

**OFFICE OF THE STATE COMMISSIONER
FOR PERSONS WITH DISABILITIES,
GOVT. OF NCT OF DELHI**

ANNUAL REPORT

2017-18

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ABBREVIATIONS

- RPwD Act** - Rights of Persons with Disabilities Act, 2016
- PwD Act** - Persons with Disabilities (Equal Opportunities, Protection of Rights and Full Participation) Act, 1995
- PwD** - Persons with disability
- PwBD** - Persons with benchmark disability
- WwD** - Women with disability
- CwD** - Child with disability
- SCPD** - State Commissioner for Persons with Disabilities
- CCPD** - Chief Commissioner for Persons with Disabilities
- UNCRPD** - United Nations Convention on the Rights of
PwDs
- SDGs** - Sustainable Development Goals
- RCI** - Rehabilitation Council of India
- National Trust** - National Trust for the welfare of Persons with Autism, Cerebral Palsy, Mental Retardation and Multiple Disabilities Act, 1999

DISABILITY ETIQUETTES

Instate of saying

Say

- | | | |
|-----------------------------------|---|--|
| ➤ Disabled or handicapped child | - | Child with disability |
| ➤ Palsied or C.P. or Spastic | - | Person with cerebral palsy |
| ➤ Afflicted, suffers from, Victim | - | person who has.... |
| ➤ Mute or Dumb | - | without speech, non-verbal |
| ➤ Slow | - | development delay |
| ➤ Crazy or insane | - | emotional disorder or mental illness |
| ➤ Deaf and dumb | - | Person with deafness, hard of hearing/hearing impaired, speech and language impaired |
| ➤ Retarded | - | person with intellectual Impairment |
| ➤ Mongoloid | - | with down's syndrome |
| ➤ Lazy, idiot | - | has a learning disability |
| ➤ Crippled | - | has a physical disability |
| ➤ Birth defect | - | congenital disability |
| ➤ Fits | - | seizures |
| ➤ Lamé | - | mobility impairment |
| ➤ Invalid or paralytic | - | paralyzed |
| ➤ Dwarf or midget | - | of short status |
| ➤ Blind | - | persons with visual impairment |

BASIC SIGNAGES

Wheel Chair



Parking



Automatic door



Lifts



Directional Signs



Ramp



Toilet



Telephone



CHAPTER-I

1. INTRODUCTION

1.1 An independent Office of the Commissioner for Persons with Disabilities was set up vide Notification No. F.81(87)/DSW/DO-III/2003/3199-3218 dated 27.05.2009 by Govt. of National Capital Territory of Delhi under section 60(1) of the Persons with Disabilities (Equal Opportunities, Protection of Rights and Full Participation) Act, 1995 which has since been repealed. Rights of Persons with Disabilities Act, 2016 (RPwD Act) has come into force w.e.f. 19th April, 2017 and its Section 79 provides for appointment of a State Commissioner for Persons with Disabilities by the State Government.

1.2. Functions of the State Commissioner

Section 80 of the RPwD Act mandates the State Commissioner to perform the following functions:-

- (a) identify, suo motu or otherwise, provision of any law or policy, programme and procedures, which are in consistent with this Act, and recommend necessary corrective steps;
- (b) inquire, suo motu or otherwise deprivation of rights of persons with disabilities and safeguards available to them in respect of matters for which the State Government is the appropriate Government and take up the matter with appropriate authorities for corrective action;
- (c) review the safeguards provided by or under this Act or any other law for the time being in force for the protection of rights of persons with disabilities and recommend measures for their effective implementation;
- (d) review the factors that inhibit the enjoyment of rights of persons with disabilities and recommend appropriate remedial measures;
- (e) undertake and promote research in the field of the rights of persons with disabilities;
- (f) promote awareness of the rights of persons with disabilities and the safeguards available for their protection;

- (g) monitor implementation of the provisions of this Act and schemes, programmes meant for persons with disabilities;
- (h) monitor utilisation of funds disbursed by the State Government for the benefit of persons with disabilities; and
- (i) perform such other functions as the State Government may assign.

1.3. Besides the above, the State Commissioner is to be consulted by the authorities engaged in re-construction activities subsequent to any situation of risk, armed conflict and natural disasters to ensure accessibility requirement of persons with disabilities (Section 8 of the Act). The State Commissioner is required to register the Equal Opportunity Policy to be notified by every establishment (Government as well as Private) in the State (Section 21 of the Act). He is also required to keep a record of Grievance Redressal Officers to be appointed by every Government establishment in the State (section 23 of the Act). The State Government needs to consult the State Commissioner for exempting any Government establishment from appointing persons with benchmark disabilities and for conducting and promoting awareness campaign and sensitisation programmes respectively under Section 34 and Section 39 of the RPwD Act.

1.4. Section 81 of the RPwD Act provides that whenever the State Commissioner makes a recommendation to an authority in pursuance of clause (b) of Section 80, that authority shall take necessary action on it and inform the State Commissioner of the action taken within three months from the date of receipt of the recommendation. If an authority does not accept the recommendation, it shall convey the reasons for non-acceptance to the State Commissioner and the aggrieved person within a period of three months from the date of receipt of the recommendation.

1.5. Under Section 83, the State Commissioner is also required to submit an Annual Report to the State Government and may submit Special Reports if the matter is urgent or important. The State Government shall cause the Annual and the Special Reports to be laid before the State Legislature along with the memorandum of action taken or proposed to be taken on the recommendation of the State Commissioner and the reasons for non acceptance of the recommendations, if any.

1.6. Format and details in the Annual Report of the State Commissioner

The Annual Report and the Special Reports are to be prepared in such format, manner and contain such details as may be prescribed by the State Government. The Delhi Rights of Persons with Disabilities Rules which will contain the format etc. of the Annual Report are in the process of being framed. Therefore, the Annual Report for the year 2017-18 has been prepared keeping in view the provisions of the RPwD Act.

1.7. Powers of the State Commissioner

The State Commissioner has the same powers of a Civil Court as are vested in a Court under the Code of Civil Procedure, 1908 while trying a suit in respect of the following matters:-

- (a) summoning and enforcing the attendance of witnesses;
- (b) requiring the discovery and production of any documents;
- (c) requisitioning any public record or copy thereof from any court or office;
- (d) receiving evidence on affidavits; and
- (e) issuing commissions for the examination of witnesses or documents.

CHAPTER-II

2. OVERVIEW

2.1. According to Census 2011, there were 2.68 crore persons with disabilities in the country which works out to 2.21% of the total population. The total population of the NCT of Delhi was 1,67,87,941. Out of that, 2,34,882 i.e. 1.4% of the total population of NCT of Delhi had one disability or the other. 2011 Census included persons with visual, hearing, speech, locomotor disability, mental illness, mental retardation, multiple disability and other disabilities. The details of persons with disabilities by type of disability and sex in NCT of Delhi as per Census 2011 is as under:-

Disability	Census	(%)
In Seeing	30,124	12.8
In Hearing	34,499	14.7
In Speech	15,094	06.4
In Movement	67,383	28.7
Mental Retardation	16,338	06.9
Mental Illness	10,046	04.3
Any Other	37,013	15.8
Multiple Disability	24,385	10.4
Total	2,34,882	100

2.2 Ministry of Statistics and Programme Implementation will be undertaking a sample survey to collect the data of persons with disabilities mentioned in the RPwD Act in its National Sample Survey with 76th NSS Round starting from July, 2018 till December, 2018.

2.3. The number of persons with disabilities is likely to increase manifold as the categories of disabilities covered in the Act have increased from 5 to the 21 disabilities.

2.4. The 21 categories as contained in the schedule to the RPwD Act are given below:-

01. Physical Disability:

A. Locomotor disability: Person's inability to execute distinctive activities associated with movement of self and objects resulting from affliction of musculoskeletal or nervous system or both including-

(a) **leprosy cured persons:** a person who has been cured of leprosy but suffering from loss of sensation in hands or feet as well as loss of sensation and paresis in the eye and eye-lid but with no manifest deformity: manifest deformity and paresis but having sufficient mobility in their hands and feet to enable them to engage in normal economic activity; extreme physical deformity as well as advanced age which prevents him/her from undertaking any gainful occupation, and the expression leprosy cured shall construed accordingly:

(b) **Cerebral palsy:** a group of non-progressive neurological condition affecting body movements and muscle coordination, caused by damage to one or more specific areas of the brain, usually occurring before, during or shortly after birth;

(c) **Dwarfism :** a medical or genetic condition resulting in an adult height of 4 feet 10 inches(147 centimetres) or less;

(d) **Muscular dystrophy:** a group of hereditary genetic muscle disease that weakens the muscles that move the human body and persons with multiple dystrophy have incorrect and missing information in their genes, which prevents them from making the proteins they need for healthy muscles. It is characterized by progressive skeletal muscle weakness, defects in muscle proteins, and the death of muscle cells and tissues;

(e) **Acid attack victims:** A person disfigured due to violent assaults by throwing of acid or similar corrosive substance.

B. Visual Impairment:

(a) **Blindness:** Total absence of sight or visual acuity less than 3/60 or less than 10/200(Snellen) in the better eye with best possible correction; or limitation of the field of vision subtending an angle of less than 10 degree.

(b) **Low-Vision:** Visual acuity not exceeding 6/18 or less than 20/60 upto 3/60 or upto 10/200 (snellen) in the better eye with best possible corrections; or limitation of the field of vision subtending an angle of less than 40 degree upto 10 degree.

C. Hearing Impaired:

(a) **Deaf:** Persons having 70 **DB** (decibels) hearing loss in speech frequencies in both ears.

(b)**Hard of Hearing:** Persons having 60 **DB** to 70 **DB** hearing loss in speech frequencies in both ears.

- D. Speech and language disability:** A permanent disability arising out of conditions such as laryngectomy or aphasia affecting one or more components of speech and language due to organic or neurological causes.

02. Intellectual Disability:

A Condition characterized by significant limitation both in intellectual functioning (reasoning, learning, problem solving) and in adaptive behaviour which covers a range of every day, social and practical skills, including-

- (a) **Specific learning disabilities:** A heterogeneous group of conditions wherein therein there is a deficit in processing language, spoken or written, that may manifest itself as a difficulty to comprehend, speak, read, write, spell, or to do mathematical calculations and includes such conditions as perceptual disabilities, dyslexia, dysgraphia, dyscalculia, dyspraxia and developmental aphasia;
- (b) **Autism spectrum disorder:** a neuro-developmental condition typically appearing in the first three years of life that significantly affects a person's ability to communicate, understand relationships and relate to others, and is frequently associated with unusual or stereotypical rituals or behaviors.

03. Mental behaviour:

A substantial disorder of thinking, mood, perception, orientation or memory that grossly impairs judgment, behavior, capacity to recognize reality or ability to meet the ordinary demands of life, but does not include retardation which is a condition of arrested or incomplete development of mind of a person, specially characterized by sub normality of intelligence.

04. Disability caused due to:

- (a) **Chronic neurological Condition** such as

(i) **Multiple sclerosis:** An inflammatory, nervous system disease in which the myelin sheaths around the axons of nerve cells of the brain and spinal cord are damaged, leading to demyelination and affecting the ability of nerve cells in the brain and spinal cord to communicate with each other:

(ii) **Parkinson's Disease:** A progressive disease of the nervous system marked by tremor, muscular rigidity and slow, imprecise movement, chiefly affecting middle-aged and elderly people associated with degeneration of the basal ganglia of the brain and a deficiency of the neurotransmitter dopamine.

- (b) **Blood Disorder-**

(i) **Hemophilia:** An inheritable disease, usually affecting only male but transmitted by women to their male children, characterized by loss or impairment of the normal clotting ability of blood so that a minor wound may result in fatal bleeding:

(ii) **Thalassemia:** A group of inherited disorder characterized by reduced or absent amounts of haemoglobin.

(iii) Sickle cell disease: A haemolytic disorder characterized by chronic Anaemia, painful events, and various complications due to associated tissue and organ damage | haemolytic refers to the destruction of the cell membrane of red blood cells resulting in the release of haemoglobin.

05. Multiple Disabilities (more than one of the above specified disabilities):
Including deaf, blindness which means a condition in which a person may have combination of hearing and visual impairments causing severe communication of hearing and visual impairments causing severe communication, developmental, and educational problem.

CHAPTER-III

3. STATUTORY FRAME WORK AND HIGHLIGHTS OF RIGHTS OF PERSONS WITH DISABILITIES ACT, 2016

3.1 Provisions in the Constitution

3.1.1 The Fundamental Rights in the Constitution of India, which include Right to Equality; Right to Freedom; Right against Exploitation; Right to Freedom of Religion; Cultural and Educational Rights and Right to Constitutional Remedies are available to the persons with disabilities as well.

3.1.2 Persons with disabilities with different expressions also find specific mention in the Directive Principles of State Policy in Part – IV of the Constitution which have been declared as fundamental in the governance of the country. The relevant Articles are mentioned below:

- (a) **Article 41 : Right to work, to education and to public assistance in certain cases, provides :**
“The State shall, within the limits of its economic capacity and development, make effective provision for securing the right to work, to education and to public assistance in cases of unemployment, old age, sickness and disablement and in other cases of undeserved want”.
- (b) Besides, Eleventh Schedule to Article 243-G and Twelfth Schedule to Article 243-W, which pertain to the powers and responsibilities of the panchayats and municipalities respectively with respect to implementation of schemes for economic development and social justice, include welfare and safeguarding the interests of persons with disabilities among other weaker sections of the society. The relevant extracts of the said schedules are as under:
- (c) **Eleventh Schedule to Article 243-G:** “Social welfare, including welfare of the handicapped and mentally retarded” (Entry No. 26).
- (d) **Twelfth Schedule to Article 243-W:** “Safeguarding the interests of weaker sections of society, including the handicapped and mentally retarded” (Entry No. 09).

3.1.3 In addition to the constitutional provisions, the following disability specific legislations have been enacted to empower persons with disabilities and to improve the quality of their life.

1. **The Rehabilitation Council of India Act, 1992** for regulating and monitoring the training of rehabilitation professionals and personnel. RCI also promotes research in rehabilitation and special education.

II. **The National Trust for the Welfare of Persons with Autism, Cerebral Palsy, Mental Retardation and Multiple Disabilities Act, 1999** to enable and empower the mentioned four categories of persons with disabilities to live as independently and as fully as possible within and as close to the community to which they belong; to strengthen facilities to provide support to them to live within their own families; to promote measures for their care and protection in the event of death of their parent or guardian; appointment of guardians and trustees for those who require such protection; etc.

III. **The Rights of Persons with Disabilities Act, 2016**

(i) With the twin objective of harmonising the provisions of the Persons with Disabilities (Equal Opportunities, Protection of Rights and Full Participation) Act, 1995 with the United Nations Convention on the Rights of Persons with Disabilities and to ensure better implementation, the Rights of Persons with Disabilities Act, 2016 has since been enacted and brought forward into force on 19.04.2017.

(ii) The three classification of disability have been defined as under:

“person with disability” means a person with long term physical, mental, intellectual or sensory impairment which, in interaction with barriers, hinders his full and effective participation in society equally with others;

“person with benchmark disability” means a person with not less than forty per cent. of a specified disability where specified disability has not been defined in measurable terms and includes a person with disability where specified disability has been defined in measurable terms, as certified by the certifying authority;

“person with disability having high support needs” means a person with benchmark disability certified under clause (a) of sub-section (2) of section 58 who needs high support;

- (iii) The Act provides for various rights and entitlements for persons with disabilities such as equality and non-discrimination, community life, protection against cruelty and inhuman treatment, access to justice, legal capacity etc. It also mandates the appropriate Governments to frame schemes and programmes on social security, health, rehabilitation, recreation, skill development, etc. and action plans for making built environment accessible within 5 years from the date of notification i.e. by 15.06.2022 and services within 2 years i.e. by 15.06.2019.
- (iv) The Act also provides for penal provisions for contravention of the provisions of the Act, offences of atrocities, failure to furnish information to ensure effective implementation of the Act.
- (v) Rights of Persons with Disabilities Rules, 2017 notified by the Central Government on 15.06.2017 provide for:-
 - (a) Accessibility standards for built environment, passenger bus transport and website and content to be placed on website.
 - (b) Procedure for applying and grant of certificate of disability.
 - (c) Manner of publication of equal opportunity policy and maintenance of records regarding employees with disabilities.
 - (d) Mechanism for implementation of provision of non discrimination on the ground of disability
 - (e) Manner of utilization and management of National Fund for Persons with Disabilities.
- (vi) Guidelines for assessment of extent of specified disability were also notified on 04.01.2018.
- (vii) As per section 57 of the RPwD Act, the Govt. of NCT of Delhi is required to designate the certifying authorities to issue the certificate of disability and also notify the jurisdiction of such authorities. The GNCT of Delhi will also have to designate Appellate Authority under section 59 of the Act to consider and decide the appeals of aggrieved persons with the decision of certifying authorities.
- (viii) The overview of section-wise subjects covered in the RPwD Act is given in the following table:-

Chapter		Sections	Subject
I-	Preliminary	2	<ul style="list-style-type: none"> • Definitions
II-	Rights and Entitlements	3-5	<ul style="list-style-type: none"> • Equality and Non-Discrimination • Women and children with disabilities • Community life. • Protection from cruelty and inhuman treatment • Protection from abuse, violence and exploitation • Protection from safety • Home and family • Reproductive rights • Accessibility in voting • Access to justice • Legal capacity • Provision for guardianship • Designation of Authority to support
III-	Education	16 - 18	<ul style="list-style-type: none"> • Duty of educational institution • Specific measures to promote and facilitate inclusive education • Adult education
IV-	Skills development & employment	19 - 23	<ul style="list-style-type: none"> • Vocational training and self-employment • Non discrimination in employment • Equal opportunity Policy • Maintenance of records • Appointment of Grievance Redressal Officer.
V-	Social security, health, rehabilitation and recreation	24-30	<ul style="list-style-type: none"> • Social Security • Health care • Insurance schemes • Rehabilitation research and development • Culture and recreation • Sporting activities
VI-	Special provisions for persons with	31-37	<ul style="list-style-type: none"> • Free education for children with

benchmark disabilities		<p>benchmark disabilities</p> <ul style="list-style-type: none"> • Reservation in higher educational institutions • Identification of posts for reservation • Reservation • Incentives to employers in private sector • Special schemes and development programmes
VII- Special provisions for persons with disabilities with high support needs	38	<ul style="list-style-type: none"> • Special provisions for persons with disabilities with high support
VIII- Duties and responsibilities of Appropriate Governments	39 -48	<ul style="list-style-type: none"> • Awareness campaign • Accessibility • Access to transport • Access to information and communication technology • Consumer goods • Mandatory observation of accessibility norms • Time limit for making existing infrastructure and premises accessible and action for that purpose. • Time limit for accessibility by service provider • Human resource development • Social audit
IX- Registration of institutions for persons with disabilities and grants to such Institutions	49- 55	<ul style="list-style-type: none"> • Competent authority • Registration • Application and grant of certificate of registration • Revocation of registration • Appeal • Act not to apply to institutions established or maintained by Central or State Government • Assistance to registered

		institutions
X- Certification of specified disabilities	56-59	<ul style="list-style-type: none"> • Guidelines for assessment of specified disabilities • Designation of certifying authorities • Procedure for certification • Appeal against a decision of certifying authority
XI- Central and State Advisory Boards on disability and District level committee	60-73	<ul style="list-style-type: none"> • Constitution of Central Advisory Board on disability • Terms and Conditions of service of members • Disqualification • Vacations of seats by Members • Meetings of the Central Advisory Board on disability • Function of Central Advisory Board on disability • State Advisory Board on disability • Terms and Conditions of service members • Disqualification • Vacation of seats • Meetings of State Advisory Board on disability • Functions of State Advisory Board on disability • District-Level Committee on disability • Vacancies not to invalidate proceedings
XII- Chief Commissioner and State Commissioner persons with disabilities	74-83	<ul style="list-style-type: none"> • Appointment of Chief Commissioner and Commission • Functions of Chief Commissioner • Action of appropriate authorities on recommendation of

		<p>Chief Commissioner</p> <ul style="list-style-type: none"> • Powers of Chief Commissioner • Annual and Special Reports by Chief Commissioner • Appointment of State Commissioner • Function of State Commissioner • Action by Appropriate Authorities on recommendation of State Commissioner • Powers of State Commissioner • Annual and Special Reports by State Commissioner
XIII- Special Court	84-85	<ul style="list-style-type: none"> • Special court • Special Public Prosecutor
XIV- National fund for persons with disabilities	86-87	<ul style="list-style-type: none"> • National fund for persons with disabilities • Accounts and Audit
XV- State fund for persons with disabilities	88	<ul style="list-style-type: none"> • State fund for persons with disabilities
XVI- Offences and penalties	89-95	<ul style="list-style-type: none"> • Punishment for contravention of provision of Act or Rules and Regulations made thereunder offences by Companies • Offences and penalties • Punishment for fraudulently availing any benefit meant for persons with benchmark disabilities • Punishment for offence of atrocities • Punishment for failure to furnish information • Previous sanction of appropriate Government • Alternative punishments

XVII- Miscellaneous	96-102	<ul style="list-style-type: none"> • Application of other laws not barred • Protection of action taken in good faith • Power to remove difficulties • Power to amend schedule • Power of Central Government to make rules • Power of State Government to make rules • Repeal and savings
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(ix) Schedule containing specified disabilities

01	<p><u>Physical Disability</u></p> <p>A. <u>Locomotor Disability</u></p> <ul style="list-style-type: none"> i. Leprosy cured person ii. Cerebral Palsy iii. Dwarfism iv. Muscular dystrophy v. Acid attack victims <p>B. <u>Visual Impairment</u></p> <ul style="list-style-type: none"> i. Blindness ii. Low-vision <p>C. <u>Hearing Impairment</u></p> <ul style="list-style-type: none"> i. Deaf ii. Hard of hearing <p>D. Speech and language disability</p>
02.	<p><u>Intellectual disability</u></p> <ul style="list-style-type: none"> i. Specific learning disabilities ii. Autism spectrum
03	<p><u>Mental Behaviour</u></p> <ul style="list-style-type: none"> i. Mental illness

04	<p><u>Disability caused due to</u></p> <p style="padding-left: 40px;">A. <u>Chronic Neurological conditions,</u></p> <p style="padding-left: 40px;">Such as</p> <p style="padding-left: 80px;">i. Multiple sclerosis</p> <p style="padding-left: 80px;">ii. Parkinson’s disease</p> <p style="padding-left: 40px;">B. <u>Blood disorder</u></p> <p style="padding-left: 80px;">i. Haemophilia</p> <p style="padding-left: 80px;">ii. Thalassemia</p> <p style="padding-left: 80px;">iii. Sickle cell disease</p>
05	<p><u>Multiple Disabilities</u></p> <p>(more than one of the above specified disabilities)</p>

IV Mental Health Care Act, 2017

An Act provide for mental health care and services for persons with mental illness and to protect, promote and fulfil the rights of such persons during delivery of mental health care and services and for matters connected therewith or incidental thereto.

CHAPTER-IV

4. HIGHLIGHTS OF INITIATIVES OF THE OFFICE OF STATE COMMISSIONER FOR SYSTEMIC CHANGES AND BETTER IMPLEMENTATION OF THE ACT

4.1 Accessibility

4.1.1 SCPD took suo-motu cognizance of inaccessibility of built environment and transport in NCT of Delhi (case No. 4/1665/2017/Wel/CD) and issued show cause notices on 19.07.2017 to 14 concerned departments followed by hearings. Major outcomes are as under:-

- (i) DDA, PWD, NDMC, EDMC, SDMC, North DMC, DTC, DTTDC, DUSIB have drawn action plans with timelines for making Government buildings, footpaths, public and community toilets, parks, stadia/sports facilities, gyms, office buildings, community centers, old age homes, schools/educational institutions, hospitals/ dispensaries, recreation centers, police stations, places of worship, bus queue shelters, buses, night shelters.
- (ii) Each respondent has appointed a Nodal Officer for the purpose.
- (iii) NDMC has been advised to make the area under its jurisdiction a model accessible built place for replication by other municipalities.
- (iv) Department of Urban Development directed NDMC and PWD to train Civil Engineers, Architects and other functionaries of Govt. Departments as well as the contractors on accessibility audit, etc.
- (v) A Monitoring Committee under the Chairmanship of Pr. Secretary (Urban Development), GNCT of Delhi has been constituted to monitor implementation of the action plans.
- (vi) SCPD and other functionaries of the office also regularly carry out random checks of the facilities across the NCTD.
- (vii) It was found that the reports of some of the ATR did not match with the situation on ground. A serious view of such discrepancies/false reporting was taken and appropriate directions were issued to the concerned organizations.

- 4.1.2 Photo and short film exhibition for barrier free world for all from 13-15 October, 2017 and conference on making Delhi a barrier free city – Challenges and Way Forward :
- 4.1.3 With a view to promoting awareness about accessibility to physical environment, information and communications technology for persons with disabilities and to effectively work towards making Delhi a barrier free city, a photo and short film exhibition from 13-15 October, 2017 and a conference on 13th October, 2017 was organised at Indira Gandhi National Centre for Art (IGNCA), New Delhi in collaboration with CBM India Trust and IGNCA, Ministry of Culture, Govt. of India.
- 4.1.4 The photographs and short film portraying the impact of barrier free surroundings on the lives of persons with disabilities were selected through competitions among young participants by CBM India Trust.
- 4.1.5 The exhibition was visited by a cross section of society such as students from schools and colleges, students of architecture, engineering, officers from government construction agencies and general public.
- 4.1.6 The conference on 13th October, 2017 was inaugurated by Sh. Rajinder Pal Gautam, Hon'ble Minister of Social Welfare, GNCT of Delhi. Participants comprising of engineers/architects, government functionaries from key departments like Urban Development, Public Works Department, Transport, Social Welfare, Department of Social Justice and Empowerment, Govt. of India, Education, Local Bodies, NDMC, Cantonment Board, CPWD, DDA, Professionals faculty and students of architecture and other stakeholders attended the conference.

4.1.7 The key recommendations of the conference were as under:-

(a) POLICY & GOVERNANCE

- (i) Making Accessibility a Public Interest Movement not a Disability Centered alone.
- (ii) Expand the horizon from disability to everyone.
- (iii) Implementation Committee on Accessibility in all sectors.
- (iv) Monitoring Committee for Accessibility at all levels.
- (v) Capacity Development of Development Authorities, PwDs and other sectors.
- (vi) Models of participatory action from neighbourhood to public space.

(b) MANAGEMENT & SERVICES

- (i) Information Simplification & Management – Website, Physical, Cultural
- (ii) Accessibility provisions around maintenance work, management work
- (iii) Accessibility services beyond Ramp and Toilet to Human Experience
- (iv) Maintenance of Roads, Footpaths – clearing all barriers everyday – check

(c) PLANNING & DESIGN

- (i) Accessibility to be integrated in designs of all built / unbuilt infrastructure.
- (ii) Access Audit Reporting
- (iii) Design and Planning of Pilot Projects

(d) RESEARCH & ANALYSIS

- (i) Develop Data Bank on Disability & Accessibility
- (ii) Contextual models of Research based interventions and diverse needs of PwDs

(e) IMPLEMENTATION & IMPROVISATION

- (i) Phasing Implementation at different scales
- (ii) Clear Implementation Plan – Phase wise + Area Wise + Component wise
- (iii) Accountability Fixation and Delivery Time Action plan
- (iv) Third Party Quality Check of Implementation

- (v) Citizen level Review of Implementation
- (vi) Create Best Practices

4.1.8 The above recommendations were used while handling cases relating to accessibility of physical environment for persons with disabilities. Many of them are in the process of implementation.

4.1.9 While disposing of cases No. 4/1424/2016-Wel/CD and 4/1067/2015-Wel/CD pertaining to accessibility of built infrastructure in the schools, Department of Education was advised to compile a handbook on barrier free access in the schools for the Principals for their guidance.

4.1.10 Maulana Azad Institute of Dental Sciences (MAIDS) is implementing a recommendation vide D.O. letter No. 372/1101/2018/07/dated 12.01.2018 to make it a model accessible dental hospital and dental services for persons with disabilities.

4.1.11 DTTDC has been requested to make available all the tourist information in accessible format and publish a Guide Book on Accessible Tourist and other places in NCT of Delhi vide letter dated 17.07.2017.

4.1.12 DDCA was advised to make Firoz Shah Kotla Cricket Ground a model barrier free stadium vides order dated 16.03.2018 in case No.4/967/2015-Wel/CD (Dr. Satendra Singh Vs DDCA).

4.1.13 A workshop on accessibility of built environment and access audit was organized for the Engineers/Architects and other officers of North DMC.

4.1.14 Registrar Cooperative Societies was requested vide D.O. letter dated 29.11.2017 to organize workshops for the functionaries and management committees of Cooperative Group Housing Societies and Resident Welfare Associations for creating awareness among general public.

4.2 Awareness

4.2.1 Workshops/Training Programmes on the RPwD Act, 2016 and reservation for persons with disabilities :

Section 80(f) of the RPwD Act, 2016 provides that the State Commissioner for Persons with Disabilities shall promote awareness of the rights of persons with disabilities and the safeguards available for their protection. Although the Nodal Department i.e. Department of Social Welfare, GNCT of Delhi should organise workshops etc., Office of SCPD organised three workshops/training programmes on the provisions of RPwD Act and effecting reservation for persons with disabilities in collaboration with UTCS, GNCT of Delhi on 07.07.2017, 09.11.2017 and 18.01.2018. In one of the three training workshops, the entire expenditure of Dr. Rana, Principal Director, Institute of Public Administration, Bengluru, an eminent resource person in the country on effecting reservation and maintenance of rosters was sponsored by his institute. Officials of various levels attended the three workshops. In the third workshop, it was observed that senior level functionaries from key Departments responsible for implementation of various provisions of the Act were not nominated. The participants found the workshops extremely useful and wanted that these should be of atleast 2 days duration. Some participants mentioned in their feedbacks that their proposals/recommendations generally do not get the support of the senior officers for want of proper appreciation of the provisions of the Rights of Persons with Disabilities Act. Therefore, such workshops should also be organised for top level officers.

4.2.2 It has been proposed that all the officers and functionaries of GNCT of , Local Bodies and other organisations like Delhi Police, PSUs etc. particularly those dealing with personnel, administration, service delivery etc. should be framed.

4.2.3 Legislative Assembly and Mayors of the Corporations have been requested for organizing interactive sessions on the provisions of the RPwD Act with the MLAs and Councilors.

4.2.4 Police Commissioner, Delhi issued a circular dated 25.10.2017 directing all DCsP to aware all the I.O.s about their duties given in the RPwD Act, 2016.

4.2.5 Review meetings at District Level with District Magistrates of GNCTD and other offices of the concerned Departments like Education, Health, Social Welfare, PWD, Municipal Corporations, DDA, Police, DTC etc. were introduced for creating awareness about the provisions of RPwD Act, 2016 and their role and responsibility to implement the provisions.

4.3 Education

4.3.1 Department of Education, GNCT of Delhi, Department of Empowerment for Persons with Disabilities, Govt. of India and Ministry of Human Resource Development were requested to consult a cross section of parents of certain categories of disabilities for giving them choice of inclusive set up or special education to address the issue of equitable quality education of children with disabilities.

4.3.2 SCPD and other functionaries of the office conducted visit to the Government schools to ascertain the status of education of children with disabilities. The reports with the observations and recommendations were sent to the Department for corrective action.

4.4 Disability Certificates, Health and Rehabilitation

4.4.1 Monthly reports on the status of disability certificates issued by each of the 26 authorized hospitals is being obtained and compiled.

4.4.2 On the directions of SCPD in a complaint filed by Dr. Satinder Singh, Maulana Azad Medical College, Guru Teg Bahadur Hospital and Baba Saheb Ambedkar Hospitals have initiated action for setting up PMR Departments in their respective hospitals and Health Department, GNCT of Delhi has constituted an Advisory Committee of the experts to help in setting up of PMR Departments.

4.5 Inspection for monitoring & utilisation of funds and functioning of the institutions under Government/NGO Sector providing services to persons with disabilities :

4.5.1 The office of the State Commissioner inspected Government of NCT of Delhi run institutions and those receiving grant-in-aid from the Government. The key observations and recommendations were taken up with the Department of Social Welfare for corrective action.

4.6 Action towards better implementation of the Act

- 4.6.1 Subject-wise incident codes for complaints have been introduced from October, 2017. It is now possible to know the number of complaints registered on each subject like Education, Accessibility, benefits under Schemes, implementation of reservation, etc.
- 4.6.2 Use of e-mails to register complaints, communicate and conduct hearing of the complainants on phone has been introduced.
- 4.6.3 In compliance with the directions of SCPD, Government and Private Establishments have started registering Equal Opportunity Policy with the SCPD.
- 4.6.4 Social Welfare and Law Department have been requested to specify Special Courts and appoint Special Public Prosecutors under the RPwD Act, 2016 vide letter dated 25.01.2018 and 08.03.2018 respectively.
- 4.6.5 A common order dated 27.07.2017 (Case No. 4/1233/2016-Wel./CD) to allow street vendors with disabilities to earn their livelihood from their existing vending spots in accordance with the directions of the Hon'ble Supreme Court till the constitution of Town Vending Committees (TVC) and their effective functioning was passed to avoid harassment of vendors with disabilities in the NCT of Delhi. This also avoided the need of filing complaints by each individual.
- 4.6.6 Vide order dated 26.09.2017 in case No.4/1473/2016/Wel./ CD, SCPD recommended the Dte. of Education to get a study conducted on the reasons for large number of complaints from employees with various disabilities with a view to addressing their issues and when required, to provide reasonable accommodations so as to enable them to utilize their full potential. Dte. of Education vide their order No.F.23/176/2017/ Edn/ GOC/14126-14135 dated 18.12.2017 initiated action to implement the recommendation.

