

**In the Court of State Commissioner for Persons with Disabilities  
National Capital Territory of Delhi  
25-D, Mata Sundari Road, Near Guru Nanak Eye Centre, New Delhi-02  
Phone-23216002-04, Email: [comdis.delhi@nic.in](mailto:comdis.delhi@nic.in)  
[Vested with powers of Civil Court under the Rights of Persons with  
Disabilities Act, 2016]**

**Case No. 1865/1141/2020/07/3106-3108**

**Dated:26-02-21**

**In the matter of:**

**Ms. Shobhna Sarbhai, M/o Aradhya Saxena,**  
D3A, DDA Flats, Munirka,  
New Delhi-110067  
Email: shobhnasarbhai9@gmail.com .....Complainant

**Versus**

**The Deputy Commissioner of Police**  
(South District),  
Police Station, Hauz Khas,  
Delhi-110016  
E-mail:dcp-south-dl@nic.in .....Respondent 1

**Ms. Neelam Verma,**  
Horizon Learning Centre,  
M-6, First Floor, Malviya Nagar,  
New Main Market  
New Delhi-110017  
Email: [vermaneelam88609@gmail.com](mailto:vermaneelam88609@gmail.com) .....Respondent 2

**Date of Hearing : 26.02.2021**

**Present:** Ms. Neelam Verma and Sh.. Ambuj Tiwari on behalf of  
Respondent No. 2

**ORDER**

Ms. Shobhna Sarbhai, M/o Ms. Aradhya Saxena, a person  
with 75% mental retardation vide her complaint dated 23.01.2020

alleged that she enrolled her daughter in the Horizon Learning Centre, M-6, Malviya Nagar, New Delhi for the her therapies like occupational therapy, speech therapy, special education etc. and also her rehabilitation on the assurance that a “complete programme” was being run for rehabilitation of such PwDs. However, within a period of three days she came to know about the irregularities and illegal operation of the Centre as well as the questionable of Ms. Neelam Verma to provide therapy to disabled children like her daughter.

2. The complaint was taken up with the respondents vide SCN-Cum-Hearing Notice dated 15.02.2021 and a hearing was scheduled on 26.02.2021.

3. Ms. Neelam Verma, respondent No. 1 appeared alongwith her Advocate Sh. Ambuj Tiwari, informed that her RCI certificate was expired in 2016 and upon completion of various workshops, trainings (comprises of 100 CRE points needed for renewal) she had applied for its renewal before the concerned authorities and the same is under process.

4. Complainant, Ms Shobhna Sarbhai vide her email dated 23.02.2021 showed her inability to attend the hearing in person and requested to decide the case on its merits.

5. In view of the above, Ms. Neelam Verma, respondent No. 2 is directed to close her Centre till her RCI Certificate is renewed.

6. The case was disposed with the above recommendation.

7. Given under my hand and the seal of the Court this 26<sup>th</sup> day of February, 2021.

**(Ranjan Mukherjee)**  
**State Commissioner for Persons with Disabilities**