 1  29.03. 2019	Dr. Nitesh Tripathi Vs SDMC, DDA and Hotel Shhaurya  Dr. Nitesh Tripathi Vs SDMC, DDA and Gazzab Family Restaurant  Dr. Nitesh Tripathi Vs SDMC, DDA and Vamsi Digital Zone	The complainant, a person with 65% locomotor disability raised the accessibility issues the three places mentioned in the title of the cases.	The respondents were directed to submit their version of the case and a common hearing was held on 12.02.2019. After taking into consideration the written submissions by representatives of Hotel Shaurya, Gazzab Restaurant and SDMC, the complaints in respect of these two establishments were disposed of with the direction that all the feasible accessible facilities for persons with disabilities be ensured before 15th June, 2019. In light of the submissions of SDMC and no response from Vamsi Digital Zone, it was recommended that Pr. Secretary (Urban Development), GNCT of Delhi should take urgent steps/action to ensure that premises of Vamsi Digital Zone be either made accessible or the owner of he said facility be stopped from providing any kind of service that is not accessible to persons with disabilities from there beyond 15th June, 2019.	N/A		
159.	326/1 101/2 018/0 6  29.03. 2019	Suo-Motu Vs NDMC and PVR ECx Chanakya	On a visit of SCPD to PVR ECx Chankaya on 14.05.2018, it was noticed that its AUDI-1 was not accessible for persons with disabilities and an elderly woman with	Vide letter dated 21.06.2018, CEO, PVR Cinemas was requested to advise all the PVR/Cinema Hall Owners in the NCT of Delhi to ensure accessibility for persons with disabilities and also prepare an action plan to make every public building and service in the NCT of Delhi with designation of sufficient number of seats in the			No



			<p>disability was carried to the AUDI-1 on a chair. The matter was taken up with The Cinema Manager of the PVR and NDMC.</p> <p>Subsequently, Gr. Captain Prabal Malakar, Honorary Secretary of Multiple Sclerosis Society of India (MSSI) vide his letter dated 28.05.2018 also suggested to take up with the concerned nodal agencies for making places of entertainment, culture etc. accessible for persons with disabilities.</p>	<p>Auditorium/ Halls/Theatres etc. for persons with disabilities especially for wheel chair users and was advised to submit the information in a format. PVR Ltd. vide letter dated 05.07.2018 submitted detailed reply regarding their efforts on accessibility to these places by persons with disabilities and also submitted an action plan in the format. After taking into consideration the submission made by the respondent, the case was disposed of with the recommendations that NDMC should make necessary arrangements for creating awareness about the provisions of the RPwD Act, 2016 and the Harmonised Guidelines issued by Ministry or Urban Development, take steps for capacity building of the concerned architects/ engineers/ functionaries to ensure that no structure is constructed without adhering to the accessibility standards, issue instructions for strict compliance of the guidelines and provisions of the Act and R. No. 2 to intimate this Court soon after the PVRs are made fully accessible as per their action plan.</p>			
160.	588/1 101/2 018/1 1 and 595/1 101/2 018/1 1  29.03. 2019	<p>Dr. Nitesh Tripathi Vs Chairman, NDMC and Khadi India Outlet, C.P.</p> <p>And</p> <p>Dr. Nitesh Tripathi Vs Chairman, NCMC and Alka Hotel Classic, C.P.</p>	<p>The complainant, a person with 65% locomotor disability vide his emails both dated 11.11.2018 pointed out a number of accessibility issues for persons with disabilities at Khadi India Outlet and Hotel</p>	<p>The complaints were taken up with the respondents vide notice dated 26.11.2018 and 27.11.2018 respectively. As the complaints were identical, both the cases were tagged and disposed of by a common order.</p> <p>NDMC vide reply dated 18.12.2018 submitted that provisions in the Harmonised Guidelines issued by M/o Urban Development and the Act are being complied with by them. They further stated that NDMC is making every</p>			No

			<p>Alka Classic and requested immediate intervention.</p>	<p>sincere effort towards making NDMC area a model accessible city..</p> <p>Khadi India vide e-mail dated 28.02.2019 submitted they have a proper ramp and lift facility and had also purchased readymade ramp for the main gate. Also submitted the photographs.</p> <p>Hotel Alka Classic vide reply dated 17.12.2018 submitted that the hotel was built long back and there are limitations in permission granted for alteration or making major changes to the old buildings in C.P. area by the concerned authorities. Majority of the facilities for persons with disabilities are being provided since long. They also submitted the photographs in support of their reply..</p> <p>The State Commissioner alongwith Welfare Officer and representatives of respondents visited both the places and observed that due to constraint of space, the wooden ramp at Khadi Outlet can not be of prescribed gradient of 1:12 so human assistance whenever required should be ensured to persons with disabilities. In front of Alka Hotel Classic, NDMC had constructed a ramp with handrails. It was also informed that there is designated parking but there were no signage. NDMC therefore was advised to direct the contractors of the parking to put parking signage reserved for persons with disabilities which should be easily visible and noticeable. It was also advised to the hotel authorities that they should put a detachable ramp of</p>			
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				better gradient and were also advised to have an accessibility audit of the hotel done and carry out necessary modifications, if required, to make it a model accessible hotel. The complaints were disposed of the above recommendations.			
161.	794/1 092/2 019/0 3  29.03. 2019	Sh. Rajesh Jha Vs DSW and DSWO	The complainant father of Master Adarsh Jha, a person with 87% intellectual disability vide his complaint received in this court on 05.03.2019 submitted that he applied for disability pension but the same was spending in DSWO(West) office.	The complaint was taken up with the respondents vide notice show cause-cum-hearing notice dated 13.03.2019. The respondent No. 2 vide reply dated 17.04.2019 informed that the disability pension had already been approved on 13.09.2018 and sent to FAS Branch, DSW (HQ) for release. The same could not be done for want of bank details of the complainant. The complainant was contacted on his telephone number who informed that after receiving the letter from DSWO(West), he had submitted all the supporting documents.  The complaint was disposed of with the direction that respondents should take early action and the disability pension be released by 30.04.2019 if the complainant has provided the required bank details.			Yes
162.	729/1 141/2 019/0 2  29.03. 2019	Sh. Pawan Gupta Vs Max Life Insurance Co. Ltd.	The complainant, a person with low vision vide his e-mail dated 23.01.2019 complained that he bought an insurance policy from the respondent on 14.12.2018. The respondent did not deliver him the Policy Bond and also	The complaint was taken up with the respondent vide notice dated 19.02.2019. As no response was received, the complainant was contacted on his telephone number who informed that the respondent had cancelled the policy and refunded the full amount. He also confirmed it vide his e-mail dated 26.03.2019. The complaint was disposed of.	N/A		

			has not rejected the policy. He requested for intervention of this Court for cancellation of the policy and refund of full amount to him.			
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