CHAPTER-V

5. Redressal of Grievances and details of complaints

5.1 Redressal of Grievances:

5.1.1 One of the important functions of the State Commissioner is to inquire, suomotu or otherwise deprivation of the rights of persons with disabilities and safeguards available to them in respect of the matters for which the State Government is the appropriate government and take up with the appropriate authorities for corrective action. A variety of queries/complaints /grievances ranging from day-to-day harassment in the family and outside to infringement of fundamental and human rights are received in the court of State Commissioner from persons with disabilities, their parents, carers, activists, etc.

5.1.2 With effect from October, 2017, the complaints received in the court of State Commissioner are assigned subject-wise unique incident code. The complaint number assigned to each complaint indicates its numerical number, the subject it relates to and the year & month of filing. This has helped to know the number of complaints on each subject/sub-subject (incident). Therefore, for this reporting year, subject-wise details of complaints registered and disposed of has been compiled w.e.f. October, 2017. For the period April 2017 to September 2017, the details do not contain subject-wise segregation.

5.2 Details of complaints:

5.2.1 As per the information available in the Annual Reports, from inception of the Office of Commissioner for Persons with Disabilities in March, 2009 till 31st March, 2018, 1823 complaints were registered and 1542 were disposed of. 279 cases were under process at the end of the March, 2018. The details are in the table that followed:

Registered – Disposed off complaints

Table: 5.1

April, 2017 to September, 2017:

Registered Complaints	Disposed off
153	226*

Table: 5.2

October, 2017 to March, 2018:

Registered complaints	Disposed off
185	126*

***including carry forward from the year 2016-17**

Total disposed of complaints 226+126=352

Table: 5.3

Key: Incident code

Subject	Incident code	Incident Name
Employment (G-II)	1011	C-Reservation in Jobs
	1012	C-Relaxation in Employment
	1013	C-Providing Job/Recommend for Job
	1014	C-Others-Employment
Service Matters (G-I)	1021	C-Promotion/Fixation of Seniority
	1022	C-Transfer
	1023	C-Reinstatement/Deptt.Enquiry/ Harassment in service/Termination from service on the ground of disability
	1024	C-Other- Service matters/Pension/Non payment of arrears/Medical benefits/ Allotment of Govt. Accommodation etc.
Education (G-III)	1031	Denial/Reservation/Relaxation in admission
	1032	Facilities/Infrastructure for education
	1033	C-Others-Education/Scholarship/Termination from school, Re-evaluation/Declaration of result etc.
Conduct of Examination (G-III)	1040	C-Others- Conduct of examination/ Discrimination/Misbehaviour/Harassment/ Allotment of Examination Centre
	1041	C-Scribe/Extra time/Relaxation for exam
Property Disputes (G-III)	1061	C-Dispute among family members for property
	1062	C-Other matter of property dispute/ Encroachment of land/property/vacation of rented flat/property
Preferential Allotment (G-I)	1081	C-Allotment of Land/Flat, Petrol Pump, LPG (Violation of Sec. 37 (a) & (c))
	1082	C-Cancellation of License/Allotment

	1083	C-Other matters of preferential allotment/ License for Tehbazari, Booth, Pettysshops/ removal of shops/sealing/relocation.
Benefit of Schemes (G-I)	1091	<u>C-Reservation u/s 37 (b)</u>
	1092	C-Non receipt of benefits under central/state Govt. Scheme
	1093	C-Others
Accessibility	1101	C-Barrier in built & outside environment/ others (Barrier/Accessibility)
	1102	Denial of Banking Products and facilities, Discrimination
	1103	C-Misuse of Railway coaches/Counters other such facility for disabled.
Atrocities/abuse (G-III)	1111	C-Major offence/Atrocities, Sexual Abuse, Framing under false charges
Disability Certificates (G-III)	1121	C-Non issue of DC/ID/Others
	1122	C-Review of Disability percentage
Loan (G-III)	1131	C-Denial of Loan
	1132	C-Others, Matters related to Extension of time for repayment/waiving off etc.
Miscellaneous (G-III)	1141	C-Matters not covered above
	1143	C-Financial Assistance/Social Security
	1144	C-Non filing of FIR/Non Assistance/ Harassment by Police
	1146	Fraudulent availing of benefits meant for PwDs
Non-Specific (G-III)	1150	C-Non Specific Complaint

Table: 5.4

Incident-wise details of complaints w.e.f. October, 2017 to March, 2018

S.No	Incident Name with code No	No. of complaints	Total Complaints on each subject	Percentage	
1	Employment	1011	8	21	11.35
		1012	0		
		1013	4		
		1014	9		
2	Service Matter	1021	7	29	15.67
		1022	5		
		1023	9		
		1024	8		
3	Education	1031	2	4	2.16
		1032	0		
		1033	2		
4	Conduct of Examination	1040	2	3	1.62
		1041	1		
5	Property Disputes	1061	1	3	1.62

		1062	2		
6	Preferential Allotment	1081	0	20	10.81
		1082	1		
		1083	19		
7	Benefit of Schemes	1091	0	14	7.56
		1092	11		
		1093	3		
8	Accessibility	1101	30	31	16.75
		1102	0		
		1103	1		
9	Atrocities / Abuse	1111	17	17	9.18
10	Disability Certificate	1121	13	13	7.8
		1122	0		
11	Loan	1131	0	1	0.54
		1132	1		
12	Miscellaneous	1141	9	15	8.1
		1143	2		
		1144	4		
13	Non- Specific	1150	14	14	7.56
	Total Cases		185	185	100

CHAPTER-VI

6. STATUS OF IMPLEMENTATION OF RIGHT OF PERSONS DISABILITY ACT, 2016 BY VARIOUS DEPARTMENTS/ AUTHORITIES (REPORT AS ON 31.03.2018)

6.1 General

- i. **Name of the state/UT:** National Capital Territory of Delhi.
- ii. **Population of the State/UT(Indicate the year of Census/Survey):** 1, 67, 87, 941(as per census 2011)
- iii. **Population of Persons with Disabilities:** 2, 34,882(1.4%)
- iv. **Number of Districts and Blocks in the State/UT:** 11 Districts and 11 blocks
- v. **Whether Medical Authorities have been notified for issuance of Disability Certificates in each District of the State/UT:** Yes.
(in respect of disabilities under PwD Act,1995).
- vi. **Total number of Disability Certificates issued in the State/UT:**
 - 1, 61,080.
- vii. **Number of Disability Certificates issued during the Financial Year (i.e. 01.04.2017 to 31.03.2018) :** 13853

6.2 Prevention and early detection of disabilities :

(i) Were any surveys undertaken for detecting causes of occurrence of disabilities? If yes, when and where?

- Yes, Regular survey is being undertaken in all Integrated Child Development Services Projects. The children with disabilities are provided various health facilities. They are also facilitated to get disability certificates, aids and appliances and other such benefits through disability camps conducted in various districts by the Department of Social Welfare. Government of National Capital Territory of Delhi. The total no. of Disabled children registered in Anganwadi Centres covering all the Districts of Delhi are 2174.

(ii) Number of districts Covered?

- All 11 districts covered.

(iii) Screening of children for identifying at risk cases:

- The children in the age group 0-6 years registered in Anganwadi Centres are screened with the help of health functionaries who conduct regular health check-ups at Anganwadi Centres. Regular

Growth monitoring and weighing of children are done to ascertain their health status.

(iv) Measures taken to prevent disabilities:

- Immunization is regularly being done in Anganwadi Centres to prevent disability with the help of Health Department, GNCT of Delhi.
- Under Intensified Mission Indradhanush, children below the age of 2 years are being covered every month through 600 selected centres. This is being done in coordination with the Health Department, GNCT of Delhi for the children who are left uncovered due to various reasons.
- In ICDS for preventing disabilities and for overall development of children following services are given to children upto 6 years of age, women (Pregnant and Nursing) and adolescent girls.
 - (a) Immunization
 - (b) Health Check-up
 - (c) Growth Promotion and supplementary feeding
 - (d) Referral Services
 - (e) Early childhood care and Pre-school education.
 - (f) Nutrition and Health Education.
- In Integrated Child Development Services Mission, Special emphasis is laid for focusing on children with special needs. A range of interventions including early identification, assessment and determination, care and counselling services as well as family and community based rehabilitation services for children with special needs would be facilitated by the mission in close convergence with the line department including Health, Education and Social Welfare.

(v) Number of persons benefited :

- No of disabled children/persons benefitted are 640 as per records. Disability camps organized by Department of Social Welfare at District levels also benefit children with disabilities.

(vi) Awareness creation on health, hygiene, sanitation:

- Time to time instructions are been issued to ICDS projects of Delhi regarding creating awareness of health hygiene and sanitation.

- Instructions had been issued to ICDS projects for creating awareness in area through AW centres for clean surrounding, clean drinking water, clean hands etc.
- Regular Mahila Mandal Meetings are being conducted by the AW workers in community on various issues regarding Health.
- Regular Nutrition, Health and hygiene, education is imparted in Anganwadi Centres by the Anganwadi Workers and also by involving various community resource persons.
- Mothers' Meetings are held where the importance of hygiene and sanitation is discussed.
- Adolescent girls are also given awareness on health, hygiene and sanitation in scheme for adolescent girls sessions and Kishore Samooh.
- Children coming to AnganwadiCenters for SNP and Pre School are educated about personal hygiene such as washing hands, cutting nails, using toilets etc.
- Anganwadi Workers and community resource persons educate public during monthly meetings, community meetings, celebrations of special days where awareness regarding personal hygiene, sanitation, healthy and balanced diet, social issues etc is imparted.
- Updation of knowledge and skill of health workers are done by Department of Family Welfare, Government of NCT of Delhi. At hospital level, doctors are trained for early detection and prevention of disability.

(vii) Training of staff at Primary Health Centers are trained on prevention and early detection of disabilities:

- Updation of knowledge and skill of health worker are done by Department of Family Welfare, GNCT of Delhi. At hospital level, doctors are trained for early detection and prevention of disability.
- For the prenatal, perinatal and post natal care of Mother and child, Mother and child protection card is used for essential check-ups during pregnancy/ante natal care. It also indicates Danger signs for taking pregnant women to Hospital, safe delivery, post natal care of baby, new born care, immunization and also for indicating milestones regarding

feeding, playing and communicating with children for helping them to grow and develop well (0-3 years)

- Counselling to Pregnant and Nursing Mothers is given by ICDS functionaries with support and convergence with Health functionaries to ensure healthy mother and child which in turn help to reduce the incidence of disability.
- Immunization and Pulse Polio are given to the children in Anganwadi centres in convergence with Health Department, GNCT of Delhi.

(viii) Measures for pre-natal, para-natal, post natal care of mother and child :

- For the prenatal, perinatal and post natal care of Mother and Child, Mother and Child Protection card is used for essential check-ups during pregnancy/ante natal care. It also indicates Danger signs for taking pregnant women to hospital, safe delivery, post natal care of baby, new born care, immunization and also for indicating milestones regarding feeding, playing and communicating with children for helping them to grow and develop well(0-3 years).
- Counselling to Pregnant and Nursing Mothers is given by ICDS functionaries with support and convergence with Health functionaries to ensure healthy mother and child which in turn help to reduce the incidence of disability.

6.3 Education :

- Total Number of children with disabilities upto 18 years of age in the State/UT:
 - **60663**
- Number of disabled children upto 18 years of age studying in schools:**31410**
 - **30292(DOE)+1118(SW)(details given below):**

**Table 6.1
In Directorate of Social Welfare Department:**

S. No.	Classes	No. of Students in Special School of DSW
01	Blindness/Low Vision	141
02	Locomotors Disability	0
03	Mentally retarded	61
04	Speech & Hearing Impaired	916

05	Other Disabilities	0
	Total	1118

Table 6.2

Children/students with disabilities (Govt Schools) 2017-18

S.No.	Classes	Boys	Girls	Total
01	Blindness	235	108	343
02	Low-vision	864	860	1724
03	Hearing impaired(Deaf and hard of hearing	493	551	1044
04	Speech and language disability	714	397	1111
05	Locomotors Disability	1838	1683	3521
06	Mental illness	600	685	1285
07	Specific Learning Disabilities	391	502	893
08	Cerebral palsy	138	136	274
09	Autism spectrum disorder	41	39	80
10	Multiple disability including deaf, blindness	266	251	517
11	Leprosy cured persons	04	00	04
12	Dwarfism	19	21	40
13	Intellectual disability	379	402	781
14	Muscular dystrophy	28	09	37
15	Chronic neurological conditions	01	00	01
16	Multiple sclerosis	21	03	24
17	Thalassemia	03	05	08
18	Hemophilia	02	00	02
19	Sickle cell disease	03	00	03
20	Acid attack victims	00	00	00
21	Parkinson's disease	04	09	13
	Total	6044	5661	11705

Table 6.3

Children/Students with disabilities (Aided Schools)2017-18

S. No.	Classes	Boys	Girls	Total
01	Blindness	252	230	482
02	Low-vision	240	132	372
03	Hearing impaired(Deaf and hard of	204	153	357

	hearing			
04	Speech and language disability	43	05	48
05	Locomotors Disability	110	43	153
06	Mental illness	14	13	27
07	Specific Learning Disabilities	50	25	75
08	Cerebral palsy	05	08	13
09	Autism spectrum disorder	07	01	08
10	Multiple disability including deaf, blindness	20	03	23
11	Leprosy cured persons	00	00	00
12	Dwarfism	03	00	03
13	Intellectual disability	06	03	09
14	Muscular dystrophy	00	02	02
15	Chronic neurological conditions	02	00	02
16	Multiple sclerosis	01	00	01
17	Thalassemia	01	00	01
18	Hemophilia	00	00	00
19	Sickle cell disease	00	00	00
20	Acid attack victims	00	00	00
21	Parkinson's disease	00	00	00
	Total	958	618	1576

Table 6.4

Children/Students with disabilities (Private Schools) 2017-18

S. No.	Classes	Boys	Girls	Total
01	Blindness	252	212	464
02	Low-vision	1397	1107	2504
03	Hearing impaired(Deaf and hard of hearing)	315	226	541
04	Speech and language disability	182	63	245
05	Locomotors Disability	282	131	413
06	Mental illness	210	116	326
07	Specific Learning Disabilities	3038	1292	4330
08	Cerebral palsy	92	45	137
09	Autism spectrum disorder	397	89	486
10	Multiple disability including deaf, blindness	200	111	311
11	Leprosy cured persons	00	00	00
12	Dwarfism	05	02	07
13	Intellectual disability	189	96	285

14	Muscular dystrophy	11	03	14
15	Chronic neurological conditions	17	10	27
16	Multiple sclerosis	02	00	02
17	Thalassemia	08	05	13
18	Hemophilia	00	00	00
19	Sickle cell disease	00	00	00
20	Acid attack victims	00	00	00
21	Parkinson's disease	00	00	00
	Total	6597	3508	10105

(Govt. Schools-11705, Private Schools-10105, Aided Schools-1576, Other Management-6906*)

*Other Management =MCD, MCD (Aided), NDMC, NDMC(Aided), Delhi Cantonment Board School

- (iii) Whether free education for children with disabilities is available in the State/UT:
- Yes
- (iv) Have instructions been issued not to deny admission to children with disabilities in mainstream schools? If not, the reason thereof?
- Yes
- (v) Number of Special Schools in the State/UT;
- (a)Govt.: nil (b) Govt. Aided (c) Private:----
- **04 Pvt. (list enclosed)(DOE); 07 special schools under Deptt. of Social Welfare.**

Table 6.5

List of Special Aided Schools

S.No.	School Name & ID	Total enrolment 2017-18
01	Vikas Puri – RashtryaVirjaNandAndhKanyaVidhalay, J-Block, Vikas Puri, New Delhi-110018. School ID-1618083	230
02	LalBahadurShastri Marg-JPM Blind Sr. Secondary School	198
03	Punchkuian Road-AndhMahavidyalya Middle School School ID-2026115	42
04	PremalaBaiChavan School for the Deaf	317

Plot No. 4&7 Institutional Area Kadcadi Mode, Delhi School ID-1001206	
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- (vi) Number of special schools set up during the last financial year: **None**
- (vii) No. of Hostels set up during the last financial year: **None**
- (viii) No. of Districts where at least one special school is running:
- **03 (Govt. Aided Special schools of Directorate of Education).
Department of Social Welfare -05**
- (ix) No. of Districts where mainstream schools are equipped with facilities for education of disable children:
- All Schools have facilities for CwDs.
- (x) Number of special schools/mainstream schools with vocational training facility: **01**
- (xi) No. of schools that are architecturally not barrier free : **Nil**
- (xii) No. of colleges/professional institutes/universities that are architecturally barrier free : **NA**
- (xiii) No. of colleges/professional institutes/universities that are architecturally not barrier free : **NA**
- (xiv) Steps being taken through PWD to make school of Social Welfare Department barrier free.
- Orders and circulars are being issued regularly. Suo-motu cognizance taken and action plans as per provisions in RPwD Act, 2016 sought.
- (xv) Whether there is any scheme of scholarship for students with disabilities? If yes, the amount of scholarship per month:
- Yes, top up scholarship @ Rs.600/- per annum per student to all students with Disabilities of class IX-XII. In addition to this various allowances are being paid to CwDs under IE-SSA and IEDSS.(list enclosed).

Table 6.6**Financial Assistance to CWSN under IEDSS 2017-18**

Sl. No.	Financial Assistant	Nature of Disabilities/ Beneficiaries	No. of Beneficiaries	Unit cost (in Rs.)	Total in (Rs.)
01	Reader Allowance	Blindness	395	2500/-	9,87,500/-
02	Transport Allowance	LI,CP,MD, Muscular Dystrophy, Multiple Sclerosis, Dwarfism	2228	1000/-	22,28,000/-
03	Therapeutic services	ID, MD, CP, HI, ASD, Multiple Sclerosis, Speech and Language Pathology & Muscular Dystrophy	1569	1000/-	15,69,000/-
04	Escort allowance	Blindness, ID, ASD, Cerebral Palsy & Muscular Dystrophy	1036	3000/-	31,08,000/-

Table 6.7**Financial Assistance to CWSN under IE-SSA 2017-18**

Sl. No.	Financial Assistance	No. of beneficiaries	Unit cost in Rs.	Total in Rs.
01	Escort Facility	2496	250/- per month for 10 months	62,40,000/-
02	Transport Facility	7115	250/- per month for 10 months	1,77,87,500/-

(xvi) Number of children with disabilities receiving scholarships:

- 4818(Top up scholarship) no. of beneficiary under IE-SSA and IEDSS.

- AS per Department of Social Welfare:41(fresh application; 27 and renewal application:14)
- (xvii) Whether provision has been made for conducting part-time classes in respect of CwDs who have completed education upto class fifth and could not continue their studies in full time-basis? Whether special part time classes are being conducted for children in age group of 16 years and above?
- NA.
- (xviii) Whether facilities for non-formal education to children with disabilities are available and whether orientation is being given to the available manpower in the rural areas? Please provide the details thereof?
- NA.
- (xix) Please give details of the provisions for imparting education through open schools or open Universities.
- Conduction of classes through Visual Electronic Media.
- (xx) Please give details of the provisions for conducting classes and discussions through interactive electronic or other media.
- Not Available.
- (xxi) No. of teachers training institutions for specialized training in special education.
- All training activities are entrusted to the SCERT and the same has been conducting in collaboration with Directorate of Education. Details of training conducted are placed below:

Table 6.8

Details of Teachers Training Programme

Sl. No.	Title of Training	Target Group
01	05 days training of General Teacher on Braille	General Teachers
02	05 days training of General Teacher on Autism Spectrum Disorder	General Teachers
03	05 days training of general teachers on curricular adaptation	General Teachers
04	Cross disability Hands-on training in Visual Impairment	Special Education Teachers with Specialization other

		than Visual Impairment
05	Cross disability Hands-on training in hearing impairment	Special Education Teachers with Specialization other than Hearing Impairment
06	Cross disability Hands-on training in specific Intellectual Disability	Special Education Teachers with Specialization other than Intellectual disabilities
07	Cross disability Hands-on training in specific Learning Disabilities	Special Education Teachers with Specialization other than learning disabilities

(xxii) Requirement of disability wise special education teachers in the state/UT and the number available;

- 250 special Education Teachers in Schools for Hearing Impaired in DSW.

(xxiii) What measures have been taken to meet the required no of special education teachers in each disability?

- No. of qualified Special Educators in Block Resource centers/schools: 756(regular-412, Guest-331 Resource person-13) Special Education Teachers are working in Govt. Schools of GNCT of Delhi. In addition to this 279 additional Guest Special Education Teachers will be posted in schools of Directorate of Education within a week.

(xxiv) Whether children with disabilities are being provided free of cost special books and equipment needed for his/her education:

- Yes.
Free/subsidized text books and learning material in schools for hearing impaired and free Braille books, equipment in schools for blind.

(xxv) Number of such children being provided books, uniforms and other materials:

- 1118(DSW)

(xxvi) Whether facilities for placement of children with disabilities are being promoted : **No**

(xxvii) Whether examination system has been modified to eliminate mathematical questions for the benefit of blind/low vision students? If not, steps taken in this regard?

- **Yes**, exemptions as per CBSE are provided to CWSN.

(xxviii) Whether curriculum has been restructured to suit the children with disabilities? If not, reasons thereof and action taken?

- **Yes**

(xxix) Whether curriculum of one language option for hearing impaired children has been effected? If not, reasons thereof and action taken?

- **Yes.**

(xxx) No. of schools that provide free transport facility or financial assistance for the same to the disabled children:

- As subsidized nominal rate @ Rs. 40/- for all school for hearing Impaired and MR but not applicable to Visually impaired(as being a hostel setup).

(xxxi) Whether provisions have been made for appropriate placement of CwDs in the school/class? If yes, please give details thereof : **No.**

(xxxii) Whether the guidelines for conducting written examination issued by Ministry Social Justice & Empowerment vide OM No. 16-110/2003-DD.III on dated 26.02.2013 are implemented in institutions coming under the authority of your state? If yes, please provide the status? If not, what are the reasons thereof?

- Yes being implemented.

(xxxiii) Amount of extra time per hour of written examination allowed to students with disabilities in school/universities exams and State Selection Board Exams?

- **Yes.**

(xxxiv) Whether the services of scribe/writer to children with blindness/low vision and other children with disabilities are being ensured?

- Yes.

6.4 Employment

(i) Has the State adopted list of posts/jobs identified for persons with disabilities by Government of India from time to time?

- **Yes.**

(ii) If the posts have not yet been identified, please indicate the time frame and steps taken : **NA**

(iii) Whether Special Recruitment Drive is being conducted to fill the backlog vacancies? If yes, please provide the time frame fixed. If not, reasons thereof : **NA**

(iv) Whether procedure for implementation of minimum 3% vacancies under Section 33 of the Act has been prescribed and circulated? If not, reasons and action initiated in this regard.

- **Yes**

(v) Whether the concerned officials of the State Govt. & its Undertakings etc have been given training on implementation?

- **NA**

(vi) Whether the details of information/returns are being obtained from the employer in every establishment regarding the occurrence of vacancies for persons with disabilities? Whether any form for furnishing the information/returns has been prescribed? Whether any time interval has been prescribed for furnishing the information/returns to Special Employment Exchange?

- Employers on their need, requisitions the names of jobseekers from the department and the names of all eligible jobseekers (Registered by department) are sent to employers on online basis.

(vii) Number and addresses of Special Employment Exchange:

- All the work related to registration of names for employment is now on online basis on employment portal. Two special employment exchanges are as under:

1. Employment exchange

**1, Canning Lane,
New Delhi.**

2. Employment Exchange

Vishwas Nagar, Delhi.

(viii) Number of Districts without Special Employment exchanges :

- **N.A.**

- (ix) Number of persons with disabilities registered with Special Employment Exchanges. Year upto which persons with disabilities have been given placement:

Table 6.9

Registration on employment portal under PwD/PH category		
Year	Registration under PH category	Remarks
2009	4260	(From June 2009 onwards)
2010	1757	
2011	1846	
2012	1494	
2013	1616	
2014	1684	
2015	1529	
2016	978	
2017	991	(Upto 01.12.2017)

Table 6.10

No. of PH candidates sponsored in PwD/PH category:

Year	PH/PwD category
2009	329
2010	13152
2011	10368
2012	6201
2013	10069
2014	14141
2015	10965
2016	12609
2017	10832

Table 6.11

Placements of Jobseekers in PwD/PH category

Year	PH/PwD category
2012	5
2013	2
2014	2
2015	60
2016	4
2017	0

- (x) Whether all the departments are notifying vacancies to Special Employment Exchange?
- **Yes**
- (xi) Whether orders/schemes under Section 38 have been issued/ formulated for arrangements regarding:
- **Being implemented**
- (xii) Whether all Government educational institutions and other educational institutions receiving aid from the Government reserve at least 3% seats for persons with disabilities as mandated in Section 39?
- Yes 4% under the RPwD Act, 2016.
- (xiii) What action has been taken by State Govt./UT to make public transport and public places/buildings accessible to PwDs?
- Low Floor Buses have been purchased and being operated. Action for making public places accessible is being taken regularly.
- (xiv) Whether any incentives are being provided to employers (public/private) for employing at least 5% PwDs? Please give details. **NA**

6.5 Affirmative Action

- (i) Indicate the schemes for providing aids and appliances to persons with disabilities being implemented by State Govt./UT, other than the schemes of Central Government:
- No separate scheme is available at present.
- (ii) Number of persons with disabilities provided with aids and appliances free of cost or with concession during the financial Year 2016-17:
- Assessment camp was organized on 7th & 8th December 2017, numbers of beneficiaries were around 1000. The distribution of aids and

appliances in collaboration with ALIMCO under CSR was done on 27.03.2018.

(iii) Please mention the item for which there are schemes for preferential allotment of land at concessional rates to persons with disabilities and indicate important features:

- Letter written to DDA(Institutional Allotment land branch), Delhi Urban Shelter Improvement Board, Commissioner SDMC,EDMC,NDMC for developing scheme for preferential allotment of land to PwDs.

6.6 Non-discrimination

(i) Number of buses/vessels accessible to PwDs in the State/UT:

- Not available

(ii) Number of Auditory Signals at traffic lights in the State/UT {Section 45(a)}:

- Not available

(iii) Status of accessible roads and pavements in the State/UT{Section 45(b)}:

- Not available

(iv) Please indicate whether instructions have been issued for causing curbs, cut and slopes during construction of roads and its implementation is being insured?

- Yes for following Harmonized Guidelines

(v) Please indicate whether instructions have been issued for causing curbs, cut and slopes during construction of roads and its implementation is being insured?

- Yes for following Harmonized Guidelines

(vi) Please indicate whether the symbols for disability are being used?:

- Yes for following Harmonized Guidelines

(vii) Please indicate whether warning signals at appropriate places are being installed?

- Yes for following Harmonized Guidelines

- (viii) Number of Access Audits conducted so far and during last financial year:
- NIL
- (ix) Whether training on Accessibility Audit and on creation of barrier free environment is being imparted? if yes, the number persons trained. Please enclosed list of trained persons with the contact details available. If this has not been updated, indicate the action plan to do it.
- NDMC, DMCs and PWD are conducting the training for trainee engineers and architects on access audit.
- (x) Whether instructions of ensuring barrier free environment have been issued?
- Yes
- (xi) Whether Nodal Officers has been appointed in each district for the purpose of ensuring barrier free features in all the constructions?
- Yes
- (xii) Please indicate whether the provision of Section 47 is being implemented?
- Yes
- (xiii) Please provide the details of instructions issued for ensuring compliance of the provisions mentioned in Section 47.
- Provision was self-explanatory
- (xiv) Number of instances of violation of Section 47 in the State/UT and action taken thereon:
- Nil

6.7 Research and Manpower Development

- (i) Whether any research programs under Section 48 & 49 have been sponsored so far? If yes, brief details thereof:
- No

6.8 Recognition of institutions for PwDs

(i) Whether competent authority under Section 50 has been appointed? If yes, the designation, address, telephone, e-mail, etc. of such authority:

- **Yes**, Details are as follows:
Special Director,
Department of Social Welfare,
GLNS Complex, Delhi Gate,
Delhi Phone-011-23315746

(ii) Number of institutions issued registration in the State/UT so far:

- Presently 86 NGOs are registered.

6.9 Institution for Persons with Severe Disabilities

(i) Whether any institution(s) has/have been established and is/are being maintained for persons with severe disabilities (80% or more disability)? If yes, the number, address of such institutions:

- **Yes**, Department of Social Welfare is running three Homes in Asha Kiran Complex i.e. ISPMR (Adult & Children) for females and HMRP (Children) and HMRP (Adult) for male which are covering severe and profound cases of mental retardation. Department is running a hostel for college going blind boys at Sewa Kutir Complex, Kingsway Camp, Delhi for 100% Visually Impaired.

6.10 Institutions run by the Department of Social Welfare, GNCTD for persons with Disabilities.

S. No.	Name of the Institution
1.	Vikasini Home for Mentally Retarded Persons (Male wing Children), Asha Kiran Complex, Sector-1 Rohini, Delhi-85
2.	Pragati Institution for Severely and Profoundly Mentally Retarded Children & Adult Female wing (ISPMR), Asha Kiran Complex, Sector-1 Rohini, Delhi-85

3.	Home for Mentally Challenged Persons (Male wing Adult), Asha Kiran Complex, Sector-1 Rohini, Delhi-85
4.	Asha Deep Home for Mentally Challenged Persons for Male (Adult), Gandhi Ashram Road, Narela, Delhi-40
5.	Asha Jyoti Home for Mentally Challenged Persons for Female (Adult), NirmalChhaya complex, Jail Road, Han Nagar, New Delhi-64
6.	Hostel for College Going Blind Boys, SewaKutir Complex, Kingsway Camp, Delhi

(i) **Details of officers and staff provided to assist State Commissioner alongwith other essential infrastructural facilities: As on 31.03.2018**

Table 6.12

S. No	Name of Posts	Sanctioned	Filled
1	State Commissioner	01	01
2	Deputy Commissioner	01	01
3	Superintendent	01	01
4	AAO	01	01
5	P.S.	01	01
6	Welfare Officers	03	03
7	Office Asstt/LDC	01	01

Table 6.13**(ii) Grant-in-aid disbursed by State Govt./UT to NGOs working for persons with disabilities during last financial year:**

S. No	Name of Institution/Organization	Financial Year	Amount
01	Handicapped Welfare Federation HWF Bhawan, IP Ext., Patparganj, Near MadhuVihar, New Delhi-110092	2017-18	Rs. 2,81,189/-
02	Society for the Rehabilitation of physically Handicapped and Mentally Backward. 109, Press Road, New Delhi.	2017-18	-----
03	National Association for the Blind Preparatory school for the Blind Children Sector-05, R.K. Puram, New Delhi-22	2017-18	----
04	Massom Foundation 2 nd Floor, Indraprakash, 21, Barakhamba Road, New Delhi	2017-18	Rs. 3,04,939/-
05	Aradhna Parents Support Group D-228, Basement, VivekVihar, Delhi-110095	2017-18	Rs.3,24,088/-/-
06	The Blind Relief Association LalBahadurShastri Marg, Near Hotel Oberoi, New Delhi-110003	2017-18	Rs.10,09,800/-

07	Delhi Foundation of Deaf Woman DDA Community Hall, Gali Chandiwali, Paharganj, New Delhi-55	2017-18	Rs.1,80,453/-
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(iii) Number of inspections carried out by **Office of Commissioner, Disabilities** for monitoring of funds during last three financial years:

Year: 2015-16 : Number of inspections: 01

Year: 2016-17 : Number of Inspections: 01

Year: 2017-18 : Number of Inspections: 06

(iv) Cases handled under Section 62 of the Act during the last financial year 2017-18. Cases handled under the RPwD Act,2016.

