

**In the Court of State Commissioner for Persons with Disabilities  
National Capital Territory of Delhi  
25- D, Mata Sundri Road, Near Guru Nanak Eye Centre, New Delhi.  
Phone-011-23216002-04, Telefax: 011-23216005,  
Email: [comdis.delhi@nic.in](mailto:comdis.delhi@nic.in)**

[Vested with powers of Civil Court under the  
Rights of Persons with Disabilities Act, 2016]

**Case No. 627/1092/2018/12/1890-1892**

**Dated: 18.04.2019**

In the matter of:

**Smt. Mobena Begum,**

C-16, Gali No. 1, Patparganj Main Road,  
Shahi Maszid, Krishna Nagar,  
East Delhi, Delhi-110051.

..... Complainant

Versus

**The Director,**

Department of Social Welfare,  
GLNS Complex, Delhi Gate,  
New Delhi-110002.

.....Respondent No.1

**The District Social Welfare Officer,**

(East District)  
GNCT of Delhi,  
Block No.10, Geeta Colony,  
Delhi-110031.

.....Respondent No. 2

Date of Order: 12.04.2019

Present: . Mobena Begum, complainant in person.

**ORDER**

The above named complainant, a person with 85% locomotor disability vide her complaint received on 12.12.2018 submitted that she is not getting disability pension. She went to the office of the District Social Welfare, East, Geeta Colony and Department of Social Welfare, Delhi Gate. They informed that she has been taking two disability pensions. Therefore, she will have to return the excess amount of

disability pension. Only thereafter her case will be considered. She further submitted that she is very poor and does not have enough money even to eat. Therefore, the excess amount paid to her may be deducted from the amount of the pension that she was entitled to.

2. The complainant was taken up with the respondent vide letter dated 17.12.2018 and 04.02.2019.

3. District Social Welfare Officer, East vide letter dated 21.01.2019 informed that Ms Mobena Begum was getting disability pension in her State Bank of India account no. 30232228441. She again applied for disability pension under ID no. 29662 by opening an account no. 084020000233 in Delhi State Cooperative Bank Ltd. Thus, she started getting double pension which was stopped. She again applied for disability pension (application no. 26040000009000) on 28.02.2019 which has been approved by District Officer. FAS Branch of Department of Social Welfare has to take further action. Deputy Director, FAS vide his letter dated 28.03.2019 directed District Social Welfare Officer, East to attend the hearing. However, neither there is any update nor did anyone appeared from the office of DSWO (East).

4. During the hearing, the complainant submitted that they were called by the FAS Branch on 11.04.2019 but could not meet the concerned officer. She also submitted that she has closed her account in the Delhi Cooperative Bank Ltd. She also submitted that as she was not getting disability pension in State Bank of India account for some time, the local politician told her to apply afresh and open new Bank account in the Delhi State Cooperative Bank Ltd. She is an illiterate person and has no knowledge about these matters. She does not have husband and has to look after her three daughters without any support from any quarter. After she came to know about the double pension, she had closed the account in Delhi State Cooperative Bank Ltd. on

12.09.2018. Considering her extreme poverty and critical situation, her disability pension may immediately be restored.

5. Deputy Director, FAS is directed to contact the complainant on telephone no. 9718564394 on any working day by **30.04.2019**. The complainant has been directed to report to FAS section when called alongwith all the relevant documents. If the competent authority approves the disability pension in respect of the complainant, Dy. Director, FAS shall release disability pension alongwith arrears, if any to the complainant by **15.06.2019**. The complainant has also been advised not to get misled by any person and not try to indulge in any fraudulent activity in future.

6. The Complaint is disposed of.

7. Given under my hand and the seal of the Court this 18<sup>th</sup> day of April, 2019.

**(T.D. Dhariyal)**  
**State Commissioner for Persons with Disabilities**