

**In the Court of State Commissioner for Persons with Disabilities  
National Capital Territory of Delhi**

25-D, Mata Sundari Road, Near Guru Nanak Eye Centre, New Delhi-110002

Phone: 011-23216003-04, Email: [comdis.delhi@delhi.gov.in](mailto:comdis.delhi@delhi.gov.in)

[Vested with powers of Civil Court under the Rights of Persons with Disabilities Act, 2016]

**Case No. 2661/1121(UDID)/2022/06/7110-7114**

**Date:17-10-22**

**In the matter of:**

**Sh. Ranjay Kumar Sinha**

**Father of Master Arpit Sinha,**

424C, 1<sup>st</sup> Floor, Sant Nagar,

East of Kailash,

New Delhi-110 065.

(Email:[ranjay9211@yahoo.com](mailto:ranjay9211@yahoo.com))

.....Complainant

**Versus**

**The Secretary,**

Department of Health and Family Welfare,  
GNCT of Delhi, 9<sup>th</sup> Level, A-Wing, IP Estate,  
Delhi Secretariat, New Delhi-110 002.

.....Respondent No. 1

**The Medical Superintendent/Director,**

Govind Ballabh Pant Institute of  
Post Graduate Medical Education,  
& Research (GIPMER),

1, Jawahar Lal Nehru Marg,

New Delhi-110 002.

(Email : [gipmer.disability@gmail.com](mailto:gipmer.disability@gmail.com))

.....Respondent No. 2

**Dr. Yogesh Kataria,**

Nodal Officer (Disability),

DGHS (HQ), GNCTD

F-17, Karkardooma, Delhi-110 032.

(Email:[disabilitycellldghshq@gmail.com](mailto:disabilitycellldghshq@gmail.com))

.....Respondent No. 3

**Date of hearing: 17.10.2022**

**Present:** Sh. Ranjay Kumar Sinha, Complainant  
Dr. Chetan Roy, CMO, GIPMER on behalf of Respondent No.2  
Dr. Yogesh Kataria, Respondent No. 3 (Also representing Respondent No.1)

### **ORDER**

A complaint dated 08.06.2022 was received through State Coordinator, UDID, GNCTD regarding delay in renewal of Disability Certificate (DC) in r/o Master Arpit Sinha S/o Mr. Ranjay Kumar Sinha. The matter was taken up with the Respondent No. 2 vide letter dated 27.06.2022 but an unsatisfactory/casual response was received on 28.06.2022 stating that there is no facility of psychologist in GIPMER, so they can not issue/renew the Disability Certificate. A letter dated 14.07.2022 was sent to GIPMER alongwith minutes of the meeting held under the Chairmanship of SCPD on 20.12.2021 vide which it was advised that the services of Specialist Doctors from other Hospitals be obtained for assessment so that UDID Card/DC can be issued in a time bound manner. Reminders dated 05.08.2022 and 24.08.2022 were also issued calling for ATR but no response was received from GIPMER. State Coordinator, UDID, GNCTD also sent an email dated 26.08.2022 to GIPMER with a copy to this Court for taking immediate necessary action. A hearing was therefore scheduled on 17.10.2022.

2. During the hearing, Representative of GIPMER submitted that the UDID Card has been issued in respect of son of the complainant on 15.10.2022 and the complainant also confirmed the issuance of UDID Card.

3. Though this particular matter is resolved, SCPD expressed his concern over the state of issuance of UDID Cards/Disability Certificates by the Medical Authorities and the harassment being felt by the PwDs. He drawn attention of all to the minutes of the meeting taken by him on the subject. A

number of orders in this regard have been issued stressing the need to take this matter seriously

4. Nodal Officer (Disability), DGHS informed that they have also issued instructions to all Medical Authorities regarding taking services of other Hospitals/Doctors if a Specialist Doctor is not available in a particular Hospital.

5. As the matter has been resolved ,the case is disposed as closed.

6. Secretary (H&FW) is recommended to formulate a policy to streamline the issuance of UDID Cards and list of authorized Hospitals needs to be re-worked. He should also take note resolving the problems being faced by the Medical Authorities regarding issuance of UDID Cards in absence of Specialists. Medical Authorities of the concerned Hospitals should be authorized to co-opt Doctors and Specialists from the open market against the requisite fee and remuneration to hasten up the issuance of UDID Cards to the Persons with Disabilities. UDID Portal should also be modified accordingly.

7. Given under my hand and the seal of the Court this 17<sup>th</sup> day of October, 2022.

**(Ranjan Mukherjee)**  
**State Commissioner for Persons with Disabilities**

**Copy to:**

The State Coordinator, UDID, Govt. of NCT of Delhi  
**(Email id:udidgnctd@gmail.com).**