(a)Number of complaints filed by the complainants before State Commissioner:**322**

(b)Number of cases taken up by the State Commissioner on his own motion (suo motu): **16**

• **Total= 322+16= 338**

(c) No. of cases brought forward from previous F/Y: **293***

***(due to typing error this figure was written as 295 in previous report)**

(d)Total number of cases: **631**

(e) Number of cases disposed off: **352**

(f) Number of cases disposed off with directions and positive outcome: **158**

(g)Number of cases pending: **279**

(v) List of some success stories of SCPD : List at Annexure-X

(vi) Details of preparation of Annual Reports of last three financial year and its laying before the State Legislature:

Year	Status of preparation	laying before State legislature
2014-15	Prepared	No

2015-16	Prepared	No
2016-17	prepared	No

6.11 Social Security and other Scheme :

Scheme for Persons with Disabilities

S.No	Schemes	Fund Allocation	No. of beneficiaries
01	Scholarships: Educational	-	-
02	Assistance: Educational support Materials:	-	-
03	Economic Rehabilitation	-	-
04	Marriage Incentive	-	-
05	Disability Pension	200 crores	75603 @ 2500/- month
06	Unemployment Allowance	-	-
07	Insurance for Employees with Disabilities	-	-
08	Aids and Appliances	-	-
09	Grant-in-aid to Voluntary Organisations	Rs. 37,28,568/- in FY 2017-18	327
10	Human Resource Development	-	-

11	Infrastructure Development	-	-
12	Grant-in-aid to Govt. Institutions	-	-
13	Transport Subsidies	-	-
14	Any other scheme	-	-

- Unemployment Allowance to Persons with Disabilities Scheme was started in Nov.2006 with Rs. 350/- p.m. to all unemployed handicap persons between 18-55 years registered with unemployment exchange with income limit less than Rs.75000/- p.a. however, in 2008 the condition of registration with employment exchange was removed since very few persons were able to apply under the scheme due to the clause of registration with employment exchange and the name of the scheme was changed to Delhi Unemployment allowance & Subsistence Allowance Scheme for Persons with Special Needs.
- In the Budget Speech for 2009-10, the Delhi Unemployment Allowance & subsistence allowance Scheme for Persons with Special Needs was further amended by extending it to the caregivers of children with special needs in the age group 0-18 years and persons with disabilities between 55-59 years. The name of the scheme was accordingly modified to “Financial Assistance to Person with Special Needs” and is popularly known as Disability Pension. There is no separate unemployment Allowance.

6.12 Miscellaneous:

- (i) Whether Rules have been notified for carrying out the provisions of the PwD Act? If yes, please enclose a copy. If not, please indicate the time by which Rules will be notified.
 - The Rules stand repealed.
- (ii) Please indicate whether Medical Authorities have been notified in:
 - Notification under RPwD Act, 2016 yet to be done.
- (iii) Whether state has framed a state policy for persons with disabilities (Please indicate the number of beneficiaries in each category during the last financial year):

- State Policy in light of RPwD Act, 2016 will be framed and placed before State Advisory Board.

6.13 DEPARTMENT OF SOCIAL WELFARE:

The Department of Social Welfare is the nodal department for implementation of the provisions of the Rights of Persons with Disabilities Act 2016 in NCT of Delhi.

Various activities and the policy decision taken for the implementation of the RPwD Act, 2016 during financial year 2017-18, the details are as under:

- The RPwD Act 2016 came into force on dated 19.04.2017; Govt of India notified the rules on 21.04.2017.
- Draft model state rules prepared by the Central Government in the middle of June 2017 to guide the States to frame its own rules.
- The rules for Delhi were drafted and modified on dated 26.07.2017 on the lines of draft model state rules and circulated to stakeholder departments on 01.08.2017.
- Further Rules were updated on Department's website on 19.08.2017.
- A letter was sent to Ministry of Home Affairs, Govt. of India on dated 21.09.2017 with the approval of Hon'ble L.G. Govt. of NCT of Delhi to issue the notification conferring the powers of the State the RPwD Act, 2016.
- Ministry of Home Affairs published the gazette notification in this regard on dated 12.012.2017.
- Notification of the draft Department Delhi rules under RPwD Act 2016 was issued on 15.05.2018 to invite suggestions from stakeholders.
- The rules have been finalized after incorporating suggestions in a meeting held by a committee constituted for this purpose and have been sent to the Law Department.

6.13.1 Information about the total budget provision of the Ministry/ Department, the details are as under:

Total budget allocated during the Financial Year 2017-18 is Rs. 1500 crore.

Allocation of fund under various schemes for the benefits of persons with disabilities, the amount released and the amount utilized, the details are as under:

S. No	Name of Scheme	Budget Allocation 2017-18	Total amount released 2017-18	Total amount utilized upto May 2018
01	Disability Pensions (financial assistance to person with special needs)	Rs.200 Cr.	Rs. 200 Cr.	Rs. 199.45 cr.
02	Grant – in – aid to Voluntary Organization	Rs. 75 Lacs	Rs. 75 Lacs	Rs.37,28,500/-

The No. of beneficiaries with disabilities getting pension -75,603.
Total No. of PwDs beneficiaries obtaining services through NGOs-327.

6.13.2 The facilities being provided by Department of Social Welfare are as follows:

a) Institutions for Welfare of Persons with Disabilities:

The Department of Social Welfare runs Homes/Institutions/ Special Schools/Hostels for persons. A list of the institutes is enclosed at **Annexure-III**.

b) Recognition of Institution:

The Department of Social Welfare is the competent authority for recognition of institution/organization in NCT of Delhi. The facility is extended through District Social Welfare Offices.

A list of NGOs registered is enclosed at **Annexure-IV**.

c) Financial Assistance:

A financial assistance of Rs. 2500/- per month (enhanced from Rs 1500/- w.e.f. February 2017) is being provided to persons with disabilities between age group 0-60 years under the scheme of Financial Assistance to Persons with Special Needs 2009. The facility is extended through District Social Welfare Offices of Department of Social Welfare. A list of District Social Welfare Offices is enclosed at **Annexure-V**.

d) Disability Camps:

The Department of Social Welfare organizes disability camps in all the districts of Delhi to provide various services to disabled persons at one focal point. The Services provided at the camps are as follows:

- (i) Disability Certificate issued by notified medical authority of the district.
- (ii) Identity Cards by Office of the District Magistrate/Deputy Commissioner (Revenue).
- (iii) Registration in Integrated School.
- (iv) DTC Bus Passes
- (v) Railway Concession Pass
- (vi) Services for Autism & Cerebral palsy
- (vii) Aids & Appliances
- (viii) Information regarding various schemes for persons with disabilities

The above mentioned services are provided by the Nodal Departments throughout the year. The Disability Camps provide an opportunity to the persons with disabilities to get these services in a mission mode.

The Department of Social Welfare organizes Disability Camps in collaboration with Bhagwan Mahaveer Viklang Sahara Samiti (BMVSS) for providing prosthetic and orthotic aids. In these camps prosthetic and orthotic aids are provided to persons with disabilities according to their needs free of cost as given below:

- (i) Jaipur Artificial Limbs (Lower Limbs)
- (ii) Jaipur Lightweight Polio calipers with sport shoes
- (iii) Aluminum Axillary Crutches
- (iv) Cotton Made Leprosy Footwear
- (v) Modified Shoes.

Publicity of Disability Camps is done through advertisement in leading Newspapers.

6.14 DEPARTMENT OF HEALTH & FAMILY WELFARE:

The Hospitals under Department of Health & Family Welfare, GNCT of Delhi issue disability certificate. A list of such hospitals (district- wise) is enclosed as **Annexure-VI**. A person with disability and desirous of getting a certificate in his favour will submit an application in form VI, and the application shall be accompanied by-

- (a) Proof of residence, and
- (b) Two recent passport size photographs.

The application shall be submitted to-

- (a) A medical authority competent to issue such a certificate in the name of the applicant with his residence as mentioned in the proof of residence submitted by him with the application, or
- (b) The concerned medical authority in a Government hospital in which they may be undergoing or may have undergone treatment in connection with disability:

Provided that, where a person with disability is a minor or suffering from mental retardation or any other disability which renders him unfit or unable to make such an application himself, application on his behalf may be made by his legal guardian.

6.14.1 Issue of Disability Certificate:-

- (i) On receipt of an application under rule 3, the medical authority shall, after satisfying that the applicant is a person with disability as defined in clause (1) of Section 2 of the Act, issue a disability certificate in his favour in Form VII, Form VIII or Form IX as applicable.
- (ii) The disability certificate shall be issued as far as possible, within a week from the date of receipt of the application by the medical authority, but in any case, no later than one month from such date.
- (iii) The medical authority shall, after due examination,
 - (a) give a permanent disability certificate in cases where there are no chances of variation, overtime, in the degree or disability, and
 - (b) The period of validity shall indicate in the certificate, in cases where there is any chances of variation, over time, in the degree of disability.
- (iv) If an applicant is found ineligible for issue of disability certificate, the medical authority shall explain to him the reasons for rejection of his application, and shall also convey the reasons to him in writing in Form X.

6.15 DELHI SC/ST/OBC/MIN./HANDICAPPED FINANCIAL DEVELOPMENT CORPORATION LTD.:

The Delhi SC/ST/OBC/MIN./Handicapped Financial Development Corporation Ltd. (DSHFDC) is the State Channelizing Agency (SCA) of National Handicapped Financial Development Corporation (NHFDC) in respect of National Capital Territory of Delhi. The DSHFDC:

- promotes economic development activities & self employment ventures.
- extends loan to persons with disabilities for up gradation of entrepreneurial skill for proper and efficient management of self employment ventures.
- extends loans to persons with disabilities for pursuing professional/technical education/higher education leading to vocational rehabilitation/self employment.
- assist self employed persons with disabilities in marketing their product.

The DSHFDC implements various schemes in NCT of Delhi such as composite loan, education loan, loan for setting up small industry, transport loan etc. besides scheme of imparting vocational training. A list of the branches of DSHFDC is enclosed at **Annexure-VII**.

6.16 DEPARTMENT OF REVENUE:

The Department of Revenue is the nodal department for issuing Identity Cards to persons with disabilities to avail various benefits under State and Central Government for travel, scholarships, various concessions etc. The Identity Cards are issued by the office of the Dy. Commissioner (Revenue) in all the districts of Delhi.

The Identity Cards for disabled persons in Delhi have been started in the year 2001. According to the Government of India guidelines, the Identity Cards for persons with disabilities contain minimum information about the disabled persons and helps in providing information in accessing various kinds of benefits and concessions offered by Central/States/Local Authorities. The Identity Cards are issued to all eligible persons with disabilities.

The Identity Cards for the disabled persons are issued by the Sub-Divisional Magistrate in all the Districts of Delhi. A list of the Offices of Deputy Commissioners (Revenue)/District Magistrates is enclosed at **Annexure-VIII**.

6.17 DELHI DEVELOPMENT AUTHORITY:

The Delhi Development Authority is extending the facility of 4% reservation to persons with disabilities in allotment of houses/flats/plots at relaxed standards. The contact detail of the Authority is as follows:

Delhi Development Authority

Vikas Sadan, INA,

Delhi.

Tel. No. 011-24690431, 24690435

6.18 DELHI LEGAL SERVICES AUTHORITY:

Delhi State Legal Services Authority has been constituted under the State Legal Services Authorities Act, 1987. The Authority has constituted High Court Legal Services Committee at Delhi High Court, Legal Services Authority at Tis Hazari and its Sub-Offices at Patiala House Courts, Karkardooma Courts Complex, Rohini Courts Complex, Dwarka Courts Complex and Saket Courts Complex. The Legal Services Authorities Act, 1987, was enacted to effectuate the constitutional mandate enshrined under Articles 14 and 39-A of the Constitution of India. The object is to provide “Access to Justice for All” so that justice is not denied to citizens by reason of economic or other disabilities. However in order to enable the citizens to avail the opportunities under the Act in respect of grant of free legal aid etc. it is necessary that they are made aware of their rights. Legal aid is an essential part of the Administration of Justice. “Access to Justice for all” is the motto of the Authority. The goal is to secure justice to the weaker sections of the society, particularly to the poor, downtrodden, socially backward, women, children and handicapped etc. Such steps are needed to be taken to ensure that nobody is deprived of an opportunity to seek justice merely for want of funds or lack of knowledge. To ensure this, the Authority organizes Legal Literacy and Awareness Camps in different parts of N.C.T. of Delhi.

The quality of legal services is the need of the hour for providing competent legal aid to the applicant. Delhi Legal Services Authority takes regular feedback of the Advocates on its panel and strikes off the names of the Advocates who fail to provide efficient services to the applicants. A list of the District Legal Services Authority is enclosed at **Annexure-IX.**

CHAPTER-VII

7. Recommendations:

7.1 The expression ‘handicap’ should be banned and expressions/terms used in the Rights of Persons with Disabilities Act, 2016 should be used and popularised in all Government Departments and the organisations in the disability sector. The names of organisations, institutions, schools etc. should be changed accordingly. **(Action: SWD & All Departments)**

7.2 Keeping in view the rights based approach to disability, the name of “Social Welfare Department” should be changed to “Social Justice and Empowerment Department”. **(Action: SWD)**

7.3 Workshops on key provisions of the RPwD Act and the Rules made there under should be organised for Government functionaries at all levels at regular intervals so as to cover all officers and staff within a fixed time frame. **(Action: SWD & SCPD)**

7.4 Capacity building of the concerned Government functionaries on maintenance of reservation rosters for persons with disabilities, accessibility audit of built environment and information should be done by organising training workshops. Induction of disability component in the foundation and refresher training of more than two days should be mandatory. **(Action: Services, UD, IT, UTCS)**

7.5 Awareness about the key provisions of the RPwD Act should be created by a variety of means which should include regular workshops for the functionaries of each Department within the department itself, universities/colleges, schools, other educational institutions, autonomous bodies, PSUs, courts, police stations, public representatives (MLAs, councillors), advertisement in the newspapers, television and radio. **(Action: SWD & All Departments/Organisations)**

7.6 District Magistrates should be involved in creating mass awareness about the provisions of the RPwD Act and disability issues. **(Action: SWD, Revenue, DMs)**

7.7 Hoardings/digital displays at traffic intersections, metro stations, frequently visited places like Connaught Place, Railway Stations, Bus Terminus, Bus Stops including in outer/peripheral areas of Delhi should be displayed for creating awareness about the rights of persons with disabilities. **(Action: SWD)**

7.8 Every responsible Department and local authority should prepare an action plan with time lines for making the built environment (buildings, footpaths, roads, parks, playgrounds, markets, websites, public toilets, community toilets) and services accessible within prescribed time frame i.e. by 15th June, 2022 and 15th June, 2019 as mandated in Section **45** of the RPwD Act. **(Action: All Departments/Organisations)**

7.9 Public representatives (MLAs and Councillors) should be involved for promotion of accessible residential colonies, recreation centres, places of worship and other public places. **(Action: Delhi Legislative Assembly, Municipal Corporation, NDMC)**

7.10 Consultation with a wide range of parents of children with disabilities on quality education in a preferred setting (inclusive/special) should be organised. At least one or two fully inclusive schools and schools for special education in each district should be developed in a time bound manner to ensure quality education for children with different disabilities. **(Action: DOE & SWD)**

7.11 All the universities/colleges should promote teaching and research in disability studies. **(Action: DOE)**

7.12 GNCT of Delhi should develop some state of the art accessible facilities in the area of Health, Education, Recreation, Sports as models for the rest of the country to follow. **(Action: H&FW Department & DOE)**

7.13 GNCT of Delhi should frame its own schemes for social security, rehabilitation and economic empowerment of persons with disabilities besides the disability pension. **(Action: SWD)**

7.14 Auditory Signals should be installed at all the traffic lights to enable persons with blindness and other disabilities to cross the road safely. **(Action: Delhi Traffic Police)**

7.15 Requirement of I-card issued by S.D.M. for free DTC bus passes to persons with disabilities should be dispensed with. It should be issued based on disability certificate. **(Action: Delhi Transport Corporation)**

ANNEXURE-I

LIST OF OFFICERS AND STAFF IN POSITION

OFFICERS AND STAFF IN POSITION

Sl. No.	NAME OF THE POST	JOINING DATE	NAME OF THE INCUMBENT
1	Commissioner	17/03/2017	Sh. T.D. Dhariyal
2	Deputy Commissioner	01/02/2016	Sh. M.M. Vidyarthi
3	Superintendent	08/06/2016	Sh. S.H. Hussain
4	A.A.O.	16/08/2016	Sh. R. Razdan
5	P.S.	20/09/2016	Ms. Varsha Chopra
6	Welfare Officer	20/10/2015	Sh. Devendra Rai
7	Welfare Officer (on outsourced basis)	21/08/2017	Ms. Nidhi
8	Welfare Officer (on outsourced basis)	01/12/2017	Sh. Mahender
9	LDC / Office Assistant	31/05/2017	Sh. Pramod Kumar

ANNEXURE –II

LINKS OF RELEVANT DEPARTMENTS

LINKS OF RELEVANT DEPARTMENTS

Sl. No.	Name of the Department	URL
01	Office of the State Commissioner for Persons with Disabilities	http://www.delhi.gov.in/wps/wcm/connect/doiT_ocpd/DoIT_OCPD/Home or www.discomm.delhi.gov.in
02	Department of Social Welfare	http://delhi.gov.in/wps/wcm/connect/doiT_socialwelfare/SocialWelfare+New/Home
03	Directorate of Education	http://www.delhi.gov.in/wps/wcm/connect/DOIT_Education/education/home
04	Department of Empowerment for Persons with Disabilities	http://disabilityaffairs.gov.in
05	Office of the Chief Commissioner Persons with Disabilities	http://www.ccdisabilities.nic.in/
06	Services Department	http://services.delhi.gov.in
07	Health & Family Department	http://www.delhi.gov.in/wps/wcm/connect/DoIT_Health/health/home/ or health.delhigovt.nic.in
08	D.S.S.S.B.	http://delhi.gov.in/wps/wcm/connect/doiT_dsssb/Delhi+Subordinate+Services+Selection+Board/Home/
09	Municipal Corporation Delhi	http://www.mcdonline.gov.in/

ANNEXURE-III

**LIST OF DISTRICT SOCIAL
WELFARE OFFICES**

**LIST THE DISTRICT SOCIAL WELFARE OFFICERS OF
DEPARTMENT OF SOCIAL WELFARE**

S.No	Office	Address	Contact No.	E mail
1.	Office of the District Social Welfare Officer (Central)	Room No-18 GLNS Complex, Delhi Gate, New Delhi 110002	23318323	docsw@nic.in
2.	Office of the District Social Welfare Officer (New Delhi)	GLNS Complex, Delhi Gate, New Delhi 110002	23071093	dondsw.delhi@nic.in
3.	Office of the District Social Welfare Officer (South)	Kasturba Niketan Complex, Lajpat Nagar-II, New Delhi 110024	29819812 29810832 29810892(Fax)	dossw@nic.in
4.	Office of the District Social Welfare Officer (North-West I)	NPS Building Near Vishram Chowk, Sector-IV, Rohini, Delhi 110085	27040844	donw1sw@nic.in
5.	Office Of the District Social Welfare Officer (North-west II)	NPS Building Near Vishram Chowk, Sector-IV, Rohini, Delhi 110085	27056278	donw2sw@nic.in
6.	Office of the District Social Welfare Officer (North-East)	Sanskar Ashram, Dilshad Garden, Delhi	22124176	donesw.delhi@nic.in
7.	Office of the District Social Welfare Officer (East)	Block-10, Geeta Colony, Delhi	22085003 22085046 Fax:22792105	doesw@nic.in
8.	Office of the District Social Welfare Officer (North)	20-21, Shopping Complex, Gulabi Bagh, Delhi 110007	23652304 23655002	donsw@nic.in
9.	Office of the District Social Welfare Officer (South-West)	C-22-23, Udyog Sadan, Qutub Institutional Area, Delhi	26528175 26529010	doswsw@nic.in
10.	Office of the District Social Welfare Officer (West)	Training-Cum- Production Centre(TCPC)near Punjab and Sind bank, Tilak Nagar, New Delhi-110018	25138885	dowsw@nic.in

**LIST OF NGOs REGISTERED UNDER THE
PERSONS WITH DISABILITIES ACT, 1995**

S. No.	Name of the NGO & Validity	Address	Contact Person Office/Mobile No.	Distt.	Sector/Field of working
01	Action for Autism Valid till 09.11.2017	Pocket 7 & 8 Jasola Vihar, New Delhi		South	Education for Disabled Children
02	Action for Self Reliance & Alternatives 12.01.2016 to 11.01.2022	Regd & Project office - Plot no. 7, G-1/456-457, Galli Tyagi Patti, Dalmill Road, Uttam Nagar, New Delhi-110059.	Ms. Vandana Mishra Founder President & Managing Trustee Ph. 25356845, 25371728, 9868307990 Email asra_ngo@yahoo.co.in asra_ngo@hotmail.com	South West	ASRA creates awareness on health, implementation of service delivery programme through ASRA Rehabilitation and Training Centre and through Community Based Rehabilitation.
03	Air Force Wives Welfare Association 20/10/2015-19/10/2021	Regd. Office: Air Headquarters (Vayu Bhawan), Rafi Marg, New Delhi-11 Umeed Vocational Training Centre and AFGJI Building, Subroto Park Admin office: Santushti shopping Complex, New Willington Vamp, Opp-Ashok/Samrat Hotel, Race Course, New Delhi-110003.	Wg Cdr Ms. Preeti Bahuguna Hony. Jt Secretary Ph. 26878099, Fax 24104681, 08826888484	South West	Running Umeed Vocational Training Centre for providing education and employment enhancing vocational skills among differently able children
04	Akhil Bhartiya Netraheen Sung(Regd.) Valid till 06.10.2017	B-3 Block Opp. Cement Godown, Baba Ram Dev Marg, Raghbir Nagar, New Delhi-110027	Mr. M.P.S. Rathore-General Secretary Ph. 25449519, 981089610	West	Vocational Training & Residential School for Visually Challenged
05	Akhil Bhartiya Viklang Vriddha Sewa Samiti 20.05.2015 to 21.05.2021	Viklang Punarvas Kendra, D-3, Nand Nagari, Delhi-110093. Anukriti (Integrated) special School, Basti Vikas Kendra, JJ Sunlight Colony, Near U.P. Border, Old Seemapuri, Delhi-110095.	Sh. Sunhari Lal Yadav - President, Ph. 22123374, Ph. 9210012617 Ph. 32216034	North East	Working in the field of physically challenged people, providing aids and also supporting Anukriti (Integrated) Special School.

06	Akshya Pratishthan Valid till 06.07.2017	D-III, Vasant Kunj, New Delhi	Ms. Aruna Dalmia (Chairperson) 9811263744 26132565, 26124923	South -West	Special School for Multiple Handicapped Children
07	All India Federation of Deaf Valid till 23.10.2017	18, Northened Complex, Shri Ram Krishna Ashram Marg, New Delhi- 110001	MR. Surender Saini (President) 23364655,23364 425 23364766,26563 984 Dr. Onkar Sharma-General Secretary	New Delhi	Multi Purpose Training Centre for the Deaf-12-13, Shaheed Jit Singh Marg, Special Institutional Area New Delhi-110067, Vocational Training for Hearing Impaired
08	Amar Jyoti Charitable Trust Valid till 31.07.2017	Karkardooma, Vikas Marg, Delhi-92	Dr.Uma Tuli (Founder/ Managing Secretary) Mob. 9811058000 Ms. Seema Tuli Principal Mob. 9899297346 22371877	East	School & Hospital for economically backward disabled Aids & Appliances distribution
09	Anchal Charitable Trust 02/04/2007 to 01.04.2013 24.07.2015 to 23.07.2021	F-16, Naveen Shadhara, Behind Syam Lal College, Delhi-110092. Anchal Research & Rehabilitation centre Special School for M.R. , Ambedkar Camp, Jhilmil Industrial Area, Delhi-110095	Sh. Sanjeev Sheel-Managing Secretary, 9811173780, 22323408/09 anchalindia@gm ail.com	East	Working for rehabilitation of persons with disabilities with special focus on children with disabilities in the targeted communities and urban slums.
10	ANUDAAN Society for children with Special Need 04.08.2016- 03.08.2022	Regd. Office - 465, Ashok Moha lla Bhooton wali Gali, Nangoli, New Delhi-110041 Prateek Institute for Children with Special Needs B-231, Bhagya Vihar jain Colony, Rani Khera, Mundka, New delhi-110081	Ms. Reeta Saxena President M. 9990736007 Ph. 65195257	N-W- I	The organization is running a training institute/school for multiple disabled (except visually impaired)Project Prateek Institute for Children with Special Needs B- 231, Bhagya Vihar Jain Colony, Rani Khera, Mundka, New -110081.
11	Aradhana Parents Support Group 06.02.2006 to 05.02.2017	D-228(Basement) Vivek Vihar, Delhi- 110095	Mr. U.S. Srivastav, Secretary, Ph. no. 9818854614, 22157564	East	Rehabilitation Centre for Mentally Challenged (Vocational Training)

12	ARUNIM (Association for Rehabilitation Under national Trust Initiative of Marketing) 12/06/2014 to 11/06/2020	16-B, Bada Bazar Road, Old Rajinder Nagar, New Delhi-110060 Regd. National Trust 9th Floor, jeevan prakash building, 25, Kasturba Gandhi Marg, new Delhi-110001	Managing Director :-Sh. Thilakam Rajendran Ph. 25752423, 43187891	Central	Working towards training the NGOs working for PwDs (in age group above 18 years) to impart skills to improve the quality of products made by Disabled members for commercial viable.
13	Asha Viklang Shaikshik Avam Punarvas Kendra Valid till 22.08.2017	RZ-58-D, Gali No. 4, Mahavir Enclave, Palam Road, New Delhi-110045	President Madan Mohan Ph. 25089040	South West	School for Disabled (Asha Special School, Plot no. 56-57, Dwarka, New Delhi)
14	Ashish Foundation for the Differently Abled Charitable Trust Valid till 20/01/2014 to 19/01/2020	26B, Sulahkul ihar, Old Palam Road, Kakrola, New Delhi-110078	Director Geeta Mandol Ph. 9810158131, 65029395	South West	Education and support to children with disabilities and their families, running pre vocational and vocational training programme specially for autistic children.
15	Association for Ability Development & Inclusion 27.09.2011 to 26.09.17	2 Balbir Sexana Marg Hauz Khas, Delhi	Dr. Divya Jalan, (Chairperson) G.Shayamala (Executive Director) Ms. Vandana Bedi Secretary, Consultant (Disability & Devt.) Off. 26966331, 26864714, 26569107	South	(1) Centre for Special Education (2) Home Management Programmme (3) Vishwakarma Training Centre (4) School of Rehabilitation Services
16	Association for Advancement & Rehabilitation of Handicapped Valid till 24.04.2018	224 Vasant Enclave, New Delhi NAvjyoti Institute for Mentally Challenged, B-11, Vasant Kunj, New Delhi-70	Mrs. Asha Gupta (Director/ Principal Fax: 26144721 Ph: 26899044, 26132831 Mr. Akshat Verma Secretary 9313781912	South -West	Special School for Mentally Challenged Children
17	Association for Learning Performing Arts & Normative Action (A.L.P.A.N.A.), 27/08/2014 to 26/08/2020	C-405, 4th Floor, Purvasha, Anadlok CGHS, Mayur Vihar Ph-I, New Delhi-110091. Basti Vikas Kendra, Kalyanpuri, Delhi	Alpana Nayak, President- Ph. 23076677, 22755419 9818258551	East	Providing dance training to persons with disabilities

18	Astha (Alternative Strategies for the Handicapped) 14.03.2012-13.03.2018	S-268, Greater Kailash-II, New Delhi	29219862, 26449029, 30985439	South	Working for Mentally Handicapped Children
19	AWWA Asha School for Disabled Valid till 26.12.2017	Base Hospital, Delhi Cantt., Delhi-10	Mrs. Ushapilai-President 25666101 Ms. Pushpita Mitra (Chairperson) 25691997	West	Special School for children with multiple disability
20	Bhartiya Blind Educational cultural Welfare Society Valid till 04.09.2017	61/1-B, Telewara, Shadara, Delhi-32	Dr. S.M. Teneja President Ph. 22302016	East	Residential School cum Vocational Training Centre for Visually Disabled Children, residential facility to the blind
21	Bhagwan Mahavir Viklang Sahayata Samiti 17.02.11 - 16.02.2016 28-04.2016-27.04.2022	Ahimsa Bhawan, Shankar Road, New Rajinder Nagar, New Delhi.	28745133 28745132	Central	Free distribution of aids and appliances. The NGO provides artificial limbs, calipers, aluminum crutches, special shoes, etc.
22	Boudhik Vikas Samaj Kalyan Society 01.06.2017 to 30.11.2017	Regd. Office C-74, Ashok Vihar, Phase-04, Delhi-110052. Project office at Boudhik Vikas Special School, Nigam Pratibha Vidhyalaya, Phase-01, Ashok Vihar, Block-H, Delhi-110052	Sh. Naresh Kumar, President	North	Boudhik Vikas Special School, Nigam Pratibha Vidhyalaya, Phase-01, Ashok Vihar, Block-H, Delhi-110052.
23	Chandra Bhushan Singh Memorial Bal Evam Sharavan Viklang Shiksha Evam Punaravas Sansthan. 27.09.2011 to 26.09.2017	Chandra Bhushan Singh Memorial Speech & Hearing Institute :- 48 Hasanpur, I.P. Extn., Delhi-92 Regd. Add. 124, Rama Krishna Vihar Plot No. 29, I.P. Extn. Delhi-110092	Mr. Girjesh Bahadur Singh, President PH. 22527283, 22232043, 22235971 Mr. Himanshu Singh Ph. 9312987428	East	Language Speech & Hearing School for Deaf, Basti Vikas Kendra Slum JJ (MCD), Madhu Vihar, Delhi-110092
24	Cheshire Home India-Delhi Unit, 20/08/2015 to 19/08/2021	Opp Holy Family Hospital, Okhla Road, New Delhi-110025	Sh. /Ms. Mira Pradeep Singh Ph. 26311069, 26917569, 26314727	South	Running Delhi Cheshire Home for persons suffering from mentally challenge, cerebral palsy, post-polio paralysis, development disabilities etc.

