

**In the Court of State Commissioner for Persons with Disabilities  
National Capital Territory of Delhi  
25- D, Mata Sundri Road, Near Guru Nanak Eye Centre, New Delhi.  
Phone-011-23216002-04, Telefax: 011-23216005, Email:  
[comdis.delhi@nic.in](mailto:comdis.delhi@nic.in)**

[Vested with powers of Civil Court under the  
Rights of Persons with Disabilities Act, 2016]

**Case No. 792/1092/2019/03/1899-1901**

**Dated:18.04.2019**

**In the matter of:**

**Smt. Tara Devi,**  
R.Z.A.-63, Gali No.4,  
Dwarka Puri, Vijay Enclave,  
Palam Road, New Delhi-110045.

**..... Complainant**

**Versus**

**The Director,**  
Department of Social Welfare,  
GLNS Complex, Delhi Gate,  
New Delhi-110002.

**.....Respondent No.1**

**The District Social Welfare Officer,**  
(South-West District),  
GNCT of Delhi,  
C-22/23, Udyog Sadan,  
Qutub Institutional Area, Near Qutub Hotel,  
New Delhi-110016.

**.....Respondent No.2**

Date of Hearing: 16.04.2019

Present: Smt. Tara Devi, Complainant

R.S. Yadav, Welfare Officer, on behalf of respondent

**ORDER**

The above named complainant, a person with 40% locomotor disability vide her complaint dated 06.03.2019 submitted that she applied for disability pension in Social Welfare Department vide form dated 30.11.2017 but the

pension has not been sanctioned. She requested to help her in getting her disability pension sanctioned.

2. The complaint was taken up with the Department of Social Welfare and District Social Welfare Officer (South West) under the Rights of Persons with Disability Act, 2016, hereinafter referred to as the Act, vide Show Cause-cum-hearing Notice dated 11.03.2019 with the direction to release the pension if she is eligible and submit an Action Taken Report by 26.03.2019 and a hearing was scheduled for 16.04.2019.

3. Vide e-mail dated 16.04.2019, District Social Welfare Officer (South West) has informed that the case of the complainant is pending for want of uploading of the mandatory document i.e. ID proof. It is further informed that the complainant was contacted on telephone to contact the District Office alongwith original documents so that necessary corrections could be done at the District Office to approve the case as per rules but the complainant has not contacted the District Office so far.

4. During the hearing on 16.04.2019 while confirming the telephone call from the District Office, complainant reiterated her written submissions. District Social Welfare Officer (South West) was contacted on telephone who was directed to do the needful and get the disability pension sanctioned at the earliest. The Representative of the respondent attended the court after the hearing.

5. The complainant was advised to visit the District Social Welfare Office today i.e. 16.04.2019 itself and get the necessary documents uploaded so that her application for disability pension could be processed.

6. Respondents are directed to process the case of the complainant for disability pension expeditiously and ensure that the amount of disability pension including the arrears is credited to her account by **15.06.2019**. If the

amount is not credited to her account by that date, the complainant may intimate through e-mail/ telephone.

7. Action taken in the matter be intimated to this court as required under Section 81 of the Act.

8. The complaint is disposed of with the above direction.

9. Given under my hand and the seal of the Court this 18<sup>th</sup> day of April, 2019.

**(T.D. Dhariyal)**  
**State Commissioner for Persons with Disabilities**