### In the Court of State Commissioner for Persons with Disabilities National Capital Territory of Delhi 25- D, Mata Sundri Road, Near Guru Nanak Eye Centre, New Delhi. Phone-011-23216002-04, Telefax: 011-23216005, Email: comdis.delhi@nic.in [Vested with powers of Civil Court under the Rights of Persons with Disabilities Act, 2016]

Case No. 628/1092/2018/12/1883-1885

Dated: 16.04.2019

In the matter of:

**Sh. Naveen Thakur,** 86/1, Gali No. 3, Chandu Park, Krishan nagar, East Delhi, Delhi – 110051.

..... Complainant

# Versus

## The Director,

Department of Social Welfare, GLNS Complex, Delhi Gate, New Delhi-110002.

.....Respondent No.1

# The District Social Welfare Officer,

(East District) GNCT of Delhi, Block No.10, Geeta Colony, Delhi-110031.

.....Respondent No. 2

Date of Order: 12.04.2019

Present: Sh. Naveen Thakur, complainant in person.

# <u>ORDER</u>

The above named complainant vide his complaint dated 11.12.2018 submitted that he applied for disability pension on 17.07.2018 (Registration ID 101926800 and Application No. 26040000013350). He has not so far received the disability pension.

2. The complaint was taken up with the respondent vide notice dated 17.12.2018 under the Rights of Persons with Disabilities Act, 2016, hereinafter referred to as "Act".

3. District Social Welfare Office (East) vide letter dated 21.01.2019 informed that after verification, the application of the complainant was submitted to District Social Welfare Officer and it is pending at his level. Despite reminders, there was no intimation about the decision on grant of disability pension or otherwise. Therefore a hearing was scheduled on 12.04.2019.

4. As most of the Officers were on election related duties, Office of District Social Welfare Office (East) vide letter dated 11.04.2019 informed that the complainant applied for disability pension through on line mode on 17.07.2018. On scrutiny, it was found that the complainant had not submitted mandatory documents, i.e. residence proof of 5 years in Delhi and the Bank Pass Book mentioning account number. An auto generated message was conveyed to the complainant but his given telephone 9667469968 was not reachable.

5. During the hearing, the complainant produced an old photocopy of the ration card issued on 23.12.2005, original Aadhar Card issued on 20.10.2011 and another copy of Aadhar Card indicating his date of birth as 16.09.1996 and original Punjab National Pass Book account no. 3058000109339814 opened on 11.12.2017. He also stated that he studied at Bhawna School, Jagat Puri Delhi upto class VI. From the documents that the complainant has submitted, he appears to be living in Delhi at least since 2005 and he was born in 1996. He has however been advised to get a transfer certificate from the school he attended till class VI which can also be used as a document for his date of birth since as per him birth certificate is not available.

6. District Social Welfare Officer, East is directed to contact the complainant on his mobile whose no. 9667469968 and call the complaint to his/her office on any working day for verification of the documents and uploading the same if required, on or before <u>30.04.2019</u>. The complainant is directed to produce the required documents. If the complainant produces the required documents, District Social Welfare Officer, East shall verify the same and if complainant is found eligible, shall submit the case to FAS Branch of Social Welfare Department by <u>30.05.2019</u> and FAS Branch shall ensure that the pension alongwith arrears is released to the account of the complainant by <u>15.06.2019</u>.

7. The Complaint is disposed of.

8. Given under my hand and the seal of the Court this 16<sup>th</sup> day of April, 2019.

(T.D. Dhariyal) State Commissioner for Persons with Disabilities