					Running a Learning Centre / day crèche for disabled children of nearby slum and providing education, art craft, speech therapy, recreation activities like music and dance.
25	Chetanalaya, 15/05/2015- 14/05/2017	9-10, Bhai Vir Singh Marg, New Delhi-	Fr. Savari Raj- Director Ph. 23744308/ 23347506 Fax 23747293	New Delhi	running Vishesh Gurukul for special children at Rohtak, organizing ability Utsav, assessment camps, distributing aids & appliances etc.
26	Child Guidance Centre Dr. Jakri Husain Memorial Welfare Society Valid till 09.10.2017	Near Chhappar wali Masjid, Okhla Village, Jamia Milla Islamia, Jamia Nagar, New Delhi-110025	Mr. Ashraf Ali Khan (G.S.) Mob. 9810974922 26983909, 26917412	South	School for M.R. Children Jamia Sr. Sec. School Society Campus, J.M.I.
27	D.A.V. College Trust & Management Society 27.02.2012 to 26.02.2018	Chitra Gupta Road, Paharganj, New Delhi-110055	Mrs. P. Datta- Manager 47344757, 47091407, 23524304, 23515951	Central	Kulachi Hansraj Manovikas Kendra,G-Block,, Ashok Vihar, Phase-1, Delhi-110052
28	Delhi Bharat Vikas Foundation 28.09.2011 to 27.09.2017.	6-A, Facility Centre, Tahirpur, Near Radha Krishan Mandir, Dilsahd Garden, Delhi-95	Sh. Jagdish Anand- General Secretary Ph. 22596387	North East	Appliances for Orthopedically Challenged
29	Delhi Foundation for Deaf Women 30.03.2009 to 29.03.2015 08.01.2016 to 07.01.2022	Ist Floor, DDA Community Hall, Gali Chandiwali, Pahar Ganj, New Delhi-55	Ms. Uma Kapoor-G. Secretary Ph. 23583276,65358 200	Central	School for Deaf Women and vocational Training
30	Delhi Association of the Deaf Valid till 20.06.2018	92, Kamla Market, New Delhi-02	Sh. D.S. Chauhan- Hony. Secretary 23233991, 23218592 23236521 Fax: 23233599	Central	Welfare & Rehabilitation of the Deaf Person
31	Ekta Shakti Foundation, Valid till 24.08.2017	A-112, 2 nd Floor, Vikaspuri, New Delhi-110018	Sh. Anil Aggarwal (President) 9212071947 981004747, 989931833, 25341236	WEST	Brahm Shakti Special School

32	Family of Disabled 01/07/2015 to 30/06/2021	B-1/500, Janakpuri, New Delhi-110058	Ms. Preeti Johar, Chief Operating Officer, Ph. 25597328, 41570140, 45129935	West	Economic rehabilitation, education and vocational training, providing aids and appliances.
33	Family of Shirdi Sai Baba, 20/10/2015- 19/10/2021	Regd. Office: C- 7/251, Sultanpuri, New Delhi Project office: E-6, (Ist Floor), Basti Vikas Kendra (DUSIB, Delhi Govt. Building), Sultanpuri, New Delhi-110068	Ms. Chanchal Aggarwal President Ph. 8585924141- 40, 9212381733	North - West- I	Providing educational, vocational services, disabilities camps for the disabled persons.
34	Foundation for Spastic and Mentally Handicapped Persons-UDAN Valid till 16.02.2018	61, Deshbandhu, Apartments, Kalkaji, New Delhi-110019 UDDAN for Differently Abled, C- 27, Dayanand Colony, Ljpat Nagar- 4, New Delhi-110024	Dr. Arun Mukherjee Director 9811157839 26446978, 41621137	South	Education, Training of C.P. & M..H.
35	Handicapped Children's Parents Association Renewed 08/07/2015 to 07/07/2021	Plot No. K (behind Plot No.13) Institutional Sector-5, Dwarka, New Delhi- 110075.	K.N. Singh Mob.997100616 5 25088188	South -West	Running Sneh Kunj home for spastics.
36	Handicapped Children's Rehabilitation Association 07.07.2014 to 06.07.2020	Regd. Add. S-199, Greater Kailash, Ist floor, New delhi- 110048 Project Office-E-73, Kalkaji, New Delhi- 19	Mrs. Manju Bagga President 9811295205 ph. 41621692, 41621693	South	Providing physiotherapy, speech therapy, special education
37	Handicapped Welfare Federation 06.10.2011 to 05.10.2017	HWF Bhawan, Madhu Vihar, IPEXtn.	Sh. Satish K. Malik -Hon. General Secretary 29848859, 22242851, 22234095, 22235979	East	Non Residential School for Handicapped
38	Handicapped Women Welfare Association Valid till 20.06.2018	5 PSP, Institutional Area, Madhuban Chowk, Rohini, Delhi-110085. BD-I, Pitampura, Madhbun Chowk, Delhi-110034.	Mrs. Kusum Lata Gupta— President, Ph. 27550012, 27550012/13/14/ 16 Fax27550013	North West- I	School for Deaf & dumb students.
39	Indian Air force Educational & Cultural Society Valid till 09.01.2019	Air force Goldan Jublee Institute Subroto Park, New Delhi-110010	Ms. Shipra Sarcar – Principal 25692819, 25691957	South West	Running Integrated Sr. Secondary School with Special Wing for education/training of Mentally Challenged & other

					development delayed children upto 18 yrs.
40	Indian Association of the Blind 19/03/2015 to 18/03/2021	Reg. Office Flat No-205, IInd Floor Keshav Apartment, Khasara No. 672, Conductor Colony Burari, Delhi-110084. Project office : SK-33, Sindhora Kalan Village, Delhi-110052	Sh. S.G.S. Sisodia, General Secretary Ph. 9868917588, 09650885454	North	Working for visually impaired persons in the field of education and various awareness issues
41	Indian Spinal Injuries Center Valid till 05.06.2018	Sector C, Vasant Kunj, opposite Vasant Vally School New Delhi-110070	Mr. H.P.S. Ahluwalia Chairman Ph. 42255225 (30 Lines)	South	Conduct surgeries in various area such as orthopedics-special surgeries, Scoliosis, lumber etc.
42	Inspiration 07/04/2014 to 06/04/2020	Regd. H 49/B, Saket, new Delhi-110012 Project Address. Community Facility Complex, Slum & JJ Dept MCD, 12th Block, Tilak Nagar, New Delhi-110018.	President – Ms. Saswati Singh, Ph. 9837721548, 25991035	West	Providing educational & vocational training for mentally challenged persons
43	Institution for the Blind Andh Vidyalya Valid till 18.10.2017	Head office -Panch Kuian Road, New Delhi-110001 Project- Amar Colony, Lajpat Nagar-24	23364265, 23733123, 23743123, 25216506 Fax:26411915	New Delhi	Residential School for Blind, Educational, Vocational Training for Visually Children
44	International Society for Human Welfare & Rehabilitation (ISHWAR) 08.02.2012 to 07.02.2018	A-4(S.F), Naraina Indl. Area, Phase-1, New Delhi-110028	Brig. V.K. Bajaj- Vice President Maj. RL Grover- Gen. Secretary 9312502055, 45689944		Working for the welfare of poor orthopedically challenged Artificial limb centre at Vridh Bhawan, Baljeet Nagar, New Delhi-110008. Ph. 65446176.
45	Janta Adarsh Andh Vidhalaya (Regd.) Valid till 30.09.2017	Siri Fort Road, Behind Bunglow No. 4, Sector-III, Sadique Nagar, Delhi-110049	Mr. J.R. Nanda (chairman) Ms. Alka Sharma (Principal) 26250701, 02, 26250707	South	School for Visually Challenged & Vocational Training Hostel facilities for higher studies for blind children
46	Jingles Bells Education Society S-438, School Block, Shakarpur, Delhi 110092 13.12.2016- 12.12.2017	Jingles Bells Academy, S-438, School Block, shakarpur, Delhi-110092	Mr. Raj Kumar Gupta, President Ph. 22482348, 9811819951 Anju_70gupta@yahoo.co.in	East	The Organization is running inclusive school for persons with autism, M.R, and Down Syndrome etc.

47	John's Daycare & Boarding for Senior Citizens Association Valid till 29.09.2017	C-5, A/312-B, Janakpuri, New Delhi (Certificate period- 27/09/2011 to 26/09/2017)	Ms. Mathew-General Secretary 9810112077,265 01513 Johns_betterworld@redifmail.com	DSWO (South)	Services to the disabled senior citizens and spastic with multiple disabilities.
48	Kohinoor Educational & Sports Society 06.02.2013 to 05.02.2019	H.No. 346, Village & Post Office, Jaunti, Delhi-110081	Amresh chhikera (President) 989903771, 65585096	North West-I	Kohinoor Special School for Disabled, Ishwar Colony, Bawana (1-8th) 02/02/2013 - 05/02/2019
49	K.S. Memorial Trust, 08.01.2016 to 07.01.2022	Regd. Address-M-124, Rama Krishna Vihar, plot No.29, I.P.Extn., Delhi-110092 Project Address- Ist floor, 48 Hasanpur (near Hasanpur Village bus Stand, I.P. Extn. Delhi-92.	Sh. Himanshu Singh-Chairman Ph. 9311070001, 8743070001	East	The organization is working in the field of education & Rehabilitation of Persons with Disabilities.
50	Manovikas Charitable Society 06.02.2012 to 05/02/2018	Manovikas Comprehensive Rehabilitation and Research Centre 60 A, Radheypuri Extn., Near Jagatpuri Crossing, Swami Dayanand Marg, Delhi-110051	Dr. Alok Kumar Bhuwan – Managing Secretary- 9990807772 9811107772, 49058710	East	Vocational Training for visually challenged
51	Mental Research Society 26/03/2014 to 25/03/2020	Regd. 2/6, Sarva Priya, New Delhi-110016 Tulsi Home, 77-80, Jawahar Colony, Mandi Hill, Mandi, Chhaterpur, New Delhi-47	President-Dr. Gaurav Gupta Ph. 9811020769 08588864433/37 /39	South	Running Half way home for mentally ill
52	Missionary of charity Asha Daan 26.09.2016 – 25.09.2022	14-X, Institutional Area, Karkardooma, Delhi-110092	Sr. Samira MS Superior Ph. 23374866	East	The organization is running residential facilities for destitute girls above 18 years who are mentally and physically challenged at its Asha Daan institution.
53	Missionaries of Charity- Jeevan Jyoti Home, 07/08/2015- 06/08/2021	Jangpura B, Mathura Road, New Delhi-110014	Sr. M.Teena M.C.-Superior Ph. 24375483	South	running Jeevan Jyoti Home for children with physically and mentally disability

					from the age group 03 to 18 yrs.
54	Missionaried of Charity-Nirmal Hriday-home for Dying Destitute, 18.15.2016-17.05.2022	Manju Ka Tila, Timarpur, Delhi-110054	Sr. Maria Jessy M.C.- Superior & Administrator Ph.65731435,23 812180	South	Running Nirmal Hriday Home for male Dying Destitute with phusically and mentally disability and suffering from various sicknesses. Femaly wing has been closed.
55	Muskan Parents Association for the Welfare of Children with Mental Handicapped 14.03.2012 to 13.03.2018	Sector-B, Pocket-2, Vasant Kunj, New Delhi.	Dr. Shanti Auluch (Director) Mob. 9891386995 26891727, 26891747, 26566766	South West	Vocational Training for Mentally Challenged
56	National Association for the Blind, Valid till 05.10.2017	R.K. Puram, New Delhi info@nabdelhi.in	Sh. Deependra Manoja (President) 26102944, 26176379, 26187650	West	Hostel for Visually impaired children, Educational & Vocational Training for Blind Allotted Land for Home for Blind Aged
57	National Trust for the Handicapped, 01/04/2016 to 31/03/2022	Regd. & project address - A-2, Shaheed Jeet Singh Marg, Special Institutional Area, New Delhi-110067.	Ms. Seema Jajodia, Authorized Signatory, Ph. 26969327 Email admin@nationaltrust.co.in	South West	Running Special School 'Ananth Centre for Learning and Development for children having mental handicap and development disability.
58	National Federation of Blind Renewed 06.02.2013-05.02.2019	Office- Plot No. P-21, Sector-VI, Pushp Vihar, New Delhi-110017	--	South -West	Working for Blind
59	Navy Wives Welfare Association 19/10/2010 to 18/10/2016	Navy Wives Welfare Centre, Nao Sena Bagh, Chanakya puri, Delhi	011-26194686	New Delhi	Sankalp Special School (Integrated) for hearing impaired, M.R. & Spastic C.P.
60	New Delhi Young Men's Christian Association Valid till 25.10.2016 Under renewal process	H. Office- Jain Singh Road, New Delhi-01 Project Office New Delhi YMCA Nizamuddin Division, Station Road, Near Post Office, New Delhi-110013 24354061, 24359405	Mr. Joseph Anil Benjamin-General Secretary Mr. Mark S. Clive-Associate General Secretary 23743516	South	Special School at Nizamudin, Delhi.

			011-23746032, 35,34, 23361915, Fax-23746035		
61	New Global Vision Society Valid till 27.05.2018	A-1/4, Sector-8, Rohini, New Delhi- 110085.	9811605286,011 -27948146 011-27945852, 2940294	North- West-1	Working for rehabilitation of PWDs by imparting special education and training
62	Nirmal Jyoti Charitable Society Renewed 07.07.2015 to 06.07.2021	Home for Homeless Mentally & Physically Challenged, R-3, Sec.-D, Pocket-3, Vasant kunj, New Delhi.	Ms. Shofida President 26896965 7042066074	South -West	Rehabilitation of Persons with Disabilities & Special School.
63	North Ex- Delhi Educational Society Valid till 30.12..2014 to 29.12.2020	CS/OCF Pkt. Sector- 5, Rohini, Delhi- 110085	Ms. Rajrani Gupta, President Ph. 7838654364, 9711209374, 25285516	North - West- I	Running Sparsh Special School for special children
64	Organization of Understating and Fraternity Amended Name: Masoom Foundatin. Valid till 29.08.2018	2 nd Floor, Indira Prakash, 21 Barakhamba Road, New Delhi. <i>(159, Jor Bagh, Ground Floor, New Delhi-03).</i>	Mr. Uday Pratap Singh Vice President Ph. 23714870, 23320785, 22437464 Fax: 23317758	New- Delhi	School for Mentally Retarded Children
65	ORKIDS Foundation, 01.06.2017 to 30.11.2017	Regd. Office E-123, Kalkaji, New Delhi- 110019. Project office at C- 87, Kalkaji, New Delhi-110019	Mr. Geet Oberoi	South	The Organization is working for the children with special needs and provided remedial intervention tochildren with learning disabilities, ADD/ADHD,ASD etc through its 18 service delivery points including multidisciplinary clinics, mobile resource centre delivery school as well as consultancy service.
66	Prabha Institute of Fine Arts and Crafts for the Handicapped Persons Valid till 01.03.2018	33, Aram Bagh Lane, Pahar Ganj, New Delhi	--	Central	Vocational Training for Ortho Mentally Retarded, Speech and Hearing Disabled
67	PREM DAAN, Missionaries of Charity, 02/08/2016 - 01/08/2022	Opp. Radha Swami Gate No-1, Bhatti Road, New Delhi-110074.	Sr. Wini MC, Superior,	South	The organization is running residential facilities for abandoned mentally challenged &

					mentally ill women at its Prem Daan project.
68	Protection of the Rights of Differently abled children society 13.02.2016-12.12.2017	REgd. Pocket 52/77, IInd Floor, C.R. Park, New Delhi-110019 Project Address: Parivartan School, 69, Bhawani Kunj, Vasant Kunj, New Delhi	Ms. Manjir Gupta, President Ph. 9811465968-9818559134 Fightforpordac@gmail.com	South West	The organization is running a Parivartan Special School for differently abled children.
69	Rotary Delhi Central Charitable Trust 13.03.2009 to 12.03.2015 11.01.2016 to 10.01.2022	Ritary Viklang Kendra, 42-X, Karkardooma Institutional Area, Manglam Marg, New Delhi-110092	Dr. N. Subarhmanyam (chairman) Mob. 9810044291 Sh. Pankaj Malik- General Secreary 22370880 65381542 rvkendra@gmail.com	East	Running physiotherapy and occupational units, providing aids and appliances
70	SAMARTHYAM 13/06/2016 - 12/06/2022	Regd. Office- B-181, Mansarover Garden, New Delhi-110015. Work Office- B/175, Mansarover Garden, New Delhi-110015.	Ms. Anjlee Agarwal- Executive Director Ph. 9810558321	North	The organization is promoting rights based advocacy inclusive accessible and sustainable environment with focus on independent, safe mobility and gender equality and working for barrier free environment for the PwDs.
71	Sarthak Educational Trust 20.09.2016-19.09.2022	Regd. Office-DG-II/248A, Vikaspuri, New Delhi-110018 Project Office- Building no. 01, Mohammadpur Village, Near Bhikaji cama Place, New Delhi-110066	Dr. Jitendra Aggarwal, CEO Ph. 42004238 9868627244 sarthakedu@gmail.com	South West	The Organization is working for early intervenetion, inclusive Education, skill Development, Sustainable employment and advocacy of people with disabilities.
72	SHRIST(Parents Support Group) 25.10.2011 to 24.10.2017	C-278, opposite Mahila College, Vivek Vihar, Delhi-92	Dr. Rajiv Nandy -Founder & Chairman Dr. preety Nandy- Managing Secretary 9818409489 65095147, 3241072	East	Running Special School

73	Savera Rehabilitation Institute for Children (14/07/2011 to 13/07/2017)	3, Sainik Vihar, Pitampura, Delhi Project Address- Severa rehabilitation institute for Children- Sector-5, Opposite Pocket B-5, Rohini, Delhi-110034	Ms. Rajrani Gupta (Chairperson) 9818207792 27019537, 27019749 drpsnarang@yahoo.com	North-West-I	Special School for Children with mental retardation, autism, cerebral palsy, multiple disabilities. Medical facility and Physiotherapy
74	Shaurya Foundation Trust 24.07.2015 to 23.07.2021	B-104/2, Western Avenue, Maharani Bagh, New Delhi-110065 Shaurya Centre for Children with special needs at 68/4, Jagan Nath Market (Opp. Maharani Bagh Petrol Punp), Ashram Chowk, New Delhi-110065	Sh. Ravi Gupta Chairman, 01126920406, 9650316800 Reena Kalra- 981022752	South	Running Shaurya Centre for children with special needs and providing vocational training and rehabilitation services for persons with intellectual challenges including autism.
75	Silver Linings 08.01.2016 to 07.01.2022	164-B, Pocket A, Mayur Vihar, Phase-II, Delhi-110091	Ms. Preeti Monga-Settler Trustee Ph. 22781446	East	The organization organizes sensitization /training programmes for visually impaired.
76	Society for the Aid of Mentally and Developmentally Handicapped (SAMADHAN) Valid till 10.10.2018	Regd. office- Block-F, Main Park, Sector-V, Dakshinpuri, New Delhi10062 Cente for Human Resources: Sector II, Pocket II, Dwarka, New Delhi. -110075	Ms. Pramila Balasundram, Founder Director 29054367, 26056812 25073137, 45516693,	South	Educational Institute for Mentally Handicapped Persons
77	Society for the Rehabilitation of Physically Handicapped & Mentally Backward Valid till 25.09.2017	B-37, Gali No. 1, Opp. Shakti Mandir, East Azad nagar, Delhi-51	Sh. Ram Prakash Gupta-President 9811333819, Basi Lal Arora-Hony. General Secretary 23239930, 22093948, 22093880	East	Occupational Therapy Home for Children- free education to disabled and Mentally Challenged till 5 th Class, occupational Therapy, Vocational Training
78	St. Gregorious Charitable Society, 14/05/2015 to 13/05/2021	Plot No. 4, Block No. C, sector-3, Rohini Delhi-110085.	Chairman- Fr. Joji Kurian Thomas Ph. 27515684, 45107023, 9711089006	North - West-I	AANCHAL Centre for Differently Abled Children,
79	SUNIYE 03/07/2014 to 02/07/2020	Opposite House No. 828, Type-I Quarters, Sector-II, R.K. Puram, New Delhi-110022	Sh. Praveen Agarwal, President, Ph. 26160936, 9911377647	South	Running remedial classes for Hearing Impaired Children

80	Tamanna Association Valid till 31.05.2017	Nai Disha C-10/8 Vasant Vihar, Delhi. Ph. 26153474 School of Hope, CPWD Complex, Vasant Vihar, New Delhi-110057 Tamanna Special School D-6, Street, Vasant Vihar, New Delhi Ph. 26151572	Dr. Shyama Chona (Founder) Mob. 9811270236 26148269,26143 853, 26883853, 26364717	South West	Special School for Mentally Challenged Children
81	The Blind Relief Association 01.09.2011 to 31.08.2017	Lal Bahadur, Shastri Marg, Near Hotel Oberoi, New Delhi- 110003	Sh. PC Mehta Kilash Chander Pandey (Executive Secretary) 24361376,24361 759, 65650969/70 Fax:24364730	New Delhi	Braille Production Unit, Compute Training, Electronic Training, Teacher Training, JPM Sr. Sec School for the Blind, Recording Studio for text books
82	The Centre for Rehabilitation and Advancement of Disables (The Cradle) 18/03/2016- 17/03/2022	Regd. Office 8E, Block 7, Pocket 10 B, LIG, DDA Flats, Jasola, New Delhi- 110025	Dr. Bipin B Choudhary- President, Ph. 26942263, 9717595100 Bbc4cradle@gm ail.com	South	Cradle is working in the field of awareness, empowerment and advocacy for persons with disabilities through services like scholarship, skill development and facilitation desk for their employment.
83	The Delhi Society for the Welfare of Special Children Valid till 17.09.2018	Okhla Centre, Okhla Marg, Delhi-25	Ms. Niharika Director 9811440096 26320014 26310896, 26310979, 26317120	South	School for children with special needs (mentally retarded), vocational training centre, diagnostic and counseling centre
84	Usha Mahajan Memorial Social Service Sansthan Valid till 21.10.2018	C/o Cozy Cot Special School, Community Centre, J.J.Colony, Palam Extn. Sector-7, Dwarka, New Delhi- 72	Dr. Nidhi Sharma President 9811487712, 9312408234, Arvind Saxena- 9811063008	South- West	Running a Special School for Children with multiple Disabilities such as slow learners, autism, behavior problem, phobia, speech problem etc.
85	Vatsalya Education & Culture Society, 01.06.2017 to 30.11.2017	Regd. Office 124A, Manek Shah Road, Lane No. 6, Anupam Garden, Saidula Jab, Sainik Farm, New Delhi-110068 Project Office D-25, Manohar Park, East Punjabi Bagh, New	Mrs. Neetu Tuli	North	The organization is running Vatsalya Special School at D-25, Manohar Park, East Punjabi Bagh, New Delhi- 110026, through which providing services like speech

		Delhi-110026			therapy, physiotherapy, academics and vocational training to the mentally retarded and autism persons with the age
86	Viklang Sahara Samiti, Delhi 05/07/2007 to 04/07/2013 05/07/2013 to 04/07/2019	Regd. Address- G Block Basti Vikas Kendra, Mangolpuri, New Delhi-83	Mr. Kapil Aggarwal- Founder & General Secretary Ph. 9871901733, 9212381733, 27913307	NW-I	Education, Rehabilitation Self Employment, Vocational Training, Aids *& Appliances, Night Shelters for disabled Homeless, marriage registration

ANNEXURE-V

**LIST OF GOVERNMENT INSTITUTIONS
FOR PERSONS WITH DISABILITIES**

**LIST OF GOVERNMENT INSTITUTIONS FOR
PERSONS WITH DISABILITIES**

Sl. No.	Name of Institutions	Address
1.	Home for Mentally Retarded Person (Male Children)	Asha Kiran Complex, Avantika, Sector- 1, Rohini, New Delhi- 110085.
2.	Home for Mentally Retarded Person (Male Adult)	Asha Kiran Complex, Avantika, Sector- 1, Rohini, New Delhi-110085.
3.	Institutions for Severally & Profoundly Mentally Retarded (for Female Children & Adult)	Asha Kiran Complex, Avantika, Sector-I, Rohini, New Delhi-110085.
4.	School and Home for Mentally Retarded for Female (Annexe)	Asha Kiran Complex; Avantika, Sector-1, Rohini, New Delhi-110085.
5.	Asha Deep Home for Mentally Challenged Male Adult	Narela, Delhi-110040.
6.	Asha Jyoti Home for Mentally Challenged Female Adult	Nirmal Chayya Complex, Jail Road, Near Hari Nagar Bus Depot, Delhi.
7.	School for Mentally Retarded Children	Mayur Vihar, Phase-I, Delhi.
8.	Govt. Secondary School for Deaf	PWD Barracks, B- Block, Kalkaji, Delhi- 110019.
9.	Govt. Lady Noyce Sr. Sec. School for Deaf and Hostel	GLNS Complex, Ferozshah Kotla, Delhi Gate, New Delhi -110002.
10.	Govt. Lady Noyce Pre Primary/Primary School for Deaf	Nehru Vihar, Delhi
11.	Nursery Primary School for Deaf	Mayur Vihar, Phase-I, Delhi
12.	Govt. Middle School for Deaf	NPS Bldg., Near Vishram chowk, Sector- 4, Rohini, Delhi-110085.
13.	Govt. Sr. Sec. School + Hostel for Blind Boys	Sewa Kutir Complex, Kingsway Camp, Delhi
14.	Hostel for College Going Blind Boys	Sewa Kutir Complex Kings way camp, Delhi

ANNEXURE-VI

**LIST OF DISTRICT-WISE NOTIFIED
MEDICAL AUTHORITIES
FOR ISSUANCE OF
DISABILITY CERTIFICATE
AND THE NUMBER OF
DISABILITY CERTIFICATES ISSUED**

ISSUE OF DISABILITY CERTIFICATES

The RPwD Act, 2016 provides certain benefits to Persons with Disabilities who do not have less than 40% of any disability, as certified by a Medical Authority. Thus a person with a disability who wishes to avail the benefits under the Act has to obtain a disability certificate from the Medical Authority notified for the purpose. The certificates are issued based on guidelines framed by the Central Government.

Procedure to implement the said Guideline is going on. A letter was sent to the concerned Principal Secretary (Health) on 06.03.2018 in this regard.

The notified medical authority of the district is responsible for issuing Disability Certificates on the basis applications received from persons with disabilities. The latest status of issuance of disability certificates as on 31.03.2018 is as under:

S.No.	Total disabled population in the State	No. of persons issued Disability certificate	
		Total	%
01	2,34,882	1,61,080	68.6%

List of notified Medical Authority of the District for issuing Disability Certificates is as below:

- (i) **Locomotor disability by way of amputation complete permanent paralysis of limbs, Blindness**
- (ii) **Multiple disabilities relating to Orthopaedics, Medicine, Eye and ENT**

S. No.	Name of Institutions	Jurisdiction of the District	Address	Total No. of DCs issued during the year 2017-18
1.	Lok Nayak Hospital	New Delhi	Jawahar Lal Nehru Marg, Delhi-110002	233
2.	Aruna Asaf Ali Government Hospital	Central	Rajpur Road, Delhi-110054	306
3.	i. Hindu Rao Hospital	North	Malka Ganj, Delhi 110007	356
	ii. Satyawadi Raja Harish Chandra Hospital		Narela, Delhi-110040	195
4.	i. Jagpravesh Chandra Hospital	North East	Shastri Park, Delhi-110031	834
	ii. Guru Teg Bahadur Hospital		Shahdara, Delhi.110095	1384
5.	Pt. Madan Mohan Malviya Hospital	South	Malviya Nagar New Delhi- 110017	690

6.	i. Guru Govind Singh Hospital	West	Raghubir Nagar New Delhi-110027	741
	ii. Sardar Vallabh Bhai Patel Hospital		Patel Nagar New Delhi-110008	09
7.	i. Deen Dayal Upadhyaya Hospital	South West	Hari Nagar, New Delhi- 110064	521
	ii. Rao Tula Ram Memorial Hospital		Jaffar pur Village , New Delhi-110073	294
8.	i. Dr. Hedgewar Arogya Sansthan	East	Karkardooma, Delhi-110032	221
	ii. Lal Bahadur Shastri Hospital		Khichri Pm New Delhi-110091	620
	iii. Swami Dayanand Hospital		Near Telephone Exchange. Shahdara, Dilshad Garden, Delhi 110095	33
9.	i. Sanjay Gandhi Memorial Hospital	North West	Mangol Puri, Delhi.-110083	501
	ii. Maharishi Valmiki Hospital		Pooth Khurd, New Delhi-110039	199
	iii. Babu Jagjiwan Ram Memorial Hospital		Jahangir Purl, New DeIhi-110033	431
10.	Safdarjung Hospital	South East	Opposite AIIMS Hospital, Ansari Nagar West, Safdarjung, Delhi 110029	771
11.	i. Dr. Baba Saheb Ambedkar Hospital	Outer	Sector 6, Rohini, New Delhi-110085	697
	ii. Bhagwan Mahavir Hospital		Pitam Pura, Delhi-110034	199

For:

(i) Mental Retardation/Illness and other Neurological Disorders/Cerebral Palsy etc.

Sl. No.	Authority	District	Address	Total No. of DC issued during the year 2017-18
1.	VMMC and Safdarjung Hospital	South West	Opposite AIIMS Hospital, Ansari Nagar West, Safdarjung, Delhi 110029	--
2.	Ram Manohar Lohia Hospital	New Delhi Central	Baba Kharak Singh Marg, Near Gurudwara Bangla Sahib, Connaught Place,	934

			Delhi 110001	
3.	Lady Hardinge Medical College and Hospital	Outer	C-604, Shaheed Bhagat Singh Road, DIZ Area, Connaught Place, New Delhi, Delhi 110001	75
4.	All India Institute of Medical Sciences (AIIMS)	South East	Gautam Nagar, Ansari Nagar East, New Delhi, Delhi 110029	1343
5.	Guru Teg Bahadur Hospital	North East	Shahdara, Delhi-110095	--
6.	Institute of Human Behaviour and Allied Science (IHBAS)	East, North West, North	Shahdara, Delhi-110095	1344
7.	i. Janakpuri Super Speciality Hospital	West	Janakpurti, Delhi-110018	556
	ii. Deen Daya Upadhyaya Hospital		Hari Nagar, New Delhi-110064	--
8.	i. Lok Nayak Hospital	South	Jawahar Lal Nehru Marg, Delhi. 110002	--
	ii. G.B. Pant Hospital		Jawahar Lal Nehru Marg, Delhi.-110002	366
Total Number of Disability Certificates issued during the year 2017-18				13853

ANNEXURE-VII

**LIST OF AUTHORITIES
FOR ISSUANCE OF IDENTITY CARDS
TO THE PERSONS WITH
DISABILITIES**

**LIST OF AUTHORITIES FOR ISSUANCE OF IDENTITY CARDS TO
PERSONS WITH DISABILITIES**

S. No.	Office	Address
1.	Office of the District Magistrate/Deputy Commissioner-cum-Additional Commissioner for Persons with Disabilities (Central)	14, Daryaganj, New Delhi
2.	Office of the District Magistrate/Deputy Commissioner-cum-Additional Commissioner for Persons with Disabilities (North)	1, Kripanarayan Marg, Delhi
3.	Office of the District Magistrate/Deputy Commissioner-cum-Additional Commissioner for Persons with Disabilities (New Delhi)	12/1, Jamnagar House, Shahjahan Road, New Delhi.
4.	Office of the District Magistrate/Deputy Commissioner-cum-Additional Commissioner for Persons with Disabilities (South)	Near Anupurna Apartment, M.B. Road, Saket, Delhi
5.	Office of the District Magistrate/Deputy Commissioner-cum-Additional Commissioner for Persons with Disabilities (South-West)	Old Terminal Tax Building, Kapashera, Delhi
6.	Office of the District Magistrate/Deputy Commissioner-cum-Additional Commissioner for Persons with Disabilities (West)	Old Middle School Bldg. Rampura, Delhi
7.	Office of the District Magistrate/Deputy Commissioner-cum-Additional Commissioner. for Persons with Disabilities (North-West)	Kanjahwala, Delhi
8.	Office of the District Magistrate/Deputy Commissioner-cum-Additional Commissioner for Persons with Disabilities (East)	L.M. Bandh, Shastri Nagar, Delhi
9.	Office of the District Magistrate/Deputy Commissioner-cum-Additional Commissioner for Persons with Disabilities (North-East)	K-Block, DC Office Complex, Nand Nagri, Delhi
10.	Office of the District Magistrate/Deputy Commissioner-cum-Additional Commissioner for Persons with Disabilities (Shahdara)	E-Block, DC Office Complex, Nand Nagri, Opp. Gagan Cinema, Delhi
11.	Office of the District Magistrate/Deputy Commissioner-cum-Additional Commissioner for Persons with Disabilities (South-East)	Old Gargi College Bldg. Lajpat Nagar-IV, Amar Colony, Behind Lady Sri Ram College, Delhi

**LIST OF DISTRICT LEGAL SERVICES
AUTHORITIES**

LIST OF LEGAL SERVICES AUTHORITY

S.No.	Name of Authority	Address & Contact No.
Section 1.01		
Section 1.02 DELHI STATE LEGAL SERVICES AUTHORITY CENTRAL OFFICE		
01	Section 1.03 Delhi State Legal Services Authority, Central Office	Section 1.04 Pre – Fab Building, Patiala House Courts, New Delhi. Ph. 23384781 Fax: 23387267 Section 1.05 Toll free Helpline No. 1516 Section 1.06 E- mail : dlsa-phc@nic.in dlsathebest@rediffmail.com
Section 1.07		
Section 1.08 TIS HAZARI COURTS COMPLEX		
02	Section 1.09 District Legal Services Authority, Central District	Section 1.10 Room No. 287, Tis Hazari Section 1.11 Courts, Delhi Section 1.12 Ph. 23933231 Fax: 23925035 Section 1.13 E-mail: central-dlsa@nic.in
03	District Legal Services Authority, West District	Section 1.14 Room No. 295, Tis Hazari Courts, Delhi Ph. 23968052 (Telefax) E-mail: west-dlsa@nic.in
Section 1.15		
Section 1.16 ROHINI COURTS COMPLEX		
04	District Legal Services Authority, North District	Section 1.17 Room No. 402, Rohini Courts, New Delhi Ph. 27557310 E-mail: north-dlsa@nic.in
05	District Legal Services Authority, North West District,	Section 1.18 Room No. 306, Rohini Courts, New Delhi Ph. 27555536 E-mail: northwest-dlsa@nic.in

Section 1.19		
Section 1.20SAKET COURTS COMPLEX		
06	District Legal Services Authority, South District,	Section 1.21 Room No. 309, Saket Courts, New Delhi Ph. 29562440 E-mail: south-dlsa@nic.in
07	District Legal Services Authority, South East District,	Section 1.22 Room No. 310, Saket Courts, New Delhi Ph. 29562440 E-mail: southeast-dlsa@nic.in
DWARKA COURTS COMPLEX		
08	Section 1.23 District Legal Services Authority, South West District,	Section 1.24 Admn. Block, Dwarka Courts, New Delhi. Ph. 28041480 E-mail: southwest-dlsa@nic.in
Section 1.25		
Section 1.26KARKARDOOMA COURTS COMPLEX		
Section 1.27		
09	Section 1.28 District Legal Services Authority, East District,	Section 1.29 Room No. 35, Ground Floor, Karkardooma Courts, Delhi Ph. 22101336 E-mail: east-dlsa@nic.in
		Section 1.30
10	Section 1.31 Section 1.32 District Legal Services Authority, Shahdara District,	Section 1.33 Section 1.34 Karkardooma Courts, Delhi Ph. 22101456 E-mail: shahdara-dlsa@nic.in Section 1.35
11	Section 1.36 District Legal Services Authority, North East District,	Section 1.37 Room No. 36, Ground Floor, Karkardooma Courts, Delhi Ph. 22101335 E-mail: northeast-dlsa@nic.in Section 1.38 Section 1.39 Section 1.40
Section 1.41		
Section 1.42DELHI HIGH COURT LEGAL SERVICES COMMITTEE		
Section 1.43		
12	Section 1.44 High Court	Section 1.45 Room No. 34-37, Lawyers

	Legal Services Committee,	Chambers, High Court of Delhi, New Delhi Ph. 23385421, 23383418 E-mail: dhclsc-dhc@nic.in
Section 1.46 Section 1.47 PATIALA HOUSE COURTS COMPLEX Section 1.48		
13	Section 1.49 District Legal Services Authority Section 1.50 New Delhi District,	Section 1.51 Central Office, DSLSA, Patiala House Courts, New Delhi Ph. 23071265 E-mail: nddistrict.dlsa@gmail.com Section 1.52

**LIST OF BRANCHES OF
DELHI SC/ST/OBC/
MINORITY/ HANDICAPPED
FINANCIAL DEVELOPMENT
CORPORATION LTD.**

**LIST OF BRANCHES OF DELHI SC/ST/OBC/MIN/ HANDICAPPED
FINANCIAL DEVELOPMENT
CORPORATION LTD.**

S. No.	Address & Contact Number of Branch /Office	District Covered
1.	Head Office Ambedkar Bhawan, Sector - 16,Rohini, Delhi (New Office Building). Telephone No. 27574513, 27572706 Fax: 27572692, 27572630	Headquarter
2.	Central Zone-Branch office 2-Battery Lane, Rajpur Road, Delhi Telephone: 23952667, 23830459 Fax : 23964566	South, North, Central and New Delhi.
3.	Mangol Puri-Branch Office A-33,38, B Block, Lal Building, Near Police Station Mangolpuri, Delhi Telephone No. 27916225, 27913545	South-West, North-West, West.
4.	Nand Nagri Branch Office A-Block, 1st Floor, Bunkar Vihar, Dy. Commissioner's Office (North-East), Opp. Gagan Cinema, Nand Nagri, Delhi. Telephone No. 22137953	North-East, East.

ANNEXURE-X

SUCCESS STORIES

SUCCESS STORIES

The gist of all the orders passed by the State Commissioner during the financial year with information about the status of Action Taken Reports (ATRs) on the recommendations have been annexed to this report. Gist of few orders have been tabulated in the chart that follows:

S.No	Case No	Name of Parties	Facts of the case	Recommendations / Decision of SCPD
1	4/1729/2017- Wel/Cd D.O.O: 11.01.2018	Sh. Desh Raj Vs Delhi Jal Board	Sh. Desh Raj, a person with 50% locomotor disability filed a complaint regarding transfer near his residence. He was facing difficulty to reach his present place of posting as that office is approx. 30 km. from his residence	On intervention of State Commissioner, Sh. Desh Raj was transferred near his residence. The complainant also confirmed that he had joined.
2.	78/1011/2018/01 D.O.O: 16.01.2018	Suo-Motu Vs Addl. Medical Supdt. (Admn.), Lok Nayak Hospital, Secretary H&FW Deptt., GNCTD	Suo-motu cognizance of an advertisement published in Hindustan Times dated 06.01.2018 regarding filling up of 201 vacant posts of Junior Residents was taken. In the advertisement it was mentioned that 3% seats shall be reserved for PwDs on horizontal basis.	In compliance with the direction of State Commissioner, a Corrigendum providing for 4% reservation for the persons with disabilities i.e. 8 vacancies of Junior Resident was issued by respondent.
3	4/1716/2017/ Wel/Cd D.O.O: 19.02.2018	Ms. Sonam Vs Medical Supdt., Guru Gobind Singh Hospital	Sh. Ghanshyam, filed a complaint on behalf of his daughter, Ms Sonam, regarding difficulty in getting her disability certificate.	On intervention of State Commissioner, the complainant informed that disability certificate was issued by the hospital.
4	4/967/2015 Wel/Cd D.O.O: 16.03.2018	Dr. Satendra Singh Vs DDCA	Dr. Satendra Singh, a person with 70% locomotor disability submitted that Feroz Shah Kotla Cricket Stadium is not accessible for persons with disabilities	State Commissioner for Persons with Disabilities recommended that Feroz Shah Kotla Stadium be made fully accessible to persons with disabilities and be developed as a model accessible stadium for persons with disabilities in Delhi which can be replicated elsewhere in the country.

5	4/1121/2017- Wel/CD D.O.O: 06.02.2018	Ms. Rajbala Vs Medical Supdt., Satyawadi Raja Harish Chandra Hospital and Medical Supdt., Guru Nanak Eye Centre	Complainant was working as T.G.T Sanskrit and had been selected for P.G.T by DSSSB. She went for medical examination to Babu Jagjivan Ram Hospital, Delhi and was declared medically unfit. She applied for disability certificate in Satyawadi Raja Harish Chandra Hospital, Delhi. Despite lapse of more than 3 months, she did not get the disability certificate.	On intervention of State Commissioner, the SRHCH issued disability certificate after receiving report from the Guru Nanak Eye Centre for 100% visual impairment on 04.01.2018 and she was appointed.
6	4/1743/2017/ Wel/CD D.O.O: 07.12.2017	Sh. Kaptan Singh Vs Chairman, DTC	The complainant, a person with 81% locomotor disability requested for issuing him New ID Card which was refused by the Department. He also alleged harassment and intimidation by the employees of the office.	On intervention of State Commissioner, the Depot Manager informed that the complainant had been issued new ID card and that the Department had taken appropriate action against the erring staff.
7	4/1746/2017/ Wel/CD & 15/1014/2017/10 D.O.O: 27.11.2017	Dr. Nitesh Kumar Tripathi Vs Commissioner North DMC	The complainant, a person with 65% locomotor disability submitted that he was working as GDMO in North DMC and his salary for the months of July & August, 2017 had not been released.	On intervention of State Commissioner, the salary of the complainant for the months of July & August, 2017 was released and his contract appointment beyond June, 2017 was extended.
8.	4/1499/2017/Wel/ CD & 4/1547/2017/Wel/ CD D.O.O: 31.10.2017	Sh. Rajender Das Vs Director, DOE	The complainant requested to transfer him to his preferred school on priority basis.	On intervention of State Commissioner, the respondent informed that Sh. Rajender Das was transferred to one of his preferred schools i.e. SV, Jor Bagh.
9.	4/1658/2017/ Wel/CD D.O.O: 27.02.2018	Ms. Neeta Sarkar, Mrs.Sulata Sarkar, Sh. Bhanu Gopal Sarkar, Vs D.S.W.	The complainants submitted that they had not received enhanced disability pension from the month of April 2017.	On intervention of State Commissioner, Sh. B. G. Sarkar, the head of the family confirmed that the complainants had started getting the increased disability pension @ Rs. 2500/-
10.	4/1167/2016/ Wel/CD D.O.O: 29.08.2017	Sh. Arvind Kumar Singh Vs The Director, DOE	Sh. Arvind K. Singh, a person with visual impairment working as lecturer of Pol. Science in GVSSS, Seemapuri, submitted that his LTC claim for travel by taxi had been denied.	On intervention of State Commissioner, the complainant confirmed that the matter had been resolved.
11	4/1471/2017/	Sh. BabuLal	The complainant, a person with	On intervention of State

	Wel/CD D.O.O: 04.08.2017	Vs The Commissioner NDMC	62% locomotor disability submitted that the respondent assured the then Commissioner for PwDs on 07.10.2015 that he would be allotted govt. accommodation as soon as possible. But he had not been allotted the quarter till date.	Commissioner, the complainant was allotted the quarter out of the 5% quota reserved for specific categories.
12.	4/1311/2016/ Wel/CD D.O.O: 03.08.2017	Sh. Ravi S/o Sh. Bharat Lal Vs The Medical Supdt., DDU Hospital	Complainant submitted that he was in Jail No. 4 of Tihar Jail. He applied for a Disability Certificate but was assessed to be having only 17% physical disability. Aggrieved by the decision of the Medical Authority at Deen Dayal Upadhyay Hospital, GNCTD, the complainant approached this court for review of his case.	On intervention of State Commissioner, the respondent informed vide letter dated 06.03.2017 that the complainant had been issued a Disability Certificate of 41.20% vide No. 46/2017 dated 04.03.2017.
13.	4/1025/2015/ Wel/CD D.O.O: 27.07.2017	Sh. Vishamber Verma Vs The Dy. Commissioner	Sh. Vishamber Verma, a person with more than 40% locomotor disability submitted that he wanted a loan of Rs. five lakh for self-employment. He had also applied for loan under PMEGP.	On intervention of State Commissioner, the complainant informed vide his e-mail dated 29.2.2016 that he had been sanctioned a loan of Rs.3.32 lakh for setting up cyber cafe.
14.	4/1372/2016/ Wel/CD D.O.O: 13.06.2017	Sh. Raj Kumar Singh Vs The Director, DOE	The complainant, a person with 52% locomotor disability alleged delay in releasing his salary, etc.	On intervention of State Commissioner, the Complainant vide his letter dated 19.05.2017 informed that the issue concerning DA arrear, Medical Bills, Bonus and deduction of NPS had been sorted out.. He was fully satisfied.
15	141/1121/2018/03 DOO: 27.03.2018	Ashfak Ali Khan Vs Medical Supdt., G. B. Pant Hospital	Ashfak Ali Khan F/o Humairaa Khan vide his email dated 01.03.2018, submitted that he is facing enormous problem in getting Disability Certificate of his daughter. The complaint was taken up with the respondent vide letter dated 07.03.2018 with the direction to submit Action Taken Report within 15 days from the date of receipt of that communication.	On intervention of State Commissioner, G.B. Pant Hospital vide letter dated 17/03/2018 informed that the Complainant's daughter has been issued disability certificate for approximately 73% Permanent Physical & Mental Disability on 08.03.2018.
16	106/1121/2018/08 DOO: 19.03.2018	Ms. Simmi Chopra Vs Medical Supdt., Safdarjung Hospital, Bhagwan Mahavir	Ms. Simmi Chopra vide her email dated 11.02.2018 informed that she had been trying to get a disability certificate for her son, Master Manith Chopra since 02.03.2017. The complaint was taken up with the concerned authorities vide show-cause-	On intervention of State Commissioner, and after hearing the representatives of hospital, Safdarjung Hospital vide letter dated 20.04.2018, informed that disability certificate in respect of Master Manith Chopra had been issued. A number of

		Hospital, The Secretary H&FW Department, GNCTD	cum-hearing notice dated 16.02.2018. The respondents were directed to submit their version by 28.02.2018 and to appear for hearing on 09.03.2018. The complainant was separately advised to intimate the updates of her visits to the hospitals/authorities to know and understand the problems that she may face in obtaining the disability certificate and the issues involved.	recommendations were also made to the H&FW Department, GNCTD for streamlining issuance of disability certificates.
17	4/920/2015- Wel/CD D.O.O: 13.03.2018	Ms. Pooja Vs General Manager, Delhi SC/ST/OBC/ Minorities & Handicapped Financial Development Corporation	The complainant alleged that the medical bills of her late husband who acquired disability while in the service of the respondent had not been reimbursed fully and she should also be appointed on compassionate ground. State Commissioner vide order dated 13.03.2018 directed/recommended : 1. The question of appointment of the complainant on compassionate ground be decided by the Committee constituted for the purpose in accordance with the DoP&T OM No. 14014/02/2012-Estt./(D) dated 16.01.2013 2. Medical Bills be reimbursed within one month.	The respondent informed vide letter dated 18.06.2018 that the balance amount on account of medical bills had been reimbursed to the complainant.

Annexure-XI

Gist of the Orders of State Commissioner for Persons with Disability (2017-18)

Gist of Orders SCPD (2017-18)

S.No.	Case No. & Date of Order	Name of Parties	Facts of the case	Recommendations / Decision of SCPD	Status of ATR		
					N/A	Whether Submission Date is Over	ATR Received Y/N
1)	4/1334/2016-Wel./CD 05.04.2017	Sh. Chander Pal Singh V/s. The Director, DoE	Sh. Chander Pal Singh, a person with blindness, complained that he was working as Vice-Principal and was HoS upto 02.07.2016 in SBV, Timarpur. He was transferred to GOC without his consent and his name was also removed from the computer without relieving him. He was harassed and facing financial hardship. He requested that his transfer from SBV, Timarpur be stayed.	In the facts and circumstances of the case, it would be in the fitness of things to post the complainant preferable to a school close to his residence including SBV, Timarpur as per the policy and assign him the work of the post he is holding. The inquiry may also be finalised within the prescribed time limit.		Yes	Yes
2)	4/1209/2016-Wel./CD 4/1385/2016-Wel./CD 21.04.2017	Mr. Sonu Bholra & Mr. Mannu Kumar V/s. 1. The Divisional Commissioner-Cum-Secretary	The complainant vide his complaint dated 29.03.2016	The respondent is directed to ensure that complainant (Sh. Mannu Kumar) is issued the SDM/	N/A	N/A	N/A

		<p>(Revenue) 2. Deptt. Of Health & Family Welfare, 3. Delhi Transport Corporation, 4. Department of Social Welfare 5. Directorate of Employment</p>	<p>addressed to the Hon'ble Chief Minister of Delhi raised the following issues (i)Only 21.5% of PwDs in Delhi have been issued disability certificate. (ii)There are a large no. of job seekers to fill 3% reservations. (iii)There are hardly any govts. building public places which are accessible for PwD. (iv)The bus stands are not accessible. Delhi Metro is not providing concession to the persons with disability. (v)Most of the persons with disability of unemployed and struggling to manage.</p>	<p>Disability Card by 15.05.2017 under intimation to this court if he is eligible for the same. In the light of the position brought out above, Respondent No.1&2 in case No. 4/1209/2016Wel/C D are advised to take the following measures in addition to the onces suggested by the representative of respondent no.1: Submit to this court the copies of the instructions/ directions issued to District Magistrates, Hospitals, etc. with regard to issuance of disability cards by respondent no. 1 and to the concerned Hospitals with regard to the issuance of disability certificates by respondent no. 2 by 15.05.2017. As regards the issue of reservation of 3 per cent vacancies for persons with disabilities and accessibility of public places, while the action to address the said issues has been taken by the concerned authorities, the complainant is advised to bring</p>			
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				the specific cases of non-compliance with the provisions of Section 33 of the Persons with Disabilities Act, 1995 to the notice of this Court so that the same can be taken up with the concerned appropriate authority.			
3)	4/628/2014- Wel./CD 21.04.2017	Sh. Ranvir Singh Chauhan V/s. The Secretary, DH&FW	Sh. R.S.Chauhan submitted that he was not promoted to the post of Nursing Sister.	Respondent is advised to implement the order dated 23.03.2015 without any further loss of time and ensure that the rights and entitlements due to the complainant are not denied by delaying the process when the rules, instructions etc. on the subject are very clear.	N/A	N/A	N/A
4)	4/1258/2016- Wel./CD 27.04.2017	Sh. Bigan Prasad V/s. The Directorate, DoE	Sh. Bigan Prasad person with blindness was working in GBSSS, New Kondli, complained that he was harassed by the principal of the school who had given him average grading in ACR despite 95-100% result. He was also transferred based on fake documents and treated	In the circumstances, Director of Education may take a view on the report of the committee and consider whether in the light of the factual position as has emerged, treating 27.10.2014 as dies-non can be avoided by deducting leave from the complainant's account. A decision may be taken within 15 days from the date of receipt of this order and the complainant be informed about the	N/A	N/A	N/A

			dies-non, despite being present in the school and his salary of one day was deducted. He represented to the senior officer but no action was taken. Instead, he was transferred from the school.	decision. The authorities should include a module on issues concerning persons with disabilities in all the foundation/ induction/ refresher training programmes of all the teachers and employees besides organising workshops from time to time to update their knowledge and for sensitising the employees.			
5)	4/1371/2016- Wel./CD 05.05.2017	Smt. Saroj Kumari Pal V/s. The Director, DoE	Smt. Saroj Kumari Pal a person with 41% locomotor disability complained on 08.08.2016 that (i) Her disability had not been uploaded in the computer record. (ii) Stepping up of her pay at par with her junior had not been done.	In the light of the submissions the complainant is advised to give the name of her junior who is in receipt of higher pay than her within one month from the date of receipt of this order. On receipt of the complainant's request for stepping up of her pay, the respondent shall examine the same and take a decision on it within 03 weeks in accordance with the relevant circular/ instructions issued in this regard and ensure that the complainant does not get harassed. Action taken in the matter be intimated to this Court within three months from date of receipt of this order.		Yes	Yes
6)	4/520/2013- Wel./CD	Suo Motu V/s. (i) Commissioner,	Sh. Bimbadhar	The office of SCPD took the	N/A	N/A	N/A

<p>4/1110/2015- Wel./CD 09.05.2017</p>	<p>NDMC (ii) Commissioner, SDMC (iii) Commissioner, EDMC</p>	<p>Sethi, Secretary, VSKRMPS in his letters raised the issues of regularisation of 286 Leprosy Cured Daily Wager Safai Karamcharis and also appointment of Leprosy Cured Persons in the Municipal Corporations against 3% reserved vacancies for PwD.</p>	<p>suo-motu cognizance of the matter with the respondent. Subsequently, Ex- MLA, Sh. Vir Singh Dhigan brought the above issue to the notice of the Commissioner for Persons with Disability. During the hearing on 08.05.2017, it was confirmed that the no. of Leprosy Cured Persons awaiting their regularisation as mentioned above. It was pointed out that those who were engaged as daily wagers after 31.03.2003, are proposed to be regularised from the current date, which will amount to discrimination. Regularisation of Services of the Leprosy Cured D/W SKs is pending since 2013, the SDMC and EDMC are directed to do the needful by 31 May 2017 and submit report by 2 June 2017. The question of the date of regularisation of those who were engaged as daily wagers after 31.03.2003 is the subject matter of another case no. 4/1481/2016/Wel./ CD and will be dealt separately.</p>		
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				The matter is disposed of accordingly.			
7)	4/1248/2016- Wel./CD 12.05.2017	Mr. Anitya Narain Mishra V/s. North Delhi Municipal Corporation	Mr. A.N. Mishra with more than 40% locomotor disability, complained on 29.04.2016 that he was working as LDC w.e.f 01.02.2006 in DCA Office Shahdara, and alleged that NDMC had not included his name for promotion to the post of UDC. Further, no LDC with disability has been promoted.	Respondent is advised to take the following actions without any further loss of time: (i) Hold a DPC; and if necessary, a review DPC to consider the complainant for promotion to the post of UDC from the date he became due in accordance with the rules & relevant instructions by 31st May, 2017 and promote the complainant, if found fit, by 7th June, 2017. (ii) Compute the reserved vacancies for persons with disabilities in promotion as well as direct recruitment in various Groups based on separate 100 - points vacancy based reservation rosters and take immediate action to fill the backlog of reserved vacancies in accordance with the instructions issued by DOP&T vide their OM No 36035/3/2004- Estt(RES) dated 29.12.2005 and as modified from time to time an action taken report be submitted to this court within three month from the		Yes	No

				date of receipt of this order. Matter disposed of.			
8)	4/1043/2015- Wel./CD 12.05.2017	Dr. Bharat Prasad Yadav V/s. Principal Secretary, DUD	Dr. Bharat Prasad Yadav, a person with blindness has filed a writ petition in Delhi High Court seeking appropriate directions to GNCTD to expedite the process of regulation of the colony namely Louis Braille Vihar.	It is observed that the complainant should have mentioned in his complaint that the Hon'ble High Court of Delhi had pronounced a judgement on the issue. The Complainant was advised to file a complaint with the local police station for appropriate action. In case the concerned authorities do not take action as per law, he may file a fresh complaint before the SCPD. The matter is disposed of accordingly.	N/A	N/A	N/A
9)	4/867/2015- Wel./CD 15.05.2017	Sh. Nepal Singh V/s. The Commissioner, EDMC	In his complaint two issues were involved, (i) promotion to the post of ASI against reserved vacancy for persons with disability and (ii) grant of transport allowance at double the normal rate to the complainant.	In light of the facts mentioned above and the Government instructions, the respondent was advised as under: (i) If the recruitment rules for the post of ASI before 15.05.2015 provided for 10th pass as essential qualification, then the complainant be considered for promotion to the post of ASI against a reserved vacancy for persons with disabilities, subject to meeting the eligibility conditions as per the then applicable rules.		Yes	Yes

				(ii) Issue appropriate orders for grant of transport allowance at double the normal rate to the complainant w.e.f 01.04.2004 and pay him the arrears within three months from the date of receipt of this order under intimation to this court.			
10	4/1410/2016- Wel./CD 15.05.2017	Smt. Pratima Saxena V/s. The DCP, District New Delhi	A complaint was received from Smt. Pratime Saxena, w/o late Sh. Pradeep Saxena, a person with 100% permanent disability stating that one person whom she has introduced as tenant in her house, is harassing her and not vacating the rooms. He often threatens her including to kill her. He says that he had repaired the house hence will not pay the rent and will not vacant the house.	Smt. Pratima Saxena, complainant was conveyed the status as submitted by the Police. The complainant submitted that the room has been vacated by the tenant and at present the said property is under her control. She expressed satisfaction and hence the case is closed.	N/A	N/A	N/A
11	4/1316/2016- Wel./CD	Sh. Arun Kumar V/s. The Secretary, DH&FW, GNCTD	A complainant Sh. Arun	Although this was not a case of person with	N/A	N/A	N/A

	16.05.2017		<p>Kumar complained to the Hon'ble President of India that due to negligence of BMH, Pitampura, GNCTD, the arm of one of his new born baby (Girl Child) on 22.04.2015 has become immobile.</p>	<p>disability, the matter was taken up with Secretary, H&FWD. A hearing was held with M.S of BM Hospital to resolve the problem amicably. However, he did not turn up. Delhi Medical Council informed the complainant that there was no medical negligence during the treatment given to the daughter of Sh. Arun Kumar. As the matter does not pertain to a person with disability, the case is closed.</p>			
12	4/1242/2016- Wel./CD 24.05.2017	Smt. Rita Vohra V/s. (i) The Director, DoE (ii) The Principal, RBRRVMSSS	<p>Sh. Atul Vohra from the complainant, reiterated the written submissions and submitted that the facility proper sitting, proper wash room facility, medical facility, writer facility, relaxation in class work/ homework and clean environment in the class room were denied to their late son Master</p>	<p>After hearing the parties, the following directions are made: (i)The respondent no. 1 is directed to ensure that every child with a disability has access to free education in an appropriate environment till he attains the age of 18 Years. (ii)The Principal, RBRRVMSSS, is directed to ensure that appropriate facilities be provided to the complainant. She should also issue instructions to staff to be sensible while handling with students with disability. (iii) The parents of</p>	N/A	N/A	N/A

			Anant Vohra.	the child are also directed to co-operate with school authorities so that the school authorities can provide the support to children as per their limitations.			
13	4/1606/2017- Wel./CD 26.05.2017	Sh. Arvind K. Sharma/ Smt. Sudesh Sharma V/s. The Chairman-Cum-Managing Director, DTC	Sh. Arvind Kumar Sharma, a person with 80% locomotor disability filed a complaint on 25.06.2015 alleged harassment by his Depot Manager Sh. Balraj Singh at Hasanpur Depot. He was also transferred to Rajghat Depot-I on fabricated administrative grounds as submitted by his wife Smt. Sudesh Sharma.	It was recommended that the respondent should personally ensure that the transfer order dated 03.05.2017 in respect of Sh. A.K. Sharma, Fitter is implemented without any delay and that he is not harassed thereafter. It should also be ensured that the complainant is not posted to work under Sh. Balraj Singh to avoid recurrence of such disputes / complaints. The respondent is also advised to organize workshops / programmes on rights of persons with disabilities and the issues concerning them for officers and the employees of DTC. The matter concerning grievances of Sh. Sharma be also investigated keeping in view the entire facts including those brought out above and it be ensured that Sh. Sharma is not harassed. He should be allowed		Yes	No

				to work in a congenial environment.			
14	4/1260/2015- Wel./CD 26.05.2017	Sh. Surya Narayan V/s. The Chairman, New Delhi Municipal Corporation	Sh. Surya Narayan, a person with 60% locomotor disability complained on 03.05.2016 that he has been working as Mali in NDMC for the last 27 years. In the year 2011, 109 candidates were qualified for written examination and he was at sl. No. 84. As per his statement, 36 Mali's have been promoted as Head Mali's and he was the only Mali with disability and he should have been promoted.	I, therefore, recommend that Sh. Surya Narayan be promoted to the post of Choudhary from the date he should have been promoted in accordance with the above-mentioned instructions of DoP&T and the Notification of Ministry of Social Justice and Empowerment within one month from the date of receipt of this order with all consequential benefits as per rules and inform this Court of the action taken within three months from the date of receipt of this order. The matter is disposed of.		Yes	No
15	4/636/2014- Wel./CD 26.05.2017	Sh. Arun Prakash Pandey V/s. The Secretary, PWD	Sh. Arun Prakash Pandey, a person with blindness who was working as LDC in GBSS, Dhaka, Delhi regarding allotment of Government	On the direction of the Commissioner the needful was done and the respondent informed vide letter dated 27.11.2015 that required repairs had been carried out and the complainant had taken physical	N/A	N/A	N/A

			accommodation to him under Medical pool, during the hearing complained that some repair works were needed in the Flat.	possession of quarter no. 377. In the light of the above submission, the matter is disposed of.			
16	4/1173/2016- Wel./CD 30.05.2017	Sh. Ajmer Singh V/s. The Commissioner, North DMC	Sh. Ajmer Singh, a person with above 40% locomotor disability complained on 02.12.2015 that he was appointed as LDC in MCD on 13.07.1983 against reserved vacancy for PWD and promoted as UDC on 02.05.1997 on adhoc basis and regularised as UDC on 09.06.2003. He submitted that LDCs who were promoted as UDC on adhoc basis through departmental test in 1997, were regularised in Dec. 1997. He was promoted as Head Clerk w.e.f. 01.06.2011	During the hearing of this case and other such cases it has been observed that there is a need for training of officers / staff on the issues concerning the rights of persons with disabilities in general and the benefits available to them under various schemes of the Government and their implementation in particular. In the light of this, the respondent may arrange training workshops for the officers and staff of North Delhi Municipal Corporation along with South Delhi Municipal Corporation and East Delhi Municipal Corporation. The Office of State Commissioner for Persons with Disabilities will extend whatever support it can.		Yes	No

			counting his service as UDC from 09.06.2003 instead of 1997. He requested he may be given seniority in the post of UDC from the year in which vacancy had arisen and promote him to the post of Head Clerk accordingly.				
17	4/1308/2016-Wel./CD 4/1485/2016-Wel./CD 30.05.2017	Sh. Rakesh Kumar V/s. The Chairman, DSSSB	Sh. Rakesh Kumar a person with 45% locomotor disability complained on 15.06.2016 that he appeared in DSSSB for LDC post under SC (PH-OH) Category. He also passed skill test and his documents were verified. However, in the result notice no. 391, his name did not appear although 4 vacancies were reserved for PH-OH, 11 for SC and 28 for	A separate merit list of the candidates with locomotor disability has been drawn for all the vacancies in the three post codes. Thereafter, the candidates are picked up in the order of their merit amongst the OH category against the reserved vacancies for which they had applied. In the light of the facts mentioned above, the complainant has not denied the benefit of reservation in accordance with the instructions on the subject. Complaint is disposed of.	N/A	N/A	N/A

			unreserved.				
18	4/1488/2016- Wel./CD 31.05.2017	Sh. Pradeep K. Kaushik V/s. DCP, Outer District	P.K. Kaushik submitted that one Sh. Anil Kumar was creating problems by making complaints to various department and obstructing the labourers who were engaged by him to construct his house. The complaint was forwarded to DCP followed by reminders and no response were received.	The complainant was contacted on telephone, who appeared for hearing and submitted that the local Police called him to the Police Station to inquire into his complaint. By that time, he had already sold his house and therefore he submitted to the Police in writing to close his case. He submitted that the complaint filed before the State Commissioner for Persons with Disabilities may also be closed. Accordingly, the complaint is closed.	N/A	N/A	N/A
19	4/1039/2015- Wel./CD 31.05.2017	Dr. Satendra Singh V/s. (i)The Chief Engineer (Health Maintenance Zone), PWD, GNCTD (ii) The M.S, GTB Hospital	Dr. Satendra Singh, Asstt. Professor of Physiology, UCMS & GTB Hospital, who is also a coordinator brought out certain issues vide his complaint dated 01.07.2015 regarding inaccessibility to conference hall of GTB Hospital which also has Library on first floor, Bank and	Respondent No. 2, i.e. Medical Superintendent, GTB Hospital is advised to conduct an accessibility audit of the hospital and the other facilities in the hospital, residential area, etc. through an Access Audit Team comprising of trained experts, a Civil Engineer / Architect who should submit the access audit report within one month from the date of receipt of this order and take appropriate action to implement the		Yes	Yes

			<p>Post Office and toilets in Conference Hall need to be made accessible and some toilets need to be made accessible. Since he is also a person with locomotor disability, he submitted that he has written countless letters to various authorities but nothing has happened.</p>	<p>recommendations of access audit team within three months thereafter and submit the report to this Court. The matter is disposed of accordingly.</p>			
20	<p>4/1424/2016- Wel./CD 4/1067/2015- Wel./CD 05.06.2017</p>	<p>Suo-Motu & II. Mr. Diwakar Pathak V/s. I. The Director of Education II. NDMC III. South DMC IV. New Delhi Municipal Council V. EDMC</p>	<p>Sh. Brajesh Kumar vide an email dated 26.09.2016 highlighted certain issues relating to barrier free access for persons with disability in the Govt. Schools in NCTD without mentioning his address.</p>	<p>Secretary, PWD is requested to issue necessary direction to concerned authorities for deputing the concerned engineers / architects for the purpose of carrying out the accessibility audit of the schools. The matter is disposed of accordingly.</p>	N/ A	N/A	N/A
2	<p>4/795/2014- Wel./CD 06.06.2017</p>	<p>Sh. Govind Ram V/s. The M.S, GIPMER</p>	<p>Sh. Govind Ram a person with more than 40% locomotor disabilities complained that the complainant & Sh. Lal</p>	<p>In the light of the fact that the matter is already before the Hon'ble Civil Judge, Tis Hazari Court. The respondent shall insure that the complainant is not harassed by the hospital authorities</p>	N/ A	N/A	N/A

			<p>Singh were running a PCO Booth for the last 20 years at G.B.Pant Hospital which were locked and sealed by the Hospital. These locks were opened on the direction of Civil Judge Central, Tis Hazari Court. He complained that M.S of the Hospital and Sh. Ram Iqbal chowkidar of the hospital were harassing him.</p>	<p>on ground of his disability. With regard to the issue of selling eatables from the premises of the PCO booth, the attention of the parties is drawn to the following observation of Supreme Court of India in Maharashtra Ekta Howkers Union & others. The complaint in this court is closed.</p>			
22	<p>4/1447/2017- Wel./CD 06.06.2017</p>	<p>Sh. Hemant Kumar V/s. The Director (Planning)</p>	<p>The complainant with 80% locomotor disability submitted on 25.11.2016 that he has been transferred 3 times from DES to Education Dept. and from DES to BJRMH. He alleged that Dy. Director (CCU) was biased against employees with disabilities and he</p>	<p>In light of the provision of the guidelines, even while accepting the contention of the respondent that the said transfers were not done deliberately with the intension to harass the complainant on the ground of his disability, there was ample scope and occasion for a more favourable and positive decision by considering his posting to an office of his choice in accordance with the policy of the Government. That</p>		<p>Yes</p>	<p>No</p>

			<p>further alleged he was transferred in violation of Para "H" of the DoP&T dated 31.03.2014.</p>	<p>would have avoided a less than friendly dispensation to the complainant. The respondent may therefore consider if the complainant can be posted to DES, in the spirit of the guidelines issued by DoP& T vide OM dated 31.03.2014 particularly Para No "H" of the said OM.</p>			
23	<p>4/1493/2016- Wel./CD 07.06.2017</p>	<p>Sh. Pawan Kumar V/s. The Secretary- cum- Commissioner, Transport Dept. GNCTD</p>	<p>Sh. Pawan Kumar on behalf of person with blindness complained that mini stage carriage busses are not complying with public notice dated 05.11.2014 regarding reservations of seats to persons with disabilities.</p>	<p>After hearing the parties, the following actions are recommended: - (i) The Respondent should organise Special Drive across Delhi to ensure that every bus carries the inscriptions about the acceptance of the bus passes of persons with disabilities and reservation of seats for them in accordance with the Public Notice dated 05.11.2014 and take appropriate action against the operators of the erring vehicles. (ii) The Vehicle Fitness Unit, Burari should also ensure compliance with the above-mentioned requirements before issuing the Vehicle Fitness Certificates. (iii) The mini</p>	N/A	N/A	N/A

				<p>carriage bus operators should also be advised from time to time to sensitise the bus drivers and conductors to be courteous to persons with disabilities and deal with them with respect and dignity.</p> <p>(iv) Public notices may be issued from time to time for awareness of the public as well as the operators.</p> <p>(v) The complainant is advised to bring to the notice of Transport Department any violation noticed by him through the Help Line or any other means. The matter is disposed of accordingly.</p>			
24	4/998/2015- Wel./CD 09.06.2017	Sh. S.G.S. Sisodia V/s. The Director, DoE	General Secretary of Indian Association of the Blind complained on 27.05.2015 that Sh. Trepn Singh Music Teacher and Smt. Kanta Devi, UDC, (both visually impaired) were being harassed by Smt. Kanchan Atri, V.P.	The complainant was advised to submit his comments on the reply dated 11.05.2017 of the respondent by 26.05.2017, failing which the case would be treated as closed. As no comments have been received from the complainant, the case is closed and disposed of accordingly.	N/A	N/A	N/A
25	4/980/2015-	Sh. Ambika P.	Sh. A.P.	After his letter	N/A	N/A	N/A

	Wel./CD 12.06.2017	Singh V/s. The Directorate, DoE	Singh, a person with blindness complained that he was working as PGT (Pol. Sce.) at GBSSS, Model Town and was graded average in his ACR, 2012-13 by the Vice Principal and he was not getting MACP. His request was to take action against the V.P.	dated 17.09.2015, hearing was held on 29.09.2015, which the complainant did not attend. Directorate of Education vide letter dated 11.12.2015 informed that the matter of up gradation of his ACR was under process. A copy of Directorate of Education letter dated 11.12.2015 was forwarded to the complainant for his comments. As no response has been received from the complainant the case is closed and disposed of accordingly.	A		
26	4/1149/2015- Wel./CD 13.06.2017	Sh. Anil Kumar & Suraj Kumar V/s. C Udai Kumar, Zonal Office South Zone, SDMC	A joint complaint of two brothers with locomotor disability was received on 29.10.2015 regarding seizure of their Rehri.	The respondent informed that the seized items and the Rehri had been released on 10.11.2015 which was also confirmed by the complainant. The case is accordingly closed and disposed of.	N/A	N/A	N/A
27	4/1372/2016- Wel./CD 13.06.2017	Sh. Raj Kumar Singh V/s. The Director, Directorate of Education	Complainant submitted his case regarding delay in releasing of salary and mistreatment was taken up with the respondent.	The case was taken up and the respondent vide letter dated 18.02.2016 informed that the salary for Dec. 2016 and Jan. 2017 and DA arrears, Medical Bills have all been sorted out and paid to him. He is fully satisfied and requested to close the case.	N/A	N/A	N/A

28	1(377)Grv./12-13/CD 14.06.2017	Sh. Gopal Sahu V/s. Manish Gupta, Commissioner MCD	Sh. Gopal Sahu with visual impairment submitted that he was permitted to run the PCO booth which is permitted by SDMC. As the gate was closed, his earnings reduced and he could not pay the rent. He requested to get the amount of the fined waved off.	The complaint was taken up with the respondent vide letter dated 02.04.2013. Since the complainant did not attend in any of the hearings and also approached to the Hon'ble High Court of Delhi the case is closed.	N/A	N/A	N/A
29	4/1307/2016-Wel./CD 15.06.2017	Sh. Shyam Singh V/s. DCP, New Delhi Distt.	Complainant submitted that he is running Rehri near Janpath. But Vasudev named person threatened him and he (Vasudev) works for illegal at his Rehri.	In the Police report it is stated that Vasudev is not happy with the complainant, because his earning of the day fell down just because of the complainant. According to the locals Vasudev does not have any illegal business. Complainant wants to close his case after Vasudev had shifted his Rehri. The case is disposed of.	N/A	N/A	N/A
30	4/899/2015-Wel./CD 20.06.2017	Sh. Jagdish V/s. Executive Engineer, Building Dept.	Sh. Jagdish, a person with visual impairment submitted that Sh. Badri Prasad, his neighbour has constructed a wall in front of his house.	The Asstt Engineer (Building 02), Najafgarh Zone (SDMC) informed vide letter dated 01.12.2015 that the building department had executed the partial demolition at the property no. 140, J.J. Colony, Sector-03, Dwarka with	N/A	N/A	N/A

			<p>That had blocked the way to his house. He also submitted another complaint regarding removal of Khokha of the complainant and four others by the officials MCD and the police. He requested for allotment of PCO booth to all the concerned persons with disabilities.</p>	<p>the help of local police on 01.12.2015. The wall in front of the complainant's house was demolished. The SHO had been requested to direct the patrolling staff to keep strict vigil so that owner / builders may not do unauthorized construction. In the light of this, the complaint is closed and disposed of accordingly.</p>		
3	<p>4/1633/2017- Wel./CD 23.06.2017</p>	<p>Sh. R.P. Upadhyaya V/s. (i) Principal, College of Arts, Tilak Marg (ii) Secretary, Education (Directorate of Education)</p>	<p>Sh. R.P. Upadhyaya vide letter dated 12.06.2017 informed inter-alia that the College of Art, Tilak Marg, has made provision for reservation of only 3% seats for person with disabilities in BFA Degree Course as per the brochure published on 02.06.2017 as against reservation of 5% seats.</p>	<p>Anticipating this kind of situation, Office of Commissioner for Persons with Disabilities has requested Secretary, Department of Empowerment of Persons with Disabilities, Govt. of India to issue appropriate instructions for providing reservation of seats as mentioned in Section 32 of the Act or admitting applicants with benchmark disabilities without discrimination as per the provisions of Section 16 of the Act. Irrespective of the instructions</p>	Yes	Yes

				from Department for Empowerment of Persons with Disabilities, respondent is advised to continue providing reservation to persons with benchmark disabilities in admission to various courses in appreciation of the spirit of the Act. The matter is disposed of accordingly.			
32	4/1271/2016- Wel./CD 23.06.2017	Sh. Shankar Lal V/s. The Director, Directorate of Education	During the last hearing on 03.05.2017 the respondent submitted on 02.05.2017 that the matter was subjudice as they have filed three writ petitions in the Hon'ble High Court. The complainant Sh. Shankar Lal, Harish Chander and Dinesh Kumar and also the petitioners in WP(c) NO. 1723/2017- Harish Chandra and others V/s. I.G and Others. The informed that the next date of hearing in	The matter is pending before the Hon'ble High Court, the matter is closed.	N/ A	N/A	N/A

			the case is 12.07.2017 and Hon'ble High Court appointed Sh. S.K. Rungta as the Local Commissioner to Verify the facts. Sh. Shankar Lal, the complainant confirms the position.				
33	4/692/2014- Wel./CD 29.06.2017	Sh. Asghar Ali V/s. (i) Secretary, DSSSB (ii) Commissioner, SDMC	Sh. Asghar Ali, with 40% visual impairment filed a complaint that he has not been given selection in UR/VI category despite having scored 61.25 marks in the examination.	CMO, Bulandshehar informed that the complainant did not present himself before the board of eye specialists even after three letters. The complainant submitted an application dated NIL received in the office on 01.12.2014 stating that his case may be closed.	N/A	N/A	N/A
34	4/1081/2015- Wel./CD 30.06.2017	Sh. Satbir V/s. The C.E.O, Delhi Jal Board	Sh. Satbir, a person with more than 40% locomotor disability submitted that he was appointed as athletic coach by SAI for Para Asian Games 2014 and requested for out of turn promotion to the post of A.E (Civil) which was rejected on	From the record, it is seen that the complainant meets all the requirements of the scheme though he did not inform his office the name of the sportsperson or the team who had been receiving training from him until he was appointed the Team Coach of the Indian Contingent. It was recommended that the appointing authority concerned, with		Yes	No

			the ground that his initial appointment was in Group B and not under sportsperson quota. He filed a complaint dated 18.08.2015 to the CCPD and copy to SCPD.	prior approval of HOO DJB, should grant out of turn promotion from the date of conclusion of Asian Para Games to the complainants with all consequential benefits within 3 months.			
35	4(608)/2014- Wel./CD 10.07.2017	Sh. Tarun Kumar V/s. The Director, Directorate of Education	Sh. Tarun Kumar Complained on 28.03.2014 at DTEA, Lodhi Estate advertised various vacant post but did not provide correct reservation for persons with disabilities.	The DDEs were directed to monitor reservation for persons with disabilities as per the guidelines of DoP&T by clearing their recruitment. DDEs of the concerned districts had certified that 100- and 200-point roster register have been checked and found to be correct. This court had advised Services Department to conduct special recruitment drive for filling up the backlog of reserved vacancies for persons with disabilities in all the Departments/ Establishment in GNCTD. The case was disposed of.	N/ A	N/A	N/A
36	4/1066/2015- Wel./CD 19.07.2017	Sh. Sanjay Satpute V.s (i) The Registrar, Ambedkar University (ii) The Registrar, GCSI University	A complaint received from Sh. Sanjay Satpute through CCPD submitted that as per	The respondent Universities may take notice of the increase in reservation of seats for persons with disabilities. In this regard, SCPD has already requested	N/ A	N/A	N/A

			<p>his information reservation in admission in seats is not being provided for PwDs in Higher Education (Ph.D).</p>	<p>Secretary, Higher Education Department to issue appropriate instructions/ orders to all concerned to reserve not less than 5% seats and to give an upper age relaxation to persons who have benchmark disabilities.</p> <p>Director, Higher Education has further requested all the concerned Universities/ Institution including the respondents to do the needful. The respondents are advised to follow and implement the provisions of Section 32 of the Act in the matter of admission to all the courses offered by them.</p>			
3	<p>4/494/2015- Wel./CD 27.07.2017</p>	<p>Smt. Usha Jain V/s. The DCP (North-West)</p>	<p>Smt. Usha Jain, with 100% locomotor disability complaint dated 10.04.2015 submitted that her neighbour Sh. Rakesh Jain and his wife manhandled her. Sh. Rakesh Jain has been using derogatory language against her. She</p>	<p>DCP (North-West) informed that allegation of eve-teasing & molestation against Sh. Rakesh Jain, was found to be baseless and the same was not substantiated and no more police action warranted. S.I Afaque Ahmad informed that charge sheet against Sh. Rakesh Jain was submitted before the Hon'ble court. She has been advised to approach the Hon'ble Court for early disposal of</p>	N/A	N/A	N/A

			requested that FIR should be filed and strict legal action should be taken against him.	her case considering her severe disability. The complaint before the SCPD is closed and disposed of accordingly.			
38	4/1025/2015- Wel./CD 27.07.2017	Sh. Vishamber Verma V/s. The Dy. Commissioner	Sh. Vishamber Verma complained that he wanted a loan of Rs. Five Lakh for self-employment, he also applied for loan under PMEGP.	The case was taken up with the respondent vide notice dated 07.07.2015. The respondent informed that the loan under PMEGP had already been recommended by the District Magistrate (North-West) and the complainant confirmed that a loan of Rs. 3.32 Lakh was sanctioned to him for setting up a cyber Cafe. The case is closed.	N/A	N/A	N/A
39	4/990/2015- Wel./CD 27.07.2017	Sh. Bhupinder Singh V/s. The Director, DSW	Complainant, submitted that he was not receiving disability pension since October, 2014. He requested to solve his problem.	The respondent vide letter dated 15.07.2015 informed that the pension of Sh. Bhupinder Singh was withheld for verification. It had been subsequently remitted @ Rs. 4500/- per quarter to his Bank account on 09.03.2017 & 23.03.2017 and 27.06.2015 respectively. The complainant was advised to submit his comments, if any by 21.09.2015 vide letter 25.08.2015. No comments have been received from	N/A	N/A	N/A

				the complainant till date. As the complainant has not mentioned his contact number, it is not possible to contact him on telephone. The complaint is closed.			
40	4/1233/2016- Wel./CD& Others 27.07.2018	55 Complainants V/s. (i) The PS, UDD (ii) The Commissioner, NDMC (iii) The Commissioner, NDMC (iv) The Commissioner, SDMC (v) The Commissioner, EDMC	A large no. of persons with disabilities who had been either doing street vending or applied to do street vending, filed their representatio ns before SCPD in connection with harassment by the enforcement officials or denied of permissions.	The following recommendations were made: i) The PwDs who were vending, should not be disturbed and be allowed to earn their livelihood by selling various articles. ii)PwDs who fulfilled eligibility conditions and had applied for vending license allotment of kiosk etc. before 13.09.2013 were not issued the license while those who applied after them were given the license should not be denied vending right on the ground. iii)The concerned functionaries of the Municipalities/ Cantonment Board should be properly and adequately sensitised to deal with PwD's with dignity, particularly, while seizing and releasing their goods which should be released within the prescribed time limit and be considerate in	N/ A	N/A	N/A

				<p>levying fines.</p> <p>iv)As per RPWD Act, 2016 reservation of 5% in all poverty alleviation and various development schemes with priority to benchmark disabilities.</p> <p>v)Widow with disability should be given higher priority.</p> <p>vi) Pwd's who need high support may require assistance to carry out the vending activities.</p>			
4.	4/1015/2015- Wel./CD 01.08.2017	Sh. Akshnee Kumar Sharma V/s. SGM (Human Resources), Tata PDDL	Complainant, a person with more than 40% locomotor disability submitted that he was working in the post of Asstt. Accountant in TPDDL. He has been deprived of the benefit of disability quota in promotion despite repeated correspon- den- ce.	It is been recommended that if any representation of the complainant regarding reservation in promotion was pending decision by DVB at the time of its unbundling in 2002, the respondent would be obliged to settle that grievance and extend the benefit if due. In the result, therefore, the representation if any submitted by the complainant to the erstwhile DVB against denial of reservation in promotion to him he should submit the copies of such representations which should be examined and decided in accordance with	N/ A	N/A	N/A

				the then applicable policy/ instructions by the respondent.			
42	4/1217/2016- Wel./CD 02.08.2017	Sh. Bankey Lal Prasad V/s. (i) The Chairman (BSES) (ii) The C.E.O, Delhi Jal Board	Complainant submitted that he has not been provided an electric connection so far. The reason for the same appears to be that the plot was purchased in the name of his father for which GPA was done in the name of the wife of his younger brother. The DGM whom he approached, told him to get a letter from the Court of Commission er for Persons with Disabilities.	As the complainant did not get the electric and water connections, hearings were also held in the matter. BSES informed that an electric meter has been installed on 12.08.2016 against CA No.151918348 at the residence of the complainant vide letter dated 23.08.2016. As regards the water connection, the complainant informed during the hearing that he was also in the process of completing the necessary formalities for water connection. He has not approached this Court thereafter. The complaint is closed.	N/A	N/A	N/A
43	4/1303/2016- Wel./CD 03.08.2017	Sh. Sukhdev Singh V/s. The DCP (West)	Complainant submitted that he was working as Asstt. Manager in BSES Rajdhani and also the Secretary of the recognized DSEWU. On 16.06.2016 he went to BSES Enforcement office West,	The court has taken up the complaint dated 20.06.2016 with the Commissioner of Police, Delhi vide case no. 6539/1141/2016/R 2534 dated 29.07.2016. As the matter has been filed before the Hon'ble Metropolitan Magistrate at Tis Hazari, the case is closed.	N/A	N/A	N/A

			<p>in the office of Vice President to discuss some issues related to misbehaviour and manhandling by Sh. Sandip Chauhan, DGM (O&M), TGN with a MMG worker Sh. Raja Ram. He was attached by Sh. D.C. Kapil, Rajnish Singh and others without any reason. They also snatched his gold chain. Although he reported the matter to the police yet no action was being taken.</p>				
44	4/1311/2016- Wel./CD 03.08.2017	Sh. Ravi S/o Sh. Bharat Lal V/s. The M.S, DDU Hospital	<p>Complainant submitted that he was in Jail No. 4, Tihar. He applied for a Disability Certificate but was assessed to be having only 17% physical disability. Aggrieved by the decision of the Medical</p>	<p>The said hospital informed that the complainant had been issued a Disability Certificate of 41.20% vide no. 46/2017 dated 04.03.2017. They also enclosed a copy of the Disability Certificate duly signed by the Medical Authority, Dr. Dhananjay Sabat countersigned by</p>	N/A	N/A	N/A

			Authority at Deen Dayal Upadhyay Hospital, GNCTD, the complainant approached this court for review of his case.	Dr. Vikas Rampal, Chairman Disability Medical Board. As the Disability Certificate has been issued to the complainant the matter is closed and disposed of accordingly.			
45	4/1471/2017- Wel./CD 04.08.2017	Sh. Babu Lal V/s. The Commissioner, NDMC	The complainant submitted that he would be allotted govt. accommodati on as soon as possible. Based on the said assurance, his complaint no. 4/806/2014-wel/CD was disposed of vide order dated 07.10.2015. However, he has not been allotted the quarter till date.	As the complainant has been allotted the quarter against the 5% quarters reserved for persons with disabilities and other categories, the complaint is closed and disposed of accordingly.	N/ A	N/A	N/A
46	4/1084/2015- Wel./CD 08.08.2017	Sh. Pradeep Raj V/s. The CEO, DUSIB	Complainant submitted that the Association for Disabled People which works for persons with disabilities, was running the Night Shelter allotted by the DUSIB at Padam Nagar from Dec. 2011 to	The complaint was taken up with the respondent vide Notice dated 21.08.2018. Thereafter, the parties were heard by the then Commissioner for Persons with Disabilities on 02.11.2015 and 26.11.2015. The respondent reworked the amount payable by the association as	N/ A	N/A	N/A

			<p>Jan. 2015. The Night Shelter was getting the electricity from the same connection which was installed at the Community Centre used for marriages and other functions. The NDPL did not allot a separate electric meter to the Night Shelter as the bills of lakhs of rupees were outstanding against the Community Centre.</p>	<p>Rs. 81,600/-. The complainant informed vide his letter dated 28.12.2015 that the Association was satisfied with the modification of electricity bill and did not want further action in the matter. However, the complainant in a subsequent communication requested that Rs. 5000/- which DUSIB had taken for re-charging the meter should also be returned which was taken with the respondent, who vide letter dated 09.01.2017 informed that two letters dated 28.12.2016 and 06.01.2017 had been written to the complainant for producing the relevant documents to claim his case. But he has not turned up with the documents to resolve the issue. There has not been any correspondence from the complainant after 10.10.2016 and when the complainant was contacted on phone, he informed the Office of State Commissioner for Persons with Disabilities that he did not want to</p>		
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				pursue the matter as the major issue has already been resolved.			
47	4/1295/2016- Wel./CD 11.08.2017	Dr. Sudeep Kr. Dubey V/s. The Principal, J.P.M.S.S.S for the Blind	The complainant submitted that JPMSSSB unauthorizedly running a Multi handicapped unit with students of the same school. He questioned as to how the students who were primarily admitted to the school catering for single disability could be labelled as multi handicapped and how could they again be with single disability after intervention for certain period.	In the light of the findings stated above after a detailed examination of the complaint vis-a-vis the documents and the inspection, I am constrained to observe that precious time of all concerned was spent on what appears to be more of a dispute with the administration and less to help protect the rights of children with disabilities in question. A positive suggestion to the management by the complainant who happens to be an employee of the umbrella organisation could perhaps have been a better way to bring about improvements, where required.	N/A	N/A	N/A
48	4/1590/2017- Wel./CD 14.08.2017	SCPD V/s. The Director, DTTE, GNCTD	Society for SEDTTE, GNCTD, published an advertisement in the HT dated 29.04.2017 for admission to various courses. The respondent however, did	Office of the CPwD has requested Secretary, Deptt of Empowerment of Persons with Disabilities, GOI to issue appropriate instructions for providing reservation of seats as mentioned in Section 32 of the Act or admitting	N/A	N/A	N/A

			not mention 5% of the seats for the persons with benchmarks disabilities.	applicants with benchmark disabilities without discrimination as per the provisions of Section 16 of the Act. Irrespective of the instructions from Deptt for Empowerment of PwD, respondent is advised to continue providing reservation to Persons with benchmark disabilities in admission to various courses in appreciation of the spirit of the Act. The matter is disposed of accordingly.			
49	4/600/2014- Wel./CD 14.08.2017	Sh. Anshul Tyagi V/s. SDM, Civil Lines, Old Civil Supply Building	Complainant submitted that he was operating a Shop in Burari. He was harassed by the Land- mafia and some officials. They marked his shop and destroyed.	With the advice to the complainant if he is not satisfied with the Department Section, he can approach to the Civil court etc. The case is closed.	N/ A	N/A	N/A
50	1(372)GRV/12- 13/CD 17.08.2017	Sh. Daya Swaroop V/s. The Executive Director, DTTDC	Complainant submitted that he was allotted a PCO booth at ISBT Kashmere Gate by DDA in the year 1983 and he was operating the booth since then from the same location.	In the light of the facts and circumstance of this case, more particularly the fact that the complainant has approached the Hon'ble High Court of Delhi where similar petitions are also under consideration, the complaint with the State	N/ A	N/A	N/A

			<p>However, due to the work of renovation of ISBT Kashmere Gate, the location of the PCO Booth has been changed and new shop allotted to him by draw of lots near the toilet which is beyond the reach of customers. The rent of the shop has been increased. He requested that a new shop may be allotted to him at a location with maximum foot fall.</p>	<p>Commissioner for Persons with Disabilities is closed.</p>			
5	4/1409/2016- Wel./CD 17.08.2017	<p>Ms. Suman Kumari V/s. (i) The Commissioner, SDMC (ii) The Commissioner, NDMC</p>	<p>Complainant, a person with 60% locomotor disability, submitted that she was transferred by the Director (Local Bodies) from NDMC to SDMC vide order dated 13.07.2016. However, neither she was being allowed to join SDMC</p>	<p>As there was no communication from the complainant, she was contacted on telephone and she informed that she has been taken back by NDMC on an order of Central Administrative Tribunal where she had filed an O.A. She has also confirmed that she had received all her dues and requested to close the case. In view of the above-mentioned facts of the case, the matter</p>	N/A	N/A	N/A

			or NDMC was taking her back.	is closed.			
52	4/1378/2016- Wel./CD 18.08.2017	Ms. Kalpna Gupta V/s. The Secretary, DH&FW, GNCTD	The above-named complainant vide her complaint dated 11.08.2016 requested for issuance of Disability Certificate from Aruna Asaf Ali Hospital.	There was no communication from the complainant, she was contacted on telephone on 17.08.2017. She informed that she has been issued a disability certificate of 20% visual impairment. She was told about the relevant provisions in the Rights of Persons with Disabilities Act, 2016 relating to the definition of "Persons with Disabilities", "Persons with Bench Mark Disability" and "Persons with Disability having high Sport needs" and their rights. She also informed vide her email dated 17.08.2017 that she has been issued the disability certificate and wants to close her case file.	N/A	N/A	N/A
53	4/1362/2016- Wel./CD 22.08.2017	Sh. Vijay Yadav V/s. The Directors and Other, DCCW	Complainant who is the father of Master Ronak, a person with 50% mental retardation complained on 03.08.2016 that his son was visiting Bal Vikas	As per the respondent, the parents were informed about the policy vide circular dated 04.01.2014. The children of above 12 years would be provided the facilities between 02:00 Pm to 04:00 P.M at the centre. Since the respondent has not	N/A	N/A	N/A

			<p>Kendra, Nithari centre for exercise and he was not getting proper treatment of therapies. Parents were not bringing Ronak at any fixed time and disturbing other children for taking therapies from the centre regularly.</p>	<p>denied any services between this times, they may avail the services during this time in the interest of master Ronak for providing the therapies. Complaint disposed of.</p>			
54	<p>4/1491/2016- Wel./CD 23.08.2017</p>	<p>Sh. G.S. Rathore V/s. (i) The DCP (New Delhi Distt.) (ii) The Director, Directorate of Education</p>	<p>Complainant submitted that the Institute for Blind at Punchkuian Road is providing free education, boarding and lodging to its blind students since 1947. Sh. B.L. Sharma with Sh. B.M. Upreti have started misusing the Institute's property for their personal financial gain.</p>	<p>As the issue involved in this case has already been resolved to the satisfaction of the complainant as submitted by the respondent no. 1 and confirmed by the complainant during the hearing, impleadment of any other person will be of no consequence. Hence the case is closed and disposed of accordingly.</p>	N/A	N/A	N/A
55	<p>4/1129/2015- Wel./CD 4/1313/2016- Wel./CD</p>	<p>Sh. Rahul Sharma V/s. The Secretary, DH&FW, GNCTD</p>	<p>Complainant addressed to the MS, Babu Jagjivan</p>	<p>The disability certificate issued on 25.01.2016 on the basis of Disability</p>	N/A	N/A	N/A

	24.08.2017		Ram Memorial Hospital (BJRM) submitted that an employee of the hospital at the counter without examining him told him that he would be getting a disability certificate of only 20% and returned his application for disability certificate.	Certificate No. 474/2015 dated 30.10.2015 to the complainant by BJRM Hospital though not exactly in the same format as prescribed in the Central /Delhi Persons with Disabilities Rules, has the necessary information and must be accepted by all the recruiting authorities, etc. for a period of three years where after the complainant should get himself reassessed as the condition is likely to improve as per the disability certificate No. 474/2015 dated 30.10.2015. Both the cases are disposed of accordingly.			
56	4/1186/2016- Wel./CD 25.08.2017	Smt. Mamta Sharma V/s. The Divisional Commissioner-Cum-Secretary (Revenue), Deptt. Of Revenue, GNCTD	Complainant informed that she and her husband want to gift deed their flat to her son (Abhishek Sharma) who is a person with Cerebral Palsy (CP) and his IQ is lower than a normal. The Complainant approached the Sub-Registrar Office, Rohini, but they refused	The complaint was taken with the respondent vide communication dated 16.02.2016. Sub-Divisional Magistrate, Rohini informed that after due examination of the case and as per Registration Act 1908, the petitioner may apply to SR Office with legal Guardianship Certificate of her son along with the gift deed which is to be registered before the office. The petitioner was contacted on phone and she informed that issue of	N/A	N/A	N/A

			to allow and register the gift.	allowing gift deed of her flat to her son has been resolved. The complaint is closed and disposed of accordingly.			
57	4/1125/2015- Wel./CD 25.08.2017	Ms. Rama Sharma V/s. The Chairman, DSSSB	Complainant submitted that as she was unable to personally go to the office of the respondent for Document Verification on 09.09.2015, her husband Sh. Dharma Raj Kumar who is also a person with blindness visited that office. The concerned official misbehaved with her husband and asked the guard to throw him out the office in front of many other people.	The respondent is advised to impress upon all concerned in the DSSSB to ensure handling and treating of persons with disabilities on equal basis with others and with dignity as envisaged in the Rights of Persons with Disabilities Act, 2016. An action taken report be submitted to this Court under intimation to the complainant.		Yes	No
58	4/1674/2017- Wel./CD 4/1675/2017- Wel./CD 4/1680/2017- Wel./CD 4/1682/2017- Wel./CD 4/1683/2017- Wel./CD 4/1684/2017- Wel./CD	Mr. Balbir Sethi, Mr. Saksham Arora, Ms. Stuti Kapoor, Mr. Rajesh Verma, Ms. Kavita and Smt. Neelam V/s. (i) The PS, Health Deptt., (ii) MS, JSS Hospital, (iii) MS, IHBAS, (iv) MS, DDU Hospital	The above complainants have been struggling to get themselves/ their children assessed for mental/ neurological disorders and Disability Certificate from JSSH	During the hearing on 11.08.2017, JSS Hospital informed that Disability Certificate to Saksham Arora, Ms. Stuti Kapoor, Ms. Verma and master Shubham have been issued Disability Certificate. Ms. Kavita will be issued DC within	N/ A	N/A	N/A

	25.08.2017		<p>and therefore, requested that they be issued the disability certificates at the earliest.</p>	<p>10 days. Recommendation was also made to Nodal Department for notifying the hospitals and under Municipal Corporation and New Delhi Municipal Corporation for the purpose of assessment and issuance of Disability Certificate.</p> <p>In light of the facts and circumstances of the cases deliberated herein above and based on the experiences of this court, the following recommendations are made:</p> <p>(i)The concerned Department should consider the experiences of the primary stakeholders particularly those persons who had faced difficulties in obtaining the disability certificates so that persons with disabilities are able to get DC.</p> <p>(ii)Persons who have approached SCPD could be involved for consultation amongst the primary stakeholders.</p> <p>(iii)Arrangement to assess the persons should be made at the place of their residence by the</p>			
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				concerned hospital. (iv)Workshops on assessment of disabilities and procedure on the issuance of DC should be organised from time to time for the Medical Authorities and the Doctors.			
59	4/1389/2016- Wel./CD 28.08.2017	Sh. Chander Bhushan Rajput V/s. The Secretary, Deptt. Of Services, GNCTD	Complainant requested that in view of the judgment of Hon'ble SC of India, in the case of Rajeev Kumar Gupta & others versus Union of India & others writ petition (civil) no. 521 of 2008 with civil Appeal No. 5389 of 2016 (arising out of SLP(Civil) no. 244 of 2016, he may be considered for Danics/ equivalent rank post as he has become eligible for the same.	The complaint was taken up with the respondent vide several communications and a hearing. The respondent vide letter dated 24.01.2017 informed that MHA, G.O.I, vide this letter dated 23.12.2016 has forwarded a copy of DoP&T's letter vide which it has been informed that DoP&T has filed a Review Petition © No. 3719 of 2016 before the Hon'ble Supreme Court of India. In view of this, the case is closed and disposed of accordingly vide order dated 28.08.2017.	N/A	N/A	N/A
60	4/1167/2016- Wel./CD 29.08.2017	Sh. Arvind Kumar Singh V/s. The Director, Directorate of Education	Sh. Arvind K. Singh, a person with visual impairment working as a lecturer of	The Vice Principal of GBSSS, Seemapuri informed LTC Taxi fare in r/o Sh. A.K. Singh Lec. (Pol. Sci.) has been	N/A	N/A	N/A

			Pol. Science in GVSSS, Seemapuri, submitted vide his complaint dated 09.11.2015 that his LTC claim for travel by taxi has been denied.	sorted out and after getting approval for payment from competent authority. The complainant was also contacted on telephone and he confirmed that the matter has been resolved. In view of this the case is closed.			
6.	4/1469/2016- Wel./CD 31.08.2017	Ms. Mamta Ray V/s. The Deputy Police Commissioner (North -East)	Ms. Mamta Ray submitted that she and her husband are both persons with 60% locomotor disabilities and facing great difficulty due to creation of unhygienic conditions, water logging, stagnation of used water in front of her house by the neighbour mainly Smt. Prabha alias Neeru Sharma and she also alleged that her neighbour used filthy language against her and was trying to breach her fundamental right and personal liberty under	During the hearing the complainant submitted that her neighbour has stopped bullying and abusing her and her husband and was not throwing water in front of her house. The respondent submitted a report dated 23.08.2017 in which she informed that the issue has been settled and she did not want any police action and hence the complaint has been filed. However, the Beat Officers of the Division have been directed to keep a vigil and meet her on regular basis.		Yes	No

			article 21 of the Constitution. She reported to the police authority but no action was taken.				
62	4/1322/2016- Wel./CD 06.09.2017	Sh. Narender Kumar Sharma V/s. The District Magistrate	Sh. Narender K. Sharma, a person with 75% locomotor disability and a native of Distt. Meerut submitted that his land at Prahladpur Bangar has been acquired and he has not been allotted of alternative plot.	Due to transfer of concerned person nobody could attend the hearing. Needless to mention that the complainant has already waited for long and in the process, has got harassed due to inordinate delay in allotment of alternative plot of land. It was recommended that DM (North) should look into the matter personally and needful done by 29.09.2017 and intimate the court within three months. The matter is disposed of with the above recommendation.		Yes	No
63	4/634/2014- Wel./CD 08.09.2017	Sh. Om Prakash V/s. (i) The Chairman, NDMC (ii) Asstt. Commissioner of Police (Laxmibai Nagar)	Sh. Om Prakash, a person with 56% locomotive disability filed a complaint that he was allotted the DMS booth in Laxmibai Nagar, 14 years ago. There is an NDMC Kiosk close by which sells variety	The respondents are advised to ensure that the concerned persons as mentioned above do not harass the complainant and adversely affect his livelihood by organising regular vigil of the area. The complainant is advised to approach the concerned Police Officials in case of any harassment. The concerned	N/A	N/A	N/A

			<p>of goods on the footpath and creates garbage all around. Complainant alleged harassment by Sh. Satinder Bhati. It is observed the papers at kiosk no. 56 was allotted to Sh. Harjeet Singh, who has expired.</p>	<p>Police officers are advised to ensure that the complainant is not harassed by any person and his rights are not infringed. During the last 3 years, this Court has taken various steps to redress the grievance of the complainant. The concerned authorities namely, NDMC and the Delhi Police have taken action in accordance with the law and have undertaken totake measures under the relevant provisions of the ACT so that the complainant is not harassed.</p>			
64	<p>4/1581/2017- Wel./CD 08.09.2017</p>	<p>Sh. Rohtas Singh V/s. The Commissioner, EDMC</p>	<p>Sh. Rohtas Singh, a person with 89% of locomotor disability, complained that he had met an accident on 26.11.2012 and lost his right arm, he lost all his property in his treatment and has no other means of livelihood other than the Kiosk at Anand Vihar Station.</p>	<p>This Court has made the following recommendations, in view of the fact that the representations in those cases concern the livelihoods of a large number of persons with disabilities who face adverse situations on day-to-day basis and that the issue of constitution of the TVC is before the Hon'ble High Court of Delhi who are seized of the issues connected therewith: (i)PwDs should not be disturbed and be allowed to earn their livelihood by selling various</p>	N/A	N/A	N/A

				<p>articles.</p> <p>(ii)PwDs who fulfilled eligibility conditions and had applied for licence, allotment of Kiosks but were not issued the licence should not be denied vending right on the ground that their names do not exist in the registered vendors list.</p> <p>(iii)The concerned functionaries should be properly and adequately sensitised to deal with the PwD's with dignity.</p> <p>It is expected that the concerned officers would take a sympathetic view and let the complainant earn his livelihood in a lawful and peaceful manner.</p>			
65	4/1487/2016- Wel./CD 08.09.2017	Sh. Amit Kumar Mit V/s. The Dy. Commissioner of Police (North Distt.), Office of the Dy. Commissioner of Police, PS Civil Lines	Sh. Amit Kumar Mit, a person with 40% locomotor disability vide email submitted that his neighbour Sh. Deen Dayal wrongfully parks his vehicles in front of his house pressuring him to vacate the house and makes	Enquiry was conducted by ACP/ Civil Lines which revealed that neighbour parks his vehicles in front of vacant plot opposite to his house. Preventive action u/s 107/151 CR.PC has already taken against both the parties which is pending in SEM Court/ North. On 12.04.2017 neither of the parties attended the hearing. The complaint was however advised to submit his comments on the	N/A	N/A	N/A

			<p>mockery of his disability and causes mental harassment. Local Police also tends to side with Sh. Deen Dayal and his wife and was put behind bars for a night in the Local Police Station.</p>	<p>reply of the respondent by 29.05.2017 failing which the case would be treated as disposed of. As there was no response from the complainant, and he informed that the matter has been resolved. In view of the forgoing and the fact that the matter is before the SEM Court – (North), the complaint is closed and disposed of.</p>			
66	<p>4/1616/2017- Wel./CD 08.09.2017</p>	<p>Sh. Mohammed Shabbir Ahmed Khan V/s. The Commissioner, EDMC</p>	<p>Sh. Mohammed Shabbir Ahmed Khan, a person with blindness complained on 11.04.2017 R/o New Usmanpur, Delhi-53, informed that his shop (Kiosk) was removed by EDMC in his absence, he was directed to deposit Rs. 9000/- on account of encroachment.</p>	<p>The following recommendations have been made: (i)PwDs should not be disturbed and be allowed to earn their livelihood by selling various articles. (ii)PwDs who fulfilled eligibility conditions and had applied for licence, allotment of Kiosks but were not issued the licence should not be denied vending right on the ground that their names do not exist in the registered vendors list. (iii)The concerned functionaries should be properly and adequately sensitised to deal with the PwD's with dignity.</p>	N/A	N/A	N/A

67	4/1272/2016- Wel./CD 12.09.2017	Sh. Pawan Jolly V/s. The Commissioner, Police HQ, Mso Building	Sh. Pawan Jolly, a person with 100% visual impairment and has a son 15 Years old who is also 100% disable due to Cerebral Palsy since birth. After the death of his mother (Ms. Rachna Jolly), his-in- laws started torturing and harassing him and his son an implicating false charge against him. The matter was sub- judice and no action was taken by the local police at this stage.	Since the complainant has already filed a divorce petition in the District Court Saket, he may bring the provision of the RPwD Act, 2016 to the notice of the Hon'ble Court. As regards his and his son's safety, the local police is already providing the assistance as and when required by the complainant. It is expected that the police will continue providing such assistance and protection to the complainant and his son both of whom are persons with disabilities, in light of the provisions of the RPwD Act, 2016.	N/ A	N/A	N/A
68	4/1600/2017- Wel./CD 19.09.2017	Mrs. Sunita Devi V/s. The Director, Directorate of Education	Sh. Youdhvir Singh 83% disabled is not given benefit of double TA as claimed by his wife. He is working as TGT Science.	The respondent is therefore advised to re-examine the matter and grant the complainant the transport allowance at double the normal rate w.e.f the date it was due to him and pay him the arrears and intimate this court by 29.10.2017. VMMC/Safdarjung hospital is directed to re-examine the disability certificate dated 19.01.2016 and issue fresh disability certificate to Sh.	N/ A	N/A	N/A

				<p>Youdhvir Singh in an appropriate form-VIII of the RPwD Rules, 2017 which has been prescribed for cases other than the case of amputation or complete permanent Paralyse of limbs or dwarfism or blindness and in case of Multiple disabilities. This, however, must not delay grant of TA at double the normal rate to Sh. Youdhvir Singh.</p>			
69	<p>4/1517/2017- Wel./CD 19.09.2017</p>	<p>Sh. Suraj Prakash V/s. The Managing Director, BSES, East Patel Nagar</p>	<p>Sh. Suraj Prakash, a person with blindness filed a complaint on 06.02.2017 that he has purchased an old house from Sh. Surinder Singh Solanki in July 2011. At the time of purchasing there was no electricity meter in the house. So, he had applied for a new Electricity meter connection but due to outstanding electricity amount new meter could not be installed.</p>	<p>The respondent is advised to check the record and inform the complainant by 25.09.2017 about the formalities that he is required to complete. The complainant is advised to complete the requirements within next seven days and on completion of the formalities, the respondent is directed to install the electricity meter at the requested premises of the complainant within next seven days and submit an action taken by 10.10.2017 to this court. The case is disposed of.</p>		<p>Yes</p>	<p>Yes</p>

70	4/1659/2017- Wel./CD4/1702/2 017-Wel./CD 20.09.2017	Sh. Mir Singh V/s. The Chairman- cum-Managing Director, DTC	Sh. Mir Singh, a person with 40% locomotor disability has complained on 09.05.2017 that he has been paid less arrears of T.A and for promotion to the next higher post w.e.f 27.06.2016. He has complained that he should be paid T.A at double of Rs. 1600+DA thereon from February, 2009 to January, 2017 and he should be promoted from 27.06.2016	Respondent is advised to re-examine the matter and pay the T.A to the complainant and other similar placed employees with disabilities accordingly. The claim of the complainant for promotion to the post of Transport Inspector against a reserved vacancy for the persons with disabilities may be considered and ATR in the matter be submitted within 3 months under Sec. 81 of the RPwD Act, 2016.		Yes	Yes
71	4/1732/2017- Wel./CD 26.09.2017	Dr. Nitesh Tripathi V/s. (i) The Commissioner, NDMC (ii) The MS, Hindu Rao Hospital (iii) The Head of Department, Dept. of Psychiatry, Hindu Rao Hospital	Dr. Nitesh Tripathi, a person with locomotive disability, complained through email on 13.09.2017 that he has not been deputed for CME to be held on 18.09.2017 merely on the ground of his disability and has thus	A SCN was issued on 14.09.2014 why the complainant should not be deputed for the said CME and to submit ATR by 18.09.2017. Though this court has not received any reply from the respondents, the complainant has informed this office that he has attended the CME on 18.09.2017 and has received a certificate for the	N/A	N/A	N/A

			been discriminate d against.	same. The complainant advised to take early action to make the hospital fully accessible to persons with disability in accordance with the provisions in the RPWD, 2016.			
72	4/1473/2016- Wel./CD 26.09.2017	Sh. Jugal Kishore V/s. The Director, Directorate of Education	Complainant Sh. Jugal Kishore, a person with blindness submitted that he is working as Principal in GBSSS, Dr. Mukherji Nagar and has given best for running the school but Sh. Pankaj Pushkar, MLA, Timarpur and Mr. D.K. Taneja a nearby resident of the school and the teachers of the school have asked to transfer him from the school.	It was recommended that respondent may get a study conducted on the issues of employees with various disabilities with a view to addressing such issues through comprehensive measures and reasonable accommodations so as to enable employees with disabilities to utilise their full potential. The Study may be conducted by a team which should comprise professionals including persons with disabilities from the field of Education and its administration such as NUEPA. The complaint is disposed of.		Yes	Yes
73	4/1030/2015- Wel./CD 29.09.2017	Sh. Pravesh Kumar Sachdeva V/s. Sh. P.K. Bangar, Manager (Admn) HQ, DTC	Sh. Pravesh K. Sachdeva, a person with 73% hearing impairment complained on 09.07.2015 that he is Assistant In-charge in	The complainant informed that DTC has grant him the benefit of T.A at double the normal rate and shall calculate the arrears w.e.f 24.07.2015, the case is disposed of.	N/A	N/A	N/A

			DTC since 06.02.1984. He submitted an application for ground of transport allowance at double the normal rate.				
74	4/1583/2017- Wel./CD 29.09.2017	Sh. Vijay Pal V/s. (i) The Chairman-cum-Managing Director, DTC (ii) The Depot Manager, DTC	Sh. Vijay Pal, person with 100% impairment in both ears, complained that he is working as Asst. Traffic Inspector in DTC and entitled to the Transport Allowance and other benefits applicable to employees with disability. He also requested for light duty but given warning and reverted without any reason. He was also not given T.A at double rate.	Jag Pravesh Chandra Hospital, GNCT of Delhi observed that the hearing of the petitioner has improved with the Hearing Aid and it was recommended to re-assess after 3 years. The respondent was advised that the complainant is not denied any benefit and Action Taken Report was sought by 18.09.2017. According to ATR the complainant was reverted on account of a disciplinary case against him. The complainant was advised to report to MS Jag Pravesh Chandra Hospital, GNCTD for issue of a fresh disability certificate in appropriate form within 7 days. Principal Secretary, DH&FW, GNCTD is advised to organise intensive training programmes on assessment and certification of various disabilities including the relevant provisions		Yes	No

				of the legislation, rules, regulations etc. on priority for all the concerned Doctors/ Members of the Medical Authorities of all the notified hospitals in the GNCTD.			
75	4/1302/2016- Wel./CD 06.10.2017	Dr. Nitesh Tripathi V/s. The Commissioner, NDMC	Dr. Nitesh Tripathi, a person with locomotor disability complained that PWD and NDMC have not filed a case for not providing accessible road to Kamal Vihar, Burari, Delhi-84. He has requested to order an access audit of the road by deputing an officer of the court.	Sh. Kapil Gupta, Ex. Engineer, Civil Lines Zone and Sh. Y.A. Zafari, AE, appeared for Commissioner, NDMC and submitted status report dated 26.09.2017. The road has recently been constructed by I&FC dept. and the area does not fall under NDMC or PWD. I&FC Dept. is responsible for construction and maintenance of the road. In view of the above submission, there is no need for an access audit of the area at this stage. I&FC Dept. is advised to ensure proper accessibility. The matter is disposed of.	N/ A	N/A	N/A
76	4/1338/2016- Wel./CD 06.10.2017	Dr. Nitesh Tripathi V/s. The Engineer- in-Chief, PWD, GNCTD	Dr. Nitesh Tripathi, a person with locomotor disability complained on 06.09.2016 that there was no proper arrangement of traffic	It was observed that the issue pertains to DTC and Traffic Police. Director, Pt. Deendayal Upadhyaya Institute for the physically handicapped informed that each satellite centre has a nodal officer. She	N/ A	N/A	N/A

			signals on the way to satellite centre of IPH, Seemapuri and the DTC Bus Depot, New Seemapuri, and people faced problems, who visited the centre for treatment.	has not received any complaint regarding the above-mentioned issue in respect of Satellite Centre at New Seema Puri. She was advised to look into the matter and take up with the DTC and Delhi Police to ensure safe and barrier free access for persons with disabilities to the Satellite Centre. The matter is disposed of.			
77	4/1403/2016- Wel./CD 10.10.2017	Sh. Chandra Shekhar Pandey V/s. (i) The Dy. Director (Disability), DSW (ii) The Principal, GSSSB, DSW	A Complainant, a person with blindness, complained that he was a student of class 12 in 2009-10 and his name in the certificate is different from the certificate of class 10. He wants his name corrected in class 12 certificate through CBSE.	Sh. Suresh Kumar, DDO/HOO, GSSSB submitted report on 09.10.2017 in which he has written to Controller of Examination, CBSE to get the name corrected from 'Chandera' to 'Chandra' and the process may take about a month. A Letter was sent to complainant's address but the address is incomplete. Respondent no. 2 is directed to check the school record and send a copy of this order to all his given addresses including the permanent address and advise him to do the needful. The court may be intimated once the name of complainant is changed in class 12	N/A	N/A	N/A

				certificate. Complaint is closed and disposed of.			
78	4/1641/2017- Wel./CD 17.10.2017	Suo-motu V/s. Medical Superintendent, Aruna Asaf Ali Govt. Hospital	Aruna Asaf Ali Government Hospital, advertised in HT dated 19.05.2017 inviting candidates for interview for the post SR & JR which are identified for person with locomotor disability. Section 34 of the RPwD Act,2016 mandates that not less than 4% of the vacancies shall be reserved for persons with benchmark disabilities and whereas para 25 of DoP&T's OM no. 36035/32004 -Estt (Res) dated 29.12.2005 provides separate rules. Number of vacancies reserved for SC/ST/OBC etc. should be indicated clearly.	The respondent was asked why the vacancies were not in accordance with OM of DoP&T and was directed to appear before the State Commissioner on 06.07.2017. In the hospital there are 43 posts of SR and 29 posts of JR and no person of disability was selected. However, they have noted and recorded the above-mentioned OM for future reference. It has also been decided that in future recruitment exercise along with the names addresses and contact details of persons with disabilities appointed against the reserved vacancies may also be intimated to this court within 15 days of their joining. This case is disposed of.	N/A	N/A	N/A
79	4/1649/2017- Wel./CD	Sh. Awadesh Kumar Prajapati V/s. The Director,	The complainant, sh. Awadesh	DoE informed that Sh. Darvesh Kumar was	N/A	N/A	N/A

	27.10.2017	Directorate of Education	K. Prajapati, a person with blindness working as TGT (Hindi) Seniority No. 3949 complained that his name has not been considered for promotion whereas his junior Sh. Dharvesh Kumar, TGT (Hindi) with Seniority no. 4007 has been kept at Sl. No. 165 for promotion.	appointed as TGT (Hindi) under SC Category. Therefore, seniority no. in the consideration zone for PGT (Hindi) in General Category is 3316 and his name does not exist in the consideration zone for promotion for the year 2015-16. It was clarified to the complainant that as per DoP&T, there is no reservation for persons with disabilities to Group A and Group B Post. Since no person junior to him has been included in the consideration zone, no discrimination was meted out to him. Complaint disposed of.			
80	4/1365/2016-Wel./CD4/1264/2016-Wel./CD4/1713/2017-Wel./CD 30.10.2017	Ms. Bhawna Arora V/s. The Principal, St. Thomas School, & Sh. Jitender Kumar & Smt. Seema Kumar V/s. (i) The Director, Directorate of Education (ii) The Principal, St. Thomas School	Ms. Bhawna Arora, mother of Sanvi Arora studying in class 3 in St. Thomas School Mandir Marg, suffering from Cerebral Palsy and Ataxia was detained in Class 3 without intimation to the parents, she also complained that	The case was taken up with DoE who informed that Sanvi Arora sits with Special Educator in Class 1 and it was the first school to have special educator. Since the school is an unaided Christian Minority School 10% concession in annual charges cannot be given. Respondent no. 1 St. Thomas School submitted that the management gave 40% concession in fee of Ms. Bhawna Arora's daughter	N/A	N/A	N/A

			<p>provision of writer, extra time, etc. has not been given to her.</p>	<p>and the decision about fee concession has to be taken up by the management of the school for the current year. In the case of Sanvi Arora, the management has decided to extend 40% fee concession for the academic year to 2017-18. But it will not be possible to stand beyond this financial year. The complainant reiterated her satisfaction with regard to the arrangements for her daughter in the school. It is expected that the school will continue providing the best possible facilities for quality education to her daughter.</p>			
8.	<p>4/1499/2017- Wel./CD 4/1547/2017- Wel./CD 31.10.2017</p>	<p>Sh. Rajender Das V/s. Director, Directorate of Education</p>	<p>Sh. Rajender Das, Principal, visual impairment complained on 06.01.2017 that he has been transferred to a faraway school from his residence at GBSSS, New Rohtak Road and also requested to be transferred to preferred</p>	<p>The respondent informed that Sh. Rajender Das has been transferred to one of his preferred schools vide order dated 25.08.2017 and he has joined. In view of the above both the complaints are closed and disposed of.</p>	N/A	N/A	N/A

			schools on priority which was registered as Case no. 4/1547/2017-wel/CD.				
82	4/1657/2017-Wel./CD 03.11.2017	Sh. Madan Mohan Tiwari V/s. The Director, Directorate of Education	Person with blindness complained that he has not been provided his post-retirement benefits and has not been considered for re-employment.	The respondent submitted that the benefits of retirement on account of GPF and Gratuity & Pension commutation had been released to the complainant in the month of May & June 2017 and leave encashment had been processed. The respondent also submitted that his case for re-employment cannot be acceded to as a recordable warning was issued to him. Since all benefits have been released to him, the case is disposed of.	N/A	N/A	N/A
83	4/1183/2016-Wel./CD 08.11.2017	Sh. Haider Hassan V/s. The Chairman, DSSSB	Complainant with hearing impairment submitted that 3 posts in NDMC were reserved for O.H. 2 for VH and 2 for HH. Though he qualified for OBC he was rejected on the ground that the post was not identified for Persons with Hearing Impairment.	The case was taken up and forwarded to DSSSB who later forwarded it to MCD who informed that no post was reserved for HH candidates. Hence question of considering Sh. Haider Hassan under HH category did not arise. The reply was forwarded to the complainant on 06.03.2017 and as no comments was received from him till date. The complaint is	N/A	N/A	N/A

				closed.			
84	4/1361/2016- Wel./CD 10.11.2017	Sh. Gaurav Kumar V/s. (i) The Director, Education Deptt., EDMC (ii) The Director, Education Dept. NDMC	Complainant with 70% Loco motor disability vide his complaint dated 03.08.2016 submitted that respondent no.01 was not following the procedure of promotion to the post of Principal.	Respondent No. 01 informed that after trifurcation of MCD, all matters related to promotion were being dealt by NDMC, who informed that reservation for persons with disabilities to Head Master post is not allowed as per DOP&T's instructions. The reply of North DMC was sent to the complainant. However, no comments from the complainant have been received. In view of this, the complaint is closed and disposed of accordingly.	N/ A	N/A	N/A
85	4/1603/2017- Wel./CD 17.11.2017	Sh. Pradeep Kumar V/s. Dy. Commissioner of Police, Distt. South West & Commissioner of Police, Delhi Police	Person with 47% locomotor disability complained that some people cheated him and took Rs. 2.65 lakh to get him job in Railway or FCI. An F.I.R was filed in Sagarpur Police Station but the complainant during the hearing informed that FIR had not	Direction vide dated 18.11.2017 Commissioner of Police was impleaded and directed for further sanitization to all officers including ACPs/SHO of Delhi Police. As the FIR had been filed, he was satisfied with the Action taken now. Matter is closed and disposed of.	N/ A	N/A	N/A

			been filed.				
86	4/473/2013- Wel./CD 23.11.2017	Dr. Ram Kishan V/s. (i) Ms. Padmini Singla, Director, Directorate of Education (ii) Sh. K.P. Rangari, Dy. Director, Dept. for the Welfare of SC/ST/OBC/Minor ities (iii) Principle, KISS, Delhi	Regarding 3% reservation for PwDs in Kalinga Institute of Social Science (KISS), Issapur, Delhi.	Respondent No. 2 informed that policy for 3% reservation for persons with disabilities has already been implemented in K.I.S.S. An advertisement for admission of 2015- 16 session has also been published in the leading newspapers on 15.02.2015. As the complainant was not present during the hearing held on 27.06.2014, 10.09.2014, 10.12.2014, 01.06.2015, 01.10.2015 and has not enquired about the case, the complaint is closed and disposed of accordingly.	N/ A	N/A	N/A
87	4/1133/2015- Wel./CD 23.11.2017	Ms. Sanyogeeta V/s. Secretary, Deptt. Of H&FW	Complainant was selected as Staff Nurse, due to her disability it was difficult for her to travel 25-30 Kms. Away. So she requested to transfer to a nearby hospital.	The respondent informed that it was not possible to transfer her at that stage. However, her request can be considered in future. As the complainant did not pursue her case for long, she was contacted on telephone and she informed that she has been transferred as per her request and requested to close her case. Accordingly, the complaint is closed.	N/ A	N/A	N/A

88	4/619&466/2014- Wel./CD 27.11.2017	Sh. Ramdev S/o Bajinath & Sh. Laxman Prasad V/s. Secretary, Dept. of Urban Development, GNCTD	Both the complaints were received on 24.03.2014 and 15.05.2013 regarding allotment of Rajeev Ratan Awas Flats under the Quota for Persons with Disabilities. Respondent clarified that the complainants fall under the urban poor which is second category of urban poor.	Copy of letter dated 18.08.2017, was sent to both the complainants on 31.08.2017 to submit comments by 18.09.2017 failing which it would be presumed that they have nothing to say. Since no comments have been received from the complainants the case has been closed.	N/ A	N/A	N/A
89	4/1749/2017- Wel./CD 27.11.2017	Shri Raman Batra V/s. Parivartan Foundation	Sh. Raman Batra, complained that he is being harassed by the staff of Parivartan Foundation, Mundka, where he was admitted on 25 April 2014.	The complaint was taken up vide notice dated 28/09/2017 which was returned by the Post Office due to incomplete address of Parivartan Foundation. Sh. Raman Batra was asked to provide correct address within 07 days, failing which it would be presumed that he has nothing to say in the matter. As no response has been received from Sh. Raman Batra till the date, the complaint is closed and matter is disposed of.	N/ A	N/A	N/A

90	4/1746/2017- Wel./CD& 15/1014/2017- Wel./CD 27.11.2017	Dr. Nitesh Tripathi V/s. The Commissioner, NDMC	Complaint vide an email dated 21.09.2017 submitted that he is working as GDMO in NDMC and his salary for the month of July and August, 2017 has not been released.	On the intervention of SCPD, As the salary for the month of July and August, 2017 in respect of the complainant was released and his contract appointment beyond June, 2017 was extended. Both the complaints (Case No. 4/1746/2017- Wel./CD and Case No. 15/1014/2017/10) are closed and disposed of accordingly.	N/ A	N/A	N/A
91	4/1123/2015- Wel./CD 28.11.2017	Ms. Rinki Kumari V/s. Commissioner, DFS&CA	The case was regarding conversion of Ration Card under B.P.L. Category in respect of a person with 80% disability (Post-Polio Paralysis).	Respondent informed that Food Security Card has been issued to petitioner by the respondent on 27.08.2015 and her request for conversion of PR card into BPL category cannot be considered.	N/ A	N/A	N/A
92	1/(330)/GRV/12- 13/CD 28.11.2017	Sh. S.K. Gupta V/s. Commissioner, SDMC	Complainant filed a case regarding non- implementati on of Sec. 43 of the Act by the Land & Estate Dept. of SDMC.	The then Commissioner for Persons with Disabilities had already passed directions and a letter had been issued to Director, DSW, GNCTD to formulate scheme in co-ordination with local authorities and DDA, the complaint is closed and disposed of accordingly.	N/ A	N/A	N/A
93	4/842/2014- Wel./CD 28.11.2017	Smt. Priya Varadan V/s. The Commissioner,	Complainant requested for a pathway	Respondent informed that further 8 feet wide	N/ A	N/A	N/A

		SDMC & Sh. Mukesh Khanna, President (GERA)	measuring eight feet from the approach of the house (wall) which will enable them to walk through and also call a car or an ambulance in time of emergency or necessity.	area has been designated and provided for smooth flow of vehicles/ wheel chair in case of emergency. Complainant was contacted and she confirmed that the above work had been done. In view of this the complaint is disposed of.			
94	4/837/2014- Wel./CD 29.11.2017	Sh. R.K. Sharma V/s. Secretary, PWD	Complainant was allotted a Type-III Delhi Administrati on Flat in Timarpur, but he did not meet basic requirements which are necessary for an ambulated person with disability.	As the complainant did not pursue the matter this court tried to contact him on his given telephone No. (8750196282), but the same was switched off. Even on the date of writing this order (28.11.2017), the telephone was switched off. In view of this, the complainant is closed and disposed off. If the complainant faces any harassment in violation of the provisions of the Rights of Persons with Disabilities Act, 2016 or the Rules or Regulations made thereunder, he may file a fresh complaint.	N/ A	N/A	N/A
95	4/1336/2016- Wel./CD 30.11.2017	Sh. Chaman Lal V/s. The Dy. Director (Disabilities), DSW	Complainant had not been receiving pension for persons with disabilities for last 3 years.	The complainant was getting old age pension and in accordance with the scheme, he cannot get the disability pension. Besides, as the complainant has	N/ A	N/A	N/A

				not pursued the matter, the complaint is closed and disposed of accordingly.			
96	4/1031/2016- Wel./CD 30.11.2017	Sh. Mohd. Amir Khan V/s. (i) Registrar of Societies, Dept. of Industries, (ii) Dy. Director Education, Directorate of Education, (iii) President, Anmol Educational & Social Welfare Society	Complainant has not been admitted in Government School on the ground that his previous school is not a recognised school.	The Complainant was contacted on telephone in April, 2016. He confirmed that he got admission in class IX in open school. Sh. Yakoob, his father also confirmed on his given Mobile No. 9560026165 on 28.11.2017 that his son Amir Khan got admission. The matter is closed and disposed of.	N/A	N/A	N/A
97	4/1070/2015- Wel./CD 07.12.2017	Ms. Neetu Kapoor V/s. Director, Directorate of Education	St. Xavier School refused to admit of 75% vision impaired student named Krrish Kapoor.	As the case is pending for more than two years and there was no correspondence whatsoever either from complainant or from Ms. Suvarna Raj who forwarded the complaint, the complainant was contacted on her given number (9136265433) which is not recognised. Ms. Suvarna Raj was also contacted and was advised to intimate the status if any known to her or advise the complainant to get in touch with this Court. However, despite lapse of sufficient time neither of them has reverted. In view of this, the complaint is	N/A	N/A	N/A

				closed.			
98	4/1743/2017- Wel./CD 07.12.2017	Sh. Kaptan Singh V/s. The Chairman, DTC	Complainant was refused to issue another I.D. Card and he was also harassed and intimidated.	The Depot Manager vide his letter dated 16.10.2017 informed that the Department has taken appropriate action against the erring staff and the complainant has been informed. A copy of the advice given to the concerned officers namely Asstt. Manager (Admn.), Incharge (Livery) and other employees issued on 04.10.2017 was enclosed with the reply. In light of this, the complaint is disposed of.	N/A	N/A	N/A
99	4/1605/2017- Wel./CD 08.12.2017	Sh. Ravindra Mohan Gupta V/s. The Director, Directorate of Social Welfare	Complainant submitted that the respondent had not vacated the premises of Lady Noyce School for the Deaf, Delhi Gate. The complainant requested to take strong steps to remove the unauthorised occupation.	The complainant was asked whether he/ the organisation ever approached the concerned authorities such as secretary/ Directory, Social Welfare, he stated that he and other representatives of the organisation did meet various functionaries of the Department but it has always been a problem understanding the conversation due to unavailability of Sign Language Interpreter during the meetings. In support of the allegation of illegal occupation of the premises by the	N/A	N/A	N/A

				Department, the complainant has not submitted any supporting documents. In any case, State Commissioner is not the appropriate forum for resolution of such matter. The case is closed.			
10	4/707/2014- Wel./CD 11.12.2017	All Deaf & Dumb Students V/s. Director, Deptt. Of Social Welfare	Complainant alleged that in the Hostel of GLNS School, the quality of food was very bad, the cook behaved rudely with the students.	The DSW informed that a surprise inspection of the hostel premises was conducted on 15.08.2014. Some lapses/ mis-management was observed. An explanation of the Principal/ Vice-Principal of the School was called. Action in the matter was being taken. There is no evidence against the charges against the cook. The complainant did not pursue the matter thereafter. In view of the above-mentioned measures taken by the respondent, the complaint is closed and disposed of accordingly.	N/A	N/A	N/A
10	4/1115/2015- Wel./CD 13.12.2017	Sh. Shubhachu Kishor V/s. Sunny	Complainant was cheated of Rs. 2000/- by a person named Sunny, the broker. He requested for recovery and return of Rs. 2000/-.	There are no supporting documents in connection with the alleged transactions. The law enforcing agency has also indicated its inability to proceed further in the absence of the	N/A	N/A	N/A

				evidence. The case is accordingly closed.			
10	4/1014/2015- Wel./CD 13.12.2017	Sh. Subhash Chandra Chauhan V/s. Sh. Madhup Vyas, Commissioner of NDMC	Complainant wanted to change his quarter but he was informed that there was no vacant quarter, whereas so many quarters were vacant.	On the last hearing the then Commissioner directed the representatives of the respondent (Sh. Rajesh Dogra, Superintendent) to submit further progress reports. Neither the respondent submitted any progress report nor has the complainant pursued his case. The complainant was contacted on his given telephone no. While there was no response from the telephone no. The complaint is disposed of accordingly.	N/A	N/A	N/A
10	4/1348/2016- Wel./CD 13.12.2017	Sh. P.S. Dhama V/s. (i) Commissioner, NDMC (ii) Director, Central Establishment Dept., NDMC	Complainant with 40% locomotor disability was being discriminated against and harassed. He also alleged discrimination in the matter of look after charge and current duty charge on the ground of his disability.	A copy of the reply of the respondent was sent to the complainant at his address followed by reminder dated 02.08.2017 vide which he was advised to submit his comments if any, by 10.08.2017 failing which the case would be closed. Till date no response whatsoever has been received from the complainant. In view of this, the complaint is closed.	N/A	N/A	N/A
10	4/970/2015-	Sh. Kamal Kant	Regarding	As the complaint	N/A	N/A	N/A

	Wel./CD 15.12.2017	Aggarwal V/s. (i) Sh. Naresh Kumar, The Chairman, Navyug School Education Society (ii) Smt. Vidushi Chaturvedi, The Director, Navyug School Educational Society	not given appointment for the post of TGT in Navyug School Education Society as a candidate with disability.	was pending for more than two years and there was no further communication from the complainant, he was contacted on his mobile no. He informed that he had been given the offer of appointment. However, as his pay was not protected and he has joined the post in DRDO, he did not wish to join NSES. The complaint is closed and disposed of, accordingly.	A		
10	4/1690/2017- Wel./CD 15.12.2017	Sh. Hakim Singh V/s. The Commissioner, EDMC	Complainant submitted that he had been allotted a Chalta Firta PCO By Delhi Govt. But he was being troubled by EDMC and requested to intervene	The respondent is advised to allow the complainant squat from his mobile PCO booth which was allotted to him by GNCTD in 2004, from a spot within the identified area. The complainant assured that he will not sell any restricted items and will peacefully earn his livelihood. Sh. Deepak Panchal, Licensing Inspector, EDMC will identify the spot where the complainant can put his mobile PCO booth and the complainant can start his business from the said date.	N/A	N/A	N/A
10	4/1346/2016- Wel./CD 22.12.2017	Sh. Ram Kishan V/s. The Medical Superintendent, VMCC,	Complainant submitted that Dr. Anita Ghai	Dr. Anita Ghai also visited this office and showed the original certificate	N/A	N/A	N/A

		Safdarganj Hospital	does not have a valid disability certificate and its authenticity may be verified.	to Dy. Commissioner for persons with Disability and the certificate is found in order. In view of this, the complaint is closed.			
10	4/1037/2015-Wel./CD 22.12.2017	Sh. Kapil Kumar Aggarwal V/s. Secretary, Department of Health & Family Welfare, Director, Directorate of Employment	The Complaint pertains to various demand for implementation of PwD Act, 1995 on following points (i) Compliance of 3% reservation in govt. services. (ii) DHS should simplify process of disability assessment & issuance of certificates by Ministry of Social Justice & Empowerment. (iii) Notification on reservation for Job seekers should be ensured by Special Employment Exchange.	Respondent were directed to submit Action Taken Report on the issues flagged by the complainant. Action Taken Reports were submitted by Directorate of Social Welfare, H&FW and Directorate of Employment. GNCTD. On the instructions of H&FW Department, various hospitals registered for issuance of Disability Certificate also submitted reports about the status of each hospital separately. He was advised to send an e-mail to this effect and if the e-mail was not received by 12.12.2017, case would be closed.	N/A	N/A	N/A
10	4/1118/2015-Wel./CD 22.12.2017	Sh. Santosh Kumar V/s. The Secretary, Deptt of Health & Family Welfare	Complainant applied for DC in Multiple Disability	The Respondent informed that the complainant had requested Director, GB Pant Hospital	N/A	N/A	N/A

			<p>Board of GTB Hospital. He was mentally harassed and Sarcastically mocked. He alleged prejudice and discrimination in gross violation of the PwD Act, 1995.</p>	<p>for reassessment by appellent board of 3 Doctors vide letter dated 08.09.2016. However, it appears that complainant did not visit the Hospital. This Court also tried to contact him on his given Mobile no. which was switched off. Director, GB Pant Hospital was advised to arrange reassessment of the complainant as requested by H&FW Department and if he is eligible, DC may be issued to him. No response what so ever has been received from the complainant. In view of this the complaint is closed and disposed of.</p>			
10	4/1185/2016-Wel./CD 22.12.2017	Dinesh Singh Negi V/s. The President of CGHS, V/s. Registrar Co-operative Societies, V/s. The vice Chairman, DDA, Vikas Sadan V/s. Commissioner SDMC	Complainant Dinesh Singh Negi complained that his daughter is suffering from mental retardation and requested Raj Vihar CGHS, to ensure free passage to the open parking if necessary, by vacating the parking area allotted by society in the	The respondent No. 1 is advised to implement option 1 i.e. behind lifts well structures on both the Housing Towers as suggested by the society. All concerned civic and other authorities involved are also advised to facilitate and accord necessary approval on priority, so that the option is implemented within three months from the date of receipt of		Yes	No

			common passage area.	this order. Respondent No. 1 shall submit an Action Taken Report regarding implementation of the said option within three months from the date of receipt of this order with a copy to the complainant and other respondents for their information.			
1	4/1439/2016-Wel./CD 22.12.2017	Sh. Nanak Chand V/s. DCP (West Distt.), Rajouri Garden	Complainant, a person with blindness filed a complaint that his uncle has threatened him to assassinate him as he is the only son of his parents and his father is not fully sound in mind. He filed a complaint with police Station, Khyala but no action was taken against his uncle.	Since a criminal case is also pending in Tees Hazari Court the police will file a status report and will act as directed by the court. In the light of the fact that the complainant has already moved to the appropriate court for legal remedies and the respondent assures to extend necessary assistance under the law as and when required, the complaint is closed and disposed of accordingly.	N/A	N/A	N/A
1	4/1419/2016-Wel./CD 22.12.2017	Sh. Himanshu Bhatia V/s. The Divisional Commissioner Cum Secretary (Revenue), Dept. of Revenue	The complainant, a person with locomotor disability submitted that he is not being issued Income Certificate from the Office of Dy.	Divisional Commissioner Cum Secretary, Revenue reported that office of the SDM has issued Income Certificate. The complainant has been advised to approach Dwarka sub jurisdiction to get his renewed	N/A	N/A	N/A

			Commissioner, Revenue.	certificate of income. No comments have been received from the complainant till date. The case is closed.			
1	4/1243/2016- Wel./CD 26.12.2017	Paramjeet Kaur Sur V/s. The Director, Directorate of Education	Complainant submitted that her daughter is a person with Autism with an IQ of 40%, has been discontinued from the School as she had attained the age of 25 Years.	Complainant informed that her daughter is studying in another school and also attended vocational training classes. K.H.M.K, Ashok Vihar has refused to continue her daughter in their school as per the policy of the school. She also requested to close the case. DSW is advised to make appropriate arrangements for education & training of children with Disabilities beyond the age of 18 years.	N/A	N/A	N/A
1	4/888/2015- Wel./CD 26.12.2017	Sh. BholaDutt Sati V/s. Secretary of Dept of Health & Family Welfare	Regarding of non-issuance of Disability Certificate by the Hospital under the control of Secretary Dept. of Health & Family Welfare	As the respondent submitted that the medical authority has not found complainant to be a person with disability no purpose would be served by continuing the proceedings further. He was also advised that if he had any grievance against the medical authority/ against the decision he can appeal to the MS of the Hospital.	N/A	N/A	N/A

1	4/1622/2017- Wel./CD 27.12.2017	Sh. Satpal Singh V/s. The Commissioner of North DMC	With 90% locomotor disability, appointed as Asst. Librarian in band of Rs. 5200- 20200/- (GP Rs. 2400/-) whereas other Asst. Librarian getting Grade Pay of Rs. 4200/- after implementati on of 6 th CPC. His request for grant of GP of Rs. 4200/- is under consideration while other Asst. Librarians having granted GP of Rs. 4200/- he has been denied the benefit.	The respondent is directed to finalise the matter and grant the Grade Pay of Rs. 4200/- to the complainant on equal basis with other Asst. Librarians and pay the arrears due to him within a month from the date of receipt of this order and ensure that the complainant is not subjected to any kind of discrimination and harassment on the ground of his disability. The Commissioner North DMC to personally look into the matter and submit ATR within 3 months under section 81.		Yes	No
1	4/1357/2016- Wel./CD 02.01.2018	Sh. Shatrughan Nayak V/s. Sh. Vijay Manchanda, Dy. Commissioner of Police (Central Distt.)	Cheated and Trapped by his boss by taking a loan of Rs. 40 Lakh in his name against fake gold by making him sign the papers.	SCPD advised respondent no. 1 to release and pay the outstanding dues if any to the complainant within 10 days and inform this court by 31.01.2018 failing which the Executive Magistrate will investigate the matter and submit the findings by 28.02.2018 to take up with the appropriate authority in addition to taking	N/ A	N/A	N/A

				action for punishing the respondent no. 1 under section 89 and 90.			
1	4/1563/2017- Wel./CD 02.01.2018	Sh. S.Natrajan V/s. M.S. Guru Nanak Eye Centre	Ms. T. Gopa Natarajan retired as ANS from Guru Nanak Eye Centre (GNEC) expired on 30.12.2014. Her son is getting family pension. He was asked to personally visit, the office with relevant documents. The complainant intimated as he was suffering from 40% Cerebral Palsy and 76 Years old, he was not able to visit the office. He required the court to intervene and direct the concern authority to take necessary action.	The complainant is advised to submit the required medical certificate from the competent Medical Board not necessarily from a Government Hospital in Delhi and submit to the respondent. The concerned appointing authority/ Respondent is advised to take immediate action thereon and decide grant of family pension for life to Sh. Prasant Natarajan after the death of the complainant within 60 days from the date of receipt of the medical certificate and ensure that the necessary entry in the PPO is made for the same.	N/ A	N/A	N/A
1	4/1268/2016- Wel./CD 02.01.2018	Sh. Ashwani Gupta V/s. Director, Directorate of Social Welfare	With 90% locomotive disability, joined social Welfare Department in June 2005 as investigator	It was recommended that the DPC held for promotion to the post of House Father/ House Mother/ matron in the year 2013 be reviewed and the	N/ A	N/A	N/A

			<p>on compensatory ground. He was not considered for promotion against a reserved vacancy for persons with disability, when he became eligible.</p>	<p>complainant be considered against point no. 1 of the 100-point reservation roster. If the complainant is found fit by the review DPC, he be promoted to the said post with all consequential benefits within three months. It is also recommended that the complainant be considered for promotion to the next higher posts based on the seniority as per his position in the review DPC.</p>			
1	4/966/2015-Wel./CD 02.01.2018	Sh. Ishwar Kr. Jha & Sh. Ashish Kr. Jha V/s. D.C.P. West District	<p>The complainant alleged that his neighbours of the Persons with disabilities often pass derogatory comments regarding their disability and insult them. The matter was taken up with Dy. Commissioner of Police (West Distt.). The respondent submitted enquiry report in this matter, the respondent stated that since no cognizable</p>	<p>Since, no reply/comments have received from complainant, the matter was disposed of.</p>	N/A	N/A	N/A

			offense is made out. Hon'ble National Human Rights Commissioner also closed the complaint. The copy of enquiry report was forwarded to the complainant.				
1	4/1009/2015-Wel./CD 02.01.2018	Dr. Ram Kishan V/s. Registrar, Ambedkar University	The Complainant filed case regarding recruitment for the post of Professor (Disability Studies).	Since the matter was Sub-Judice before Hon'ble High Court of Delhi, the complaint is closed.	N/A	N/A	N/A
12	4/1029/2015-Wel./CD 02.01.2018	Sh. Ajay Kumar V/s. C.M.O. Delhi Transport Corporation	Complainant alleged that DTC was not accepting his Disability Certificate issued by Lal Bahadur Shastri Hospital and denied all benefits extended by Government to persons with disabilities.	On the direction of SCPD, the competent authority approved transport allowance with affect from 05.05.2015 to 04.05.2020. Complainant also informed that he has got all his benefits from the department and has now retired from the service.	N/A	N/A	N/A
12	4/1075/2015-Wel./CD 05.01.2018	Pt. Vikas Sharma V/s. Directorate of Employment	Problems faced by Persons with Disabilities during job summit 2015. The issues ranged from pre-summit preparation to awareness,	It is recommended to ensure that the venue of the job fair is accessible to persons with disability and to facilitate easy and barrier free access to job fair within 6 months. Submit ATR within 3 months under		No	No

			assistance during the summit and placement of persons with disabilities.	section 81.			
12	4/1340/2016- Wel./CD 10.01.2018	Ms. Hemlata Arya V/s. The Chairman, DSSSB	Complainant submitted that she cleared DSSSB exam of teacher. She is an SC candidate. Before 3 months, she underwent total Hip Replacement Surgery of Right side and left side. She wanted to know whether she would be treated as a PwD or not and she needed a disability certificate after her second operation and she would continue to be an SC candidate or will her candidature be cancelled due to the Hip Joint Transplant.	The respondent informed that the complainant had applied under SC Category and her nomination has also been considered under SC Category. Complainant did not file any rejoinder. As no comments have been received from the complainant and moreover, she is not a person with disability, the complaint is disposed of.	N/A	N/A	N/A
12	4/1729/2017- Wel./CD 11.01.2018	Sh. Desh Raj V/s. Director of Revenue, Delhi Jal Board	Request for place of posting near his residence. The complainant	It is recommended that as and when any vacancy arises, he may be considered for transfer in accordance with	N/A	N/A	N/A

			was posted near Malviya Nagar Water Services which is still not close to his residence.	the instructions of the DOP&T in this regard.			
12	4/1724/2017-Wel./CD 12.01.2018	Ms. Vijay Nath Mishra V/s. D.C.P. North West Distt.	Sh. V.N. Mishra filed a complaint for Harassment and threatening on purchase of plot. Police authorities fail to provide him the necessary assistance and support. Complainant approached metropolitan magistrate court in Rohini for relief.	The complainant has already approached metropolitan Magistrate Court (Rohini), DCP (North West) is advised to extend necessary support to complainant to enable him to carry out the construction activities in his plot. It was also directed to ensure that the complainant is not harassed, abused, or exploited by any person and his rights are not infringed.	N/A	N/A	N/A
12	78/1011/2018/01 16.01.2018	Suo-Motu V/s. Add. Med. Supdt. (Admn.) GNCT. Delhi, L.N.J.P. Hospital Secy, Dept. of Health & Family Welfare	Filling of 201 vacant post of Junior Residents under RPwD Act. Directions issued to provide reservations of not less than 4% of vacancies reserved for PwDs by 12.01.2018.	The respondent was directed to issue corrigendum providing for reservation of not less than 4% of the vacancies and to mention the number of vacancies reserved for persons with disabilities. A Corrigendum providing for 4% reservation for the persons with disabilities i.e. 8 vacancies of Jr. Residents was issued by respondents.	N/A	N/A	N/A
12	4/1693/2017-Wel./CD	Dr. Sudhansu Singh Secretary	DUSIB did not allot any	There is no provision for	N/A	N/A	N/A

	17.01.2018	V/s. (i) C.E.O. DUSIB, (ii) Pr. Sec. L&BD.	land to organisations working in disability sector. The disability sector is being discriminate d against. He therefore requested DUSIB may be directed to allot a plot of land to the K.S. Memorial Trust.	allotment of land for development of human resource, education or diagnostic services under Section 37(c) of RPwD Act 2016. Hence no recommendations can be made for allotment of land on preferential basis at concessional rates as prayed by the complainant. However, respondent no. 1 is advised to make schemes in favour of persons with bench mark disabilities to provide 5% reservation is allotment of land at concessional rates within 3 months.			
12	4/511/2013- Wel./CD 4/1324/2016- Wel./CD 4/1481/2016- Wel./CD 17.01.2018	Sh. Pirappa V/s. North DMC V/s. Director in Chief Sh. Bimbadhar Sethi V/s. Commissioner of NDMC	Complainant, a Leprosy Cursed Patient (Safai Karamchari' s), submitted that he was working in SDMC. 39 Safai Karamchari' s had been regularized. But he had not been regularized.	The Leprosy Cured Daily Wager Safai Karamcharis who were appointed after 31.03.2003 be regularized w.e.f. 01.04.2006 or 01.04.2007 within a period of three months. The respondent is further advised to direct the concerned officers to coordinate with the Additional Commissioner (Labour) for whose recommendation the final decision is stated to be held up and ensure that the complainant and similarly placed L.C. Daily Wager	N/A	N/A	N/A

				Safai Karamcharis are not subjected to discrimination and deprivation of their legitimate rights.			
12	4/469/2013- Wel./CD 18.01.2018	Sonu Bhola V/s. D.C.P. I.P Extn.	Complainant's wife gave birth to a baby boy, but on 4 th July 2013 Ashok Nursing Home (ANH) informed that the baby is serious, needs treatment at higher centre and they discharged the baby without giving the complete referral documents. Then complainant had to call the police. Thereafter, the IO ignored his request and did not help him in getting the case summary/ medical treatment documents of the baby from Ashok Nursing Home.	Office of the commissioner of Police: Delhi has directed all District DCP to take necessary action to makes IOs aware of the provisions of the RPwD Act, 2016 and to ensure its effective implementation. It be ensured that the complainant, who is a person with disability is not deprived of his legitimate rights.	N/A	N/A	N/A
12	4(682)/2014- Wel./CD 22.01.2018	Mr. Ajay Kumar V/s. North DMC	Denial of promotion from the post of Section	The respondent informed that in light of the DoP&T's	N/A	N/A	N/A

			Officer to Asst. Director (Hort.), Group 'B' Post. DoP&T informed that the matter was under consideration and speaking order would be passed on receiving reply from DoP&T.	clarification, the complainant was not covered for promotion under the quota reserved for persons with disabilities as it is not applicable to Group 'A' & Group 'B' Post. The complaint is disposed of vide order dated 22.01.2018.			
13	4/1363/2016- Wel./CD 22.01.2018	Suo-motu V/s. D.C.P. East Distt. I.P. Extn.	Mentally challenged boy was sodomised and harassed under PwD Act, 1995.	On basis of the account of the boy, 3 men were arrested but released on bail. MLC was conducted and section 363/506/IPC and 6 POCSO Act were added. All except one Mr. Sunil Kumar were arrested and sent to judicial custody. The respondent is advised to bring the provisions of RPWD Act 2016, to the notice of the Court, when the matter is listed.	N/A	N/A	N/A
13	4/1203/2016- Wel./CD 24.01.2018	Ms. Ritu Rani Sister of Sh. Laxmi Narain V/s. Commissioner North DMC	Complainant submitted that her brother was allotted a PCO Booth at Jahangir Puri but it was difficult for her brother to travel to Jahangir Puri, they have been trying for	The respondent cannot be directed to transfer or allot the Tehbazaari site at this stage. The complainant has been advised to keep in touch with the local office of NDMC and TVC for allotment of booth. She has also been advised to take assistance of this office in connection with	N/A	N/A	N/A

			transfer of booth site to Rajouri Garden since 2004, and requested to get the PCO Booth transferred to Rajouri Garden.	availing the benefit of disability pension.			
13	4/1116/2015- Wel./CD 29.01.2018	Smt. Suman, M/o Ms. Nisha V/s. Divisional Commissioner Dept. of Revenue GNCT	She requested to pass an order for issue of guardianship which could not be established of her mentally retarded daughter Ms. Nisha.	The respondent should direct the concerned officers to contact the parents of Ms. Nisha and help them apply for appointment of guardian in respect of Nisha under the National Trust Act within 3 months. Sh. Dilip Kumar, Honorary Director of Mother Home, is also advised to assist the complainant in getting the guardianship certificate. Chairperson NTWP with Autism, Cerebral Palsy, Mental Retardation and Multiple Disabilities are also advised to ensure necessary action to ensure guardianship.		No	No
13	4/1617/2017- Wel./CD 30.01.2018	Dr. Yogesh Tekwani V/s. M.S. B.J.R. Hospital of D.C.P. Distt. North	Complainant submitted that he was being threatened by the then M.S, Babu Jagjeevan Hospital & Dr. Jagriti Bhagora	Dr. Pratibha Nanda, M.S submitted that she was trying to persuade Dr. Jagriti Bhagora and the complainant to settle the matter amicably and both have agreed to withdraw their	N/ A	N/A	N/A

			Medical Officer.	<p>respective complaints. The complainant had no objection to that though he felt insecure.</p> <p>It is however, made clear that the complaint of Dr. Yogesh Tekwani which he has cancelled, would not be revived as he has option to file fresh complaint in case of any harassment on the ground of his disability.</p>			
13	4/1628/2017- Wel./CD 31.01.2018	Smt. Ruby Mishra V/s. (i) The Chairman, NDMC (ii) Head Granthi, Bangla Sahib Gurudwara	Complainant submitted that the respondent no. 2 causes obstruction and she is being harassed for the last one year and gets her articles removed. She has alleged malpractice and added that the small shop is the only source of her livelihood, many other people sell items from that are which belongs to NDMC.	She should not be disturbed and allowed to earn her livelihood by selling various articles. It is also observed that the complainant is in the list of 100 persons with disabilities who have applied for certificate of vending in NDMC area. It is expected that TVC will decide her case considering her disability and gender.	N/A	N/A	N/A
13	4/1121/2017- Wel./CD 06.02.2018	Ms. Rajbala V/s. M.S. S.R.H.C. Hospital & G.N.E.C.	She has been selected for PGT by DSSSB. She is declared medically	As the complainant has been issued Disability Certificate, the complaint is closed and disposed of.	N/A	N/A	N/A

			unfit by BJRH in Medical Examination. She applied for disability certificate in SRHCH, Narela. Despite lapse of more than 3 months, she has not got the D.C.				
13	4/868/2015- Wel./CD 08.02.2018	Ms. Julie V/s. Distt. Magistrate (North)	Complainant has requested to issue direction to concern District Magistrate for issue of legal guardianship certificate.	The respondent was advised to take necessary measures for appointment of legal guardian in respect of Ms. Julie under the National Trust for Welfare of persons with Autism, Cerebral Palsy, Mental Retardation and Multiple Disabilities Act, 1999 at the earliest.		No	No
13	4/1723/2017- Wel./CD 13.02.2018	Sh. Manoj Kr. Jaiswal V/s. SDMC & Dy. C.P.(West)	Complainant submitted that he had applied for allotment of Kiosk under the quota for PwD to MCD. Unfortunately, his application for allotment is still pending. MCD officials seized his articles and recently threatened him to vacate the premises and regularly harassed	In a common order on the complainant of similarly placed large number of persons with disabilities, the following recommendations were made: i) The persons with disabilities who were vending, should not be disturbed and be allowed to earn their livelihood by selling various articles. ii)The concerned functionaries of the Municipalities/ Cantonment Board should be properly and adequately sensitised to deal	N/A	N/A	N/A

			him.	with PwD's with dignity, particularly, while seizing and releasing their goods which should be released within the prescribed time limit and be considerate in levying fines. The above recommendations would be applicable to the complainant and the respondent to examine.			
13	4/1716/2017- Wel./CD 19.02.2018	Ms. Sonam V/s Medical Superintendent G.G.S. Hospital, Raghuvir Nagar	Complainant submitted that she was facing difficulty in obtaining Disability Certificate.	The Disability Board advised that she should be sent for Neurological Assessment to JSSH. On enquiry from JSSH, her assessment had been done and on receipt of the same, disability certificate would be issue by GGSGH. Ms. Rekha was contacted on the given telephone Number who informed that Ms. Sonam has been issued Disability Certificate and the issue has been resolved.	N/A	N/A	N/A
13	4/1747/2017- Wel./CD 22.02.2018	Sh. Rajesh Kumar V/s. D.C.P. of EDMC	Complainant submitted that he is earning his livelihood by selling cold drinks from the Pepsi trolley from Akshardham Metro	The respondent is advised not to harass the complainant and obstruct him to earn his livelihood in a peaceful manner. The concerned Police Officers are expected to support	N/A	N/A	N/A

			Station. He has no other person to work. The beat officer of Mandawali Police Station is not allowing him to run his vending trolley.	and help the complainant as provided in section 7 (iv) of the Rights of Persons with Disabilities Act, 2016 and protect the complaint from any abuse violence or exploitation.			
14	4/1350/2016- Wel./CD 22.02.2018	Sh. Sanjeevan Bharti Vs. DSSSB	Complainant submitted that he was declared not eligible for the reason that he passed CTET after cut-off date. He further submitted that he qualified the elementary stage CTET twice.	DSSSB should refer the matter to Education Department, GNCTD for a sympathetic consideration of complainant for appointment to the post of TGT (English) by relaxing the date of passing CTET. A positive decision to appoint him will also enable DoE to fill up a reserved vacancy by a well-qualified person with disability. The matter is disposed of. Submit ATR within 3 months under section 81.		No	No
14	4/1658/2017- Wel./CD 27.02.2018	(i) Ms. Neeta Sarkar, (ii) Mrs. Sulata Sarkar, (iii) Sh. B.G. Sarkar V/s D.S.W.	Complainant No.1 submitted that she had not received Handicapped financial assistance for the month of April, 2017. Complainant No. 2 also submitted that she was not getting her Handicapped	Sh. B.G. Sarkar confirmed that Complainant No. 1 & 2 are now getting the increased disability pension @ Rs. 2500/- per month and this case is closed.	N/A	N/A	N/A

			Pension from April 2017 due to negligence of the Officials of SWD.				
14	4/1022/2017- Wel./CD 27.02.2018	Sh. T.R. Sharma V/s NDMC	The complainant, a person with visual impairment filed a complaint in which he alleged that he was transferred from Civil Line Zone to Keshav Puram Zone which is far away from his home.	The grievance of the complainant about his posting has been considered by the North DMC and he has been retained in Education/ CLZ. The complaint is closed and disposed of.	N/A	N/A	N/A
14	4/1098/2015- Wel./CD 05.03.2018	Sh. Ram Naul Tyagi V/s. The Director, DES, GNCTD	Sh. Ram Naul Tyagi, a person with blindness complained about harassment by Dy. Director, Dr. Shikha Anand, HOO, DES. DD and HOO shouted and rebuked him and used derogatory language about his disability and rejected his travel claim.	The respondent informed that the payment of conveyance bills amounting to rupees 510/- has been made. During the hearing the complainant was feeling hurt and humiliated because of the treatment meted out to him by Dr. Shikha Anand. In the light of the circumstances of this case a copy of the order was sent to Dr. Shikha Anand, Director DGET to introspect on the issue and be magnanimous to reach out to the complainant to assuage his hurt feelings and reassure him of equal treatment.	N/A	N/A	N/A

14	35/1141/2017- Wel./CD 62/1121/2017- Wel./CD 05.03.2018	Sh. B.G. Sarkar f/o Ms. Neeta Sarkar V/s. (i)MS, IHBAS, GNCTD (ii) Janakpuri Super Specialist Hospital	The complainant, B.G. Sarkar complained that his daughter Ms. Neeta Sarkar, a person with mental illness was not administered proper treatment by the Doctors of IHBAS and Disability Certificate was not issued by JSS Hospital.	DH&FW is advised to convene a medical authority in JSS Hospital, Janakpuri to assess and issue a certificate of multiple disability in respect of Ms. Neeta Sarkar in form-VI within 30 days. The complaint is disposed of.		No	No
14	4/1044/2015- Wel./CD 05.03.2018	Sh. Bharat Prasad Yadav V/s. The Director, DoE	Sh. B.P. Yadav, a person with blindness complained that he retired from RSBV, Kalyanpuri. And he had not been re-employed which was delayed due to wrong vigilance clearance, he had received GPF benefits in November.	The respondent informed that the complainant has been re-employed as Vice Principal on 17.10.2014 and he is getting his salary regularly. The retirement benefits had also been paid to the complainant.	N/A	N/A	N/A
14	4/1162/2015- Wel./CD 06.03.2018	Sh. Ram Naul Tyagi, retired Head Clerk V/s. Secretary (Services), Services Department	Sh. R.N. Tyagi, a person with blindness who was working as UDC in the DES filed a complaint regarding his	The complainant had approached Central Administrative Tribunal, the Principal Bench New Delhi. His prayer was rejected by the Tribunal vide order dated	N/A	N/A	N/A

			promotion under PH quota. Former Commissioner for PwD had passed an order dated 03.05.2013 on the same issue.	03.02.2015 in O.A no. 66 of 2014. In light of the above, no purpose would be served by holding a hearing in the matter and accordingly, the complaint is closed.			
14	4/1012/2015- Wel./CD 07.03.2018	Sh. Kamal Kant V/s. (i) The CEO, BSES Rajdhani, (ii) The DCP (South Distt.)	The complainant submitted that the main electric line cable of BSES fell on him at Hauz Rani, Press Enclave, because of the negligence of the employees of BSES. His left leg had to be amputated below knee. Police did not investigate the matter properly.	The investigation of the case FIR No. 227/14 dated 02.04.2014 under section 338 IPC registered at Police Station Saket, was completed in November, 2017 and an untraced report was filed in the court of ACMM (South), Saket Court. As per the final report under section 173 CrPc filed by inquiry Officer, no clue about the accused could be obtained despite efforts. The Hon'ble Court accepted the untraced report and directed that the investigation be reopened as and when the clue with regard to the accused is obtained. In view of this, the complaint was closed.	N/A	N/A	N/A
14	4/1425/2016- Wel./CD 08.03.2018	Sh. Vijay Kumar V/s. PWD	Sh. Vijay Kumar, a person with 90% locomotor disability vide email	On the direction of SCPD, Sh. S.K. Jain, AE(PWD) M-221, Delhi Sachivalaya vide letter dated 08.03.2018		No	No

			dated 15.09.2016 informed that the Police Public Dispensary, Jagatpuri has no ramp at the entrance. The toilet was also not accessible.	informed that the gate of dispensary and the toilet work for persons with disabilities has been started and the work is in progress and would be completed within one week. The case is disposed of by order dated 08.03.2018.			
14	4/1742/2017- Wel./CD 12.03.2018	Sh. Rafi V/s. The Principal, GGSSS, Daryaganj	The complainant submitted that his daughter Ms. Rafia, a person with 79% locomotor disability (Neurological) a student of class sixth in GGSSS, Pataudi House, is not able to walk without escort and has to take half day leave from his job to escort her to school. He requested that his daughter be permitted to appear in the examination without attending the classes.	The Welfare Officer of this court visited the school and met the principal and parents of Ms. Rafia. After a series of correspondence, the respondent informed that permission to appear in the examination without attending the classes has been accorded to Ms. Rafia by additional DE (Exam), the competent authority. The case is disposed of.		No	No
15	4/920/2015- Wel./CD 13.03.2018	Ms. Pooja V/s. Delhi SC/ST/OBC/Min. & Handicapped	Ms. Pooja w/o Sh. Manoj Kumar, a person with 100%	Medical bills amounting to Rs. 2,01,222/- were reimbursed in February 2018 which has been		No	No

			<p>temporary disability complained on 17.03.2015 submitted that her husband was working as MTS in the office of respondent. She had submitted the medical bills of Rs. 17 Lakhs for reimbursement on 24.04.2015 in respect of her late husband who expired on 22.03.2015, she was not reimbursed the amount also she was not given appointment on compassionate ground in place of her husband.</p>	<p>paid at the DGHS rate. It is observed that the appointment on compassionate grounds is to be made in accordance with DoP&T order dated 16.01.2013. It was recommended that the remaining amount due to the complainant should be paid within one month.</p>		
15	4/1392/2016- Wel./CD 13.03.2018	Sh. Vivek Kumar V/s. (i) The Commissioner, SDMC (ii) The Commissioner, EDMC	Sh. Vivek Kumar with 80% locomotor disability complained that he was appointed against the reserved vacancy for persons with disability on merit as a primary teacher in EDMC. He was	SDMC informed that Services of complainant cannot be renewed as he was recruited during 2013 by EDMC. As per the advice and recommendation of SCPD on 18.01.2018. The complainant met Commissioner EDMC who approved renewal of contract appointment of the complainant and he	No	No

			transferred from EDMC to SDMC on his own request. There contract appointments have been stopped. His contract was not renewed though his vacancy in EDMC is lying unfilled.	was posted at EDMC Primary School, Khajuri Khas-II. The complaint is disposed of.			
15	4/967/2015- Wel./CD 16.03.2018	Sh. Satender Singh V/s. Hon. General Secretary/ President, DDCA	Complainant submitted that the Firoz Shah Kotla Cricket Stadium is not accessible for persons with disabilities. Complainant said that the stadium has huge steps without side railings, there is no separate queue for spectators with disabilities and no reserved parking, seating and accessible toilets.	The respondent organised an access audit of the stadium on 27.02.2018, by an Access Audit Team comprising of the complainant, a Civil Engineer & an Architect of DDCA and two functionaries of this Court. The Access Audit Committee has submitted its report with its recommendations. With a positive approach of DDCA now, it is expected that the stadium will be made truly accessible to PwD's to make their rights to participate in sports activities real and on equal basis with others. The matter is disposed of accordingly.		No	No
15	4/1479/2016- Wel./CD 19.03.2018	Ms. Usha Jain V/s. The Commissioner (NDMC)	The complainant, a person with 100% locomotor	As this court cannot make a recommendation to allow construction of the toilet as		No	No

			<p>disability submitted that she wants to construct a small bathroom below chajja (sunshade) at her flat no. AU-118, Pitampura Delhi as it is difficult for her to use adjacent toilet in the flat which is at the other end of the flat as she cannot control urine particularly during winters.</p>	<p>requested by the complainant, she may make a request to the concerned authority in NDMC within 10 days of receipt of this order as she has not so far approached them. The complaint is disposed of.</p>		
15	106/1121/2018/02 19.03.2018	<p>Smt. Simmi Chopra V/s. (i) MS, Safardarganj Hospital, (ii) MS, Bhagwan Mahavir Hospital (iii) Secretary, Health & Family Welfare</p>	<p>The complainant informed that she has been trying to get a Disability Certificate for her son, Master Manith Chopra since 02.03.2017. The Disability Certificate is required for his admission to a school which is likely to commence shortly.</p>	<p>Pr. Secretary, H&FW should take immediate action and issue detailed guidelines and directives on the process of assessing and issuing of disability certificates by various hospitals/ Certifying authorities in the NCT of Delhi. So that persons with disabilities and their family members are able to get the disability certificates within the time frame prescribed in the Rules and they are not harassed. The complaint is disposed of.</p>	No	No

15	4/1753/2017- Wel./CD 19.03.2018	Mr. Narayan Sharma V/s. (i) Aruna Asif Ali Hospital (ii) The Secretary, Service Department	The complainant submitted that he was selected for the post of Grade-IV (Dass) LDC. He did not receive offer of the appointment till 03.04.2017. He further submitted that he informed the respondent that he was working in the office of Additional Director CGHS (East Zone) he needed to tender technical resignation.	Respondent No.2 (Services Deptt) should render the advice in the matter and the offer of appointment may be sent to the complainant by email in addition to other means to ensure that it reaches him in time. The complainant should join the post within a month thereafter. Respondents and the complainant shall inform this about the action taken by them by email.		No	No
15	4/1752/2017- Wel./CD 26.03.2018	Sh. Yogesh Kumar V/s. Director (Deptt of Education)	The complainant, a person with 40% multiple disability submitted that he was not getting salary and financial help, reimbursement of the tuition fee of his two daughters and medical bills. He also requested for transfer near his house.	The following recommendation were made: 1. 5% share of the management be deposited on priority and release the TA at the double the normal rate due to the complainant. 2. Ensure reimbursement of tuition fee of the children of the complainant. 3. The concerned authority should consider the medical bills submitted by the complainant for reimbursement as		No	No

				<p>per the rules.</p> <p>4. As regards the transfer of the complainant, the concerned competent authority may consider if it is possible to consider his request.</p> <p>5. Office of the Civil Surgeon, Gurugram was advised to issue a fresh certificate of disability to the complainant mentioning clearly disabilities in the certificate.</p>			
15	141/1121/2018/03 27.03.2018	Ashfak Ali V/s. MS GBPIGMER	The complainant submitted that he had been trying to get Disability Certificate for his daughter, Ms. Humairaa khan in G.B Pant Hospital since 2017.	After the intervention of the office of SCPD, the respondent vide letter dated 17.03.2018 informed that the complainant's daughter has been issued Disability Certificate for approximately 73% Permanent physical & mental disability on 08.03.2018. The complainant also confirmed that he got the disability certificate in respect of his daughter on 08.03.2018	N/A	N/A	N/A
15	4/1519/2017- Wel./CD 27.03.2018	Dr. Nitesh Tripathi V/s. Commissioner North DMC	The complainant, a person with 65% locomotor disability alleged that the public toilets at Vivekanand Marg near	The public toilets Vivekanand Marg near Dr. S.P.M Civic Centre be made accessible as per Harmonised Guidelines within two months from the date of receipt of the order.		No	No

			Dr. S.P.M Civic Centre, New Delhi were not disabled friendly.				
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Summary of Gist of Orders of SCPD (2017-18)

Sl.No.	Summary	Total
1.	Number of recommendations made	84
2.	Number of ATRs pending	10

The following respondents/Departments have not submitted the ATRs by the due date. Non submission of ATRs will be contravention of Section 81 of the RPwD Act, 2016, which is punishable under Section 89 of the Act.

Case No.	Name of the Respondent/ Department
4/920/2015-Wel./CD	Ms. Pooja Vs. Delhi SC/ST/OBC/ Minority & Handicapped Commission (ATR Received on 05.07.2018)
4/1622/2017-Wel./CD	Sh. Satpal Singh Vs. The Commissioner, North DMC (ATR Received on 06.08.2018)
4/1583/2017-Wel./CD	Sh. Vijay Pal Vs. (i) Chairman-cum-Managing Director, DTC (ii) Depot Manager, DTC
4/1185/2016-Wel./CD	Sh. Dinesh Singh Negi Vs. President of CGHS, Raj Vihar
4/1469/2016-Wel./CD	Ms. Mamta Ray Vs. Deputy Commissioner of Police (North-East)
4/1125/2016-Wel./CD	Ms. Rama Sharma Vs. Chairman, DSSSB
4/1447/2016-Wel./CD	Sh. Hemant Kumar Vs. Director (Planning)
4/1173/2016-Wel./CD	Sh. Ajmer Singh Vs. Commissioner, North DMC
4/1260/2016-Wel./CD	Sh. Surya Narayan Vs. Chairman, New Delhi Municipal Council
4/1248/2016-Wel./CD	Sh. Aditya Narain Mishra Vs. Director (P), North DMC